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Police Chief Magazine, Citizen Advisory Boards in Contemporary Practice: A Practical Approach; John G. Reece, PhD, Colorado Mesa University Judy Macy, Chief of Police, Fruita, Colorado, Police Department

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https://www.americanprogress.org/issues/criminal-justice/news/2020/07/16/487721/assessing-state-police-reform/

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Governing Article: Police Chiefs most open to reform are the ones leaving

https://www.governing.com/now/Police-Chiefs-Most-Open-to-Reform-Are-the-Ones-Leaving.html

Do Police Reduce Crime?

Newark - Civilian complaint board

Citizen review, also called civilian review, mechanism whereby <u>alleged</u> misconduct by local <u>police</u> forces may be independently investigated by representatives of the civilian population. Citizen review boards generally operate independently of the courts and other law-enforcement agencies.

**Civilian Review Boards**. A municipal body composed of **citizen** representatives charged with the investigation of complaints by members of the public concerning misconduct by **police** officers. Such bodies may be independent agencies or part of a law enforcement agency.

**Civilian boards** with the authority to investigate police misconduct can be strong, but also expensive, requiring steep budgets for investigators. Surveys of **civilian** review **boards** have found investigative **boards** vulnerable to inadequate funding or staffing, or slow-moving investigations.

Currently, nearly 150 oversight boards or civilian–police oversight agencies operating in the United States are primarily associated with large municipal police agencies. Although these institutions differ in size, responsibilities, and other ways, they follow three primary models:

- Investigator-focused models enlist non-police civilian investigators to look into complaints against officers. These agencies tend to have individuals with specialized training.
- Review-focused models oversee internal affairs investigations and make recommendations about operations to police. These review boards tend to be staffed

by volunteers and community members – an approach that can make the board seem more responsive to the community.

 Auditing model agencies fall in between the first two models and focus attention on broad patterns of officer misconduct rather than individual incidents.

A number of factors further or undercut the effectiveness of civilian oversight boards. The key to their success, however, is independence from law enforcement – which is necessary to ensure unbiased reviews of cases. Boards need to have the authority to either discipline officers or recommend discipline of officers that department leaders will then enforce. Finally, boards need to have sufficient resources of funding and manpower to effectively oversee departmental activities. Although it is the most expensive type of oversight body, the investigator-focused model is best equipped to enforce police accountability, because this type has the expertise, authority, and independence necessary to conduct credible and thorough investigations.

## **Best Practices from Past and Current Boards**

Chicago's recent history demonstrates why oversight boards need to have autonomy and resources. The city's Independent Police Review Authority was established in 2007 after the failure of the previous Office of Professional Standards, a civilian oversight board that reported to the police department. The new Review Authority was somewhat more independent because it answered instead to the mayor – then Richard Daley. But the structure, staff, and review process remained unchanged – and improvements in oversight were insufficient.

In a report on police misconduct in the Chicago Police Department, the U.S. Department of Justice found that the Review Authority had neglected cases it was legally obligated to investigate. When the Authority did look into cases, the quality of investigations was poor and rarely ended in officer discipline – even during an eight-year period when 400 civilians were shot by Chicago police. In 2016, therefore, a new civilian oversight agency – the Civilian Office of Police Accountability – was set up to operate independently of both the Police Department and the Mayor, in the hope that trust could be built between the community and police. With significantly more funding from the city of Chicago, the Civilian Office has been more transparent and provides data on citizen complaints and their adjudication. Increased funding, transparency, and autonomy should allow the Civilian Office to do a more thorough job of addressing police misconduct and ensuring police accountability to the people of Chicago.

In Washington DC, the Office of Police Complaints has been successful where the Review Authority in Chicago was not. The DC Office has been able to enforce greater police accountability and build trust largely because of its independence from the Metropolitan Police Department. Four of the five members of the board, for instance, cannot have any current ties to law enforcement. In addition, the Office has significant input from city council and has engaged in substantive outreach efforts to the community. Even though the use of body-worn cameras by DC police has not been flawless, the Office of Police Complaints has gained access to all footage. This gives the Office better information about complaints and their adjudication – and allows researchers to study the effectiveness of body-worn cameras.

Civilian oversight boards are not a catch-all solution to excessive police force, but they can help to hold police accountable and reduce instances of the unnecessary use of force. Effective oversight boards also hold the promise of enhancing public safety and renewing public trust in police, especially within African American communities. But not all boards work equally well. To succeed, civilian oversight boards need resources and authority to maintain accurate data, and foster robust relationships with city officials and community members. Above all, they must operate independently of police departments themselves.

Read more in Olugbenga Ajilore and Shane Shirey "<u>Do #AllLivesMatter? An Evaluation of</u> <u>Race and Excessive Use of Force by Police</u>" *Atlantic Economic Journal* 45, no. 2 (2017): 201-212.

## **PROS/CONS FROM Newspaper article**

PROS

Community members seem overwhelmingly supportive of the idea (as heard at numerous community meetings)

Citizen involvement in the complaint process increases trust, transparency and accountability

We take complaints seriously, conduct thorough investigations and have nothing to hide

Discipline decision remains with the chief of police

Citizen ideas and input on policies is valuable to the organization

This is being created at a time when there is not a crisis driving it

The Citizen Review Board can reduce concerns of the public that their complaints may be ignored

Promotes the goals of community policing

Demonstrates Police Department's concern for police conduct to community members

CONS

Personnel costs are estimated at \$10,000 to \$15,000 for effective board support

Citizen Review Boards in other communities have been divisive

There's the potential for intentional or accidental release of private data, as defined by the Data Privacy Act

Makeup of the board (the effectiveness of citizen oversight depends on the talent, fairness and personalities of the principal individuals involved -- not race or gender)

There's a potential for board members with personal agendas or a "bone to pick"

Board members are not required to be residents of Duluth

The Police Union is opposed to the creation of a Citizen Review Board

Citizen reviews and recommendations may promote police policies that cannot or are too difficult to be implemented; and the inability to implement recommendations could degrade the public view of the agency