

CITY OF ALLENTOWN, PENNSYLVANIA

TABLE 17

Operating Indicators By Function
Last Ten Years

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Function										
Police										
Law violations	14,906	14,433	13,794	13,801	13,844	13,022	11,269	11,742	11,839	10,406
Traffic violations (7)	6,788	9,949	10,560	10,182	10,466	11,225	8,258	8,500	9,000	4,768
Fire										
Number of calls answered (1)	12,206	11,383	11,719	9,409	11,685	11,606	12,036	11,497	10,445	9,930
Inspections and investigations (3)	1,823	2,668	2,351	1,149	950	901	1,364	954	862	836
Highways and Streets										
Street reconstruction (miles)	0.13	0.02	0.00	0.10	0.28	1.83	0.16	0.09	0.80	0.18
Overlays (miles)	5.2	5.4	4.9	3.7	2.1	3.2	4.3	2.8	1.7	0.8
Potholes repaired	12,427	10,488	9,673	4,355	6,236	10,923	14,186	7,223	11,286	18,971
Sanitation										
Refuse collected (tons/year)	33,533	35,401	36,174	37,274	33,143	37,355	35,511	35,780	40,536	39,461
Recyclables collected (tons/year)	9,472	9,043	9,267	11,603	10,104	9,735	10,510	10,730	12,177	10,277
Sweep tickets issued	6,047	6,891	6,854	7,514	6,997	4,809	6,877	5,719	5,317	8,025
Animal related complaints (2)	1,467	1,193	1,268	1,441	1,286	1,378	1,482	1,556	1,706	1,638
Health										
Home hazard surveys	300	439	311	274	277	443	215	173	37	231
Food service inspections	1,708	1,765	1,306	1,613	1,712	1,615	1,853	1,693	1,675	1,703
Number of home visits	384	303	428	478	593	393	284	437	379	336
Total lead screenings/Healthy home visits (4)	849	945	916	788	227	0	17	5	240	207
Persons tested & counseled for HIV infection	2,544	2,656	2,624	2,517	2,290	2,036	2,077	2,032	2,071	2,009
Recreation										
Pavilion permits	389	382	294	297	523	648	629	503	703	678
Swimming pool season passes	116	211	159	253	680	263	294	256	355	1,019
Swimming pool patrons (non season pass)	65,428	64,932	47,365	36,584	50,895	31,509	33,081	25,458	32,449	37,488
Water										
Water connection permits (5)	16	17	47	8	3	0	0	0	0	0
Water main breaks	18	22	23	13	6	0	0	0	0	0
Average daily consumption (millions of gallons)	14.50	14.75	14.39	16.00	18.36	0	0	0	0	0
Wastewater										
Average daily sewage treatment (millions of gallons)	30.70	31.64	31.64	30.91	31.17	0.00	0.00	0	0	0

(Continued)

TABLE 16

CITY OF ALLENTOWN, PENNSYLVANIA

Full-Time Equivalent Employees By Function
Last Ten Years

	<u>2009</u>	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>
Function										
General Government										
Public Safety										
Police	94	93	93	102	96	96	97	95	88	93
Officers	203	205	209	219	214	216	222	222	222	222
Civilians	32	28	27	25	21	27	28	27	22	22
E-911	32	32	32	33	33	33	33	33	31	30
Fire	142	143	143	144	126	125	125	125	126	126
Firefighters and officers	1	1	1	1	1	1	1	1	1	1
Civilians	29	31	32	41	32	32	32	34	34	34
EMS	53	48	46	46	86	82	80	79	83	63
Highways and Streets	36	32	33	33	34	36	38	38	41	42
Sanitation/Recycling	20	12	12	13	16	15	15	15	15	15
Building Maintenance	41	39	38	48	36	33	31	31	34	38
Building Standards & Safety	34	25	22	24	50	56	55	56	56	56
Culture and Recreation	5	5	6	6	6	6	6	6	5	5
Golf	36	35	35	35	35	32	35	35	35	36
Health	89	84	85	84	0	0	0	0	0	0
Water	96	97	96	93	0	0	0	0	0	0
Sewer	0	0	0	0	0	0	0	0	0	26
Stormwater	942	910	910	946	786	790	798	797	793	809
Total										

Notes:

The data above are listed in the City's approved budget and reflect the restructuring due to the Water/Sewer concession lease.

On August 7, 2013, the City of Allentown and Lehigh County Authority (LCA) closed a 50 year lease allowing LCA to operate, service and maintain the City water resource and waste water operations system.