Lehigh Valley 9-1-1
Analysis & Strategic Plan

Prepared For:

The City of Allentown
The City of Bethlehem
Lehigh County
Northampton County

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

107 Kathy Ann Court
McMurray, PA 15317

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Executive Summary

With the possibility of the loss of state funding for the current Public Safety Answering Points (PSAPs – otherwise known as 9-1-1 centers) operated by the cities of Allentown and Bethlehem, and the prospect of either consolidation or regionalization of those PSAPs with those operated by Lehigh and Northampton Counties, MCM Consulting Group, Inc. (MCM) was contracted by the four municipalities to review the operations of each PSAP and develop recommendations for either consolidation or regionalization for them. During this study, it was found that exact "item-by-item" and "operation-by-operation" comparisons of all of the PSAPs' was not possible, as all of the PSAPs have slightly different approaches to operations. They function within different protocols and policies, and operate in different manners in terms of staffing, budget and administration. MCM made every effort to make comparisons of PSAP operations, budgets, staffing, etc. as sound as possible. MCM conducted this study under the premise that the documentation and other information provided by the PSAPs was accurate, and the answers given by the interviewees were factual.

Consolidation or regionalization of PSAPs will certainly reduce the amount of calls being transferred between PSAPs, and thereby reduce the likelihood of dropped or misdirected calls, while theoretically improving response times. It is important to understand that consolidation or regionalization can result in cost savings, but will often have upfront costs in terms of integrating systems such as Computer Aided Dispatch (CAD), Radio and Customer Premise Equipment (CPE 9-1-1 systems), and facility, infrastructure and connectivity expenditures. MCM believes that after the initial upfront costs are managed, cost savings can be realized through consolidation and regionalization of the four PSAPs in the Lehigh Valley in terms of the elimination of redundant systems and annual maintenance costs for those systems. The municipalities should request that costs associated with consolidation and regionalization are covered by the "15% Interconnectivity" funds in the 9-1-1 account managed by the Pennsylvania Emergency Management Agency (PEMA). It is MCM's opinion that consolidations and regionalization in the Lehigh Valley are projects that are in line with the legislative intention of the funds set aside for "Interconnectivity".

Recommended staffing levels, facility uses and potential costs savings resulting from consolidation and regionalization are reviewed in the body of this report. After careful consideration of the data collected during this study, visits to all four existing PSAPs along with a potential new site, and review of the current systems and infrastructure of the PSAPs, MCM is offering four main recommendations for the 9-1-1 systems in the Lehigh Valley:

1. The long-term goal for the cities of Allentown and Bethlehem and the counties of Lehigh and Northampton should be to consolidate into one regional Lehigh Valley PSAP. Maximum

cost savings in terms of capital outlay, maintenance and personnel costs can be realized through all four PSAP joining together into one.

2. Since it is not expected that a regional facility would be ready for operation by June 30, 2019 (when funding for Allentown's and Bethlehem's PSAP is expected to stop), consolidation of Allentown and Lehigh County's PSAPs at the current Lehigh County PSAP, and consolidation of Bethlehem and Northampton County's PSAPs at the current Northampton County PSAP are recommended as intermediary measures.

3. An oversight board should be established with representatives from all four PSAPs and municipalities. The board would be responsible for developing the operational and logistical plans for the consolidation of the city and county PSAPs, eventual regionalization of the all of the PSAPs, and development of an authority for governance of a regional PSAP.

4. Recommended time frames for the activities that are detailed in the body of this report are given. The recommendations are broken down into short term (0 – 6 months), medium term (6 months to two years), and long term (years three and four).

The consolidations and regionalization of PSAPs is an undertaking that must be conducted with thorough planning, attention to detail and input from all of the involved parties, as the end result must be the development of a system or systems that provides the same level, if not an increased, of service and public safety that is being provided today by the four PSAPs in the Lehigh Valley. MCM is pleased to submit this report detailing the findings of the assessment and recommendations for the future of 9-1-1 service in the Lehigh Valley.

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Introduction

The cities of Allentown and Bethlehem in east-central Pennsylvania each operate their own Public Safety Answering Points (PSAPs), commonly known as 9-1-1 centers. The PSAPs are two of the sixty-nine PSAPs in Pennsylvania that are recognized by the Pennsylvania Emergency Management Agency (PEMA). Allentown and Bethlehem are the only cities in Pennsylvania that operate state-recognized PSAPs. The remaining sixty-seven PSAPs are operated by their respective counties. Both city PSAPs have approved Triennial E9-1-1 plans and receive funding from PEMA, as authorized by Chapter 53 of Title 35 of the Pennsylvania Consolidated Statutes. The funding that is received by the PSAPs is used for their respective yearly operating costs. However, the funding received from PEMA does not fully cover all of the operational costs that each PSAP has, and funds from each cities' general fund must be used to cover the balance of the PSAPs' budgets.

The technology that was historically available at the advent of 9-1-1 systems necessitated that each PSAP that was developed operate with their own equipment in a "stand alone" environment. That is no longer the case. With the evolution of 9-1-1, communications and dispatch technology, states and local governments have begun to pursue the concept of regional shared services or consolidation. Pennsylvania is no different. Along with the advances in technology, an austere fiscal environment has prompted the state to prioritize consolidation and regionalization efforts among the PSAPs in the state. With the cities of Allentown and Bethlehem being contiguous, residing in counties that operate their own PSAPs, and being the only cities that operate recognized PSAPs, they stand out to the state legislature as prime entities for regionalization or consolidation. As such, the legislature has unofficially advised the cities that they will not receive state funding for their PSAPs after the sunset of Chapter 53 of Title 35, which is slated for June 30, 2019.

Because of this, Allentown and Bethlehem considered undertaking a study to analyze their operations and develop a plan for moving forward. Together with Lehigh and Northampton Counties (Allentown is located in Lehigh County, and Bethlehem is split between Lehigh and Northampton Counties), the cities contracted with MCM Consulting Group, Inc. (MCM), based in McMurray, Pennsylvania, to conduct a needs assessment and develop recommendations for regionalization or consolidation of the four PSAPs. The study would review current operations and systems of each PSAP, and make recommendations for city/county consolidations and a regional Lehigh Valley PSAP, which would provide call-taking, dispatch and ancillary services for all four entities. It makes sense for the cities and counties to work together to look at the future of 9-1-1 in the Lehigh Valley, not only because of the close proximity of each other, the potential cost savings for each, but also since there are existing established regional projects, including the Lehigh Valley International Airport, the Lehigh Valley Economic Development

Corporation, the Lehigh County Authority (water and sewer), The visitors bureau (Discover Lehigh Valley), and the sharing of the current 9-1-1 switch between Allentown and Northampton County.

It should be noted that the cities are not being required to cease operating their own PSAPs after June 30, 2019, but the lack of state of funding will significantly impact the budgets of both, and is highly likely to result in tax increases in order to offset the loss of revenue. It is up to both cities individually to decide how they want to proceed in terms of the operations of their PSAPs.

Figure 1 - Map showing the locations of the four PSAPs.

Statement from the Pennsylvania Emergency Management Agency

MCM staff had several discussions with staff at the Pennsylvania Emergency Management Agency (PEMA) with regard to this project. MCM requested that the agency provide a statement in reference to the project, and that the statement include PEMA's position on regionalization and/or consolidation of the PSAPs, along with the use of the 15% state 9-1-1 "Interconnectivity" funding for the PSAPs to carry out any recommendations that the study produces (e.g. will the funds be allowed to be used for infrastructure development, moving costs, equipment procurement, building renovation or construction, etc.). MCM considered it important that the PSAPs were aware of state funding availability before moving forward with consolidations or regionalization. Despite several requests, a statement was not provided by PEMA before this final report was completed.

Methodology

The project began with a kick-off meeting on September 4, 2015. MCM staff assigned to the project all have had extensive experience in 9-1-1 systems and operations, and/or communications equipment design and engineering. A project team was put together with representatives from the four PSAPs. The team included:

Michael D. Hilbert, ENP
Superintendent of Communications
E911/Technical Services
1304 Fairview Street
Allentown, PA 18102

Robert J. Haffner
Director 9-1-1
Bethlehem Police Department
10 E. Church Street
Bethlehem, PA 18018

Laurie R. Bailey, MPA, ENP
9-1-1 / Communications Director
County of Lehigh 9-1-1
640 W Hamilton St, 10th Floor
Allentown, PA 18101

Todd Weaver, ENP
Acting Director
Northampton County
Emergency Management Services
100 Gracedale Ave, Nazareth, PA 18064

Ronald C. Hulsizer, ENP
Deputy Director for 9-1-1
Northampton County
Emergency Management Services
100 Gracedale Ave, Nazareth, PA 18064

A project schedule was developed, and the project team reviewed the project process outlined in the Statement of Work (SOW), and definitions for consolidation and regionalization were established so that interview participants would have common terminology to respond to. The definitions developed and utilized throughout the project were:

Consolidation – The consolidation of the two city PSAPs into their respective county PSAPs (Allentown consolidated into Lehigh County's PSAP and Bethlehem consolidated into Northampton County's PSAP). This would reduce the number of PSAPs from four to two.

Regionalization – The combining of all four PSAPs (Allentown, Bethlehem, Lehigh and Northampton) into one regional "Lehigh Valley" PSAP.

MCM developed interview questions, which were reviewed and revised by the project team. Interviews of key individuals identified by the cities of Allentown, and Bethlehem and the counties of Lehigh and Northampton were conducted. A summary of the interview responses begins on page 19 of this report and a compilation of all of the interview responses can be found in Appendix A.

MCM conducted site visits to all of the PSAPs to review and inventory call-taking, 9-1-1 and communications equipment. The equipment was analyzed for longevity, interoperability and capability for consolidated and/or regional operations. MCM also visited the Wilson Kramer facility in the City of Bethlehem. The Wilson Kramer facility is a former United States Army Reserve center located on the north side of the city, near the Lehigh Valley International Airport, at the intersection of Airport Road and Avenue A. The current facility is a 30,000 square foot building which sits on 7.5 acres. The City of Bethlehem acquired the facility with the understanding that it would be used for some type of public safety purpose. The city had previous discussions with the City of Allentown along with Lehigh and Northampton Counties in regards to using the facility as a regional emergency management/9-1-1 center. No final decisions have been made on the use of the facility.

MCM conducted a review and analysis of the PSAPs current operations, based upon information and documentation provided by the PSAPs including:

- Current triennial plans
- Regional shared services assessment reports
- Wireless funding applications
- Wireless reconciliations
- Previous and current year budgets
- Current staffing levels for each PSAP

- Current call management comparison (call takers/dispatchers, etc.)
- Call volume levels broken down by hour
- Field units dispatched/interfaced with
- Current 9-1-1 center equipment
- Comprehensive services provided by each PSAP
- Floor plans of the county PSAPs
- Current expenditures including:
    - 9-1-1 center equipment cost
    - 9-1-1 center equipment maintenance costs
    - LEC costs
    - Utilities cost
    - Personnel cost
    - Building maintenance costs
    - Ancillary services cost

MCM requested that architects from the EADS Group Inc., an engineering, architecture and design firm that has experience in the design, construction and renovation of 9-1-1 centers, visit the two county PSAPs along with the Wilson/Kramer facility and complete a space study. The space study, along with the results of the operations analysis were used to develop the recommendations outlined in this report.

Background Information/Demographics

City of Allentown

The City of Allentown is a city of the third class located in eastern Lehigh County. According to the United States Census Bureau, the city had a 2010 population of 119,032, with an estimated 2014 population of 119,104. The city has a land area of 17.55 square miles.

The City of Allentown's PSAP is located at 1304 Fairview Street. The first level of the facility houses the PSAP, equipment room and associated offices. The lower level of the facility houses the city's radio maintenance center. The radio maintenance falls under the purview of the Bureau of Communications, which also operates the PSAP. The PSAP has nine operating positions, with a normal staffing of 5 telecommunicators and a supervisor. Its minimum staffing is four telecommunicators plus a supervisor. Access to the PSAP is controlled.

The PSAP Customer Premise Equipment (CPE) – the 9-1-1 operating system - is a 9-position Airbus DS (Cassidian) Vesta 4.3.1.521 geo-diverse CPE solution with two deployable Command

Posts. Being a geo-diverse system, the switch (controller) has two sides which can reside in different locations to ensure redundancy. Side A of the switch is at the Allentown PSAP while side B of the switch is at the Northampton County PSAP. Sharing of a switch between PSAPs saves on capital costs and ongoing maintenance costs, and can be considered a first step in regionalization of equipment.

The city's radio system consists of a single site 9-channel 800MHz trunked Harris radio system. It was installed in 2000, with the software upgraded in 2009 and encryption added in 2011. The system utilizes 9 – GE/Harris MASTRIII stations (non P25), with 65 public works and public safety talk groups. It is controlled by a 7 position GE/Harris C3 Maestro console which was updated in 2009. The radio system also has 11 conventional interfaces for tone remote control. In addition, the city has a VHF backup system with a MASTR IV transmitter and receiver voting at the PP&L Tower building in downtown Allentown, and at the city's East Side facility for interoperability with Lehigh County's radio system. The city utilizes an Eventide NexLog 840 - 48 channel analog logging recorder for recording of phone calls and radio traffic. The city's PSAP does not have any room for expansion at its current facility.

The City of Allentown's PSAP answered a total of 95,715 9-1-1 calls, 178,663 10-digit/non-emergency calls and dispatched 156,680 incidents in 2015.

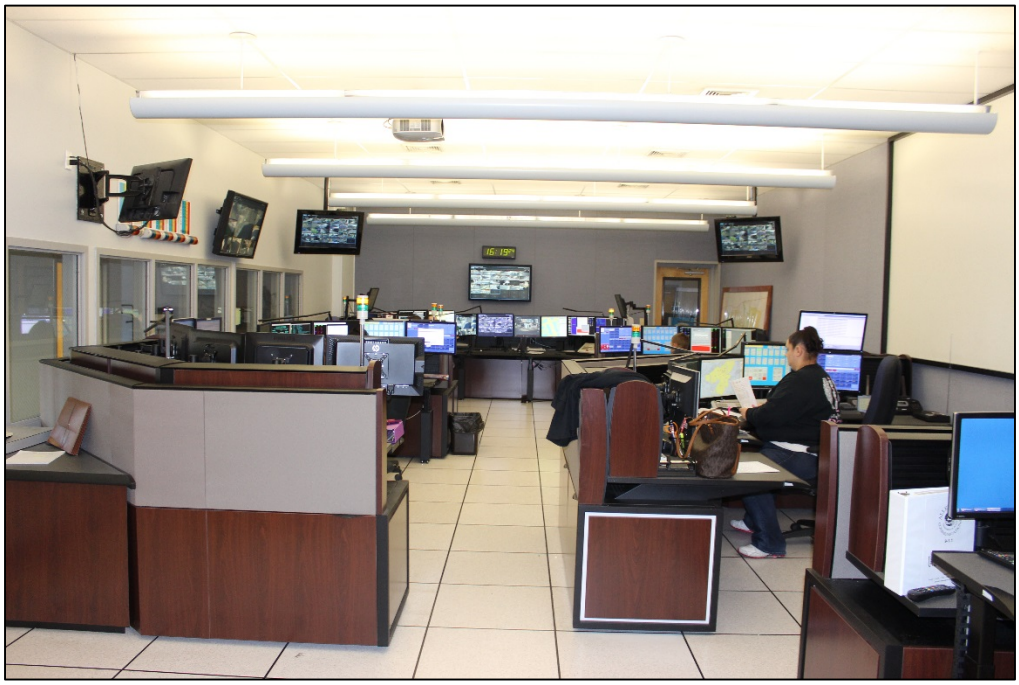

Figure 2 – City of Allentown PSAP

Figure 3 – City of Allentown PSAP

City of Bethlehem

The City of Bethlehem is a city of the third class that is split between eastern Lehigh and western Northampton Counties. According to the United States Census Bureau, the city had a 2010 population of 74,982 with an estimated 2014 population of 75,135. Approximately 25% of the population resides within the Lehigh County portion of the city, with the rest residing within the Northampton County portion. The city has a land area of 19.10 square miles.

The City of Bethlehem's PSAP is located at 10 East Church Street, within the city's police department. The police department operates the PSAP. The PSAP has seven operating positions, and its minimum staffing is four telecommunicators during the day and evening hours and three telecommunicators at night. Access to the PSAP is controlled.

The PSAP CPE is a 7-position Cassidian Vesta Pallas system purchased in 2006. The city has had discussions with Allentown and Northampton County about joining their geo-diverse Airbus system as a remote. This is currently planned to take place in the first half of 2016.

For its radio system, the city uses a 3–site, 6-channel 800MHz Motorola Astro P25 Trunked Simulcast Digital radio system installed in 2008, but have signed a contract to upgrade to P25 IP, to be completed by April 2016. The radio infrastructure is Motorola GTR8000 based, with the sites interconnected by redundant fiber at city hall, East Mountain, and the city's radio shop. Microwave connectivity is being added to back up the fiber. Additionally, the city has 800MHz analog Quantar stations at the sites as a backup to the trunked system. The radio consoles at the PSAP are Motorola MCC7500 consoles, controlling 75 talk groups. In addition, there are 5 console positions at the radio shop as a backup center. Bethlehem has also had talks with Allentown about sharing the Motorola radio switch, which according to Motorola, is compatible with the newer Harris subscriber equipment in use in Allentown. Bethlehem has a NICELOG DLR logging recorder capable of recording 23 simultaneous voice calls from the radio system, and records phone traffic and CAD screen captures. The city's PSAP does not any room for expansion at its current facility.

The PSAP answered a total of 44,151 9-1-1 calls, 155,207 10-digit/non-emergency calls and dispatched 75,078 incidents in 2015.

Figure 4 – City of Bethlehem PSAP

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Figure 5 – City of Bethlehem PSAP

Lehigh County

Lehigh County is a county of the third class in east-central Pennsylvania. It is surrounded by the counties of Carbon, Schuylkill, Berks, Montgomery, Bucks and Northampton counties. According to the United States Census Bureau, the county had a 2010 population of 349,497, with an estimated 2014 population of 357,823. For the purposes of this study, subtracting the population of Allentown and 25% of the population of Bethlehem gives the county an approximate 2014 population of 219,936. The county has a land area of 345.17 square miles.

The Lehigh County PSAP is located on the 10th floor of 640 West Hamilton Street in Allentown. The equipment room for the PSAP is located on the 9th floor of the building. The PSAP has sixteen operating positions, and its minimum staffing is seven telecommunicators plus a supervisor during the day and evening hours, and six telecommunicators plus a supervisor at night. The building is owned by the county and access to the PSAP is controlled. The county's emergency management office and emergency operations center is located on the 8th floor of the building. The first floor of the building houses a restaurant, and various businesses occupy the other floors of the building.

The PSAP's CPE is a 16-position Cassidian Meridian switch which is nearing end-of-life and must be replaced. The county has also had discussions with Allentown and Northampton County about joining their geo-diverse Airbus system as a remote. There is no date currently set for this to take place.

Lehigh County's radio system is primarily a mixed simulcast/conventional 11 site VHF system consisting of TAIT simulcast stations and QUANTAR conventional channels. It is connected by a redundant microwave system in a north/south loop configuration updated as of 2012, with one site connected by fiber, and one site connected by an unlicensed microwave hop. The county also has a 5-site 75MHz-linked 'multicast' VHF/UHF paging system. Dispatching is done by a 2009 Zetron ACOM console, with 16 positions in the 9-1-1 center and 2 more in the training room. The county has a NICE NLR2000 logging recorder, purchased in 2009.

The County of Lehigh's PSAP, although it has available console positions at its current location, does not have room for expansion on the floor of the building that is located on without moving offices, conference and ancillary rooms to another floor.

The PSAP answered a total of 90,011 9-1-1 calls, 190,604 10-digit/non-emergency calls and dispatched 134,145 incidents in 2015.

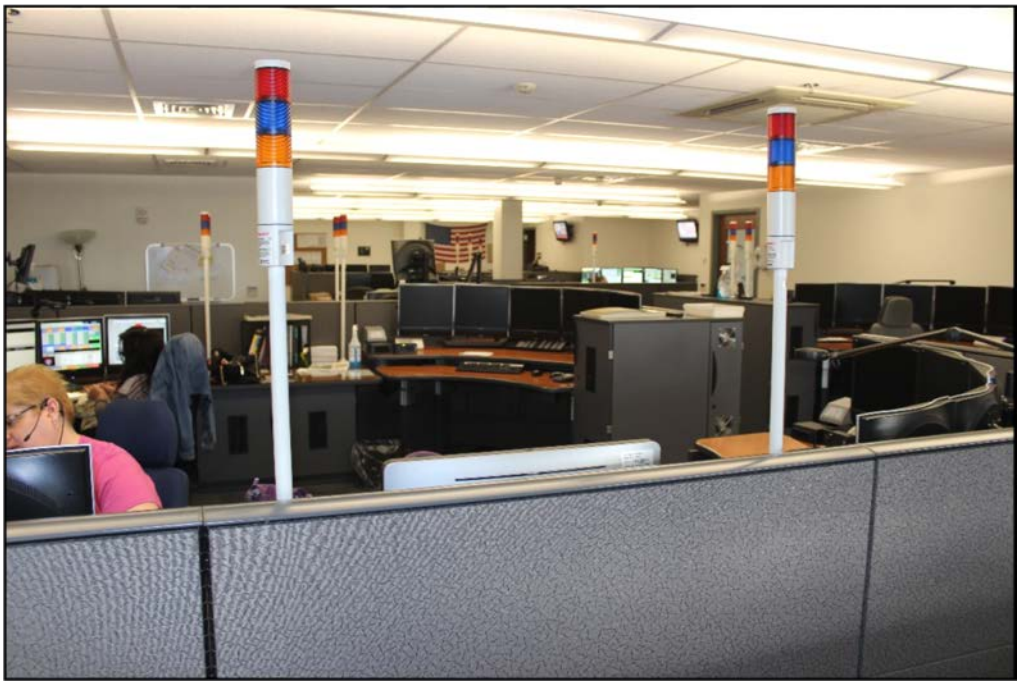

Figure 6 – Lehigh County PSAP

Figure 7 – Lehigh County PSAP

Northampton County

Northampton County is a county of the third class in east-central Pennsylvania. It is surrounding by the counties of Monroe, Lehigh and Bucks County in Pennsylvania, and New Jersey on its eastern border. According to the United States Census Bureau, the county had a 2010 population of 297,735, with an estimated 2014 population of 300,654. For the purposes of this study, subtracting 75% of the population of Bethlehem gives the county an approximate 2014 population of 244,402. The county has a land area of 369.67 square miles.

The Northampton County PSAP is located in the county's emergency management services facility at 100 Gracedale Avenue, just west of the Borough of Nazareth, in the center of the county. The PSAP has fourteen operating positions, and its normal staffing is nine telecommunicators plus a supervisor. Its minimum staffing is seven telecommunicators plus a supervisor. The county's emergency management office and emergency operations center are co-located in the facility. The building is owned by the county and access to the PSAP is controlled.

The PSAP's CPE switch is common with the Allentown Airbus DS Vesta geo-diverse system, with 14 operating positions, and 5 deployable Command Post positions.

For its radio system, Northampton County utilizes a 'grandfathered' 500MHz, 11 site, 30 channel - Harris conventional analog simulcast radio system with receiver voting, using a hybrid MASTRIII/MASTR V radio infrastructure. The sites are all interconnected by a redundant 100MB/s minimum fiber ring network from Service Electric. The future of this radio system is in jeopardy due to the FCC possibly recalling the 500MHz spectrum for use with digital broadcast systems (DTV). The radio system is controlled by a Moducom 15 - position console, with the position PCs recently upgraded (2015). The county utilizes a NICE Perform version 3.2 model logging recorder, purchased in 2010. The PSAP has space available to add more consoles by rearranging the current layout of the existing consoles. There is also land available for expansion of the PSAP. A plan for expansion of the PSAP and emergency management operations was developed in 2013 but did not move forward. The estimated price of the expansion at the time was $2.64 million.

The PSAP answered a total of 101,821 9-1-1 calls, 295,221 10-digit/non-emergency calls and dispatched 213,088 incidents in 2015.

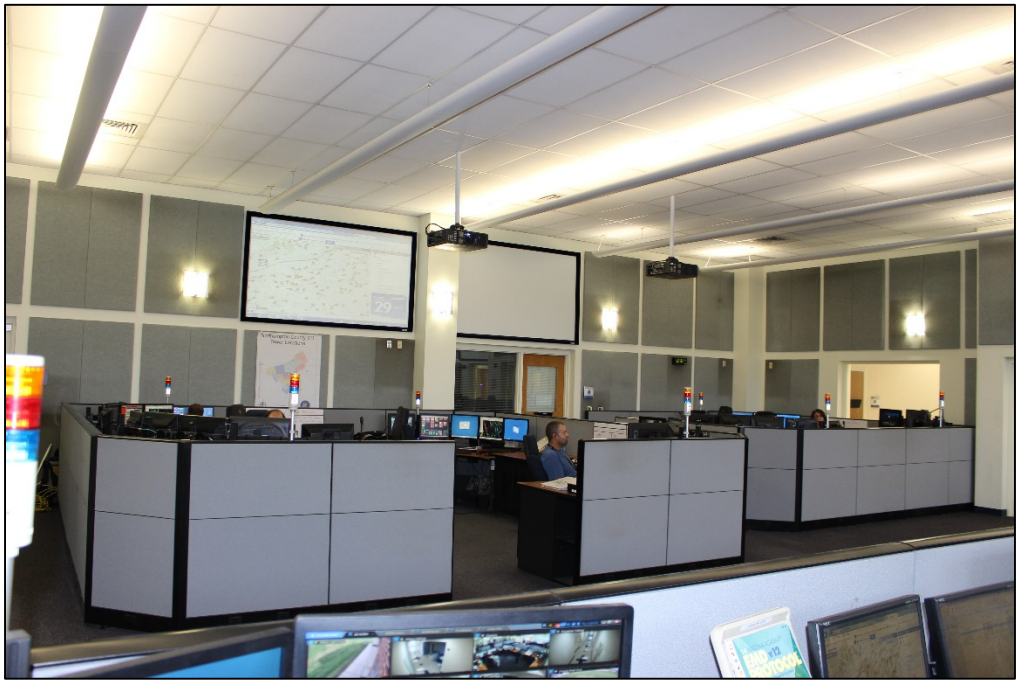

Figure 8 – Northampton County PSAP

Figure 9 – Northampton County PSAP

Call and Dispatch Summary

2015 Call and Dispatch Totals			
PSAP	**Total 9-1-1 Calls**	**Total 10-Digit/Non-emergency Calls (Inbound and Outbound)**	**Total Dispatches**
Allentown	95,715	178,663	156,680
Bethlehem	44,151	155,207	75,078
Lehigh	90,011	190,604	134,145
Northampton	101,821	295,221	213,088
Totals -	**331,698**	**826,812**	**578,991**

Figure 10 – 2015 Call and Dispatch Totals

In addition to taking telephonic 9-1-1 calls, all four PSAPs accept text-to-911 messages via the GEM 9-1-1 web portal product from TCS. The number of text-to-911 messages received was not reported.

Ancillary Services

All of the PSAPs in the Lehigh Valley, similar to all the PSAPs in Pennsylvania, provide ancillary services to departments outside of the 9-1-1 purview. In addition to being the day time communications services for many county and city departments, all of the PSAPs provide after-

hours contact services for many county, city and outside agencies. An overview of the ancillary services provided by the PSAPs, as collected during the interviews, is below.

City of Allentown

Along with call-taking and dispatching for emergency services, the Allentown PSAP receives call for and dispatches the Allentown Parking Authority, Animal Control, and Public Works for the city. The PSAP also monitors the 154 video cameras throughout the city, 8 video feeds from the PennDOT camera network and 4 video feeds from Muhlenburg College. The police and fire department both commented on the increased public safety that the monitoring of the cameras provides to the citizens of Allentown. The PSAP uses the cameras for supplementary information gathering when an incident is received. The PSAP has used cameras to obtain more information than callers can provide about an incident, and used that information to dispatch the appropriate levels of response to the incident. The PSAP has also observed illegal activity taking place on camera and dispatched law enforcement, which has resulted in successful outcomes. This type of operation is a level of Next Generation 9-1-1, which involves getting data to PSAPs in ways that had not been previously possible. Newer CAD systems can have camera systems integrated into them as a layer on their mapping systems, allowing for video images to be brought up quickly if there is a camera near the location of the reported incident. The camera system can also be used as an evidence source for law enforcement and the fire department.

The PSAP provides Knox Box information, hazardous materials information and pre-plans to emergency responders via mobile data terminals. It receives parking complaints and dispatches the Parking Authority, monitors alarms for city facilities and takes after hours reports for the Lehigh County Authority. The PSAP also provides notification services for hazardous materials teams, dive team and the ERT team.

City of Bethlehem

Along with call-taking and dispatching for emergency services, the Bethlehem PSAP receives call for and dispatches the city public works department and parking authority, and handles calls on snow emergency lines during the winter. The PSAP also monitors and dispatches for school district security, and handle calls for Moravian College public safety and Lehigh University police. The PSAP logs arrest warrants, which are tied into the city's CAD system, so if a person's name comes up on any kind of incident in the CAD system, if there is an outstanding arrest warrant for that person, the dispatcher will be notified.

The PSAP operates a mobile communications unit that is used for dispatching on the scene of special events that are held in the city and for DUI checkpoints operated by the Bethlehem Police Department. Like the Allentown PSAP, the Bethlehem PSAP monitors the law enforcement

cameras located throughout the city and housing authority cameras, as well as the cameras at Lehigh University. The PSAP also interfaces with the Northampton and Lehigh Counties' District Attorney's Offices and Coroner's Office, Juvenile and Adult Probation Offices, Sheriffs' Offices, the counties' prisons, Domestic Relations Offices, and the counties' roads and bridges departments. In addition, the PSAP interfaces with state agencies such as: PennDOT, Pennsylvania Fish Commission, Pennsylvania Game Commission, Pennsylvania Department of Forestry, Pennsylvania Department of Environmental Protection, and the Pennsylvania Bureau of Mines.

Lehigh County

The Lehigh County PSAP is the after-hours contact for all county departments, including the coroner's office, adult and juvenile probation, children and youth, district attorney's office, magistrates and sheriff's department. The PSAP also answers after-hours calls for municipal police departments that do not operate on a 24-hour basis. In addition, the PSAP monitors alarms from banks and hospitals. The PSAP will also interface with municipal public works departments when calls are received for snow removal, trees down, stop light issues, and other municipal public works issues, and will dispatch appropriate public works departments when necessary. The PSAP interfaces with the Pennsylvania State Police Troop M barracks for law enforcement issues.

Northampton County

The Northampton County PSAP is the after-hours contact for county departments including: children and youth, adult and juvenile probation, and sheriff's office. It is the main contact for the county coroner's office. The PSAP keeps a listing of issued dog licenses and the animal shelter has the PSAP's number on their telephone voice system for after-hours contact. The PSAP will contact the SPCA as necessary and dispatches the Lehigh Valley County Animal Response Team (CART) for the whole Lehigh Valley. Warrants are maintained by the PSAP, and municipal police departments will forward their administrative phone lines to the PSAP after hours. The PSAP is also responsible for tracking of prison transports, as well as Sheriff, Constable, and Magistrate notifications along with DUI Center notifications and call outs. The PSAP routinely interfaces with the Pennsylvania State Police Troop M barracks for law enforcement issues. Building security and video systems, and critical infrastructure are monitored at the PSAP.

The PSAP will interface with municipal public works departments when calls are received for snow removal, trees down, stop light issues, and other municipal public works issues, and will dispatch appropriate public works departments when necessary. Occasionally the PSAP will receive alarms for municipal sewer and water systems. The staff will call out Easton fire

department and police department personnel if they are needed for a large incident. In addition, the PSAP will answer calls for the City of Easton's Block Watch program, and similar programs in other large municipalities.

The PSAP interfaces with a lot of state agencies for 9-1-1 and emergency management purposes, including PennDOT, PEMA and the Department of Environmental Protection (DEP). Staff advised that they conduct a lot of situational awareness, notifications and resource management. Emergency Alerting System (EAS) messages are sent from the PSAP as needed, along with reverse notifications for public information. The PSAPs 9-1-1 shift supervisors serve as the county's emergency operations center (EOC) watch officer when the EOC is at level 4, which makes them responsible for initiating, reporting and updating PEMA through Knowledge Center software. It was reported that forty to fifty percent of the work that the PSAP staff performs is contacting other agencies and referring callers to other local and county agencies.

Interviews Summary

In order to obtain needed information and get an understanding of the issues and concerns regarding consolidation and regionalization, MCM conducted interviews with staff and elected officials from the cities of Allentown and Bethlehem, and Lehigh and Northampton Counties, along with field users from the two cities. The interviews were conducted from October 14, 2015 through November 5, 2015. The face-to-face interview sessions were very productive in terms of gathering detailed, specific information directly from PSAP personnel, elected and appointed officials, as well as field users. The participants were eager to provide as much information as possible as they understood the importance of the outcome of this project as it relates to providing 9-1-1 and other services to the resident and visitors of the Lehigh Valley.

The questions used to collect data from the participants were developed by MCM and reviewed and revised by the project team. The questions were designed to collect information on: the services provided by the PSAPs, the perspectives of the interviewees on the benefits, concerns and considerations of regionalization and consolidation; the current systems, infrastructure and space capabilities of each PSAP; the governance and funding of a consolidated or regional PSAP; and the impact of consolidation or regionalization on the citizens and agencies in the Lehigh Valley.

Twenty-nine questions were used for the interviews. Not all of the questions were applicable to each interviewee. The questions were grouped into five categories, depending on the role of the person being interviewed: PSAP coordinators, PSAP staff, elected and appointed officials, field personnel and human resources directors. The project group reviewed and approved the categories. Not all respondents had answers for all of the questions that were asked of them.

The full list of questions utilized for the interviews is listed below:

1. Name
2. What is your current role? (This may be answered by the interviewer)
3. What services does the PSAP provide for your department/agency?
4. Do you have any experience with any type or form of regionalization or consolidation practices?
5. Have you thought about the future of your organization and how a regionalization or consolidation of services could benefit your community?
6. Do you believe regionalization or consolidation should be considered?
7. From your perspective, do you feel there are benefits of regionalization and/or consolidation?
8. What obstacles and challenges to a regionalization or consolidation effort can be expected?
9. From your perspective, do you believe there are any negative effects that will result in considering any regionalization or consolidation efforts?
10. Does consolidation make sense for your area from a service level, political, technological and financial perspective?
11. What do you see as the goals for any regionalization or consolidation? (Reduce costs, improve efficiency, etc.)
12. In your opinion, does your PSAP have the resources available to effectively operate into the future?
13. Is the current infrastructure (equipment, technology, connectivity) able to be maintained long term?
14. Does your PSAP have room for expansion and possess the capability of assuming higher call volumes and dispatching services?
15. Are calls frequently being transferred among or between agencies?
16. Would consolidation reduce or eliminate the transfer of 9-1-1 calls between agencies and improve response times and lower liability?
17. Do multiple agency responses that are coordinated between and among multiple dispatch centers?
18. Would consolidation improve incident coordination and interoperability?
19. In considering of a regionalization or consolidation of services, do you have any strong reservations or concerns?
20. What in your opinion are the most important considerations that need to me made when considering either regionalization or consolidation?
21. Other than call taking and dispatching, what other services do your telecommunicators provide?
22. If consolidation occurs, do you think that one of existing PSAP can fill the facility needs or is construction required?

23. Is there government land available if a new facility is necessary?
24. Does your PSAP take non-emergency seven-digit calls for other agencies? Are there services offered for other governmental operations and not-for-profit agencies?
25. If a consolidation occurs, how do you foresee governance and funding of the consolidated PSAP operating?
26. What impact do you believe a consolidation/regionalization will have on the services provided to the citizens?
27. Have you considered how your organization would provide services and responsibilities currently managed by your 9-1-1 center, that may not be provided in a consolidated or regional environment?
28. Have you considered how your organization would provide services and responsibilities in a consolidated or regional environment that are currently performed by another 9-1-1 center that may not be provided by your 9-1-1 center today?
29. Any other comments?

MCM staff members interviewed 41 individuals, as listed below:

City of Allentown

Parking Authority Executive Director
Mayor
Lead Dispatcher
Superintendent of Communications
City of Allentown EMS Operations Manager
Interim Director of Public Works
Police Chief
Fire Chief
City Human Resources Director

Lehigh County

Director of Emergency Services
Dispatch Supervisors (3)
Dispatcher
9-1-1 CAD Coordinator
9-1-1 Operations/Training Coordinator
9-1-1/Communications Director
County Human Resources Director
Director of General Services
Lehigh County Commissioner

City of Bethlehem

Fire Chief
Police Chief
Deputy Police Chief
Mayor
9-1-1 Supervisor
EMS Director
City Council President
Director of Budget and Finance
Business Administrator
Director of Communications

Northampton County

County Executive
Director of Administration
County Human Resources Director
PSAP Coordinator and Director
9-1-1 Quality Assurance Manager
9-1-1 Operations & Training Manager
9-1-1 Shift Supervisor
Systems Manager
Dispatcher and Union President
Deputy Director for 9-1-1
County Council President

All of the respondents cooperated fully and were thoughtful in their responses to the questions. In undertakings such as this, because of their varied roles, backgrounds and experiences, there is always a challenge to take the input of the participants and develop a consensus as to their preferences and approaches to the future of 9-1-1 service in the Lehigh Valley.

There were a number of common themes that emerged during the interviews.

A concern that was stated most frequently from the representatives of all four entities was that the current level of service that is being provided to the citizenry must be maintained at the same if not an improved level. Almost all of the interviewees stressed the importance of this. And it was generally noted that a high service must be visible to the public as well as the staff. City residents may believe they are losing services if the city PSAPs are absorbed by the counties, and

the county residents may think that the extra work load placed upon the county staff will impact the services that they are currently being provided. The field agencies in the cities stressed that the cities' PSAPs are integral parts of their operations, and any loss in the level of service from their PSAPs would be detrimental to their operations, and would possibly result in higher costs if the cities would need to have those service provided by another city department or entity.

Cost savings through regionalization or consolidation was a common thread throughout the interviews also. It is expected that by combining services, savings will be realized through lower maintenance costs, bulk purchasing, the elimination of backup facilities, decreased duplication of services, and the possible reduction of overall staffing.

With the uncertainty of what the future holds, there was understandably a large concern voiced about the security of the jobs for those that are currently employed by the four entities. This concern was high among PSAPs staff members. Staff members were concerned that competent, experienced staff would lose their jobs due to elimination of positions during consolidation or regionalization, or that staff may be lost over resistance to change or having to learn new protocols, service requirements and areas. Along with this, there were concerns about how union integration would take place. The cities of Allentown, Bethlehem and the County of Northampton are union shops, while Lehigh County is not. Uncertainty over maintenance of current salary and seniority levels was a common thread. In addition, it was noted by several interviewees that the potential for a longer training period for new hires, and retraining for current employees would be needed as new or unfamiliar protocols, departments, units and standard operating procedures may need to be learned. A bigger learning curve was expected, and there was concern about the level of service that would be provided as that learning curve was being negotiated by current employees.

The availability and need for sufficient space was discussed during the interview process. Very few of the interviewees fully believed that they currently have enough space to house a regional facility that would combine the four PSAPs. Northampton and Lehigh Counties and the City of Bethlehem all noted that they own land that would be available for either expansion of their current facilities or construction of new facilities. Lehigh County officials expressed belief that their current facility would be able would easily be able to handle the additional staff needed to absorb the City of Allentown's PSAP, and possibly a large regional center. The PSAP staff, however, had concerns about the ability of the current space to hold more staff, citing current lack of sufficient ancillary space and facilities (including bathroom facilities and break rooms), and potential noise issues. The staff also had concerns about the location of the current facility. They expressed issues about the security of the building with public access to the lower floors. Several staff members citing safety concerns related to parking and having to walk to the building from the parking garage through the downtown area, especially at night.

Northampton County staff noted that their facility currently had room to handle increased staffing, and that there was room for expansion of the building at the current site if necessary. The City of Bethlehem representatives advised that the city has a centrally-located, former U.S. Army Reserve Center (the Wilson Kramer facility) that was available to be renovated for a consolidated or regional PSAP.

The overall concept of what should be the end result (consolidation or regionalization) varied among the interviewees. Several did not want to see any change from the current operations, but understood that something must be done in the future. For the most part, the county representatives favored a consolidation approach, with the cities either combining with or being absorbed by the counties, while the city representatives favored a regional approach, with all four PSAPs eventually being combined into one large, regional PSAP. Some county staff were not opposed to the idea of a regional PSAP, but were concerned about moving in that direction too quickly. There were also concerns about dispatching for such a large geographic area, and the possibility of errors inherent with that. A few county representatives, however, believed that there were several advantages to a large regional PSAP, including creating more opportunities and a greater career track for staff members in a larger organization.

A question that was commonly broached by the interviewees was the issue of how different dispatch protocols would be integrated. Would PSAP personnel need to learn new protocols, or would they be changed, resulting in field units needing to adapt? Unit numbering was also raised as an issue. Some of the interviewees noted that there is duplication of some unit numbering that will need to be addressed in order to avoid confusion and errors once a consolidation or regionalization is undertaken.

Governance structure was discussed during the interviews, and the concepts of what should be put into place varied. Thoughts ranged from total county control to joint supervision. Mentioned several times was the notion of an authority or board to oversee the consolidated or regionalized PSAPs. Several representatives stated that it is crucial for the state and PEMA to provide guidance on this issue as, well as funding for the whole process. The belief was, that since the legislature was forcing either consolidation or regionalization to take place, that the state should cover all costs associated with carrying it out.

The need for a comprehensive plan and a well-thought-out process for any consolidation or regionalization was stressed by several interviewees. Any changes to the current operations that are rushed are believed by the respondents to be a recipe for problems and errors, which would jeopardize public safety.

Several interviewees believed that consolidation and/or regionalization could lead to more efficient and effective operations by the PSAPs. It was anticipated that cutting down on call transfers along with combined dispatching would result in time savings, fewer dispatch errors or issues and streamlined operations.

This a summary of the main themes that were repeated during the interview process. A compilation of all of the interview responses can be found in Appendix A. The responses are categorized by city/county, but are not listed in any specific order that correlates them to any specific interviewee.

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Staffing Analysis

Understaffing

While it may seem to be common sense, and frequently suggested that, lives are put at risk if communications center staffing is not adequate. Staffing a 9-1-1 center is a serious business.

Various forms of media have reported that 9-1-1 centers operate twenty-four hours a day, 365 days a year often times requiring telecommunicators to work mandatory overtime.

There are 9-1-1 centers across our country that have been forced to defend themselves through legal proceedings due to errors or omissions that have occurred often times due to various staffing issues which include lack of adequate staffing.

Best practices for 9-1-1 centers continue to evolve and *must* focus on staffing. The focus typically is centered on the number of calls a center must process, the amount of time it takes to process the calls and the amount of time it takes a dispatcher to perform all other functions.

A frequent analysis will help to avoid being the center of negative media coverage, legal action and aid to avoid an incident that undermines public confidence in your 9-1-1 center operations.

The purpose of this staffing study is to provide an analysis of the current staffing levels and to suggest the number of telecommunicators needed for either a consolidation or regionalization of services with the intent to anticipate and avoid potential pitfalls.

Human Capital

As the field of human resources continues to advance, gone are the days of referring to the employees of an organization as: personnel.

While history continues to serve as a guide, advances have made it possible for us to understand that whatever it was that got us to where we are today is no longer sufficient to keep us there.

As you read through the forthcoming recommendations please remember your number one asset, your human capital.

You could take away all of the equipment necessary for your PSAP and you could rebuild it, however, without your human capital, you are left with nothing.

Change Management

In consideration of the impending decisions forthcoming with regard to either a consolidation or regionalization the time is now to manage change. For reference, a number of best practices for change management for personnel can be found in Appendix B.

Staffing Overview

Each Public Safety Answering Point (PSAP) was asked to submit staffing requirements for each of their facilities. While there are various tools to provide for a broad analysis of the staffing trends, MCM is of the opinion that the best evidence for how a PSAP is staffed is to utilize the historical staffing trends for each PSAP.

With the requirements established by the Pennsylvania Emergency Management Agency (PEMA), 4 PA code chapter 120d. 9-1-1 performance review and quality assurance standards as well as the broad spectrum of information available to the 9-1-1 coordinators, the historical staffing for each PSAP was used for the purpose of this analysis.

Each PSAP leader from all four PSAP's provided historical and projected anticipated leave which included but was not limited to:

- Average vacation and holiday leave
- Average Personal leave
- Average Training leave
- Average military, FMLA leave, etc.
- Average Lunch breaks
- Average other activities – meetings, light duty, special assignments etc.

After lengthy discussions the PSAP leaders recommended a total of **1680** available hours should be used for the APCO RETAINS formula out of a total of 2080 hours worked assuming a 40-hour work week for this staffing analysis.

In an effort to substantiate the historical staffing levels for each PSAP, MCM referenced the Association for Public Safety Communications Officials (APCO), Project Retains, Staffing Workbook, August 2005. This resource has become a credible source of information for PSAPs worldwide. The workbook is the result of research facilitated by the University of Denver Research Institute.

Sample APCO Retains formula:

A. *12 positions × 24 hours per day × 7 days per week × 52 weeks = 104,832 hours per year requiring coverage*
B. *1680 net available work hours per telecommunicator (assuming 2,080 potential work hours less 400 hours of unavailable time for sick leave, vacation, breaks/meal, and personal days).*
C. *104,832 ÷ 1,680 = 62.4 rounded (62) Full-time telecommunicators.*

This formula was applied to each PSAP's staffing levels.

Allentown

Allentown typically staffs their PSAP with an average of five (5) telecommunicators per shift.

- *5 positions x 24 hours per day x 7 days per week x 52 weeks = 43,680*
- *1680 net available work hours per telecommunicator (assuming 2,080 potential work hours less 400 hours of unavailable time for sick leave, vacation, breaks/meal, and personal days).*

43,680 ÷ 1,680 = 26 full-time telecommunicators

PSAP	Total Full-time Telecommunicators	APCO RETAINS Recommended Full-time
Allentown	24	26

Figure 11 – Recommended Staffing Level for the City of Allentown's PSAP

As indicated, the APCO RETAINS formula suggests a total of 26 telecommunicators would be needed to adequately staff the PSAP. Allentown has reported that at the time of this study they employed 24 full-time telecommunicators, 5 full-time shift supervisors, plus an Operations Manager.

For calendar year 2014, Allentown processed a total of 277,686 calls, an average of 761 calls per day. Considering it takes 15 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 50.7 for an average of 6.33 calls per hour.

For calendar year 2015, Allentown processed a total of 274,378 calls, an average of 751 calls per day. Considering it takes 15 telecommunicators per day to staff the 9-1-1 center, the average

number of calls a telecommunicator would handle in an 8-hour period would be 50.1 for an average of 6.26 calls per hour per telecommunicator.

PSAP	Year	Total Calls	Average per day	Average for dispatcher 8hrs	Average per hour
Allentown	2014	277,686	761	50.7	6.33
Allentown	2015	274,378	751	50.1	6.26

Figure 12 – Call Breakdown for the City of Allentown's PSAP

Bethlehem

Bethlehem typically staffs their PSAP with an average of 4 telecommunicators per shift. Typically, four (4) on day shift and afternoon and three on midnight (average 3.6, rounded to four (4).

- *4 positions x 24 hours per day x 7 days per week x 52 weeks = 34,944*
- *1680 net available work hours per telecommunicator (assuming 2,080 potential work hours less 400 hours of unavailable time for sick leave, vacation, breaks/meal, and personal days).*

34,944 ÷ 1,680 = 20.8 (rounded to: 21) 21 full-time telecommunicators

As indicated, the APCO RETAINS formula suggests a total of 21 telecommunicators would be needed to adequately staff the PSAP. Bethlehem has reported that at the time of this study they employed 16 full-time, seven (7) part-time telecommunicators and four (4) supervisors.

PSAP	Total Full-time	Total Part-time	Total Supervisors	APCO RETAINS Recommended Full-time
Bethlehem	16	7	4	21

Figure 13 – Recommended Staffing Level for the City of Bethlehem's PSAP

For calendar year 2014, Bethlehem processed a total of 204,092 calls, an average of 559 calls per day. Considering it takes 11 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 50.8 for an average of 6.35 calls per hour.

For calendar year 2015, Bethlehem processed a total of 199,358 calls, an average of 546 calls per day. Considering it takes 11 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 49.6 for an average of 6.20 calls per hour per telecommunicator.

PSAP	Year	Total Calls	Average per day	Average for dispatcher 8hrs	Average per hour
Bethlehem	2014	204,092	559	50.8	6.35
Bethlehem	2015	199,358	546	49.6	6.20

Figure 14 – Call Breakdown for the City of Bethlehem's PSAP

Lehigh

Lehigh typically staffs their PSAP with an average of 7 telecommunicators per shift. Typically, four (7) on day shift and afternoon and six (6) on midnight (average 6.6 rounded to seven (7).

- *7 positions x 24 hours per day x 7 days per week x 52 weeks = 61,152*
- *1680 net available work hours per telecommunicator (assuming 2,080 potential work hours less 400 hours of unavailable time for sick leave, vacation, breaks/meal, and personal days).*

61,152 ÷ 1,680 = 36.4 (rounded to: 36) 36 full-time telecommunicators

As indicated, the APCO RETAINS formula suggests a total of 36 telecommunicators would be needed to adequately staff the PSAP. Lehigh has reported that at the time of this study they employed 28 full-time, five (5) part-time telecommunicators and five (5) supervisors.

PSAP	Total Full-time	Total Part-time	Total Supervisors	APCO RETAINS Recommended Full-time
Lehigh	28	5	5	36

Figure 15 – Recommended Staffing Level for the Lehigh County PSAP

For calendar year 2014, Lehigh processed a total of 348,247 calls, an average of 954 calls per day. Considering it takes 21 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 45.4 for an average of 5.67 calls per hour.

For calendar year 2015, Lehigh processed a total of 335,949 calls, an average of 920 calls per day. Considering it takes 21 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 43.8 for an average of 5.47 calls per hour.

PSAP	Year	Total Calls	Average per day	Average for dispatcher 8hrs	Average per hour
Lehigh	2014	348,247	954	45.4	5.67
Lehigh	2015	335,949	920	43.8	5.47

Figure 16 – Call Breakdown for the Lehigh County PSAP

Northampton

Northampton typically staffs their PSAP with an average of 8 telecommunicators per shift.

- *8 positions x 24 hours per day x 7 days per week x 52 weeks = 69,888*
- *1680 net available work hours per telecommunicator (assuming 2,080 potential work hours less 400 hours of unavailable time for sick leave, vacation, breaks/meal, and personal days).*

69,888 ÷ 1,680 = 41.6 (rounded to: 42) 42 full-time telecommunicators

As indicated, the APCO RETAINS formula suggests a total of 42 telecommunicators would be needed to adequately staff the PSAP. Northampton has reported that at the time of this study they employed 44 full-time and six (6) supervisors.

PSAP	Total Full-time	Total Part-time	Total Supervisors	APCO RETAINS Recommended Full-time
Northampton	44	0	6	42

Figure 17 – Recommended Staffing Level for the Northampton County PSAP

For calendar year 2014, Northampton processed a total of 407,721 calls, an average of 1,117 calls per day. Considering it takes 24 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 46.5 for an average of 5.82 calls per hour.

For calendar year 2015, Northampton processed a total of 398,325 calls, an average of 1,091 calls per day. Considering it takes 24 telecommunicators per day to staff the 9-1-1 center, the average number of calls a telecommunicator would handle in an 8-hour period would be 45.4 for an average of 5.68 calls per hour.

PSAP	Year	Total Calls	Average per day	Average for dispatcher 8hrs	Average per hour
Northampton	2014	407,721	1,117	46.5	5.82
Northampton	2015	398,325	1,091	45.4	5.68

Figure 18 - Call Breakdown for the Northampton County PSAP

Current Staffing levels all PSAP's:

County	Total Full-time	Total Part-time	Total Supervisors	APCO RETAINS Recommended Full-time
Allentown	24		5	**26**
Bethlehem	16	7	4	**21**
Lehigh	28	5	5	**36**
Northampton	44		6	**42**

Figure 19 – Current and Recommended Staffing Levels

Call volumes for all PSAP's

PSAP	Year	Total Calls	Average per day	Average for dispatcher 8hrs	Average per hour
Allentown	2014	277,686	761	50.7	6.33
Allentown	2015	274,378	751	50.1	6.26
Bethlehem	2014	204,092	559	50.8	6.35
Bethlehem	2015	199,358	546	49.6	6.35
Lehigh	2014	348,247	954	45.4	5.67
Lehigh	2015	335,949	920	43.8	5.47
Northampton	2014	407,721	1,117	46.5	5.82
Northampton	2015	398,325	1,091	45.4	5.68

Figure 20 – 2014 and 2015 Call Volume Levels by PSAP

Based on the call volume analysis, the average calls per hour for all dispatchers is 5.99 calls per hour, rounded to 6.

Overall, it is the opinion of MCM that all four PSAP's are managed effectively with the analysis substantiating the historical staffing models for each PSAP are valid.

Number of PSAP Positions staffed per shift

Number of PSAP Positions Staffed Per Shift						
PSAP	Daylight	Afternoon	Midnight	Average	Rounded	Consoles Available
Allentown	5	5	5	5	**5**	6
Bethlehem	4	4	3	3.6	**4**	7
Lehigh	7	7	6	6.6	**7**	16
Northampton	8	8	8	8	**8**	14
Totals	24	24	22	23.2	24	

Figure 21 – Shift Staffing Levels by PSAP

Consolidation or Regionalization recommendations

The potential scenarios consisting of a consolidation or regionalization approach require a specific number of telecommunicators to meet the minimum staffing levels. The forthcoming recommendations are specific to the number of telecommunicators needed to staff the various options for either a regionalization or consolidation approach.

As stated previously it is evident that all PSAP's have been managed effectively, in regards to staffing levels, based on the analysis regarding the staffing levels and call volumes.

In addition, further evaluations must be facilitated to determine the number of positions needed to predict the growth each PSAP may experience after a consolidation or regionalization approach - for example, the number of PSAP positions that will be needed to handle an influx of a higher call volume during times of bad weather and/or a large scale community event that would require additional staff to operate the PSAP.

For a regionalization of all four PSAPs, the minimum number of full-time staff required to staff the organization would be 125 full-time telecommunicators. The number of minimum PSAP positions needed to operate would be 24.

Minimum number of telecommunicators needed to staff the PSAP	
PSAP	**APCO RETAINS Recommended Full-time**
Regionalization	125

Figure 22 – Regionalization Staffing: Allentown, Bethlehem, Lehigh and Northampton

Number of PSAP Positions needed per shift					
PSAP	**Daylight**	**Afternoon**	**Midnight**	**Average**	**Rounded**
Regionalization	24	24	22	23.2	24

Figure 23 – Shift Staffing for Regionalization

For a consolidation between the city of Allentown and Lehigh County, the minimum number of full-time staff required to staff the organization would be 62 full-time telecommunicators. The number of minimum PSAP positions needed to operate would be 12.

Minimum number of telecommunicators needed to staff the PSAP	
PSAP	**APCO RETAINS Recommended Full-time**
Consolidation A	62

Figure 24 - Consolidation A Staffing: Allentown and Lehigh

Number of PSAP Positions needed per shift					
PSAP	**Daylight**	**Afternoon**	**Midnight**	**Average**	**Rounded**
Consolidation A	12	12	11	11.6	12

Figure 25 - Consolidation A Shift Staffing: Allentown and Lehigh

For a consolidation between the city of Bethlehem and Northampton County, the minimum number of full-time staff required to staff the organization would be 63 full-time telecommunicators. The number of minimum PSAP positions needed to operate would be 12.

Minimum number of telecommunicators needed to staff the PSAP	
PSAP	**APCO RETAINS Recommended Full-time**
Consolidation B	63

Figure 26 - Consolidation B Staffing: Bethlehem and Northampton

Number of PSAP Positions needed per shift					
PSAP	**Daylight**	**Afternoon**	**Midnight**	**Average**	**Rounded**
Consolidation B	12	12	11	11.6	12

Figure 27 – Consolidation B Shift Staffing: Bethlehem and Northampton

Resources

- APCO/NENA ANS 1.107.1.2015 Standard for the Establishment of a Quality Assurance and Quality Improvement Program for Public Safety Answering Points. http://www.apcointl.com

- Association for Public Safety Communications Officials (APCO), Project Retains, Staffing Workbook, August 2005. http://www.apcointl.com

- NENA PSAP Staffing Survey Report, created under the auspices of the NENA SWAT initiative by L. Robert Kimball & Associates and 9-1-1 SME Consulting. Includes the results of a survey of 70 PSAPs, serving populations less than 140,000 and a staffing formula worksheet. Available at: http://www.nena.org

Staffing and Retention Toolkit, available on the APCO website. Built as a companion to the Effective Practices Guide, the Toolkit contains three compartments: Staffing, Retention, and Survey. These tools are designed to make it easy for managers to either plug in their numbers or collect the data needed to assess employee satisfaction, calculate retention rates over time, and estimate staffing needs. The tools are free but registration is required. Follow the links to 9-1-1 Available at: http://www.apcointl.com

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Financial Analysis

As a part of the study, MCM reviewed financial documentation provided by the PSAPs including 2014 and 2015 budgets, regional shared services assessments, annual reports to PEMA, funding applications to PEMA, and triennial PSAP plans. The intent of the review was to determine current expenditures per PSAP along with potential cost savings. As noted in the beginning of this report, exact "item-by-item" comparisons of all of the PSAPs' financial documentation was not possible as not all budgeted line items were consistent across all four PSAPs' documentation. Multiple items may be listed as one line item on one PSAP's budget, while they were listed individually on another's. MCM made every effort to make comparisons of the budgets and other documentation as sound as possible.

Budgets

PSAP	2014 Budget	2015 Budget
Allentown	$3,369,688.00	$3,165,958
Bethlehem	$4,510,000.00	$4,685,000
Lehigh	$4,027,718.00	$3,499,991
Northampton	$5,114,600.00	$5,245,900
Totals -	**$17,022,006.00**	**$16,596,849**

Figure 28 – 2014 & 2015 PSAP Budgets

Non-Personnel Costs

MCM first reviewed the non-personnel costs reported by the PSAPs. The focus was on recurring expenses in excess of $4,000 that did not need to be duplicated in a consolidated or regional setting. These expenses were mainly maintenance costs for equipment such as CAD, CPE and radio systems.

The following is a breakdown of the items reviewed:

CAD

CAD maintenance was one of the few categories that each PSAP had a common budget line item for. The average cost was **$61,156.94**. The high was $92,711.00 in Lehigh and the low was $29,586.00 in Bethlehem. It should be noted some of these costs include hardware maintenance as well as software maintenance.

Consoles

Three agencies reported console maintenance for an average of **$73,160.30**. The high was $80,465.48 in Northampton County and the low was $67,405.43 in Lehigh County.

CPE

All four agencies reported CPE maintenance costs for an average of **$89,158.13**. The high was $112,260.00 in Northampton County and the low was $63,311.58 in Lehigh County.

EMD

The average cost of the EMD program maintenance (ProQA et al) was **$4,995.75**.

GIS

Three agencies reported GIS costs at an average of **$4,066.67**.

Microwave

Two agencies reported microwave costs at an average of **$30,742.40**

Radio

The average radio maintenance costs were **$135,035.00.** The high was $220,310.70 in Northampton County and the low was $48,000.00 in Bethlehem.

Recorder

Three agencies reported recorder maintenance costs at an average of **$36,924.86**

Tower Rental

Lehigh County reported tower leases of $7,200.00 annually and Northampton County reported tower leases of $445,699.32.

UPS

The average reported UPS maintenance costs were **$6,075.75.**

Telephone

Because of the diversity in the way each agency broke down their costs, the averages here are only shown as wireline and wireless (this distinction was needed prior to the passage of Act 12

of 2015). A complete breakdown can be found on the table below. These numbers include 9-1-1, ALI, RTLs, admin and any other related cost.

Wireline Average - $103,662.43 Wireless Average - $32,076.00

As noted above, the table below shows non-personnel expenditures that averaged more than $4,000 annually. These numbers are based on the documentation provided.

Description	Allentown	Bethlehem	Lehigh	Northampton	TOTAL	Average
CAD Maintenance	$64,806.60	$29,586.00	$92,771.00	$57,464.14	$244,627.74	$61,156.94
Computers - Software		$17,763.00			$17,763.00	$17,763.00
Connectivity	$7,195.68			$171,060.00	$178,255.68	$89,127.84
Console Maintenance	$0.00	$71,610.00	$67,405.43	$80,465.48	$219,480.91	$73,160.30
CPE Maintenance	$63,311.58	$86,098.00	$94,962.95	$112,260.00	$356,632.53	$89,158.13
Generator Repair/Maint	$1,265.00	$847.92	$496.00	$11,980.80	$14,589.72	$3,647.43
GIS	$0.00	$5,950.00	$5,200.00	$1,050.00	$12,200.00	$4,066.67
Information Technology Services			$12,317.76		$12,317.76	$12,317.76
Internet				$3,300.00	$3,300.00	$3,300.00
Language Line	$4,800.00	$2,231.76	$240.00	$612.00	$7,883.76	$1,970.94
Microwave Maintenance		$20,958.00	$40,526.80		$61,484.80	$30,742.40
Office Expenses		$1,800.00	$1,327.06		$3,127.06	$1,563.53
ProQA/EMD Maintenance	$4,890.00	$273.00	$8,415.00	$6,405.00	$19,983.00	$4,995.75
Radio Maintenance*	$98,874.00	$48,000.00	$172,955.30	$220,310.70	$540,140.00	$135,035.00
Recorder Maintenance	$7,210.00	$27,300.00	$76,264.57		$110,774.57	$36,924.86
Rentals (Towers)			$7,200.00	$445,699.32	$452,899.32	$226,449.66
Repairs & Maintenance	$2,000.00	$4,800.00	$1,592.49		$8,392.49	$2,797.50
Telephone 9-1-1	$14,245.44	$14,364.00	$33,276.00	$42,492.00	$104,377.44	$26,094.36
Telephone Admin	$1,577.40	$8,969.64	$4,788.36	$2,676.00	$18,011.40	$4,502.85
Telephone ALI	$28,200.00	$36,540.00		$90,300.00	$155,040.00	$51,680.00
Telephone ALI Circuits		$2,538.00			$2,538.00	$2,538.00
Telephone RTL Circuits	$20,023.92		$69,839.28		$89,863.20	$44,931.60
Telephone Ringdown	$2,955.84	$2,389.82			$5,345.66	$2,672.83
Telephone Selective Routing	$7,800.00	$4,758.00		$26,916.00	$39,474.00	$13,158.00
UPS Maintenance	$5,320.00	$6,500.00	$9,272.00	$3,211.00	$24,303.00	$6,075.75
Wireless ALI	$28,620.00	$4,248.00	$9,432.00	$9,648.00	$51,948.00	$12,987.00
Wireless Selective Routing	$25,380.00	$4,536.00	$10,218.00	$10,452.00	$50,586.00	$12,646.50
Wireless Trunks	$6,048.00	$4,602.00	$6,048.00	$9,072.00	$25,770.00	$6,442.50
Totals -	**$394,523.46**	**$406,663.14**	**$724,548.00**	**$1,305,374.44**	**$2,831,109.04**	**$707,777.26**

* Allentown Radio Maintenance based on projected costs of new system, not yet in place.

Figure 29 – Non-Personnel costs

Personnel Costs

Telecommunicators (call-takers and dispatchers)

Salary and benefit costs savings for telecommunicators was not calculated as the staffing analysis indicated that the total number of full time telecommunicators needed for consolidated PSAPs or a regional PSAP was less than the number of current full time telecommunicators at all four PSAPs combined. In addition, with the staff of three out of the four PSAPs belonging to collective bargaining units, the eventual salaries that would be agreed upon in future contract negotiations would be purely speculative until such time that the negotiations are completed.

Administrative Personnel

In estimating the cost savings for administrative personnel for consolidations and regionalization, the current administrative positions at each PSAP were reviewed, and comparisons were made as closely as possible, as all of the PSAPs do not have the same positions listed, or may have similar job responsibilities placed under different titles. Positions at each PSAP were compared and are listed in the charts below in relation to consolidations of Allentown and Lehigh County PSAPs (Consolidation A), Bethlehem and Northampton County PSAPs (Consolidation B), and regionalization of all four PSAPs. Highest salaries for comparable positions were used for the cost savings calculations.

Consolidation A - Allentown and Lehigh County

In consideration of the consolidation of Allentown and Lehigh County's PSAPs, Allentown has seven administrative positions listed while Lehigh has three positions listed. However, three of the positions listed on Allentown's budget are employees that work in the city's radio maintenance facility, and are only minimally funded by 9-1-1 revenue. In addition, only 80% of the superintendent of communications' salary is funded by 9-1-1 revenue. The amount of salary covered by 9-1-1 revenue was used in the comparisons. Neither Allentown nor Lehigh County have a deputy director or clerical staff listed on their budgets.

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Position	Salary	
	Allentown	Lehigh
Director/Superintendent	$60,327.20	$74,680.86
Deputy Director 9-1-1		
Operations & Training	$54,422.71	$61,551.30
Quality Assurance		
IT Systems Manager	$10,162.08	
IT Technician	$10,441.24	
IT Inventory Control	$4,551.07	
Administrative/Clerical		
CAD/Radio Coordinator		$61,551.30
Totals -	**$139,904.30**	**$197,783.46**

Figure 30 – Allentown and Lehigh County current administrative positions and salaries

In this consolidation scenario, the IT Systems Manager, IT Technician, and IT Inventory Control positions with the city of Allentown would not be part of the consolidation as it is assumed that they would continue with the city's radio maintenance facility. One director is considered in this calculation, although, with an increase in staff and operations in consolidating the two PSAPs, a deputy director position could be considered. Potential cost savings are shown below in figure 30.

Position	Salary
Director/Superintendent	$74,680.00
Deputy Director 9-1-1	
Operations & Training	$61,551.30
Quality Assurance	
IT Systems Manager	
IT Technician	
IT Inventory Control	
Administrative/Clerical	
CAD/Radio Coordinator	$61,551.30
Administrative Total -	**$197,783.46**
Current Combined Salary Expense -	$337,687.76
Potential Cost Savings in Yearly Administrative Salaries -	**$139,904.30**

Figure 31 – Potential Cost Savings in Administrative Cost Salaries – Consolidation A

Consolidation B – Bethlehem and Northampton County

In consideration of the consolidation of Bethlehem and Northampton County's PSAPs, Bethlehem has only three administrative positions listed in their documentation. Northampton County has six, however they do not list the director in the 9-1-1 funding. As with consolidation A, the highest figures were used for the purposes of the calculations. The combined staffing includes one of each position currently staffed, including a deputy director.

Position	**Salary**	
	Bethlehem	**Northampton**
Director/Superintendent	$72,327.06	**
Deputy Director 9-1-1		$63,640.30
Operations & Training		$58,042.40
Quality Assurance	$58,441.71	$58,042.40
IT Systems Manager		$60,652.80
IT Technician	$69,170.22	$52,832.42
Administrative/Clerical		$42,336.00
Totals -	**$199,938.99**	**$335,546.32**

Figure 32 - Bethlehem and Northampton County current administrative positions and salaries
*** Northampton County has an overall department director, but his salary is not paid with 9-1-1 funds and was therefore not included in these calculations.*

For this consolidation scenario, potential cost savings are shown below in figure 33.

Position	**Salary**
Director/Superintendent	$72,327.06
Deputy Director 9-1-1	$63,640.30
Operations & Training	$58,042.40
Quality Assurance	$58,441.71
IT Systems Manager	$60,652.80
IT Technician	$69,170.22
Administrative/Clerical	$42,336.00
Administrative Total -	**$424,610.49**
Current Combined Salary Expense -	**$535,485.31**
Potential Cost Savings in Yearly Administrative Salaries -	**$110,874.82**

Figure 33 – Potential Cost Savings in Administrative Cost Salaries – Consolidation B

As evidenced by the comparison of the staffed positions between the four PSAPs, operations are handled in diverse ways. For example, Allentown, Bethlehem and Northampton County all have in-house IT positions, while Lehigh County has a line item budgeted for IT Services. Additionally, Bethlehem and Northampton County have dedicated, budgeted positions for quality assurance while Allentown and Lehigh County do not. However, since quality assurance is mandated by 4 PA Code Chapter 120d, it is expected that it is being undertaking by both PSAPs, but is performed by someone in another staff position.

Regionalization – Allentown, Bethlehem, Lehigh County and Northampton County

In consideration of regionalization of all four PSAPs into one regional Lehigh Valley PSAP, the highest figures were used for the purposes of the calculations. With exception of the Allentown IT Inventory Control positions, all (similar) titles have been merged into the combined staff. For purposes of this calculation, each position is filled with one staff member, except for quality assurance, which is considered with two due to the large amount of quality assurance that would need to be completed in a PSAP with such a large expected call volume, (the amount of quality assurance required by current regulation is tied to the call volume that a PSAP receives). Consideration was not given to the potential impacts of collective bargaining negotiations between the PSAPs and their respective unions in regard to management positions that may fall under the union contracts.

Position	Allentown	Bethlehem	Lehigh	Northampton
Director/Superintendent	$60,327.20	$72,327.06	$74,680.86	**
Deputy Director 9-1-1				$63,640.30
Operations & Training	$54,422.71		$61,551.30	$58,042.40
Quality Assurance		$58,441.71		$58,042.40
IT Systems Manager	$10,162.08			$60,652.80
IT Technician	$10,441.24	$69,170.22		$52,832.42
IT Inventory Control	$4,551.07			
Administrative/Clerical				$42,336.00
CAD/Radio Coordinator			$61,551.30	
Totals -	**$139,904.30**	**$199,938.99**	**$197,783.46**	**$335,546.32**
Current Combined Administrative Total -			**$873,173.07**	

Figure 34 – Current Administrative Positions and Salaries

*** Northampton County has an overall department director, but his salary is not paid with 9-1-1 funds and was therefore not included in these calculations.*

For this regionalization scenario, potential cost savings are shown below in figure 35.

Position	Number Staffed	Salary
Director/Superintendent	1	$74,680.86
Deputy Director 9-1-1	1	$63,640.30
Operations & Training	1	$61,551.30
Quality Assurance	2	$58,441.71
IT Systems Manager	1	$60,652.80
IT Technician	1	$69,170.22
Administrative/Clerical	1	$42,336.00
CAD/Radio Coordinator	1	$61,551.30
Total -		**$550,466.20**
Current Combined Administrative Total -		**$873,173.07**
Potential Cost Savings in Yearly Administrative Salaries -		**$322,706.87**

Figure 35 – Potential Cost Savings in Yearly Administrative Salaries

Space Study

In order to determine the feasibility of utilizing the current PSAPs for future consolidation and regionalization purposes, MCM conducted site visits to all of the PSAPs. The PSAPs currently operated by the cities of Allentown and Bethlehem do not have room for expansion and were not considered viable options for consolidation or regionalization. MCM requested that architectures from the EADS Architects, an engineering, architecture and design firm that has experience in the design, construction and renovation of 9-1-1 centers, visit the two county PSAPs along with the Wilson-Kramer facility and give recommendations from their perspective as to the feasibility of use of the facilities for consolidated and regional PSAPs. EADS was not tasked with design or cost estimates of any renovations or construction deemed necessary, as this was not part of the overall MCM contract. The review by EADS, along with the results of the operations analysis were used to develop the recommendations outlined in this report. The recommendations from the EADS Group is below:

For: MCM Consulting Group, Inc.
By: EADS Architects, Inc.

Task: Initial Considerations for the County of Lehigh, City of Allentown, County of Northampton and City of Bethlehem

Introduction

For the purpose of these considerations and based on the potential loss of 9-1-1 funding to the cities of Allentown and Bethlehem if consolidation with the counties of Lehigh and Northampton, respectively, is not achieved within the next three (3) years, it shall be assumed these municipalities will agree to a consolidation plan. The further task of the planning process is the consideration of consolidating and reorganizing the services of all four municipalities into one 9-1-1 center, hereafter referred to as "regionalization". It is our opinion that until it is determined that the ultimate solution for the highest level of service and the best investment (both in the initial construction cost and the future operational and maintenance costs) is regionalization, the initial change or "short term solution" will be to consolidate Allentown with Lehigh County and Bethlehem with Northampton County.

It is understood that consolidation of facilities will affect the current staffing levels for call takers/dispatchers, administrative and support positions/staffing, operational procedures and space allocation. Resolutions of these issues will involve much consideration and perhaps compromise between all of the subject municipalities. For these considerations, the staffing recommendations presented in the Staffing Analysis section of this report will be utilized.

Finally, the finite costs to facilitate consolidation/regionalization options would require the determination of a final staffing plan and significant design and cost analysis. Therefore, opinions are expressed herein, and these are based on initial observations made at the facilities of the Lehigh County 9-1-1 Center, the Northampton County Emergency Operations Center and at the so called Wilson-Kramer Building.

Consolidation A – Allentown and Lehigh County

Consolidation of the Allentown and Lehigh County 9-1-1 services should occur at the Lehigh County facility, 640 West Hamilton Street, Allentown, PA. This will be difficult to achieve based on the recommended staffing level and the available existing space, but manageable and cost effective as a short term solution. Simply stated, we do not recommend moving to and renovating an existing building or constructing a new facility if regionalization is the "long term solution".

The current 9-1-1 center, administrative and support offices, break room, etc. are located on the 10th Floor. The communications and server rooms are located on the 9th floor. With some reorganization and changes/upgrades in position furnishings and equipment, the current 9-1-1 center should be able to accommodate the additional call taker/dispatcher and supervisory staff. More restrooms, lockers, office and storage space will be required. On a short term basis, this space could be taken from some other location within the building.

Consolidation B – Bethlehem and Northampton County

The Northampton County facility, at 100 Gracedale Avenue, Nazareth, PA, is considered to be adequate to accommodate consolidation with the Bethlehem services with minimal changes to the physical plant. The 9-1-1 center is able to accept the additional positions and furnishings. Administrative and support staff offices may require some reorganization, but, in the short term, no significant reconstruction should be required.

Regionalization

The process of regionalization will include the development of a physical plant of sufficient size to accommodate the regional staffing and facilities to provide the required level of service. This could be achieved through the renovation and adaptive reuse of an existing building, renovations and additions to an existing 9-1-1 center building, and through the construction of a new facility. For the purposes of this study, the following options were considered:

- *Renovations to the Wilson-Kramer Building (former Army Reserve Center) -*
  Based on a preliminary tour of the building, it is our opinion that the building is in very poor condition, has environmental problems (probable asbestos containing materials, lead based paint and mold were observed), and would be very difficult and costly to create the spaces required for a regional facility. The roof and much of the roof deck will need to be replaced. The facility does not meet current building codes, is not handicap accessible (ADA) and will require significant reconstruction to meet the energy code. All interior finishes, mechanical, electrical and plumbing systems will need to be replaced. Short of extensive design work and cost analysis, it is our opinion that it will cost about the same to renovate this building as will new construction. Further, a renovated building will not have the flexibility to provide for all programming needs and therefore will require modification of the program to fit the existing built constraints.

- *Additions and Renovations to the Northampton County Emergency Operations Center -*
  The existing facility is in good to excellent condition. Not only is it of sufficient size to accommodate Consolidation B with minimal improvements, it was designed for future

expansion. Further, the existing floor plan and site will allow additional and/or alternative additions and modifications to facilitate service as the regional facility.

- *New construction on the Wilson-Kramer site or another regional development site – It is our opinion that additions and modifications to the Northampton County facility should be thoroughly investigated before new facility construction is considered. This is because of the condition of the existing facility, the opportunities for expansion and the probable significant cost savings as compared to new construction.*

Due to the lack of space at the current Allentown and Bethlehem PSAPs, those facilities are not recommended for future consolidation or regionalization use. Lehigh County's PSAP as it is currently configured, is able to be used as a consolidated PSAP. Due to the limited space at the Lehigh County PSAP, along with concerns over public access to the site, safety of the staff and the location in general, that facility is not recommended for future use as a regional facility. Officials from Lehigh County noted that other floors of the facility would be available for use in an expanded PSAP, but MCM does not recommend splitting a PSAP between two floors of a building, and even if that would be considered, the issues of location and access still need to be considered. Northampton County's PSAP is well configured for use as a consolidated PSAP, and can easily be expanded in order to accommodate a regional facility. Expansion plans developed in 2013 were estimated to cost roughly $2.6 million dollars. Although this expansion was not planned with a regional facility in mind, the plans could easily be modified for such a use at relatively minor additional cost to the original design. Building design for a new facility was not within the scope of MCM's contract for this project.

The Wilson Kramer facility, although it is centrally located in the footprint of the two counties and has good access with U.S. Route 22 nearby, and is very close to a network operating center (NOC) for Service Electric (a prominent fiber provider in the region), is not recommended for use as a regional PSAP for the reasons noted above in the EADS Architects report. In addition, the costs for construction of a new, similar sized facility at the location is estimated to be in the range of $6 to $7.5 million dollars. If state funding would be available to cover construction costs, this facility could be considered, however, at this point, PEMA has not provided guidance on the use of the dedicated 15% 9-1-1 "Interconnectivity" funds.

Recommendations

After reviewing and analyzing all of the information provided, the responses to the multiple interviews, considering costs savings, conferring with architects on space requirements, and based on the information contained in this report, MCM provides the following recommendations for the future of 9-1-1 systems and services in the Lehigh Valley:

1. The long-term goal for the cities of Allentown and Bethlehem and the counties of Lehigh and Northampton should be to consolidate into one regional Lehigh Valley PSAP (regionalization). Maximum cost savings in terms of capital outlay, maintenance and personnel costs can be realized through all four PSAP joining together into one. This consolidation into one regional PSAP would make the Lehigh Valley the fourth largest PSAP, in terms of population served, in Pennsylvania (behind Philadelphia, Allegheny and Montgomery Counties). The review of the current PSAPs finds that Northampton County's current PSAP is the best option in terms of location, available space and cost of needed expansion/renovations. It is not expected that this will happen within a four-year time frame, but it should be a goal to accomplish the regionalization within five to seven years.

2. An oversight board should be established with representatives from all four PSAPs and municipalities. The board would be responsible for developing the operational and logistical plans for the consolidation of the city and county PSAPs, eventual regionalization of the all of the PSAPs, and development of an authority for governance of a regional PSAP by the four municipal governments. The board would also be responsible for developing inter-municipal agreements for cost sharing of resources that are turned over to the consolidated authority. The board would need to work together to address issues such as: how staffing will be integrated, including union membership issues; the integration of current protocols for operational areas that meet the needs of the counties and the cities; recommendations and oversight of needed infrastructure work, including, but not limited to fiber/microwave connectivity, trunk routing, console upgrades, and planning for any needed renovations/ construction for consolidations and eventual regionalization.

3. Since it is not expected that a regional facility would be ready for operation by June 30, 2019 (when funding for Allentown's and Bethlehem's PSAP is expected to stop), consolidation of Allentown and Lehigh County's PSAPs at the current Lehigh County PSAP, and consolidation of Bethlehem and Northampton County's PSAPs at the current Northampton County PSAP are recommended as intermediary measures. Although it is technically possible for a regional PSAP to be constructed and the necessary infrastructure to be put in place within three years, it is doubtful that the integration of protocols, systems and needed training would be able to be done in that time frame. With a large undertaking such as a regional PSAP in the Lehigh Valley, with public safety as the main priority, it is recommended that the planning for it is done methodically and not rushed.

   For consolidation of the centers it is expected that current radio systems would continue to be used, as planning for, designing and engineering new radio systems is a lengthy and

tremendously expensive undertaking. Use of the systems would probably need to be continued for some time even under a regional PSAP.

a. For the consolidation of Allentown's PSAP with Lehigh County at the current Lehigh County PSAP, it is recommended that Allentown's newer CPE switch that is currently shared with Northampton County be utilized. Although Lehigh's PSAP currently has enough console positions to allow for the extra staff needed, the CPE and consoles at Lehigh are due for replacement and should be upgraded to work with Allentown's Airbus DS Vesta 4.3.1.521 geo-diverse CPE. This upgrade should be paid for out of PEMA's interoperability money. Lehigh's telephony trunks would need to be rerouted through to run through Allentown's switch to the PSAP. Half of Northampton's trunks are running through this switch and moving it to Lehigh's facility does not make financial sense, since it is recommended that the end result is a regional facility not using Lehigh's current center. Keeping the switch at Allentown's facility will maintain geo-diversity and redundancy. Connection back to Allentown's facility would made be for their radio system and the CPE switch. It is noted that this will come as a cost to the City of Allentown in the form of needed cooling, backup power, UPS and the restricted use of the facility for other purposes.

   Lehigh County has an extensive redundant loop microwave network between the center and their remote sites. Allentown has a T1 lines between its PSAP and the PP&L building which houses its only site. A fiber or copper T1 connection to the Lehigh County PSAP would allow for Lehigh to connect into the Allentown GE EDACS system. However, there may need to be some kind of CSSI to enable direct connectivity between Lehigh's ACOM and the GE/Harris console that Allentown is using to avoid using a control station interface.

   Current ancillary services that are provided by both PSAPs should continue to be maintained. The Allentown PSAP provides valuable services to the other city departments and agencies, and if those services are not maintained, the city would need to establish a new communications/dispatch center to take over those services, which would limit the amount of cost savings that would be realized with a consolidation. MCM believes that it is imperative that the monitoring of the city's camera system remains at the PSAP after a consolidation and then regionalization takes place. The system is a valuable public safety tool, a step in the Next Generation 9-1-1 process and belongs as a tool available to law enforcement dispatchers. Fiber connectivity is recommended for transmission of the video feeds to Lehigh County's PSAP for the consolidation scenario and then

to Northampton County for the eventual regional scenario. It is recommended that the City of Allentown's radio maintenance facility remain as a city operation.

b. For the consolidation of Bethlehem's PSAP with Northampton County at the current Northampton County PSAP, it is recommended that the CPE switch that is currently in use at Northampton County (and shared with the city of Allentown) be utilized. The CPE and consoles will not need to be upgraded. The PSAP currently has sufficient console positions to allow for the extra staff needed (based on minimum staffing numbers), but three to four new consoles should be added to accommodate normal staffing levels and overflow during emergency situations. The PSAP has more than sufficient space to allow for additional consoles with some rearranging of the current layout.

   Northampton County utilizes a redundant fiber ring (supplied by Service Electric) between all of their radio sites (except one spread spectrum link to one site). Bethlehem utilizes a fiber ring to connect to their remote sites, with an 80GHz microwave link to the radio maintenance facility (one of their three sites) and an 11GHz link to South Mtn. as a redundancy to the fiber. Since fiber is prevalent and readily available in this area, MCM recommends a fiber connection between the two centers. Although the Northampton County's PSAP radio console has been kept up-to-date and the position PCs upgraded in 2015, it is an older Moducom, while Bethlehem's console is a newer Motorola MCC7500. Upgrading and expanding the MCC7500 to encompass Northampton's dispatch positions and channels should be explored.

   Current ancillary services that are provided by both PSAPs should continue to be maintained. Similar to the Allentown PSAP, Bethlehem's PSAP provides valuable services to the other city departments and agencies, and if those services are not maintained, the city would need to establish a new communications/dispatch center to take over those services, which would limit the amount of cost savings that would be realized with a consolidation. Again, as with Allentown, MCM believes that it is imperative that the monitoring of Bethlehem's camera system remains at the PSAP after a consolidation and then regionalization takes place. The system is a valuable public safety tool, a step in the Next Generation 9-1-1 process and belongs as a tool available to law enforcement dispatchers.

4. Time Frame Recommendations:

   a. Short Term - 0 months to 6 months

i. Establishment of the Oversight Board.
ii. Begin planning of integration of the city PSAPs into the county PSAPs for the consolidation phase

b. Medium Term - 6 months through year 2

i. Required infrastructure work for consolidation completed.
ii. Call-taking and dispatch consoles rearranged and purchased as necessary; radio systems connected.
iii. Training of staff on the revised protocols and standard operating procedures that have been developed by the oversight board.
iv. Staffing and union negotiations finalized.
v. Integration of the city PSAPs into the county PSAPs starting by the end of the 2nd year.
vi. Continuation of planning for eventual regionalization of all of the PSAPs into one facility.

c. Long Term - Years 3 to 4

i. Physical integration of the city PSAPs into the county PSAPs completed by year three.
ii. Development of an Authority for governance of a regional PSAP by the four municipal governments finalized by Oversight Board including Inter-governmental Agreements for cost sharing of resources that are turned over to the regional Authority.
iii. Definitive plans for the construction/renovation of a Lehigh Valley Regional PSAP at the Northampton County PSAP developed and finalized.

In regards to a regional PSAP, concerns were raised during the interview portion of this study about dispatching for such a large geographic area and population. However, as noted above, three other PSAPs in Pennsylvania currently serve populations that are larger than what a regional Lehigh Valley PSAP would serve. In addition, Allegheny County has a land mass of 730.08 square miles, which is larger than the combined mass of Lehigh and Northampton Counties, with a population that is almost double that of the Lehigh Valley. Allegheny County answers roughly one million 9-1-1 calls per year, about triple the combined 9-1-1 calls received in 2015 by the four PSAPs in this study. Allegheny County utilizes dedicated call-takers, and operates their PSAP in three zones for dispatching purposes: North County, South County, and the City of Pittsburgh. The county staffs their PSAP with a minimum of 55 telecommunicators

on duty per shift, with a maximum of 63 per shift. They have a totals staff of 262 employees. Allegheny County's operation leaves no doubt that one PSAP can successfully handle an area the size and population of the Lehigh Valley, both technically and operationally.

Potential Cost Savings

As stated throughout this report, there are many factors that will affect the exact cost savings realized in consolidations of PSAPs in the Lehigh Valley and the eventual development of a regional PSAP. The examples given in this report are provided to show that cost savings can be realized if consolidation and regionalization are undertaken.

Equipment - In taking consolidations A and B together as presented, the City of Allentown would not have recorder maintenance, which would have a two-year cost savings of $14,420.00, and no CAD maintenance for a two year savings of $129,613.20. Lehigh County would have no CPE Maintenance which would have a two-year savings of $189,925.90. The City of Bethlehem would have no CPE maintenance which would have a two-year savings of $172,196, and no recorder maintenance which would have a two-year savings of $54,600. Combined, these items would add up to a two-year savings total of $560,755.10.

Item Description	Lehigh				Northampton			
	Current Total Cost	Cost per seat			Current Total Cost	Cost per seat		
		Current 16	24	30		Current 14	24	30
CAD Maintenance	$92,771.00	$5,798.19	$139,156.50	$173,945.63	$57,464.14	$4,104.58	$98,509.95	$123,137.44
Console Maintenance	$67,405.43	$4,212.84	$101,108.15	$126,385.18	$80,465.48	$5,747.53	$137,940.82	$172,426.03
CPE Maintenance	$94,962.95	$5,935.18	$142,444.43	$178,055.53	$112,260.00	$8,018.57	$192,445.71	$240,557.14
Recorder Maintenance	$76,264.57	$4,766.54	$114,396.86	$142,996.07	$0.00	$0.00	$0.00	$0.00
SUB TOTAL -	**$331,403.95**	**$20,712.75**	**$497,105.93**	**$621,382.41**	**$250,189.62**	**$17,870.68**	**$428,896.48**	**$536,120.61**

Figure 36 – Maintenance Costs for Lehigh and Northampton Counties' PSAPs

Description	Allentown				Bethlehem			
	Current Total Cost	Cost per seat			Current Total Cost	Cost per seat		
		Current 9	24	30		Current 7	24	30
CAD Maintenance	$64,806.60	$7,200.73	$172,817.60	$216,022.00	$29,586.00	$4,226.57	$101,437.71	$126,797.14
Console Maintenance	$0.00	$0.00	$0.00	$0.00	$71,610.00	$10,230.00	$245,520.00	$306,900.00
CPE Maintenance	$63,311.58	$7,034.62	$168,830.88	$211,038.60	$86,098.00	$12,299.71	$295,193.14	$368,991.43
Recorder Maintenance	$7,210.00	$801.11	$19,226.67	$24,033.33	$27,300.00	$3,900.00	$93,600.00	$117,000.00
SUB TOTAL -	**$135,328.18**	**$15,036.46**	**$360,875.15**	**$451,093.93**	**$214,594.00**	**$30,656.29**	**$735,750.86**	**$919,688.57**

Figure 37 – Maintenance Costs for Allentown and Bethlehem's PSAPs.

The cost savings are calculated based solely on the reported current costs by the PSAPs and straight consolidations of the PSAPs. They do not take into account any decisions to change out equipment (for example if Northampton County would opt to utilize Bethlehem's new CAD system), or any new negotiations on maintenance contracts for consolidated PSAPs or a regional facility. Also, further cost savings could be realized by combining maintenance contracts under a new authority. For example, even though it is expected that the PSAP will maintain their current radio systems for some time, there are some disparities between current contracts. For example, Northampton County's radio system maintenance contract is reported to be $220,310.70 per year while Lehigh County's is $172,955.30 per year. Allentown's radio maintenance will reportedly cost $98,874.00 per year for a planned system upgrade, and Bethlehem's radio maintenance contract is listed as $48,000.00 per year. Substantial cost savings would be expected if a single contract was negotiated for all four systems.

Personnel - As shown in the "Personnel Costs" section of this report, costs savings can be realized in consolidated and regionalized PSAPs through the elimination of duplicated positions. However, as stated in the "Staffing Analysis" section of this report, human capital is the most important part of any PSAP operation. During the time that this study was conducted MCM found that all of the PSAPs in the Lehigh Valley had dedicated, well-qualified and highly trained personnel working in their operations. The recommended oversight board and authority should carefully review the current staff of all of the PSAPs and judiciously select staff (especially administrative staff) that they feel has the best qualifications and qualities to lead 9-1-1 operations for the Lehigh Valley into the future. Consideration should be giving to allowing positions to be eliminated over time through attrition and retirements.

The staffing review for consolidation A showed that there could be potential personnel costs savings of $139,904.30 per year, or a two-year savings of $279,808.60. The staffing review for consolidation B showed that there could be potential personnel cost savings of $110,874.82 per year, or a two-year savings of $221,749.64. Combined, the potential personnel cost savings for consolidations in the Lehigh Valley would be $501,558.24 over a two year period. The staffing review of regionalization showed that there could be a potential personnel cost savings of $322,706.87 per year. Five-year savings on personnel costs for a regional PSAP over the current four-PSAP system would potentially be over $1.6 million dollars.

Potential Funding

As noted several times in this report, it is recommended that the costs necessary for the consolidation and eventual regionalization of the PSAPs, including the construction/renovations necessary for the Northampton County PSAP should be funded by the state's "Interconnectivity" funds which are to be distributed by PEMA with input from the state's 9-1-1 Advisory Board. Because the loss of funding for the city PSAPs has been unofficially directed by the state

legislature, it is appropriate that funds needed above the current levels of 9-1-1 appropriations are provided for from the state fund to maintain the high level of service that all of the PSAPs in the Lehigh Valley currently provide. This should be done without impacting the operating funds due to the other PSAPs in the state, and MCM believes that the "Interconnectivity" funds are the appropriate source.

The four PSAPs receive operating funds from PEMA as outlined by Act 12 of 2015. The funds are currently being disbursed according to an interim funding formula. PEMA, with input from the state 9-1-1 Advisory Board, is required to develop a definitive funding formula within 18 months of the passage of the act. This formula has not been provided to the PSAPs yet, so speculation of future funding of consolidated/regional PSAPs can only be based on the current interim formula. The interim formula is based on the PSAPs' previous wireline and VoIP revenue along with their average reportable average costs for the past five years. The amount of funds available for distribution under the interim formula is dependent upon the amount of fees remitted to the state, so previous amounts received are not necessarily indicative of future funding. However, for purposes of estimating revenue for consolidation and regionalization, the January payments received by the four PSAPs under the interim formula is used.

PSAP	**January 2016 PEMA Funding Payment**
Allentown	$663,472.18
Bethlehem	$615,608.13
Lehigh	$959,966.70
Northampton	$1,329,572.58
Total Quarterly Payment	**$3,568,619.59**
Total Possible Yearly Funding for Regional PSAP*	**$14,274,478.34**

Figure 38 – Possible yearly state funding for a regional PSAP

**Estimated if state 9-1-1 revenues remain at current levels and the funding amounts per PSAP do not vary substantially under the definitive funding formula developed by PEMA.*

With the potential costs savings that can be realized through consolidations and regionalization discussed in this report, it is conceivable that state 9-1-1 funding could fully fund the yearly operational costs of a regional PSAP with very little or no need for county or city general fund contributions.

The combined 2015 budgets for the four PSAPs in the Lehigh Valley was $16,596,849. For comparison, the PSAP in neighboring Bucks County, with a population 626,685 and a land mass of 604.31 square miles, has a 2016 budget of $14,829,700.00. The PSAP normally staffs 20 to

25 telecommunicators per shift, which is in line with the recommendations that the Project Retains calculations gave for a regional Lehigh Valley PSAP. Montgomery County, to the south of Lehigh County, with a population of 816,857 and a land mass of 483.04 square miles, has 2016 budget of $15,823,544.

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107 Kathy Ann Court
McMurray, PA 15317

Lehigh Valley 9-1-1
Analysis & Strategic Plan

Appendix A

Compiled Interview Responses

DRAFT

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

City of Allentown Compiled Interview Responses

1. What services does the PSAP provide for your department/agency?

   - Call taking, dispatching, animal control, parking, servicing radio equipment (they are first line support), city surveillance cameras.
   - Day to day operations, calling in for towing issues. Throughout the day for issues on the street. Call for officers to take care of issues. Comm center is figured in with our operations, involved in operational meetings, involved with snow storm planning. I don't believe that a scaled down emergency center will be able to handle all the requests that we have. They are the liaison to all of the agencies in the city. They are our communications for the city and all of its departments and agencies. We use them for documentation. We will still need a communications system for us in the city. Will there be an agreement that there will be dedicated employees to handle all of our traffic (in a consolidation).
   - Will we have five people dedicated to us for snow storms and towing, etc.? We will still need a service to contact after hours contacts, on-call personnel (311?), which I believe will still cost the city. What will the agreement say? Will the county provide these services? It is a combined mindset that says what is needed and what is going to happen. It has to be very clear as to what the dispatchers will do or not do (in a consolidation).
   - They are an evidence source with the camera system. They are our lifeline for outside agencies. They are our communications hub, they do our NFIRS entry for us. They store our special circumstance material – hazmat preplans and Knox box information. They will advise on SARA facilities and preplans (send to MDTs), they offer interoperability between other city agencies.
   - Parking, we are very dependent on the services provided by the PSAP.
   - Dispatch Emergency and non-emergency calls, all communications, Pager notifications for service and specialty teams such as Haz-mat, Ops Team, Dive Team, ERT Team etc.

2. Do you have any experience with any type or form of regionalization or consolidation practices?

   - No.
   - The Water Authority.
   - Yes – a fire department within the county – it fell apart. Consolidation – you are always consolidated for cost savings.

- Firsthand – no.
- Yes, working with the Chamber of Commerce with the mergers and acquisitions of various organizations.
- No.
- As an observer, not directly involved.
- Yes – major regionalization with the water and sewer with the county. Merged small business law pool in regional. EDC chamber into a regional chamber.
- No.

3. Have you thought about the future of your organization and how a regionalization or consolidation of services could benefit your community?

- In a perfect world we would prefer to stay stand-alone. I would prefer one (four PSAP) Regional PSAP instead of the city just being absorbed by the county.
- It would be my hope that since we really have no choice – that the citizens would get at least the same level of service if not a better level of service.
- No, just leave us alone, our response times are efficient/effective and I don't see what good it would do besides saving money.
- Yes – it depends if we combine into one center. It makes sense as long as the state puts the money into it. If we just combine into the counties there could be problems. Both counties are dysfunctional. They have biases against the cities and the cities may not get the proper attention and they may not allocate the resources in place to handle the volume and changes. I would like to see one PSAP which would have to be a governing body with input from all four PSAPs.

4. Do you believe regionalization or consolidation should be considered?

- No.
- No.
- Should be considered but done must the right way. Not every square peg can fit into a square hole. It needs to be done right. We need to have the same level of service. Must be done in a step by step process. We should have cost savings but it has to work correctly.
- No.
- I understand that efforts are needed to remain cost efficient.
- No.
- First thought, I would like to see Allentown remain. I feel they are large enough and they should stay as they are.
- We have no choice.

5. From your perspective, do you feel there are benefits of regionalization and/or consolidation?

- I really don't see any benefits to consolidation. The PSAP's crew is great and provide great service. Regionalization can offer benefits in more modern technology cost savings.
- Could be a benefit of working together, some services could be shared – but it could be tough.
- Cost savings.
- Both cities have proven that we are progressive and responsive to our communities and citizens, and are equal to or ahead of the other PSAPs from the technology stand-point. This is unfair and politically motivated.
- There could be potential benefits when considering cost effectiveness.
- No benefit.
- Cost savings only, could reduce duplication of services.
- No, I see no negatives or positives. Comm center entity would no longer be on our organization chart. Less employees for me to deal with.

6. What obstacles and challenges to a regionalization or consolidation effort can be expected?

- I think the first is to get the county to realize that the consolidation is not the only focus. Our citizens expect effective and efficient service and may not be on board with a change - they would need to be educated as to why. We would need to figure out how to provide the support services that our communication center provides now. We do not want see any loss of services.
- Coming up with an agreement that everyone is ok with.
- Will we have the same level of input into communications operations as we do now? Career vs volunteer department. Cost of radio systems. We are doing inspections and have some enforcement duties. We do have county units coming in for mutual aid after second alarm or special call – trucks, air units, etc. We also run out of the city.
- The biggest obstacle is getting the counties to understand the needs of an urban department and the types of incident that we run and the services that we provide.
- The dispatchers having the knowledge of the street names, neighborhoods and demographics of the current jurisdiction maintained as well as the current efficiency of the operations. Would a consolidation or regionalization dispatch parking complaints? We are dependent on the current services and if the services were taken

away would have to discover a way to re-build or find a way to duplicate the services provided in order to maintain the efficiency of the department.

- Depends on how they do it, leave Allentown here, they don't know what we do.
- EMS may be asked to do more with less services from the 9-1-1 Center - moving trucks around would be difficult if they got bigger.
- It depends: into the county – the lack of technology, the lack of understanding of the city system, the amount of timing to handle the city issues and knowledge and overall lack of will to handle the city issues. Several commissioners regularly vote against city issues even though they live in the city, and city issues are sometimes ignored.
- I would view or employees as simply being laid off. They would be able to put in for positions within the city. They might be able to bump other city employees if they have the skills and seniority. With the budget they might not be able to absorb the employees. Some may lose their jobs.

7. From your perspective, do you believe there are any negative effects that will result in considering any regionalization or consolidation efforts?

- I'm very concerned about amount of time between call and dispatch. Currently we are getting info even before the call is dispatched. I'm very concerned about delay in dispatching time. The camera surveillance (monitoring by the PSAP) is a great asset – they will dispatch from incidents seen on it without calls being received - we can't lose it. The city has a person at the PSAP that is a call taker but also monitors the cameras.
- Level of service - no. Understanding all of our protocols by the comm center is very important. I'm concerned that if someone else is doing the work and doesn't know the protocols that things will be missed or delayed.
- Loss of level of service
- A little bit of animosity when it comes down to the line guys as far as how dispatching is done. There will be a learning curve - it must be done right with training.
- Perception on the part of the citizens that they are losing something – that will need to be overcome. If the level of service cannot be equaled or improved upon, the citizens are losing out. The city has been providing 9-1-1 since 1973 and paid for it out of taxpayer money for twenty years. And the citizens are expecting the same level of service.
- The biggest negative with a bigger or larger organization is that it may not be able to maintain the same level of efficiency as presently demonstrated by the staff at the PSAP.

- PSAP's may be required to do more with less. Presently the EMS Dispatcher has access to a range of tools and provides a high level of service, but I'd be concerned that if there is a change, perhaps it will be difficult to provide the same level of service as presently evident.
- A larger center (4 PSAPs) - the only negatives would be to setting up a structure that has its own separate board with input from all municipalities. Similar to water authority and airport. If not set up properly it can be a hurdle. If done right it could be a model for success.
- Not from my perspective.

8. Does consolidation make sense for your area from a service level, political, technological and financial perspective?

- Consolidation (city absorbed by the county) absolutely not – still will have a financial burden for the city. Regionalization could have financial savings but I still have concerns about that.
- Probably financially, but from a service point of view I don't think it is worthwhile. Regionalization of technology should have been looked at. Our service is great here – we don't want to lose that.
- Life safety/public safety – consolidation may help bring the county up to the level of service that we have.
- Service level – only if the level remains the same or is greater.
- Political – out of my arena. Seamless should be the goal = seamless to the citizens
- Technological – absolutely.
- Financial – no - questionable if there is a saving up front (shared regional services make more sense than a consolidation (capital and ongoing savings)).
- Want to keep the current License Place Recognition (LPR) technology available. Could this be considered as joint technology? All calls are dispatched by the comms center, they have historical information, vast resources, warrant information and can provide directions etc. In addition to the previously listed services. They also facilitate radio repairs, programming etc., which is a very valuable process. Will this continue?
- No idea.
- The possibility of more radio coverage issues - presently there are only 2 locations that are known with poor coverage. I'm concerned that it may get worse in the future. I think one PSAP for the whole area would be best.

9. What do you see as the goals for any regionalization or consolidation? (reduce costs, improve efficiency, etc.)

- I think the ultimate goal is to provide the most effective and efficient service. Expanding upon our technology and service that we are providing in order to give the best service to our citizens. Better integration and interoperability.
- Administration would need to understand that we need to have the proper communications.
- Cost reduction. If it's done professionally we will be able to iron out issues and not let egos get in the way.
- Same technologies would be helpful.
- The goal is upgrade technology, reduce ongoing repetitive maintenance and service costs, and to provide a seamless level of service back to the community so they don't even recognize that there has been a change.
- Be sure that whatever the end result is, it is as efficient as the current offering.
- In a perfect world dispatching services should stay the same.
- Separate authority – I think setting up infrastructure and HR departments, etc. I think you will have cost savings – if the state inputs funding we will have better technology and can take the best of the best people from all four and have a great operation. Reduce costs for all. Technology will need to be able to handle large number of calls. Same challenges as Allegheny County.

10. In your opinion, does your PSAP have the resources available to effectively operate into the future?

- As it stands now, yes, as long as the funding remains.
- From what I see, yes. Operations are happening. We are getting what we need from them now at a very high level of service.
- I think so. They are continually upgrading technology as finances permit. We are running into the problem of how our radios are fed – we are having a lot of dead zones with all of the new buildings that are being built.
- Yes.
- Not certain.

11. Is the current infrastructure (equipment, technology, connectivity) able to be maintained long term?

- Yes.

12. Does your PSAP have room for expansion and possess the capability of assuming higher call volumes and dispatching services?

- No for expansion, but we could take more calls with nine total positions. Our normal staffing is 4 telecommunicators and a supervisor to 5 and a supervisor.
- Depends on how they do it.

13. Are calls frequently being transferred among or between agencies?

- Not frequently.
- Yes.

14. Would consolidation reduce or eliminate the transfer of 911 calls between agencies and improve response times and lower liability?

- Minimal, if at all.

15. Do multiple agency responses that are coordinated between and among multiple dispatch centers?

- Rare that it happens but we do have agreements for assistance.
- On an emergency basis though PEIRS
- Maybe on initial dispatch and response instructions.
- EMS runs a lot of mutual aid out of the city or are bringing in mutual aid. They call the county and request – the county's boxes are built into the city's CAD.
- Yes.

16. Would consolidation improve incident coordination and interoperability?

- The city PSAP is a command and control facility.
- Yes because you are going to one center – but it doesn't really happen that often.
- Yes it would have to – in theory because we would be sitting in the same room.

- If structured and would have access to more support, could have better services. Currently only Bethlehem and Allentown have Parking Authorities.
- It depends on how it is done.
- Uncertain. With existing MCI plans it would be challenging but may have potential to become more efficient.

17. In considering of a regionalization or consolidation of services, do you have any strong reservations or concerns?

- I do. Call turn-around is excellent currently. There still will be a financial impact to the city (if the city does not have a PSAP). Putting officers and citizens at risk with delayed responses and not having the personal connection between the dispatchers and the officers that we have now. Our call volume will be a burden on them as opposed to the city volume. And there is a much different type of call volume than the county is used too, shootings, drugs. My concern is to make sure that my staff is safe and that the citizens are safe. I have concerns that this will be an issue if the county takes over for the city. We don't want to change how our dispatching operates. Where this facility will be located is a concern. The Comm center falls under the police center. The comm center does the radio (maintenance) work for police fire and ems. They are funded 10% from 9-1-1 funding.
- We need to maintain the same level of service that we are getting now. We currently meet every Wednesday to discuss any issues and get them resolved.
- Level of service, input of our needs. We want to make sure that our needs are represented at the level that our needs are at compared to the other departments.
- Levels of service with the amount of call volume that we have, not only to the citizens but to the other city departments.
- Governance – has to be an equal share of governance among all four entities. There is a concern of the cities falling by the wayside.
- I could not imagine having better service. We want to keep the same level.
- Every agency's needs must be considered, commonality may be a challenge.
- No.

18. What in your opinion are the most important considerations that need to me made when considering either regionalization or consolidation?

- We want to maintain the same level of service.

- Level of service, dedicated staff for our operations - what the level of service is going to be (in a consolidation/regionalization)? We need to have something in house if we can't get the same level of service. If we need more staff, Mike (Hilbert) will call them in – will that be handled the same way? We are large and growing and I'm afraid that the new center will be understaffed.
- See above (#17). There needs to be similar unit typing throughout the county.
- Financial is a consideration but it is a mandate. There needs to be an efficient and effective operations that is providing today's services, that continues into the future can be maintained through political changes.
- Don't want to lose the benefits of "safety", no higher call volumes. All about offering safety, dispatchers know who needs help simply by the tone of voices.
- Who is in charge? What works for a city squad may not work for a rural service. I have confidence that when a unit is out the dispatchers do a great job at keeping track of them.
- What is the entity that would be managing the structure? If the management does not go into the county there would be a new management structure (authority or board and will it need a new HR department and finance department). How is it financed? There will be more bureaucracy and the employees would be employed by the authority, unless there is some type of hands-off agreement. Union shop versus non-union shop – issues with this? Plus different union representation at this time between the union shops. New organization could start out non-union and then if may get unionized. Would a board would need to be put in place first? Then create job descriptions, policies, salary levels, etc. You would have IGA. Forming an authority and an IGA should not be an issue between the four entities. Until it is established and funded, the other questions take a back seat.

19. Other than call taking and dispatching, what other services do your telecommunicators provide?

- Already answered.

20. If consolidation occurs, do you think that one of existing PSAP can fill the facility needs or is construction required?

- I don't' think any can handle all four in one facility.

21. Is there government land available if a new facility is necessary?

- The Wilson Kramer facility.

22. Does your PSAP take non-emergency seven-digit calls for other agencies? Are there services offered for other governmental operations and not-for-profit agencies?

- No. (water authority but only from city residents).

23. If a consolidation occurs, how do you foresee governance and funding of the consolidated PSAP operating?

- Governance has to be equal across the board. The funding has to go to the regional operation – no fiduciary or money going to the counties and then funneled to the region.

24. What impact do you believe a consolidation/regionalization will have on the services provided to the citizens?

- I believe there is an issue as far as time delays. Seconds count.
- They are proud that the services are provided by the city. There may be people that complain about still be taxed at the same level and not getting the level of service that they are used to. Will my taxes go down?
- I think (speculation) there is going to be a year or two learning curve on how we operate. Response times could be delayed. We need to be at the door for our ISO rating within 4 minutes to maintain our ISO rating. There could be an impact on business and insurance costs if rating goes down.
- If done correctly there should be no impact. Has the potential to delay responses and affect the public's perception of the first responders. Potential for liability increases, safety of the officer out on the street.
- For those that pay city and county taxes, they may realize some efficiencies by re-allocating some resources, but we need to maintain an operationally and sound process.
- The 2 cities may lose out. They are urban environments, I anticipate there would be delays.

- Response times, the ability to handle the significant increase in volume. Ability to interface with city departments. Could keep the center to use as camera monitoring facility but that would increase response times by having to make another phone call.
- Would want them to continue to do what the PSAP does now – yes, but that would be a political issue. If they don't the cost savings diminish and the consolidation doesn't have a financial benefit. Can we have an Allentown pod – that could work.
- Airport Road and Avenue A – the Wilson Kramer building in the city of Bethlehem. Could it be built in phases, using pods? Can we do that in four years?

25. Have you considered how your organization would provide services and responsibilities currently managed by your 9-1-1 Center that may not be provided in a consolidated or regional environment?

- We've thought about it a lot but don't know how we are going to do it. It is a big concern.
- Not looked at that. We need to have the service that is being provided currently.
- Tech services would need to be kept (they are not funded by 911). Monitoring of cameras is important. Pre arrival information is so important – we can stage differently, respond differently, fire – vs. smoke showing as seen on the cameras by the PSAP.
- No concrete considerations at this time. We are evaluating the impact.

26. Any other comments?

- PEMA promised at a meeting that they will fund it (consolidation – and mentioned $15 million) and that it is their priority.
- There are ways of working together and saving money – shared CPE for instance.
- Level of service and input at the table on operations.
- The mayor said it – we've been given a bad bunch of lemons and we don't like it but we need to make the best out of it that we can – we need to maintain the level of service that we currently offer.
- Need to find a way to everyone else's opinion.
- Allentown is the 3rd largest city in PA. The current PSAP staff is aware of the compliance needs of the organizations they serve.
- There is a history of consolidation in the region. Chamber, visitors bureau, EDEC, airport. A new organization with a new board with representation from all would not be a big problem.

- Just combining the cities with the counties I think is a mistake. I don't think they are ready to handle it.
- Set up a new organization with a new management structure. I don't think moving from a city/county PSAP and then a combined 4 PSAP center would work. The counties would not want to move forward after they have absorbed the cities.
- A regionalized approach can succeed – we put the professionals in charge and leave the politics out of it. Get the funding, we can have a model facility. If it is just rammed together it will fail.
- No other thoughts – if there are fair benefits and a competitive salary package a union could probably be avoided. PSAPS staff are covered by Union benefits – the city does pay into the benefits package.
- I think the cleanest way to go would be the cities being absorbed by the counties. The counties already have their HR and other departments and policies set up.

City of Bethlehem Compiled Interview Responses

1. What services does the PSAP provide for your department/agency?

- Call Taking and Dispatching
- Cameras
- Housing authority cameras
- Lehigh university cameras
- Non-emergency calls
- Warrants – logging warrants and will attach that warrant into CAD screens for the person's name.
- Information services
- Specialized channels for specialized units
- Special events in the city (music fest, marathon, etc.)
- Mobile comm unit – they will dispatch for the events, DUI checkpoints
- Alcohol patrols at universities
- They will prioritize calls and dispatch them out, relaying information from cameras from incident scene
- They are familiar with the city and the officers. Know local establishments.
- EMD and pre-arrival instructions
- Call taking and dispatching.
- Recordings
- Med patches
- New world CAD will be able to export data into EMS reporting.
- Admin assistant is in charge of billing and can check into CAD for data (insurance information, etc.)
- Provide updates from police on scene, etc. really on the ball with this, very helpful.
- Camera system – provide some updates (MVAs, accidents) Fire departments can provide drivers for ambulance if crews need to split or if both medics need to be in back.
- MDTs in the vehicles and can view dispatcher notes. Especially if they enter something that they don't want to air over the radio. They can also see call histories.
- Instant messaging capability from call center to MDT units.
- Hydrant locations, mayday protocols, SARA Title III information, knox boxes, contacting building owners.

2. Do you have any experience with any type or form of regionalization or consolidation practices?

- In a prior role acquired another utility as water and sewer director, added municipalities on the system and allocated costs back to the entities. EIT consolidation between municipalities.
- Yes in fact with the water and sewer authority. Not anything with 911.
- Regional task forces and federal task forces.

- No.
- No.
- Yes – with public works and water authority.
- Bomb and Hazmat team for the county

3. Have you thought about the future of your organization and how a regionalization or consolidation of services could benefit your community?

- I can only imagine that there are efficiencies in capital equipment and operating expenses based on city financial pressures, I'm interested in see cost reduction without any degradation in the service offered to citizens.
- Cost savings – financially. Revenues are in question. Capital and maintenance along with personnel costs.
- Yes – I think it would be exciting if we were joining as one, staff would be excited for that but not for being absorbed by the county.
- Interoperability and situational awareness.
- We must provide the same high level of service as today. We need to maintain the use of the camera system.
-

4. Do you believe regionalization or consolidation should be considered?

- Yes.
- Yes I think everything should be studied. Have all of the options laid on the table will be helpful including paying for it ourselves.
- I think it should be considered as long as the same level and type of services are offered. Would like to see a satellite station if the county absorbed the city.
- We would like to keep our employees and our rules and regulations.
- First step county/city and then the second step would be down the line would be the counties absorbing. Keeping our degree of services as a satellite with county being main dispatch center.
- Yes.
- Our center runs very functionally, others may seems more advanced but it think we are better off, cameras, city knowledge, functionally I think we run smoother than the county but I understand that it has to be done financially.
- Regionalization – four PSAPs into one.
- Yes.
- Yes, regionalization should take priority.

5. From your perspective, do you feel there are benefits of regionalization and/or consolidation?

- There could be, my biggest concern operationally is the interface between the event in the field that may not be documented on a record management systems I hoping the here is interest to link the event and the record systemically through one system (preferably New World). If we take that interface lightly and disconnect it, that would be a really, really bad thing. We don't want to have to pay for a new one. The element of regional consistency of operations has merit. If the cities have to compromise their method of operation, that's a bad thing.
- Cost savings on capital and maintenance costs, some minor cost creases in the beginning. The state wants to see regionalization.
- Yes – staffing – larger pool to pull from if there is cross training. Cross training was tried before but didn't come about.
- It would be better if it would be consolidated into one 4 PSAP center. However, since everyone does things differently, it will be a big learning curve. Better staffing if we are all together.
- Interoperability.
- Cost savings, leverage with capital purchases and maintenance agreements.
- Yes, we have a history of doing this, but will it save money.
- Duplication of services should be eliminated.
- More cost effective.

6. What obstacles and challenges to a regionalization or consolidation effort can be expected?

- The wide variety of interest to pursue integration. I see fewer job, exactly who is going to be placed into those jobs will be interesting. Union issues with employees will be an issue – labor. How will the radio system be worked out – our city departments utilize the radio system. Municipal authority does have a seven digit 24 hour call in center. What is the regional facility going to be? Wilson Kramer facility probably needs about a million to get ready plus operating costs. Would be ok if funding is available for the facility – must be used for public safety.
- Bethlehem has always had their own system and the resident like that and have a level of comfort with that. People are going to be nervous about giving there 911 service. Changing how the cameras are covered is a concern. How do we pay for that? I don't think other people are going to see the benefits of giving up our service. People look at 911 as a basic service and will not want to give it up - that perception will make a lot of people uncomfortable.

- Less with a regional PSAP if each entity has a "POD". We will still need to provide the level of services the citizens need and expect. Radio systems – how will this be handled?
- I don't know if Northampton County uses EMD which is required for billing. With Medcom we are supposed to go through eastern pa medcom. Five dollars per cost. Currently going directly to in-city hospitals through base stations at the hospitals. If we need to use medcom our budget will go up. The medical command needs to be recorded. Using med channel 4 for call- in, then assigned a channel.
- If we had pods (colocation), less challenges, but all together – issue with departmental policies, etc.
- Politics, personalities.
- Loss of jobs.
- Territorial issues, loss of resources.
- Loss of good lead people – we have good leadership.

7. From your perspective, do you believe there are any negative effects that will result in considering any regionalization or consolidation efforts?

- Potential for degraded services. Maintain the cameras. Loss of jobs, displacement. Can we take advantage of attrition?
- Level service loss. Monitoring of the cameras must be maintained. Nervous feeling from people about the losing something that has worked for a long time. Currently the county gives a tax deduction to city residents that use the cities PSAP. Will that tax go up? People that have used the system will have an emotional connection to the staff members and will be concerned about them losing their jobs.
- Hard to say what the drop off will be. We know what we're used to, we don't want that to drop off (Level of service).
- Lack of knowledge of other areas – learning curve for learning other municipalities.
- I don't really see technology issues. If we are absorbed by the county I don't know how we would it would work, we do so many things differently procedure wise. I think many employees might leave. Right now we have issues with how the county operates (big file of complaints), calls transferred and not dispatched, put on hold for five minutes with recording.
- Potential loss of service, loss of center and loss of focus.
- Quality of service, cost, loss of jobs, union consideration.
- Loss of customized service
- Personality issues.
- Union issues.

8. Does consolidation make sense for your area from a service level, political, technological and financial perspective?

- Financially it does – cost savings for capital and ongoing cost. Technical – must keep record management.
- Politically – I think there will be political challenges to it (people will be concerned about change – resident, fire, LE, and EMS staff also). If only a move, I think it's hard to prove that the level of service will stay the same. I think people will be willing to pay more in taxes to keep the PSAP within the city and providing the same level of service.
- Technological, financial and political yes – service level is the big unknown.
- From technological yes – the bigger they are the more power they will have to get bigger better things – regional center.
- We run efficiently – but I can see it from an area perspective. Customer service is very high in the city. We send the police to everything. I worry that we will lose some really good people.
- Yes.
- We must keep the public educated as to what is happening.
- Yes.

9. What do you see as the goals for any regionalization or consolidation? (reduce costs, improve efficiency, etc.)

- Has to be improved efficiency. That efficiency is going to benefit the state and municipalities as long as service level is maintained.
- No loss of service.
- Cost savings.
- Cost savings and improving technology and keeping the same degree of service that we have now.
- They do time checks now – don't know if other PSAPs do that. The can patch us through to police or fire units if needed. We can monitor other channels.
- Goal – continue current level of service and improve services.
- Effective service and cost savings.
- Keep the same level of service.
- Reduce costs.
- Interoperability.
- Control over communications.

10. In your opinion, does your PSAP have the resources available to effectively operate into the future?

- Yes.
- Through no fault of the city, I think there are necessary changes needed to make the 9-1-1 system sustainable (financially).
- Yes.
- They could use more dispatchers in there – some days they are overwhelmed. Festivals, snow days, big fires, etc.
- Yes.
- Yes, but would require a tax increase.
- It will be very difficult – probably require a tax increase.
- Stagnant – it is limping along.

11. Is the current infrastructure (equipment, technology, connectivity) able to be maintained long term?

- Yes. New CAD, going on Allentown's switch. Northampton going on our radio system.
- Yes.

12. Does your PSAP have room for expansion and possess the capability of assuming higher call volumes and dispatching services?

- May be a square footage constraint in its present location. We may be able to find room in city hall. Financial constraints if the funding level doesn't increase.
- Can't answer.
- Not in this building - 7 consoles currently – work 5 per shift in the summer hours on days and 4 at night. Winter hours 4 days and middles and 3 after 3:30 in the morning.
- No.

13. Are calls frequently being transferred among or between agencies?

- Transferred more to us than us to them. Mainly for EMS response to fill boxes.
- We have emergency line to transfer calls (seven digit) with ANI/ALI transfer. Direct ringdown without ANI/ALI. They have had calls transferred from the county that were in the county and were sent right back to the county for dispatch.

- Yes.

14. Would consolidation reduce or eliminate the transfer of 911 calls between agencies and improve response times and lower liability?

- Not so much on our end.
- Marginally.

15. Do multiple agency responses that are coordinated between and among multiple dispatch centers?

- Not really.
- We can patch state police and fire department into our radios – done through the center.
- Yes, comm center will coordinate. They will patch us through common frequencies.
- There are some common channels
- Some.
- Occasionally for EMS.
- 95% are in-house.

16. Would consolidation improve incident coordination and interoperability?

- If done properly.
- Yes – it is fragmented now and consolidation would help.
- It depends – if we are as one big group it don't know if that would solve the problem.
- Yes.
- Yes.

17. In considering of a regionalization or consolidation of services, do you have any strong reservations or concerns?

- Level of service, records management. We have to have one eye on the governance.
- Key to the whole thing is an education component as to why there would be a change, this the situation, this is what we can't change, these are the options, this is what they cost. This is what we are going to do and why.
- Level of service to the citizens and maintaining what we have now – nothing to a lesser degree.
- I hope that we will continue to do things the way we are doing them now. Open to change, but don't want to change just because the county operates one way.
- Loss of staff.

- Concerned with different procedures.
- Loss of service and loss of voice in operations.

18. What in your opinion are the most important considerations that need to me made when considering either regionalization or consolidation?

- Governance, efficiency, service.
- Level of service, cost saving
- Citizens are serviced the way they expect to be and are not put in jeopardy. Maintain level of service or improve.
- How the citizens get their calls – want to maintain the high level of service that we offer.
- What is best for 9-1-1?
- Planning for a regional center.

19. Other than call taking and dispatching, what other services do your telecommunicators provide?

- Researching calls, pulling camera data, scene control, control point for crime scenes, a dedicated resources for the emergency services.

20. If consolidation occurs, do you think that one of existing PSAP can fill the facility needs or is construction required?

- Unsure.
- Don’t know but I am skeptical based on information that I have received.
- No.

21. Is there government land available if a new facility is necessary?

- Other than Wilson Kramer – can’t think of any other space.
- Wilson Kramer facility
- The Wilson Kramer facility.

22. Does your PSAP take non-emergency seven-digit calls for other agencies? Are there services offered for other governmental operations and not-for-profit agencies?

- Moravian College police and Lehigh University police – we handle their calls. We monitor and dispatch for the school district (school security), parking authority. Public works calls transferred to public works dispatcher (24 hour dispatcher).
- For the Department of Public Works.
- Snow Emergency Lines.

23. If a consolidation occurs, how do you foresee governance and funding of the consolidated PSAP operating?

- I would see an authority being set up for governance of a regional PSAP by the four municipal governments. Inter-municipal agreements for cost sharing of resources that are turned over to the consolidated authority.
- No idea – I think it will be challenging.
- Most important thing to me is the price tags for the different options.
- The creation of an authority with the funding being disbursed from there.
- An Executive Board.

24. What impact do you believe a consolidation/regionalization will have on the services provided to the citizens?

- I do – I know that it will be evaluated robustly, I think that some of the things that we do in order to provide the service will be no starters as far as a regional facility. There may be outliers that will not get considered in a regionalization.
- No loss of service.
- I hope none. No delay in dispatching now. Hope that that would not change if the calls go to the county.
- Worry about the knowledge of the area. Knowledge of the procedures, worried that that would result in delays in dispatching. Don't see it running as smoothly as it does now.
- None – there must be the same level of service.
- Must stay the same.
- Improved services.

25. Have you considered how your organization would provide services and responsibilities currently managed by your 9-1-1 Center that may not be provided in a consolidated or regional environment?

- Yes – we would have to maintain the cameras here. We are more of a command center.
- Not sure
- I think the only way to do it is that we would have to maintain a crew here to handle the services, along with special everts and warrants, cameras, and anything else. Non-emergency number currently rings into PSAP.
- No idea what will be done. If they don't take our cameras, we will still have to pay someone to monitor them.
-

26. Any other comments?

- Other than I would be very interested in seeing the financial review when it is complete. The dedicated city tax millage amount for 9-1-1 cannot be higher.
- Whatever are the theoretical options for not only the city council but for the residents?
- We are attached to our system and want to make sure that we don't have any drop off. The level of service must stay the same for our citizens.
- Want to have the city have equal representation on governance of any consolidated or regional center. Don't want to lose the level of service currently provided.
- I like the idea of a regional 4 (PSAP) PSAP.
- We must have the same level of service that we have today.
- Clear operational guidelines are imperative.
- Need to use the best employees.
- Use of the Wilson Kramer Facility.
- The four executives from the cities and the counties must make the decisions.
- We can't cut back on services.
- 9-1-1 and EMA together.

Lehigh County Compiled Interview Responses

1. Do you have any experience with any type or form of regionalization or consolidation practices?

- Previously in 1992 township/borough PSAPs were brought into the county PSAP.
- Within the county we have downsized the number of employees through attrition, eliminating positions or outsourcing.
- Not 911 but in private sector.
- We've consolidated townships and boroughs in the county everyone thought it wouldn't work, but it has worked well and our relationship with the township and borough is better. The biggest mistake that could possibly be made, if you take an area this big and combine all four into one, you're asking for trouble.
- The only one basic involvement when the county took over a township and a borough. Over time we absorbed them. It was a political hotbed – the locals had a lot of outcry on the county taking this over. Was some animosity at first with first responders – a lot of accusations and complaints initially.
- Very little.
- At berks, the city of reading, we took the calls and transferred to the city. The city then contracted with the county for fire dispatch for 18 hours a day. The sops were different for the city fire dispatching than the county dispatching and reported to the fire officers.
- Expenses that are lateral to 9-1-1 centers need to be captured – light duty officers working at the PSAP but being paid by police department but not the PSAP need to capture that.
- We are at the forefront – joint airport authority, joint transportation authority. I would love to see even more regionalization. Even if the counties joined we would have even more political power.

2. Have you thought about the future of your organization and how a regionalization or consolidation of services could benefit your community?

- Staffing – we are currently maxed out – if we don't have sufficient staffing it won't benefit anyone
- We have given a lot of thought to this over the past two years, we recognize that something was going to be done. I very interested in making sure that we develop an effective plan that serves the citizens of the county. Funding is a very big concern on protecting the taxpayers of the county. Who will fund what?

- I don't think that there is going to be a great benefit to it. What you are talking about is the politicians trying to force the cities to close. The cities are more command and control centers, while we are more call centers and dispatch.
- There is definitely a lot of thought put into it. The mind focused on the unknown. From the public/responder perspective there could be an advantage on cutting down on some time from inter-PSAP processing.
- I think it would be a positive for the community. They are more of a command center we are a dispatch center.
- My thoughts on how I would like to see this – move forward with the CAD and CPE regionalization of technology. My preferred scenario – we handle the calls and enter into CAD and transfer to Allentown for dispatch. They are a command center we are not. We would be responsible for the equipment. We could handle more people here but would be tight on space. This needs to made clear to the elected officials what we are talking about.
- I think when you have regionalization you have an economy of scale which is important. If we have one system covering the whole valley we could offer better service.

4. Do you believe regionalization or consolidation should be considered?

- It has to be – we are getting some calls for both cities now.
- Not really in my purview.
- The reality is the cities can continue doing what they are doing. We do not want to fund the city as a pass through. If they elect to go along we can create a memorandum of understanding. We have a concern for doing the right thing for the taxpayers. Regionalization (equipment) – is an opportunity to create regional plans to provide backups and overflows. That would be shepherded by PEMA. That would support all of the equipment sectors. We could work with other surrounding counties on equipment sharing to create a seamless backup.
- We know we are responsible for Allentown and west Bethlehem. But we need to see financials before we can decide anything.
- I think it's going to happen eventually. I think the best solutions is we will have the cities incorporated into the counties and have the counties mirror each other.
- Consolidation should be considered but not regionalization into one 4 PSAP center. I do not support a regional concept.
- Yes, I think financially we can make gains there saving tax payer dollars and stand to do better in contracts as a group.
- Definitely.

5. From your perspective, do you feel there are benefits of regionalization and/or consolidation?

- Yes – sharing of information, we listen to the city scanner and will call them or they will call us. Less of a delay in sharing information, we share info a lot, especially with EMS. Our systems could be upgraded.
- I hope that is what this study will show us. My previous experience is that it was born out of need. It is unclear whether anything will be improved in terms of service. We hope that there is an improvement in funding that will help pay for this.
- There may be opportunities to save money - those are unclear to me at this time.
- Putting everything under one umbrella, we are an urban area and should be operating in terms of our services as a region.

6. What obstacles and challenges to a regionalization or consolidation effort can be expected?

- Knowledge of the geography. Dispatching procedures are different. Numbering of units – some police cars numbers are overlapping now between the county and city.
- Different radio and CAD system. Number of Spanish speaking calls that are for Allentown, language line use and costs will go up.
- Schedules – how will different schedules be worked out? Seniority – how will that be worked out?
- We would be able to accommodate what direction is ultimately determined. All the issues would need to be addressed as how we would approach it and integrate it.
- The feeling by some of loss of control. Having the four PSAPs merge - ensuring that we have the support of the merged PSAPs for the project to be successful. Funding is a concern. If PEMA doesn't fund the expectations, will that fall on the current PSAPs/counties? Can we divide the responsibilities of funding on PEMA and the counties?
- Lots – four entities that do things completely different, how services respond, what they do and don't do vary greatly. The cities are command entities – we are service entities. A tremendous hurdle to get over the operational differences as they currently stand. Cannot happen overnight – that change does not come easy – it will take time to get over the human element. Can introduce chance for error.
- Change – people don't like change. From the customer side, first responders in the city and the county are used to doing things a certain way. There will need to be compromises.
- I don't know that there is concern on our side (personnel) but probably on the city side. Concerns on training.

- Radio will be the biggest issue. How do we integrate a union shop? We are not a Union and don't want to be a Union shop. We are able to have a lot of flexibilities with our employees and may lose that with a Union.
- The bigge.st problem have been people trying to hold onto their local identity. The unions have been an issues in the past also.

7. From your perspective, do you believe there are any negative effects that will result in considering any regionalization or consolidation efforts?

- Being overworked, over stressed if we don't have the staffing. We will lose good people if we regionalize. Should be ok if we just take over the city.
- Scheduling could be an issue – concern over changing type of shifts.
- Space concerns here at the county – do we have enough space – just with putting the city here – where are we going to put all the people. Occasionally we will have 8, 9 or more people working.
- We would need to look at all the options and see how we are going to deal with them.
- We understand that there are certain mandates that we will have to take on. We need to let go of how we did things in order for this to work.
- Consolidation means job loss and employees knowing that there is a plan in place that may not include them.
- Union and non-union shops.
- Undefined expectation from PEMA. We need to have clear expectations identified early in the project from PEMA and all for entities.
- The initial responsibility is to take on the cities – regionalization would be down the road and explored with a larger web with other counties in the area.
- Our metrics and service levels are high in the counties and it is clear that we have to address that first and then look down the road.
- I think there will be negative effects longer term if everything is turned into one regional center. Regardless of what happens there will be negative effects short term. I see that happening longer in a regional center. We would need a board of governance like in Monroe County. The counties fights yearly on funding. It will be long term issues for the employees.
- These decisions should not be made lightly – decision should not be made based on dollars and cents but on what is best decision that can be made from an operational perspective.
- Political barriers – strengths and weaknesses within all four entities. Will the approach change with different players in the future?
- Employees will be cautious about change.

- Learning curve in the city learning the county and the county learning the city. Where do the employees fall into the hierarchy if the city employees come here? How about salaries? Levels and integration.
- We will taking on more debt from the cities to the counties – I'm not sure that is the case.
- Response times – if it is operated efficiently that should not be a problem.

8. Does consolidation make sense for your area from a service level, political, technological and financial perspective?

- Service level – yes – sharing resources and information.
- Political level - funding decisions – what are the salary considerations and benefits going to be?
- Technological perspective – county would benefit from upgraded equipment. Even the numbering scheme on fire and ems would be better if it was all one numbering system.
- Financial perspective – wages benefits? What will the impact be?
- N/A – my work will all be on the back end after the decision is made.
- We need to be considerate in the consideration and approach that we take with the citizenry on how we roll this out.
- Service level – I don't know if we will have service improvement.
- Political level – communications must be clear – there will be challenges – we need to be considerate to all of the other municipalities and maintain that level of service that we currently provide.
- It needs to be thought out very well before we roll it out to elected officials and citizens. What are the other municipalities going to think - are there concerns maintained in their confidence in our system?
- Technological – no issues, cost money, but if we have a good comprehensive plan so that we have a system that works.
- Financial – don't know – I don't have a clear knowledge of the cities' budgets, not sure about the functions that are will be continued. Where does the mission start and end? Who is funding it? Future – we have an expectation today that there needs to be clear direction from PEMA and the PSAPs on what the future might be. If we continue to add, is it a PEMA /county issue, or a county /municipality issue?
- Political – I'm not a politician – can't really give input
- Technologically – there are some things that do make sense and don't make sense.
- Financial – over time there could be financial advantage, up front there will be cost in taking disparate systems and combining.
- Yes, especially from a financial sense.

- I don't know if it will be better fiscally. Allentown has a large call volume. We will need to absorb that – increase staff.
- Service level – yes
- Political level – there will be squabbles but it makes sense to me.
- Technological – yes – all being on the same footprint.
- Financial perspective – to be seen – but we are looking at service that we have to provide no matter what the cost. If it cost a few more dollars for regional service it is worth it to have a better service

9. What do you see as the goals for any regionalization or consolidation? (Reduce costs, improve efficiency, etc.)

- Cost savings and efficiencies for the taxpayers and maintaining the high level of service that we currently have.
- Equipment regionalization is important - it makes a lot of sense. We need to have to make sure that we have our equipment thoroughly identified and supported by PEMA and funding. Redundancies for overflow and backup. This is very important. Cost savings – there might be opportunities. The building has been built for the future.
- I think this is something that is needed. I think cost savings is the ultimate goal. All four PSAPs are very professional. I think it is sad that they are in this position. But I do think that there are cost savings that could be had.
- In the long run there will be some fiscal savings. Benefit to sharing equipment, with two centers we can back each other up.
- Get it done quickly – we've designed the facility to cover the whole county. Have the legislators force it to be done – make the decision and go forward with it.

10. In your opinion, does your PSAP have the resources available to effectively operate into the future?

- Yes.
- As an individual PSAP. It is unclear to me what the equipment responsibilities will be going into the future. PEMA has indicated they will support the equipment.
- As long as we keep moving forward as we are. I don't want a Cadillac but we don't want a Yugo. I think the equipment is robust as long as we keep moving forward.
- Out technology works currently, for future, we can always improve if you have the money to throw at it. We do have some end of life issues – CAD, CPE.

- Yes. Good personnel. Very professional, very good equipment, not sure if it is scalable. Will need more manpower. Our personality is good, we can work with other people. I think this could be a model project.
- Not at this point. We would need to get the state on board to get what we need – CAD and equipment. I don't think this space will be good if we need to combine spaces – juvenile center as a possibility?
- As we are going along right now we do not have the resources – we will need funding. Raising property tax will be a problem.

11. Is the current infrastructure (equipment, technology, connectivity) able to be maintained long term?

- No. They need to be upgraded. CAD and Radio.
- Out technology works currently, for future, we can always improve if you have the money to throw at it. We do have some end of life issues – CAD, CPE.

12. Does your PSAP have room for expansion and possess the capability of assuming higher call volumes and dispatching services?

- No expansion – not with current staffing.
- Absolutely - the reality is we can expand today. From an equipment perspective. We will need a plan for staffing as we move forward. Learning new, we will need to develop training and hiring plan to meet those demands. We knew this day would come and we started preparing early.
- No room for expansion here. We have the capacity (in equipment) for a year or two.
- I think from the physical perspective we can but not from the staffing perspective.
- Yes – I don't like this location. I think that we are in a high hazard area and should be looking at relocation to a lower hazard area.
- I had been told that we could cover the city if the need will arise. I don't know that we could cover both counties. We own the building and we can move people around if needed.

13. Are calls frequently being transferred among or between agencies?

- Yes.
- Fair amount. County to city and city to county, as well as Northampton and Bethlehem.

- I would think that transfer happen about the same frequency as other PSAPs.
- There are some – don't know the percentages.
- Yes.

14. Would consolidation reduce or eliminate the transfer of 911 calls between agencies and improve response times and lower liability?

- Absolutely – We have lots of transfers for Allentown and Northampton.
- The only way it would eliminate those transfers is if there is one regional center. Transfers would still be necessary to surrounding counties. As far as improving responses no, when we get a call, the other centers are getting calls on the same incidents.
- Its inherent that transferred will be reduced and improve response times and improve liability since you are eliminating transfers. A benefit to the public.
- Would be more effective if we can remove the transfers. We could improve response times and liability would go down.

15. Do multiple agency responses that are coordinated between and among multiple dispatch centers?

- Yes – fire especially (will even go to berks and bucks) most from Northampton and then Berks.
- Only for mutual aid on second alarms – the request would come from the city.
- Not a big issue. Some mutual aid frequently amongst EMS.
- Yes – but they are handled smoothly. Hazmat – there are coordinated. Work well together on incidents like that.
- Not a lot but it works well when it happens.

16. Would consolidation improve incident coordination and interoperability?

- Yes.
- No. The city is its own animal. It's a city not a township. It might improve interoperability.
- Most is coming from the scene. From the interoperability perspective, there may still be issues with interoperability using different radio systems.
- Streamlining would show a cost saving. If we go to one center – what is the backup? We don't want to have to ask for a backup facility.

17. In considering of a regionalization or consolidation of services, do you have any strong reservations or concerns?

- All of the people are worried about what the future holds – are we going to have to relearn how to dispatch for different areas? Will staff from the city learn our positions or will they just do the city, and vice versa? For regionalization – staff are concerned about being a large call center (we are cross trained and our people don't want to be just call takers) – we will lose good people if they are forced to do that. This could become a scheduling nightmare. Will we have separate scheduling, staffing? This could be a scheduling nightmare. Are we going to be truly together or just co-locating?
- No.
- Developing an effective plan, communication with the public, supporting the employees. Our biggest concern/unkown is what will PEMA support what will be the expectations of the PSAPs, now and into the future.
- We understand the mandate, we just don't know what the expectations of the mandate are. Any personal agendas or personal agenda - those would be disingenuous to this process.
- I think the whole thing is a mistake. I think it should remain as it is. The system isn't broke, why change it. My biggest fear it going into one center for a metropolitan center of this size with one point of failure.
- Concerns about the job. Scared to death as to what might happen. Politicians are putting their noses would they shouldn't be. I've dedicated my entire life to this and I'm concerned about what might happen to my job, what is my future going to be? I'm here to serve the county population and I don't want to be pigeon-holed into a job created just because I'm here.
- Operationally – I'm not a bigger is better person. When you become larger the consolidation perspective, you are going to delay things, when you aren't familiar from where a call is coming from you are going to take longer. That can be resolved over time, but you lose that less personal service.
- No – I think we have smart heads on board for the technology to figure how to get it down. Those same heads would prevail on setting up a training system. Issues will be resolved. Union shop – how will that be handled. This could be stickler for Allentown's staff coming over.
- The biggest concern I have is that they want to go with one center consolidation for all four PSAPs. I think that is a mistake. As far as the consolidation of the cities into the counties and making it so that we can back each other up is the way to go.
- None at all.

18. What in your opinion are the most important considerations that need to me made when considering either regionalization or consolidation?

- Adequate staffing. Space - if you put 16 people into that space it will be loud and claustrophobic.
- The continuity of service, integration of personnel and training.
- Location – easy access for everyone and who will be the governing body? What will the makeup be?
- There is a huge risk from the human perspective – this is instilling fear. I fear that we will lose good people.
- Four disparate radio networks that will need to be consolidated. Operationally, everything is done differently. From training and operationally – there will be a huge learning curve.
- I value their experience – I think we might lose a little of that in the crossover. I think that if we do this right we can go into other areas and expand to increase cost saving in the future. We would be streamlining and I see a lot of positive in that. One of the shortfalls is that there will be lull in the action while people are being trained.
- There's equipment but the people are the most important. We need to keep them up to date and assure them. There is no way with the staff that we have to double our call volume. There will be a learning curve, especially with city staff learning the rest of the county, plus the county staff learning the city.
- Locally – to bring the city in without having to bring the union in.
- Valley wide – location of the facility. Still a little bit of jealousy between the two counties as to who gets what has been an issue in the past.

19. Other than call taking and dispatching, what other services do your telecommunicators provide?

- They do so much: after hour's notifications - coroners, sheriffs, alarms – hospital and bank. Tower alarms. Scheduling, TAC officer, JNET.
-

20. If consolidation occurs, do you think that one of existing PSAP can fill the facility needs or is construction required?

- Yes. We have space available – waiting on the plan.
- This would be able to work for a city/county consolidation, but probably not for all four. There is another floor here with office space.
- Locally – yes, ours.

- Regionally – we would have to look hard at this facility to see if it would be able to accommodate it.

21. Is there government land available if a new facility is necessary?

- Lehigh County has land – the Cedarbrook facility – development there is possible on the land, current facilities could also be renovated there.
- Allentown is 30 % of population – it central, we have space and systems that are ready here. We have floors below that are vacant and could be used. The 7th floor is purposely vacant at this time. We have out clauses with all tenants in case we would need the space.
- There is a facility – the juvenile facility (370 South Cedarbrook) could be a possibility outside of the city on the cedarbrook campus, near the new JOC.
- We have plenty of government land – cedar brook campus - large nursing home, two juvenile detention facilities in mothballs would need to be torn down. EMA vehicles and DA lab vehicles are stored there (78 and 222 – 78 at Hamilton avenue).

22. Does your PSAP take non-emergency seven-digit calls for other agencies? Are there services offered for other governmental operations and not-for-profit agencies?

- Coroner's office, probation, Children and Youth, sheriff, municipalities' public works (snow removal, trees down, etc.) - this has doubled in that last couple of years. After hours contact for all county departments and all police departments.
- Primarily police fire ems, children and youth - courts DA's , magistrates, sheriffs - after hours. Very little with constables.
- After hours for all county agencies.
-

23. If a consolidation occurs, how do you foresee governance and funding of the consolidated PSAP operating?

- Cities coming to the counties - the county would manage the center – a passing of the baton to the county.
- Regional – there may be an opportunity to create something between the two counties – we need to be cognizant of all the people we serve (possibly an authority).
- This is where PEMA's input is important. PEMA has a large responsibility in this. PEMA has got to become in more deliberate in how they are explaining and supporting the individual PSAP – what they are going to be responsible for and what

the PSAPs are responsible for. Subscriber based system should cover all costs completely. PEMA and legislators need to have a plan to support PSAPs into the future.

- What is truly 911? Leaving messages for an officer is something that counties and cities may have to pay for. It very important to understand that your expenses for capital equipment, maintenance, etc.
- We want to make sure that we are accurate in our numbers. Call volumes, etc. what is 9-1-1?
- The county would be responsible for management. They could come here or they could operate out of their own facility. Funding would come to the county and then the county would have the responsibility to maintain the system and services.
- It will depend upon how it looks like. If we are split, we would be responsible to CAD and phone equipment they would take care of the building or some of the funding could go to them for the building.
- What is the makeup going to look like? Initially city staff will probably doing city stuff and then at some point have cross training.
- Governance just the city – it is just dumped into the county's lap
- Regional – would like to see what the models are around the state.
- We could set up a governing board with people from both counties.

24. What impact do you believe a consolidation/regionalization will have on the services provided to the citizens?

- Good impact – quicker response times, no delay in transferring the call. We gain a lot of resources. City of Bethlehem fire doesn't like to work well with the volunteer department. Could be a big impact on the fire and police – bringing in new people you will lose the rapport that has been currently built up with the field units. Field units will have to adjust to new ways of dispatching and responding – they don't like change. Big changes to SOPs for field units.
- Undefined at right now – I don't know what all of the services that are being provided by the cities. I would hope that we can advance the product that we are providing today and reduce the cost if at all possible.
- Our center is capable of serving the municipalities right now. We have different services that are offered that are different then the cities. Our staff and our training and our SOPs can maintain the service, if not improve the service in a cost efficient way.
- Best case scenario there will be no impact – should be seamless. However, if I take a call in Nazareth, I will not know the area and be unsure of the location. There will be learning curve in this and may have delay in the beginning until familiarization is

learned by the dispatchers. We currently verify location, and if the equipment is working well, there shouldn't be an impact.

- Having to work with a lot of field units. More delay, more potential for error, more learning for the staff. Radio operations is different, numbering schemes are different, duplicate numbering systems, etc. How will this all be handled? How will it be integrated?
- County and city staff will do a phenomenal job. It depends on how it is presented.
- I believe it can be more efficient and seamless.

25. Have you considered how your organization would provide services and responsibilities currently performed by another 9-1-1 center that may not be provided by your 9-1-1 center today in a consolidated or regional environment?

- New learning curve for new technologies. Cameras – we could do them if we have the people.
- Cameras – good opportunity to take on those tools. We have to develop our sops to incorporate what we agree to do. I'd love to see a map of a typical day – what is it that they are doing. If we are talking about 911 or communications center - what will PEMA fund – just 911 or other ancillary duties? We need a clear decision on what is funding from PEMA. Will the cities continue to fund ancillary services if PEMA will not? The county cannot take on additional ancillary services if they are not paid for.
- As long as we are able to accommodate the merger, bring everything on that they currently do here with extra staff, yes it should not be an issue. What about union vs. non-union employees how would that work. Service wise we could accommodate and do a good job, I think that the city employees that come over would do the same thing – we want to do our jobs and so do they and provide good service to the citizens.
- How would the camera system be handled, how would the parking authority be handled, etc. Don't know if we have the space for all of that, possibly but we will be filled. 16 positions – mostly have 9 or ten on duty on regular shifts. Union concerns? How would a union be incorporated?
- Cameras – that is not in our business. The dispatching that we could handle. Do we compromise? The calls for Allentown might go up because we dispatch calls that they don't. The city police have an encrypted 800 system.
- These would have to be political decisions. Whatever is cost effective as far how it is done operationally, city staying put or bringing their staff here. I don't there should be one center. We should have at least two centers.
- If all four go together – I think the counties would need to decide how it is operated, public safety commissioner or something along those lines. I don't see that happening

right away. We need to take baby steps. Things could change as leadership changes. One facility – the counties will need to decide how that is operated.

- I don't know that our facility would be able to handle that. That's why I like the idea of the city maintain their facility for dispatching and we take the calls and do CAD entries.
- That has been the cities major issue publicly – if we get our heads together and figure things out, anything can be done. We should be able to solve the minor problems.

26. Any other comments?

- What about dress code? Uniforms. We pay for parking whether you park or not? RMS? Parking, accessibility (we've had cars vandalized).
- We don't want it (consolidation) to happen. We are happy with what we have now. We would like to have new equipment, but we don't want to consolidate. We can take the city but don't want to go to a regional center. Our break room isn't big enough for more people.
- Regionalization – I'm worried about interviewing again – am I going to be a supervisor or will I be a dispatcher, will we have more supervisors, or will I have more people under me to monitor.
- Scheduling will be an issue – we don't want our shifts to change.
- Will we have enough room to keep more people here overnight during bad weather? Some people may have longer commutes. If we took the city, we will be maxed out, and some things we will not have enough of (breakrooms, bathrooms, etc.)
- We would be bulging at the max even if we just take on the city. More people and no parking. Lockers are used up.
- We don't like being here – can we move (one benefit of regionalization)? Staff would like a different location outside of the city.
- Joint training center at Lehigh County Community College could be used – Schnecksville. As long as it is out of the city.
- Everyone on the staff would like to move. Safety is an issue when going to and from our cars at night.
- I certainly think based on when and how the decision is made we will work with EMA and 911 to implement whatever decisions are made. We have good HR in place and can support whatever direction this takes. Staff do a really good. We will have whatever is needed that we have to bring to the table to handle any new training or anything else. You have to be sensitive to whatever is taking place. This is an important public safety issue and will we support whatever is needed.
- We need to continue to focus on all of our citizens in the county. Ancillary services if not funded by PEMA, will the city do it or pay us to do it?

- We need to continue communications with our local legislators (the city and county and Northampton) we can make it work but there needs to be a good communications plan with PEMA and the legislators so that they can had a good plan for the future.
- Cameras – do other municipalities in the counties have cameras – we need to check – quick outreach to the police departments?
- Will the other municipalities now want the county to do other services for them if the county takes on ancillary services for the city? The scope of what 911 is is of utmost importance from the PEMA perspective. Funding – I represent the county, the whole county.
- If we are to do something different in the SOPs, we need to know that and agree to that right up front.
- This concept does hit a nerve – fear of the unkown – people are concerned about their jobs nobody likes change. Nobody wants to go into one center. People are concerned about their jobs. They know this area and want to work in this area, not dispatch for other counties or cities.
- I think for whatever reason is driving this is a mistake. The greater mistake would be merging every one into one center (all four), in my opinion. The county has an opportunity to do the right thing – get us into a secure center outside of the city. Build a new facility and do it right. Technology is changing and we need to keep up with it. We need administrative help here now. We are short staffed here currently.
- Discussion outside of the agency – citizens of the community? – Unless you're involved in the industry it would be hard to have a meaningful discussion.
- I hope that those that are charged with making these decisions truly consider everything involved and remove any political overtones – elected officials needs to consider all of the impacts not just dollars and cents. We need to consider what will the system do for my family, residents, not just are we saving money. I don't think that regionalization always save you money, some could cost more, especially upfront and ongoing maintenance.
- There could be an issue with the loss of institutional knowledge by the loss of staff with a lot of tenure.
- The radio piece will be an issue – we would have to identify a dispatch position or more for Allentown dispatching. All of our positions are redundant but I don't think we can do that with the radio system.
- Concerned about the employees. I want to make sure that they are taken care of. Equipment is neutral, the employees are the most important ones.
- I think regionalization is the way to go. The state has been anti regionalization and we have to get over that. We're getting there.

Northampton County Compiled Interview Responses

1. Do you have any experience with any type or form of regionalization or consolidation practices?

   - Yes – government local level regional police force 3 - communities in Northampton County. Initial economic programs at the county level anywhere we can get 2 or more municipalities together is a positive.
   - Yes in private sector.
   - Just thinking about the previous consolidation and what a headache it was. Lehigh valley economic development.
   - Yes – Allentown water authority consolidation. People were nervous about the consolidation.
   - Yes. With the seven PSAPs into one – was a dispatch supervisor with the county and part time with a municipal PSAP when it happened in 1998.
   - No.
   - No.
   - No.
   - No, but I came in when the county took over from MCI and saw the challenges that came with that.
   - Personally no.

2. Have you thought about the future of your organization and how a regionalization or consolidation of services could benefit your community?

   - My impression we are working regional already today – not 100 percent, not formalized. I think regionalization will benefit the taxpayers in terms of dollars and service.
   - Yes – I think it could help redundancy and lower operational costs and maintain services.
   - I think it's always good to combine resources, streamline the organization structure.
   - Yes – were are actively working on it. Initiative through the Lehigh Valley first net we have started sharing CPE and have hoot and holler radio channels.
   - Yes – I'm for consolidation but not regionalization. Taking on the city will better serve the community. We do a lot of back and forth and bringing them here would reduce that.
   - Yes – I think consolidation could benefit the community.
   - I think it would benefit – I think there would be quicker responses, less confusion, less transfers. Regionalization – haven't really thought about that.
   - Yes I think the overall long term goal is justified in bringing the cities in line with the counties (similar to Allegheny County). Our answering for the whole county is a

more beneficial way of doing business. I think it will eliminate calls being transferred. With our combining EM and 911 the same would be true when the city comes on board.

- Regionalization no, consolidation of services with the city give more training ability. I don't see any benefits to regionalization, possibly a cost savings but there is not guarantee in that either.

4. Do you believe regionalization or consolidation should be considered?

- I think so.
- Yes
- Yes absolutely. It should certainly be studied and looked at.
- No – I think that – the number of population and the fire and police departments – I don't think that it's a bad idea globally, for Allentown specifically because of the expectation of the emergency responders they may not be getting the same level of service. They blindly know the areas – familiarity of the area, concerned that the quality of service to the responders would diminish.
- I think both should be considered at different levels and stages. I think there should be consolidation and then a regionalization of systems. Maybe a regionalization of PSAPs within 10 years? Would be a lot of politics involved.
- Yes.
- Yes.
- I think it should be considered. I think it would benefit the community.
- Yes. I'm much more for the city coming to the county for the sole purpose of where we would have to go for a backup, and the same for Lehigh County. Cost will be lower, if we have a large center we will have to have a similarly large back up.
- Consolidation yes. Regionalization of systems to be able to fall back on each other. Regionalization – no.

5. From your perspective, do you feel there are benefits of regionalization and/or consolidation?

- I think there are. If we look at the limitations of operating individually we are somewhat limited - there is another a bar that we can aspire to. ROI - we can leverage the dollars far greater even beyond duplication of costs, people assets, money invested can we get a good return.
- Yes.
- Yes.
- Sure – cost perspective. Overhead, Northampton's space is much more user friendly.

- Yes – one PSAP for the entire county - resource management done in one spot. We already do a lot of things for the city already – warrants, etc. Regionalization of systems = one system.
- Consolidation – we do a lot of the cities stuff, you would alleviate a lot of those calls and better serve our community. Would remove delays in dispatching and calls back and forth.
- Looking at all the interfaces between us and the city, we could make it a one stop shop. That could benefit us and the field responders.
- Yes.
- Benefits – to the residents, no call delay – coming into a central point. Same for services that are being dispatched. Lower duplication of resources (dispatched units), less responders responding and being put in harm. Cost savings overall. We can probably cut down on call takers, serving the population in a more efficient way.
- Consolidation yes, EM-wise there is a benefit – we could help each other on EM. Added employees, job security. Regionalization – as a resident and taxpayer I don't see any benefits.

6. What obstacles and challenges to a regionalization or consolidation effort can be expected?

- Human – political, self-interest, geographic self-interest. Getting the taxpayers to understand the benefit of the regionalization.
- Conceptually it will be a much better product when we are done. Gives the team greater career track and opportunities. You can create more opportunity in a larger organization.
- I think its political, cultural – new ways of thinking and achieving an objective – going about the same thing in different ways.
- Parochialism and the unwillingness to give in, to cede control.
- The volume of calls that Allentown gets, because they provide services to paid firefighters and police – it could be bumpy in the beginning. There are also transition concerns there would need to be a good transition plan to avoid problems for both citizens and staff. Based on the call volume, could it lead to a delay in services? Staff leaving, for tenure. Change may scare them a little.
- One of the obstacles to consolidation, it is easy for us but it will be personal for them. They believe that their service is better which is not true. We will be painted as the bad guy forcing the consolidation. They provide services beyond what is required for 9-1-1. I think for regionalization – there would be issues with dispatching for such a large area and population. For an area that big, we would need backup anyway, so why not have the two counties remain as it. County leaders will not want to give up control of 911 service. Four years may not be enough time to build a regional center.
- Field responders will believe that the "local touch" will be lost in a regional center.
- Staffing – the unknown, concern over job loss. How do we handle new people, training, etc.?

- In my position – union questions, staffing questions, seniority questions, how differently does the city dispatch, training issues, scheduling.
- Change - and people have a hard time with change, public perspective, people don't want to see change. Considering that people could lose their jobs is a concern.
- Pushback from the employees, administration, politicals, fear of the unknown, fear of loss of jobs. Change is not always a happy thing.
- Training, time of training, we could absorb them tomorrow. We know the city and have employees that live in the city. Regionalization – very large area, doubled coverage area, learning the area and the increased population. How would you train someone and still have coverage at the current centers.

7. From your perspective, do you believe there are any negative effects that will result in considering any regionalization or consolidation efforts?

- I be naive if I said there wasn't. I'm not clear what that is. From the counties perspective I don't believe that we lose, I think we gain. The department has reached across barriers historically. There will always be a few bumps. Take away personalities I think it's a very positive for the county.
- I don't think there will be negative, but I do think with proper planning we can reduce challenges but not eliminate them.
- My biggest worry would be do the dispatchers know the area, steep learning curve in learning the area.
- I think that until the level of familiarity is there, a delay on services until the learning curve is overcome. Knowledge of the area.
- The city's perspective from responders and the public will believe that they will receive lowered service which will not be true.
- Consolidation – job loss.
- Regionalization – I'm not a fan of regionalization – steep learning curve for geographic knowledge.
- I don't believe that if it's done correctly there would be for consolidation.
- Regionalization – crossing county boundaries, logistics of combining, governance, staffing.
- Consolidation – job loss, depending on which way it goes.
- Tough to foresee any actual negative impacts. We been discussing this for a while.
- Consolidation – no. We dispatch for 220,000 resident – we could absorb them and we work with them (the city). It would be a lot of negatives in training and being able to learn an area double in size. Our union jobs can't just be eliminated. It will be easier to bring one union's contract into another.

8. Does consolidation make sense for your area from a service level, political, technological and financial perspective?

- Service – I absolutely believe it does, we are supporting the other municipalities and do support the city in some areas. My understanding is that we work regionally anyway and even a larger area today.
- Political – I think it does. The county was already working on regionalizing were we could. If egos don't get in the way I don't see much of a political downside. With the mandate from Harrisburg and PEMA's support we can hopefully move forward and get bogged down.
- Technological perspective – yes we've already invested heavily to have regional backup with the city. Having a regional plan with the commitments in place we can spread the unit cost over a larger group. Cost savings increased. We should get a good ROI. There's probably a tipping point as to how many units is the point where you lose when creating a regional system.
- Financial – same as above.
- Service – I think it does, think that the county can operate more effectively than Bethlehem. The city tends to co-mingle their services – their center is doing more than it should be – making their 911 dollar work for more than 911 services
- Political – with the city the leadership at the local level and the state level are open to a consolidated approach. It a fine line between politics and culture. Change is always hard. Culturally it will be different and shock them economically.
- Technological – it makes sense for the county we have technology that's scalable. It makes sense for the city if they have money for capital improvements.
- Financial – I believe there can be cost savings for the county.
- I really don't know without seeing a plan.
- Service level - all calls go to one central location. Knowing that you have specific areas of knowledge. One point entry is a good thing – no transferring. Specialized piece of knowing the area is a good thing for the city but is a concern in consolidation or regionalization. Challenging – what happens to the other staff – (Allentown) radio shop, etc.?
- Political – I not a political "hack' but I think it would be potentially difficult for some of the politicians. I could be good because it sterilize it because it is together.
- Technological perspective – it absolutely makes sense. You provide consistency on approach. You're probably getting better technology as a region as opposed to multiple entities.
- Financial – yes it makes more sense because it's all in one place. Its centralized you can do more with less depending on the staffing - that is always the biggest challenge.
- As you increase the size of your population the amount of switches (and paybacks) grows and the challenge there is the moral.
- Service level – yes. It's a one stop shop for Northampton County. Especially for field responders.
- Political – it makes more sense to keep it not political.

- Technological – yes. Regionalized systems makes sense for automatic backup and overflow.
- Financial – consolidation – we will have to incur costs that the city may not have to. System-wise we will save costs. We can dismantle our backup center.
- Yes.
- Service level – yes – one stop shop, opens up doors to have us all on the same page.
- Political – not a political person.
- Technological – not my purview but it seems to make sense to link everything together.
- Financial perspective – more a director level issue.
- Service level – it absolutely does make sense – there are a lot of transferring of calls. We do a lot of things for the city that causes delays since they have to call us. Being together would make things quicker for the community and field units.
- Technological perspective – yes, absolutely. I don't need to maintain as many trunks. Cutting down on facilities and maintenance costs. We could possibly cut down on number of positions.
- Financial – cost savings through cutting contractual obligations (cutting maintenance), not maintaining as much equipment.
- Service level - yes, from the customer service level will go up if we can provide it from a single point.
- Political level – yes from the perspective of providing a single point of service, providing a better widget, can maintain or improve what is being provided.
- Service level – with the city, it would help further build what the county has already started, they can have a stronger emergency management by combining. 911 center, added employees bringing their knowledge would be beneficial.
- Political perspective – I don't know how much politics would play into it.
- Technological – if we consolidate them I'm sure we would keep what we have. Different systems will need to be upgraded. Our technology is more advanced, it would be a boost for the city residents.
- Financial – is it a wash? That I'm unsure of.

9. What do you see as the goals for any regionalization or consolidation? (reduce costs, improve efficiency, etc.)

- Investment – are we going to be better off in total than we are today – and most importantly is it sustainable? Improve service, take care of the employees and create a sustainable model is absolutely critical.
- Improve costs and efficiency.
- Efficiency, streamline upper management, cost savings, less duplication of service.
- I think that there would have to be a good communication plan and a presence of some sort of transition team in place so that you don't lose good people during the

transition. Staff needs to understand that someone cares in order to keep good employees on the job.
- Ultimately the political goal is financial savings.
- Consistent service across the valley.

10. In your opinion, does your PSAP have the resources available to effectively operate into the future?

- I have to defer to Todd and team. From the limited understating that I have I will say no because the region is growing and we (as government) tend not to invest early but catch up. We don't want to build a Taj Mahal but we don't want to be lacking. I think we are on our way. The area is growing rapidly, are we prepared to deal with that? I think the county, but under the county are 38 communities – they have some level of emergency services my opinion on that level of continuing is that it is eroding. Fund raising is going down and costs are going up. As that erosion continues, services migrate to the county. Volunteers are disappearing – I don't know how that will impact the county – as that goes away my concern is that the county will get tagged with the responsibility. I rather be in front of it and be strategic about it and plan for it.
- In the short run yes – can't see beyond three to 5 years, you constantly have to be planning. We have to constantly evaluate our position. If there is an incentive for us to consolidate, to help improve our infrastructure.
- Yes.
- Yes.
- Yes.
- Yes, I believe we do and if we need more we are able to obtain them.
- Yes. Absolutely. We've been doing things better than any center we've visited.
- Yes.

11. Is the current infrastructure (equipment, technology, connectivity) able to be maintained long term?

- CPE yes. CAD yes. Radio – no. We have no choice but to be off of T-Band by 2020. Will the state pay for a trunked system? Connectivity – we are light years ahead of the others on connectivity. We have a fairly robust fiber network/ring around the county which also reaches out (Service Electric).
- Yes.
- I would say yes. We update and deal with end of life issues before the end of life arrives. I think we're way ahead in technology.

- Yes I believe so.
- Yes.
- I believe so.

12. Does your PSAP have room for expansion and possess the capability of assuming higher call volumes and dispatching services?

- Yes we can expand if we needed to.
- From what I understand yes.
- The total cost of Bethlehem is not all 911 services, we asked them to break that down. The cost in the city are higher due to the city maximizing 911 costs.
- I don't think so- I think they would have to expand.
- Yes. Easily with city we don't even need to change the layout of the room. For regionalization we can expand the center.
- Yes for both.
- Yes.
- Yes absolutely.
- Expansion – we normally staff 10 which leaves 4 extra positions, we will fill them out during incidents (storms, hurricanes, etc.). Consoles could be moved/reconfigured to add more positions. Higher volumes and dispatching – Yes. Average 18-24 active calls at any given point. 150 per hour during hurricane Ivan.
- Yes from what I' was told. The far wall can be removed and expanded. We have 14 positions with only 7 filled currently.

13. Are calls frequently being transferred among or between agencies?

- Yes, on a daily basis.
- Yes.
- Yes.
- Yes.
- Tough for me to say.
- Often with the city, in a 12 hour shift – minimum of 3-5 calls go to the city. Hardly any to Allentown. A couple per day to Lehigh. We get calls to send our resources into the city at least 5 times a day (mostly EMS). Police assist here and there.

14. Would consolidation reduce or eliminate the transfer of 911 calls between agencies and improve response times and lower liability?

- Yes.
- Yes to all with the city, we would still have to deal with Lehigh County but we do A LOT with the city.
- Yes.
- There are plenty things that they call us for, sheriff, magistrates, dui center - those calls would be eliminated if we were together.
- Transfer of calls would be reduced and reduce times for calls and dispatch.
- Yes. Just the requests themselves – if they call us we need to find an ambulance for them because they have no second due. They call us for warrants, 20-30 calls a day for warrants. That would be eliminated. Magistrates, coroners, etc.

15. Do multiple agency responses that are coordinated between and among multiple dispatch centers?

- Yes. More with Lehigh County than the city. A lot of mutual aid up a down the river valley. We also deal with Bucks, Monroe and New Jersey. A lot of transfers with Jersey (cell calls). Some response into and from Jersey.
- Yes.
- It happens but not frequently.
- We have had some large incidents, we have a regional comm channel and PA/NJ interop channel that we can use. Our units do response into the city, and back and forth, we do send EMS into the city, and the city EMS will come out of the city but not the fire department. This process creates a delay and it could be eliminated if we were together.
- Those events do occur.
- EMS wise, outside of that mostly Lehigh and Northampton county mutual aid for fire calls. But not a lot, we get more calls from Bucks County.

16. Would consolidation improve incident coordination and interoperability?

- It would improve interoperability. Incident coordination would be dependent on the incident coordination and where. Lehigh is learning from us. A lot of incident management happens within the task force and works well.
- Yes all combined.
- Yes. More on a regional level (county to county) than with consolidation.
- Yes.

- To a degree, with two centers (county) you'll still get cross dispatches.
- Probably more on the emergency management side. Sometimes we are left in the dark on what's going on in the city. It would be more fluent if we were all under one umbrella.

17. In considering of a regionalization or consolidation of services, do you have any strong reservations or concerns?

- No, other than the concern of not getting it done in the near future. Don't let it string along.
- No necessarily on consolidating – have to be mindful of political and cultural aspects.
- Same thing regionally. We have light integration now. We share resources. The Lehigh Valley is already moving in that direction from a high level.
- No – the only concern is are the people going to be willing to work together. Are concessions going to be made to effect the efficiency and cost savings?
- It can be worked through. Doesn't mean that there will not be issues. If the public is opposed to the regionalization and then something goes wrong politically it could be an issue. Sometimes you get an upgrade when you do that (consolidation). No strong reservations but you would get resistance from managers and police and fire (they could dig their heels in and create problems). But you could get good people that can expand their abilities.
- Consolidation – my only reservation is having enough time to do it the right way. Holdups would be political, funding, and legal. Regionalization – my strongest reservation is that the valley is too large to have one comm center serve it. I think it would be better to have two centers that can back up each other.
- How will it be run – the cities believe that they will have a say – they won't have a say. It's between the counties, that's what the law says.
- Jobs is the big concern. Training is a concern. How do we get on the same page with SOPs, etc.? How will the field units adapt?
- No, I really don't. We will be moving forward and it makes sense to bring in the city. Concern about logistics for regionalization.
- Just the job security, and how things will fall after the fact. How will things work after combining, will we need to reapply, will supervisors still be supervisors?
- No reservations. Concerns – personnel. We don't want to consolidate and lose individuals that are experienced. Performance moral could be impacted.
- As a taxpayer, I believe regionalization – it can be done, but the training aspect and governance there are many issues. I think we can do consolidation easily. Regionalization – our job security, questions about knowledge of area. What happens to my health care and my pension? Consolidation is exciting, regionalization is scary to talk about as an employee and resident. Where would a building be built, we have the space here, but what about a snow storm, travel from around the larger area would

be an issue. Consolidation we would only be adding one department and we already do a lot of work for them. But if you bring in such a large area and all the field departments it would be much harder. Lehigh county same thing with Allentown.

18. What in your opinion are the most important considerations that need to me made when considering either regionalization or consolidation?

- Cost savings, level of service – are we able to meet or exceed the needs of the citizens. Can we find a way to meet that needs of the city?
- Being able to offer the same or higher level of service to the public.
- To make sure that we are responsible stewards of tax dollars.
- It makes sense due to technological improvements to centralize operations regionally.
- It worries me that the systems are up to date and the dispatchers are trained and know the area.
- I think ultimately the impact on the taxpayers, and union consolidations. How do you fold all of that together? Who do they report to, who's in charge, how do you handle the financials. Reporting structure and decision authority would have to be carefully considered.
- The biggest consideration is consolidating without a lapse of service. Seamless transition. Employee sensitivity. Making sure that who is the one being consolidated.
- It doesn't affect us that much – it really effects the city. How will they deal with the changes? How will the public learn/know who to call since they currently call 911 and would have to call a different number?
- Regionalization – ensuring that everyone gets a say and the level of service stays the same.
- Wilson/Kramer – is good for either emergency management or 911 but not both. Will work well for EM, and is still in consideration for a regional EM center.
- With regionalization – personnel and dispatcher assets – you need to take into account how you would meld them in, unions, benefits, etc. How will the governance work? I think the counties will be the management per the state law.
- Maintaining the level of customer service currently being provided.
- Maintaining the level of service to the public. Staffing and happy employees – and that comes full circle back to the service provided to the residents.
- I think the most important thing is level of service to the community and maintaining the high level of service that is currently provided.
- Something that is well thought out. I think were on the right path with equipment sharing. The steps taken need to be carefully taken. We don't want to go back and change something that has already been done. Making sure nothing is forgotten.
- Cost is an issue, operating cost will go up. If its' cost effective anything can pass, but who will oversee the whole operations. I want to see the most qualified person in

charge. Hierarchy. How they go about training personnel? Training, Hierarchy, Costs.

19. Other than call taking and dispatching, what other services do your telecommunicators provide?

- Warrants, public works, coroner, all of the county human resources, dui centers, we do non-emergency calls for the entire county. A lot of state agency interfaces – a lot of it is notification (DEP, etc). we integrate 911 and EM well and do a lot of situational awareness and notifications. PIERS. We do all of the local EM notification for the entire county. We do more resource management than the cities understand. A lot of referrals to local and county agencies. We keep a listing of dog licenses.

20. If consolidation occurs, do you think that one of existing PSAP can fill the facility needs or is construction required?

- I think if we had to absorb it tomorrow we could I think we could absorb all four tomorrow. Down the road we would have to do some expansion.
- I don't know the answer to that question.
- I don't think we could.

21. Is there government land available if a new facility is necessary?

- Yes – either the current footprint or looking at other locations. Room where we are now or in other places we own around the county.
- I don't know off top of my head. I think we could expand our 911 center. 250 acres at grace hill complex. Expanding the current building is possible.
- We have acres and acres of land.
- We are for consolidation. For regionalization we are with construction.
- Yes, here.

22. Does your PSAP take non-emergency seven-digit calls for other agencies? Are there services offered for other governmental operations and not-for-profit agencies?

- Yes the entire county any municipality that we serve we take non-emergency calls.
- Non-profit – CART, RACES, Blockwatch, school districts – we do a lot of notifications for schools – lockdowns, secondary notifications, school district and college police departments.
- SPCA, CART, Blockwatch, county government services, police departments' after-hours admin phones. Animal shelter has the county's number on their voice system.
- Crisis, DUI centers, magistrates.
- After hours children and Youth, probations, sheriff's deputy, etc. We also do a lot during the day for the city with warrants, animal control, coroner. SPCA, CART through RSAN.
- Yes. Local police departments forward their phones at night (administrative lines).
- We do take calls for Bethlehem after hours, magistrate, juvenile probation, adult probation.
- Municipalities after hours – road crews, pennDOT, utilities, traffic lights. Probably 40-50% of our work is calling other agencies. We also call out Easton fire department for more staff if needed (call at home) for a large incident. Same for Easton police department.
- Block watch for Easton City – seven digit number. Some of the other larger population areas have the same thing.

23. If a consolidation occurs, how do you foresee governance and funding of the consolidated PSAP operating?

- I would assume like a regional police model – each entity having member on a board – we are happy to take it on if they would like. I assume that they would want to have an advisory board or an operational board.
- Governance – I think it will fall back to the county at the end of the day – the county has a history of managing all of the other municipalities. It will be more of a learning curve for the city in letting go of 911.
- Regionalization – not sure I don't have an answer right now – depends on how the state will provide guidance and funding
- I would hope that the city would come up with a financial structure that would be fair to everyone. Whatever the city puts in today now, they should continue to contribute.
- Consolidation – governance and funding through the counties - same with regionalization.

24. What impact do you believe a consolidation/regionalization will have on the services provided to the citizens?

- The goal would be to enhance the serviceability. However that is defined. We would want to look at hard metrics on how we are measuring success.
- I hope there is no negative impact we have to maintain services or enhance them.
- I hope it would be more efficient.
- On the front end increased hold times potentially and increased call times until dispatchers become familiar with the area, or until you train new people. Turnover, frustrated callers dealing with dispatchers that don't have the local knowledge. Dissatisfaction on the part of employees in working in a new model. On the positive end technology will be enhanced and that could help with the learning curve on employees coming over. Good call flow could enhance the service to the employees instead of cherry picking calls (that Allentown does). Being able to provide that information to the public that the metrics are tracked and the data shows improvement would be a positive.
- Consolidation – improvement of services (equal or better) speed of answering calls will be quicker. Less busied out calls for 911 service. We can que the calls, we do ACD, not sure if the others do. I believe it will be a change perceived by the city they may have to wait their turn to get what they need. Without knowing their operation it may be equal or better. Having the volume of personnel it will be a huge asset. We are serving a larger population. We staff to possible levels not to actuals, while the city probably staffs to actuals due to financial restraints. I think the fire department dispatching level will go up. We do city of Easton, so we already do a city/career department. I believe there will be a longer training period for dispatchers. Right now probation is a year – it will have to possibly expand with a larger learning area to have. You could go to divided call taker /dispatcher scenario.
- Less call transfers, less delays, enhanced response times.
- A positive impact. Some concerns about knowledge of the areas, but it can be overcome through training and with tools.
- I think it will improve the services I think it will make response times better. At first it will be change that people will need to get used to. I think in the end its going to be better.
- Same as above, a positive.
- Consolidation – hopefully the services will improve. 911-wise will give us more staffing but I don't see any other benefit. Regionalization – I don't see any benefit. What about cost? I don't see much good.

25. Have you considered how your organization would provide services and responsibilities currently managed by your 9-1-1 Center that may not be provided in a consolidated or regional environment?

- That's the crux of the discussions with the city. Can we do that better - they are leveraging their 911 money for some other duties not necessarily 911.
- No.
- We would take that service and determine if it is related to public safety communications and makes sense to have at the comm center. We could do cameras, we choose not to. Labor issues, stress related issues (reasons why we didn't). We are not under the umbrella of law enforcement while the cities are. That is an issue, there could be legalities involved. Cameras how they are using them is law enforcement. Our system is capable of doing it and we could. We made sure that our phone system is compatible. We are looking at regionalizing CAD. We use a form of regionalization in RSAN since it doesn't reside here. We put in pathways for regionalization and information sharing through the task force. We always look for ways to regionalize if possible.
- Absolutely – an issue of training, we'll have learn what they do and they'll have to learn to do what we do.
- I think one example is the cameras, I think it's something that is important to the safety of the citizens and I think we can handle it with brining more staff on board. We can learn to do any services that we may not provide now.
- I don't think that there is a lot that they handle that we don't handle already. The cameras, I don't see that as being an issue. We have the technology, we just need to make sure that we have the staffing. We also have ongoing training so that would just be a part of the ongoing training.
- Cameras – is a level of service that needs to be maintained. What is the expectation from the constituency for monitoring that service and how many people would we need to dedicate to that service? What are the legalities involved with the cameras?
- I don't think there would be a change – they would still get professional services. I'm not administration but I believe some of these calls should go directly to public works etc, but I think we could do whatever they need – they will need to change their radios, but we will offer the same professional level of services.

26. Any other comments?

- I think we covered most of them. From the counties perspective we approached it from a regional perspective.
- No. I'll be interested to see what comes of the study.

- I think we've covered it. Structure will be the hardest part. How do you find something that works?
- My only final comment is that I am all for consolidation, Im not sure if we have the time to do it properly. We have less to lose, the city will be apprehensive. It should be a hybrid approach. We should be developing a regional system at the same time with CPE, CAD, Logging. With the counties backing each other up. With over a long term (ten Years or so) sharing of personnel, Q/A, training person, etc. a true reginal center will take a lot more time, not going to do it in 3 and ½ years. If you choose to do it all at one time you will be biting off a big political nightmare dealing with the counties, cities, municipalities, etc.
- Perhaps down the road the counties could consolidate or keep separate but like facilities. The counties want to keep a say in what they are doing. Administrations could change.
- The city can't initiate an EAS message but we can – they don't have SEVAN access.
- Main concern is job security, training and maintaining the level of service.
- No.
- I don't think so. I really think (consolidation) it will better the community – I think that's the priority.
- Nothing we haven't touched on.
- I think I've covered everything. Consolidation with regionalization of services I'm for. It only makes sense – it can happen cost efficiently and be run efficiently. I wish all four could be left alone. Regionalization will have too many issues.

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107 Kathy Ann Court
McMurray, PA 15317

Lehigh Valley 9-1-1 Analysis & Strategic Plan

Appendix B

Best Practices for Change Mangement for Personnel

DRAFT

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

Instinctively, we as human beings are not programmed to handle change. Research suggests that with any change and organization should plan for a minimum of six (6) months for the staff to accept a change.

Anytime a change occurs, anxiety among staff increases, productivity may be affected as well as the likelihood of errors and or omissions. How do we avoid such pitfalls? The answer is simple, through ongoing training initiatives, quality assurance reviews, constant internal communications and a focus on providing a quality work environment.

Internal Communications.

We pride ourselves on being "communications professionals" while this is expected for a 9-1-1 telecommunicators it is sadly not the case with many organizations in any business that is dependent on a staff of employees to perform a job function. Through job descriptions and policies and procedures it is expected that an employee will know how to perform a job function. This is not enough.

As we look at the basic human needs each of us possess, it is a known fact through the study of evolution, psychology and sociology that individuals need to feel as though they are a part of something. All human beings are a part of something and become advocates for the things that make them most comfortable, a few examples being affiliations with religion, sports, clubs, political parties, sororities, fraternities, charities and associations. In order to feel a part of something unique an individual must be accepted.

In the PSAP environment, there are many opportunities to be advocates for our community as a whole. To simply feel a part of the organization one must be acknowledged, one must be praised and one must be provided with an environment that is consistent with their own individual needs and interests.

By suggesting that the previous reference to psychology is significant in our environment creates an opportunity to illustrate a significant issue, perception. If you were to ask an individual what the first thing that comes to mind is when he thinks of the word psychology, we would hear a majority of unique references such as: medications, depression, anxiety, mental health, 302 commitments, crime, drugs, etc. If one was to simply place the word "positive" in front of the word, it changes the perception. What is positive psychology in the workplace? Let's allow the leadership and employees of the organization to define it, our human capital.

Positive psychology in the workplace often includes praise and acknowledgement for a job well done. Within our society, we have been conditioned to focus on the negative, simply re-focusing

our efforts on the positives creates a brand new approach and overall a new environment. Open communication with the staff is imperative in creating a culture change.

A simple “thank you” is one of the best ways to provide a staff with encouragement by recognizing them for the work that they do.

MCM Recommends the following tasks to create more synergy among management and the PSAP staff

- At the start of any meeting, begin by going around the room and asking each employee to: “Tell me something good”. Begin on time and end on time.

- Send feedback to employees each time they do something good, carbon copy all the leadership within the organization, and encourage others to follow up with them individually.

- Instill a new mission within the leadership to lead and inspire, which should be the primary focus of any leader. In fact, think of all of those that you would consider a quality leader. It is likely that they are leaders by your view because they have lead and inspired. Indications within the satisfaction survey indicate that the leadership may not have lead and inspired to the level that they are capable.

- Provide the employees with the opportunities to be successful. Do they need more training?

- Hold the managers accountable first, then the subordinates. After all, if an employee fails, so has the supervisor. A supervisor should be accountable for the success of their subordinates.

- Send frequent e-mail messages to all members of the staff suggesting monthly reports of call volumes, compare to previous years and months and conclude each message with a positive commend such as: Thank you for you continued efforts and constant contributions to each and every resident of our community.

- Hold impromptu meetings with employees. If the PSAP is experiencing a slow call volume, invite an employee to meet individually with a supervisor. Ask them open questions such as: What do you believe we do well as an organization? What do you believe we can do better? How can I make this a better place to work? Then, allow your actions to speak louder than words.

While many of the recommendations may seem simplistic they are legitimate. Globoforce, a company that continues to capitalize and grow by deploying numerous initiatives that "make work human" and by celebrating the positive moments of every employee encounter, has got it right. Boasting success by partnering with some of the biggest, best and most influential organizations in the world suggests their business works. So why not unlock each and every employee's potential. If they win, we all win.

Turnover

Turnover within a PSAP environment has many implications. With the increase in demand for employees within the Commonwealth of Pennsylvania to pursue new opportunities in a growing job market we've witnessed many separations due to the demand within the market. Often times, an employee will leave for more money to which MCM attributes the most cause for telecommunicator turnover.

Research suggests that the number one reason employees leave an organization is due to the lack of a quality working relationship with their supervisors.

Another reason is the fact that change often has a negative impact on employees if not managed properly.

With the impending changes that this project has focused on, MCM anticipates there will be an increase in turnover. With this projection stated, MCM recommends that each PSAP should diligently manage their staffing to assure the minimum staffing levels are maintained at all times with no exceptions.

Above all, the best way to avoid turnover is to focus on retention.

Recruiting and Retention

Planning for turnover makes sense - Some centers are very stable. For those that are not, monitoring the retention rate over time makes sense. An adjustment for predictable turnover, based on historical data that has been used to establish an average turnover rate, should be part of an estimate of the number of employees needed for adequate staffing. Centers that experience predictable turnover every year need to take a proactive approach, assuring that applicants and new recruits are in the pipeline, rather than waiting for resignations before initiating the lengthy process of finding and preparing replacements.

Some managers in large centers "over-hire" to accommodate routine turnover and/or unexpected employee absence due to disability, maternity leave, etc. Centers that "over-hired" were twice as

likely to report they were able to "comfortably handle the workload." The term "over-hire" is actually part of the problem. It is not "over hiring" so much as it is hiring proactively.

Make recruiting a priority - Initiate a recruiting drive focused on filling all authorized positions. It is a big deal so make it a big deal. Get employees involved, work with the city or county human resources office and make sure they take your request seriously. Educate them (in their language) and enlist their support. They can't help you if they don't know why they should, and they won't give you more resources just because you ask for them.

Staff to authorized levels - Staffing to authorized levels is the best thing a manager can do to improve retention rates. Being fully staffed and having all authorized positions filled is the most effective strategy you can use to increase your retention rate. Centers that are not fully staffed have more difficulty keeping employees and use more overtime to fill the gaps in the schedule; productivity goes down as new employees are being prepared to fill the vacant positions, and the quality of service is compromised. The best strategy for positive media coverage is to provide high quality service. Every authorized position should be filled as quickly as possible.

Keep the center fully staffed - The safety of the human capital in the field and the well-being of citizens depend on your ability to assure adequate staffing levels and keep all authorized positions filled. Positions that go unfilled for a period of time are viewed as expendable, especially when budgets are tight ("If you aren't staffing to authorized levels, then you obviously don't really need that many staff"). Even if the currently authorized full-time employees do not meet your needs, hire to authorized levels before asking for additional staffing. Build a case for appropriate staffing levels using detailed estimates and center performance on quality indicators.

Hire so employees can comfortably handle the work load - Staffing that doesn't include room for a sudden influx of calls leaves the center vulnerable. Build a case to hire proactively so the communications center isn't always playing "catch up."

Keep the staff you have - Use effective management practices to provide direction and support for employees. If salaries are not competitive, or not aligned with other public safety human capital, do something about it. Collect relevant data and use solid evidence to prepare your request. Don't give up if decision-makers don't give you what you request the first time you ask.

Hire to accommodate predictable turnover - Do a historical study of the turnover and retention rates in your center. Include turnover as a factor when determining hiring needs and build a case for hiring to accommodate predictable separations.

Consistently staff necessary positions - Assure that all necessary positions are staffed. Don't put the PSAP or agencies served in a situation that makes them legally vulnerable or undermines public

confidence in the services provided. Consistently and adequately staffing necessary positions sends a powerful message to employees, field human capital and client agencies about the importance of the work and dedication to providing high quality services to the community.

Effective Practices: Keeping the Center Fully Staffed	
Recommendation	**RETAINS Research Results**
• Calculate your staffing needs. • Know your numbers. • Do your homework. • Don't do it alone. • Request the authority to hire an appropriate number of employees. •Monitor the adequacy of authorized staffing levels. •Make recruiting a priority. •Staff to authorized levels. • Keep the center fully staffed. • Hire so employees can comfortably handle the workload. • Keep the staff you have. • Hire to accommodate predictable turnover. •Consistently staff necessary positions	Characteristics of fully staffed centers. •Had higher retention rates (#1 predictor of center retention rate) • Had more employees who are satisfied. • Employees worked fewer overtime hours. • Were smaller in size (i.e. fewer employees) • Employees handled fewer calls per year had a higher percentage of staff fully, trained and working independently. Characteristics of centers whose "current staffing allowed them to comfortably handle the workload: • Had higher retention rates. • Had more employees who are satisfied. • Employees worked fewer overtime hours. Characteristics of "chronically understaffed" centers and centers that had "a serious staffing problem." • Had lower retention rates. • Had more employees who were dissatisfied. • Employees worked more overtime hours. • Employees handled more calls per year.
	Employees who gave high performance ratings to their center's ability to consistently staff necessary positions were more satisfied and were from centers with higher retention rates.

APCO Project Retains, Staffing and Retention in Public Safety Communications Centers, Table 3: 2005

Working Conditions

A clear focus must be maintained to promote a respectful workplace free of hostility and discrimination. A constant analysis must provide a work environment where the distribution of work is fair. Tasks must be manageable with constant effort to reduce the stress levels within the PSAP. In addition, co-workers must strive to maintain a positive approach to their work while maintaining a positive relationship with their peers.

Build a sense of community - Promoting a positive culture and work environment for those that are expected to work long hours in a small workspace is expected in our society. As stated previously, everyone wants to be a part of something. 9-1-1 telecommunicators are professional and advocates for their entire community. In order to thrive, telecommunicators must feel they are not only an important part of the extended community but also the community contained within the environment they work.

Quality Assurance

The role of a telecommunicator continues to grow every year. Telecommunicators are challenged daily by the type and nature of the calls they receive and process. The many factors that prompt change within the environment they work are related to technology by both the telecommunicator and the communities we serve. As an example, the use of wireless devices had prompted an increase in many call volumes. Next Generation 9-1-1 (NG911) has taken root and created even newer challenges.

Quality Assurance (QA) provides an opportunity to ensure for a high standard of performance and serves as a means to evaluate the high level of performance needed to protect and serve our communities. Arguably, a consistent program will assure call taking and radio dispatch actions are delivered at the highest possible standard.

APCO has released the APCO/NENA ANS 1.107.1.2015 Standard for the Establishment of a Quality Assurance and Quality Improvement Program for Public Safety Answering Points. The standard was written by the NENA Development Standards Committee Quality Assurance Workgroup with the Assistance of the APCO Communications Center Standards Committee on July 14, 2014 with a final approval and release on April 2, 2015. This standard contains invaluable information for establishing and administering a QA Program. It is highly recommended that all PSAP’s utilize this information to enhance their existing QA programs.

Ongoing training

Expect and support continuous learning for all employees. - In addition to the local basic training classes specifically related to the job, develop ongoing training opportunities. Develop a learning approach for formal training and adapting it by inviting the agencies you serve to provide guest presentations for your PSAP's telecommunicator staff.

Research tells us that one of the characteristics of a "good boss" is one who pays attention to the fit between an employee's skills and personal interests and the job, and who encourages employee growth and career development. Effective managers embrace the fact that if their employees win they win.

Remember that learning is not just about classes and schools - Participation in local and regional training opportunities and active involvement in a professional organization is an excellent way to upgrade your own skills and find out about other centers while making a contribution to the field. This provides opportunities to talk with other managers to learn how they handle some of the routine tasks of training, mentoring and monitoring the progress of new recruits. You might be surprised at some of the unique solutions and approaches that are used elsewhere.

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107 Kathy Ann Court
McMurray, PA 15317

Lehigh Valley 9-1-1
Analysis & Strategic Plan

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Appendix C

2014 & 2015 PSAP Budgets

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CITY OF ALLENTOWN
PROGRAM BUDGET

911 **911 Fund**
04 **POLICE**
0808 **COMMUNICATIONS**
0001 **EMERGENCY COMMUNICATIONS**

Account Number	*2014 Budget*		
0001-02 PERMANENT WAGES	1,542,243		
0001-06 PREMIUM PAY	174,661		
Line Item Detail			
1 Premium Pay			174,661.00
		Line Items Total	174,661.00
0001-08 LONGEVITY	14,442		
0001-11 SHIFT DIFFERENTIAL	34,466		
Line Item Detail			
1 Shift Differential			34,466.00
		Line Items Total	34,466.00
0001-12 FICA	135,085		
Line Item Detail			
1 FICA/MED			135,084.62
		Line Items Total	135,084.62
0001-14 PENSION	101,172		
Line Item Detail			
1 Pension			101,171.93
		Line Items Total	101,171.93
0001-16 INSURANCE - EMPLOYEE GRP.	585,480		
Line Item Detail			
1 Ins			585,480.00
		Line Items Total	585,480.00
0001-22 TELEPHONE	119,580		
Line Item Detail			
1 Verizon 9-1-1 Lines, Radio Circuits, etc			102,000.00
2 Language Line Service			3,600.00
3 Radio System Data Circuit			4,200.00
4 Non Emergency Telephone Lines			9,000.00
5 9-1-1 CPE Broadband Circuit			780.00
		Line Items Total	119,580.00
0001-34 TRAINING & PROF. DEVELOP	12,600		

CITY OF ALLENTOWN
PROGRAM BUDGET

911 911 Fund
04 POLICE
0808 COMMUNICATIONS
0001 EMERGENCY COMMUNICATIONS

Account Number	*2014 Budget*		
Line Item Detail			
1 EMD Full Class			2,280.00
2 EMD Recerts			720.00
3 CPR Reserts			100.00
4 Training / Seminars / Certifications			7,500.00
5 Public Relations Material			2,000.00
		Line Items Total	12,600.00
0001-42 REPAIRS & MAINTENANCE	3,100		
Line Item Detail			
1 Chair Repair			600.00
2 Equipment Repair			2,500.00
		Line Items Total	3,100.00
0001-46 OTHER CONTRACT SERVICES	604,240		
Line Item Detail			
1 CAD / Mobile / AVL / PSSI Maintenance Contract			76,475.00
2 UPS Maintenance Contract			6,000.00
3 Stratus Server Maintenance Contract			10,500.00
4 VPN Maintenance Contract			6,500.00
5 RJ Kimball 911 Consulting			14,000.00
6 Pro QA Maintenance Contract			5,000.00
7 VHF Receiver Replacement			28,000.00
8 UPS Battery Replacement @ Comm Center			4,500.00
9 UPS Replacement PPL			15,000.00
10 AC Maintenance Contract			4,000.00
11 911 CPE Maintenance			63,500.00
12 Logging Recorder Maintenance			14,000.00
13 Dispatch Console Replacement			200,000.00
14 Pro QA Upgrade to Paramount (MPD)			2,765.00
15 Pro QA Upgrade to Paramount (PSSI)			5,000.00
16 Generator Replacement @ Comm Center			126,000.00
17 CPE Networking Changes for Comm Center			20,000.00

CITY OF ALLENTOWN
PROGRAM BUDGET

911 911 Fund
04 POLICE
0808 COMMUNICATIONS
0001 EMERGENCY COMMUNICATIONS

Account Number	*2014 Budget*		
Line Item Detail			
18 Audit			3,000.00
		Line Items Total	604,240.00
0001-54 REPAIR & MAINT SUPPLIES	2,000		
Line Item Detail			
1 Parts			2,000.00
		Line Items Total	2,000.00
0001-68 OPERATING MATERIALS & SUPP	2,800		
Line Item Detail			
1 Headsets			2,000.00
2 Recorder DVD's / CD's			500.00
3 Misc Office Supplies			300.00
		Line Items Total	2,800.00
0001-72 EQUIPMENT	13,250		
Line Item Detail			
1 Chairs for Comm Center			2,250.00
2 NetClock Replacement			11,000.00
		Line Items Total	13,250.00
0001-86 GENERAL CITY CHARGES	24,569		
Line Item Detail			
1 GF Service			24,568.95
		Line Items Total	24,568.95
Total EMERGENCY COMMUNICATIONS	**3,369,688**		
Total 911 Fund	**3,369,688**		

911 911 Fund
14 POLICE
1808 COMMUNICATIONS
1001 EMERGENCY COMMUNICATIONS

Account Number	2014 Budget	2014 Adj Budget	2014 A&E	2015 Budget
Position Budgets				
308-017 911 DISPATCHER			38,571.00	
308-018 911 DISPATCHER			51,207.00	
308-020 911 DISPATCHER			51,207.00	
308-021 911 DISPATCHER			38,130.00	
308-022 911 DISPATCHER			48,022.00	
308-023 911 DISPATCHER			48,022.00	
308-024 911 DISPATCHER			50,544.00	
308-025 911 DISPATCHER			49,257.00	
308-026 911 DISPATCHER			43,589.00	
		Positions Total	1,407,608.10	
1001-06 PREMIUM PAY	174,661	269,020	200,000	187,450
Line Item Detail				
1 Premium Pay			187,450.00	
		Line Items Total	187,450.00	
1001-08 LONGEVITY	14,442	14,442	8,145	10,725
Line Item Detail				
1 PB ADJ			-83.00	
		Line Items Total	-83.00	
Position Budgets				
172-001 TECH SERVICES COORD			5.40	
108-001 COMM CNTR SHIFT SUPER			1,508.00	
108-002 COMM CNTR SHIFT SUPER			538.00	
108-003 COMM CNTR SHIFT SUPER			144.00	
108-005 COMM CNTR SHIFT SUPER			1,146.00	
108-006 COMM CNTR SHIFT SUPER			446.00	
108-007 COMM CNTR SHIFT SUPER			58.00	
161-001 COMM SUPERINTENDENT			1,206.40	
270-002 INVEN CONTROL CLERK			83.60	
545-001 TELECOMM TECHNICIAN			64.80	
545-002 TELECOMM TECHNICIAN			98.00	
308-005 911 DISPATCHER			358.00	

911 911 Fund
04 POLICE
0808 COMMUNICATIONS
0001 EMERGENCY COMMUNICATIONS

Account Number	2014 Budget	2014 Adj Budget	2014 A&E	2015 Budget
0001-02 PERMANENT WAGES	1,542,243	1,447,884	1,542,243	1,568,496

Line Item Detail

1 Adjustment for two 911 Dispatchers who will be upgraded to 911 Lead Dispatcher.	-101,632.00
2 PB ADJ	262,520.00
Line Items Total	160,888.00

Position Budgets

0072-001 TECH SERVICES COORD	402.40
0108-001 COMM CNTR SHIFT SUPER	61,282.00
0108-002 COMM CNTR SHIFT SUPER	54,600.00
0108-003 COMM CNTR SHIFT SUPER	48,932.00
0108-005 COMM CNTR SHIFT SUPER	52,728.00
0108-006 COMM CNTR SHIFT SUPER	52,182.00
0108-007 COMM CNTR SHIFT SUPER	2,357.00
0161-001 COMM SUPERINTENDENT	62,129.60
0270-002 INVEN CONTROL CLERK	4,517.50
0545-001 TELECOMM TECHNICIAN	5,259.80
0545-002 TELECOMM TECHNICIAN	5,259.80
0608-001 911 DISPATCHER	38,130.00
0608-002 911 DISPATCHER	40,040.00
0608-003 911 DISPATCHER	43,589.00
0608-004 911 DISPATCHER	43,589.00
0608-005 911 DISPATCHER	50,544.00
0608-006 911 DISPATCHER	40,040.00
0608-007 911 DISPATCHER	40,040.00
0608-008 911 DISPATCHER	38,571.00
0608-009 911 DISPATCHER	51,207.00
0608-010 911 DISPATCHER	38,130.00
0608-011 911 DISPATCHER	51,207.00
0608-012 911 DISPATCHER	40,040.00
0608-013 911 DISPATCHER	38,130.00
0608-014 911 DISPATCHER	38,130.00
0608-016 911 DISPATCHER	48,022.00

911 911 Fund
14 POLICE
1808 COMMUNICATIONS
1001 EMERGENCY COMMUNICATIONS

Account Number	2014 Budget	2014 Adj Budget	2014 A&E	2015 Budget
Position Budgets				
808-009 911 DISPATCHER			1,128.00	
808-011 911 DISPATCHER			412.00	
808-016 911 DISPATCHER			164.00	
808-018 911 DISPATCHER			1,122.00	
808-020 911 DISPATCHER			1,368.00	
808-022 911 DISPATCHER			164.00	
808-023 911 DISPATCHER			168.00	
808-024 911 DISPATCHER			354.00	
808-025 911 DISPATCHER			272.00	
Positions Total			10,808.20	
1001-11 SHIFT DIFFERENTIAL	34,466	34,466	31,000	39,600
Line Item Detail				
1 Shift Differential			39,600.00	
Line Items Total			39,600.00	
1001-12 FICA	135,085	135,085	135,085	115,613
Line Item Detail				
1 FICA			138,327.00	
2 PB ADJ			-22,714.00	
Line Items Total			115,613.00	
1001-14 PENSION	101,172	101,172	101,172	165,697
Line Item Detail				
1 Pension			165,696.80	
Line Items Total			165,696.80	
1001-16 INSURANCE - EMPLOYEE GRP	585,480	585,480	585,480	636,030
Line Item Detail				
1 Ins			636,030.00	
Line Items Total			636,030.00	
1001-22 TELEPHONE	119,580	119,580	102,000	120,780
Line Item Detail				
1 Verizon 9-1-1 Lines, Radio Circuits, etc			102,000.00	
2 Language Line Service			4,800.00	

911 911 Fund
4 POLICE
808 COMMUNICATIONS
001 EMERGENCY COMMUNICATIONS

Account Number / Line Item Detail	2014 Budget	2014 Adj Budget	2014 A&E	2015 Budget
3 Radio System Data Circuit			4,200.00	
4 Non Emergency Telephone Lines			9,000.00	
5 9-1-1 CPE Broadband Circuit			780.00	
Line Items Total			120,780.00	
001-34 TRAINING & PROF. DEVELOP	12,600	12,600	10,000	13,340
1 EMD Full Class			3,040.00	
2 EMD Recerts			600.00	
3 CPR Reserts			200.00	
4 Conference / Seminars / Certifications (EMD, PSSI, PANENA)			7,500.00	
5 Public Relations Material			2,000.00	
Line Items Total			13,340.00	
001-42 REPAIRS & MAINTENANCE	3,100	3,100	3,100	5,100
1 Chair Repair			600.00	
2 Equipment Repair			2,500.00	
3 Generator Repair / Parts			2,000.00	
Line Items Total			5,100.00	
001-46 OTHER CONTRACT SERVICES	604,240	604,240	590,240	288,600
1 CAD / Mobile / AVL / PSSI Maintenance Contract			80,300.00	
2 911 CPE Maintenance			63,500.00	
3 AC Maintencance Contract			4,800.00	
4 CPE / Next Gen 911 Modifications / Changes			75,000.00	
5 Generator Maintenance Contract			1,500.00	
6 Logging Recorder Maintenance			14,000.00	
7 Net Motion Maintenance Contract & 5 additional licenses			9,000.00	
8 Pro QA Maintenance Contract			6,000.00	
9 Stratus Server Maintenance Contract			10,500.00	
10 Triennial Audit Expenses			3,000.00	
11 UPS Maintenance Contract			6,000.00	

911 911 Fund
4 POLICE
808 COMMUNICATIONS
001 EMERGENCY COMMUNICATIONS

Account Number	2014 Budget	2014 Adj Budget	2014 A&E	2015 Budget
Line Item Detail				
12 UPS Replacement PPL			15,000.00	
Line Items Total			288,600.00	
001-54 REPAIR & MAINT SUPPLIES	2,000	2,000	1,000	2,000
Line Item Detail				
1 Parts			2,000.00	
Line Items Total			2,000.00	
001-68 OPERATING MATERIALS & SUPP	2,800	2,800	2,200	2,800
Line Item Detail				
1 Headsets			2,000.00	
2 Recorder DVD's / CD's			500.00	
3 Misc Office Supplies			300.00	
Line Items Total			2,800.00	
001-72 EQUIPMENT	13,250	13,250	11,000	2,250
Line Item Detail				
1 Chairs for Comm Center			2,250.00	
Line Items Total			2,250.00	
001-86 GENERAL CITY CHARGES	24,569	24,569	7,121	7,477
Line Item Detail				
1 GF Service			7,477.00	
Line Items Total			7,477.00	
001-99 PRIOR YEARS' COMMITMENTS	0	19,078	3,765	0
Total EMERGENCY COMMUNICATIONS	3,369,688	3,388,766	3,333,551	3,165,958

CITY OF BETHLEHEM
BUREAU BUDGET
RESOURCE REQUIREMENTS

2014

FUND 001.1 9-1-1 SYSTEM
DEPT 001.1A 9-1-1 SYSTEM
BUREAU 001.1A 9-1-1 SYSTEM

		2009 Actual	2010 Actual	2011 Actual	2012 Actual	2013 Budget w/ Transfers		2013 Actual & Estimated		2014 Proposed Budget	
Personnel Detail		Number of Permanent Positions				#	Salaries	#	Salaries	#	Salaries
2904	9-1-1 Director	-	-	-	-	1	70,200	1	70,200	1	71,603
2819	Public Safety Tech Spec	1	1	1	1	1	67,136	1	67,136	1	68,554
2509	QA Training Supervisor	1	1	1	1	1	56,723	1	56,723	1	60,649
2405	Comm Supervisor	4	4	4	4	4	218,924	4	218,924	4	222,650
07CD	Comm Specialist	16	16	16	16	16	736,324	16	736,324	16	749,190
	Total Positions	22	22	22	22	23	1,149,307	23	1,149,307	23	1,172,646
Account Detail											
40001	SALARIES	981,582	1,052,761	1,059,837	1,094,590		1,111,657		1,111,657		1,159,606
40002	LONGEVITY	12,030	12,933	13,933	15,483		17,650		17,650		13,040
40003	OVERTIME	22,759	24,934	36,184	16,287		19,600		18,000		39,600
40004	TEMPORARY HELP	87,339	75,317	61,947	104,783		76,650		76,650		59,500
40005	HOLIDAY PAY	52,893	53,011	54,782	57,796		59,160		58,000		60,500
40006	DIFFERENTIAL PAY	7,958	7,964	9,498	9,964		12,000		10,500		11,000
40008	MEAL REIMBURSEMENT	2,350	2,701	4,121	2,587		3,700		2,850		3,800
	Personnel	1,166,911	1,229,621	1,240,302	1,301,490		1,300,417		1,295,307		1,347,046
41013	OFFICE EXPENSE	-	1,298	1,079	980		1,200		1,100		1,800
41014505	OPER SUPPLIES-ELECT MAINT	13,019	8,552	7,490	8,029		9,360		9,300		9,000
	Materials & Supplies	13,019	9,850	8,569	9,009		10,560		10,400		10,800
42032602	TRAIN/CONT ED-COMM CENTER	10,724	7,365	6,325	10,910		18,500		13,500		15,000
42036601	COMMUNICATE-POLICE	35,551	36,488	33,926	34,834		40,000		40,000		40,000
42036801	COMMUNICATE-GENERAL	64,475	76,452	74,879	76,714		106,600		89,000		89,000
42047202	DEPT CONTRACT-INFO SRVCS	46,876	73,084	84,369	50,621		79,000		78,000		79,000
42047505	DEPT CONTRACT-ELECT MAINT	140,930	150,125	168,309	94,702		140,565		140,470		188,000
42055801	PROFESSIONAL FEES	117,538	118,825	58,250	53,735		108,700		95,000		104,000
42060505	OTHER EXP-ELECT MAINT	212	184	475	320		240		240		500
42064602	EQUIP MAINT-COMM CENTER	3,998	563	7,121	6,163		4,335		4,335		18,500
42075	PENSIONS-PMRS MMO	142,055	152,898	165,818	169,930		259,371		259,371		269,447
42085	MEDICAL INSURANCE	157,368	169,171	181,859	185,000		397,000		397,000		451,000
42086	WORKMEN'S COMPENSATION	3,152	3,152	3,152	3,152		3,215		3,215		3,215
42087	SOCIAL SECURITY	78,484	91,225	94,850	99,860		99,481		99,481		102,910
42090	UNFORESEEN CONTINGENCY	-	-	-	-		23,754		-		6,080
42091	BOND REDEMPTION	599,750	283,500	252,000	260,000		269,000		269,000		278,000
42092	COUPON INTEREST	164,372	76,424	135,209	126,071		116,619		116,619		106,823
42191	ADMINISTRATIVE FEE	6,556	6,140	5,848	5,706		6,700		5,700		5,700
	Purchased Services	1,572,041	1,245,596	1,272,390	1,177,718		1,673,080		1,610,931		1,757,175
43099602	EQUIP-COMM CENTER SHARED	11,700	478,900	20,183	86,380		1,208,246		164,300		1,208,299
43099603	EQUIP-COMM CENTER-ACT 56	508,328	44,383	156,350	141,350		292,697		150,000		186,680
	Equipment	520,028	523,283	176,533	227,730		1,500,943		314,300		1,394,979
Total	9-1-1 SYSTEM	3,271,999	3,008,350	2,697,794	2,715,947		4,485,000		3,230,938		4,510,000

2014

FUND - 001.1 - 9-1-1 SYSTEM
DEPARTMENT - 001.1A - 9-1-1 SYSTEM

2014 BUDGET REQUEST JUSTIFICATION

ACCOUNT	AMOUNT	DESCRIPTION
40003	39,600	OVERTIME
	39,600 -	THIS REFLECTS THE ANTICIPATED COST OF PROVIDING REPLACEMENT FOR FULL-TIME EMPLOYEES ON CONTRACTUAL LEAVE, SUPPLEMENT OF STAFF DURING SCHEDULED EVENTS SUCH AS MUSIKFEST, OTHER UNFORESEEN STAFFING PROBLEMS AND THE UNAVAILABILITY OF PART-TIME HELP.
40004	59,500	TEMPORARY HELP
	59,500 -	THIS ACCOUNT IS USED TO COVER VACANT SHIFTS CAUSED BY CONTRACTUAL LEAVE, SUPPLEMENT OF STAFFING DURING SCHEDULED EVENTS AND OTHER UNFORESEEN STAFFING PROBLEMS. PART-TIME HELP IS UTILIZED BEFORE OVERTIME IS USED. THIS ACCOUNT IS ALSO USED TO COMPENSATE PART-TIME EMPLOYEES WHO WORK ON HOLIDAYS BY PAYING THEM A HOLIDAY RATE OF $14.48 PER HOUR. PART-TIME HOURLY RATE IS PRESENTLY $10.00 TO $12.00 PER HOUR.
40005	60,500	HOLIDAY PAY
	60,500 -	THIS ACCOUNT COVERS THE COST OF HOLIDAYS FOR 2014 AND INCLUDES THE COST OF PAYING TIME AND ONE-HALF TO THE COMMUNICATION SPECIALISTS SCHEDULED TO WORK ON THESE HOLIDAYS.
40006	11,000	DIFFERENTIAL PAY
	11,000 -	PERSONNEL WILL RECEIVE $0.38 PER HOUR FOR MIDDLE SHIFT AND $0.48 PER HOUR FOR NIGHT SHIFT. IN ADDITION, WE ARE REQUESTING TO PROVIDE SHIFT DIFFERENTIAL TO OUR PART-TIME EMPLOYEES.
40008	3,800	MEAL REIMBURSEMENT
	3,800 -	THIS ACCOUNT IS USED TO COVER THE COST OF COMPENSATION FOR CIVILIAN PERSONNEL FOR MEALS WHEN THEY WORK PAST THEIR NORMAL EIGHT HOUR DAY. THIS IS A CONTRACTUAL ITEM.
41013	1,800	OFFICE EXPENSE
	1,800 -	1,800
41014505	9,000	OPER.SUPPLIES-ELECT MAINT
	9,000 -	RADIO SUPPLIES: MIC ASSEMBLIES, VARIOUS RADIO MODULES, ANTENNAS, CABLE, NUMEROUS ELECTRICAL COMPONENTS, SOLDER AND P.A. MATERIALS. TOWER ANTENNA INSTALLATION. CONSOLES.
42032602	15,000	TRAIN/CONT ED-COMM.CENTER
	5,000 -	THESE FUNDS WILL BE USED FOR CONTINUING EDUCATION OF COMMUNICATIONS PERSONNEL, BY ATTENDING SEMINARS,

FUND - 001.1 - 9-1-1 SYSTEM
DEPARTMENT - 001.1A - 9-1-1 SYSTEM

2014 BUDGET REQUEST JUSTIFICATION

ACCOUNT	AMOUNT	DESCRIPTION
		CONFERENCES, AND IN HOUSE TRAINING.
	3,000 -	EDUCATIONAL MATERIALS FOR NEW TRAINEES, (APCO BOOKS).
	4,000 -	EMS DISPATCHER TRAINING.
		CAD SOFTWARE TRAINING FROM CODY
		PRO QA SOFTWARE TRAINING FOR DISPATCHERS
	3,000 -	SUPERVISORY & ADMINISTRATOR APCO AND NENA TRAINING
42036601	40,000	COMMUNICATE-POLICE
	36,000 -	CELLULAR TRANSMISSION SERVICE FROM VERIZON FOR ALL
	4,000 -	MOBILE AND HANDHELD DATA TERMINALS FOR NCIC, CLEAN LOOKUP, COMMUNICATION CENTER TO MOBILE UNIT COMMUNICATIONS, AND VERIZON CONNECTIVITY
42036801	89,000	COMMUNICATE-GENERAL
	89,000 -	ESTIMATED 9-1-1 COMMUNICATION COSTS FOR 2013 CELLUAR SERVICE FOR THREE EMERGENCY PERSONNEL, 911 COMM. CENTER BASE, COMMUNICATION CAPTAIN AND 911 IT PERSON
42047202	79,000	DEPT CNTRCT-INFO SRVCS
		PUBLIC SAFETY SYSTEM
	5,000 -	VERIZON - CAD TO MDT INTERFACE - SOFTWARE MAINT.
	3,000 -	HARDWARE MAINTENANCE RENEWAL (1 YEAR)
	68,000 -	CAD/RMS YEARLY SOFTWARE MAINTENANCE FEES (CODY, FIREHOUSE, AND BIKE)
	2,000 -	GIS MAINTENANCE FOR CAD
Combo Re Allocated →	1,000 -	PRIORITY DISPATCH MAINTENANCE Taken From 42036602
42047505	188,000	DEPT CNTRCT-ELECT MAINT.
	188,000 -	COMMUNICATIONS INFRASTRUCTURE
		COVERS 2 GHZ,6 GHZ, 6 QUANTAR TRANSMITTERS, REDUNDANT CENTRAL SITE CONTROLLERS, CENTRAL SITE CONTROLLER, RADIO CONTROL EQUIPMENT, 14 MODEMS
		9-1-1 COMMUNICATIONS CENTER
		CENTRAL ELECTRONICS BANK
		DIGITAL LOGGING RECORDER
		9-1-1 PREMISE EQUIPMENT (TELEPHONE HARDWARE)
		9-1-1 PREMISE TELEPHONE (SOFTWARE/ FIRMWARE)
		NETWORK MONITORING SERVICE
42055801	104,000	PROFESSIONAL FEES
	55,500 -	CONTRACT WITH ESSENTIAL MANAGEMENT SOLUTIONS,LLC TO IMPROVE THE EMERGENCY SYSTEMS AND SERVICES WHILE MAXIMIZING THE RECEIPT OF STATE APPROVED REVENUES.
	45,000 -	PROFESSIONAL FEES ASSOCIATED WITH WIRELESS PLANNING AND DEVELOPMENT.
	3,000 -	AUDIT COSTS & PREFERRED EAP COSTS
	500 -	PREFERRED EAP
42060505	500	OTHER EXP.-ELECT MAINT
	500 -	ALL RELATED DUES TO NENA, PEMA , APCO & MTUG

FUND - 001.1 - 9-1-1 SYSTEM
DEPARTMENT - 001.1A - 9-1-1 SYSTEM

2014 BUDGET REQUEST JUSTIFICATION

ACCOUNT	AMOUNT	DESCRIPTION
42064602	18,500	EQUIP MAINT - COMM.CENTER
	3,000 -	THIS ACCOUNT IS USED TO REPAIR HEAD-SETS AND ANY OTHER EQUIPMENT.
	3,100 -	MAINTANCE AGREEMENT FOR ELECTRICAL GENERATOR WHICH PROVIDES EMERGENCY POWER TO 9-1-1 CENTER IN THE EVENT OF A POWER OUTAGE.
	6,300 -	CAD/RMS SOFTWARE UPGRADES CODY/FIREHOUSE
		GIS/CAD INTERFACE UPGRADES
	6,100 -	REPLACE BATTERIES IN UPS
42075	269,447	PENSIONS - P.M.R.S. MMO
	269,447 -	THIS IS THE AMOUNT OF PMRS PENSION APPLICABLE TO THE 9-1-1 FUND IN ACCORDANCE WITH ACT 205
42090	6,080	UNFORESEEN CONTINGENCY
	6,080 -	ITEMS THAT COULD NOT BE FORESEEN AT TIME OF BUDGET PREPARATION.
42091	278,000	BOND REDEMPTION
	278,000 -	PRINCIPAL PAYMENT ON OUTSTANDING DEBT.
42092	106,823	COUPON INTEREST
	106,823 -	INTEREST PAYMENT ON OUTSTANDING DEBT.
42191	5,700	ADMINISTRATIVE FEE
	5,700 -	ANNUAL FEE PAID TO GENERAL FUND WHICH EQUALS 1% OF TOTAL 9-1-1 REVENUES COLLECTED IN 2012.
43099602	1,208,299	EQUIP-COMM.CENTER SHARED
	621,025 TOTAL → 429,394 -	CPE ACT 56 PART $429,394 CITY MATCH $191,631
	654,831 -	CAD SOFTWARE HARDWARE 1ST YEAR MAINTENANCE ACT 56 $654,831 CITY MATCH $292,238 - Bond?
	17,046 -	CAD DATABASE SOFTWARE & HARDWARE SERVERS ACT 56 $11,786 CITY MATCH $5,260
CAD	86,172 -	CAD 1ST YEAR MAINTENANCE ACT 56 $59,582 CITY MATCH $26,590
	20,856 -	CAD HARWARE REFRESH ACT 56 $11,625 CITY MATCH $9,231
43099603	186,680	EQUIP-COMM CENTER-ACT 56
	3,183 -	ACCURACY TESTING
	720 -	NEXTEL INTERGRATION
	41,755 -	NEXT GEN 911 SECURITY ASSESSMENT
	26,977 -	NEXT GEN 911 POLICE & PROCEDURE DEVELOPMENT
	69,045 -	NEXT GEN 911 SYSTEM ASSESSMENT
	45,000 -	NG911 REGIONAL ASSESSMENT

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
1223	911				
060301	COMMUNICATIONS CENTER				
060301.000.32189	ACT 78-PUBLIC SAFETY EMERG TEL	1,227,071	1,250,000	1,250,000	1,161,000
060301.000.32319	VOIP 911	117,494	90,000	90,000	120,000
060301.000.32494	NORTHAMPTON CO MUNI COVERAGE		35,921	35,921	35,921
060301.000.32499	OTHER GRANTS & REIMBURSEMENTS	7,571	1	1	1
32000	GRANTS & REIMBURSEMENTS	1,352,136	1,375,922	1,375,922	1,316,922
060301.000.33176	RETURN CHECK FEE		1	1	1
060301.000.33199	OTHER DEPARTMENTAL EARNINGS	1,412	1,000	1,000	1,000
33000	DEPARTMENT EARNINGS	1,412	1,001	1,001	1,001
060301.000.35111	INTEREST-SAVINGS & MONEY MAR	1,801	1,000	1,000	1,000
35000	INVESTMENT INC	1,801	1,000	1,000	1,000
060301.000.39199	ALL OTHER REVENUE		1	1	1

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
39000	OTHER		1	1	1
060301.000.51111	TRANS FROM OPERATING FUND		1,158,306	1,158,306	783,814
060301.000.51221	TRANS FROM 911 WIRELESS	2,099,319	1,491,488	1,491,488	1,397,253
51000	OTHER FINANCING SOURCES	2,099,319	2,649,794	2,649,794	2,181,067
	TOTALS:	3,454,668	4,027,718	4,027,718	3,499,991

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
1223	911				
060301	COMMUNICATIONS CENTER				
060301.000.41111	FULL TIME EMPLOYEES	1,618,055	1,658,647	1,620,104	1,654,390
060301.000.41311	PART TIME EMPLOYEES	47,390	30,000	50,000	30,000
060301.000.41411	OVERTIME PAY	83,513	91,000	91,000	91,000
060301.000.41611	WORKERS COMPENSATION COSTS	36,685	34,434	34,434	38,501
060301.000.41711	HEALTH CARE PLAN	226,091	236,745	236,745	248,876
060301.000.41712	LIFE INSURANCE PREMIUMS	1,887	1,996	1,996	2,045
060301.000.41713	CANCER INSURANCE PREMIUMS	26	63	63	64
060301.000.41714	HEALTH CARE-RX	38,031	57,295	57,295	58,743
060301.000.41715	HEALTH CARE-DENTAL	6,651	9,289	9,289	9,083
060301.000.41716	HEALTH CARE-VISION	506	798	798	711
060301.000.41717	HEALTH CARE-ADMIN	440	446	446	457
060301.000.41721	FEDERAL OLD AGE INSURANCE	128,073	131,396	131,396	131,335
060301.000.41722	STATE UNEMPLOYMENT CHARGES	5,749	8,608	8,608	8,823
060301.000.41731	EMPLOYER PENSION CONTRIBUTIONS	191,432	217,559	217,559	168,440
060301.000.41732	UNUSED DISABILITY LEAVE	10,371	7,043	7,043	9,625
060301.000.41755	HEALTH CARE REIMBURSEMENT		1,917	1,917	3,192
060301.000.41761	DEDUCTIBLE REIMBURSEMENT PROG	3,744	7,826	7,826	8,021
060301.000.41911	BUDGETED VACANCY FACTOR			38,543	
41000	PERSONNEL SERVICES	2,398,644	2,495,062	2,515,062	2,463,306
060301.000.42111	MILEAGE-PERSONAL VEHICLE	187	250	250	250
060301.000.42112	OTHER TRAVEL EXPENSE	381	1,000	1,000	1,000
060301.000.42211	GASOLINE & OIL		1	1	1

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
42000	TRAVEL & TRANSPORTATION	568	1,251	1,251	1,251
060301.000.43112	AUDITING SERVICES		1	8,501	1
060301.000.43148	OTHER SPECIALIZED SERVICES	67,650	75,000	111,900	75,000
060301.000.43213	TELEPHONE (MOBILE)		1	1	1
060301.000.43214	CABLE TELEVISION		1	1	1
43000	PROF & TECHNICAL SERVICES	67,650	75,003	120,403	75,003
060301.000.45111	STOCKROOM SUPPLIES	1,036	1,000	1,000	1,000
060301.000.45241	UNIFORM SUPPLIES		1	1	1
060301.000.45261	PROFESSIONAL BOOKS&PERIODICALS	416	300	300	300
060301.000.45281	OTHER OPERATING SUPPLIES	2,020	2,500	2,500	2,500
45000	MATERIALS & OPERATING SUPPLIES	3,472	3,801	3,801	3,801
060301.000.46111	TELEPHONE	256,335	265,000	236,500	265,000
060301.000.46113	ELECTRICITY	9,653	10,000	10,000	10,000
060301.000.46311	MAINTENANCE & REPAIR SERVICES	391,608	450,000	450,000	450,000
060301.000.46511	PERSONNEL DEVELOPMENT	4,223	5,500	5,500	5,500
060301.000.46522	DESKTOP COMPUTER EXPENSE	2,118	3,838	3,905	5,880
060301.000.46524	THIRD PARTY SOFTWARE	160,564	215,000	311,204	215,000
060301.000.46547	911 RESTRUCTURING		(100,000)	(100,000)	
060301.000.46866	OTHER OPERATING EXPENSES	185	750	750	750

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
46000	OTHER OPERATING EXPENSES	824,686	850,088	917,859	952,130
060301.000.47351	COMPUTER EQUIPMENT-REPLACEMENT	5,362	1,500	1,500	1,500
060301.000.47393	OTHER EQUIPMENT-REPLACEMENT	289	500	500	500
060301.000.47441	COMPUTER EQUIPMENT-NEW	2,019	2,500	2,500	2,500
47000	CAPITAL EXPENDITURES	7,670	4,500	4,500	4,500
060301.000.61171	TRANS TO OTHER CAP PROJ FUND	381,033	598,013	995,064	
61000	OTHER FINANCING USES	381,033	598,013	995,064	
	TOTALS:	3,683,723	4,027,718	4,557,940	3,499,991

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
1223	911				
060301	COMMUNICATIONS CENTER				
060301.000.29214	FUND BALANCE - RESTRICTED	1,114,728		885,222	
	TOTAL FUND BALANCE AT BEGINNING OF YEAR	1,114,728		885,222	
		0			
		0			
		0			
		0			
060301.000.29914	FUND BALANCE - RESTRICTED	885,673		355,000	
	TOTAL FUND BALANCE AT END OF YEAR	885,673		355,000	
		0			
		0			
		0			
		0			

C O U N T Y O F L E H I G H
2015 ADOPTED BUDGET

ACCOUNT NUMBER	CHART OF ACCOUNTS TITLE	2013 ACTUAL	2014 BUDGET ADOPTED	2014 BUDGET REVISED AS OF 7/31	2015 BUDGET ADOPTED
1223	911				
	REVENUE TOTALS:	1,355,349	1,377,924	1,377,924	1,318,924
	SOURCE TOTALS:	2,099,319	2,649,794	2,649,794	2,181,067
	BEG FUND BAL TOTALS:	1,114,728		885,222	
	TOTALS:	4,569,396	4,027,718	4,912,940	3,499,991
	EXPENDITURE TOTALS:	3,302,690	3,429,705	3,562,876	3,499,991
	USES TOTALS:	381,033	598,013	995,064	
	END FUND BAL TOTALS:	885,673		355,000	
	TOTALS:	4,569,396	4,027,718	4,912,940	3,499,991

Budget to Actual by Org with Encumbrances

Fiscal Year 2014
As of 12/31/2014

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39100 Em Comm & 911 Oversight

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
REVENUE ACCOUNTS							
Commonwealth	41360	0	0.00	0.00	0.00	0.00	0.0 %
Intergovernmental		0	0.00	0.00	0.00	0.00	0.0 %
Act 911 Fee	42120	1,300,000	1,300,000.00	1,296,711.26	0.00	3,288.74	99.7 %
Cell Tower Rental Fee	42175	0	0.00	0.00	0.00	0.00	0.0 %
VOIP 911 Fee	42375	41,500	41,500.00	69,564.51	0.00	-28,064.51	167.6 %
Charges For Services		1,341,500	1,341,500.00	1,366,275.77	0.00	-24,775.77	101.8 %
Interest on Investment	44010	500	500.00	740.59	0.00	-240.59	148.1 %
Interest		500	500.00	740.59	0.00	-240.59	148.1 %
TRANSFER IN							
T I Em Comm & 911	77018	964,700	964,700.00	3,844,700.00	0.00	-2,880,000.00	398.5 %
C C Program	77100	3,869,100	3,874,900.00	545,578.10	0.00	3,329,321.90	14.0 %
County Contribution & Transfer		4,833,800	4,839,600.00	4,390,278.10	0.00	449,321.90	90.7 %
EXPENSE ACCOUNTS							
Overtime Wages	50050	100,000	137,000.00	136,535.21	0.00	464.79	99.6 %
Salaries Full Time	50100	588,800	590,800.00	585,587.75	0.00	5,212.25	99.1 %
Salaries Union Full Time	50200	1,783,100	1,733,000.00	1,699,788.38	0.00	33,211.62	98.0 %
Salaries Union Part Time	50250	69,300	69,300.00	13,022.64	0.00	56,277.36	18.7 %
Salaries		2,541,200	2,530,100.00	2,434,933.98	0.00	95,166.02	96.2 %
FICA County	56050	194,500	194,500.00	180,313.05	0.00	14,186.95	92.7 %
Healthcare & Dental	56200	627,000	627,000.00	483,417.49	0.00	143,582.51	77.1 %
Healthcare OPEB Employees	56225	104,400	99,400.00	78,994.86	0.00	20,405.14	79.4 %
Healthcare OPEB Retirees	56250	8,600	8,700.00	8,614.36	0.00	85.64	99.0 %
Life Insurance	56300	3,400	3,400.00	2,635.74	0.00	764.26	77.5 %
Retirement	56450	411,800	411,800.00	320,355.04	0.00	91,444.96	77.7 %
Unemployment Compensation	56500	0	15,000.00	14,276.54	0.00	723.46	95.1 %
Vision & Prescription	56550	171,000	171,000.00	145,194.64	0.00	25,805.36	84.9 %
Workers' Compensation	56600	6,300	6,300.00	3,159.04	0.00	3,140.96	50.1 %
Fringes		1,527,000	1,537,100.00	1,236,960.76	0.00	300,139.24	80.4 %
Dues & Memberships	58100	0	1,736.25	1,736.25	0.00	0.00	50.1 %
Staff Training & Development	58250	0	18,627.47	18,627.47	0.00	0.00	50.1 %
Pooled Misc Employee Benefits	58999	16,000	636.28	0.00	0.00	636.28	0.0 %
Miscellaneous Employee Benefit		16,000	21,000.00	20,363.72	0.00	636.28	97.0 %
Fuel Heating	61350	0	0.00	0.00	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014

As of 12/31/2014

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39100 Em Comm & 911 Oversight

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Occupancy Costs		0	0.00	0.00	0.00	0.00	0.0 %
Postage	62100	0	611.33	611.33	0.00	0.00	0.0 %
Telephone	62200	0	299,739.76	299,739.76	0.00	0.00	0.0 %
Network Connectivity	62400	0	145,860.00	145,860.00	0.00	0.00	0.0 %
Internet Connectivity	62500	0	6,600.00	6,600.00	0.00	0.00	0.0 %
Pooled Communications	62999	455,600	2,788.91	0.00	0.00	2,788.91	0.0 %
Communications		455,600	455,600.00	452,811.09	0.00	2,788.91	99.3 %
Copiers - Leased	63025	0	3,876.84	3,876.84	0.00	0.00	0.0 %
Minor Computer Hardware	63100	0	1,249.46	1,249.46	0.00	0.00	0.0 %
Minor Computer Software	63150	0	534.14	534.14	0.00	0.00	0.0 %
Minor Equipment	63200	0	7,940.12	7,940.12	0.00	0.00	0.0 %
Minor Furniture & Fixtures	63250	0	2,000.00	2,000.00	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	3,643.69	3,643.69	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	18,000	655.75	0.00	0.00	655.75	0.0 %
Admin Supplies & Equipment		18,000	19,900.00	19,244.25	0.00	655.75	96.7 %
Food	64450	0	0.00	0.00	0.00	0.00	0.0 %
Serv & Other Operating Supply		0	0.00	0.00	0.00	0.00	0.0 %
Staff Travel & Expenses	65350	0	134.22	134.22	0.00	0.00	0.0 %
Pooled Transportation	65999	300	0.78	0.00	0.00	0.78	0.0 %
Transportation		300	135.00	134.22	0.00	0.78	99.4 %
Contractual Services	67150	0	130,754.41	130,754.41	0.00	0.00	0.0 %
Diagnostic Evaluation	67180	0	3,507.00	3,507.00	0.00	0.00	0.0 %
Pooled Purchased Service	67999	137,500	338.59	0.00	0.00	338.59	0.0 %
Purchased Services		137,500	134,600.00	134,261.41	0.00	338.59	99.7 %
Fees	68180	0	19,308.42	19,308.42	0.00	0.00	0.0 %
Maint Computer Hardware	68380	0	0.00	0.00	0.00	0.00	0.0 %
Maint Computer Software	68400	0	7,405.00	7,405.00	0.00	0.00	0.0 %
Miscellaneous	68460	0	33.61	33.61	0.00	0.00	0.0 %
Rentals Equipment	68520	0	394,673.64	394,673.64	0.00	0.00	0.0 %
Rep & Maint Equipment	68560	0	395,217.09	395,217.09	0.00	0.00	0.0 %
Rep & Maint Security Equipment	68562	0	375.00	375.00	0.00	0.00	0.0 %
Pooled Program Operating Cost	68999	827,200	7,352.24	0.00	0.00	7,352.24	0.0 %
Program Operating Cost		827,200	824,365.00	817,012.76	0.00	7,352.24	99.1 %
Medical Opt Out	70015	0	0.00	0.00	0.00	0.00	0.0 %
Internal Service		0	0.00	0.00	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014

As of 12/31/2014

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39100 Em Comm & 911 Oversight

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Revenue:		1,342,000	1,342,000.00	1,367,016.36	0.00	-25,016.36	101.8 %
County Contribution - Transfer In:		4,833,800	4,839,600.00	4,390,278.10	0.00	449,321.90	90.7 %
Total Revenue:		6,175,800	6,181,600.00	5,757,294.46	0.00	424,305.54	93.1 %
Expenditures:		5,522,800	5,522,800.00	5,115,722.19	0.00	407,077.81	92.6 %
County Contribution - Transfer Out:		0	0.00	0.00	0.00	0.00	0.0 %
Total Expenditures:		5,522,800	5,522,800.00	5,115,722.19	0.00	407,077.81	92.6 %
Net:		653,000	658,800.00	641,572.27	0.00	17,227.73	97.3 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014
As of 12/31/2014

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39101 Em Comm & 911 - Ineligible

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
EXPENSE ACCOUNTS							
Fuel Heating	61350	0	2,065.33	2,065.33	0.00	0.00	0.0 %
Minor Other Improvements	61500	0	0.00	0.00	0.00	0.00	0.0 %
Other Repairs	61600	0	730.83	730.83	0.00	0.00	0.0 %
Repair & Maintenance Building	61750	0	475.00	475.00	0.00	0.00	0.0 %
Utilities Electricity	61800	0	49,449.02	49,449.02	0.00	0.00	0.0 %
Utilities Gas	61850	0	40,395.30	40,395.30	0.00	0.00	0.0 %
Pooled Occupancy Cost	61999	97,500	4,384.52	0.00	0.00	4,384.52	0.0 %
Occupancy Costs		97,500	97,500.00	93,115.48	0.00	4,384.52	95.5 %
Postage	62100	0	390.33	390.33	0.00	0.00	0.0 %
Telephone	62200	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Communications	62999	500	109.67	0.00	0.00	109.67	0.0 %
Communications		500	500.00	390.33	0.00	109.67	78.0 %
Copiers - Leased	63025	0	1,409.76	1,409.76	0.00	0.00	0.0 %
Minor Computer Hardware	63100	0	1,243.39	1,243.39	0.00	0.00	0.0 %
Minor Computer Software	63150	0	90.00	90.00	0.00	0.00	0.0 %
Minor Equipment	63200	0	2,050.67	2,050.67	0.00	0.00	0.0 %
Minor Security & Safety Equip.	63225	0	300.00	300.00	0.00	0.00	0.0 %
Minor Furniture & Fixtures	63250	0	47.39	47.39	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	511.47	511.47	0.00	0.00	0.0 %
Security & Safety Supplies	63400	0	2,319.96	2,319.96	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	14,200	6,227.36	0.00	0.00	6,227.36	0.0 %
Admin Supplies & Equipment		14,200	14,200.00	7,972.64	0.00	6,227.36	56.1 %
Clothing & Dry Goods	64200	0	2,548.20	2,548.20	0.00	0.00	0.0 %
Food	64450	0	81.00	81.00	0.00	0.00	0.0 %
Medical & Laboratory	64650	0	36.00	36.00	0.00	0.00	0.0 %
Operating Supplies	64800	0	334.80	334.80	0.00	0.00	0.0 %
Pooled Operating Supplies	64999	3,000	0.00	0.00	0.00	0.00	0.0 %
Serv & Other Operating Supply		3,000	3,000.00	3,000.00	0.00	0.00	100.0 %
Purch Svcs Refuse Collection	67350	0	2,496.00	2,496.00	0.00	0.00	0.0 %
Pooled Purchased Service	67999	2,500	4.00	0.00	0.00	4.00	0.0 %
Purchased Services		2,500	2,500.00	2,496.00	0.00	4.00	99.8 %
Fees	68180	0	25,695.28	25,695.28	0.00	0.00	0.0 %
Liability Insurance	68360	0	6,855.00	6,855.00	0.00	0.00	0.0 %
Maint Computer Hardware	68380	0	2,200.00	2,200.00	0.00	0.00	0.0 %
Maint Computer Software	68400	0	9,985.79	9,985.79	0.00	0.00	0.0 %
Rentals Equipment	68520	0	5,988.00	5,988.00	0.00	0.00	0.0 %
Rep & Maint Equipment	68560	0	960.00	960.00	0.00	0.00	0.0 %
Pooled Program Operating Cost	68999	58,100	6,415.93	0.00	0.00	6,415.93	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014

As of 12/31/2014

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39101 Em Comm & 911 - Ineligible

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Program Operating Cost		58,100	58,100.00	51,684.07	0.00	6,415.93	89.0 %
Bond Interest	74050	52,600	52,600.00	52,596.57	0.00	3.43	100.0 %
Bond Principal	74100	225,000	225,000.00	224,917.18	0.00	82.82	100.0 %
Long Term Debt		277,600	277,600.00	277,513.75	0.00	86.25	100.0 %
Central Service Cost IN	78100	199,600	205,400.00	205,400.00	0.00	0.00	100.0 %
Central Service Cost		199,600	205,400.00	205,400.00	0.00	0.00	100.0 %
Revenue:		0	0.00	0.00	0.00	0.00	0.0 %
County Contribution - Transfer In:		0	0.00	0.00	0.00	0.00	0.0 %
Total Revenue:		0	0.00	0.00	0.00	0.00	0.0 %
Expenditures:		653,000	658,800.00	641,572.27	0.00	17,227.73	97.3 %
County Contribution - Transfer Out:		0	0.00	0.00	0.00	0.00	0.0 %
Total Expenditures:		653,000	658,800.00	641,572.27	0.00	17,227.73	97.3 %
Net:		-653,000	-658,800.00	-641,572.27	0.00	-17,227.73	97.3 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014
As of 12/31/2014

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39102 Em Comm & 911 - Act 56 Eligibl

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
REVENUE ACCOUNTS							
Wireless 911 Fee	42387	0	60,474.00	60,470.47	0.00	3.53	100.0 %
Charges For Services		0	60,474.00	60,470.47	0.00	3.53	100.0 %
Interest on Investment	44010	0	0.00	234.64	0.00	-234.64	100.0 %
Interest		0	0.00	234.64	0.00	-234.64	100.0 %
Budgetary Fund Balance	46010	384,394	384,394.00	0.00	0.00	384,394.00	0.0 %
Budgetary Fund Balance		384,394	384,394.00	0.00	0.00	384,394.00	0.0 %
EXPENSE ACCOUNTS							
Minor Other Improvements	61500	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Occupancy Cost	61999	0	0.00	0.00	0.00	0.00	0.0 %
Occupancy Costs		0	0.00	0.00	0.00	0.00	0.0 %
Pooled Communications	62999	6,600	6,600.00	0.00	0.00	6,600.00	0.0 %
Communications		6,600	6,600.00	0.00	0.00	6,600.00	0.0 %
Office Supplies & Forms	63300	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	6,294	0.00	0.00	0.00	0.00	0.0 %
Admin Supplies & Equipment		6,294	0.00	0.00	0.00	0.00	0.0 %
Educational & Recreational	64400	0	931.05	931.05	0.00	0.00	0.0 %
Pooled Operating Supplies	64999	0	87.95	0.00	0.00	87.95	0.0 %
Serv & Other Operating Supply		0	1,019.00	931.05	0.00	87.95	91.3 %
Professional Services	66550	0	281.24	281.24	0.00	0.00	0.0 %
Pooled Professional Services	66999	0	29,500.76	0.00	0.00	29,500.76	0.0 %
Professional Services		0	29,782.00	281.24	0.00	29,500.76	0.9 %
Rep & Maint Equipment	68560	0	35,966.13	35,966.13	0.00	0.00	0.0 %
Pooled Program Operating Cost	68999	0	0.87	0.00	0.00	0.87	0.0 %
Program Operating Cost		0	35,967.00	35,966.13	0.00	0.87	100.0 %
Building Renovations	75150	0	0.00	0.00	0.00	0.00	0.0 %
Equipment	75250	371,500	371,500.00	371,500.00	0.00	0.00	100.0 %
Capital		371,500	371,500.00	371,500.00	0.00	0.00	100.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014

As of 12/31/2014

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39102 Em Comm & 911 - Act 56 Eligibl

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Revenue:		384,394	444,868.00	60,705.11	0.00	384,162.89	13.6 %
County Contribution - Transfer In:		0	0.00	0.00	0.00	0.00	0.0 %
Total Revenue:		384,394	444,868.00	60,705.11	0.00	384,162.89	13.6 %
Expenditures:		384,394	444,868.00	408,678.42	0.00	36,189.58	91.8 %
County Contribution - Transfer Out:		0	0.00	0.00	0.00	0.00	0.0 %
Total Expenditures:		384,394	444,868.00	408,678.42	0.00	36,189.58	91.8 %
Net:		0	0.00	-347,973.31	0.00	347,973.31	-100.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014
As of 12/31/2014

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39103 Em Comm & 911 - Act 56 Inelig

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
REVENUE ACCOUNTS							
Wireless 911 Fee	42387	1,929,400	1,686,393.00	1,686,396.64	0.00	-3.64	100.0 %
Charges For Services		1,929,400	1,686,393.00	1,686,396.64	0.00	-3.64	100.0 %
Interest on Investment	44010	1,500	1,500.00	3,372.90	0.00	-1,872.90	224.8 %
Interest		1,500	1,500.00	3,372.90	0.00	-1,872.90	224.8 %
Budgetary Fund Balance	46010	3,183,700	3,183,700.00	0.00	0.00	3,183,700.00	0.0 %
Budgetary Fund Balance		3,183,700	3,183,700.00	0.00	0.00	3,183,700.00	0.0 %
TRANSFER OUT							
Transfer OUT	77800	964,700	964,700.00	3,844,700.00	0.00	-2,880,000.00	398.5 %
County Contribution & Transfer		964,700	964,700.00	3,844,700.00	0.00	-2,880,000.00	398.5 %
EXPENSE ACCOUNTS							
Minor Other Improvements	61500	0	0.00	0.00	0.00	0.00	398.5 %
Pooled Occupancy Cost	61999	0	0.00	0.00	0.00	0.00	0.0 %
Occupancy Costs		0	0.00	0.00	0.00	0.00	0.0 %
Pooled Communications	62999	25,000	25,000.00	0.00	0.00	25,000.00	0.0 %
Communications		25,000	25,000.00	0.00	0.00	25,000.00	0.0 %
Minor Equipment	63200	0	3,839.99	3,839.99	0.00	0.00	0.0 %
Minor Furniture & Fixtures	63250	0	32,030.50	32,030.50	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	122.47	122.47	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	938,100	157,900.04	0.00	0.00	157,900.04	0.0 %
Admin Supplies & Equipment		938,100	193,893.00	35,992.96	0.00	157,900.04	18.5 %
Clothing & Dry Goods	64200	0	0.00	0.00	0.00	0.00	0.0 %
Educational & Recreational	64400	0	0.00	0.00	0.00	0.00	0.0 %
Serv & Other Operating Supply		0	0.00	0.00	0.00	0.00	0.0 %
Professional Services	66550	0	14,918.76	14,918.76	0.00	0.00	0.0 %
Pooled Professional Services	66999	0	281.24	0.00	0.00	281.24	0.0 %
Professional Services		0	15,200.00	14,918.76	0.00	281.24	98.1 %
Contractual Services	67150	0	0.00	0.00	0.00	0.00	0.0 %
Purchased Services		0	0.00	0.00	0.00	0.00	0.0 %
Maint Computer Software	68400	0	13,015.00	13,015.00	0.00	0.00	0.0 %
Rep & Maint Equipment	68560	0	117,248.87	117,248.87	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2014

As of 12/31/2014

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39103 Em Comm & 911 - Act 56 Inelig

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Pooled Program Operating Cost	68999	0	87,736.13	0.00	0.00	87,736.13	0.0 %
Program Operating Cost		0	218,000.00	130,263.87	0.00	87,736.13	59.7 %
Building	75100	2,558,300	2,558,300.00	70,962.79	0.00	2,487,337.21	2.7 %
Computer Hardware	75200	0	0.00	0.00	0.00	0.00	0.0 %
Computer Software	75220	0	0.00	0.00	0.00	0.00	0.0 %
Equipment	75250	628,500	628,500.00	527,746.70	0.00	100,753.30	84.0 %
Motor Vehicles	75550	0	135,000.00	134,991.00	0.00	9.00	100.0 %
Safety & Security Equipment	75700	0	133,000.00	27,264.60	0.00	105,735.40	20.4 %
Capital		3,186,800	3,454,800.00	760,965.09	0.00	2,693,834.91	22.0 %
Revenue:		5,114,600	4,871,593.00	1,689,769.54	0.00	3,181,823.46	34.6 %
County Contribution - Transfer In:		0	0.00	0.00	0.00	0.00	0.0 %
Total Revenue:		5,114,600	4,871,593.00	1,689,769.54	0.00	3,181,823.46	34.6 %
Expenditures:		4,149,900	3,906,893.00	942,140.68	0.00	2,964,752.32	24.1 %
County Contribution - Transfer Out:		964,700	964,700.00	3,844,700.00	0.00	-2,880,000.00	398.5 %
Total Expenditures:		5,114,600	4,871,593.00	4,786,840.68	0.00	84,752.32	98.2 %
Net:		0	0.00	-3,097,071.14	0.00	3,097,071.14	-100.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2015
As of 10/19/2015

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39100 Em Comm & 911 Oversight

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
REVENUE ACCOUNTS							
Commonwealth	41360	0	0.00	0.00	0.00	0.00	0.0 %
Intergovernmental		0	0.00	0.00	0.00	0.00	0.0 %
Act 911 Fee	42120	1,248,000	1,248,000.00	661,991.25	0.00	586,008.75	53.0 %
Cell Tower Rental Fee	42175	0	0.00	0.00	0.00	0.00	0.0 %
VOIP 911 Fee	42375	62,000	62,000.00	45,320.80	0.00	16,679.20	73.0 %
County Cost Reimbursement	42460	0	0.00	26,854.17	0.00	-26,854.17	100.0 %
Parental Payment	42580	0	0.00	0.00	0.00	0.00	0.0 %
Charges For Services		1,310,000	1,310,000.00	734,166.22	0.00	575,833.78	56.0 %
Interest on Investment	44010	600	600.00	561.48	0.00	38.52	93.5 %
Interest		600	600.00	561.48	0.00	38.52	93.5 %
TRANSFER IN							
T I Em Comm & 911	77018	1,414,600	1,414,600.00	1,181,688.80	0.00	232,911.20	83.5 %
C C Program	77100	3,258,300	3,192,000.00	1,305,129.90	0.00	1,886,870.10	40.8 %
County Contribution & Transfer		4,672,900	4,606,600.00	2,486,818.70	0.00	2,119,781.30	54.0 %
EXPENSE ACCOUNTS							
Overtime Wages	50050	90,000	90,000.00	43,769.09	0.00	46,230.91	48.6 %
Salaries Full Time	50100	588,600	588,600.00	472,217.28	0.00	116,382.72	80.2 %
Salaries Union Full Time	50200	1,729,400	1,696,296.00	1,297,292.59	0.00	399,003.41	76.4 %
Salaries Union Part Time	50250	69,300	0.00	0.00	0.00	0.00	0.0 %
Salaries		2,477,300	2,374,896.00	1,813,278.96	0.00	561,617.04	76.3 %
FICA County	56050	189,600	184,900.00	133,617.79	0.00	51,282.21	72.2 %
Healthcare & Dental	56200	608,400	595,111.00	387,728.53	0.00	207,382.47	65.1 %
Healthcare OPEB Employees	56225	98,600	98,600.00	72,251.70	0.00	26,348.30	73.2 %
Healthcare OPEB Retirees	56250	8,000	8,000.00	6,000.00	0.00	2,000.00	75.0 %
Life Insurance	56300	3,400	3,400.00	1,632.00	0.00	1,768.00	48.0 %
Retirement	56450	388,600	306,800.00	250,751.70	0.00	56,048.30	81.7 %
Unemployment Compensation	56500	0	10,000.00	8,003.10	0.00	1,996.90	80.0 %
Vision & Prescription	56550	162,000	162,000.00	109,875.47	0.00	52,124.53	67.8 %
Workers' Compensation	56600	7,700	7,700.00	6,049.23	0.00	1,650.77	78.5 %
Fringes		1,466,300	1,376,511.00	975,909.52	0.00	400,601.48	70.8 %
Dues & Memberships	58100	0	0.00	0.00	0.00	0.00	0.0 %
Staff Training & Development	58250	0	5,930.76	5,930.76	0.00	0.00	0.0 %
Pooled Misc Employee Benefits	58999	14,400	6,969.24	0.00	0.00	6,969.24	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2015
As of 10/19/2015

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39100 Em Comm & 911 Oversight

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Miscellaneous Employee Benefit		14,400	12,900.00	5,930.76	0.00	6,969.24	46.0 %
Fuel Heating	61350	0	0.00	0.00	0.00	0.00	0.0 %
Occupancy Costs		0	0.00	0.00	0.00	0.00	0.0 %
Postage	62100	0	482.60	482.60	0.00	0.00	0.0 %
Telephone	62200	0	217,817.39	217,817.39	0.00	0.00	0.0 %
Network Connectivity	62400	0	154,260.00	114,045.00	40,215.00	0.00	0.0 %
Internet Connectivity	62500	0	6,600.00	4,950.00	1,650.00	0.00	0.0 %
Pooled Communications	62999	470,800	91,640.01	0.00	0.00	91,640.01	0.0 %
Communications		470,800	470,800.00	337,294.99	41,865.00	91,640.01	71.6 %
Copiers - Leased	63025	0	4,229.28	3,524.40	704.88	0.00	0.0 %
Minor Computer Hardware	63100	0	0.00	0.00	0.00	0.00	0.0 %
Minor Computer Software	63150	0	0.00	0.00	0.00	0.00	0.0 %
Minor Equipment	63200	0	4,467.30	4,467.30	0.00	0.00	0.0 %
Minor Furniture & Fixtures	63250	0	0.00	0.00	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	2,999.15	2,770.35	228.80	0.00	0.0 %
Security & Safety Supplies	63400	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	16,200	4,504.27	0.00	0.00	4,504.27	0.0 %
Admin Supplies & Equipment		16,200	16,200.00	10,762.05	933.68	4,504.27	66.4 %
Educational & Recreational	64400	0	971.75	971.75	0.00	0.00	0.0 %
Food	64450	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Operating Supplies	64999	0	528.25	0.00	0.00	528.25	0.0 %
Serv & Other Operating Supply		0	1,500.00	971.75	0.00	528.25	64.7 %
Staff Travel & Expenses	65350	0	17.41	17.41	0.00	0.00	0.0 %
Pooled Transportation	65999	300	282.59	0.00	0.00	282.59	0.0 %
Transportation		300	300.00	17.41	0.00	282.59	5.8 %
Professional Services	66550	0	15,750.00	6,975.00	8,775.00	0.00	0.0 %
Pooled Professional Services	66999	0	250.00	0.00	0.00	250.00	0.0 %
Professional Services		0	16,000.00	6,975.00	8,775.00	250.00	43.5 %
Contracted Temporary Employees	67110	0	22,804.96	21,846.13	958.83	0.00	0.0 %
Contractual Services	67150	0	141,564.30	134,653.30	6,911.00	0.00	0.0 %
Diagnostic Evaluation	67180	0	1,050.00	1,050.00	0.00	0.00	0.0 %
Pooled Purchased Service	67999	137,900	8,873.74	0.00	0.00	8,873.74	0.0 %
Purchased Services		137,900	174,293.00	157,549.43	7,869.83	8,873.74	90.3 %
Fees	68180	0	10,249.27	10,150.82	0.00	98.45	0.0 %
Maint Computer Hardware	68380	0	350.00	350.00	0.00	0.00	0.0 %
Maint Computer Software	68400	0	16,083.00	16,083.00	0.00	0.00	0.0 %
Miscellaneous	68460	0	0.00	0.00	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2015

As of 10/19/2015

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39100 Em Comm & 911 Oversight

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Rentals Equipment	68520	0	419,747.76	346,742.14	73,005.62	0.00	0.0 %
Rep & Maint Equipment	68560	0	264,315.12	220,253.22	44,061.90	0.00	0.0 %
Rep & Maint Security Equipment	68562	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Program Operating Cost	68999	744,500	27,754.85	0.00	0.00	27,754.85	0.0 %
Program Operating Cost		744,500	738,500.00	593,579.18	117,067.52	27,853.30	80.3 %
Equipment	75250	0	64,000.00	0.00	63,854.17	145.83	0.0 %
Capital		0	64,000.00	0.00	63,854.17	145.83	0.0 %
Revenue:		1,310,600	1,310,600.00	734,727.70	0.00	575,872.30	56.0 %
County Contribution - Transfer In:		4,672,900	4,606,600.00	2,486,818.70	0.00	2,119,781.30	54.0 %
Total Revenue:		5,983,500	5,917,200.00	3,221,546.40	0.00	2,695,653.60	54.4 %
Expenditures:		5,327,700	5,245,900.00	3,902,269.05	240,365.20	1,103,265.75	74.3 %
County Contribution - Transfer Out:		0	0.00	0.00	0.00	0.00	0.0 %
Total Expenditures:		5,327,700	5,245,900.00	3,902,269.05	240,365.20	1,103,265.75	74.3 %
Net:		655,800	671,300.00	-680,722.65	-240,365.20	1,592,387.85	

Budget to Actual by Org with Encumbrances

Fiscal Year 2015
As of 10/19/2015

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39101 Em Comm & 911 - Ineligible

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
EXPENSE ACCOUNTS							
Fuel Heating	61350	0	0.00	0.00	0.00	0.00	0.0 %
Minor Other Improvements	61500	0	0.00	0.00	0.00	0.00	0.0 %
Other Repairs	61600	0	486.00	486.00	0.00	0.00	0.0 %
Repair & Maintenance Building	61750	0	0.00	0.00	0.00	0.00	0.0 %
Utilities Electricity	61800	0	34,308.19	34,308.19	0.00	0.00	0.0 %
Utilities Gas	61850	0	19,710.65	19,710.65	0.00	0.00	0.0 %
Pooled Occupancy Cost	61999	101,000	46,495.16	0.00	0.00	46,495.16	0.0 %
Occupancy Costs		101,000	101,000.00	54,504.84	0.00	46,495.16	54.0 %
Postage	62100	0	0.00	0.00	0.00	0.00	0.0 %
Telephone	62200	0	197.37	197.37	0.00	0.00	0.0 %
Pooled Communications	62999	200	2.63	0.00	0.00	2.63	0.0 %
Communications		200	200.00	197.37	0.00	2.63	98.6 %
Copiers - Leased	63025	0	2,114.64	1,762.20	352.44	0.00	0.0 %
Minor Computer Hardware	63100	0	0.00	0.00	0.00	0.00	0.0 %
Minor Computer Software	63150	0	0.00	0.00	0.00	0.00	0.0 %
Minor Equipment	63200	0	3,218.30	3,218.30	0.00	0.00	0.0 %
Minor Security & Safety Equip.	63225	0	0.00	0.00	0.00	0.00	0.0 %
Minor Furniture & Fixtures	63250	0	0.00	0.00	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	418.36	418.36	0.00	0.00	0.0 %
Security & Safety Supplies	63400	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	12,800	7,048.70	0.00	0.00	7,048.70	0.0 %
Admin Supplies & Equipment		12,800	12,800.00	5,398.86	352.44	7,048.70	42.1 %
Clothing & Dry Goods	64200	0	326.99	326.99	0.00	0.00	0.0 %
Food	64450	0	0.00	0.00	0.00	0.00	0.0 %
Medical & Laboratory	64650	0	0.00	0.00	0.00	0.00	0.0 %
Operating Supplies	64800	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Operating Supplies	64999	2,700	2,373.01	0.00	0.00	2,373.01	0.0 %
Serv & Other Operating Supply		2,700	2,700.00	326.99	0.00	2,373.01	12.1 %
Purch Svcs Refuse Collection	67350	0	2,496.00	2,080.00	416.00	0.00	0.0 %
Pooled Purchased Service	67999	2,500	4.00	0.00	0.00	4.00	0.0 %
Purchased Services		2,500	2,500.00	2,080.00	416.00	4.00	83.2 %
Domain Name Registration	68125	0	0.00	0.00	0.00	0.00	0.0 %
Fees	68180	0	12,562.50	12,562.50	0.00	0.00	0.0 %
Liability Insurance	68360	0	0.00	0.00	0.00	0.00	0.0 %
Maint Computer Hardware	68380	0	0.00	0.00	0.00	0.00	0.0 %
Maint Computer Software	68400	0	10,321.51	10,231.63	89.88	0.00	0.0 %
Rentals Equipment	68520	0	5,988.00	4,491.00	1,497.00	0.00	0.0 %
Rep & Maint Equipment	68560	0	454.70	454.70	0.00	0.00	0.0 %
Rep & Maint Security Equipment	68562	0	0.00	0.00	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2015

As of 10/19/2015

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39101 Em Comm & 911 - Ineligible

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Pooled Program Operating Cost	68999	54,000	24,673.29	0.00	0.00	24,673.29	0.0 %
Program Operating Cost		54,000	54,000.00	27,739.83	1,586.88	24,673.29	51.3 %
Bond Interest	74050	52,200	52,200.00	52,161.08	0.00	38.92	99.9 %
Bond Principal	74100	225,000	225,000.00	224,917.18	0.00	82.82	100.0 %
Long Term Debt		277,200	277,200.00	277,078.26	0.00	121.74	100.0 %
Central Service Cost IN	78100	205,400	220,900.00	184,080.00	0.00	36,820.00	83.3 %
Central Service Cost		205,400	220,900.00	184,080.00	0.00	36,820.00	83.3 %
Revenue:		0	0.00	0.00	0.00	0.00	0.0 %
County Contribution - Transfer In:		0	0.00	0.00	0.00	0.00	0.0 %
Total Revenue:		0	0.00	0.00	0.00	0.00	0.0 %
Expenditures:		655,800	671,300.00	551,406.15	2,355.32	117,538.53	82.1 %
County Contribution - Transfer Out:		0	0.00	0.00	0.00	0.00	0.0 %
Total Expenditures:		655,800	671,300.00	551,406.15	2,355.32	117,538.53	82.1 %
Net:		-655,800	-671,300.00	-551,406.15	-2,355.32	-117,538.53	

Budget to Actual by Org with Encumbrances

Fiscal Year 2015
As of 10/19/2015

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39102 Em Comm & 911 - Act 56 Eligibl

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
REVENUE ACCOUNTS							
Wireless 911 Fee	42387	0	0.00	0.00	0.00	0.00	0.0 %
Charges For Services		0	0.00	0.00	0.00	0.00	0.0 %
Interest on Investment	44010	0	0.00	162.88	0.00	-162.88	100.0 %
Interest		0	0.00	162.88	0.00	-162.88	100.0 %
Budgetary Fund Balance	46010	36,421	36,421.00	0.00	0.00	36,421.00	0.0 %
Budgetary Fund Balance		36,421	36,421.00	0.00	0.00	36,421.00	0.0 %
EXPENSE ACCOUNTS							
Minor Other Improvements	61500	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Occupancy Cost	61999	0	0.00	0.00	0.00	0.00	0.0 %
Occupancy Costs		0	0.00	0.00	0.00	0.00	0.0 %
Network Connectivity	62400	0	6,600.00	6,600.00	0.00	0.00	0.0 %
Pooled Communications	62999	6,600	0.00	0.00	0.00	0.00	0.0 %
Communications		6,600	6,600.00	6,600.00	0.00	0.00	100.0 %
Minor Equipment	63200	0	0.00	0.00	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	0	0.00	0.00	0.00	0.00	0.0 %
Admin Supplies & Equipment		0	0.00	0.00	0.00	0.00	0.0 %
Educational & Recreational	64400	0	87.95	87.95	0.00	0.00	0.0 %
Pooled Operating Supplies	64999	0	0.05	0.00	0.00	0.05	0.0 %
Serv & Other Operating Supply		0	88.00	87.95	0.00	0.05	99.9 %
Professional Services	66550	0	29,000.00	29,000.00	0.00	0.00	0.0 %
Pooled Professional Services	66999	29,821	733.00	0.00	0.00	733.00	0.0 %
Professional Services		29,821	29,733.00	29,000.00	0.00	733.00	97.5 %
Rep & Maint Equipment	68560	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Program Operating Cost	68999	0	0.00	0.00	0.00	0.00	0.0 %
Program Operating Cost		0	0.00	0.00	0.00	0.00	0.0 %
Building Renovations	75150	0	0.00	0.00	0.00	0.00	0.0 %
Equipment	75250	0	0.00	0.00	0.00	0.00	0.0 %
Capital		0	0.00	0.00	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2015

As of 10/19/2015

Emerg Comm & 911 Oversight Fnd 5020

Org. Key: 39102 Em Comm & 911 - Act 56 Eligibl

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Revenue:		36,421	36,421.00	162.88	0.00	36,258.12	0.4 %
County Contribution - Transfer In:		0	0.00	0.00	0.00	0.00	0.0 %
Total Revenue:		36,421	36,421.00	162.88	0.00	36,258.12	0.4 %
Expenditures:		36,421	36,421.00	35,687.95	0.00	733.05	98.0 %
County Contribution - Transfer Out:		0	0.00	0.00	0.00	0.00	0.0 %
Total Expenditures:		36,421	36,421.00	35,687.95	0.00	733.05	98.0 %
Net:		0	0.00	-35,525.07	0.00	35,525.07	

Budget to Actual by Org with Encumbrances

Fiscal Year 2015
As of 10/19/2015

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39103 Em Comm & 911 - Act 56 Inelig

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
REVENUE ACCOUNTS							
Wireless 911 Fee	42387	1,564,400	1,564,400.00	1,310,433.49	0.00	253,966.51	83.7 %
Charges For Services		1,564,400	1,564,400.00	1,310,433.49	0.00	253,966.51	83.7 %
Interest on Investment	44010	200	200.00	466.35	0.00	-266.35	233.1 %
Interest		200	200.00	466.35	0.00	-266.35	233.1 %
Budgetary Fund Balance	46010	86,628	86,628.00	0.00	0.00	86,628.00	0.0 %
Budgetary Fund Balance		86,628	86,628.00	0.00	0.00	86,628.00	0.0 %
TRANSFER OUT							
Transfer OUT	77800	1,414,600	1,414,600.00	1,181,688.80	0.00	232,911.20	83.5 %
County Contribution & Transfer		1,414,600	1,414,600.00	1,181,688.80	0.00	232,911.20	83.5 %
EXPENSE ACCOUNTS							
Minor Other Improvements	61500	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Occupancy Cost	61999	0	0.00	0.00	0.00	0.00	0.0 %
Occupancy Costs		0	0.00	0.00	0.00	0.00	0.0 %
Network Connectivity	62400	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Communications	62999	0	0.00	0.00	0.00	0.00	0.0 %
Communications		0	0.00	0.00	0.00	0.00	0.0 %
Minor Computer Software	63150	0	0.00	0.00	0.00	0.00	0.0 %
Minor Equipment	63200	0	0.00	0.00	0.00	0.00	0.0 %
Minor Furniture & Fixtures	63250	0	0.00	0.00	0.00	0.00	0.0 %
Office Supplies & Forms	63300	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Admin Supplies	63999	0	0.00	0.00	0.00	0.00	0.0 %
Admin Supplies & Equipment		0	0.00	0.00	0.00	0.00	0.0 %
Clothing & Dry Goods	64200	0	0.00	0.00	0.00	0.00	0.0 %
Educational & Recreational	64400	0	0.00	0.00	0.00	0.00	0.0 %
Serv & Other Operating Supply		0	0.00	0.00	0.00	0.00	0.0 %
Professional Services	66550	0	0.00	0.00	0.00	0.00	0.0 %
Pooled Professional Services	66999	0	0.00	0.00	0.00	0.00	0.0 %
Professional Services		0	0.00	0.00	0.00	0.00	0.0 %
Contractual Services	67150	0	46,711.00	0.00	46,711.00	0.00	0.0 %
Pooled Purchased Service	67999	46,711	0.00	0.00	0.00	0.00	0.0 %

Budget to Actual by Org with Encumbrances

Fiscal Year 2015
As of 10/19/2015

Emerg Comm & 911 Oversight Fnd
5020

Org. Key: 39103 Em Comm & 911 - Act 56 Inelig

Object Description	Object	Original Budget	Budget	Actual	Encumbrance	Balance	% Exp w/o Enc
Purchased Services		46,711	46,711.00	0.00	46,711.00	0.00	0.0 %
Maint Computer Software	68400	0	0.00	0.00	0.00	0.00	0.0 %
Rep & Maint Equipment	68560	0	9,700.94	9,700.94	0.00	0.00	0.0 %
Pooled Program Operating Cost	68999	90,000	80,299.06	0.00	0.00	80,299.06	0.0 %
Program Operating Cost		90,000	90,000.00	9,700.94	0.00	80,299.06	10.7 %
Building	75100	0	0.00	0.00	0.00	0.00	0.0 %
Computer Hardware	75200	0	0.00	0.00	0.00	0.00	0.0 %
Computer Software	75220	0	0.00	0.00	0.00	0.00	0.0 %
Equipment	75250	99,917	99,917.00	99,916.30	0.00	0.70	100.0 %
Motor Vehicles	75550	0	0.00	0.00	0.00	0.00	0.0 %
Safety & Security Equipment	75700	0	0.00	0.00	0.00	0.00	0.0 %
Capital		99,917	99,917.00	99,916.30	0.00	0.70	100.0 %
Revenue:		1,651,228	1,651,228.00	1,310,899.84	0.00	340,328.16	79.3 %
County Contribution - Transfer In:		0	0.00	0.00	0.00	0.00	0.0 %
Total Revenue:		1,651,228	1,651,228.00	1,310,899.84	0.00	340,328.16	79.3 %
Expenditures:		236,628	236,628.00	109,617.24	46,711.00	80,299.76	46.3 %
County Contribution - Transfer Out:		1,414,600	1,414,600.00	1,181,688.80	0.00	232,911.20	83.5 %
Total Expenditures:		1,651,228	1,651,228.00	1,291,306.04	46,711.00	313,210.96	78.2 %
Net:		0	0.00	19,593.80	-46,711.00	27,117.20	

MCM
Consulting Group, Inc.
Solutions for an unsafe world.

107 Kathy Ann Court
McMurray, PA 15317

Lehigh Valley 9-1-1 Analysis & Strategic Plan

Appendix D

Call Volume and Dispatch Reports

DRAFT

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

MCM
Consulting Group, Inc.
Solutions for an unsafe world.

107 Kathy Ann Court
McMurray, PA 15317

City of Allentown

DRAFT

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

Run at: 10/23/2015 7:11:53AM

ALLENTOWN POLICE DEPARTMENT

version

Agency: 01

Calls For Service Reports
Activity Analysis by Hour of Day

All records 1/1/14 to 12/31/14 between 0:00 and 23:59

Call Type	Description	00 to 01	01 to 02	02 to 03	03 to 04	04 to 05	05 to 06	06 to 07	07 to 08	08 to 09	09 to 10	10 to 11	11 to 12	12 to 13	13 to 14	14 to 15	15 to 16	16 to 17	17 to 18	18 to 19	19 to 20	20 to 21	21 to 22	22 to 23	23 to 00	Total
AC010A	ANIMAL COMPL / ACO	0	0	0	0	0	1	3	37	93	92	94	95	82	69	61	32	0	0	0	0	0	0	0	0	659
	ANIMAL COMPL / ACO																									
AC010B	ANIMAL BITE / ACO	0	0	0	0	0	0	0	0	2	2	0	4	2	5	2	0	0	0	0	0	0	0	1	0	18
	ANIMAL BITE / ACO																									
ATL	ATL	4	8	14	4	5	6	4	3	4	8	7	11	7	9	6	10	11	16	10	10	15	11	12	13	208
	ATL																									
BMAINT	BUILDING MAINT	0	0	1	0	0	3	2	2	2	0	2	1	1	0	1	2	1	2	3	3	1	3	1	0	31
	BUILDING MAINT																									
BOARDUI	BOARD UP SERVICE	4	3	2	3	0	2	3	5	1	2	3	3	4	6	4	9	6	6	8	10	11	5	9	3	112
BUSPTL	BUSINESS PATROL	1713	1325	1019	869	453	309	370	1305	898	854	735	765	699	479	188	812	841	722	720	748	735	500	493	2017	19569
	BUSINESS PATROL																									
CABLE	CALBE CO NTFY	0	0	0	0	0	0	0	0	0	1	0	0	3	0	0	0	0	0	0	0	0	0	0	0	4
	CALBE CO NTFY																									
CHRI	CRIMINAL HISTORY	1	3	1	1	0	0	1	0	0	0	0	0	3	0	2	0	0	0	0	0	2	0	1	1	16
	CRIMINAL HISTORY																									
CODE	CODE ENFORCE NTFY	1	2	4	1	0	1	5	1	1	1	4	4	4	5	7	1	5	4	5	8	1	3	2	3	73
	CODE ENFORCE NTFY																									
DIRPTL	DIRECTED PATROL	443	336	244	245	151	95	37	254	281	218	204	172	178	112	88	225	229	196	191	153	145	132	102	362	4793
ENGINE	ENGINEERING NTFY	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
F245E		0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
FIREPOL	FIRE POLICE NTFY	2	4	2	3	1	4	2	1	1	4	0	3	1	0	5	2	6	3	2	0	2	1	1	1	51
	FIRE POLICE NTFY																									
GAMECO	GAME COMMISS NTFY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	1	0	0	4
	GAME COMMISS NTFY																									
GARAGE	GARAGE NOTIFICATION	1	0	0	1	1	1	0	2	0	3	2	1	0	1	0	0	2	4	1	0	0	1	0	0	21
	GARAGE NOTIFICATION																									
HEALTH	HEALTH NTFY	0	0	1	0	0	0	0	0	1	1	0	2	0	1	0	2	1	0	2	0	0	0	0	1	12
	HEALTH NTFY																									

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HUMANE	HUMANE SOC NTFY	1	0	2	1	0	0	1	2	3	3	5	6	8	10	5	7	26	22	22	12	17	5	1	0	159
	HUMANE SOC NTFY																									
INFOSYS	INFO SYSTEMS NTFY	1	1	0	0	3	0	0	0	0	0	1	0	0	0	0	0	1	1	1	1	0	3	0	1	14
	INFO SYSTEMS NTFY																									
LCA	LEHIGH COUNTY AUTH	15	7	11	6	4	6	11	13	16	34	25	28	35	28	24	41	59	75	65	59	36	32	16	9	655
MAPTEST	LOCATION CHECK	2	1	0	0	1	1	9	14	13	13	37	18	7	6	4	1	2	6	2	4	4	3	2	0	150
	LOCATION CHECK																									
MEGAN	MEGANS LAW INVEST	0	1	0	6	0	0	0	2	8	13	22	6	52	26	12	13	9	4	3	1	1	3	3	0	185
MESSAGE	MESSAGE TO OFFICER	6	4	1	3	0	1	13	27	43	39	37	34	41	30	27	22	14	5	3	2	2	2	3	3	362
	MESSAGE TO OFFICER																									
OAGENCY	OTHER AGENCY NTFY	0	1	1	0	2	2	0	1	1	1	2	1	2	1	0	0	0	2	1	0	1	1	0	0	20
	OTHER AGENCY NTFY																									
OTHER	OTHER NOTIFICATION	1	0	0	0	0	2	0	1	0	2	1	0	0	1	2	2	3	5	2	1	0	0	0	1	24
	OTHER NOTIFICATION																									
P010A	ANIMAL COMPL	38	23	13	17	8	4	22	38	21	21	34	28	33	41	31	73	102	87	101	79	74	52	45	36	1021
	ANIMAL COMPL																									
P010B	ANIMAL BITE	1	1	0	0	1	0	0	2	1	0	1	3	2	2	1	5	14	3	10	6	3	1	1	3	61
	ANIMAL BITE																									
P011A	ATTEMPTED THEFT	1	2	1	0	0	0	1	2	0	2	4	4	1	2	4	0	2	4	4	0	2	2	2	0	40
	ATTEMPTED THEFT																									
P011H	THEFT HLDNG SUSPT	1	0	0	1	0	0	0	0	0	0	3	0	0	2	0	3	3	1	0	0	2	0	1	0	17
	THEFT HLDNG SUSPT																									
P011I	THEFT IN PROGRESS	5	6	5	1	7	4	1	1	5	10	7	15	14	16	17	15	12	5	19	9	11	7	8	10	210
	THEFT IN PROGRESS																									
P011R	THEFT REPORT	26	21	17	8	12	20	28	55	65	101	120	116	122	114	132	117	127	107	91	72	83	46	42	33	1675
	THEFT REPORT																									
P011V	THEFT FROM VEH RPT	4	12	11	5	8	18	25	44	26	27	25	17	20	18	16	17	19	11	13	11	10	11	6	4	378
P013A	ATTEMPT PURSE SNATCH	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	2
	ATTEMPT PURSE SNATCH																									

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P013H	PURSE SNAT HLDNG SUP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	0	2
	PURSE SNAT HLDNG SUP																									
P013I	PURSE SNATCH IN PROG	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	1	0	0	3
	PURSE SNATCH IN PROG																									
P013R	PURSE SNATCH REPORT	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0	0	0	0	0	0	1	0	0	4
	PURSE SNATCH REPORT																									
P014I	EXPOSER IN PROGRESS	0	1	1	0	0	0	2	3	1	1	4	1	2	3	1	7	9	3	2	6	2	3	3	3	58
	EXPOSER IN PROGRESS																									
P014R	EXPOSER REPORT	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	2	1	0	1	0	0	1	1	1	0	8
	EXPOSER REPORT																									
P015	EQUIPMENT DAMAGE	2	3	0	1	0	1	1	3	2	0	2	1	2	1	1	1	4	0	0	1	2	0	2	7	37
	EQUIPMENT DAMAGE																									
P015P	POLICE EQUIP DAMAGE	1	2	1	1	1	0	1	9	1	0	2	0	2	2	4	9	1	4	1	3	2	0	4	9	60
P016	PICKUP ITEMS	3	4	1	2	1	3	2	5	7	8	10	7	6	10	13	9	13	4	9	3	4	5	4	0	133
	PICKUP ITEMS																									
P023A	ATT ARMED ROBBERY	2	0	0	0	0	1	0	0	0	0	0	1	1	0	0	2	0	0	0	1	2	3	3	1	17
	ATT ARMED ROBBERY																									
P023I	ARMD ROBBERY IN PROG	2	3	4	1	2	3	1	0	1	2	3	4	4	6	2	1	1	2	1	6	6	6	5	8	74
	ARMD ROBBERY IN PROG																									
P023R	ARMED ROBBERY REPOR	8	6	2	4	3	1	3	0	2	0	2	2	2	2	3	3	7	2	3	2	2	3	3	4	69
	ARMED ROBBERY REPOR																									
P023SA	ATT STRNG ARMD ROBB	1	1	0	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	2	0	0	1	2	9
	ATT STRNG ARMD ROBB																									
P023SI	STRNG ARMD ROBB PROC	1	2	1	0	1	0	0	0	0	2	0	2	1	0	4	6	1	2	1	0	2	1	2	2	31
	STRNG ARMD ROBB PROC																									
P023SR	STRNG ARMD ROBB REPT	7	4	5	10	1	3	0	1	1	4	9	5	6	8	6	5	8	8	11	8	4	3	5	4	126
	STRNG ARMD ROBB REPT																									
P026INJ	HIT & RUN W/INJ	2	0	2	0	0	0	0	1	2	0	1	0	0	3	2	0	6	5	3	3	1	1	3	1	36
	HIT & RUN W/INJ																									

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P026PED	HIT/RUN-PEDESTRIAN	1	1	1	0	0	1	1	2	0	2	0	1	4	3	4	4	3	1	6	3	4	3	3	2	50
	HIT/RUN-PEDESTRIAN																									
P026R	HIT & RUN REPORT	36	26	47	16	13	20	32	49	61	84	85	105	113	93	93	138	101	94	94	82	56	49	53	44	1584
	HIT & RUN REPORT																									
P026U	HIT & RUN UNK INJ	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	0	1	0	0	0	0	0	5
	HIT & RUN UNK INJ																									
P029	WANTED PERSON	59	78	46	38	13	20	14	25	38	53	46	67	63	61	50	81	73	61	53	69	67	77	54	64	1270
	WANTED PERSON																									
P03	DISORDERLY GROUP	16	11	11	4	3	2	1	3	2	5	2	7	5	5	45	46	12	15	18	18	19	21	20	13	304
	DISORDERLY GROUP																									
P030	DISTURBANCE	211	249	216	160	109	60	41	58	89	135	163	168	192	205	246	254	261	257	252	227	232	291	199	266	4541
	DISTURBANCE																									
P031A	ALARM - AUTO	9	6	6	9	6	5	4	3	3	2	2	2	4	3	6	2	1	5	6	3	4	7	6	7	111
	ALARM - AUTO																									
P031B	BURGLAR ALARM	156	129	137	126	133	156	219	311	278	252	233	167	198	165	198	242	225	247	265	224	191	191	173	142	4758
	BURGLAR ALARM																									
P031H	ALARM - HOSTAGE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1
P031HU	HOLDUP ALARM	8	1	2	2	2	5	3	7	15	12	11	9	6	6	12	11	8	9	9	6	7	6	7	3	167
	HOLDUP ALARM																									
P031P	ALARM - PANIC	9	4	3	3	3	3	11	13	16	15	17	17	20	23	24	22	9	26	15	20	14	10	11	7	315
	ALARM - PANIC																									
P031U	ALARM - AUDIBLE SUND	5	4	3	2	3	2	0	6	4	3	3	2	3	3	2	1	4	7	5	7	4	3	6	3	85
	ALARM - AUDIBLE SUND																									
P034	MENTAL PATIENT	14	25	16	20	13	14	4	7	14	20	31	36	34	33	39	50	39	50	53	42	39	39	41	38	711
	MENTAL PATIENT																									
P037	DUI	29	49	108	39	30	11	4	0	1	1	0	0	1	0	0	0	3	0	7	4	7	6	8	18	326
	DUI																									
P038	CITIZEN COMPL	0	0	0	0	0	0	0	0	3	3	21	3	2	7	2	3	9	2	1	0	5	8	1	0	70

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P040	DRUNK COMPL	20	25	25	16	11	5	4	4	1	8	7	11	13	9	15	14	13	25	22	37	29	38	30	35	417
	DRUNK COMPL																									
P041	FIGHT	58	67	77	33	16	6	1	12	26	34	35	32	40	46	100	119	67	61	72	80	53	66	68	74	1243
	FIGHT																									
P041W	FIGHT W/WEAPON	5	6	6	0	1	1	1	2	1	0	5	4	2	5	7	7	9	7	11	11	5	13	5	6	120
	FIGHT W/WEAPON																									
P042	HOMICIDE	0	1	1	1	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	1	1	0	7
	HOMICIDE																									
P043A	ATTEMPTED SUICIDE	0	1	1	0	0	0	0	0	0	0	0	0	1	1	0	0	1	0	0	2	0	0	1	0	8
	ATTEMPTED SUICIDE																									
P044	OFFICER NEEDS HELP	1	1	0	0	0	0	0	0	1	0	0	1	0	1	0	1	0	0	2	0	0	1	0	0	9
	OFFICER NEEDS HELP																									
P045	MV ACCIDENT	32	30	56	14	11	30	71	134	179	174	195	227	241	239	295	344	339	271	196	138	110	111	57	59	3553
	MV ACCIDENT																									
P045INJ	MV INJ ACCIDENT	6	11	13	7	2	8	12	29	21	22	40	43	38	53	53	66	41	53	36	25	18	19	17	20	653
	MV INJ ACCIDENT																									
P045PED	PEDESTRIAN STRUCK	1	0	1	0	0	1	6	7	10	3	4	7	6	10	10	11	18	19	14	19	8	11	6	6	178
	PEDESTRIAN STRUCK																									
P045RES	MV INJ ACC W/RESCUE	3	3	3	0	0	3	8	0	2	3	1	3	8	8	6	2	4	4	4	2	6	11	2	3	89
	MV INJ ACC W/RESCUE																									
P045U	MV ACCIDENT UNK INJ	1	5	10	4	4	3	6	6	7	14	10	11	19	12	17	27	32	31	20	17	12	6	15	13	302
	MV ACCIDENT UNK INJ																									
P046	ASSIST EMS	321	259	236	255	221	244	292	347	490	592	617	618	612	611	559	521	533	503	505	496	456	439	447	300	10474
	ASSIST EMS																									
P046E	ASSIST EMS RESPONSE	82	83	70	59	39	41	41	43	50	47	77	72	58	61	82	81	107	99	108	122	92	102	87	93	1796
P048	BERSERK PERSON	3	4	4	1	3	0	3	9	14	9	14	8	21	21	16	16	20	20	14	10	11	21	9	5	256
	BERSERK PERSON																									
P049	PERSON W/WEAPON	17	12	21	7	8	7	8	0	7	5	8	17	10	15	19	18	16	15	19	24	27	23	23	19	345
	PERSON W/WEAPON																									

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		Hour of Day																								
P050	ESCORT	0	0	0	1	0	0	0	0	1	5	11	13	3	4	2	2	2	0	0	0	0	0	0	0	44
	ESCORT																									
P051	ASSIST AFD	86	74	46	52	52	49	57	81	83	159	154	159	148	158	172	188	210	215	213	174	175	155	121	104	3085
	ASSIST AFD																									
P052	SUSPICIOUS ACTIVITY	76	46	41	37	25	22	12	9	24	30	31	35	34	39	30	34	42	41	48	54	38	67	76	61	952
	SUSPICIOUS ACTIVITY																									
P052P	SUSPICIOUS PERSON	34	29	30	27	24	13	16	12	18	19	24	23	34	36	31	36	58	65	68	60	64	65	45	42	873
	SUSPICIOUS PERSON																									
P052S	SUSP ITEM	0	0	0	0	0	0	0	0	0	0	2	1	0	0	1	0	1	2	0	0	1	0	1	0	9
P052UV	SUSP VEH UNOCCUPIED	10	4	4	3	5	2	4	12	17	19	17	24	12	18	17	16	12	13	15	9	8	13	11	4	269
	SUSP VEH UNOCCUPIED																									
P052V	SUSPICIOUS VEHICLE	32	21	25	22	12	16	11	7	17	7	11	10	8	11	12	10	10	16	28	17	33	27	44	43	450
	SUSPICIOUS VEHICLE																									
P055	VIGILANCE	0	0	0	0	0	2	2	0	0	10	5	3	7	5	3	2	2	2	2	1	3	0	0	0	49
	VIGILANCE																									
P056	SICK/INJ PERSON	2	1	0	0	1	0	0	1	1	2	0	2	3	0	1	1	2	2	0	0	0	0	0	0	19
	SICK/INJ PERSON																									
P057H	PROWLER HLDNG SUSPT	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
P057I	PROWLER IN PROGRESS	1	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	5
	PROWLER IN PROGRESS																									
P057R	PROWLER REPORT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	1	0	2
	PROWLER REPORT																									
P058	PARKING COMPL	151	81	62	65	39	75	199	255	144	148	106	119	129	120	112	179	291	290	309	401	351	335	254	162	4377
	PARKING COMPL																									
P058M	PARKING CP-NEED MVD	35	30	18	18	11	24	40	169	192	128	125	84	72	81	66	70	62	66	57	65	54	57	48	37	1609
	PARKING CP-NEED MVD																									
P058P	PARKING COMPL/APA	0	0	0	0	0	1	22	265	549	508	550	516	433	440	452	400	259	158	67	31	12	0	0	0	4663
	PARKING COMPL/APA																									

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P059A	ATTEMPTED BURGLARY	3	2	1	0	2	0	1	4	8	8	9	9	7	5	7	12	9	3	7	1	6	6	8	2	120
	ATTEMPTED BURGLARY																									
P059H	BURGLARY HLD SUSP	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	2
	BURGLARY HLD SUSP																									
P059I	BURGLARY IN PROGRESS	9	7	7	11	9	8	6	2	2	3	9	12	12	12	10	5	3	5	4	3	12	8	13	12	184
	BURGLARY IN PROGRESS																									
P059NC	BURGLARY RPT NTCHEKD	4	0	2	0	1	3	1	5	2	5	5	4	4	2	7	6	9	6	8	7	1	7	2	2	93
	BURGLARY RPT NTCHEKD																									
P059R	BURGLARY REPORT	15	15	6	17	8	9	9	25	42	50	47	52	55	60	52	47	56	49	43	39	34	27	28	22	807
	BURGLARY REPORT																									
P061	ERT/VICE RAID	0	0	0	0	1	4	3	1	1	0	0	0	0	0	0	0	1	3	1	0	2	0	0	0	17
	ERT/VICE RAID																									
P062A	ATTEMPTED RAPE	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	1	0	0	0	0	0	0	3
	ATTEMPTED RAPE																									
P062I	RAPE IN PROGRESS	0	1	0	1	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	2	1	6
	RAPE IN PROGRESS																									
P062R	RAPE REPORT	1	2	2	1	4	2	1	3	2	1	1	4	3	3	4	2	5	3	4	2	5	0	4	3	62
	RAPE REPORT																									
P063	DOMESTIC VIOLENCE	230	175	169	134	94	56	85	92	102	119	145	162	187	192	182	199	234	229	262	263	289	282	298	269	4449
	DOMESTIC VIOLENCE																									
P063INJ	DOMESTIC VIOL W/INJ	1	2	1	0	2	0	3	1	1	2	0	2	1	1	3	0	3	1	2	1	1	2	2	1	33
P063W	DOMESTIC VIOL W/WEAP	1	1	1	1	0	0	0	3	1	1	2	1	0	1	2	4	4	2	6	6	9	4	2	0	52
P064H	DRUG COMPL HLD SUSP	0	0	0	0	0	0	0	0	0	3	2	0	3	1	0	0	2	1	1	0	0	1	0	0	14
	DRUG COMPL HLD SUSP																									
P064I	DRUG COMPL IN PROG	15	11	5	6	4	2	0	4	11	9	16	19	22	25	21	37	33	36	56	43	54	52	30	14	525
	DRUG COMPL IN PROG																									
P064R	DRUG COMPL REPORT	4	5	4	2	0	3	1	0	2	3	8	15	14	4	5	1	7	5	4	6	6	6	5	7	117
	DRUG COMPL REPORT																									

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P066	SHERIFF NOTIFICATION	0	0	0	0	0	0	6	3	2	1	4	3	2	21	17	2	6	4	2	0	1	0	0	0	74
	SHERIFF NOTIFICATION																									
P066A	ASST PD AGNCY	1	4	2	1	2	5	5	1	3	1	5	3	2	3	7	9	4	5	6	2	4	8	0	3	86
P066N	ASST PD AGNCY NTFY	1	2	0	0	0	5	6	3	4	8	5	2	7	3	4	4	6	4	3	4	2	1	2	2	78
P067	ASSIST CRISIS	1	0	0	0	0	0	0	0	2	2	8	5	9	7	5	6	9	7	3	4	8	7	4	1	88
	ASSIST CRISIS																									
P068	ASSIST AGENCY	20	13	16	11	5	8	9	18	46	53	72	52	62	62	58	62	39	40	35	31	41	34	15	19	821
	ASSIST AGENCY																									
P069	ASSIST PERSON	46	36	25	28	17	12	15	21	34	37	54	47	59	69	42	63	61	52	64	62	56	39	46	59	1044
	ASSIST PERSON																									
P070	CHECK WELFARE	80	67	56	45	29	33	47	55	72	93	123	129	121	131	132	154	189	151	148	151	124	141	110	70	2451
	CHECK WELFARE																									
P071	CHILD ABUSE	0	0	0	0	0	0	0	2	10	6	5	6	6	9	12	6	11	4	4	3	3	1	0	1	89
	CHILD ABUSE																									
P072	CHILD CUSTODY	2	1	1	0	0	1	0	1	5	5	13	12	19	9	15	15	25	18	10	12	16	14	6	5	205
	CHILD CUSTODY																									
P073	CONFUSED PERSON	0	1	0	0	0	0	0	4	3	1	1	3	4	3	2	1	2	1	3	3	2	0	1	1	36
	CONFUSED PERSON																									
P074G	GRAFFITI REPORT	1	1	0	0	0	2	4	4	17	24	24	21	24	23	11	8	6	7	5	6	1	1	2	1	193
P074GI	GRAFFITI IN PROGRESS	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	1	0	0	0	0	0	3
P074H	CRIM MIS HLDNG SUSPT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	1	1	0	0	0	0	0	5
	CRIM MIS HLDNG SUSPT																									
P074I	CRIM MIS IN PROGRESS	12	10	11	3	5	2	1	4	1	1	1	3	5	5	10	33	21	17	21	23	20	13	12	17	251
	CRIM MIS IN PROGRESS																									
P074R	CRIM MISCHIEF REPORT	23	22	15	16	15	21	28	69	68	84	92	66	80	59	61	63	62	50	51	46	47	32	24	29	1123
	CRIM MISCHIEF REPORT																									
P075	PROPERTY DAMAGE	1	0	2	2	0	1	2	0	9	7	17	7	10	9	7	12	6	7	6	6	4	5	3	6	129
	PROPERTY DAMAGE																									

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P076	DISABLED MV	11	21	12	9	6	12	22	36	35	36	34	37	37	47	51	51	60	63	45	39	24	26	12	15	741
	DISABLED MV																									
P078	DUMPING	0	0	0	0	1	0	1	2	2	6	5	2	5	6	2	4	4	6	5	3	2	0	0	1	57
	DUMPING																									
P079	DWOC REPORT	3	5	2	2	2	1	2	3	4	12	5	9	5	10	2	11	10	9	7	6	5	6	8	7	136
	DWOC REPORT																									
P079R	DWOC RETURNED REPOR	2	2	0	1	0	0	1	0	0	0	5	2	2	2	2	4	2	1	1	3	1	0	1	1	33
	DWOC RETURNED REPOR																									
P080A	ATTEMPTED FORGERY	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
P080I	FORGERY IN PROGRESS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1
	FORGERY IN PROGRESS																									
P080R	FORGERY REPORT	0	0	0	0	0	0	0	0	0	2	1	3	1	1	1	2	0	3	0	0	1	0	0	0	15
	FORGERY REPORT																									
P081A	ATTEMPTED FRAUD	0	0	1	0	0	0	0	0	1	2	2	4	6	4	5	3	4	2	7	3	0	0	0	0	44
	ATTEMPTED FRAUD																									
P081H	FRAUD HLDNG SUSPT	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	FRAUD HLDNG SUSPT																									
P081I	FRAUD IN PROGRESS	1	2	0	0	1	0	0	0	0	1	0	3	3	3	1	2	7	1	1	0	1	0	2	2	31
	FRAUD IN PROGRESS																									
P081R	FRAUD REPORT	6	3	0	2	0	0	4	4	16	24	41	46	60	35	44	52	51	42	25	18	11	8	6	7	505
	FRAUD REPORT																									
P082	RUNAWAY	25	19	9	3	4	4	11	15	14	24	23	19	28	22	29	32	32	40	25	30	29	29	54	40	560
	RUNAWAY																									
P082C	RUNAWAY-CHECK	8	2	0	2	2	2	2	2	2	2	8	6	4	6	4	7	2	6	4	8	8	12	9	6	114
	RUNAWAY-CHECK																									
P082R	RUNAWAY RETURNED	16	15	6	7	3	1	3	10	23	25	25	34	29	37	37	22	24	29	23	18	25	35	23	24	494
	RUNAWAY RETURNED																									
P083A	ARSON ATTEMPT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
	ARSON ATTEMPT																									

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P083I	ARSON IN PROGRESS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	2
	ARSON IN PROGRESS																										
P083R	ARSON REPORT	0	0	0	0	0	0	0	0	1	1	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	4
	ARSON REPORT																										
P084	GUNSHOT COMPL	52	39	45	22	16	9	3	4	2	3	5	4	6	4	2	6	8	13	13	11	36	50	42	47	442
	GUNSHOT COMPL																									
P085	HARASSMENT	7	6	4	1	0	1	2	8	14	22	29	23	28	31	35	35	30	38	23	35	34	22	9	9	446
	HARASSMENT																									
P086	HAZARD	10	7	7	2	7	5	10	15	21	15	18	20	18	20	22	48	45	46	34	27	30	18	19	9	473
	HAZARD																									
P089	INJURED OFFICER	4	5	6	4	7	5	0	4	2	4	9	5	8	2	6	4	4	3	3	6	7	1	5	6	110
	INJURED OFFICER																									
P090	INVESTIGATION	27	34	11	15	8	8	10	13	44	54	62	53	66	52	72	55	56	59	47	41	48	45	19	16	915
	INVESTIGATION																									
P091	ITEM IN CUSTODY	0	0	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	0	0	0	0	0	0	0	2
	ITEM IN CUSTODY																									
P092A	ATTEMPTED ASSAULT	0	1	0	0	0	0	0	0	0	0	1	1	0	0	1	2	1	1	0	0	0	0	0	0	8
	ATTEMPTED ASSAULT																									
P092H	ASSAULT HLDNG SUSPT	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1
	ASSAULT HLDNG SUSPT																									
P092I	ASSAULT IN PROGRESS	2	1	2	1	1	0	1	5	4	0	2	5	3	6	14	13	4	4	6	9	3	3	3	3	95
	ASSAULT IN PROGRESS																									
P092INJ	ASSAULT W/INJURY	4	4	9	4	3	2	3	3	3	4	5	4	6	7	8	10	16	10	13	14	9	10	8	6	165
	ASSAULT W/INJURY																									
P092R	ASSAULT REPORT	17	12	20	17	11	4	9	5	16	21	23	17	26	28	36	44	39	39	36	47	37	23	20	21	568
	ASSAULT REPORT																									
P09A	ATTEMPTED MOLESTING	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	2
	ATTEMPTED MOLESTING																									
P09I	MOLESTING IN PROG	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1

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P09R	MOLESTING REPORT	0	0	0	0	0	0	0	1	2	2	1	1	2	7	0	3	1	0	0	1	0	0	0	1	22
	MOLESTING REPORT																									
P101	LITTERING	0	0	0	0	1	0	0	0	1	1	0	0	0	0	0	0	2	0	0	0	1	0	0	1	7
	LITTERING																									
P102P	72 HOUR COMP /APA	0	2	0	3	0	2	6	45	110	167	182	168	119	131	158	157	73	33	14	16	5	5	2	3	1401
	72 HOUR COMP /APA																									
P103	ABANDONED MV	0	0	0	0	0	0	0	0	6	2	1	3	0	1	0	0	0	0	0	0	0	0	0	0	13
	ABANDONED MV																									
P104A	ATTEMPTED ABDUCTION	0	0	0	0	0	0	0	0	2	1	0	0	0	0	0	1	0	1	0	0	1	0	0	0	6
	ATTEMPTED ABDUCTION																									
P104I	ABDUCTION IN PROG	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1
	ABDUCTION IN PROG																									
P104R	ABDUCTION REPORT	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	0	1	0	0	0	0	0	4
	ABDUCTION REPORT																									
P105	ARREST	77	106	71	31	10	5	7	16	24	42	38	50	33	25	32	63	63	54	44	54	67	64	43	68	1087
	ARREST																									
P106	JUV NOT PICKED UP	0	1	0	0	0	0	0	0	0	2	0	2	9	6	3	40	68	15	3	3	0	1	1	0	154
	JUV NOT PICKED UP																									
P107	JUVENILE COMPL	28	14	11	3	4	3	2	2	2	3	8	8	9	15	33	50	50	73	82	74	75	59	37	31	676
	JUVENILE COMPL																									
P108	LOST ITEM(S)	1	1	3	1	1	4	3	9	14	22	29	32	36	39	26	20	33	19	25	21	17	9	8	9	382
	LOST ITEM(S)																									
P109	FOUND ITEMS	7	4	1	3	5	3	15	24	32	51	50	50	55	46	40	39	29	34	39	24	21	9	11	3	595
	FOUND ITEMS																									
P111	FIREWORKS	19	6	5	3	1	0	0	0	0	0	1	1	0	3	3	5	2	7	6	7	26	76	62	24	257
	FIREWORKS																									
P116	MESSAGE DELIVERY	11	5	4	5	8	4	3	3	6	13	12	10	11	8	6	12	13	14	12	14	13	16	10	8	221
	MESSAGE DELIVERY																									
P117	LOITERING	20	5	11	6	2	2	2	10	18	8	10	21	25	15	18	14	12	15	20	21	14	5	12	15	301
	LOITERING																									

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P118	LOCKOUT OF MV	0	0	1	0	0	0	0	0	2	3	5	5	9	3	4	3	2	3	3	4	2	2	2	0	53
	LOCKOUT OF MV																									
P131H	TRESPASS/HOLD SUSP	0	0	0	0	0	1	0	0	0	3	0	0	0	2	0	0	0	1	0	0	0	0	0	0	7
	TRESPASS/HOLD SUSP																									
P131I	TRESPASING IN PROG	6	10	5	3	5	0	7	4	15	19	13	15	17	14	16	16	26	23	16	27	11	16	13	4	301
	TRESPASING IN PROG																									
P131R	TRESPASSING REPORT	4	2	1	2	0	0	0	3	4	2	3	4	6	6	5	4	3	1	1	3	4	1	2	2	63
	TRESPASSING REPORT																									
P137	UNKNOWN PROBLEM	15	12	13	5	7	3	3	3	5	2	6	5	8	7	11	16	9	16	21	17	12	26	22	12	256
	UNKNOWN PROBLEM																									
P138	UNWANTED PERSON	48	55	38	21	27	19	16	25	23	46	37	40	40	45	61	57	62	63	56	56	67	75	70	73	1120
	UNWANTED PERSON																									
P139	VICE INVESTIGATION	7	3	3	1	1	6	1	2	5	8	15	40	43	25	38	48	53	64	59	39	36	46	32	22	597
	VICE INVESTIGATION																									
P140	RECOVRD STOLEN ITEM	2	5	3	0	1	1	0	2	2	2	11	6	3	4	5	7	3	3	3	5	2	8	10	4	92
	RECOVRD STOLEN ITEM																									
P141	WEAPON COMPL	6	1	2	0	0	0	0	2	6	7	11	4	11	11	8	8	5	8	5	4	3	2	1	3	108
	WEAPON COMPL																									
P147	WIRES DOWN NOT SPRRK	1	1	0	0	0	1	4	3	8	10	8	12	9	12	12	11	4	10	6	7	3	4	1	0	127
	WIRES DOWN NOT SPRRK																									
P148I	PFA VIOLAT IN PROG	3	1	1	1	0	1	1	1	3	3	1	7	4	8	5	7	7	3	3	5	7	9	6	2	89
	PFA VIOLAT IN PROG																									
P148R	PFA VIOLATION REPORT	2	1	0	0	0	0	1	1	2	2	5	5	7	4	3	9	6	4	8	9	4	5	1	3	82
	PFA VIOLATION REPORT																									
P160	TRANSPORT	3	5	6	3	4	3	3	3	7	7	7	8	7	7	13	16	6	5	4	1	7	7	1	10	143
	TRANSPORT																									
P160C	TRANSPORT-LCP	51	46	27	21	18	18	37	42	44	44	44	42	50	61	82	78	96	61	56	57	46	54	49	66	1190
P161	THREATS	6	4	2	1	0	2	3	2	11	21	30	23	21	31	36	36	22	22	29	21	42	25	19	11	420
	THREATS																									

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		Hour of Day																							
P162	LOST/STOLEN REG	1	0	0	0	0	0	1	2	5	1	8	2	2	3	8	8	3	4	2	3	0	3	1	0	57
	LOST/STOLEN REG																									
P162L	LOST REGISTRATION	0	0	0	0	0	0	1	1	1	1	1	4	2	0	0	0	1	2	1	0	0	1	0	0	16
P162R	REC LOST/STOLEN REG	2	4	1	0	1	0	0	2	1	6	3	2	3	6	2	3	4	2	2	2	3	0	1	1	51
	REC LOST/STOLEN REG																									
P162S	STOLEN REGISTRATION	0	3	0	0	1	1	3	1	2	6	5	8	12	7	7	13	13	12	4	2	4	2	2	0	108
P163	CURFEW VIOLATION	0	0	0	0	0	0	0	0	0	3	2	1	1	4	1	0	0	0	0	0	0	0	0	0	12
	CURFEW VIOLATION																									
P164	TRUANT	0	0	0	0	0	0	0	0	4	5	5	8	12	9	0	0	0	0	0	0	0	0	0	0	43
	TRUANT																									
P166	FOUND CHILD/PERSON	1	3	0	1	1	2	0	3	5	0	2	6	5	7	8	6	5	6	9	3	4	3	0	0	80
	FOUND CHILD/PERSON																									
P167	LOST PERSON	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
P168	MISSING PERSON	1	2	1	0	0	0	0	3	4	3	6	4	12	12	5	17	14	21	11	17	15	15	8	3	174
	MISSING PERSON																									
P168R	MISSING PERSON RETND	3	0	6	2	2	1	1	1	0	4	2	9	3	3	5	2	1	0	2	5	4	4	4	3	67
	MISSING PERSON RETND																									
P169	SOLICITING	2	3	1	1	1	0	2	4	7	8	3	15	15	12	12	22	18	15	17	16	16	19	9	11	229
	SOLICITING																									
P170	SNOW COMPL	0	0	0	0	0	0	0	2	1	3	7	7	4	14	9	10	6	3	3	0	0	0	1	0	70
	SNOW COMPL																									
P171A	ATT SHOPLIFTING	0	0	0	0	0	0	0	0	0	0	0	0	1	0	1	1	0	0	0	1	0	0	0	0	4
	ATT SHOPLIFTING																									
P171H	SHPLFTNG HLDNG SUSPT	0	0	0	0	0	0	0	0	4	6	7	22	20	34	34	32	41	39	27	35	10	7	1	1	320
	SHPLFTNG HLDNG SUSPT																									
P171R	SHOPLIFTING REPORT	1	0	0	1	1	0	0	0	0	0	3	4	9	7	9	5	5	7	8	3	2	1	4	3	73
	SHOPLIFTING REPORT																									
P172	NOISE COMPL	511	372	274	166	94	41	26	16	36	41	47	85	114	150	157	209	229	279	279	303	387	469	596	635	5516
	NOISE COMPL																									

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P175	MOTORCODES	43	32	32	18	8	5	2	15	23	13	12	19	19	21	18	18	24	23	23	28	35	47	21	38	537
	MOTORCODES																									
P176	MOTORIZED SCOOTERS	2	0	1	3	0	0	1	2	1	2	2	5	11	18	21	22	40	62	48	44	35	27	11	7	365
	MOTORIZED SCOOTERS																									
P177	FIELD CONTACT	1	0	0	0	0	0	0	0	3	0	0	1	0	1	3	4	3	3	1	2	3	1	0	1	27
	FIELD CONTACT																									
P180	SHOOTING	3	3	3	4	2	1	0	0	5	0	0	4	1	1	2	6	0	4	4	4	3	4	7	5	66
	SHOOTING																									
P182	WARRANT SERVICE	3	1	0	0	0	2	0	4	7	23	20	19	8	13	4	6	8	5	4	2	6	5	3	4	147
	WARRANT SERVICE																									
P183	STOLEN MV REPORT	5	6	7	9	9	16	16	25	26	38	17	26	21	19	10	17	14	11	12	13	9	6	7	8	347
	STOLEN MV REPORT																									
P183A	ATTEMPTED STOLEN MV	1	1	0	0	0	0	0	0	1	0	2	1	0	1	1	1	1	0	0	1	1	0	0	2	14
	ATTEMPTED STOLEN MV																									
P183H	STOLEN MV HOLD SUSPT	0	0	0	0	0	0	0	0	1	0	0	2	0	1	0	0	0	0	0	0	0	1	0	0	5
	STOLEN MV HOLD SUSPT																									
P183I	STOLEN MV IN PROGRSS	1	1	1	2	1	0	3	3	1	2	1	3	0	0	0	1	1	1	0	0	0	1	0	2	25
	STOLEN MV IN PROGRSS																									
P183R	REC STOLEN MV	7	10	9	5	3	5	6	12	24	28	19	31	35	20	26	25	18	16	10	16	16	10	4	6	361
	REC STOLEN MV																									
P184R	STOLEN BIKE REPORT	1	1	1	1	1	0	1	0	0	3	4	2	6	4	6	10	8	2	9	7	7	5	2	2	83
	STOLEN BIKE REPORT																									
P185	STAND BY	6	2	2	0	0	0	0	3	5	8	16	11	8	7	6	13	16	8	13	10	8	8	2	5	157
	STAND BY																									
P186	STABBING	4	4	6	1	3	4	0	1	1	2	1	1	0	4	0	3	1	1	6	6	0	3	2	8	62
	STABBING																									
P187	REG IN CUSTODY	4	2	1	0	0	1	1	3	7	8	6	7	5	5	5	3	5	3	1	5	7	2	2	5	88
	REG IN CUSTODY																									
P187P	APA REG IN CUSTODY	0	0	0	0	0	0	0	0	3	10	16	12	7	4	15	13	5	1	0	0	1	0	0	0	87

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P190	SECURITY CHECK	33	25	16	14	13	18	21	13	26	38	36	43	50	54	30	27	28	46	37	42	40	34	23	21	728
	SECURITY CHECK																									
P191	SCOFFLAW/APA	0	0	0	0	0	0	0	0	10	41	29	27	21	12	22	25	7	1	1	0	0	0	0	0	196
	SCOFFLAW/APA																									
P192	SCAVENGER	0	0	0	0	0	2	0	1	2	2	1	0	0	0	0	1	0	1	1	3	5	1	2	2	24
	SCAVENGER																									
P194	RECOVERED MV	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	RECOVERED MV																									
P195	RECOVERED ITEMS	0	0	0	0	0	0	0	0	0	0	1	0	2	1	0	0	0	1	0	0	0	0	0	0	5
	RECOVERED ITEMS																									
P196	RECKLESS MV	25	11	17	7	4	7	3	5	14	8	9	18	21	22	19	29	36	40	27	29	28	35	33	27	474
	RECKLESS MV																									
P197	PUBLIC SERVICE	0	0	0	0	0	0	0	0	6	5	6	3	9	7	0	10	3	3	3	2	0	1	0	0	58
	PUBLIC SERVICE																									
P198	PUBLIC COMPL	3	4	2	1	1	0	1	5	3	18	19	19	32	25	36	42	38	30	32	14	21	9	6	4	365
	PUBLIC COMPL																									
P199	PFA	1	0	0	0	0	0	0	0	6	7	3	63	173	66	62	194	71	48	22	12	6	0	0	0	734
	PFA																									
P200	LVIA ALERT 2	0	0	0	0	0	0	0	0	0	1	0	1	0	0	0	1	2	0	1	0	0	0	0	0	6
	LVIA ALERT 2																									
P201	LVIA ALERT 3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
P202B	ABANDONED 911 BUSN	5	2	2	5	3	5	6	10	6	8	25	20	12	15	16	23	20	23	18	13	10	5	5	3	260
	ABANDONED 911 BUSN																									
P202CN	ABANDONED 911 PAYPH	1	0	1	0	1	2	0	3	3	3	3	11	8	9	15	45	39	31	47	29	20	12	2	2	287
	ABANDONED 911 PAYPH																									
P202R	ABANDONED 911/RESDNT	19	11	5	9	7	10	10	18	13	22	35	23	34	44	55	39	56	56	55	35	55	39	24	9	683
	ABANDONED 911/RESDNT																									
P203	LOUD ANIMAL	20	13	9	14	4	5	6	10	5	4	8	3	5	6	11	17	19	13	24	31	44	34	33	31	369
	LOUD ANIMAL																									

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P205I	INDECENT ASUTL IN PR	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1	0	0	0	0	2
	INDECENT ASUTL IN PR																									
P205R	INDECENT ASSLT REPT	1	0	1	1	0	1	0	2	3	5	9	4	7	10	8	3	6	9	6	9	5	5	1	2	98
	INDECENT ASSLT REPT																									
PARKS	PARKS NOTIFICATION	2	0	1	2	3	0	3	5	4	2	3	1	3	1	2	6	13	9	9	5	7	1	1	3	86
	PARKS NOTIFICATION																									
PHONE	PHONE CO NTFY	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0	0	1	0	0	0	0	0	0	0	3
	PHONE CO NTFY																									
RECYCLE	RECYCLING NTFY	1	1	0	2	0	0	3	11	2	2	7	3	5	2	4	0	2	3	4	4	1	1	2	0	60
	RECYCLING NTFY																									
SCHTRF	SCHOOL TRAFFIC	0	3	7	9	15	30	78	88	5	10	12	12	5	6	5	3	0	0	0	0	0	6	3	0	297
	SCHOOL TRAFFIC																									
SERV PF/	SERVE PFA	4	0	0	0	0	0	0	1	0	1	2	0	1	0	0	3	1	2	3	2	0	1	4	8	33
	SERVE PFA																									
SERVPFA	EMERGENCY PFA SERV	5	5	0	0	0	0	0	1	0	2	4	9	4	6	7	20	21	15	9	7	2	10	11	15	153
SIGN	SIGN SHOP NTFY	3	4	2	2	0	3	3	3	5	3	1	3	4	1	3	6	6	4	9	12	4	8	3	6	98
	SIGN SHOP NTFY																									
SIGNAL	TRAFFIC SIGN NTFY	6	4	3	1	2	5	3	8	5	4	5	1	4	6	7	15	11	13	8	4	3	9	2	4	133
	TRAFFIC SIGN NTFY																									
STORMTI	STORM SEWER TEAM	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	2	7	10	1	1	1	0	0	23
STREETS	STREETS NOTIFICATION	4	3	7	6	5	2	7	4	5	10	9	6	9	2	11	20	21	10	17	13	3	7	10	6	197
	STREETS NOTIFICATION																									
SUBSTOF	SUBJECT STOP	356	343	275	127	87	38	21	99	188	157	162	220	179	155	126	188	247	153	163	195	275	239	192	312	4497
	SUBJECT STOP																									
TEST	TESTCALL	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	1	1	0	2	1	0	0	0	1	9
	TESTCALL																									
TESTPD	TEST CALL FOR PD	0	0	0	0	0	8	2	4	1	3	1	4	1	1	1	0	0	3	0	0	2	1	1	1	34
	TEST CALL FOR PD																									
TEXT911	TEXT TO 911 DOCUMENT	4	1	1	0	0	1	3	0	2	0	3	3	4	2	2	3	3	1	1	0	3	3	1	1	42

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UTILITY	UTILITY NTFY	0	2	2	0	0	4	2	0	2	2	1	3	2	1	3	7	4	5	3	4	4	1	0	0	52
	UTILITY NTFY																									
VEHSTOP	VEHICLE STOP	972	768	673	384	209	131	143	491	589	439	413	445	478	412	239	557	661	692	517	602	827	717	559	1112	13030
	VEHICLE STOP																									
WALKPTL	WALKING PATROL	1164	910	562	525	256	144	74	403	607	567	596	548	564	488	226	419	478	415	408	479	532	389	262	1023	12039
	WALKING PATROL																									
WEATHER	WEATHER ALERT	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
	WEATHER ALERT																									
Grand Totals:		**8049**	**6571**	**5315**	**4042**	**2584**	**2149**	**2585**	**5668**	**6580**	**6871**	**7194**	**7306**	**7512**	**6955**	**6435**	**8534**	**8591**	**7919**	**7455**	**7336**	**7425**	**6861**	**5884**	**8720**	

Total CFS: 154541

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Summary Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Peak Hour	Peak Hour Count	Total Count	% Total	Avg / Hour
All	15	18,163	277,686	100.0 %	32
Administrative	16	3,740	58,115	20.9 %	7
Non-Emergency	15	8,234	121,827	43.9 %	14
Non-Reportable	11	73	442	0.2 %	0
Ringdowns	10	333	5,816	2.1 %	1
Wireless 9-1-1	15	4,889	73,554	26.5 %	8
Wireline 9-1-1	16	1,063	17,749	6.4 %	2
None	14	31	183	0.1 %	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Administrative	Sun	Call Count:	299	263	279	230	144	112	107	135	190	224	306	301	367
		% of Total:	4.2 %	3.7 %	3.9 %	3.2 %	2.0 %	1.6 %	1.5 %	1.9 %	2.7 %	3.2 %	4.3 %	4.2 %	5.2 %
		Avg / Hour:	1	1	1	1	0	0	0	0	1	1	1	1	1
	Mon	Call Count:	220	174	134	133	105	112	142	310	381	418	365	488	445
		% of Total:	2.6 %	2.0 %	1.6 %	1.6 %	1.2 %	1.3 %	1.7 %	3.6 %	4.5 %	4.9 %	4.3 %	5.7 %	5.2 %
		Avg / Hour:	1	0	0	0	0	0	0	1	1	1	1	1	1
	Tue	Call Count:	170	181	148	109	111	152	133	281	332	423	461	470	442
		% of Total:	2.1 %	2.2 %	1.8 %	1.3 %	1.3 %	1.8 %	1.6 %	3.4 %	4.0 %	5.1 %	5.6 %	5.7 %	5.3 %
		Avg / Hour:	0	0	0	0	0	0	0	1	1	1	1	1	1
	Wed	Call Count:	250	196	152	136	134	135	156	314	355	417	511	434	479
		% of Total:	2.9 %	2.2 %	1.7 %	1.6 %	1.5 %	1.5 %	1.8 %	3.6 %	4.1 %	4.8 %	5.8 %	5.0 %	5.5 %
		Avg / Hour:	1	1	0	0	0	0	0	1	1	1	1	1	1
	Thu	Call Count:	175	173	168	116	110	165	124	307	395	435	484	482	498
		% of Total:	2.0 %	2.0 %	1.9 %	1.3 %	1.3 %	1.9 %	1.4 %	3.5 %	4.5 %	5.0 %	5.5 %	5.5 %	5.7 %
		Avg / Hour:	0	0	0	0	0	0	0	1	1	1	1	1	1

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Administrative	Sun	Call Count:	334	354	422	390	430	396	386	474	404	294	243	7,084
		% of Total:	4.7 %	5.0 %	6.0 %	5.5 %	6.1 %	5.6 %	5.4 %	6.7 %	5.7 %	4.2 %	3.4 %	100.0 %
		Avg / Hour:	1	1	1	1	1	1	1	1	1	1	1	1
	Mon	Call Count:	507	532	592	602	511	551	438	371	412	312	253	8,508
		% of Total:	6.0 %	6.3 %	7.0 %	7.1 %	6.0 %	6.5 %	5.1 %	4.4 %	4.8 %	3.7 %	3.0 %	100.0 %
		Avg / Hour:	1	1	2	2	1	2	1	1	1	1	1	1
	Tue	Call Count:	510	503	549	517	510	459	468	453	344	263	294	8,283
		% of Total:	6.2 %	6.1 %	6.6 %	6.2 %	6.2 %	5.5 %	5.7 %	5.5 %	4.2 %	3.2 %	3.5 %	100.0 %
		Avg / Hour:	1	1	2	1	1	1	1	1	1	1	1	1
	Wed	Call Count:	488	528	540	548	482	566	454	406	416	361	292	8,750
		% of Total:	5.6 %	6.0 %	6.2 %	6.3 %	5.5 %	6.5 %	5.2 %	4.6 %	4.8 %	4.1 %	3.3 %	100.0 %
		Avg / Hour:	1	1	1	2	1	2	1	1	1	1	1	1
	Thu	Call Count:	490	505	578	644	559	510	453	415	401	317	232	8,736
		% of Total:	5.6 %	5.8 %	6.6 %	7.4 %	6.4 %	5.8 %	5.2 %	4.8 %	4.6 %	3.6 %	2.7 %	100.0 %
		Avg / Hour:	1	1	2	2	2	1	1	1	1	1	1	1

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Administrative	Fri	Call Count:	258	203	173	118	128	124	175	331	391	382	437	464	460
		% of Total:	2.9 %	2.3 %	1.9 %	1.3 %	1.4 %	1.4 %	2.0 %	3.7 %	4.4 %	4.3 %	4.9 %	5.2 %	5.2 %
		Avg / Hour:	1	1	0	0	0	0	0	1	1	1	1	1	1
	Sat	Call Count:	323	255	261	199	143	136	105	148	184	294	385	401	362
		% of Total:	4.1 %	3.2 %	3.3 %	2.5 %	1.8 %	1.7 %	1.3 %	1.9 %	2.3 %	3.7 %	4.9 %	5.1 %	4.6 %
		Avg / Hour:	1	1	1	1	0	0	0	0	1	1	1	1	1
	Total	Call Count:	1,695	1,445	1,315	1,041	875	936	942	1,826	2,228	2,593	2,949	3,040	3,053
		% of Total:	2.9 %	2.5 %	2.3 %	1.8 %	1.5 %	1.6 %	1.6 %	3.1 %	3.8 %	4.5 %	5.1 %	5.2 %	5.3 %
		Avg / Group:	1	1	1	0	0	0	0	1	1	1	1	1	1
Non-Emergency	Sun	Call Count:	645	568	448	358	279	222	270	427	486	639	731	780	777
		% of Total:	4.5 %	4.0 %	3.1 %	2.5 %	1.9 %	1.5 %	1.9 %	3.0 %	3.4 %	4.4 %	5.1 %	5.4 %	5.4 %
		Avg / Hour:	2	2	1	1	1	1	1	1	1	2	2	2	2
	Mon	Call Count:	324	247	211	190	224	209	349	671	902	1,132	1,113	1,160	1,124
		% of Total:	1.8 %	1.4 %	1.2 %	1.1 %	1.2 %	1.2 %	1.9 %	3.7 %	5.0 %	6.3 %	6.2 %	6.4 %	6.2 %
		Avg / Hour:	1	1	1	1	1	1	1	2	2	3	3	3	3

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Administrative	Fri	Call Count:	480	497	544	590	509	504	517	410	468	374	355	8,892
		% of Total:	5.4 %	5.6 %	6.1 %	6.6 %	5.7 %	5.7 %	5.8 %	4.6 %	5.3 %	4.2 %	4.0 %	100.0 %
		Avg / Hour:	1	1	1	2	1	1	1	1	1	1	1	1
	Sat	Call Count:	393	449	419	449	449	478	497	376	402	409	345	7,862
		% of Total:	5.0 %	5.7 %	5.3 %	5.7 %	5.7 %	6.1 %	6.3 %	4.8 %	5.1 %	5.2 %	4.4 %	100.0 %
		Avg / Hour:	1	1	1	1	1	1	1	1	1	1	1	1
	Total	Call Count:	3,202	3,368	3,644	3,740	3,450	3,464	3,213	2,905	2,847	2,330	2,014	58,115
		% of Total:	5.5 %	5.8 %	6.3 %	6.4 %	5.9 %	6.0 %	5.5 %	5.0 %	4.9 %	4.0 %	3.5 %	100.0 %
		Avg / Group:	1	1	1	1	1	1	1	1	1	1	1	1
Non-Emergency	Sun	Call Count:	789	795	829	778	855	746	717	714	624	491	411	14,379
		% of Total:	5.5 %	5.5 %	5.8 %	5.4 %	5.9 %	5.2 %	5.0 %	5.0 %	4.3 %	3.4 %	2.9 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	2	1	1	2
	Mon	Call Count:	1,137	1,171	1,298	1,284	1,073	1,040	828	719	618	540	460	18,024
		% of Total:	6.3 %	6.5 %	7.2 %	7.1 %	6.0 %	5.8 %	4.6 %	4.0 %	3.4 %	3.0 %	2.6 %	100.0 %
		Avg / Hour:	3	3	4	4	3	3	2	2	2	1	1	2

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Non-Emergency	Tue	Call Count:	367	279	230	171	222	166	330	672	853	1,065	1,240	1,119	1,099
		% of Total:	2.0 %	1.5 %	1.3 %	0.9 %	1.2 %	0.9 %	1.8 %	3.7 %	4.7 %	5.9 %	6.8 %	6.2 %	6.1 %
		Avg / Hour:	1	1	1	0	1	0	1	2	2	3	3	3	3
	Wed	Call Count:	376	375	238	222	198	174	314	635	916	1,010	1,093	1,076	1,079
		% of Total:	2.1 %	2.1 %	1.3 %	1.2 %	1.1 %	1.0 %	1.7 %	3.5 %	5.1 %	5.6 %	6.1 %	6.0 %	6.0 %
		Avg / Hour:	1	1	1	1	1	0	1	2	3	3	3	3	3
	Thu	Call Count:	353	311	251	179	225	221	319	671	906	981	1,109	1,039	1,066
		% of Total:	2.0 %	1.7 %	1.4 %	1.0 %	1.3 %	1.2 %	1.8 %	3.7 %	5.0 %	5.5 %	6.2 %	5.8 %	5.9 %
		Avg / Hour:	1	1	1	0	1	1	1	2	2	3	3	3	3
	Fri	Call Count:	399	285	246	183	256	193	324	680	869	986	1,006	1,117	1,120
		% of Total:	2.1 %	1.5 %	1.3 %	1.0 %	1.4 %	1.0 %	1.7 %	3.6 %	4.6 %	5.3 %	5.4 %	6.0 %	6.0 %
		Avg / Hour:	1	1	1	1	1	1	1	2	2	3	3	3	3
	Sat	Call Count:	557	457	396	342	252	242	249	405	616	818	917	887	886
		% of Total:	3.4 %	2.8 %	2.4 %	2.1 %	1.5 %	1.5 %	1.5 %	2.4 %	3.7 %	4.9 %	5.5 %	5.3 %	5.3 %
		Avg / Hour:	2	1	1	1	1	1	1	1	2	2	3	2	2

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Non-Emergency	Tue	Call Count:	1,166	1,120	1,337	1,179	1,106	966	915	811	677	547	488	18,125
		% of Total:	6.4 %	6.2 %	7.4 %	6.5 %	6.1 %	5.3 %	5.0 %	4.5 %	3.7 %	3.0 %	2.7 %	100.0 %
		Avg / Hour:	3	3	4	3	3	3	3	2	2	1	1	2
	Wed	Call Count:	1,102	1,208	1,272	1,293	1,120	975	834	727	698	594	448	17,977
		% of Total:	6.1 %	6.7 %	7.1 %	7.2 %	6.2 %	5.4 %	4.6 %	4.0 %	3.9 %	3.3 %	2.5 %	100.0 %
		Avg / Hour:	3	3	3	4	3	3	2	2	2	2	1	2
	Thu	Call Count:	1,121	1,138	1,275	1,244	1,096	960	831	804	730	623	514	17,967
		% of Total:	6.2 %	6.3 %	7.1 %	6.9 %	6.1 %	5.3 %	4.6 %	4.5 %	4.1 %	3.5 %	2.9 %	100.0 %
		Avg / Hour:	3	3	3	3	3	3	2	2	2	2	1	2
	Fri	Call Count:	1,201	1,186	1,263	1,261	1,098	991	915	788	868	810	719	18,764
		% of Total:	6.4 %	6.3 %	6.7 %	6.7 %	5.9 %	5.3 %	4.9 %	4.2 %	4.6 %	4.3 %	3.8 %	100.0 %
		Avg / Hour:	3	3	3	3	3	3	3	2	2	2	2	2
	Sat	Call Count:	913	948	960	947	906	845	835	772	857	848	736	16,591
		% of Total:	5.5 %	5.7 %	5.8 %	5.7 %	5.5 %	5.1 %	5.0 %	4.7 %	5.2 %	5.1 %	4.4 %	100.0 %
		Avg / Hour:	3	3	3	3	2	2	2	2	2	2	2	2

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Non-Emergency	Total	Call Count:	3,021	2,522	2,020	1,645	1,656	1,427	2,155	4,161	5,548	6,631	7,209	7,178	7,151
		% of Total:	2.5 %	2.1 %	1.7 %	1.4 %	1.4 %	1.2 %	1.8 %	3.4 %	4.6 %	5.4 %	5.9 %	5.9 %	5.9 %
		Avg / Group:	1	1	1	1	1	1	1	2	2	3	3	3	3
Non-Reportable	Sun	Call Count:	0	1	2	4	0	0	1	1	0	0	1	3	1
		% of Total:	0.0 %	2.9 %	5.7 %	11.4 %	0.0 %	0.0 %	2.9 %	2.9 %	0.0 %	0.0 %	2.9 %	8.6 %	2.9 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Mon	Call Count:	0	3	0	0	1	0	0	1	1	7	5	6	5
		% of Total:	0.0 %	5.1 %	0.0 %	0.0 %	1.7 %	0.0 %	0.0 %	1.7 %	1.7 %	11.9 %	8.5 %	10.2 %	8.5 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	0	1	0	0	0	0	1	3	0	6	9	11	5
		% of Total:	0.0 %	1.6 %	0.0 %	0.0 %	0.0 %	0.0 %	1.6 %	4.8 %	0.0 %	9.7 %	14.5 %	17.7 %	8.1 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Wed	Call Count:	0	1	0	0	0	0	2	1	5	6	3	36	9
		% of Total:	0.0 %	1.0 %	0.0 %	0.0 %	0.0 %	0.0 %	2.0 %	1.0 %	5.0 %	6.0 %	3.0 %	36.0 %	9.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Non-Emergency	Total	Call Count:	7,429	7,566	8,234	7,986	7,254	6,523	5,875	5,335	5,072	4,453	3,776	121,827
		% of Total:	6.1 %	6.2 %	6.8 %	6.6 %	6.0 %	5.4 %	4.8 %	4.4 %	4.2 %	3.7 %	3.1 %	100.0 %
		Avg / Group:	3	3	3	3	3	3	2	2	2	2	1	2
Non-Reportable	Sun	Call Count:	3	3	2	1	1	6	2	2	0	1	0	35
		% of Total:	8.6 %	8.6 %	5.7 %	2.9 %	2.9 %	17.1 %	5.7 %	5.7 %	0.0 %	2.9 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Mon	Call Count:	1	6	7	1	6	4	2	2	0	1	0	59
		% of Total:	1.7 %	10.2 %	11.9 %	1.7 %	10.2 %	6.8 %	3.4 %	3.4 %	0.0 %	1.7 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	7	4	0	0	7	5	1	1	0	1	0	62
		% of Total:	11.3 %	6.5 %	0.0 %	0.0 %	11.3 %	8.1 %	1.6 %	1.6 %	0.0 %	1.6 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Wed	Call Count:	4	9	2	14	3	1	0	1	1	2	0	100
		% of Total:	4.0 %	9.0 %	2.0 %	14.0 %	3.0 %	1.0 %	0.0 %	1.0 %	1.0 %	2.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Non-Reportable	Thu	Call Count:	0	1	0	0	0	0	0	4	3	9	8	7	7
		% of Total:	0.0 %	1.6 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	6.3 %	4.7 %	14.1 %	12.5 %	10.9 %	10.9 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Fri	Call Count:	0	1	1	2	0	0	0	0	0	5	5	7	13
		% of Total:	0.0 %	1.2 %	1.2 %	2.4 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	5.9 %	5.9 %	8.2 %	15.3 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Sat	Call Count:	0	1	0	0	3	0	2	0	1	3	0	3	3
		% of Total:	0.0 %	2.7 %	0.0 %	0.0 %	8.1 %	0.0 %	5.4 %	0.0 %	2.7 %	8.1 %	0.0 %	8.1 %	8.1 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	0	9	3	6	4	0	6	10	10	36	31	73	43
		% of Total:	0.0 %	2.0 %	0.7 %	1.4 %	0.9 %	0.0 %	1.4 %	2.3 %	2.3 %	8.1 %	7.0 %	16.5 %	9.7 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0	0
Ringdowns	Sun	Call Count:	34	26	57	43	20	19	11	17	22	30	34	50	24
		% of Total:	4.5 %	3.5 %	7.6 %	5.7 %	2.7 %	2.5 %	1.5 %	2.3 %	2.9 %	4.0 %	4.5 %	6.7 %	3.2 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Non-Reportable	Thu	Call Count:	2	7	3	2	7	1	2	0	0	1	0	64
		% of Total:	3.1 %	10.9 %	4.7 %	3.1 %	10.9 %	1.6 %	3.1 %	0.0 %	0.0 %	1.6 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Fri	Call Count:	13	15	1	2	7	5	5	3	0	0	0	85
		% of Total:	15.3 %	17.6 %	1.2 %	2.4 %	8.2 %	5.9 %	5.9 %	3.5 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Sat	Call Count:	1	4	4	0	1	2	3	2	0	4	0	37
		% of Total:	2.7 %	10.8 %	10.8 %	0.0 %	2.7 %	5.4 %	8.1 %	5.4 %	0.0 %	10.8 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	31	48	19	20	32	24	15	11	1	10	0	442
		% of Total:	7.0 %	10.9 %	4.3 %	4.5 %	7.2 %	5.4 %	3.4 %	2.5 %	0.2 %	2.3 %	0.0 %	100.0 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0
Ringdowns	Sun	Call Count:	27	46	29	23	33	31	36	37	33	36	30	748
		% of Total:	3.6 %	6.1 %	3.9 %	3.1 %	4.4 %	4.1 %	4.8 %	4.9 %	4.4 %	4.8 %	4.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Ringdowns	Mon	Call Count:	33	21	24	10	7	8	30	31	24	41	50	34	43
		% of Total:	4.0 %	2.6 %	2.9 %	1.2 %	0.9 %	1.0 %	3.7 %	3.8 %	2.9 %	5.0 %	6.1 %	4.2 %	5.3 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	28	34	22	36	14	8	13	21	22	33	53	38	64
		% of Total:	3.3 %	4.0 %	2.6 %	4.2 %	1.6 %	0.9 %	1.5 %	2.5 %	2.6 %	3.9 %	6.2 %	4.5 %	7.5 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Wed	Call Count:	41	30	27	21	14	15	18	23	35	49	52	49	35
		% of Total:	4.6 %	3.3 %	3.0 %	2.3 %	1.6 %	1.7 %	2.0 %	2.6 %	3.9 %	5.4 %	5.8 %	5.4 %	3.9 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Thu	Call Count:	32	23	22	33	15	20	26	22	37	53	50	48	50
		% of Total:	3.6 %	2.6 %	2.5 %	3.7 %	1.7 %	2.3 %	2.9 %	2.5 %	4.2 %	6.0 %	5.6 %	5.4 %	5.6 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Fri	Call Count:	33	21	25	17	17	18	21	19	34	42	46	31	26
		% of Total:	4.2 %	2.7 %	3.2 %	2.2 %	2.2 %	2.3 %	2.7 %	2.4 %	4.4 %	5.4 %	5.9 %	4.0 %	3.3 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Ringdowns	Mon	Call Count:	61	49	47	46	43	41	59	29	36	26	26	819
		% of Total:	7.4 %	6.0 %	5.7 %	5.6 %	5.3 %	5.0 %	7.2 %	3.5 %	4.4 %	3.2 %	3.2 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	51	49	43	37	46	41	57	34	35	32	41	852
		% of Total:	6.0 %	5.8 %	5.0 %	4.3 %	5.4 %	4.8 %	6.7 %	4.0 %	4.1 %	3.8 %	4.8 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Wed	Call Count:	57	63	55	56	43	59	42	29	42	21	25	901
		% of Total:	6.3 %	7.0 %	6.1 %	6.2 %	4.8 %	6.5 %	4.7 %	3.2 %	4.7 %	2.3 %	2.8 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Thu	Call Count:	54	56	43	52	48	39	29	36	28	40	29	885
		% of Total:	6.1 %	6.3 %	4.9 %	5.9 %	5.4 %	4.4 %	3.3 %	4.1 %	3.2 %	4.5 %	3.3 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Fri	Call Count:	37	40	53	34	49	31	24	29	48	33	51	779
		% of Total:	4.7 %	5.1 %	6.8 %	4.4 %	6.3 %	4.0 %	3.1 %	3.7 %	6.2 %	4.2 %	6.5 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Ringdowns	Sat	Call Count:	46	54	50	33	17	9	15	15	19	32	48	32	32
		% of Total:	5.5 %	6.5 %	6.0 %	4.0 %	2.0 %	1.1 %	1.8 %	1.8 %	2.3 %	3.8 %	5.8 %	3.8 %	3.8 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	247	209	227	193	104	97	134	148	193	280	333	282	274
		% of Total:	4.2 %	3.6 %	3.9 %	3.3 %	1.8 %	1.7 %	2.3 %	2.5 %	3.3 %	4.8 %	5.7 %	4.8 %	4.7 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0	0
Wireless 9-1-1	Sun	Call Count:	481	446	381	283	184	140	135	145	258	298	384	497	568
		% of Total:	4.6 %	4.3 %	3.7 %	2.7 %	1.8 %	1.4 %	1.3 %	1.4 %	2.5 %	2.9 %	3.7 %	4.8 %	5.5 %
		Avg / Hour:	1	1	1	1	1	0	0	0	1	1	1	1	2
	Mon	Call Count:	290	193	177	152	109	119	162	241	328	381	410	527	566
		% of Total:	2.8 %	1.9 %	1.7 %	1.5 %	1.1 %	1.2 %	1.6 %	2.3 %	3.2 %	3.7 %	4.0 %	5.1 %	5.5 %
		Avg / Hour:	1	1	0	0	0	0	0	1	1	1	1	1	2
	Tue	Call Count:	259	254	168	148	138	111	168	280	305	386	445	481	561
		% of Total:	2.5 %	2.5 %	1.6 %	1.4 %	1.3 %	1.1 %	1.6 %	2.7 %	2.9 %	3.7 %	4.3 %	4.6 %	5.4 %
		Avg / Hour:	1	1	0	0	0	0	0	1	1	1	1	1	2

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Ringdowns	Sat	Call Count:	46	30	46	49	20	41	51	32	42	26	47	832
		% of Total:	5.5 %	3.6 %	5.5 %	5.9 %	2.4 %	4.9 %	6.1 %	3.8 %	5.0 %	3.1 %	5.6 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	333	333	316	297	282	283	298	226	264	214	249	5,816
		% of Total:	5.7 %	5.7 %	5.4 %	5.1 %	4.8 %	4.9 %	5.1 %	3.9 %	4.5 %	3.7 %	4.3 %	100.0 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0
Wireless 9-1-1	Sun	Call Count:	549	615	557	601	654	579	621	630	515	486	363	10,370
		% of Total:	5.3 %	5.9 %	5.4 %	5.8 %	6.3 %	5.6 %	6.0 %	6.1 %	5.0 %	4.7 %	3.5 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	1	1	1	1
	Mon	Call Count:	559	631	729	704	725	702	592	621	555	490	341	10,304
		% of Total:	5.4 %	6.1 %	7.1 %	6.8 %	7.0 %	6.8 %	5.7 %	6.0 %	5.4 %	4.8 %	3.3 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	2	1	1	1
	Tue	Call Count:	561	679	705	708	726	665	608	616	527	452	398	10,349
		% of Total:	5.4 %	6.6 %	6.8 %	6.8 %	7.0 %	6.4 %	5.9 %	6.0 %	5.1 %	4.4 %	3.8 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	1	1	1	1

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Wireless 9-1-1	Wed	Call Count:	293	225	180	115	112	109	159	264	371	480	444	464	522
		% of Total:	2.8 %	2.2 %	1.7 %	1.1 %	1.1 %	1.0 %	1.5 %	2.5 %	3.6 %	4.6 %	4.3 %	4.5 %	5.0 %
		Avg / Hour:	1	1	0	0	0	0	0	1	1	1	1	1	1
	Thu	Call Count:	247	216	165	112	93	104	152	288	291	373	444	472	551
		% of Total:	2.5 %	2.2 %	1.7 %	1.1 %	0.9 %	1.1 %	1.5 %	2.9 %	2.9 %	3.8 %	4.5 %	4.8 %	5.6 %
		Avg / Hour:	1	1	0	0	0	0	0	1	1	1	1	1	2
	Fri	Call Count:	325	230	190	132	139	108	179	312	372	353	459	534	517
		% of Total:	3.0 %	2.1 %	1.7 %	1.2 %	1.3 %	1.0 %	1.6 %	2.9 %	3.4 %	3.2 %	4.2 %	4.9 %	4.8 %
		Avg / Hour:	1	1	1	0	0	0	0	1	1	1	1	1	1
	Sat	Call Count:	444	354	373	217	183	155	145	183	271	383	477	572	608
		% of Total:	3.9 %	3.1 %	3.3 %	1.9 %	1.6 %	1.4 %	1.3 %	1.6 %	2.4 %	3.4 %	4.2 %	5.0 %	5.3 %
		Avg / Hour:	1	1	1	1	1	0	0	1	1	1	1	2	2
	Total	Call Count:	2,339	1,918	1,634	1,159	958	846	1,100	1,713	2,196	2,654	3,063	3,547	3,893
		% of Total:	3.2 %	2.6 %	2.2 %	1.6 %	1.3 %	1.2 %	1.5 %	2.3 %	3.0 %	3.6 %	4.2 %	4.8 %	5.3 %
		Avg / Group:	1	1	1	0	0	0	0	1	1	1	1	1	2

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Wireless 9-1-1	Wed	Call Count:	562	703	797	723	651	698	621	569	576	399	387	10,424
		% of Total:	5.4 %	6.7 %	7.6 %	6.9 %	6.2 %	6.7 %	6.0 %	5.5 %	5.5 %	3.8 %	3.7 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	2	1	1	1
	Thu	Call Count:	517	614	684	713	721	606	609	555	536	466	345	9,874
		% of Total:	5.2 %	6.2 %	6.9 %	7.2 %	7.3 %	6.1 %	6.2 %	5.6 %	5.4 %	4.7 %	3.5 %	100.0 %
		Avg / Hour:	1	2	2	2	2	2	2	2	1	1	1	1
	Fri	Call Count:	607	663	728	790	711	701	612	582	648	532	443	10,867
		% of Total:	5.6 %	6.1 %	6.7 %	7.3 %	6.5 %	6.5 %	5.6 %	5.4 %	6.0 %	4.9 %	4.1 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	2	1	1	1
	Sat	Call Count:	615	660	689	644	671	662	669	617	645	572	557	11,366
		% of Total:	5.4 %	5.8 %	6.1 %	5.7 %	5.9 %	5.8 %	5.9 %	5.4 %	5.7 %	5.0 %	4.9 %	100.0 %
		Avg / Hour:	2	2	2	2	2	2	2	2	2	2	2	1
	Total	Call Count:	3,970	4,565	4,889	4,883	4,859	4,613	4,332	4,190	4,002	3,397	2,834	73,554
		% of Total:	5.4 %	6.2 %	6.6 %	6.6 %	6.6 %	6.3 %	5.9 %	5.7 %	5.4 %	4.6 %	3.9 %	100.0 %
		Avg / Group:	2	2	2	2	2	2	2	2	2	1	1	1

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Wireline 9-1-1	Sun	Call Count:	123	91	118	78	65	42	49	65	63	79	88	114	112
		% of Total:	5.2 %	3.9 %	5.0 %	3.3 %	2.8 %	1.8 %	2.1 %	2.8 %	2.7 %	3.4 %	3.7 %	4.9 %	4.8 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Mon	Call Count:	77	44	39	51	28	31	70	70	97	126	121	144	146
		% of Total:	3.0 %	1.7 %	1.5 %	2.0 %	1.1 %	1.2 %	2.7 %	2.7 %	3.8 %	4.9 %	4.8 %	5.7 %	5.7 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	56	66	46	42	32	31	41	70	136	114	145	147	160
		% of Total:	2.2 %	2.6 %	1.8 %	1.6 %	1.2 %	1.2 %	1.6 %	2.7 %	5.3 %	4.4 %	5.6 %	5.7 %	6.2 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Wed	Call Count:	66	66	40	44	36	46	48	79	74	135	147	147	139
		% of Total:	2.6 %	2.6 %	1.6 %	1.7 %	1.4 %	1.8 %	1.9 %	3.1 %	2.9 %	5.3 %	5.7 %	5.7 %	5.4 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Thu	Call Count:	64	46	37	46	32	44	55	79	102	122	157	153	144
		% of Total:	2.5 %	1.8 %	1.5 %	1.8 %	1.3 %	1.7 %	2.2 %	3.1 %	4.0 %	4.8 %	6.2 %	6.0 %	5.7 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Wireline 9-1-1	Sun	Call Count:	128	103	106	111	129	134	134	115	120	110	72	2,349
		% of Total:	5.4 %	4.4 %	4.5 %	4.7 %	5.5 %	5.7 %	5.7 %	4.9 %	5.1 %	4.7 %	3.1 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Mon	Call Count:	145	140	166	175	160	146	152	111	122	102	83	2,546
		% of Total:	5.7 %	5.5 %	6.5 %	6.9 %	6.3 %	5.7 %	6.0 %	4.4 %	4.8 %	4.0 %	3.3 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	161	159	150	157	159	147	133	122	119	106	84	2,583
		% of Total:	6.2 %	6.2 %	5.8 %	6.1 %	6.2 %	5.7 %	5.1 %	4.7 %	4.6 %	4.1 %	3.3 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Wed	Call Count:	151	134	162	185	162	166	144	109	109	97	74	2,560
		% of Total:	5.9 %	5.2 %	6.3 %	7.2 %	6.3 %	6.5 %	5.6 %	4.3 %	4.3 %	3.8 %	2.9 %	100.0 %
		Avg / Hour:	0	0	0	1	0	0	0	0	0	0	0	0
	Thu	Call Count:	139	164	178	153	157	126	116	120	109	114	84	2,541
		% of Total:	5.5 %	6.5 %	7.0 %	6.0 %	6.2 %	5.0 %	4.6 %	4.7 %	4.3 %	4.5 %	3.3 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
Wireline 9-1-1	Fri	Call Count:	61	55	39	52	53	45	45	90	123	111	153	149	138
		% of Total:	2.3 %	2.0 %	1.4 %	1.9 %	2.0 %	1.7 %	1.7 %	3.3 %	4.6 %	4.1 %	5.7 %	5.5 %	5.1 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Sat	Call Count:	86	84	82	57	53	35	50	60	60	104	127	148	125
		% of Total:	3.5 %	3.4 %	3.3 %	2.3 %	2.1 %	1.4 %	2.0 %	2.4 %	2.4 %	4.2 %	5.1 %	6.0 %	5.1 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	533	452	401	370	299	274	358	513	655	791	938	1,002	964
		% of Total:	3.0 %	2.5 %	2.3 %	2.1 %	1.7 %	1.5 %	2.0 %	2.9 %	3.7 %	4.5 %	5.3 %	5.6 %	5.4 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0	0
None	Mon	Call Count:	0	0	0	0	0	0	0	0	0	0	0	0	0
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	0	0	0	0	0	0	0	0	1	7	4	22	15
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	1.2 %	8.2 %	4.7 %	25.9 %	17.6 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
Wireline 9-1-1	Fri	Call Count:	154	162	148	162	155	162	146	118	144	125	113	2,703
		% of Total:	5.7 %	6.0 %	5.5 %	6.0 %	5.7 %	6.0 %	5.4 %	4.4 %	5.3 %	4.6 %	4.2 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Sat	Call Count:	122	141	125	120	135	133	137	130	129	109	115	2,467
		% of Total:	4.9 %	5.7 %	5.1 %	4.9 %	5.5 %	5.4 %	5.6 %	5.3 %	5.2 %	4.4 %	4.7 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	1,000	1,003	1,035	1,063	1,057	1,014	962	825	852	763	625	17,749
		% of Total:	5.6 %	5.7 %	5.8 %	6.0 %	6.0 %	5.7 %	5.4 %	4.6 %	4.8 %	4.3 %	3.5 %	100.0 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0
None	Mon	Call Count:	11	8	9	0	0	0	0	0	0	0	0	28
		% of Total:	39.3 %	28.6 %	32.1 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Tue	Call Count:	11	10	15	0	0	0	0	0	0	0	0	85
		% of Total:	12.9 %	11.8 %	17.6 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		0	1	2	3	4	5	6	7	8	9	10	11	12
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	365	365
None	Wed	Call Count:	0	0	0	0	0	0	0	0	8	0	0	0	0
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	40.0 %	0.0 %	0.0 %	0.0 %	0.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Thu	Call Count:	0	0	0	0	0	0	0	0	3	2	17	5	4
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	9.7 %	6.5 %	54.8 %	16.1 %	12.9 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Fri	Call Count:	0	0	0	0	0	0	0	0	0	0	4	0	0
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	21.1 %	0.0 %	0.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	0	0	0	0	0	0	0	0	12	9	25	27	19
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	6.6 %	4.9 %	13.7 %	14.8 %	10.4 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0	0
Total		Call Count:	7,835	6,555	5,600	4,414	3,896	3,580	4,695	8,371	10,842	12,994	14,548	15,149	15,397
		% of Total:	2.8 %	2.4 %	2.0 %	1.6 %	1.4 %	1.3 %	1.7 %	3.0 %	3.9 %	4.7 %	5.2 %	5.5 %	5.5 %
		Avg / Group:	0	0	0	0	0	0	0	0	1	1	1	1	1

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Day of Week		13	14	15	16	17	18	19	20	21	22	23	Total
		Occurrences	365	365	365	365	365	365	365	365	365	365	365	
None	Wed	Call Count:	0	2	2	8	0	0	0	0	0	0	0	20
		% of Total:	0.0 %	10.0 %	10.0 %	40.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Thu	Call Count:	0	0	0	0	0	0	0	0	0	0	0	31
		% of Total:	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Fri	Call Count:	4	11	0	0	0	0	0	0	0	0	0	19
		% of Total:	21.1 %	57.9 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Hour:	0	0	0	0	0	0	0	0	0	0	0	0
	Total	Call Count:	26	31	26	8	0	0	0	0	0	0	0	183
		% of Total:	14.2 %	16.9 %	14.2 %	4.4 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
		Avg / Group:	0	0	0	0	0	0	0	0	0	0	0	0
Total		Call Count:	15,991	16,914	18,163	17,997	16,934	15,921	14,695	13,492	13,038	11,167	9,498	277,686
		% of Total:	5.8 %	6.1 %	6.5 %	6.5 %	6.1 %	5.7 %	5.3 %	4.9 %	4.7 %	4.0 %	3.4 %	100.0 %
		Avg / Group:	1	1	1	1	1	1	1	1	1	1	1	1

Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

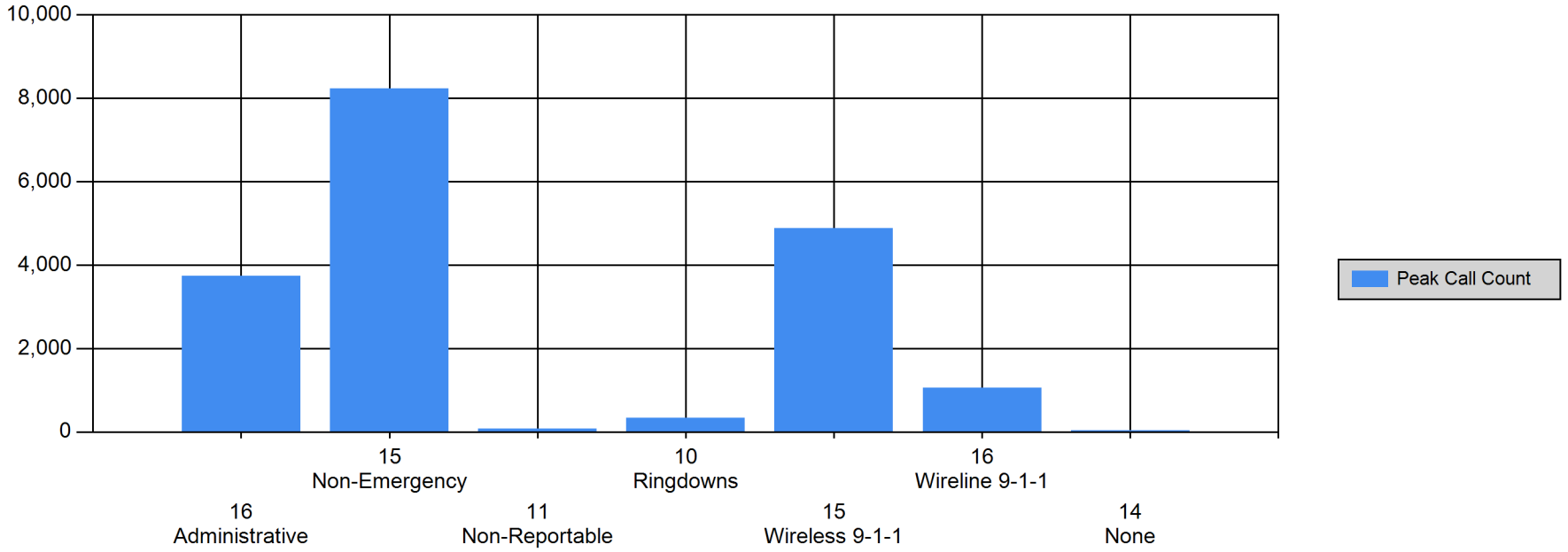
Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Summary Chart

Peak Count By Hour (Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc)



Call Count by Hour

For (Day of Week)

Creation Date: 10/19/2015 03:28:14 PM

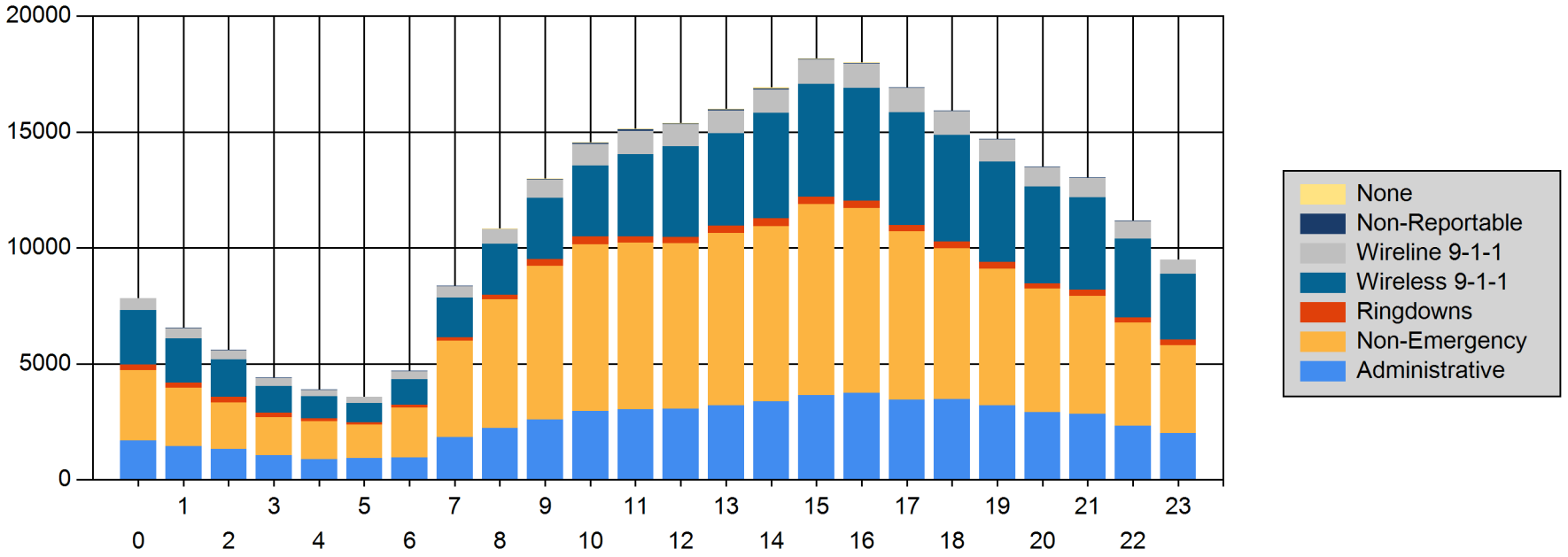
Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Day of Week

Date Range: 01/01/2014 12:00:00 AM - 12/31/2014 11:59:59 PM

Filter Criteria:

Detail Chart

Call Count by Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc



Report Description

Report Definition: Provides the total number of calls processed each hour (00-01 through 23-24) for the specified date range and filter criteria. The peak hour of the reporting period is also presented in the Summary Information section.

This report displays the call count, percentage of total, and average per hour. The data element (item being counted) is calls. Users select the row detail or member for the call count report. Typically they may count calls for agents, consoles, trunks, and so on. The users may also choose to include up to two grouping levels. So, for example, the report could count calls received by Agents, grouped by Site and Class of Service (COS).

Note:

A grey-colored figure on the report indicates a partial count was reported for the time period (hour, day, week, and so on). *Examples: The total count was for only half the hour rather than the entire hour. The average per year was extrapolated from ¼ year's data rather than from a full year's data.*

Report Notes:

Glossary of Terms

Field	Description
Report Heading Information (no field title)	The information that applies to the entire report.
For (row detail)	The lowest level (row detail) of the report. This is the focus or lowest granularity on the report. For example, if reporting on the calls processed for each speed dial, each speed dial button would be shown on a row in the detail section of the report. When defining the contents of the report on Aurora's Report Criteria page, it is the last group selected. (It can also be the only group selected.)
Creation Date	Date and time the report was produced.

Report Description

Glossary of Terms

Field	Description
Grouping	Selected hierarchical level and classifications of the requested data (for example, Level 1: Site; Members: Agent Group). Level 1 is the top level of grouping on the report. Level 2 is the mid-level group, and Members is the bottom or row level. The bottom level defines the lowest level of information on the report.
Date Range	Specified beginning and ending dates and times for the requested data.
Filter Criteria	Selected criteria that determine what data is included or excluded from the report.
Summary Information	The report data summarized by the highest grouping level (first selected group). Lower grouping levels and detail information are not shown in the summary section.
Highest grouping level (no field titles on report)	Top level group (column heading) and its members (line items) to which the displayed data applies, for example, “Sites” (column heading) and “ABC Call Center” (line item).
All	Grand total or summarization of the three types of information represented in the reporting period (Peak Hour, Total Call Count, and Average Call Count per Hour).
Peak Hour	The hour of the day when the largest count (greatest activity) occurred.
Peak Hour Count	Total quantity for the hour where the greatest activity took place for the line item. When the reporting period includes more than one hour of data, the individual hours are added together and the highest total is displayed here. That is, all Hour 00-01s are added together, all Hour 01-02s are added together, and so forth.
Total Count	Total quantity for the line item.
% Total	Percent of the total count for the line item. *(Total Count of Line Item ÷ Total Calls) x 100 = Percentage of Total Calls*

Report Description

Glossary of Terms

Field	Description
Avg / Hour	Average count per hour for the line item. *Total Call Count for Line Item ÷ Number of Hours in Selected Date Range = Avg. Count per Hour*
Detail Information	The requested report data by the selected grouping order.

Report Description

Glossary of Terms

Field	Description
Groups (no field title on the report)	Group names or classifications and the members included within the groups. Members not included in the selected groups are merged in the “Other” groups so that the total call volume includes all calls except those removed by filtering. So, for example, if an Agent group was created that did not include all possible agents, some calls would potentially not be included within the Agent group. These calls would then be assigned to the Other group (all agents that were not included in the Agent group) so that the report totals reflected on the report would represent the total calls received for the date range and filter criteria applied. Events that do not contain a target member will be displayed in a row labeled “None” when the lowest level of items is included. However, if the report does not include the lowest tier of the group, the events with missing members will be shown in the group called “Other.” If the Event contains a grouping/row member, but the member was not included in a tier when the group was created, the event will be counted and displayed in the “Other” row and, if the report has additional groups, it will be included in the Other group. *To reduce the number of events in the Other row, Cassidian Communications recommends that all members be assigned to one of the grouping elements included in the grouping tier.* An example of “None” can be best seen by using a Call Count report where the lowest grouping level = Speed Dial buttons. The calls that were not transferred will be shown in the “None” row, since no speed dial was used (for the transfer). *To reduce the number of events categorized as None, Cassidian Communications recommends that you include a filter to exclude these items when requesting the report.*

Report Description

Glossary of Terms

Field	Description
00-01, 01-02, 02-03, and so forth	Column heading for each hour under which the number of occurrences, total call count, percentage of the line item's total count for the reporting period, and average calls per hour for the line item are presented.
Total	Column heading for the total quantity, percentage, and average for the line item.
Occurrences	Displays the number of times the designated hour occurred during the specified date range and time of the report. If the requested time range includes a partial hour, the number of occurrences for that hour will be displayed to the nearest tenth. For example, if the date and time range of the report is from December 3, 8:00 a.m. to December 4, 8:15 a.m., the number of occurrences for hour number 08-09 (8:00 a.m.) will be 1.3.
Call Count	Total call count for the designated hour. If the specified date range spans more than a day, some or all the hours could have more than one hour's data in the field. In that case, the displayed data will be the total of the covered hours. For example, if the date range includes the first hour (hour 00-01) of December 3 and the first hour of December 4, the Hour 00-01 column will contain the sum of both hours of data.
% of Total	Percent of the total of the line item. *(Total Count for the Hour* ÷ Total Count for Line Item) x 100 = Percentage of Total* ** (or hours, for example, the reporting period covers two days)*

Report Description

Glossary of Terms

Field	Description
Avg / Hour	Sum total of the hour for the line item divided by the number of hours (occurrences) reported in the column. If the specified date range spans more than a day, some or all the hours could have more than one hour's data in the field. In that case, the displayed data will be the average of the covered hours. For example, if the date range includes the first hour of December 3 and the first hour of December 4, the Hour 00-01 column will contain the average of both hours of data. Aurora will automatically extrapolate for values when the selected time period does not match the time increments included in the report. For example, if the selected time period starts in the middle of the hour (6:30), the call count for that hour (06-07) will reflect only a half an hour's data. Aurora will then extrapolate the ½ hour's count to a total hour by dividing the total count by ½ hour rather than by 1 hour. The resultant Avg / Hour will then be a bigger number than the total. For example, if calls were processed by your site for only ½ an hour and the total call count for the hour was 25, Aurora would divide 25 by ½. The average per hour for that hour would then be 50. This field will be color-coded when extrapolated due to partial data. Aurora does not adjust or extrapolate in cases where data does not exist, such as a case when the call-taking application was not in service. *Total Count for the Specified Hour ÷ Number of Hours = Average Count for the Hour*

Report Description

Glossary of Terms

Field	Description
Total	For each grouping level, the total hourly call count, the percentage of the total processed calls for the reporting period, and the average number of calls processed per member within the groups and sub-groups. They are color-coded for readability. Note that the Avg / Group statistic factors in the number of occurrences *[Call Count ÷ (Number of Groups x Number of Occurrences)]*. It also includes all of the groups and sub-groups above it (if any). For example, if there are three grouping levels consisting of 2 Sites (top level), 4 Agents per site, and 3 Consoles per agent, the average per group for the Site grouping (grand total) would be the total calls processed divided by 24 (the total number of group members listed on the report [2 x 4 x 3]) times the number of occurrences. It would not be the total calls processed divided by 2 (2 sites) times the number of occurrences.

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Summary Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Peak Month	Peak Month Count	Total Count	% Total	Avg / Month
All	May	26,153	279,581	100.0 %	23,298
Administrative	May	5,117	55,151	19.7 %	4,596
Non-Emergency	May	11,050	117,503	42.0 %	9,792
Non-Reportable	Jul	72	461	0.2 %	38
Ringdowns	Aug	583	6,009	2.1 %	501
Wireless 9-1-1	May	7,466	78,216	28.0 %	6,518
Wireline 9-1-1	Mar	1,798	17,499	6.3 %	1,458
None	Jul	650	4,742	1.7 %	395

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Administrative	Incoming	Unknown	Call Count:	71	134	118	95	114	83	76	49	70	73	85	113	1,081
			% of Total:	6.6 %	12.4 %	10.9 %	8.8 %	10.5 %	7.7 %	7.0 %	4.5 %	6.5 %	6.8 %	7.9 %	10.5 %	100.0 %
			Avg / Month:	71	134	118	95	114	83	76	49	70	73	85	113	90
		Wireless	Call Count:	0	1	0	0	0	0	0	0	0	0	0	0	1
			% of Total:	0.0 %	100.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Month:	0	1	0	0	0	0	0	0	0	0	0	0	0
		Wire-line	Call Count:	547	507	576	433	601	513	454	440	474	484	495	468	5,992
			% of Total:	9.1 %	8.5 %	9.6 %	7.2 %	10.0 %	8.6 %	7.6 %	7.3 %	7.9 %	8.1 %	8.3 %	7.8 %	100.0 %
			Avg / Month:	547	507	576	433	601	513	454	440	474	484	495	468	499
		Total	Call Count:	618	642	694	528	715	596	530	489	544	557	580	581	7,074
			% of Total:	8.7 %	9.1 %	9.8 %	7.5 %	10.1 %	8.4 %	7.5 %	6.9 %	7.7 %	7.9 %	8.2 %	8.2 %	100.0 %
			Avg / Group:	206	214	231	176	238	199	177	163	181	186	193	194	197

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Administrative	Outgoing	Outgoing	Call Count:	3,856	3,565	4,258	3,876	4,399	4,259	4,075	4,177	4,098	3,983	3,900	3,610	48,056
			% of Total:	8.0 %	7.4 %	8.9 %	8.1 %	9.2 %	8.9 %	8.5 %	8.7 %	8.5 %	8.3 %	8.1 %	7.5 %	100.0 %
			Avg / Month:	3,856	3,565	4,258	3,876	4,399	4,259	4,075	4,177	4,098	3,983	3,900	3,610	4,005
		Total	Call Count:	3,856	3,565	4,258	3,876	4,399	4,259	4,075	4,177	4,098	3,983	3,900	3,610	48,056
			% of Total:	8.0 %	7.4 %	8.9 %	8.1 %	9.2 %	8.9 %	8.5 %	8.7 %	8.5 %	8.3 %	8.1 %	7.5 %	100.0 %
			Avg / Group:	3,856	3,565	4,258	3,876	4,399	4,259	4,075	4,177	4,098	3,983	3,900	3,610	4,005
	Unknown	None	Call Count:	0	2	3	3	3	2	1	1	1	2	2	1	21
			% of Total:	0.0 %	9.5 %	14.3 %	14.3 %	14.3 %	9.5 %	4.8 %	4.8 %	4.8 %	9.5 %	9.5 %	4.8 %	100.0 %
			Avg / Month:	0	2	3	3	3	2	1	1	1	2	2	1	2
		Total	Call Count:	0	2	3	3	3	2	1	1	1	2	2	1	21
			% of Total:	0.0 %	9.5 %	14.3 %	14.3 %	14.3 %	9.5 %	4.8 %	4.8 %	4.8 %	9.5 %	9.5 %	4.8 %	100.0 %
			Avg / Group:	0	2	3	3	3	2	1	1	1	2	2	1	2

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Administrative	Total		Call Count:	4,474	4,209	4,955	4,407	5,117	4,857	4,606	4,667	4,643	4,542	4,482	4,192	55,151
			% of Total:	8.1 %	7.6 %	9.0 %	8.0 %	9.3 %	8.8 %	8.4 %	8.5 %	8.4 %	8.2 %	8.1 %	7.6 %	100.0 %
			Avg / Group:	895	842	991	881	1,023	971	921	933	929	908	896	838	919
Non-Emergency	Incoming	Unknown	Call Count:	61	104	72	76	590	188	84	89	105	63	249	332	2,013
			% of Total:	3.0 %	5.2 %	3.6 %	3.8 %	29.3 %	9.3 %	4.2 %	4.4 %	5.2 %	3.1 %	12.4 %	16.5 %	100.0 %
			Avg / Month:	61	104	72	76	590	188	84	89	105	63	249	332	168
		Wire-line	Call Count:	7,855	7,899	8,861	8,732	9,371	9,239	9,335	9,340	8,852	8,536	7,546	7,485	103,051
			% of Total:	7.6 %	7.7 %	8.6 %	8.5 %	9.1 %	9.0 %	9.1 %	9.1 %	8.6 %	8.3 %	7.3 %	7.3 %	100.0 %
			Avg / Month:	7,855	7,899	8,861	8,732	9,371	9,239	9,335	9,340	8,852	8,536	7,546	7,485	8,588
		Total	Call Count:	7,916	8,003	8,933	8,808	9,961	9,427	9,419	9,429	8,957	8,599	7,795	7,817	105,064
			% of Total:	7.5 %	7.6 %	8.5 %	8.4 %	9.5 %	9.0 %	9.0 %	9.0 %	8.5 %	8.2 %	7.4 %	7.4 %	100.0 %
			Avg / Group:	3,958	4,002	4,467	4,404	4,981	4,714	4,710	4,715	4,479	4,300	3,898	3,909	4,378

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Non-Emergency	Outgoing	Outgoing	Call Count:	963	887	1,063	935	1,089	1,072	954	1,192	1,044	1,157	1,038	1,045	12,439
			% of Total:	7.7 %	7.1 %	8.5 %	7.5 %	8.8 %	8.6 %	7.7 %	9.6 %	8.4 %	9.3 %	8.3 %	8.4 %	100.0 %
			Avg / Month:	963	887	1,063	935	1,089	1,072	954	1,192	1,044	1,157	1,038	1,045	1,037
		Total	Call Count:	963	887	1,063	935	1,089	1,072	954	1,192	1,044	1,157	1,038	1,045	12,439
			% of Total:	7.7 %	7.1 %	8.5 %	7.5 %	8.8 %	8.6 %	7.7 %	9.6 %	8.4 %	9.3 %	8.3 %	8.4 %	100.0 %
			Avg / Group:	963	887	1,063	935	1,089	1,072	954	1,192	1,044	1,157	1,038	1,045	1,037
	Total		Call Count:	8,879	8,890	9,996	9,743	11,050	10,499	10,373	10,621	10,001	9,756	8,833	8,862	117,503
			% of Total:	7.6 %	7.6 %	8.5 %	8.3 %	9.4 %	8.9 %	8.8 %	9.0 %	8.5 %	8.3 %	7.5 %	7.5 %	100.0 %
			Avg / Group:	2,960	2,963	3,332	3,248	3,683	3,500	3,458	3,540	3,334	3,252	2,944	2,954	3,264
Non-Reportable	Incoming	Wire-line	Call Count:	6	14	0	0	0	0	0	0	0	0	0	0	20
			% of Total:	30.0 %	70.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Month:	6	14	0	0	0	0	0	0	0	0	0	0	2

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Non-Reportable	Incoming	Total	Call Count:	6	14	0	0	0	0	0	0	0	0	0	0	20
			% of Total:	30.0 %	70.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Group:	6	14	0	0	0	0	0	0	0	0	0	0	2
	Outgoing	Outgoing	Call Count:	46	33	32	41	33	22	72	34	41	27	19	41	441
			% of Total:	10.4 %	7.5 %	7.3 %	9.3 %	7.5 %	5.0 %	16.3 %	7.7 %	9.3 %	6.1 %	4.3 %	9.3 %	100.0 %
			Avg / Month:	46	33	32	41	33	22	72	34	41	27	19	41	37
		Total	Call Count:	46	33	32	41	33	22	72	34	41	27	19	41	441
			% of Total:	10.4 %	7.5 %	7.3 %	9.3 %	7.5 %	5.0 %	16.3 %	7.7 %	9.3 %	6.1 %	4.3 %	9.3 %	100.0 %
			Avg / Group:	46	33	32	41	33	22	72	34	41	27	19	41	37
	Total		Call Count:	52	47	32	41	33	22	72	34	41	27	19	41	461
			% of Total:	11.3 %	10.2 %	6.9 %	8.9 %	7.2 %	4.8 %	15.6 %	7.4 %	8.9 %	5.9 %	4.1 %	8.9 %	100.0 %
			Avg / Group:	26	24	16	21	17	11	36	17	21	14	10	21	19

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Ringdowns	Incoming	Unknown	Call Count:	2	13	0	2	2	4	1	7	0	1	1	2	35
			% of Total:	5.7 %	37.1 %	0.0 %	5.7 %	5.7 %	11.4 %	2.9 %	20.0 %	0.0 %	2.9 %	2.9 %	5.7 %	100.0 %
			Avg / Month:	2	13	0	2	2	4	1	7	0	1	1	2	3
		Wire-line	Call Count:	177	317	184	183	217	209	216	237	218	213	197	233	2,601
			% of Total:	6.8 %	12.2 %	7.1 %	7.0 %	8.3 %	8.0 %	8.3 %	9.1 %	8.4 %	8.2 %	7.6 %	9.0 %	100.0 %
			Avg / Month:	177	317	184	183	217	209	216	237	218	213	197	233	217
		Total	Call Count:	179	330	184	185	219	213	217	244	218	214	198	235	2,636
			% of Total:	6.8 %	12.5 %	7.0 %	7.0 %	8.3 %	8.1 %	8.2 %	9.3 %	8.3 %	8.1 %	7.5 %	8.9 %	100.0 %
			Avg / Group:	90	165	92	93	110	107	109	122	109	107	99	118	110
	Outgoing	Outgoing	Call Count:	259	180	327	311	295	261	287	339	266	263	287	298	3,373
			% of Total:	7.7 %	5.3 %	9.7 %	9.2 %	8.7 %	7.7 %	8.5 %	10.1 %	7.9 %	7.8 %	8.5 %	8.8 %	100.0 %
			Avg / Month:	259	180	327	311	295	261	287	339	266	263	287	298	281

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Ringdowns	Outgoing	Total	Call Count:	259	180	327	311	295	261	287	339	266	263	287	298	3,373
			% of Total:	7.7 %	5.3 %	9.7 %	9.2 %	8.7 %	7.7 %	8.5 %	10.1 %	7.9 %	7.8 %	8.5 %	8.8 %	100.0 %
			Avg / Group:	259	180	327	311	295	261	287	339	266	263	287	298	281
	Total		Call Count:	438	510	511	496	514	474	504	583	484	477	485	533	6,009
			% of Total:	7.3 %	8.5 %	8.5 %	8.3 %	8.6 %	7.9 %	8.4 %	9.7 %	8.1 %	7.9 %	8.1 %	8.9 %	100.0 %
			Avg / Group:	146	170	170	165	171	158	168	194	161	159	162	178	167
Wireless 9-1-1	Incoming	Unknown	Call Count:	7	20	142	6	57	71	5	9	1	7	3	6	334
			% of Total:	2.1 %	6.0 %	42.5 %	1.8 %	17.1 %	21.3 %	1.5 %	2.7 %	0.3 %	2.1 %	0.9 %	1.8 %	100.0 %
			Avg / Month:	7	20	142	6	57	71	5	9	1	7	3	6	28
		Wireless	Call Count:	5,824	5,124	6,057	6,504	7,382	6,665	7,079	7,206	6,980	6,640	6,078	5,657	77,196
			% of Total:	7.5 %	6.6 %	7.8 %	8.4 %	9.6 %	8.6 %	9.2 %	9.3 %	9.0 %	8.6 %	7.9 %	7.3 %	100.0 %
			Avg / Month:	5,824	5,124	6,057	6,504	7,382	6,665	7,079	7,206	6,980	6,640	6,078	5,657	6,433

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Wireless 9-1-1	Incoming	Wire-line	Call Count:	33	56	53	54	27	54	83	59	61	53	75	78	686
			% of Total:	4.8 %	8.2 %	7.7 %	7.9 %	3.9 %	7.9 %	12.1 %	8.6 %	8.9 %	7.7 %	10.9 %	11.4 %	100.0 %
			Avg / Month:	33	56	53	54	27	54	83	59	61	53	75	78	57
		Total	Call Count:	5,864	5,200	6,252	6,564	7,466	6,790	7,167	7,274	7,042	6,700	6,156	5,741	78,216
			% of Total:	7.5 %	6.6 %	8.0 %	8.4 %	9.5 %	8.7 %	9.2 %	9.3 %	9.0 %	8.6 %	7.9 %	7.3 %	100.0 %
			Avg / Group:	1,955	1,733	2,084	2,188	2,489	2,263	2,389	2,425	2,347	2,233	2,052	1,914	2,173
	Total		Call Count:	5,864	5,200	6,252	6,564	7,466	6,790	7,167	7,274	7,042	6,700	6,156	5,741	78,216
			% of Total:	7.5 %	6.6 %	8.0 %	8.4 %	9.5 %	8.7 %	9.2 %	9.3 %	9.0 %	8.6 %	7.9 %	7.3 %	100.0 %
			Avg / Group:	1,955	1,733	2,084	2,188	2,489	2,263	2,389	2,425	2,347	2,233	2,052	1,914	2,173
Wireline 9-1-1	Incoming	Unknown	Call Count:	0	4	69	2	8	17	4	2	1	1	2	2	112
			% of Total:	0.0 %	3.6 %	61.6 %	1.8 %	7.1 %	15.2 %	3.6 %	1.8 %	0.9 %	0.9 %	1.8 %	1.8 %	100.0 %
			Avg / Month:	0	4	69	2	8	17	4	2	1	1	2	2	9

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Wireline 9-1-1	Incoming	VoIP	Call Count:	58	32	68	77	75	66	55	47	50	45	40	58	671
			% of Total:	8.6 %	4.8 %	10.1 %	11.5 %	11.2 %	9.8 %	8.2 %	7.0 %	7.5 %	6.7 %	6.0 %	8.6 %	100.0 %
			Avg / Month:	58	32	68	77	75	66	55	47	50	45	40	58	56
		Wireless	Call Count:	288	222	275	290	359	311	314	331	299	309	271	276	3,545
			% of Total:	8.1 %	6.3 %	7.8 %	8.2 %	10.1 %	8.8 %	8.9 %	9.3 %	8.4 %	8.7 %	7.6 %	7.8 %	100.0 %
			Avg / Month:	288	222	275	290	359	311	314	331	299	309	271	276	295
		Wire-line	Call Count:	1,101	1,092	1,386	1,127	1,192	1,125	1,130	1,064	1,003	1,004	984	963	13,171
			% of Total:	8.4 %	8.3 %	10.5 %	8.6 %	9.1 %	8.5 %	8.6 %	8.1 %	7.6 %	7.6 %	7.5 %	7.3 %	100.0 %
			Avg / Month:	1,101	1,092	1,386	1,127	1,192	1,125	1,130	1,064	1,003	1,004	984	963	1,098
		Total	Call Count:	1,447	1,350	1,798	1,496	1,634	1,519	1,503	1,444	1,353	1,359	1,297	1,299	17,499
			% of Total:	8.3 %	7.7 %	10.3 %	8.5 %	9.3 %	8.7 %	8.6 %	8.3 %	7.7 %	7.8 %	7.4 %	7.4 %	100.0 %
			Avg / Group:	362	338	450	374	409	380	376	361	338	340	324	325	365

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
Wireline 9-1-1	Total		Call Count:	1,447	1,350	1,798	1,496	1,634	1,519	1,503	1,444	1,353	1,359	1,297	1,299	17,499
			% of Total:	8.3 %	7.7 %	10.3 %	8.5 %	9.3 %	8.7 %	8.6 %	8.3 %	7.7 %	7.8 %	7.4 %	7.4 %	100.0 %
			Avg / Group:	362	338	450	374	409	380	376	361	338	340	324	325	365
None	Incoming	Unknown	Call Count:	111	130	16	0	5	10	2	1	2	2	3	0	282
			% of Total:	39.4 %	46.1 %	5.7 %	0.0 %	1.8 %	3.5 %	0.7 %	0.4 %	0.7 %	0.7 %	1.1 %	0.0 %	100.0 %
			Avg / Month:	111	130	16	0	5	10	2	1	2	2	3	0	24
		Wire-line	Call Count:	185	11	600	433	332	387	645	565	412	255	220	295	4,340
			% of Total:	4.3 %	0.3 %	13.8 %	10.0 %	7.6 %	8.9 %	14.9 %	13.0 %	9.5 %	5.9 %	5.1 %	6.8 %	100.0 %
			Avg / Month:	185	11	600	433	332	387	645	565	412	255	220	295	362
		Total	Call Count:	296	141	616	433	337	397	647	566	414	257	223	295	4,622
			% of Total:	6.4 %	3.1 %	13.3 %	9.4 %	7.3 %	8.6 %	14.0 %	12.2 %	9.0 %	5.6 %	4.8 %	6.4 %	100.0 %
			Avg / Group:	148	71	308	217	169	199	324	283	207	129	112	148	193

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
None	Internal	Internal	Call Count:	51	2	7	2	2	0	2	0	1	0	0	0	67
			% of Total:	76.1 %	3.0 %	10.4 %	3.0 %	3.0 %	0.0 %	3.0 %	0.0 %	1.5 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Month:	51	2	7	2	2	0	2	0	1	0	0	0	6
		Total	Call Count:	51	2	7	2	2	0	2	0	1	0	0	0	67
			% of Total:	76.1 %	3.0 %	10.4 %	3.0 %	3.0 %	0.0 %	3.0 %	0.0 %	1.5 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Group:	51	2	7	2	2	0	2	0	1	0	0	0	6
	Outgoing	Outgoing	Call Count:	37	7	6	0	0	2	1	0	0	0	0	0	53
			% of Total:	69.8 %	13.2 %	11.3 %	0.0 %	0.0 %	3.8 %	1.9 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Month:	37	7	6	0	0	2	1	0	0	0	0	0	4
		Total	Call Count:	37	7	6	0	0	2	1	0	0	0	0	0	53
			% of Total:	69.8 %	13.2 %	11.3 %	0.0 %	0.0 %	3.8 %	1.9 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
			Avg / Group:	37	7	6	0	0	2	1	0	0	0	0	0	4

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Information

Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc	Call Origin	Call Service		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
			Occurrences	1	1	1	1	1	1	1	1	1	1	1	1	
None	Total		Call Count:	384	150	629	435	339	399	650	566	415	257	223	295	4,742
			% of Total:	8.1 %	3.2 %	13.3 %	9.2 %	7.1 %	8.4 %	13.7 %	11.9 %	8.8 %	5.4 %	4.7 %	6.2 %	100.0 %
			Avg / Group:	96	38	157	109	85	100	163	142	104	64	56	74	99
Total			Call Count:	21,538	20,356	24,173	23,182	26,153	24,560	24,875	25,189	23,979	23,118	21,495	20,963	279,581
			% of Total:	7.7 %	7.3 %	8.6 %	8.3 %	9.4 %	8.8 %	8.9 %	9.0 %	8.6 %	8.3 %	7.7 %	7.5 %	100.0 %
			Avg / Group:	897	848	1,007	966	1,090	1,023	1,036	1,050	999	963	896	873	971

Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

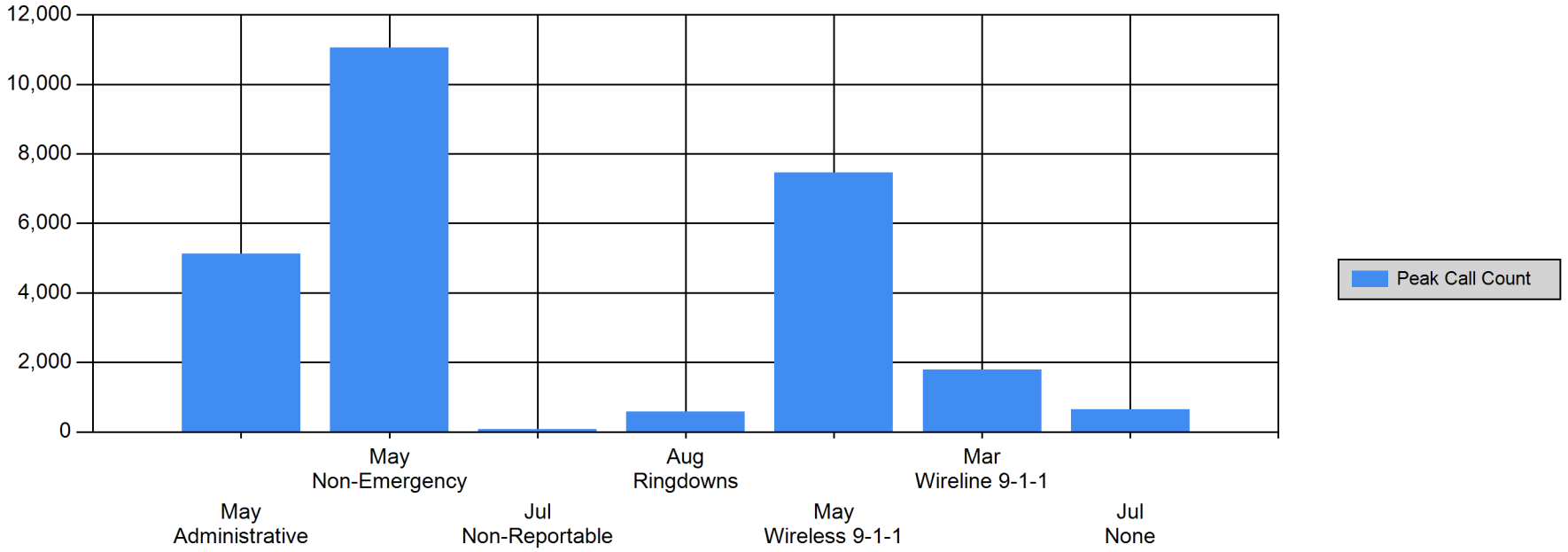
Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Summary Chart

Peak Count By Month (Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc)



Aurora Call Count by Month

For (Call Service)

Creation Date: 02/10/2016 02:52:46 PM

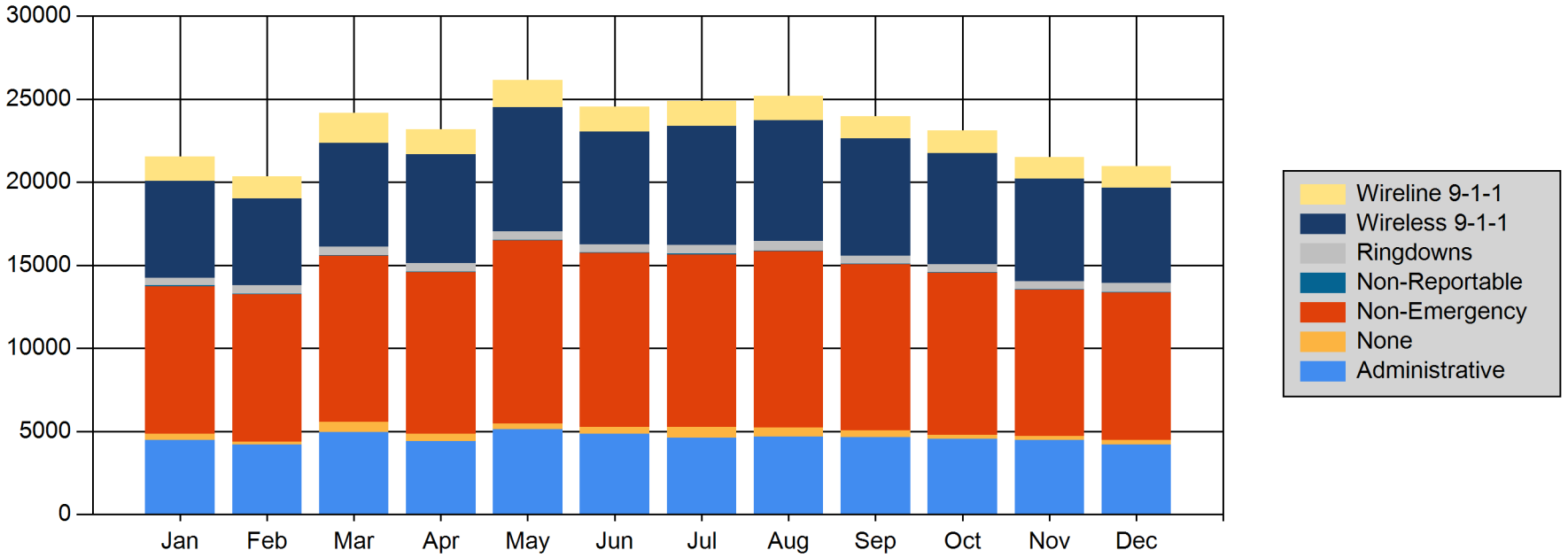
Grouping: Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc & Call Origin & Call Service

Date Range: 01/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria:

Detail Chart

Call Count by Non-Emergency, Wireline 9-1-1, Wireless 9-1-1, Ringdowns, Administrative, Non-Reportable, Misc



2015 Workload

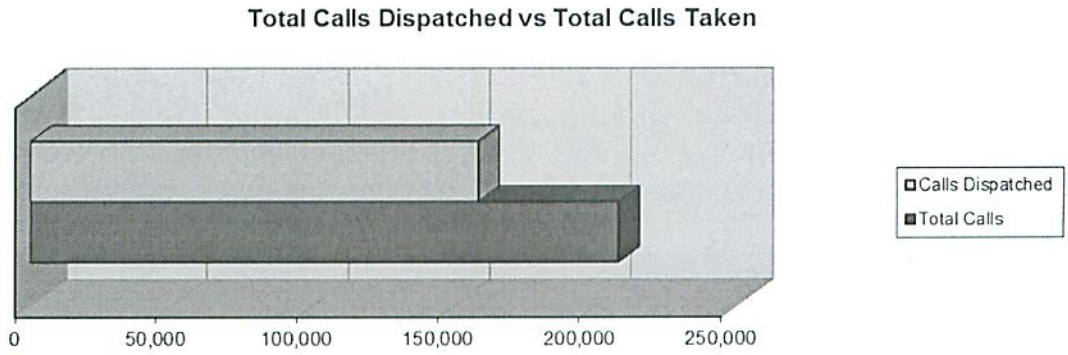
CALLS FOR SERVICE

The Communications Center is responsible for providing services for the Allentown Police Department, Emergency Medical Services (EMS), Fire Department, Allentown Parking Authority, and Animal Control. This responsibility includes answering and dispatching calls for service for these City agencies.

The following table indicates calls dispatched*

POLICE	119,647
EMS	15,542
FIRE	12,036
ANIMAL CONTROL	706
PARKING AUTHORITY	6,789
PUBLIC WORKS	1,960
TOTAL	**156,680**

*Dispatched calls are the number of incidents assigned an agency complaint number through the Computer Aided Dispatch system. This does not reflect the total number of calls received into the Communications Center. The actual number of calls into the Communications Center in 2015 was XXXXX.



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107 Kathy Ann Court
McMurray, PA 15317

City of Bethlehem

DRAFT

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

Call Count Comparison Summary

From: 01/01/2015 00:00:00
To: 12/31/2015 23:59:59

Trunk & Line Group	Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
911 Line Group	In	847	815	856	781	842	880	934	893	832	834	773	788	10075
	Out	2	11	8	7	4	30	9	4	4	5	4	7	95
	Total	849	826	864	788	846	910	943	897	836	839	777	795	10170
Admin Line Group	In	6466	6317	7255	6672	7102	7061	7450	7544	7240	7270	6706	6418	83501
	Out	3988	3807	4058	4029	4303	4264	4388	4256	4184	3887	4009	3789	48962
	Total	10454	10124	11313	10701	11405	11325	11838	11800	11424	11157	10715	10207	132463
Default Line Group	In	2	3	1	2	1	2	1	0	4	0	1	2	19
	Out	4	5	12	13	14	11	8	8	5	1	3	2	86
	Total	6	8	13	15	15	13	9	8	9	1	4	4	105
Intercom Line Group	In	0	0	0	0	0	0	0	0	0	1	0	0	1
	Out	0	0	0	0	1	0	0	0	0	0	0	0	1
	Total	0	0	0	0	1	0	0	0	0	1	0	0	2
Ringdown Line Group	In	755	806	779	715	799	715	641	691	635	627	583	534	8280
	Out	1266	1212	1321	1052	1236	1197	1325	1387	1193	1213	1058	897	14357
	Total	2021	2018	2100	1767	2035	1912	1966	2078	1828	1840	1641	1431	22637
W911 Line Group	In	2640	2561	2763	2600	2821	2853	3395	3284	3095	2742	2622	2403	33779
	Out	10	11	13	5	10	61	24	15	12	14	13	14	202
	Total	2650	2572	2776	2605	2831	2914	3419	3299	3107	2756	2635	2417	33981

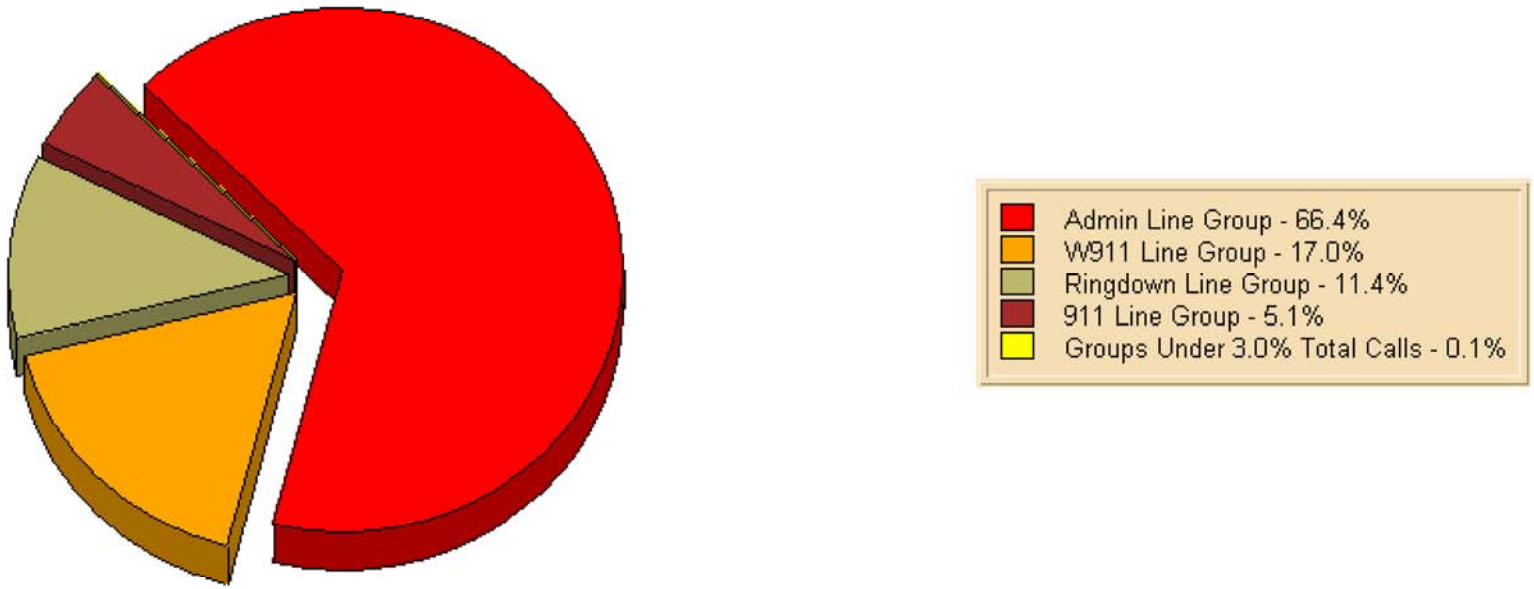
Report Totals

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Reporting Year - Monthly Totals	15980	15548	17066	15876	17133	17074	18175	18082	17204	16594	15772	14854	199358
Reporting Year - YTD Totals	15980	31528	48594	64470	81603	98677	116852	134934	152138	168732	184504	199358	199358
Prior Year - YTD Totals	16913	36102	52174	67995	85671	102728	120592	139562	156761	173992	188681	204092	204092
YTD % Change	-5.52%	-12.67%	-6.86%	-5.18%	-4.75%	-3.94%	-3.10%	-3.32%	-2.95%	-3.02%	-2.21%	-2.32%	-2.32%

Call Count Comparison Summary

From: 01/01/2015 00:00:00
To: 12/31/2015 23:59:59

Total Calls Year-To-Date



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Lehigh County

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ABD PAIN-ANEURYSM	2
ABD PAIN-ATWN UNCLAS	3
ABD PAIN-FAINTING	36
ABD PAIN-FEMALE FAIN	31
ABD PAIN-FEMALE PAIN	98
ABD PAIN-KNOWN ANEU	3
ABD PAIN-MALE PAIN A	63
ABD PAIN-NOT ALERT	23
ABDOMINAL PAIN	457
AIRPORT ALERT 1	1
ALARM-FIRE-COMRCL	1
ALARM-FIRE-DWELLING	1
ALARM-FIRE-HIGH OCC	1
ALARM-FIRE-HIGH RISE	1
ALARM-FIRE-LIFE HAZ	3
ALARM-WATER FLOW	1
ALLERGIC REACTION	38
ALLERGIC-NOT ALERT	10
ALLERGIC-REACTION HX	13
ALLERGIC-RESP DIST	83
ALLERGIC-STINGS	2
ALLERGIC-UNK	14
ALS STAGING	259
ANIMAL BITE-HEMOR	3
ANIMAL BITE-NOT DANG	1
ANIMAL BITE-POS DANG	4
ANIMAL BITE-SUPERFIC	1
ANIMAL BITE-UNK	5
ASSAULT-NOT DANGER	36
ASSAULT-NOT RECENT	3
ASSAULT-POSS DANGE	70
ASSAULT-SER HEMOR	4
ASSAULT-UNCONSC	1
ASSAULT-UNKNOWN	69
ASTHMA-ABN BREATH	26
ASTHMA-CHANGING COI	1
ASTHMA-NOT ALERT	3
ASTHMA-SEVERE	16
AUTOMOBILE FIRE	3
BACK PAIN-FAINTING	3
BACK PAIN-NO TRAUMA	273
BACK PAIN-NON RECENT	31
BACK PAIN-NOT ALERT	4
BLEEDING DISORDER	1
BLEEDING-ABN BREATH	25
BLEEDING-ATWN UNCLA	1
BLEEDING-BLOOD THINN	33

BLEEDING-DANGEROUS	102
BLEEDING-DIALYSIS	2
BLEEDING-MINOR	3
BLEEDING-NOT ALERT	28
BLEEDING-NOT DANGER	111
BLEEDING-POSS DANGEF	181
BLEEDING-SERIOUS	59
BLEEDING-TUBE	14
BLEEDING-UNCONSCIOU	1
BLS STAGING	3
BRUSH FIRE	1
BURNS-DIFF BREATH	1
BURNS-LESS THAN 18	2
BURNS-MINOR	1
BURNS-UNKNOWN	2
CARD ARREST-AGONAL	24
CARD ARREST-CLASS 5	54
CARD ARREST-DEATH QU	2
CARD ARREST-HANGING	5
CARD ARREST-INEF BRE	21
CARD ARREST-NO BREAT	151
CHEST PAIN-35 OR OLD	327
CHEST PAIN-35 OR YNG	33
CHEST PAIN-CARD HX	138
CHEST PAIN-CHANGE CO	17
CHEST PAIN-CLAMMY	229
CHEST PAIN-COCAINE	1
CHEST PAIN-DIF BREAT	301
CHEST PAIN-NOT ALERT	48
CHEST PAIN-RESP DIST	149
CHOKING-DIF BREATH	25
CHOKING-NOT ALERT	1
CHOKING-OPEN AIRWAY	12
CHOKING-VERIFIED	3
CONF SPC ENTRAPMENT	1
DIABETIC-ABN BEHAV	46
DIABETIC-ABN BREATH	14
DIABETIC-ALERT	95
DIABETIC-ATWN UNCLAS	1
DIABETIC-NOT ALERT	140
DIABETIC-UNCONSCIOUS	31
DRILL	1
ELECTRO-ALERT	6
ELEVATOR RESCUE NO I	2
EMS ASSIST	135
EMS STANDBY	22
ENTRAPMENT W/HAZAR	1

EXPOSURE-ALERT	3
EXPOSURE-CARDIAC HX	1
EXPOSURE-NOT ALERT	5
EXPOSURE-SKIN COLOR	4
EXPOSURE-UNK STATUS	13
EYE INJ-MINOR	4
EYE INJ-MODERATE	7
EYE INJ-SEVERE	3
FAINTING-ALERT <35	56
FAINTING-ALERT >35	233
FALL-ABN BREATHING	11
FALL-EXTREME	8
FALL-LONG FALL	21
FALL-NO INJURIES	236
FALL-NON RECENT	174
FALL-NOT ALERT	206
FALL-NOT DANGEROUS	793
FALL-POSS DANGEROUS	1,015
FALL-SERIOUS HEMORR	20
FALL-UNCONSCIOUS	12
FALL-UNK STATUS	409
GAS ODOR INSIDE	1
GAS ODOR OUTSIDE	1
HEADACHE-ABN BEHAVE	1
HEADACHE-ABN BREAT	6
HEADACHE-NORM BREA	39
HEADACHE-NOT ALERT	7
HEADACHE-NUMBNESS	3
HEADACHE-PARALYSIS	1
HEADACHE-SPEECH PRB	5
HEADACHE-SUDN ONSET	26
HEADACHE-UNK STATUS	10
HEART PRB-ABN BREATH	56
HEART PRB-CARD HX	114
HEART PRB-CHANGING C	7
HEART PRB-CLAMMY	67
HEART PRB-COCAINE	1
HEART PRB-DEFB FIRE	17
HEART PRB-NOT ALERT	16
HEART PRB-PAIN >35	14
HEART PRB-PAIN<35	3
HEART PRB-RATE <50	14
HEART PRB-RATE>50	18
HEART PRB-RESP DIST	14
HEART PRB-UNK STATUS	70
INHALATION-ALERT	3
INHALATION-DIF BREAT	1

INHALATION-UNCONSC	1
INHALATION-UNKNOWN	1
MVA CALLBOX	1
MVA RESCUE-INTO BLDG	1
MVA W/INJ-ATWN UNCL	1
MVA WITH INJURIES	303
MVA WITH RESCUE	36
MVA- ATV	3
MVA-AUTO-BICYCLE/MC	29
MVA-AUTO-EJECTION	6
MVA-AUTO-PEDESTRIAN	18
MVA-FIRE DEPT ONLY	5
MVA-INTO BLDG	1
MVA-MOTORCYCLE	5
MVA-MULTIPLE VICTIMS	6
MVA-NOT ALERT	7
MVA-NOT DANGER INJ	3
MVA-ROLLOVER	6
MVA-SERIOUS HEMORR	3
MVA-UNK STATUS	7
NON - DWELL STRUCTUR	1
OD/POISON-ABN BREATH	19
OD/POISON-ANTIDEPRES	14
OD/POISON-COLOR	4
OD/POISON-NARCOTICS	6
OD/POISON-NOT ALERT	95
OD/POISON-POISN CTRL	2
OD/POISON-UNCONSC	41
OD/POISON-UNK STATUS	88
OVERDOSE-ATWN UNCLA	2
OVERDOSE-NO SYMPT	96
PARAMEDIC ASSIST	20
PD ASSIST-CALL FOR D	2
PD ASSIST-STANDBY ON	3
PD ASSIST-UNSAFE SCE	3
PEDESTRIAN STRUCK	5
PERIPHERAL ENTRAP	1
POISON-NO SYMPTOMS	12
POLICE ASSIST	9
PREG-1ST TRI HEMORR	5
PREG-1ST TRI MISCARR	9
PREG-2ND TRI MISCARR	3
PREG-3RD TRI HEMORR	5
PREG-BABY BORN	3
PREG-BREECH OR CORD	1
PREG-HEAD VIS OR OUT	4
PREG-HIGH RISK	5

PREG-IMMINENT DELIV	26
PREG-LABOR >5 MONTH	6
PREG-UNK STATUS	15
PSYCH-DANG BLEEDING	1
PSYCH-HANGING	2
PSYCH-JUMPER	1
PSYCH-MINOR BLEEDING	14
PSYCH-NON SUCIDAL	374
PSYCH-NOT ALERT	60
PSYCH-SERIOUS BLEEDI	11
PSYCH-SUICIDAL	122
PSYCH-THREAT SUICIDE	272
PSYCH-UNK STATUS	493
PT EVAL AT MVA	276
RESCUE-SPECIFY TYPE	5
RESP DIST-ABN BREATH	781
RESP DIST-CHANGE COL	16
RESP DIST-CLAMMY	147
RESP DIST-INEFFECTIV	5
RESP DIST-NOT ALERT	160
RESP DIST-SEVERE	646
SEARCH-MEDICAL	1
SEIZURE-ATYPICAL	7
SEIZURE-STROKE OR BR	8
SEIZURES-35 OR OLDER	42
SEIZURES-ATWN UNCLAS	1
SEIZURES-DIABETIC	11
SEIZURES-EFFECTIVE B	46
SEIZURES-FOCAL NOT A	24
SEIZURES-FOCAL-ALERT	5
SEIZURES-IMPENDING	8
SEIZURES-IRREG BREAT	2
SEIZURES-MULTIPLE	152
SEIZURES-NOT BREATH	1
SEIZURES-NOT SEIZING	94
SEIZURES-PREGNANCY	1
SICK PERS-ABN BLOOD	72
SICK PERS-ABN BREATH	157
SICK PERS-ALTERED LE	407
SICK PERS-ATWN UNCLA	3
SICK PERS-BUMPS	2
SICK PERS-CANT SLEEP	1
SICK PERS-CANT URINA	17
SICK PERS-CATHETER P	15
SICK PERS-CONSTIPATI	12
SICK PERS-CRAMPS/SPA	1
SICK PERS-DIARRHEA	29

SICK PERS-DIZZINESS	200
SICK PERS-EARACHE	1
SICK PERS-FEVER	96
SICK PERS-HEMORRHOID	1
SICK PERS-IMMOBILITY	88
SICK PERS-ITCHING	1
SICK PERS-NAUSEA	52
SICK PERS-NERVOUS	4
SICK PERS-NO PRI SYM	817
SICK PERS-NOT ALERT	173
SICK PERS-OBJECT STU	1
SICK PERS-PAIN	40
SICK PERS-PAINFUL UR	6
SICK PERS-PENIS PROB	4
SICK PERS-RASH/SKIN	3
SICK PERS-SORE THROA	2
SICK PERS-TOOTHACHE	1
SICK PERS-TRANSPORT	17
SICK PERS-UNK STATUS	55
SICK PERS-UNWELL/ILL	139
SICK PERS-VOMITING	163
SICK PERS-WEAKNESS	231
SICK PERS-WOUND INFE	15
SPIDER BITE	2
SPILL AT MVA	22
SPILL-ANTIFREEZE	1
STAB/SHOT-ATWN UNCL	1
STAB/SHOT-CENTRAL	7
STAB/SHOT-MULT VICT	1
STAB/SHOT-NOT ALERT	2
STAB/SHOT-OBVIOUS DE	3
STAB/SHOT-SINGL PER	2
STAB/SHOT-UNCONSC	4
STAB/SHOT-UNK STATUS	5
STILL WATER RESCUE	1
STROKE-ABN BREATH	23
STROKE-BREATHING NOI	8
STROKE-BRTG NML <35	1
STROKE-LOSS OF BALAN	10
STROKE-NOT ALERT	135
STROKE-PARALYSIS/FAC	39
STROKE-SPEECH PROB	78
STROKE-STROKE HISTOR	7
STROKE-SUDDEN SEVERE	7
STROKE-SUDDEN VISION	12
STROKE-T I A HISTORY	7
STROKE-UNK STATUS	7

STROKE-UNKNOWN STA	14
STROKE-WEAK/NUMB	55
STRUCT/DWELL - UNK S	1
SWIFT WATER RESCUE	3
TERRAIN RESCUE	1
TEST ALS CALL ONLY	3
TRAFFIC CONTROL	14
TRAUMA-ABN BREATH	11
TRAUMA-NON RECENT	25
TRAUMA-NOT ALERT	29
TRAUMA-NOT DANGER	140
TRAUMA-POSS DANGER	174
TRAUMA-SERIOUS HEMO	10
TRAUMA-UNCONSCIOUS	3
TRUCK/BUS/RV FIRE	1
UNCLASSIFIED/OTHER	3
UNCONSC-ABN BREATH	64
UNCONSC-ATWN UNCLA	2
UNCONSC-EFFECTIVE BR	260
UNCONSC-F W/ABD PAI	5
UNCONSC-INEFFEC BRE	2
UNCONSC-NOT ALERT	293
UNCONSC-RESP DIST CH	10
UNCONSCIOUS-INEFFECT	30
UNK PROB-LANG BARRIE	3
UNK PROB-LIFE STATUS	74
UNK PROB-MEDIC ALERT	275
UNK PROB-STAND/SIT	160
UNK PROB-UNK STATUS	92
WATER RESCUE-UNK	1
	17,763

ABD PAIN-ANEURYSM	1
ABD PAIN-FEMALE FAIN	1
ABD PAIN-FEMALE PAIN	2
ABD PAIN-MALE PAIN A	1
ABD PAIN-NOT ALERT	1
ABDOMINAL PAIN	4
AIRPORT ALERT 1	3
AIRPORT ALERT 2	2
ALARM-CO NO VICTIMS	121
ALARM-CO RES W/VIC	16
ALARM-FIRE PULL BOX	1
ALARM-FIRE-COMRCL	585
ALARM-FIRE-DWELLING	479
ALARM-FIRE-HIGH OCC	124
ALARM-FIRE-HIGH RISE	56
ALARM-FIRE-LIFE HAZ	291
ALARM-FIRE-RES MULTI	59
ALARM-WATER FLOW	114
ALLERGIC-REACTION HX	2
ALLERGIC-RESP DIST	2
ANIMAL RESCUE	52
ANIMAL WATER RESCUE	1
APARTMENT BLDG FIRE	20
APPLIANCE FIRE	52
AUTO FIRE - NOW OUT	4
AUTOMOBILE FIRE	144
BACK PAIN-NO TRAUMA	1
BLEEDING-DANGEROUS	7
BLEEDING-POSS DANGER	5
BLEEDING-SERIOUS	6
BLEEDING-TUBE	1
BOMB THREAT	9
BRUSH FIRE	104
CARD ARREST-AGONAL	26
CARD ARREST-CLASS 5	27
CARD ARREST-DEATH QU	1
CARD ARREST-HANGING	5
CARD ARREST-INEF BRE	23
CARD ARREST-NO BREAT	132
CHEST PAIN-35 OR OLD	6
CHEST PAIN-35 OR YNG	1
CHEST PAIN-CARD HX	3
CHEST PAIN-CHANGE CO	1
CHEST PAIN-CLAMMY	12
CHEST PAIN-DIF BREAT	6
CHEST PAIN-RESP DIST	1
CHIMNEY FIRE	31

CHOKING-NOT ALERT	1
CHOKING-OPEN AIRWAY	1
CHOKING-VERIFIED	2
CITIZEN ASSIST-OTHER	16
CONF SPC ENTRAPMENT	2
CONF SPC-UNK TRAP HZ	1
CONTROLLED BURN	1,499
DIABETIC-ALERT	1
DIABETIC-NOT ALERT	7
DIABETIC-UNCONSCIOUS	17
DRILL	6
DWEL/STRUCT W ENTRAP	9
DWELLING FIRE	191
ELEC HAZ-UNK SIT	7
ELEC PROBLEM INSIDE-	26
ELECTRO-NOT DISCNECT	1
ELEVATOR RESC W/INJ	1
ELEVATOR RESCUE NO I	34
ELEVATOR-UNK SIT	12
EMS ASSIST	174
EMS STANDBY	4
ENTRAPMENT W/HAZARD	4
EVICTION	1
EXPLOSION-UNK SIT	2
EYE INJ-MINOR	1
EYE INJ-SEVERE	1
FAINTING-ALERT >35	8
FALL-LONG FALL	3
FALL-NO INJURIES	15
FALL-NON RECENT	3
FALL-NOT ALERT	7
FALL-NOT DANGEROUS	24
FALL-POSS DANGEROUS	20
FALL-SERIOUS HEMORR	1
FALL-UNCONSCIOUS	6
FALL-UNK STATUS	18
FARM EQUIPMENT/TRACT	7
FD STANDBY - MOVE UP	59
FD STANDBY - OWN STA	28
FIRE ALARM TESTING	424
FOREST FIRE	5
FUEL SPILL IN DWELLI	4
GAS GRILL - NO EXPOS	6
GAS ODOR INSIDE	81
GAS ODOR OUT - RUPTU	13
GAS ODOR OUTSIDE	94
GAS TNK LK <5 GAL OU	5

GAS TNK LK >5 GAL OU	1
HAZMAT - UNCONTAINED	9
HAZMAT - UNK SIT	23
HAZMAT FIRE OUTSIDE	3
HEADACHE-NORM BREAT	2
HEADACHE-NOT ALERT	1
HEADACHE-SPEECH PRB	1
HEADACHE-SUDN ONSET	1
HEART PRB-CARD HX	2
HEART PRB-CHANGING C	1
HEART PRB-DEFB FIRE	2
HEART PRB-NOT ALERT	1
HEART PRB-UNK STATUS	3
HELICOPTER LANDING	1
ILGL DRUG LAB FIRE	1
INHALATION-ALERT	2
INHALATION-UNCONSC	1
INHALATION-UNKNOWN	1
LAWN/GARDEN EQUIP FI	3
LG RUBBISH FIRE	6
LOCK IN RES-NON MED	2
LTNG STK - DWELLING	3
MACHINERY RESCUE	1
MOBILE HOME FIRE	4
MULCH FIRE	35
MULCH FIRE W/EXPOSUR	7
MVA CALLBOX	3
MVA RESCUE-INTO BLDG	3
MVA WITH INJURIES	451
MVA WITH RESCUE	166
MVA- ATV	5
MVA-AUTO-BICYCLE/MOT	52
MVA-AUTO-EJECTION	6
MVA-AUTO-PEDESTRIAN	30
MVA-BUS ACCIDENT	1
MVA-FIRE DEPT ONLY	22
MVA-INTO BLDG	13
MVA-MOTORCYCLE	19
MVA-MULTIPLE VICTIMS	19
MVA-NOT ALERT	17
MVA-NOT DANGER INJ	3
MVA-OTHER HAZARDS	1
MVA-ROLLOVER	58
MVA-SERIOUS HEMORR	4
MVA-TRAIN ACCIDENT	3
MVA-UNK STATUS	11
NON - DWELL STRUCTUR	19

OD/POISON-COLOR	1
OD/POISON-NOT ALERT	2
OD/POISON-UNCONSC	31
OD/POISON-UNK STATUS	2
ODOR - UNK TYPE W/PT	8
ODOR INV - INSIDE	32
ODOR INV - OUTSIDE	19
OUTSIDE FIRE - NOW O	2
OUTSIDE FIRE - UNK S	11
OUTSIDE FIRE W/EXP	16
OVERDOSE-NO SYMPT	3
PARAMEDIC ASSIST	1
PARKING COMPLAINT	1
PD ASSIST-STANDBY ON	1
PEDESTRIAN STRUCK	5
PERIPHERAL ENTRAP	1
POLICE ASSIST	89
PREG-1ST TRI HEMORR	1
PREG-HEAD VIS OR OUT	1
PREG-UNK STATUS	1
PSYCH-NON SUCIDAL	1
PSYCH-THREAT SUICIDE	2
PT EVAL AT MVA	28
RESCUE-SPECIFY TYPE	23
RESP DIST-ABN BREATH	24
RESP DIST-CHANGE COL	1
RESP DIST-CLAMMY	4
RESP DIST-INEFFECTIV	5
RESP DIST-NOT ALERT	7
RESP DIST-SEVERE	19
RUBBISH W/EXPOSURE	13
SEARCH-MEDICAL	1
SEARCH-NON MEDICAL	9
SEIZURE-STROKE OR BR	1
SEIZURES-35 OR OLDER	1
SEIZURES-EFFECTIVE B	1
SEIZURES-FOCAL NOT A	1
SEIZURES-IRREG BREAT	1
SEIZURES-MULTIPLE	8
SEIZURES-NOT BREATH	2
SEIZURES-NOT SEIZING	1
SICK PERS-ABN BLOOD	1
SICK PERS-ABN BREATH	4
SICK PERS-ALTERED LE	17
SICK PERS-CATHETER P	1
SICK PERS-DIZZINESS	4
SICK PERS-IMMOBILITY	1

SICK PERS-NAUSEA	1
SICK PERS-NO PRI SYM	15
SICK PERS-NOT ALERT	8
SICK PERS-PAIN	1
SICK PERS-RASH/SKIN	1
SICK PERS-UNK STATUS	2
SICK PERS-VOMITING	6
SICK PERS-WEAKNESS	2
SICK PERS-WOUND INFE	1
SM RUBBISH FIRE	57
SMOKE IN DWELLING	61
SMOKE IN STRUCTURE	31
SMOKE INVEST - HV SM	44
SMOKE INVEST - LT SM	28
SMOKE ODOR IN DWELLI	13
SMOKE ODOR IN STRUCT	12
SMOKE ODOR OUTSIDE	8
SPILL <50 GAL CONTND	17
SPILL <50 GAL UNCNTD	31
SPILL >50 GAL CONTND	1
SPILL >50 GAL UNCNTD	2
SPILL AT MVA	151
SPILL-ANTIFREEZE	21
SPILL-UNK SIT	34
STAB/SHOT-OBVIOUS DE	1
STAB/SHOT-UNCONSC	1
STILL WATER RESCUE	3
STROKE-ABN BREATH	1
STROKE-LOSS OF BALAN	1
STROKE-NOT ALERT	5
STROKE-PARALYSIS/FAC	2
STROKE-SPEECH PROB	4
STROKE-UNKNOWN STATU	1
STRUCT COLLAPSE-NO V	6
STRUCT/DWELL - NOW O	5
STRUCT/DWELL - UNK S	8
STRUCTURE - COMMERC	46
STRUCTURE - HIGH LIF	7
STRUCTURE - HIGH OCC	6
SUSPICIOUS PACKAGE	1
SWIFT WATER RESCUE	5
TERRAIN RESCUE	1
TEST FIRE CALL ONLY	14
TRAFFIC CONTROL	343
TRANSFORMER FIRE	54
TRAUMA-NOT ALERT	4
TRAUMA-NOT DANGER	2

TRAUMA-POSS DANGER	1
TRAUMA-SERIOUS HEMOR	1
TRAUMA-UNCONSCIOUS	2
TREE DOWN NO HAZARDS	30
TRENCH COLLAPSE	1
TRK FIRE W/FLAMMABLE	2
TRK/BUS/RV - NOW OUT	3
TRUCK/BUS/RV FIRE	49
UNCLASSIFIED/OTHER	35
UNCONSC-ABN BREATH	34
UNCONSC-EFFECTIVE BR	161
UNCONSC-F W/ABD PAIN	2
UNCONSC-INEFFEC BRE	4
UNCONSC-NOT ALERT	188
UNCONSC-RESP DIST CH	5
UNCONSCIOUS-INEFFECT	24
UNK PROB-LANG BARRIE	1
UNK PROB-LIFE STATUS	3
UNK PROB-MEDIC ALERT	3
UNK PROB-STAND/SIT	3
UNK PROB-UNK STATUS	5
UNKNOWN TYPE FIRE	39
VEH FIRE W/ENTRAP	1
VEH FIRE W/EXPOSURE	7
VEH FIRE-AGAINST BLD	2
WARRANT SERVICE	1
WATER PROB W/HAZARD	28
WATER PROBLEM	33
WATER RESCUE-UNK	6
WIRES	79
WIRES DOWN NO ARCING	38
WIRES DOWN W/ARCING	27
	8,717

FIRE/EMS RELATED	16,925
9-1-1 HANGUP CALL	1,873
ABANDONED VEHICLE	431
ABDUCTION	13
ALARM-OTHER	166
ANIMAL COMPLAINT	2,557
ARMED ROBBERY	14
ASSAULT	343
ASSIST OTHER DEPT	3,808
BANK HOLDUP ALARM	19
BANK TRACKER ACTIVAT	2
BARKING DOG	158
BOMB SCARE	7
BURGLAR ALARM	4,706
BURGLARY	346
CANCEL VIGILANCE	90
CHECK ON WELFARE	2,520
CITIZEN ASSIST	6,194
CORONER REQUEST	1,190
CRIMINAL HISTORY REQ	82
CRIMINAL MISCHIEF	1,462
DISABLED VEHICLE	1,541
DISORDERLY GROUP	245
DISTURBANCE-SPECIFY	1,302
DOMESTIC DISTURBANCE	1,181
DRILL	6
DRUNK	157
DUI CHECKPOINT	5
EMS CALL	31
ESCORT	223
EVICTION	113
EXPOSER	44
FIELD CONTACT	3,492
FIGHT	189
FIRE CALL	11
FIREWORKS	257
FLIM FLAM	509
FOLLOWUP INVEST	9,138
HARASSMENT	877
HIT AND RUN	951
HOLDING SUBJECT	154
HOLDUP ALARM	161
HOME INVASION	14
HOSTAGE SITUATION	1
HUNTING COMPLAINT	30
INDECENT ASSAULT	13
LOCKOUT OF RESIDENCE	124

LOCKOUT OF VEHICLE	594
LOITERING	38
LOUD MUSIC	409
MISSING PERSON	233
MISSING PERSON JUVEN	205
MVA NEG INJURIES	3,722
MVA UNK INJURIES	594
MVA WITH INJURIES	477
MVA-ATV	2
MVA-CYCLE OR BIKE	46
MVA-EJECTION	2
MVA-PED STRUCK	44
MVA-RESCUE	67
MVA-ROLLOVER	23
NARCOTIC COMPLAINT	404
NOISE COMPLAINT	548
OFFICER NEEDS HELP	10
PANIC ALARM	280
PARKING COMPLAINT	1,440
PERSON W WEAPON	81
PFA SERVICE	150
PICK UP-SPECIFY	353
POSSIBLE DUI	302
PROWLER	27
PSYCH EMERGENCY	106
PURSE SNATCHING	4
PURSUIT	37
RECKLESS DRIVER	1,099
REPORT TO STATION	121
REQUEST TOWING	30
RESIDENCE VERIF	24
RETAIL THEFT	743
ROAD HAZARD-SPECIFY	1,674
ROAD RAGE	134
SECURITY CHECK	466
SEXUAL ASSAULT	45
SHOOTING IN AREA	140
SNOW COMPLAINT	102
SOLICITOR	270
STRONGARM ROBBERY	8
SUBJECT STOP	76
SUICIDE	1
SUSPICIOUS ACTIVITY	705
SUSPICIOUS PACKAGE	31
SUSPICIOUS PERSON	798
SUSPICIOUS VEHICLE	1,025
TEST POLICE CALL	75

THEFT	2,326
THEFT OF FUEL	14
THREATS-PERSONAL	509
TRESPASSING	182
UNCLASSIFIED COMPLAI	2,580
UNDERAGE DRINKING	19
UNWANTED PERSON	554
VEHICLE REPOSESSION	312
VEHICLE STOP	13,022
VIGILANCE REQUEST	126
VISITOR PRESENT	3,912
WANTED PERSON	463
WARRANT SERVICE	2,140
WEAPON CONFIS	66
	107,665

PD FIRE/EMS RELATED	23,597
9-1-1 HANGUP CALL	2,379
ABANDONED VEHICLE	431
ABD PAIN-ANEURYSM	5
ABD PAIN-ATWN UNCLAS	6
ABD PAIN-FAINTING	48
ABD PAIN-FEMALE FAIN	43
ABD PAIN-FEMALE PAIN	109
ABD PAIN-KNOWN ANEUR	5
ABD PAIN-MALE PAIN A	67
ABD PAIN-NOT ALERT	34
ABDOMINAL PAIN	521
ABDUCTION	13
AIRPORT ALERT 1	4
AIRPORT ALERT 2	2
ALARM-CO NO VICTIMS	120
ALARM-CO RES W/VIC	16
ALARM-FIRE PULL BOX	1
ALARM-FIRE-COMRCL	584
ALARM-FIRE-DWELLING	472
ALARM-FIRE-HIGH OCC	121
ALARM-FIRE-HIGH RISE	56
ALARM-FIRE-LIFE HAZ	291
ALARM-FIRE-RES MULTI	58
ALARM-OTHER	170
ALARM-WATER FLOW	115
ALLERGIC REACTION	56
ALLERGIC-NOT ALERT	15
ALLERGIC-REACTION HX	21
ALLERGIC-RESP DIST	102
ALLERGIC-STINGS	2
ALLERGIC-UNK	25
ALS STAGING	478
ANIMAL BITE-HEMOR	4
ANIMAL BITE-NOT DANG	1
ANIMAL BITE-POS DANG	5
ANIMAL BITE-SUPERFIC	1
ANIMAL BITE-UNK	6
ANIMAL COMPLAINT	2,609
ANIMAL RESCUE	52
ANIMAL WATER RESCUE	1
APARTMENT BLDG FIRE	21
APPLIANCE FIRE	53
ARMED ROBBERY	15
ASSAULT	349
ASSAULT-ATWN UNCLAS	6
ASSAULT-NOT ALERT	2
ASSAULT-NOT DANGER	45
ASSAULT-NOT RECENT	3
ASSAULT-POSS DANGE	80
ASSAULT-SER HEMOR	5

ASSAULT-UNCONSC	2
ASSAULT-UNKNOWN	74
ASSIST OTHER DEPT	3,866
ASTHMA-ABN BREATH	37
ASTHMA-CHANGING COLO	2
ASTHMA-NOT ALERT	3
ASTHMA-SEVERE	21
AUTO FIRE - NOW OUT	4
AUTOMOBILE FIRE	141
BACK PAIN-ATWN UNCL	1
BACK PAIN-FAINTING	7
BACK PAIN-NO TRAUMA	322
BACK PAIN-NON RECENT	34
BACK PAIN-NOT ALERT	4
BANK HOLDUP ALARM	20
BANK TRACKER ACTIVAT	3
BARKING DOG	159
BLEEDING DISORDER	2
BLEEDING-ABN BREATH	29
BLEEDING-ATWN UNCLAS	1
BLEEDING-BLOOD THINN	39
BLEEDING-DANGEROUS	146
BLEEDING-DIALYSIS	2
BLEEDING-MINOR	3
BLEEDING-NOT ALERT	42
BLEEDING-NOT DANGER	129
BLEEDING-POSS DANGER	215
BLEEDING-SERIOUS	83
BLEEDING-TUBE	16
BLEEDING-UNCONSCIOUS	1
BLS STAGING	10
BOMB SCARE	8
BOMB THREAT	10
BRUSH FIRE	109
BURGLAR ALARM	4,709
BURGLARY	360
BURNS-DIFF BREATH	1
BURNS-LESS THAN 18	2
BURNS-MINOR	1
BURNS-MORE THAN 18	1
BURNS-UNKNOWN	2
CANCEL VIGILANCE	88
CARD ARREST-AGONAL	37
CARD ARREST-CLASS 5	80
CARD ARREST-DEATH QU	3
CARD ARREST-HANGING	5
CARD ARREST-INEF BRE	31
CARD ARREST-NO BREAT	236
CHECK ON WELFARE	2,604
CHEST PAIN-35 OR OLD	429
CHEST PAIN-35 OR YNG	47
CHEST PAIN-ATWN UNCL	1

CHEST PAIN-CARD HX	209
CHEST PAIN-CHANGE CO	22
CHEST PAIN-CLAMMY	319
CHEST PAIN-COCAINE	1
CHEST PAIN-DIF BREAT	411
CHEST PAIN-NOT ALERT	70
CHEST PAIN-RESP DIST	211
CHIMNEY FIRE	31
CHOKING-DIF BREATH	32
CHOKING-NOT ALERT	3
CHOKING-OPEN AIRWAY	23
CHOKING-VERIFIED	5
CITIZEN ASSIST	6,224
CITIZEN ASSIST-OTHER	18
CONF SPACE RESCUE	1
CONF SPC ENTRAPMENT	2
CONF SPC-UNK TRAP HZ	1
CONTROLLED BURN	1,496
CORONER REQUEST	1,205
CRIMINAL HISTORY REQ	81
CRIMINAL MISCHIEF	1,462
DIABETIC-ABN BEHAV	63
DIABETIC-ABN BREATH	21
DIABETIC-ALERT	127
DIABETIC-ATWN UNCLAS	2
DIABETIC-NOT ALERT	211
DIABETIC-UNCONSCIOUS	47
DISABLED VEHICLE	1,598
DISORDERLY GROUP	246
DISTURBANCE-SPECIFY	1,339
DOMESTIC DISTURBANCE	1,227
DRILL	13
DROWN-NOT ALERT	1
DRUNK	160
DUI CHECKPOINT	5
DWEL/STRUCT W ENTRAP	9
DWELLING FIRE	194
ELEC HAZ-UNK SIT	7
ELEC PROBLEM INSIDE-	25
ELECTRO-ALERT	6
ELECTRO-NOT DISCNECT	1
ELECTRO-UNK STATUS	1
ELEVATOR RESC W/INJ	1
ELEVATOR RESCUE NO I	35
ELEVATOR-UNK SIT	11
EMS - SP FILE ONLY	7
EMS ASSIST	174
EMS CALL	32
EMS STANDBY	42
ENTRAPMENT W/HAZARD	4
ESCORT	222
EVICTION	114

EXPLOSION-RES-SINGLE	1
EXPLOSION-UNK SIT	2
EXPOSER	44
EXPOSURE-ALERT	6
EXPOSURE-CARDIAC HX	1
EXPOSURE-NOT ALERT	9
EXPOSURE-SKIN COLOR	5
EXPOSURE-UNK STATUS	20
EYE INJ-MEDICAL PROB	1
EYE INJ-MINOR	4
EYE INJ-MODERATE	9
EYE INJ-SEVERE	5
FAINTING-ALERT <35	91
FAINTING-ALERT >35	343
FALL-ABN BREATHING	16
FALL-ATWN UNCLAS	2
FALL-EXTREME	9
FALL-LONG FALL	24
FALL-NO INJURIES	255
FALL-NON RECENT	191
FALL-NOT ALERT	273
FALL-NOT DANGEROUS	900
FALL-POSS DANGEROUS	1,190
FALL-SERIOUS HEMORR	30
FALL-UNCONSCIOUS	20
FALL-UNK STATUS	479
FARM EQUIPMENT/TRACT	6
FD STANDBY - MOVE UP	69
FD STANDBY - OWN STA	30
FIELD CONTACT	3,497
FIGHT	197
FIRE ALARM TESTING	519
FIRE CALL	11
FIRE CALL -SP FILE O	1
FIREWORKS	259
FLIM FLAM	507
FOLLOWUP INVEST	9,155
FOREST FIRE	6
FUEL SPILL IN DWELLI	4
GAS GRILL - NO EXPOS	6
GAS ODOR INSIDE	82
GAS ODOR OUT - RUPTU	13
GAS ODOR OUTSIDE	97
GAS TNK LK <5 GAL OU	5
GAS TNK LK >5 GAL OU	1
HARASSMENT	882
HAZMAT - UNCONTAINED	9
HAZMAT - UNK SIT	22
HAZMAT FIRE OUTSIDE	3
HAZMAT-ABAND WASTE	1
HEADACHE-ABN BEHAVE	1
HEADACHE-ABN BREAT	7

HEADACHE-NORM BREAT	46
HEADACHE-NOT ALERT	8
HEADACHE-NUMBNESS	7
HEADACHE-PARALYSIS	1
HEADACHE-SPEECH PRB	6
HEADACHE-SUDN ONSET	34
HEADACHE-UNK STATUS	11
HEART PRB-ABN BREATH	80
HEART PRB-ATWN UNCLA	1
HEART PRB-CARD HX	164
HEART PRB-CHANGING C	10
HEART PRB-CLAMMY	92
HEART PRB-COCAINE	1
HEART PRB-DEFB FIRE	22
HEART PRB-NOT ALERT	24
HEART PRB-PAIN >35	21
HEART PRB-PAIN<35	3
HEART PRB-RATE <50	22
HEART PRB-RATE>50	22
HEART PRB-RESP DIST	21
HEART PRB-UNK STATUS	96
HELICOPTER LANDING	2
HIT AND RUN	961
HOLDING SUBJECT	153
HOLDUP ALARM	166
HOME INVASION	14
HOSTAGE SITUATION	1
HUNTING COMPLAINT	32
ILGL DRUG LAB FIRE	1
INDECENT ASSAULT	13
INHALATION-ALERT	6
INHALATION-ATWN UNCL	1
INHALATION-DIF BREAT	1
INHALATION-MULTI VIC	1
INHALATION-NOT ALERT	1
INHALATION-RESP DIST	1
INHALATION-UNCONSC	1
INHALATION-UNKNOWN	3
LAWN/GARDEN EQUIP FI	3
LG RUBBISH FIRE	6
LOCK IN RES-NON MED	2
LOCKOUT OF RESIDENCE	126
LOCKOUT OF VEHICLE	603
LOITERING	37
LOUD MUSIC	406
LTNG STK - DWELLING	3
MACHINERY RESCUE	1
MISSING PERSON	230
MISSING PERSON JUVEN	208
MOBILE HOME FIRE	4
MULCH FIRE	35
MULCH FIRE W/EXPOSUR	7

MVA CALLBOX	4
MVA NEG INJURIES	3,936
MVA RESCUE-INTO BLDG	3
MVA UNK INJURIES	713
MVA W/INJ-ATWN UNCL	1
MVA WITH INJURIES	1,703
MVA WITH RESCUE	174
MVA- ATV	6
MVA-ATV	7
MVA-AUTO-BICYCLE/MOT	67
MVA-AUTO-EJECTION	7
MVA-AUTO-PEDESTRIAN	43
MVA-BUS ACCIDENT	1
MVA-CYCLE OR BIKE	84
MVA-EJECTION	7
MVA-FIRE DEPT ONLY	21
MVA-INTO BLDG	14
MVA-MOTORCYCLE	21
MVA-MULTIPLE VICTIMS	21
MVA-NOT ALERT	19
MVA-NOT DANGER INJ	8
MVA-OTHER HAZARDS	1
MVA-PED STRUCK	51
MVA-POSSIBLE DEATH	1
MVA-RESCUE	119
MVA-ROLLOVER	119
MVA-SERIOUS HEMORR	5
MVA-TRAIN ACCIDENT	3
MVA-UNK STATUS	15
NARCOTIC COMPLAINT	403
NOISE COMPLAINT	549
NON - DWELL STRUCTUR	19
OD/POISON-ABN BREATH	24
OD/POISON-ACID/ALKAL	1
OD/POISON-ANTIDEPRES	15
OD/POISON-COLOR	6
OD/POISON-NARCOTICS	9
OD/POISON-NOT ALERT	147
OD/POISON-POISN CTRL	2
OD/POISON-UNCONSC	68
OD/POISON-UNK STATUS	116
ODOR - UNK TYPE W/PT	8
ODOR INV - INSIDE	32
ODOR INV - OUTSIDE	20
OFFICER NEEDS HELP	10
OUTSIDE FIRE - NOW O	5
OUTSIDE FIRE - UNK S	11
OUTSIDE FIRE W/EXP	15
OVERDOSE-ATWN UNCLAS	5
OVERDOSE-NO SYMPT	132
PANIC ALARM	279
PARAMEDIC ASSIST	28

PARKING COMPLAINT	1,439
PD ASSIST-CALL FOR D	2
PD ASSIST-STANDBY ON	4
PD ASSIST-UNSAFE SCE	5
PEDESTRIAN STRUCK	7
PERIPHERAL ENTRAP	1
PERSON W WEAPON	85
PFA SERVICE	152
PICK UP-SPECIFY	350
POISON-NO SYMPTOMS	15
POLICE ASSIST	98
POSSIBLE DUI	327
PREG-1ST TRI HEMORR	6
PREG-1ST TRI MISCARR	9
PREG-2ND TRI MISCARR	3
PREG-3RD TRI HEMORR	7
PREG-BABY BORN	3
PREG-BREECH OR CORD	1
PREG-HEAD VIS OR OUT	5
PREG-HIGH RISK	10
PREG-IMMINENT DELIV	32
PREG-LABOR >5 MONTH	10
PREG-UNK STATUS	19
PROWLER	30
PSYCH EMERGENCY	110
PSYCH-DANG BLEEDING	1
PSYCH-HANGING	2
PSYCH-JUMPER	1
PSYCH-MINOR BLEEDING	15
PSYCH-NON SUCIDAL	421
PSYCH-NOT ALERT	67
PSYCH-SERIOUS BLEEDI	15
PSYCH-SUICIDAL	134
PSYCH-THREAT SUICIDE	300
PSYCH-UNK STATUS	556
PT EVAL AT MVA	326
PURSE SNATCHING	4
PURSUIT	40
RECKLESS DRIVER	1,148
REPORT TO STATION	122
REQUEST TOWING	30
RESCUE-SPECIFY TYPE	25
RESIDENCE VERIF	24
RESP DIST-ABN BREATH	1,049
RESP DIST-ATWN UNCL	8
RESP DIST-CHANGE COL	28
RESP DIST-CLAMMY	192
RESP DIST-INEFFECTIV	7
RESP DIST-NOT ALERT	217
RESP DIST-SEVERE	881
RETAIL THEFT	751
ROAD HAZARD-SPECIFY	1,763

ROAD RAGE	146
RUBBISH W/EXPOSURE	12
SEARCH-MEDICAL	2
SEARCH-NON MEDICAL	9
SECURITY CHECK	467
SEIZURE-ATYPICAL	12
SEIZURE-STROKE OR BR	13
SEIZURES-35 OR OLDER	52
SEIZURES-ATWN UNCLAS	2
SEIZURES-DIABETIC	14
SEIZURES-EFFECTIVE B	71
SEIZURES-FOCAL NOT A	32
SEIZURES-FOCAL-ALERT	11
SEIZURES-IMPENDING	9
SEIZURES-IRREG BREAT	3
SEIZURES-MULTIPLE	221
SEIZURES-NOT BREATH	2
SEIZURES-NOT SEIZING	130
SEIZURES-PREGNANCY	3
SEXUAL ASSAULT	45
SHOOTING IN AREA	143
SICK PERS-ABN BLOOD	99
SICK PERS-ABN BREATH	222
SICK PERS-ALTERED LE	558
SICK PERS-ATWN UNCLA	5
SICK PERS-BUMPS	2
SICK PERS-CANT SLEEP	1
SICK PERS-CANT URINA	20
SICK PERS-CATHETER P	15
SICK PERS-CONSTIPATI	14
SICK PERS-CRAMPS/SPA	1
SICK PERS-DIARRHEA	31
SICK PERS-DIZZINESS	227
SICK PERS-EARACHE	3
SICK PERS-FEVER	106
SICK PERS-HEMORRHOID	2
SICK PERS-IMMOBILITY	100
SICK PERS-ITCHING	1
SICK PERS-NAUSEA	65
SICK PERS-NERVOUS	3
SICK PERS-NO PRI SYM	976
SICK PERS-NOT ALERT	243
SICK PERS-OBJECT STU	1
SICK PERS-PAIN	48
SICK PERS-PAINFUL UR	6
SICK PERS-PENIS PROB	3
SICK PERS-RASH/SKIN	3
SICK PERS-SICKLE CEL	1
SICK PERS-SORE THROA	2
SICK PERS-TOOTHACHE	1
SICK PERS-TRANSPORT	18
SICK PERS-UNK STATUS	91

SICK PERS-UNWELL/ILL	169
SICK PERS-VOMITING	180
SICK PERS-WEAKNESS	261
SICK PERS-WOUND INFE	16
SM RUBBISH FIRE	57
SMOKE IN DWELLING	61
SMOKE IN STRUCTURE	31
SMOKE INVEST - HV SM	45
SMOKE INVEST - LT SM	30
SMOKE ODOR IN DWELLI	12
SMOKE ODOR IN STRUCT	11
SMOKE ODOR OUTSIDE	8
SNOW COMPLAINT	106
SOLICITOR	265
SPIDER BITE	2
SPILL <50 GAL CONTND	17
SPILL <50 GAL UNCNTD	33
SPILL >50 GAL CONTND	1
SPILL >50 GAL UNCNTD	2
SPILL AT MVA	152
SPILL-ANTIFREEZE	21
SPILL-UNK SIT	37
STAB/SHOT-ATWN UNCL	1
STAB/SHOT-CENTRAL	8
STAB/SHOT-MULT VICT	1
STAB/SHOT-NOT ALERT	3
STAB/SHOT-OBVIOUS DE	3
STAB/SHOT-SHOT-HEMOR	2
STAB/SHOT-SINGL PER	3
STAB/SHOT-UNCONSC	6
STAB/SHOT-UNK STATUS	8
STILL WATER RESCUE	3
STROKE-ABN BREATH	41
STROKE-ATWN UNCLAS	1
STROKE-BREATHING NOR	17
STROKE-BRTG NML <35	3
STROKE-LOSS OF BALAN	18
STROKE-NOT ALERT	190
STROKE-PARALYSIS/FAC	57
STROKE-SPEECH PROB	111
STROKE-STROKE HISTOR	12
STROKE-SUDDEN SEVERE	10
STROKE-SUDDEN VISION	17
STROKE-T I A HISTORY	9
STROKE-UNK STATUS	8
STROKE-UNKNOWN STATU	21
STROKE-WEAK/NUMB	87
STRONGARM ROBBERY	10
STRUCT COLLAPSE-NO V	7
STRUCT/DWELL - NOW O	5
STRUCT/DWELL - UNK S	9
STRUCTURE - COMMERC	44

STRUCTURE - HIGH LIF	7
STRUCTURE - HIGH OCC	6
SUBJECT STOP	76
SUICIDE	1
SUSPICIOUS ACTIVITY	716
SUSPICIOUS PACKAGE	32
SUSPICIOUS PERSON	795
SUSPICIOUS VEHICLE	1,026
SWIFT WATER RESCUE	6
TERRAIN RESCUE	1
TEST ALS CALL ONLY	17
TEST BLS CALL ONLY	1
TEST FIRE CALL ONLY	27
TEST POLICE CALL	75
THEFT	2,325
THEFT OF FUEL	14
THREATS-PERSONAL	517
TRAFFIC CONTROL	355
TRAIN FIRE - FREIGHT	1
TRANSFORMER FIRE	55
TRAUMA-ABN BREATH	10
TRAUMA-NON RECENT	31
TRAUMA-NOT ALERT	36
TRAUMA-NOT DANGER	159
TRAUMA-POSS DANGER	187
TRAUMA-SERIOUS HEMOR	16
TRAUMA-UNCONSCIOUS	4
TREE DOWN NO HAZARDS	29
TRENCH COLLAPSE	1
TRESPASSING	185
TRK FIRE W/FLAMMABLE	2
TRK/BUS/RV - NOW OUT	3
TRUCK/BUS/RV FIRE	49
UNCLASSIFIED COMPLAI	2,620
UNCLASSIFIED/OTHER	43
UNCONSC-ABN BREATH	93
UNCONSC-ATWN UNCLAS	5
UNCONSC-EFFECTIVE BR	371
UNCONSC-F W/ABD PAIN	6
UNCONSC-INEFFEC BRE	5
UNCONSC-NOT ALERT	428
UNCONSC-RESP DIST CH	12
UNCONSCIOUS-INEFFECT	49
UNDERAGE DRINKING	20
UNK PROB-ATWN UNCLAS	1
UNK PROB-LANG BARRIE	4
UNK PROB-LIFE STATUS	103
UNK PROB-MEDIC ALERT	296
UNK PROB-STAND/SIT	193
UNK PROB-UNK STATUS	107
UNKNOWN TYPE FIRE	38
UNWANTED PERSON	568

VEH FIRE W/ENTRAP	1
VEH FIRE W/EXPOSURE	7
VEH FIRE-AGAINST BLD	2
VEHICLE REPOSESSION	310
VEHICLE STOP	13,036
VIGILANCE REQUEST	127
VISITOR PRESENT	3,886
WANTED PERSON	465
WARRANT SERVICE	2,147
WATER PROB W/HAZARD	26
WATER PROBLEM	33
WATER RESCUE-UNK	6
WEAPON CONFIS	65
WIRES	81
WIRES DOWN NO ARCING	36
WIRES DOWN W/ARCING	27
	146,636

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Solutions for an unsafe world.

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Northampton County

DRAFT

412-580-7632 info@MCMConsultingGrp.com MCMConsultingGrp.com

Call Count by Month

For (Site)

Creation Date: 02/02/2016 12:48:42 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Summary Information

Site	Peak Month	Peak Month Count	Total Count	% Total	Avg / Month
All	Jan	24,229	48,199	100.0 %	24,100

Northampton County 911 Aurora

Call Count by Month

For (Site)

CASSIDIAN

Creation Date: 02/02/2016 12:48:42 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Detail Information

Site		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	Occurrences	1	1	0	0	0	0	0	0	0	0	0	0	
NAMPTNAUR	Call Count:	24,229	23,970	0	0	0	0	0	0	0	0	0	0	48,199
	% of Total:	50.3 %	49.7 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
	Avg / Month:	24,229	23,970	0	0	0	0	0	0	0	0	0	0	24,100
Total	Call Count:	24,229	23,970	0	0	0	0	0	0	0	0	0	0	48,199
	% of Total:	50.3 %	49.7 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
	Avg / Group:	24,229	23,970	0	0	0	0	0	0	0	0	0	0	24,100

Northampton County 911 Aurora

Call Count by Month

For (Site)

CASSIDIAN

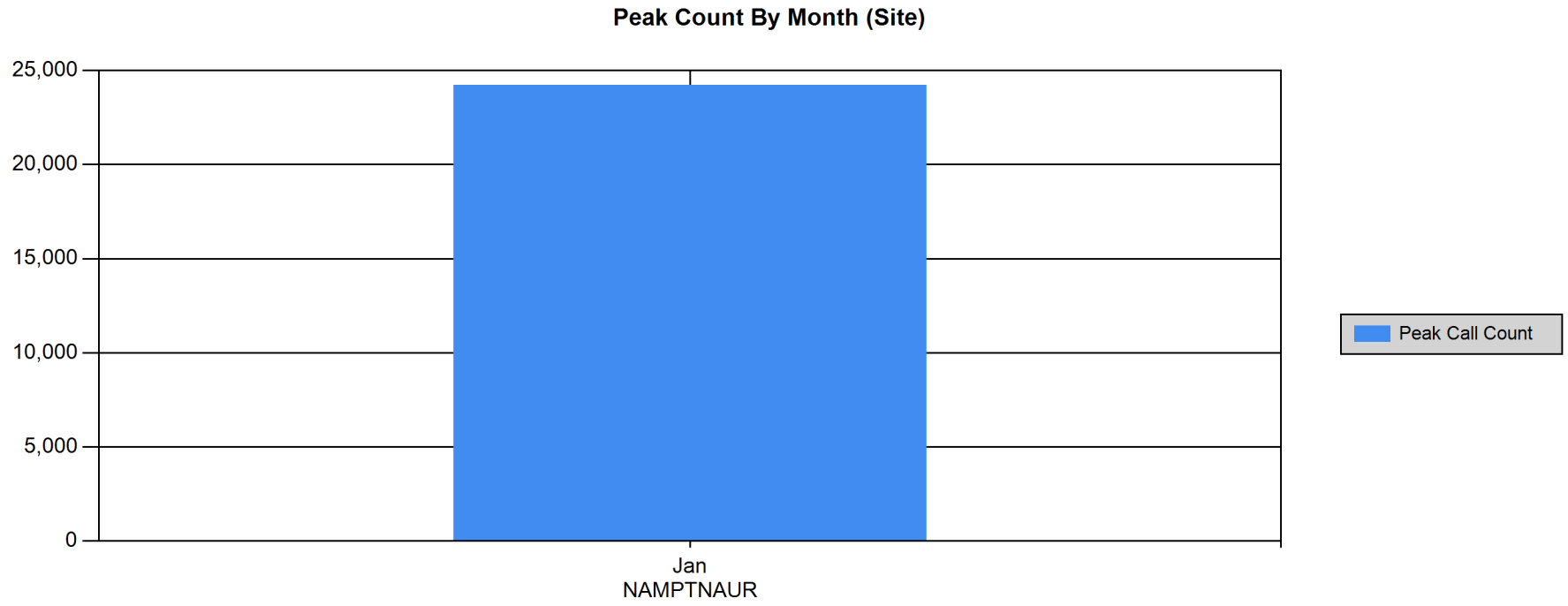
Creation Date: 02/02/2016 12:48:42 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Summary Chart



Northampton County 911 Aurora

Call Count by Month

For (Site)

CASSIDIAN

Creation Date: 02/02/2016 12:48:42 PM

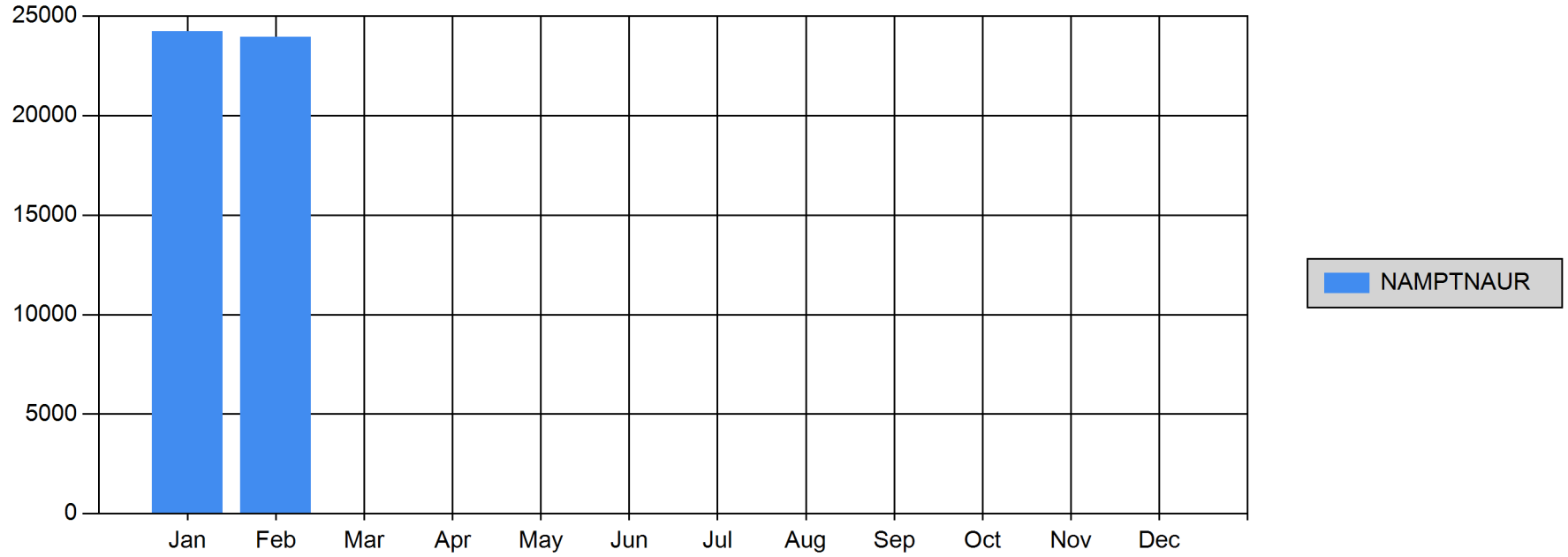
Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Detail Chart

Call Count by Site



Report Description

Report Definition: Provides the total number of calls processed each month for the specified date range and filter criteria. The peak month of the year is also presented in the Summary Information section.

This report displays the call count, percentage of total, and average by month. The data element (item being counted) is calls. Users select the row detail or member for the call count report. Typically they may count calls for agents, consoles, trunks, and so on. The users may also choose to include up to two grouping levels. So, for example, the report could count calls received by Agents, grouped by Site and Class of Service (COS).

Note:

A grey-colored figure on the report indicates a partial count was reported for the time period (hour, day, week, and so on). *Examples: The total count was for only half the hour rather than the entire hour. The average per year was extrapolated from ¼ year's data rather than from a full year's data.*

Report Notes:

Glossary of Terms

Field	Description
Report Heading Information (no field title)	The information that applies to the entire report.
For (row detail)	The lowest level (row detail) of the report. This is the focus or lowest granularity on the report. For example, if reporting on the calls processed for each speed dial, each speed dial button would be shown on a row in the detail section of the report. When defining the contents of the report on Aurora's Report Criteria page, it is the last group selected. (It can also be the only group selected.)
Creation Date	Date and time the report was produced.

Report Description

Glossary of Terms

Field	Description
Grouping	Selected hierarchical level and classifications of the requested data (for example, Level 1: Site; Members: Agent Group). Level 1 is the top level of grouping on the report. Level 2 is the mid-level group, and Members is the bottom or row level. The bottom level defines the lowest level of information on the report.
Date Range	Specified beginning and ending dates and times for the requested data.
Filter Criteria	Selected criteria that determine what data is included or excluded from the report.
Summary Information	The report data summarized by the highest grouping level (first selected group). Lower grouping levels and detail information are not shown in the summary section.
Highest grouping level (no field titles on report)	Top level group (column heading) and its members (line items) to which the displayed data applies, for example, “Sites” (column heading) and “ABC Call Center” (line item).
All	Grand total or summarization of the three types of information represented in the reporting period (Peak Month, Total Call Count, and Average Call Count per Month).
Peak Month	The month when the largest count (greatest activity) occurred.
Peak Month Count	Total quantity for the month where the greatest activity took place for the line item. When the reporting period includes more than one year of data, the individual months are added together and the highest total is displayed here. That is, all Januarys are added together, all Februarys are added together, and so forth.
Total Count	Total quantity for the line item.
% Total	Percent of the total count for the line item. *(Total Count of Line Item ÷ Total Calls) x 100 = Percentage of Total Calls*

Report Description

Glossary of Terms

Field	Description
Avg / Month	Average count per month for the line item. *Total Call Count for Line Item ÷ Number of Months in Selected Date Range = Average Count Per Month*
Detail Information	The requested report data by the selected grouping order.

Report Description

Glossary of Terms

Field	Description
Groups (no field title on the report)	Group names or classifications and the members included within the groups. Members not included in the selected groups are merged in the “Other” groups so that the total call volume includes all calls except those removed by filtering. So, for example, if an Agent group was created that did not include all possible agents, some calls would potentially not be included within the Agent group. These calls would then be assigned to the Other group (all agents that were not included in the Agent group) so that the report totals reflected on the report would represent the total calls received for the date range and filter criteria applied. Events that do not contain a target member will be displayed in a row labeled “None” when the lowest level of items is included. However, if the report does not include the lowest tier of the group, the events with missing members will be shown in the group called “Other.” If the Event contains a grouping/row member, but the member was not included in a tier when the group was created, the event will be counted and displayed in the “Other” row and, if the report has additional groups, it will be included in the Other group. *To reduce the number of events in the Other row, Cassidian Communications recommends that all members be assigned to one of the grouping elements included in the grouping tier.* An example of “None” can be best seen by using a Call Count report where the lowest grouping level = Speed Dial buttons. The calls that were not transferred will be shown in the “None” row, since no speed dial was used (for the transfer). *To reduce the number of events categorized as None, Cassidian Communications recommends that you include a filter to exclude these items when requesting the report.*

Report Description

Glossary of Terms

Field	Description
Jan, Feb, Mar, and so forth	Column heading for each month under which the total number of occurrences, total call count, percentage of the total count for the reporting period, and average calls per month for the line item are presented.
Total	Column heading for the total quantity, percentage, and average for the line item.
Occurrences	Displays the number of times the designated month occurred during the specified date range of the report. If the requested date range includes a partial month, the number of occurrences for that month will be displayed to the nearest tenth. For example, if the date range of the report is January 1, 2008 to January 12, 2009, the number of occurrences for January will be 1.4 (.4 for the 12 days in January 2009).
Call Count	Total call count for the designated month. If the specified date range spans more than a year, some or all the months could have more than one month's data in the field. In that case, the displayed data will be the total of the covered months. For example, if the date range includes January of 2007 and January of 2008, the Jan column will contain the sum of both months of data.
% of Total	Percent of the total of the line item. *(Total Count for the Month* ÷ Total Count for Line Item) x 100 = Percentage of Total* ** (or months, for example, the reporting period covers two Januarys)*

Report Description

Glossary of Terms

Field	Description
Avg / Month	Sum total of the month for the line item divided by the number of months reported in the column. If the specified date range spans more than a year, some or all the months could have more than one month's data in the field. In that case, the displayed data will be the average of the covered months. For example, if the date range includes January 2007 and January 2008, the January column will contain the average for both months of data. Aurora will automatically extrapolate for values when the selected date range does not match the time increments included in the report. For example, if the selected date range starts in the middle of the month, the call count for that month will reflect only a half a month's data. Aurora will then extrapolate the ½ month's count to a total month by dividing the total count by ½ month rather than 1 month. The resultant Avg / Month will be a bigger number than the total. For example, if calls were processed by your site for only ½ a month and the total count for the month was 250, Aurora would divide 250 by ½. The average per month for that month would then be 500. This field will be color-coded when extrapolated due to partial data. Aurora does not adjust or extrapolate in cases where data does not exist, such as a case when the call taking application is not in service. *Total Count for the Specified Month ÷ Number of Months = Average Count for the Month*

Report Description

Glossary of Terms

Field	Description
Total	For each grouping level, the total monthly call count, the percentage of the total processed calls for the reporting period, and the average number of calls processed per member within the groups and sub-groups. They are color-coded for readability. Note that the Avg / Group statistic factors in the number of occurrences *[Call Count ÷ (Number of Groups x Number of Occurrences)]*. It also includes all of the groups and sub-groups above it (if any). For example, if there are three grouping levels consisting of 2 Sites (top level), 4 Agents per site, and 3 Consoles per agent, the average per group for the Site grouping (grand total) would be the total calls processed divided by 24 (the total number of group members listed on the report [2 x 4 x 3]) times the number of occurrences. It would not be the total calls processed divided by 2 (2 sites) times the number of occurrences.

Call Count by Month

For (Site)

Creation Date: 02/02/2016 10:30:44 AM

Grouping: Site

Date Range: 03/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Emergency

Summary Information

Site	Peak Month	Peak Month Count	Total Count	% Total	Avg / Month
All	May	9,036	84,087	100.0 %	8,409

Call Count by Month

For (Site)

Creation Date: 02/02/2016 10:30:44 AM

Grouping: Site

Date Range: 03/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Emergency

Detail Information

Site		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	Occurrences	0	0	1	1	1	1	1	1	1	1	1	1	
Northampton	Call Count:	0	0	7,785	8,094	9,036	9,034	8,963	8,641	8,521	8,441	7,863	7,709	84,087
	% of Total:	0.0 %	0.0 %	9.3 %	9.6 %	10.7 %	10.7 %	10.7 %	10.3 %	10.1 %	10.0 %	9.4 %	9.2 %	100.0 %
	Avg / Month:	0	0	7,785	8,094	9,036	9,034	8,963	8,641	8,521	8,441	7,863	7,709	8,409
Total	Call Count:	0	0	7,785	8,094	9,036	9,034	8,963	8,641	8,521	8,441	7,863	7,709	84,087
	% of Total:	0.0 %	0.0 %	9.3 %	9.6 %	10.7 %	10.7 %	10.7 %	10.3 %	10.1 %	10.0 %	9.4 %	9.2 %	100.0 %
	Avg / Group:	0	0	7,785	8,094	9,036	9,034	8,963	8,641	8,521	8,441	7,863	7,709	8,409

Call Count by Month

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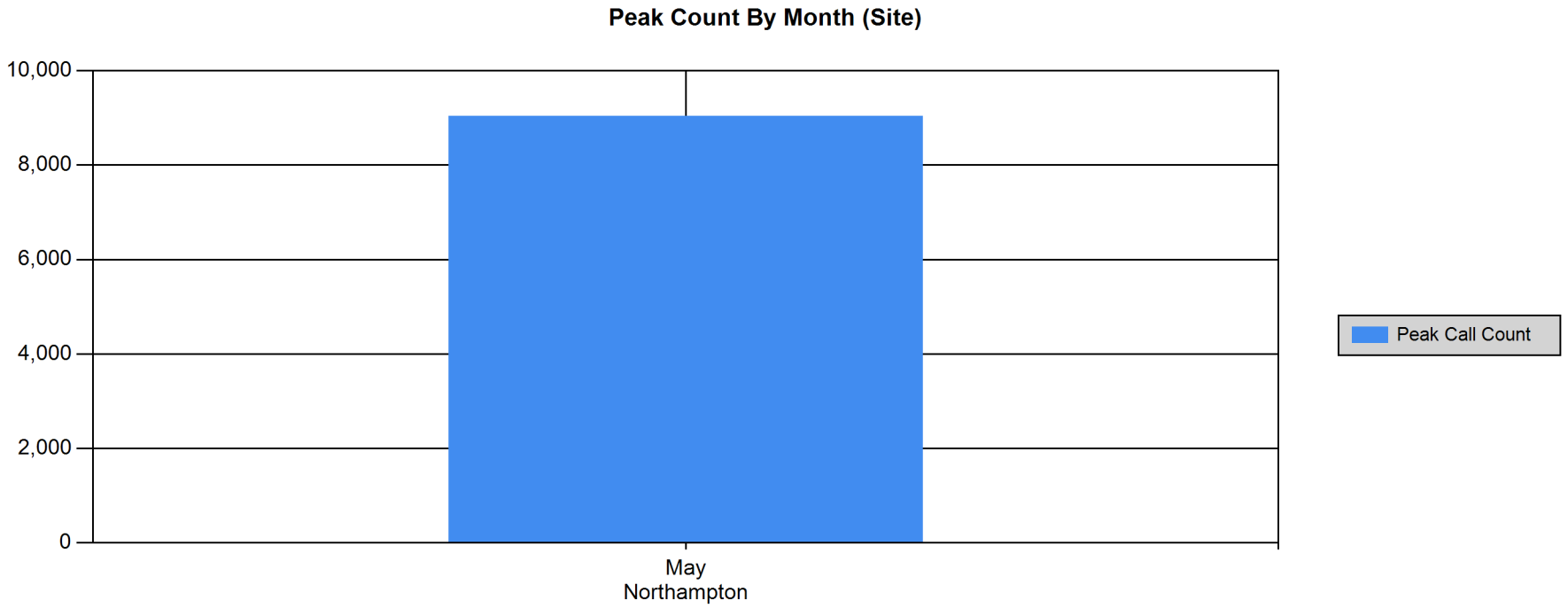
Summary Chart



Call Count by Month

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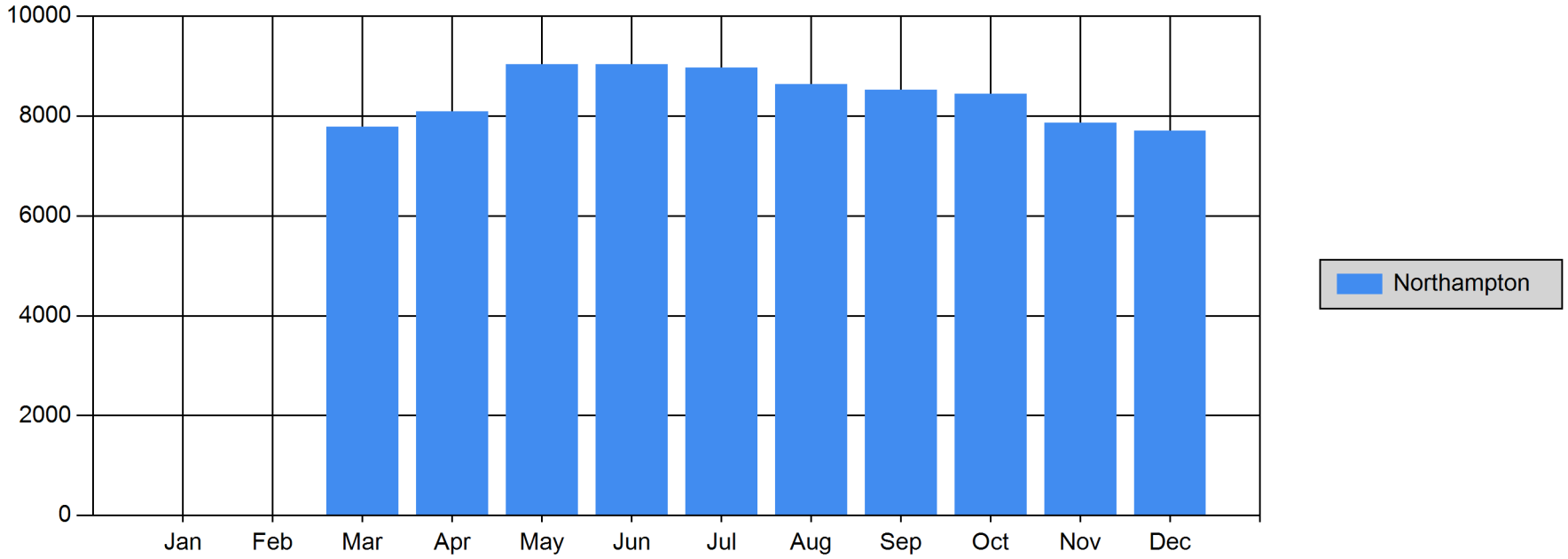
Call Count by Site



Call Count by Month

For (Site)

Creation Date: 02/02/2016 12:47:51 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Emergency

Summary Information

Site	Peak Month	Peak Month Count	Total Count	% Total	Avg / Month
All	Jan	7,674	14,734	100.0 %	7,367

Northampton County 911 Aurora

Call Count by Month

For (Site)

CASSIDIAN

Creation Date: 02/02/2016 12:47:51 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Emergency

Detail Information

Site		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	Occurrences	1	1	0	0	0	0	0	0	0	0	0	0	
NAMPTNAUR	Call Count:	7,674	7,060	0	0	0	0	0	0	0	0	0	0	14,734
	% of Total:	52.1 %	47.9 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
	Avg / Month:	7,674	7,060	0	0	0	0	0	0	0	0	0	0	7,367
Total	Call Count:	7,674	7,060	0	0	0	0	0	0	0	0	0	0	14,734
	% of Total:	52.1 %	47.9 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	0.0 %	100.0 %
	Avg / Group:	7,674	7,060	0	0	0	0	0	0	0	0	0	0	7,367

Call Count by Month

For (Site)

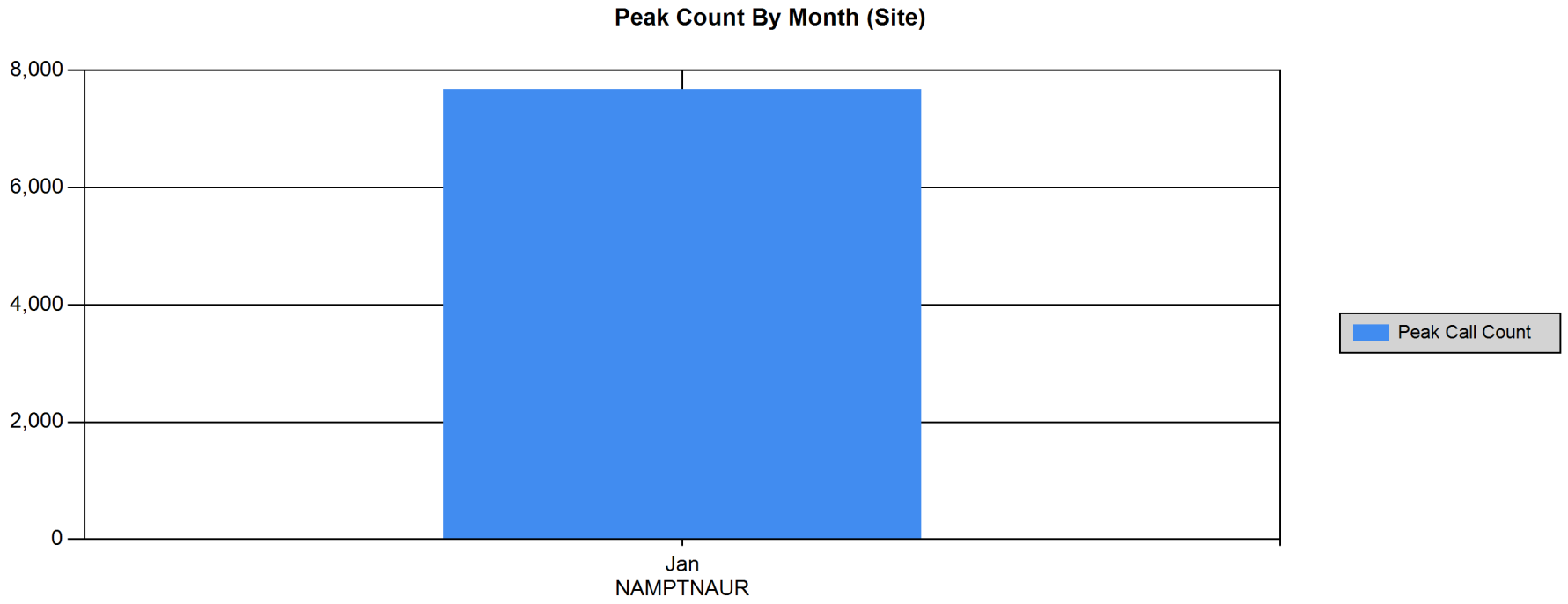
Creation Date: 02/02/2016 12:47:51 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Emergency

Summary Chart



Northampton County 911 Aurora

Call Count by Month

For (Site)

CASSIDIAN

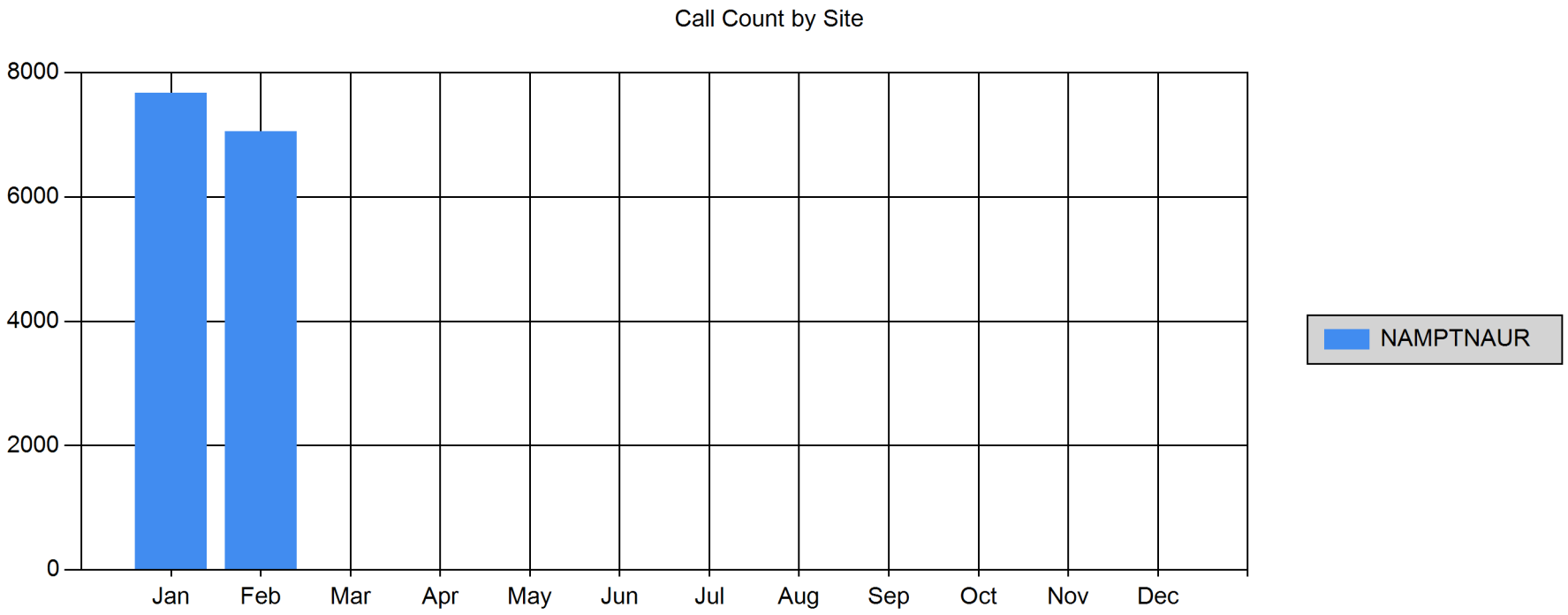
Creation Date: 02/02/2016 12:47:51 PM

Grouping: Site

Date Range: 01/01/2015 12:00:00 AM - 02/28/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Emergency

Detail Chart



Call Count by Month

For (Site)

Creation Date: 02/02/2016 10:32:09 AM

Grouping: Site

Date Range: 03/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Summary Information

Site	Peak Month	Peak Month Count	Total Count	% Total	Avg / Month
All	Jul	27,122	251,196	100.0 %	25,120

Call Count by Month

For (Site)

Creation Date: 02/02/2016 10:32:09 AM

Grouping: Site

Date Range: 03/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Detail Information

Site		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	Occurrences	0	0	1	1	1	1	1	1	1	1	1	1	
Default_Agency	Call Count:	0	0	594	433	335	390	651	571	418	257	225	300	4,174
	% of Total:	0.0 %	0.0 %	14.2 %	10.4 %	8.0 %	9.3 %	15.6 %	13.7 %	10.0 %	6.2 %	5.4 %	7.2 %	100.0 %
	Avg / Month:	0	0	594	433	335	390	651	571	418	257	225	300	417
Northampton	Call Count:	0	0	24,072	24,594	26,339	25,772	26,471	25,355	24,476	23,995	23,231	22,717	247,022
	% of Total:	0.0 %	0.0 %	9.7 %	10.0 %	10.7 %	10.4 %	10.7 %	10.3 %	9.9 %	9.7 %	9.4 %	9.2 %	100.0 %
	Avg / Month:	0	0	24,072	24,594	26,339	25,772	26,471	25,355	24,476	23,995	23,231	22,717	24,702
Total	Call Count:	0	0	24,666	25,027	26,674	26,162	27,122	25,926	24,894	24,252	23,456	23,017	251,196
	% of Total:	0.0 %	0.0 %	9.8 %	10.0 %	10.6 %	10.4 %	10.8 %	10.3 %	9.9 %	9.7 %	9.3 %	9.2 %	100.0 %
	Avg / Group:	0	0	12,333	12,514	13,337	13,081	13,561	12,963	12,447	12,126	11,728	11,509	12,560

Call Count by Month

For (Site)

Creation Date: 02/02/2016 10:32:09 AM

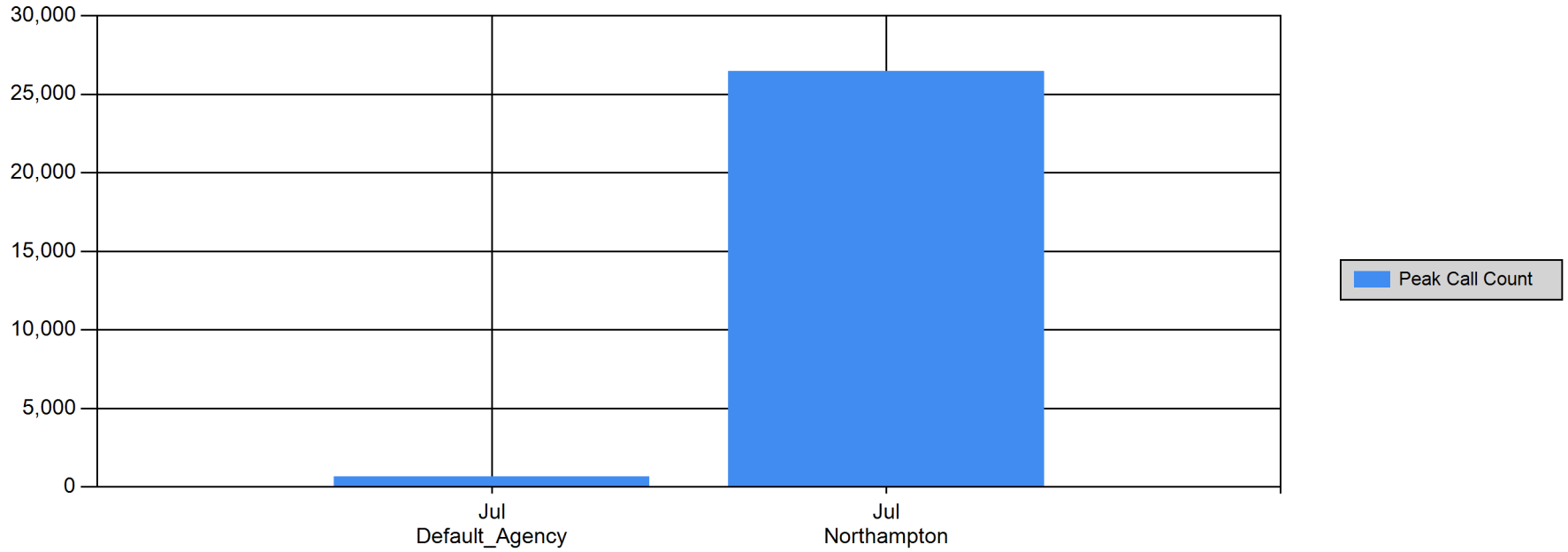
Grouping: Site

Date Range: 03/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Summary Chart

Peak Count By Month (Site)



Call Count by Month

For (Site)

Creation Date: 02/02/2016 10:32:09 AM

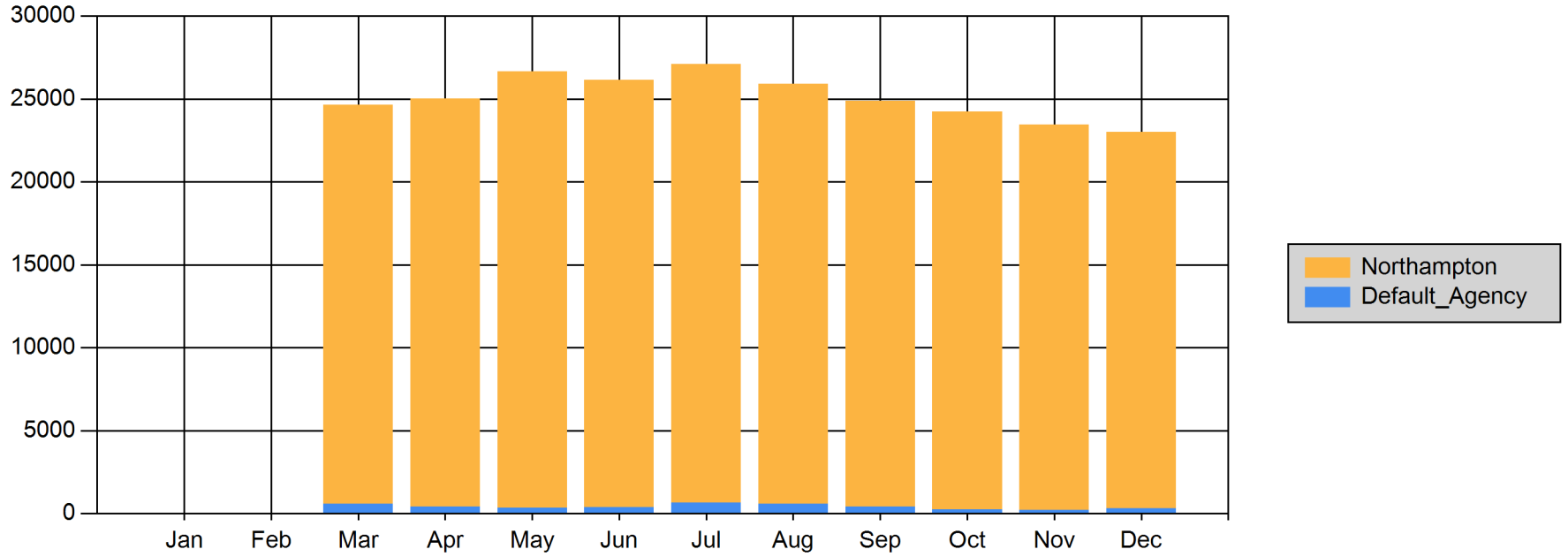
Grouping: Site

Date Range: 03/01/2015 12:00:00 AM - 12/31/2015 11:59:59 PM

Filter Criteria: Call Classifications.Call Category = Non-Emergency

Detail Chart

Call Count by Site



Print Date : 1/25/2016
Print Time : 11:53

Type Total Report - By Event

User Name : DALESSAN
Terminal # : 035

For Period of Time from 1/1/2015 to 12/31/2015; Organization EMS; Zone Law.

Department	Event Code	Event Description	Responses
HANOVER	**911**	911 INCIDENT (TYPE)	1
BETH TWP	**911**	911 INCIDENT (TYPE)	2
EASTON CITY	**911**	911 INCIDENT (TYPE)	1
SUBURBAN	**911**	911 INCIDENT (TYPE)	4
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	8
NORTHAMPTON	**ALARMH**	HOLD-UP / PANIC ALARM	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
PENNSTAR	**ALS**	ADVANCED LIFE SUPPORT CALL	12
Palmertown	**ALS**	ADVANCED LIFE SUPPORT CALL	1
BETH CTY	**ALS**	ADVANCED LIFE SUPPORT CALL	40
HELLERTOWN	**ALS**	ADVANCED LIFE SUPPORT CALL	1,030
HANOVER	**ALS**	ADVANCED LIFE SUPPORT CALL	832
BETH TWP	**ALS**	ADVANCED LIFE SUPPORT CALL	3,792
Suburban MC	**ALS**	ADVANCED LIFE SUPPORT CALL	7
EASTON CITY	**ALS**	ADVANCED LIFE SUPPORT CALL	2,607
SUBURBAN	**ALS**	ADVANCED LIFE SUPPORT CALL	4,791
WIND GAP	**ALS**	ADVANCED LIFE SUPPORT CALL	285
PLAINFIELD	**ALS**	ADVANCED LIFE SUPPORT CALL	362
BATH	**ALS**	ADVANCED LIFE SUPPORT CALL	253
UPPER BUCKS	**ALS**	ADVANCED LIFE SUPPORT CALL	27
EAST ALLEN	**ALS**	ADVANCED LIFE SUPPORT CALL	276
MOORE	**ALS**	ADVANCED LIFE SUPPORT CALL	394
NORTHAMPTON	**ALS**	ADVANCED LIFE SUPPORT CALL	1,595
NAZARETH	**ALS**	ADVANCED LIFE SUPPORT CALL	1,916
BUSHKILL	**ALS**	ADVANCED LIFE SUPPORT CALL	353
Lehighton	**ALS**	ADVANCED LIFE SUPPORT CALL	4
CETRONIA	**ALS**	ADVANCED LIFE SUPPORT CALL	6
NORTHERN VAL	**ALS**	ADVANCED LIFE SUPPORT CALL	155
UPPER SAUCON	**ALS**	ADVANCED LIFE SUPPORT CALL	9
ST LUKES	**ALS**	ADVANCED LIFE SUPPORT CALL	8
Lifestar	**ALS**	ADVANCED LIFE SUPPORT CALL	3
NOTUSED	**ALS**	ADVANCED LIFE SUPPORT CALL	1
CAD INCIDENTS:	14,758	TOTAL EVENT RESPONSE:	18,759
BETH TWP	**ANIMAL**	ANIMAL COMPLAINT	1
SUBURBAN	**ANIMAL**	ANIMAL COMPLAINT	2
MOORE	**ANIMAL**	ANIMAL COMPLAINT	1
NORTHAMPTON	**ANIMAL**	ANIMAL COMPLAINT	3
NAZARETH	**ANIMAL**	ANIMAL COMPLAINT	1
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	8

Department	Event Code	Event Description	Responses
BETH TWP	**ASSALT**	ASSAULT	1
EASTON CITY	**ASSALT**	ASSAULT	2
SUBURBAN	**ASSALT**	ASSAULT	3
WIND GAP	**ASSALT**	ASSAULT	1
NAZARETH	**ASSALT**	ASSAULT	1
BUSHKILL	**ASSALT**	ASSAULT	1
CAD INCIDENTS:	8	TOTAL EVENT RESPONSE:	9
EASTON CITY	**ASSIST**	ASSISTANCE CALL	5
SUBURBAN	**ASSIST**	ASSISTANCE CALL	2
PLAINFIELD	**ASSIST**	ASSISTANCE CALL	2
BATH	**ASSIST**	ASSISTANCE CALL	1
MOORE	**ASSIST**	ASSISTANCE CALL	1
NORTHAMPTON	**ASSIST**	ASSISTANCE CALL	1
NAZARETH	**ASSIST**	ASSISTANCE CALL	1
BUSHKILL	**ASSIST**	ASSISTANCE CALL	2
CAD INCIDENTS:	14	TOTAL EVENT RESPONSE:	15
Palmertown	**BLS**	BASIC LIFE SUPPORT CALL	1
BETH CTY	**BLS**	BASIC LIFE SUPPORT CALL	30
HELLERTOWN	**BLS**	BASIC LIFE SUPPORT CALL	1,051
HANOVER	**BLS**	BASIC LIFE SUPPORT CALL	758
BETH TWP	**BLS**	BASIC LIFE SUPPORT CALL	2,180
Suburban MC	**BLS**	BASIC LIFE SUPPORT CALL	5
EASTON CITY	**BLS**	BASIC LIFE SUPPORT CALL	2,256
SUBURBAN	**BLS**	BASIC LIFE SUPPORT CALL	3,383
WIND GAP	**BLS**	BASIC LIFE SUPPORT CALL	273
PLAINFIELD	**BLS**	BASIC LIFE SUPPORT CALL	297
BATH	**BLS**	BASIC LIFE SUPPORT CALL	247
UPPER BUCKS	**BLS**	BASIC LIFE SUPPORT CALL	19
EAST ALLEN	**BLS**	BASIC LIFE SUPPORT CALL	242
MOORE	**BLS**	BASIC LIFE SUPPORT CALL	345
NORTHAMPTON	**BLS**	BASIC LIFE SUPPORT CALL	1,132
NAZARETH	**BLS**	BASIC LIFE SUPPORT CALL	1,277
BUSHKILL	**BLS**	BASIC LIFE SUPPORT CALL	351
Lehighton	**BLS**	BASIC LIFE SUPPORT CALL	1
CETRONIA	**BLS**	BASIC LIFE SUPPORT CALL	4
NORTHERN VAL	**BLS**	BASIC LIFE SUPPORT CALL	72
UPPER SAUCON	**BLS**	BASIC LIFE SUPPORT CALL	7
ST LUKES	**BLS**	BASIC LIFE SUPPORT CALL	5
Lifestar	**BLS**	BASIC LIFE SUPPORT CALL	2
Phillipsburg	**BLS**	BASIC LIFE SUPPORT CALL	2
CAD INCIDENTS:	12,108	TOTAL EVENT RESPONSE:	13,940
HELLERTOWN	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
BETH TWP	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	4
EASTON CITY	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
SUBURBAN	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	3
BATH	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
MOORE	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
BUSHKILL	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
Lifestar	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
CAD INCIDENTS:	12	TOTAL EVENT RESPONSE:	14

Department	Event Code	Event Description	Responses
BETH TWP	**BURGA**	BURGLARY ALARM	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
HELLERTOWN	**BURN**	CONTROL BURN / BURN COMPLAINT	1
HANOVER	**BURN**	CONTROL BURN / BURN COMPLAINT	1
EASTON CITY	**BURN**	CONTROL BURN / BURN COMPLAINT	1
MOORE	**BURN**	CONTROL BURN / BURN COMPLAINT	2
NORTHAMPTON	**BURN**	CONTROL BURN / BURN COMPLAINT	2
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	7
HELLERTOWN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	15
HANOVER	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	3
BETH TWP	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	20
EASTON CITY	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	24
SUBURBAN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	42
PLAINFIELD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	2
BATH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	2
EAST ALLEN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	5
MOORE	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	5
NORTHAMPTON	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	16
NAZARETH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	6
BUSHKILL	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	10
Lifestar	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
CAD INCIDENTS:	142	TOTAL EVENT RESPONSE:	151
HELLERTOWN	**CO2**	CARBON MONOXIDE - SYMPTOMS	5
HANOVER	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
BETH TWP	**CO2**	CARBON MONOXIDE - SYMPTOMS	10
EASTON CITY	**CO2**	CARBON MONOXIDE - SYMPTOMS	6
SUBURBAN	**CO2**	CARBON MONOXIDE - SYMPTOMS	10
PLAINFIELD	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
BATH	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
MOORE	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
NORTHAMPTON	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
NAZARETH	**CO2**	CARBON MONOXIDE - SYMPTOMS	5
BUSHKILL	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
CAD INCIDENTS:	39	TOTAL EVENT RESPONSE:	48
HELLERTOWN	**COR**	CORONER REQUEST	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EASTON CITY	**CRIMHX**	CRIMINAL HISTORY REQUEST	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
HANOVER	**DISTUR**	DISTURBANCE	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
BETH TWP	**DOMP**	DOMESTIC IN PROGRESS	2
EASTON CITY	**DOMP**	DOMESTIC IN PROGRESS	5
SUBURBAN	**DOMP**	DOMESTIC IN PROGRESS	5
MOORE	**DOMP**	DOMESTIC IN PROGRESS	1
NORTHAMPTON	**DOMP**	DOMESTIC IN PROGRESS	1
NAZARETH	**DOMP**	DOMESTIC IN PROGRESS	1
CAD INCIDENTS:	14	TOTAL EVENT RESPONSE:	15

Department	Event Code	Event Description	Responses
HELLERTOWN	**EID**	EMERGENCY ID ACTIVATION	1
BETH TWP	**EID**	EMERGENCY ID ACTIVATION	1
EASTON CITY	**EID**	EMERGENCY ID ACTIVATION	1
CAD INCIDENTS:	3	TOTAL EVENT RESPONSE:	3
EASTON CITY	**FIGHT**	FIGHT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
HELLERTOWN	**FIRE**	FIRE GENERIC (TYPE)	1
HANOVER	**FIRE**	FIRE GENERIC (TYPE)	1
BETH TWP	**FIRE**	FIRE GENERIC (TYPE)	5
EASTON CITY	**FIRE**	FIRE GENERIC (TYPE)	14
SUBURBAN	**FIRE**	FIRE GENERIC (TYPE)	19
WIND GAP	**FIRE**	FIRE GENERIC (TYPE)	2
PLAINFIELD	**FIRE**	FIRE GENERIC (TYPE)	4
EAST ALLEN	**FIRE**	FIRE GENERIC (TYPE)	1
MOORE	**FIRE**	FIRE GENERIC (TYPE)	1
NORTHAMPTON	**FIRE**	FIRE GENERIC (TYPE)	4
BUSHKILL	**FIRE**	FIRE GENERIC (TYPE)	2
CAD INCIDENTS:	50	TOTAL EVENT RESPONSE:	54
BETH CTY	**FIREA**	FIRE ALARM	1
HELLERTOWN	**FIREA**	FIRE ALARM	58
HANOVER	**FIREA**	FIRE ALARM	117
BETH TWP	**FIREA**	FIRE ALARM	309
EASTON CITY	**FIREA**	FIRE ALARM	615
SUBURBAN	**FIREA**	FIRE ALARM	415
WIND GAP	**FIREA**	FIRE ALARM	20
PLAINFIELD	**FIREA**	FIRE ALARM	25
BATH	**FIREA**	FIRE ALARM	15
UPPER BUCKS	**FIREA**	FIRE ALARM	1
EAST ALLEN	**FIREA**	FIRE ALARM	26
MOORE	**FIREA**	FIRE ALARM	37
NORTHAMPTON	**FIREA**	FIRE ALARM	94
NAZARETH	**FIREA**	FIRE ALARM	91
BUSHKILL	**FIREA**	FIRE ALARM	26
NORTHERN VAL	**FIREA**	FIRE ALARM	1
Lifestar	**FIREA**	FIRE ALARM	6
CAD INCIDENTS:	1,803	TOTAL EVENT RESPONSE:	1,857

Department	Event Code	Event Description	Responses
BETH CTY	**FIREB**	BRUSH FIRE	1
HELLERTOWN	**FIREB**	BRUSH FIRE	23
HANOVER	**FIREB**	BRUSH FIRE	5
BETH TWP	**FIREB**	BRUSH FIRE	32
EASTON CITY	**FIREB**	BRUSH FIRE	23
SUBURBAN	**FIREB**	BRUSH FIRE	48
WIND GAP	**FIREB**	BRUSH FIRE	1
PLAINFIELD	**FIREB**	BRUSH FIRE	6
UPPER BUCKS	**FIREB**	BRUSH FIRE	1
EAST ALLEN	**FIREB**	BRUSH FIRE	6
MOORE	**FIREB**	BRUSH FIRE	8
NORTHAMPTON	**FIREB**	BRUSH FIRE	20
NAZARETH	**FIREB**	BRUSH FIRE	5
BUSHKILL	**FIREB**	BRUSH FIRE	11
ST LUKES	**FIREB**	BRUSH FIRE	1
CAD INCIDENTS:	173	TOTAL EVENT RESPONSE:	191
HELLERTOWN	**FIREC**	COMMERCIAL STRUCTURE FIRE	4
HANOVER	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
BETH TWP	**FIREC**	COMMERCIAL STRUCTURE FIRE	12
EASTON CITY	**FIREC**	COMMERCIAL STRUCTURE FIRE	10
SUBURBAN	**FIREC**	COMMERCIAL STRUCTURE FIRE	21
WIND GAP	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
BATH	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
EAST ALLEN	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
MOORE	**FIREC**	COMMERCIAL STRUCTURE FIRE	4
NORTHAMPTON	**FIREC**	COMMERCIAL STRUCTURE FIRE	6
NAZARETH	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
BUSHKILL	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
CAD INCIDENTS:	62	TOTAL EVENT RESPONSE:	69
HELLERTOWN	**FIRED**	DWELLING FIRE	22
HANOVER	**FIRED**	DWELLING FIRE	9
BETH TWP	**FIRED**	DWELLING FIRE	56
EASTON CITY	**FIRED**	DWELLING FIRE	69
SUBURBAN	**FIRED**	DWELLING FIRE	117
WIND GAP	**FIRED**	DWELLING FIRE	8
PLAINFIELD	**FIRED**	DWELLING FIRE	8
BATH	**FIRED**	DWELLING FIRE	6
EAST ALLEN	**FIRED**	DWELLING FIRE	16
MOORE	**FIRED**	DWELLING FIRE	19
NORTHAMPTON	**FIRED**	DWELLING FIRE	47
NAZARETH	**FIRED**	DWELLING FIRE	22
BUSHKILL	**FIRED**	DWELLING FIRE	30
UPPER SAUCON	**FIRED**	DWELLING FIRE	1
Lifestar	**FIRED**	DWELLING FIRE	1
CAD INCIDENTS:	367	TOTAL EVENT RESPONSE:	431

Department	Event Code	Event Description	Responses
HELLERTOWN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
BETH TWP	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	6
EASTON CITY	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	17
SUBURBAN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	8
WIND GAP	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
PLAINFIELD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
BATH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
EAST ALLEN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
NORTHAMPTON	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	4
NAZARETH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	7
BUSHKILL	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
CAD INCIDENTS:	50	TOTAL EVENT RESPONSE:	55
BETH TWP	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
SUBURBAN	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
EAST ALLEN	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
NORTHAMPTON	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
NAZARETH	**FIREI**	INDUSTRIAL STRUCTURE FIRE	5
BUSHKILL	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
CAD INCIDENTS:	9	TOTAL EVENT RESPONSE:	13
HELLERTOWN	**FIRER**	RUBBISH / TRASH FIRE	1
HANOVER	**FIRER**	RUBBISH / TRASH FIRE	1
BETH TWP	**FIRER**	RUBBISH / TRASH FIRE	3
EASTON CITY	**FIRER**	RUBBISH / TRASH FIRE	13
SUBURBAN	**FIRER**	RUBBISH / TRASH FIRE	7
EAST ALLEN	**FIRER**	RUBBISH / TRASH FIRE	2
NORTHAMPTON	**FIRER**	RUBBISH / TRASH FIRE	6
NAZARETH	**FIRER**	RUBBISH / TRASH FIRE	3
BUSHKILL	**FIRER**	RUBBISH / TRASH FIRE	1
NORTHERN VAL	**FIRER**	RUBBISH / TRASH FIRE	1
CAD INCIDENTS:	35	TOTAL EVENT RESPONSE:	38
HELLERTOWN	**FIRES**	STRUCTURE FIRE	2
BETH TWP	**FIRES**	STRUCTURE FIRE	3
EASTON CITY	**FIRES**	STRUCTURE FIRE	2
SUBURBAN	**FIRES**	STRUCTURE FIRE	10
PLAINFIELD	**FIRES**	STRUCTURE FIRE	1
BATH	**FIRES**	STRUCTURE FIRE	1
EAST ALLEN	**FIRES**	STRUCTURE FIRE	4
MOORE	**FIRES**	STRUCTURE FIRE	4
NORTHAMPTON	**FIRES**	STRUCTURE FIRE	5
NAZARETH	**FIRES**	STRUCTURE FIRE	2
BUSHKILL	**FIRES**	STRUCTURE FIRE	4
NORTHERN VAL	**FIRES**	STRUCTURE FIRE	1
CAD INCIDENTS:	26	TOTAL EVENT RESPONSE:	39

Department	Event Code	Event Description	Responses
BETH CTY	**FIREV**	VEHICLE FIRE	1
HELLERTOWN	**FIREV**	VEHICLE FIRE	36
HANOVER	**FIREV**	VEHICLE FIRE	12
BETH TWP	**FIREV**	VEHICLE FIRE	33
EASTON CITY	**FIREV**	VEHICLE FIRE	24
SUBURBAN	**FIREV**	VEHICLE FIRE	46
WIND GAP	**FIREV**	VEHICLE FIRE	1
PLAINFIELD	**FIREV**	VEHICLE FIRE	8
BATH	**FIREV**	VEHICLE FIRE	2
UPPER BUCKS	**FIREV**	VEHICLE FIRE	1
EAST ALLEN	**FIREV**	VEHICLE FIRE	3
MOORE	**FIREV**	VEHICLE FIRE	3
NORTHAMPTON	**FIREV**	VEHICLE FIRE	16
NAZARETH	**FIREV**	VEHICLE FIRE	6
BUSHKILL	**FIREV**	VEHICLE FIRE	4
CAD INCIDENTS:	178	TOTAL EVENT RESPONSE:	196
HELLERTOWN	**FIREW**	FIRE TRANSFORMER / WIRES	14
HANOVER	**FIREW**	FIRE TRANSFORMER / WIRES	8
BETH TWP	**FIREW**	FIRE TRANSFORMER / WIRES	12
EASTON CITY	**FIREW**	FIRE TRANSFORMER / WIRES	23
SUBURBAN	**FIREW**	FIRE TRANSFORMER / WIRES	32
WIND GAP	**FIREW**	FIRE TRANSFORMER / WIRES	2
PLAINFIELD	**FIREW**	FIRE TRANSFORMER / WIRES	3
EAST ALLEN	**FIREW**	FIRE TRANSFORMER / WIRES	2
MOORE	**FIREW**	FIRE TRANSFORMER / WIRES	3
NORTHAMPTON	**FIREW**	FIRE TRANSFORMER / WIRES	18
NAZARETH	**FIREW**	FIRE TRANSFORMER / WIRES	5
BUSHKILL	**FIREW**	FIRE TRANSFORMER / WIRES	3
NORTHERN VAL	**FIREW**	FIRE TRANSFORMER / WIRES	2
Lifestar	**FIREW**	FIRE TRANSFORMER / WIRES	1
CAD INCIDENTS:	119	TOTAL EVENT RESPONSE:	128
SUBURBAN	**FOLLOW**	FOLLOW UP	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
BETH TWP	**GENCOM**	GENERAL COMPLAINT REPORT	1
NORTHAMPTON	**GENCOM**	GENERAL COMPLAINT REPORT	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2
SUBURBAN	**HARASS**	HARASSMENT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
HANOVER	**INFO**	GENERAL INFORMATION	1
EASTON CITY	**INFO**	GENERAL INFORMATION	2
SUBURBAN	**INFO**	GENERAL INFORMATION	2
MOORE	**INFO**	GENERAL INFORMATION	2
NORTHAMPTON	**INFO**	GENERAL INFORMATION	1
NAZARETH	**INFO**	GENERAL INFORMATION	1
BUSHKILL	**INFO**	GENERAL INFORMATION	1
CAD INCIDENTS:	10	TOTAL EVENT RESPONSE:	10
HELLERTOWN	**KNOX**	KNOX BOX RELEASE	3
BETH TWP	**KNOX**	KNOX BOX RELEASE	1
CAD INCIDENTS:	4	TOTAL EVENT RESPONSE:	4

Department	Event Code	Event Description	Responses
PENNSTAR	**LZ**	SETUP AIRCRAFT LANDING ZONE	4
BETH TWP	**LZ**	SETUP AIRCRAFT LANDING ZONE	4
SUBURBAN	**LZ**	SETUP AIRCRAFT LANDING ZONE	15
CAD INCIDENTS:	21	TOTAL EVENT RESPONSE:	23
BETH TWP	**MOVEUP**	MOVE UP ASSIGNMENT	25
SUBURBAN	**MOVEUP**	MOVE UP ASSIGNMENT	1
UPPER BUCKS	**MOVEUP**	MOVE UP ASSIGNMENT	2
MOORE	**MOVEUP**	MOVE UP ASSIGNMENT	6
NORTHAMPTON	**MOVEUP**	MOVE UP ASSIGNMENT	3
Lehighton	**MOVEUP**	MOVE UP ASSIGNMENT	2
NORTHERN VAL	**MOVEUP**	MOVE UP ASSIGNMENT	7
CAD INCIDENTS:	42	TOTAL EVENT RESPONSE:	46
HELLERTOWN	**MVA**	MVA NON INJURY	2
HANOVER	**MVA**	MVA NON INJURY	1
BETH TWP	**MVA**	MVA NON INJURY	7
EASTON CITY	**MVA**	MVA NON INJURY	6
SUBURBAN	**MVA**	MVA NON INJURY	11
WIND GAP	**MVA**	MVA NON INJURY	1
PLAINFIELD	**MVA**	MVA NON INJURY	2
BATH	**MVA**	MVA NON INJURY	2
EAST ALLEN	**MVA**	MVA NON INJURY	1
NORTHAMPTON	**MVA**	MVA NON INJURY	3
NAZARETH	**MVA**	MVA NON INJURY	1
BUSHKILL	**MVA**	MVA NON INJURY	2
CAD INCIDENTS:	37	TOTAL EVENT RESPONSE:	39
BETH CTY	**MVAE**	MVA EMS REQUEST	1
HELLERTOWN	**MVAE**	MVA EMS REQUEST	30
HANOVER	**MVAE**	MVA EMS REQUEST	25
BETH TWP	**MVAE**	MVA EMS REQUEST	86
EASTON CITY	**MVAE**	MVA EMS REQUEST	32
SUBURBAN	**MVAE**	MVA EMS REQUEST	98
WIND GAP	**MVAE**	MVA EMS REQUEST	4
PLAINFIELD	**MVAE**	MVA EMS REQUEST	12
BATH	**MVAE**	MVA EMS REQUEST	6
UPPER BUCKS	**MVAE**	MVA EMS REQUEST	2
EAST ALLEN	**MVAE**	MVA EMS REQUEST	7
MOORE	**MVAE**	MVA EMS REQUEST	9
NORTHAMPTON	**MVAE**	MVA EMS REQUEST	21
NAZARETH	**MVAE**	MVA EMS REQUEST	36
BUSHKILL	**MVAE**	MVA EMS REQUEST	14
NORTHERN VAL	**MVAE**	MVA EMS REQUEST	1
CAD INCIDENTS:	332	TOTAL EVENT RESPONSE:	384

Department	Event Code	Event Description	Responses
PENNSTAR	**MVAI**	MVA WITH INJURIES	11
Palmertown	**MVAI**	MVA WITH INJURIES	1
BETH CTY	**MVAI**	MVA WITH INJURIES	1
HELLERTOWN	**MVAI**	MVA WITH INJURIES	59
HANOVER	**MVAI**	MVA WITH INJURIES	58
BETH TWP	**MVAI**	MVA WITH INJURIES	239
EASTON CITY	**MVAI**	MVA WITH INJURIES	107
SUBURBAN	**MVAI**	MVA WITH INJURIES	178
WIND GAP	**MVAI**	MVA WITH INJURIES	19
PLAINFIELD	**MVAI**	MVA WITH INJURIES	26
BATH	**MVAI**	MVA WITH INJURIES	17
UPPER BUCKS	**MVAI**	MVA WITH INJURIES	3
NOTUSED	**MVAI**	MVA WITH INJURIES	1
EAST ALLEN	**MVAI**	MVA WITH INJURIES	25
MOORE	**MVAI**	MVA WITH INJURIES	25
NORTHAMPTON	**MVAI**	MVA WITH INJURIES	89
NAZARETH	**MVAI**	MVA WITH INJURIES	63
BUSHKILL	**MVAI**	MVA WITH INJURIES	26
Lehighton	**MVAI**	MVA WITH INJURIES	1
NORTHERN VAL	**MVAI**	MVA WITH INJURIES	11
UPPER SAUCON	**MVAI**	MVA WITH INJURIES	1
Lifestar	**MVAI**	MVA WITH INJURIES	1
CAD INCIDENTS:	694	TOTAL EVENT RESPONSE:	962
PENNSTAR	**MVAR**	MVA WITH ENTRAPMENT	11
BETH CTY	**MVAR**	MVA WITH ENTRAPMENT	2
HELLERTOWN	**MVAR**	MVA WITH ENTRAPMENT	11
HANOVER	**MVAR**	MVA WITH ENTRAPMENT	10
BETH TWP	**MVAR**	MVA WITH ENTRAPMENT	47
EASTON CITY	**MVAR**	MVA WITH ENTRAPMENT	16
SUBURBAN	**MVAR**	MVA WITH ENTRAPMENT	46
WIND GAP	**MVAR**	MVA WITH ENTRAPMENT	11
PLAINFIELD	**MVAR**	MVA WITH ENTRAPMENT	8
BATH	**MVAR**	MVA WITH ENTRAPMENT	2
EAST ALLEN	**MVAR**	MVA WITH ENTRAPMENT	6
MOORE	**MVAR**	MVA WITH ENTRAPMENT	8
NORTHAMPTON	**MVAR**	MVA WITH ENTRAPMENT	25
NAZARETH	**MVAR**	MVA WITH ENTRAPMENT	30
BUSHKILL	**MVAR**	MVA WITH ENTRAPMENT	13
Lehighton	**MVAR**	MVA WITH ENTRAPMENT	1
CETRONIA	**MVAR**	MVA WITH ENTRAPMENT	1
NORTHERN VAL	**MVAR**	MVA WITH ENTRAPMENT	9
ST LUKES	**MVAR**	MVA WITH ENTRAPMENT	1
Lifestar	**MVAR**	MVA WITH ENTRAPMENT	2
CAD INCIDENTS:	152	TOTAL EVENT RESPONSE:	260
BETH TWP	**MVARUN**	HIT & RUN MVA NONE INJURY	1
EASTON CITY	**MVARUN**	HIT & RUN MVA NONE INJURY	3
SUBURBAN	**MVARUN**	HIT & RUN MVA NONE INJURY	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5

Department	Event Code	Event Description	Responses
PENNSTAR	**MVAU**	MVA WITH UNKNOWN INJURIES	2
HELLERTOWN	**MVAU**	MVA WITH UNKNOWN INJURIES	56
HANOVER	**MVAU**	MVA WITH UNKNOWN INJURIES	45
BETH TWP	**MVAU**	MVA WITH UNKNOWN INJURIES	158
EASTON CITY	**MVAU**	MVA WITH UNKNOWN INJURIES	68
SUBURBAN	**MVAU**	MVA WITH UNKNOWN INJURIES	150
WIND GAP	**MVAU**	MVA WITH UNKNOWN INJURIES	8
PLAINFIELD	**MVAU**	MVA WITH UNKNOWN INJURIES	26
BATH	**MVAU**	MVA WITH UNKNOWN INJURIES	6
EAST ALLEN	**MVAU**	MVA WITH UNKNOWN INJURIES	21
MOORE	**MVAU**	MVA WITH UNKNOWN INJURIES	20
NORTHAMPTON	**MVAU**	MVA WITH UNKNOWN INJURIES	61
NAZARETH	**MVAU**	MVA WITH UNKNOWN INJURIES	43
BUSHKILL	**MVAU**	MVA WITH UNKNOWN INJURIES	20
NORTHERN VAL	**MVAU**	MVA WITH UNKNOWN INJURIES	7
Lifestar	**MVAU**	MVA WITH UNKNOWN INJURIES	1
CAD INCIDENTS:	513	TOTAL EVENT RESPONSE:	692
HELLERTOWN	**ODOR**	ODOR / OTHER THAN SMOKE	17
HANOVER	**ODOR**	ODOR / OTHER THAN SMOKE	7
BETH TWP	**ODOR**	ODOR / OTHER THAN SMOKE	23
EASTON CITY	**ODOR**	ODOR / OTHER THAN SMOKE	33
SUBURBAN	**ODOR**	ODOR / OTHER THAN SMOKE	51
WIND GAP	**ODOR**	ODOR / OTHER THAN SMOKE	3
PLAINFIELD	**ODOR**	ODOR / OTHER THAN SMOKE	3
EAST ALLEN	**ODOR**	ODOR / OTHER THAN SMOKE	2
MOORE	**ODOR**	ODOR / OTHER THAN SMOKE	5
NORTHAMPTON	**ODOR**	ODOR / OTHER THAN SMOKE	8
NAZARETH	**ODOR**	ODOR / OTHER THAN SMOKE	10
BUSHKILL	**ODOR**	ODOR / OTHER THAN SMOKE	3
Lifestar	**ODOR**	ODOR / OTHER THAN SMOKE	1
CAD INCIDENTS:	161	TOTAL EVENT RESPONSE:	166
HELLERTOWN	**ODORI**	INDOOR ODOR	6
HANOVER	**ODORI**	INDOOR ODOR	7
BETH TWP	**ODORI**	INDOOR ODOR	22
EASTON CITY	**ODORI**	INDOOR ODOR	33
SUBURBAN	**ODORI**	INDOOR ODOR	46
WIND GAP	**ODORI**	INDOOR ODOR	3
PLAINFIELD	**ODORI**	INDOOR ODOR	2
BATH	**ODORI**	INDOOR ODOR	2
EAST ALLEN	**ODORI**	INDOOR ODOR	1
MOORE	**ODORI**	INDOOR ODOR	2
NORTHAMPTON	**ODORI**	INDOOR ODOR	16
NAZARETH	**ODORI**	INDOOR ODOR	8
CAD INCIDENTS:	139	TOTAL EVENT RESPONSE:	148

Department	Event Code	Event Description	Responses
WIND GAP	**OOS**	STATION OUT OF SERVICE	40
PLAINFIELD	**OOS**	STATION OUT OF SERVICE	15
BATH	**OOS**	STATION OUT OF SERVICE	14
EAST ALLEN	**OOS**	STATION OUT OF SERVICE	18
MOORE	**OOS**	STATION OUT OF SERVICE	17
BUSHKILL	**OOS**	STATION OUT OF SERVICE	7
CAD INCIDENTS:	111	TOTAL EVENT RESPONSE:	111
HELLERTOWN	**PC**	PHONE CALL	2
HANOVER	**PC**	PHONE CALL	1
BETH TWP	**PC**	PHONE CALL	7
EASTON CITY	**PC**	PHONE CALL	8
SUBURBAN	**PC**	PHONE CALL	9
WIND GAP	**PC**	PHONE CALL	2
BATH	**PC**	PHONE CALL	1
MOORE	**PC**	PHONE CALL	1
NORTHAMPTON	**PC**	PHONE CALL	5
NAZARETH	**PC**	PHONE CALL	7
BUSHKILL	**PC**	PHONE CALL	1
CAD INCIDENTS:	44	TOTAL EVENT RESPONSE:	44
WIND GAP	**PUMP**	PUMP DETAIL	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
HELLERTOWN	**PUR**	FOOT / VEHICLE PURSUIT	1
BETH TWP	**PUR**	FOOT / VEHICLE PURSUIT	2
SUBURBAN	**PUR**	FOOT / VEHICLE PURSUIT	1
NORTHAMPTON	**PUR**	FOOT / VEHICLE PURSUIT	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5
PENNSTAR	**RES**	RESCUE (TYPE)	1
BETH CTY	**RES**	RESCUE (TYPE)	1
HELLERTOWN	**RES**	RESCUE (TYPE)	3
HANOVER	**RES**	RESCUE (TYPE)	4
BETH TWP	**RES**	RESCUE (TYPE)	6
EASTON CITY	**RES**	RESCUE (TYPE)	4
SUBURBAN	**RES**	RESCUE (TYPE)	6
PLAINFIELD	**RES**	RESCUE (TYPE)	2
MOORE	**RES**	RESCUE (TYPE)	1
NORTHAMPTON	**RES**	RESCUE (TYPE)	3
NAZARETH	**RES**	RESCUE (TYPE)	1
CAD INCIDENTS:	27	TOTAL EVENT RESPONSE:	32
BETH TWP	**RESCS**	CONFINE SPACE RESCUE	1
EAST ALLEN	**RESCS**	CONFINE SPACE RESCUE	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	2
HELLERTOWN	**RESE**	ELEVATOR RESCUE	2
BETH TWP	**RESE**	ELEVATOR RESCUE	4
EASTON CITY	**RESE**	ELEVATOR RESCUE	23
SUBURBAN	**RESE**	ELEVATOR RESCUE	3
BATH	**RESE**	ELEVATOR RESCUE	1
MOORE	**RESE**	ELEVATOR RESCUE	1
NAZARETH	**RESE**	ELEVATOR RESCUE	4
CAD INCIDENTS:	36	TOTAL EVENT RESPONSE:	38

Department	Event Code	Event Description	Responses
BETH TWP	**RESIF**	INDUSTRIAL / FARM RESCUE	1
EASTON CITY	**RESIF**	INDUSTRIAL / FARM RESCUE	2
SUBURBAN	**RESIF**	INDUSTRIAL / FARM RESCUE	1
NORTHAMPTON	**RESIF**	INDUSTRIAL / FARM RESCUE	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5
PENNSTAR	**REST**	TERRAIN / SEARCH RESCUE	1
HELLERTOWN	**REST**	TERRAIN / SEARCH RESCUE	1
BETH TWP	**REST**	TERRAIN / SEARCH RESCUE	7
EASTON CITY	**REST**	TERRAIN / SEARCH RESCUE	3
SUBURBAN	**REST**	TERRAIN / SEARCH RESCUE	5
WIND GAP	**REST**	TERRAIN / SEARCH RESCUE	4
PLAINFIELD	**REST**	TERRAIN / SEARCH RESCUE	1
BATH	**REST**	TERRAIN / SEARCH RESCUE	1
EAST ALLEN	**REST**	TERRAIN / SEARCH RESCUE	1
MOORE	**REST**	TERRAIN / SEARCH RESCUE	4
NORTHAMPTON	**REST**	TERRAIN / SEARCH RESCUE	3
NAZARETH	**REST**	TERRAIN / SEARCH RESCUE	5
BUSHKILL	**REST**	TERRAIN / SEARCH RESCUE	5
CAD INCIDENTS:	23	TOTAL EVENT RESPONSE:	41
PENNSTAR	**RESW**	WATER / DIVE RESCUE	1
BETH TWP	**RESW**	WATER / DIVE RESCUE	14
EASTON CITY	**RESW**	WATER / DIVE RESCUE	7
SUBURBAN	**RESW**	WATER / DIVE RESCUE	3
WIND GAP	**RESW**	WATER / DIVE RESCUE	1
EAST ALLEN	**RESW**	WATER / DIVE RESCUE	1
MOORE	**RESW**	WATER / DIVE RESCUE	1
NORTHAMPTON	**RESW**	WATER / DIVE RESCUE	3
NAZARETH	**RESW**	WATER / DIVE RESCUE	2
BUSHKILL	**RESW**	WATER / DIVE RESCUE	2
CAD INCIDENTS:	29	TOTAL EVENT RESPONSE:	35
PLAINFIELD	**ROAD**	ROAD HAZARD	1
NAZARETH	**ROAD**	ROAD HAZARD	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2
EASTON CITY	**SA**	SPECIAL ASSIGNMENT	3
SUBURBAN	**SA**	SPECIAL ASSIGNMENT	3
MOORE	**SA**	SPECIAL ASSIGNMENT	1
BUSHKILL	**SA**	SPECIAL ASSIGNMENT	2
CAD INCIDENTS:	9	TOTAL EVENT RESPONSE:	9
BETH TWP	**SEXOFF**	SEX OFFENSES	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EASTON CITY	**SHOTS**	SHOTS FIRED	2
SUBURBAN	**SHOTS**	SHOTS FIRED	2
MOORE	**SHOTS**	SHOTS FIRED	1
NAZARETH	**SHOTS**	SHOTS FIRED	2
BUSHKILL	**SHOTS**	SHOTS FIRED	1
Lifestar	**SHOTS**	SHOTS FIRED	1
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	9

Department	Event Code	Event Description	Responses
WIND GAP	**SIS**	STATION IN SERVICE	36
PLAINFIELD	**SIS**	STATION IN SERVICE	12
BATH	**SIS**	STATION IN SERVICE	16
EAST ALLEN	**SIS**	STATION IN SERVICE	15
MOORE	**SIS**	STATION IN SERVICE	11
BUSHKILL	**SIS**	STATION IN SERVICE	2
CAD INCIDENTS:	92	TOTAL EVENT RESPONSE:	92
HELLERTOWN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	6
HANOVER	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
BETH TWP	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	5
EASTON CITY	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	6
SUBURBAN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	17
WIND GAP	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
EAST ALLEN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
MOORE	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
NORTHAMPTON	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	9
BUSHKILL	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
CAD INCIDENTS:	54	TOTAL EVENT RESPONSE:	54
HELLERTOWN	**SPILL**	SPILL (TYPE)	10
HANOVER	**SPILL**	SPILL (TYPE)	5
BETH TWP	**SPILL**	SPILL (TYPE)	13
EASTON CITY	**SPILL**	SPILL (TYPE)	17
SUBURBAN	**SPILL**	SPILL (TYPE)	18
WIND GAP	**SPILL**	SPILL (TYPE)	4
PLAINFIELD	**SPILL**	SPILL (TYPE)	4
BATH	**SPILL**	SPILL (TYPE)	3
EAST ALLEN	**SPILL**	SPILL (TYPE)	3
MOORE	**SPILL**	SPILL (TYPE)	3
NORTHAMPTON	**SPILL**	SPILL (TYPE)	11
NAZARETH	**SPILL**	SPILL (TYPE)	5
BUSHKILL	**SPILL**	SPILL (TYPE)	3
Lehighton	**SPILL**	SPILL (TYPE)	1
CAD INCIDENTS:	91	TOTAL EVENT RESPONSE:	100
EASTON CITY	**SUSACT**	SUSPICIOUS ACTIVITY	4
NORTHAMPTON	**SUSACT**	SUSPICIOUS ACTIVITY	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5
EASTON CITY	**TEST**	TEST CALL (DO NOT DISPATCH)	1
SUBURBAN	**TEST**	TEST CALL (DO NOT DISPATCH)	2
CAD INCIDENTS:	3	TOTAL EVENT RESPONSE:	3
HELLERTOWN	**TESTT**	TONE(S) TEST	1
WIND GAP	**TESTT**	TONE(S) TEST	2
EAST ALLEN	**TESTT**	TONE(S) TEST	2
NAZARETH	**TESTT**	TONE(S) TEST	1
BUSHKILL	**TESTT**	TONE(S) TEST	1
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	7
EASTON CITY	**THEFT**	THEFT REPORT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1

Department		Event Code	Event Description		Responses
SUBURBAN		**TREE**	TREE DOWN		1
PLAINFIELD		**TREE**	TREE DOWN		1
MOORE		**TREE**	TREE DOWN		6
BUSHKILL		**TREE**	TREE DOWN		1
	CAD INCIDENTS:	9		TOTAL EVENT RESPONSE:	9
BETH TWP		**TS**	TRAFFIC STOP		1
	CAD INCIDENTS:	1		TOTAL EVENT RESPONSE:	1
EASTON CITY		**UGUEST**	UNWANTED GUEST		1
	CAD INCIDENTS:	1		TOTAL EVENT RESPONSE:	1
HANOVER		**UIS**	UNIT IN SERVICE		3
BETH TWP		**UIS**	UNIT IN SERVICE		1
SUBURBAN		**UIS**	UNIT IN SERVICE		1
WIND GAP		**UIS**	UNIT IN SERVICE		4
PLAINFIELD		**UIS**	UNIT IN SERVICE		1
EAST ALLEN		**UIS**	UNIT IN SERVICE		3
MOORE		**UIS**	UNIT IN SERVICE		1
BUSHKILL		**UIS**	UNIT IN SERVICE		3
	CAD INCIDENTS:	17		TOTAL EVENT RESPONSE:	17
HELLERTOWN		**UOS**	UNIT OUT OF SERVICE		5
HANOVER		**UOS**	UNIT OUT OF SERVICE		4
BETH TWP		**UOS**	UNIT OUT OF SERVICE		2
EASTON CITY		**UOS**	UNIT OUT OF SERVICE		2
SUBURBAN		**UOS**	UNIT OUT OF SERVICE		4
WIND GAP		**UOS**	UNIT OUT OF SERVICE		9
PLAINFIELD		**UOS**	UNIT OUT OF SERVICE		3
EAST ALLEN		**UOS**	UNIT OUT OF SERVICE		6
MOORE		**UOS**	UNIT OUT OF SERVICE		3
BUSHKILL		**UOS**	UNIT OUT OF SERVICE		7
	CAD INCIDENTS:	45		TOTAL EVENT RESPONSE:	45
BETH TWP		**VEHD**	DISABLED VEHICLE		1
EASTON CITY		**VEHD**	DISABLED VEHICLE		1
SUBURBAN		**VEHD**	DISABLED VEHICLE		1
NORTHAMPTON		**VEHD**	DISABLED VEHICLE		1
	CAD INCIDENTS:	4		TOTAL EVENT RESPONSE:	4
EASTON CITY		**WANT**	WARRANT SERVICE		1
SUBURBAN		**WANT**	WARRANT SERVICE		6
PLAINFIELD		**WANT**	WARRANT SERVICE		1
	CAD INCIDENTS:	7		TOTAL EVENT RESPONSE:	8

Department	Event Code	Event Description	Responses
HELLERTOWN	**WELFAR**	WELFARE CHECK	2
HANOVER	**WELFAR**	WELFARE CHECK	2
BETH TWP	**WELFAR**	WELFARE CHECK	6
EASTON CITY	**WELFAR**	WELFARE CHECK	3
SUBURBAN	**WELFAR**	WELFARE CHECK	10
WIND GAP	**WELFAR**	WELFARE CHECK	2
PLAINFIELD	**WELFAR**	WELFARE CHECK	2
BATH	**WELFAR**	WELFARE CHECK	1
NORTHAMPTON	**WELFAR**	WELFARE CHECK	1
NAZARETH	**WELFAR**	WELFARE CHECK	1
BUSHKILL	**WELFAR**	WELFARE CHECK	1
Lifestar	**WELFAR**	WELFARE CHECK	1
CAD INCIDENTS:	25	TOTAL EVENT RESPONSE:	32
EASTON CITY	**WIRE**	WIRE (GENERAL PROBLEM)	1
PLAINFIELD	**WIRE**	WIRE (GENERAL PROBLEM)	1
MOORE	**WIRE**	WIRE (GENERAL PROBLEM)	1
Lifestar	**WIRE**	WIRE (GENERAL PROBLEM)	1
CAD INCIDENTS:	4	TOTAL EVENT RESPONSE:	4
EASTON CITY	**WIRED**	WIRES DOWN	4
PLAINFIELD	**WIRED**	WIRES DOWN	2
MOORE	**WIRED**	WIRES DOWN	4
BUSHKILL	**WIRED**	WIRES DOWN	2
CAD INCIDENTS:	12	TOTAL EVENT RESPONSE:	12

TOTAL CAD INCIDENTS INCLUDED: **32,790** **RESPONSE TOTAL:** **39,527**

Note: When selecting multiple departments, calls will be calculated once for all departments that responded.

Print Date : 1/25/2016
Print Time : 11:52

Type Total Report - By Event

User Name : DALESSAN
Terminal # : 035

For Period of Time from 1/1/2015 to 12/31/2015; Organization Fire; Zone Law.

Department	Event Code	Event Description	Responses
EMA	**911**	911 INCIDENT (TYPE)	1
NANCY RUN	**911**	911 INCIDENT (TYPE)	1
BETH TWP	**911**	911 INCIDENT (TYPE)	1
EASTON CITY	**911**	911 INCIDENT (TYPE)	4
WILSON	**911**	911 INCIDENT (TYPE)	1
PALMER	**911**	911 INCIDENT (TYPE)	1
MOORE	**911**	911 INCIDENT (TYPE)	1
BUSHKILL	**911**	911 INCIDENT (TYPE)	1
HECKTOWN	**911**	911 INCIDENT (TYPE)	1
CAD INCIDENTS:	10	TOTAL EVENT RESPONSE:	12
EMA	**ALARMH**	HOLD-UP / PANIC ALARM	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**ALS**	ADVANCED LIFE SUPPORT CALL	29
FREEMANSBURG	**ALS**	ADVANCED LIFE SUPPORT CALL	19
HELLERTOWN	**ALS**	ADVANCED LIFE SUPPORT CALL	10
NANCY RUN	**ALS**	ADVANCED LIFE SUPPORT CALL	34
HANOVER	**ALS**	ADVANCED LIFE SUPPORT CALL	87
BETH TWP	**ALS**	ADVANCED LIFE SUPPORT CALL	42
SE-WY-CO	**ALS**	ADVANCED LIFE SUPPORT CALL	46
EASTON CITY	**ALS**	ADVANCED LIFE SUPPORT CALL	574
TATAMY	**ALS**	ADVANCED LIFE SUPPORT CALL	8
WEST EASTON	**ALS**	ADVANCED LIFE SUPPORT CALL	7
WILSON	**ALS**	ADVANCED LIFE SUPPORT CALL	522
FORKS	**ALS**	ADVANCED LIFE SUPPORT CALL	29
L MT BETHEL	**ALS**	ADVANCED LIFE SUPPORT CALL	117
PALMER	**ALS**	ADVANCED LIFE SUPPORT CALL	25
WILLIAMS	**ALS**	ADVANCED LIFE SUPPORT CALL	15
BANGOR	**ALS**	ADVANCED LIFE SUPPORT CALL	7
EAST BANGOR	**ALS**	ADVANCED LIFE SUPPORT CALL	8
PEN ARGYL	**ALS**	ADVANCED LIFE SUPPORT CALL	8
PORTLAND	**ALS**	ADVANCED LIFE SUPPORT CALL	4
ROSETO	**ALS**	ADVANCED LIFE SUPPORT CALL	10
WIND GAP	**ALS**	ADVANCED LIFE SUPPORT CALL	6
PLAINFIELD	**ALS**	ADVANCED LIFE SUPPORT CALL	18
UP MT BETH	**ALS**	ADVANCED LIFE SUPPORT CALL	51
WASHINGTON	**ALS**	ADVANCED LIFE SUPPORT CALL	7
N BANGOR	**ALS**	ADVANCED LIFE SUPPORT CALL	3
BATH	**ALS**	ADVANCED LIFE SUPPORT CALL	36
NORTHAMPTON	**ALS**	ADVANCED LIFE SUPPORT CALL	97
ALLEN	**ALS**	ADVANCED LIFE SUPPORT CALL	19
EAST ALLEN	**ALS**	ADVANCED LIFE SUPPORT CALL	34
LEHIGH	**ALS**	ADVANCED LIFE SUPPORT CALL	87
MOORE	**ALS**	ADVANCED LIFE SUPPORT CALL	67
NAZARETH	**ALS**	ADVANCED LIFE SUPPORT CALL	2
BUSHKILL	**ALS**	ADVANCED LIFE SUPPORT CALL	60

Department	Event Code	Event Description	Responses
HECKTOWN	**ALS**	ADVANCED LIFE SUPPORT CALL	3
U NAZARETH	**ALS**	ADVANCED LIFE SUPPORT CALL	5
SOUTHEASTERN	**ALS**	ADVANCED LIFE SUPPORT CALL	21
STEEL CITY	**ALS**	ADVANCED LIFE SUPPORT CALL	20
BLUE VALLEY	**ALS**	ADVANCED LIFE SUPPORT CALL	59
PENN WATER	**ALS**	ADVANCED LIFE SUPPORT CALL	2
LAURYS ST	**ALS**	ADVANCED LIFE SUPPORT CALL	1
SLATINGTON	**ALS**	ADVANCED LIFE SUPPORT CALL	1
CAD INCIDENTS:	2,085	TOTAL EVENT RESPONSE:	2,200
NANCY RUN	**ANIMAL**	ANIMAL COMPLAINT	3
BETH TWP	**ANIMAL**	ANIMAL COMPLAINT	2
SE-WY-CO	**ANIMAL**	ANIMAL COMPLAINT	1
FORKS	**ANIMAL**	ANIMAL COMPLAINT	1
PALMER	**ANIMAL**	ANIMAL COMPLAINT	1
BANGOR	**ANIMAL**	ANIMAL COMPLAINT	1
LEHIGH	**ANIMAL**	ANIMAL COMPLAINT	5
MOORE	**ANIMAL**	ANIMAL COMPLAINT	1
HECKTOWN	**ANIMAL**	ANIMAL COMPLAINT	2
SOUTHEASTERN	**ANIMAL**	ANIMAL COMPLAINT	1
CAD INCIDENTS:	15	TOTAL EVENT RESPONSE:	18
EASTON CITY	**ARREST**	ARREST	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**ASSALT**	ASSAULT	1
BETH TWP	**ASSALT**	ASSAULT	1
WILSON	**ASSALT**	ASSAULT	1
CAD INCIDENTS:	3	TOTAL EVENT RESPONSE:	3

Department	Event Code	Event Description	Responses
EMA	**ASSIST**	ASSISTANCE CALL	9
FREEMANSBURG	**ASSIST**	ASSISTANCE CALL	2
HELLERTOWN	**ASSIST**	ASSISTANCE CALL	1
NANCY RUN	**ASSIST**	ASSISTANCE CALL	3
HANOVER	**ASSIST**	ASSISTANCE CALL	7
BETH TWP	**ASSIST**	ASSISTANCE CALL	4
SE-WY-CO	**ASSIST**	ASSISTANCE CALL	2
EASTON CITY	**ASSIST**	ASSISTANCE CALL	31
TATAMY	**ASSIST**	ASSISTANCE CALL	1
WEST EASTON	**ASSIST**	ASSISTANCE CALL	1
WILSON	**ASSIST**	ASSISTANCE CALL	5
FORKS	**ASSIST**	ASSISTANCE CALL	3
L MT BETHEL	**ASSIST**	ASSISTANCE CALL	2
PALMER	**ASSIST**	ASSISTANCE CALL	5
BANGOR	**ASSIST**	ASSISTANCE CALL	1
PORTLAND	**ASSIST**	ASSISTANCE CALL	1
UP MT BETH	**ASSIST**	ASSISTANCE CALL	1
BATH	**ASSIST**	ASSISTANCE CALL	2
NORTHAMPTON	**ASSIST**	ASSISTANCE CALL	3
ALLEN	**ASSIST**	ASSISTANCE CALL	1
EAST ALLEN	**ASSIST**	ASSISTANCE CALL	4
LEHIGH	**ASSIST**	ASSISTANCE CALL	3
NAZARETH	**ASSIST**	ASSISTANCE CALL	2
BUSHKILL	**ASSIST**	ASSISTANCE CALL	4
HECKTOWN	**ASSIST**	ASSISTANCE CALL	1
U NAZARETH	**ASSIST**	ASSISTANCE CALL	1
SOUTHEASTERN	**ASSIST**	ASSISTANCE CALL	1
CAD INCIDENTS:	91	TOTAL EVENT RESPONSE:	101

Department	Event Code	Event Description	Responses
EMA	**BLS**	BASIC LIFE SUPPORT CALL	12
FREEMANSBURG	**BLS**	BASIC LIFE SUPPORT CALL	1
HELLERTOWN	**BLS**	BASIC LIFE SUPPORT CALL	4
NANCY RUN	**BLS**	BASIC LIFE SUPPORT CALL	20
HANOVER	**BLS**	BASIC LIFE SUPPORT CALL	22
BETH TWP	**BLS**	BASIC LIFE SUPPORT CALL	21
SE-WY-CO	**BLS**	BASIC LIFE SUPPORT CALL	3
EASTON CITY	**BLS**	BASIC LIFE SUPPORT CALL	104
TATAMY	**BLS**	BASIC LIFE SUPPORT CALL	1
WEST EASTON	**BLS**	BASIC LIFE SUPPORT CALL	1
WILSON	**BLS**	BASIC LIFE SUPPORT CALL	20
FORKS	**BLS**	BASIC LIFE SUPPORT CALL	6
L MT BETHEL	**BLS**	BASIC LIFE SUPPORT CALL	4
PALMER	**BLS**	BASIC LIFE SUPPORT CALL	15
WILLIAMS	**BLS**	BASIC LIFE SUPPORT CALL	2
BANGOR	**BLS**	BASIC LIFE SUPPORT CALL	5
PEN ARGYL	**BLS**	BASIC LIFE SUPPORT CALL	2
PORTLAND	**BLS**	BASIC LIFE SUPPORT CALL	3
ROSETO	**BLS**	BASIC LIFE SUPPORT CALL	2
WIND GAP	**BLS**	BASIC LIFE SUPPORT CALL	4
PLAINFIELD	**BLS**	BASIC LIFE SUPPORT CALL	19
UP MT BETH	**BLS**	BASIC LIFE SUPPORT CALL	1
WASHINGTON	**BLS**	BASIC LIFE SUPPORT CALL	3
N BANGOR	**BLS**	BASIC LIFE SUPPORT CALL	3
BATH	**BLS**	BASIC LIFE SUPPORT CALL	29
NORTHAMPTON	**BLS**	BASIC LIFE SUPPORT CALL	6
ALLEN	**BLS**	BASIC LIFE SUPPORT CALL	6
EAST ALLEN	**BLS**	BASIC LIFE SUPPORT CALL	12
LEHIGH	**BLS**	BASIC LIFE SUPPORT CALL	12
MOORE	**BLS**	BASIC LIFE SUPPORT CALL	47
NAZARETH	**BLS**	BASIC LIFE SUPPORT CALL	9
BUSHKILL	**BLS**	BASIC LIFE SUPPORT CALL	42
HECKTOWN	**BLS**	BASIC LIFE SUPPORT CALL	9
SOUTHEASTERN	**BLS**	BASIC LIFE SUPPORT CALL	1
STEEL CITY	**BLS**	BASIC LIFE SUPPORT CALL	1
BLUE VALLEY	**BLS**	BASIC LIFE SUPPORT CALL	9
CAD INCIDENTS:	427	TOTAL EVENT RESPONSE:	461

Department	Event Code	Event Description	Responses
EMA	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	12
FREEMANSBURG	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
HELLERTOWN	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
NANCY RUN	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	3
BETH TWP	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
SE-WY-CO	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
EASTON CITY	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
FORKS	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	3
PLAINFIELD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
LEHIGH	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
MOORE	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
NAZARETH	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
BUSHKILL	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
HECKTOWN	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
SOUTHEASTERN	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
STEEL CITY	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
CAD INCIDENTS:	12	TOTAL EVENT RESPONSE:	35
EASTON CITY	**BURG**	BURGLARY REPORT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**BURGA**	BURGLARY ALARM	1
NANCY RUN	**BURGA**	BURGLARY ALARM	1
BETH TWP	**BURGA**	BURGLARY ALARM	3
SE-WY-CO	**BURGA**	BURGLARY ALARM	1
EASTON CITY	**BURGA**	BURGLARY ALARM	4
FORKS	**BURGA**	BURGLARY ALARM	2
PEN ARGYL	**BURGA**	BURGLARY ALARM	1
CAD INCIDENTS:	12	TOTAL EVENT RESPONSE:	13
NANCY RUN	**BURGP**	BURGLARY IN PROGRESS	1
BETH TWP	**BURGP**	BURGLARY IN PROGRESS	1
LEHIGH	**BURGP**	BURGLARY IN PROGRESS	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	3

Department	Event Code	Event Description	Responses
FREEMANSBURG	**BURN**	CONTROL BURN / BURN COMPLAINT	2
HELLERTOWN	**BURN**	CONTROL BURN / BURN COMPLAINT	3
NANCY RUN	**BURN**	CONTROL BURN / BURN COMPLAINT	5
HANOVER	**BURN**	CONTROL BURN / BURN COMPLAINT	1
BETH TWP	**BURN**	CONTROL BURN / BURN COMPLAINT	6
SE-WY-CO	**BURN**	CONTROL BURN / BURN COMPLAINT	3
EASTON CITY	**BURN**	CONTROL BURN / BURN COMPLAINT	16
WILSON	**BURN**	CONTROL BURN / BURN COMPLAINT	4
FORKS	**BURN**	CONTROL BURN / BURN COMPLAINT	11
L MT BETHEL	**BURN**	CONTROL BURN / BURN COMPLAINT	1
PALMER	**BURN**	CONTROL BURN / BURN COMPLAINT	7
WILLIAMS	**BURN**	CONTROL BURN / BURN COMPLAINT	2
BANGOR	**BURN**	CONTROL BURN / BURN COMPLAINT	1
EAST BANGOR	**BURN**	CONTROL BURN / BURN COMPLAINT	2
PEN ARGYL	**BURN**	CONTROL BURN / BURN COMPLAINT	1
ROSETO	**BURN**	CONTROL BURN / BURN COMPLAINT	1
WIND GAP	**BURN**	CONTROL BURN / BURN COMPLAINT	1
PLAINFIELD	**BURN**	CONTROL BURN / BURN COMPLAINT	5
UP MT BETH	**BURN**	CONTROL BURN / BURN COMPLAINT	6
WASHINGTON	**BURN**	CONTROL BURN / BURN COMPLAINT	35
N BANGOR	**BURN**	CONTROL BURN / BURN COMPLAINT	1
BATH	**BURN**	CONTROL BURN / BURN COMPLAINT	1
NORTHAMPTON	**BURN**	CONTROL BURN / BURN COMPLAINT	7
ALLEN	**BURN**	CONTROL BURN / BURN COMPLAINT	1
EAST ALLEN	**BURN**	CONTROL BURN / BURN COMPLAINT	5
LEHIGH	**BURN**	CONTROL BURN / BURN COMPLAINT	9
MOORE	**BURN**	CONTROL BURN / BURN COMPLAINT	163
NAZARETH	**BURN**	CONTROL BURN / BURN COMPLAINT	1
BUSHKILL	**BURN**	CONTROL BURN / BURN COMPLAINT	29
HECKTOWN	**BURN**	CONTROL BURN / BURN COMPLAINT	3
U NAZARETH	**BURN**	CONTROL BURN / BURN COMPLAINT	2
SOUTHEASTERN	**BURN**	CONTROL BURN / BURN COMPLAINT	2
CAD INCIDENTS:	327	TOTAL EVENT RESPONSE:	337
EASTON CITY	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1

Department	Event Code	Event Description	Responses
EMA	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	8
BETH CITY	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
FREEMANSBURG	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	3
HELLERTOWN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
NANCY RUN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	13
HANOVER	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	3
BETH TWP	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	13
SE-WY-CO	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
EASTON CITY	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	25
WILSON	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	11
FORKS	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
PALMER	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	18
BANGOR	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	4
ROSETO	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
PLAINFIELD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	2
UP MT BETH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
WASHINGTON	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
BATH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	2
NORTHAMPTON	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	4
ALLEN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
EAST ALLEN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	8
LEHIGH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	6
MOORE	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	4
NAZARETH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	6
BUSHKILL	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	10
HECKTOWN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	4
U NAZARETH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
SOUTHEASTERN	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	7
STEEL CITY	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
CAD INCIDENTS:	151	TOTAL EVENT RESPONSE:	193

Department	Event Code	Event Description	Responses
EMA	**CO2**	CARBON MONOXIDE - SYMPTOMS	12
HELLERTOWN	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
NANCY RUN	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
HANOVER	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
NOTUSED	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
BETH TWP	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
SE-WY-CO	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
EASTON CITY	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
WEST EASTON	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
WILSON	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
FORKS	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
PALMER	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
WILLIAMS	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
PLAINFIELD	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
BATH	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
NORTHAMPTON	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
LEHIGH	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
MOORE	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
NAZARETH	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
BUSHKILL	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
HECKTOWN	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
U NAZARETH	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
SOUTHEASTERN	**CO2**	CARBON MONOXIDE - SYMPTOMS	5
UPPER SAUCON	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
LEHIGH S/O	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
CAD INCIDENTS:	40	TOTAL EVENT RESPONSE:	69
HANOVER	**DISTUR**	DISTURBANCE	1
EASTON CITY	**DISTUR**	DISTURBANCE	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2
EMA	**DOMP**	DOMESTIC IN PROGRESS	1
EASTON CITY	**DOMP**	DOMESTIC IN PROGRESS	3
CAD INCIDENTS:	4	TOTAL EVENT RESPONSE:	4
BETH TWP	**DRUG**	DRUG INVESTIGATION / COMPLAINT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**DUMP**	DUMPING / GARBAGE COMPLAINT	2
PALMER	**DUMP**	DUMPING / GARBAGE COMPLAINT	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	3
EASTON CITY	**EID**	EMERGENCY ID ACTIVATION	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**FIGHT**	FIGHT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1

Department	Event Code	Event Description	Responses
EMA	**FIRE**	FIRE GENERIC (TYPE)	1
FREEMANSBURG	**FIRE**	FIRE GENERIC (TYPE)	1
HELLERTOWN	**FIRE**	FIRE GENERIC (TYPE)	1
NANCY RUN	**FIRE**	FIRE GENERIC (TYPE)	4
HANOVER	**FIRE**	FIRE GENERIC (TYPE)	2
BETH TWP	**FIRE**	FIRE GENERIC (TYPE)	3
EASTON CITY	**FIRE**	FIRE GENERIC (TYPE)	13
WEST EASTON	**FIRE**	FIRE GENERIC (TYPE)	1
WILSON	**FIRE**	FIRE GENERIC (TYPE)	6
FORKS	**FIRE**	FIRE GENERIC (TYPE)	3
L MT BETHEL	**FIRE**	FIRE GENERIC (TYPE)	1
PALMER	**FIRE**	FIRE GENERIC (TYPE)	5
WILLIAMS	**FIRE**	FIRE GENERIC (TYPE)	1
PEN ARGYL	**FIRE**	FIRE GENERIC (TYPE)	1
PORTLAND	**FIRE**	FIRE GENERIC (TYPE)	1
ROSETO	**FIRE**	FIRE GENERIC (TYPE)	1
WIND GAP	**FIRE**	FIRE GENERIC (TYPE)	2
PLAINFIELD	**FIRE**	FIRE GENERIC (TYPE)	4
UP MT BETH	**FIRE**	FIRE GENERIC (TYPE)	3
N BANGOR	**FIRE**	FIRE GENERIC (TYPE)	3
NORTHAMPTON	**FIRE**	FIRE GENERIC (TYPE)	1
ALLEN	**FIRE**	FIRE GENERIC (TYPE)	3
EAST ALLEN	**FIRE**	FIRE GENERIC (TYPE)	3
LEHIGH	**FIRE**	FIRE GENERIC (TYPE)	1
MOORE	**FIRE**	FIRE GENERIC (TYPE)	2
BUSHKILL	**FIRE**	FIRE GENERIC (TYPE)	3
HECKTOWN	**FIRE**	FIRE GENERIC (TYPE)	1
U NAZARETH	**FIRE**	FIRE GENERIC (TYPE)	1
SOUTHEASTERN	**FIRE**	FIRE GENERIC (TYPE)	1
CAD INCIDENTS:	53	TOTAL EVENT RESPONSE:	73

Department	Event Code	Event Description	Responses
EMA	**FIREA**	FIRE ALARM	11
BETH CITY	**FIREA**	FIRE ALARM	1
FREEMANSBURG	**FIREA**	FIRE ALARM	26
HELLERTOWN	**FIREA**	FIRE ALARM	67
NANCY RUN	**FIREA**	FIRE ALARM	250
HANOVER	**FIREA**	FIRE ALARM	130
BETH TWP	**FIREA**	FIRE ALARM	247
SE-WY-CO	**FIREA**	FIRE ALARM	112
EASTON CITY	**FIREA**	FIRE ALARM	606
TATAMY	**FIREA**	FIRE ALARM	1
WEST EASTON	**FIREA**	FIRE ALARM	10
WILSON	**FIREA**	FIRE ALARM	76
FORKS	**FIREA**	FIRE ALARM	123
L MT BETHEL	**FIREA**	FIRE ALARM	4
PALMER	**FIREA**	FIRE ALARM	137
WILLIAMS	**FIREA**	FIRE ALARM	27
BANGOR	**FIREA**	FIRE ALARM	23
EAST BANGOR	**FIREA**	FIRE ALARM	5
PEN ARGYL	**FIREA**	FIRE ALARM	23
PORTLAND	**FIREA**	FIRE ALARM	5
ROSETO	**FIREA**	FIRE ALARM	4
WIND GAP	**FIREA**	FIRE ALARM	19
PLAINFIELD	**FIREA**	FIRE ALARM	27
UP MT BETH	**FIREA**	FIRE ALARM	47
WASHINGTON	**FIREA**	FIRE ALARM	17
N BANGOR	**FIREA**	FIRE ALARM	45
BATH	**FIREA**	FIRE ALARM	20
NORTHAMPTON	**FIREA**	FIRE ALARM	53
N CATTY	**FIREA**	FIRE ALARM	2
ALLEN	**FIREA**	FIRE ALARM	52
EAST ALLEN	**FIREA**	FIRE ALARM	47
LEHIGH	**FIREA**	FIRE ALARM	26
MOORE	**FIREA**	FIRE ALARM	34
NAZARETH	**FIREA**	FIRE ALARM	77
BUSHKILL	**FIREA**	FIRE ALARM	24
HECKTOWN	**FIREA**	FIRE ALARM	52
U NAZARETH	**FIREA**	FIRE ALARM	47
SOUTHEASTERN	**FIREA**	FIRE ALARM	76
STEEL CITY	**FIREA**	FIRE ALARM	37
UPPER SAUCON	**FIREA**	FIRE ALARM	1
CAD INCIDENTS:	1,933	TOTAL EVENT RESPONSE:	2,591

Department	Event Code	Event Description	Responses
EMA	**FIREB**	BRUSH FIRE	40
FOUNTAIN HIL	**FIREB**	BRUSH FIRE	2
FREEMANSBURG	**FIREB**	BRUSH FIRE	9
HELLERTOWN	**FIREB**	BRUSH FIRE	20
NANCY RUN	**FIREB**	BRUSH FIRE	28
HANOVER	**FIREB**	BRUSH FIRE	7
NOTUSED	**FIREB**	BRUSH FIRE	1
BETH TWP	**FIREB**	BRUSH FIRE	27
SE-WY-CO	**FIREB**	BRUSH FIRE	21
EASTON CITY	**FIREB**	BRUSH FIRE	18
WEST EASTON	**FIREB**	BRUSH FIRE	2
WILSON	**FIREB**	BRUSH FIRE	4
FORKS	**FIREB**	BRUSH FIRE	9
L MT BETHEL	**FIREB**	BRUSH FIRE	10
PALMER	**FIREB**	BRUSH FIRE	16
WILLIAMS	**FIREB**	BRUSH FIRE	12
BANGOR	**FIREB**	BRUSH FIRE	1
EAST BANGOR	**FIREB**	BRUSH FIRE	2
PEN ARGYL	**FIREB**	BRUSH FIRE	2
PORTLAND	**FIREB**	BRUSH FIRE	1
WIND GAP	**FIREB**	BRUSH FIRE	3
PLAINFIELD	**FIREB**	BRUSH FIRE	8
UP MT BETH	**FIREB**	BRUSH FIRE	15
WASHINGTON	**FIREB**	BRUSH FIRE	10
N BANGOR	**FIREB**	BRUSH FIRE	12
BATH	**FIREB**	BRUSH FIRE	4
NORTHAMPTON	**FIREB**	BRUSH FIRE	7
N CATTY	**FIREB**	BRUSH FIRE	2
WALNUTPORT	**FIREB**	BRUSH FIRE	2
ALLEN	**FIREB**	BRUSH FIRE	8
EAST ALLEN	**FIREB**	BRUSH FIRE	7
LEHIGH	**FIREB**	BRUSH FIRE	16
MOORE	**FIREB**	BRUSH FIRE	15
NAZARETH	**FIREB**	BRUSH FIRE	4
BUSHKILL	**FIREB**	BRUSH FIRE	15
HECKTOWN	**FIREB**	BRUSH FIRE	11
U NAZARETH	**FIREB**	BRUSH FIRE	11
SOUTHEASTERN	**FIREB**	BRUSH FIRE	26
STEEL CITY	**FIREB**	BRUSH FIRE	14
PALMERTON	**FIREB**	BRUSH FIRE	2
AQUASHICOLA	**FIREB**	BRUSH FIRE	2
FREIDENS	**FIREB**	BRUSH FIRE	1
PA FORESTRY	**FIREB**	BRUSH FIRE	7
LAURYS ST	**FIREB**	BRUSH FIRE	2
UPPER SAUCON	**FIREB**	BRUSH FIRE	4
E SALISBURY	**FIREB**	BRUSH FIRE	2
COOPERSBURG	**FIREB**	BRUSH FIRE	1
WH EGYPT	**FIREB**	BRUSH FIRE	1
SPRINGTOWN	**FIREB**	BRUSH FIRE	3
CAD INCIDENTS:	185	TOTAL EVENT RESPONSE:	447

Department	Event Code	Event Description	Responses
EMA	**FIREC**	COMMERCIAL STRUCTURE FIRE	22
HELLERTOWN	**FIREC**	COMMERCIAL STRUCTURE FIRE	4
NANCY RUN	**FIREC**	COMMERCIAL STRUCTURE FIRE	9
HANOVER	**FIREC**	COMMERCIAL STRUCTURE FIRE	8
BETH TWP	**FIREC**	COMMERCIAL STRUCTURE FIRE	7
SE-WY-CO	**FIREC**	COMMERCIAL STRUCTURE FIRE	4
EASTON CITY	**FIREC**	COMMERCIAL STRUCTURE FIRE	8
WILSON	**FIREC**	COMMERCIAL STRUCTURE FIRE	6
FORKS	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
PALMER	**FIREC**	COMMERCIAL STRUCTURE FIRE	16
PEN ARGYL	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
PORTLAND	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
WIND GAP	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
UP MT BETH	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
WASHINGTON	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
N BANGOR	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
BATH	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
NORTHAMPTON	**FIREC**	COMMERCIAL STRUCTURE FIRE	6
N CATTY	**FIREC**	COMMERCIAL STRUCTURE FIRE	5
ALLEN	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
EAST ALLEN	**FIREC**	COMMERCIAL STRUCTURE FIRE	8
LEHIGH	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
MOORE	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
NAZARETH	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
HECKTOWN	**FIREC**	COMMERCIAL STRUCTURE FIRE	6
U NAZARETH	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
SOUTHEASTERN	**FIREC**	COMMERCIAL STRUCTURE FIRE	4
STEEL CITY	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
UPPER SAUCON	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
CATTY	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
CEMENTON	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
COPLAY	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
SPRINGTOWN	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
CAD INCIDENTS:	62	TOTAL EVENT RESPONSE:	147

Department	Event Code	Event Description	Responses
EMA	**FIRED**	DWELLING FIRE	26
FOUNTAIN HIL	**FIRED**	DWELLING FIRE	1
FREEMANSBURG	**FIRED**	DWELLING FIRE	13
HELLERTOWN	**FIRED**	DWELLING FIRE	25
NANCY RUN	**FIRED**	DWELLING FIRE	53
HANOVER	**FIRED**	DWELLING FIRE	26
BETH TWP	**FIRED**	DWELLING FIRE	36
SE-WY-CO	**FIRED**	DWELLING FIRE	30
EASTON CITY	**FIRED**	DWELLING FIRE	64
TATAMY	**FIRED**	DWELLING FIRE	1
WEST EASTON	**FIRED**	DWELLING FIRE	14
WILSON	**FIRED**	DWELLING FIRE	30
FORKS	**FIRED**	DWELLING FIRE	26
L MT BETHEL	**FIRED**	DWELLING FIRE	8
PALMER	**FIRED**	DWELLING FIRE	45
WILLIAMS	**FIRED**	DWELLING FIRE	8
BANGOR	**FIRED**	DWELLING FIRE	19
EAST BANGOR	**FIRED**	DWELLING FIRE	19
PEN ARGYL	**FIRED**	DWELLING FIRE	13
PORTLAND	**FIRED**	DWELLING FIRE	6
ROSETO	**FIRED**	DWELLING FIRE	7
WIND GAP	**FIRED**	DWELLING FIRE	16
PLAINFIELD	**FIRED**	DWELLING FIRE	11
UP MT BETH	**FIRED**	DWELLING FIRE	13
WASHINGTON	**FIRED**	DWELLING FIRE	13
N BANGOR	**FIRED**	DWELLING FIRE	13
BATH	**FIRED**	DWELLING FIRE	14
NORTHAMPTON	**FIRED**	DWELLING FIRE	24
N CATTY	**FIRED**	DWELLING FIRE	15
WALNUTPORT	**FIRED**	DWELLING FIRE	22
ALLEN	**FIRED**	DWELLING FIRE	26
EAST ALLEN	**FIRED**	DWELLING FIRE	32
LEHIGH	**FIRED**	DWELLING FIRE	31
MOORE	**FIRED**	DWELLING FIRE	23
NAZARETH	**FIRED**	DWELLING FIRE	27
BUSHKILL	**FIRED**	DWELLING FIRE	32
HECKTOWN	**FIRED**	DWELLING FIRE	24
U NAZARETH	**FIRED**	DWELLING FIRE	29
NEFFS	**FIRED**	DWELLING FIRE	1
SOUTHEASTERN	**FIRED**	DWELLING FIRE	29
STEEL CITY	**FIRED**	DWELLING FIRE	31
KNOWLTON	**FIRED**	DWELLING FIRE	1
AQUASHICOLA	**FIRED**	DWELLING FIRE	1
FREIDENS	**FIRED**	DWELLING FIRE	1
EMERALD	**FIRED**	DWELLING FIRE	3
LAURYS ST	**FIRED**	DWELLING FIRE	15
SLATINGTON	**FIRED**	DWELLING FIRE	2
UPPER SAUCON	**FIRED**	DWELLING FIRE	8
E SALISBURY	**FIRED**	DWELLING FIRE	4
COOPERSBURG	**FIRED**	DWELLING FIRE	1

Department	Event Code	Event Description	Responses
CATTY	**FIRED**	DWELLING FIRE	2
COPLAY	**FIRED**	DWELLING FIRE	1
HAN-LE-CO	**FIRED**	DWELLING FIRE	2
LEHIGH S/O	**FIRED**	DWELLING FIRE	1
COMMUNITY	**FIRED**	DWELLING FIRE	1
SPRINGTOWN	**FIRED**	DWELLING FIRE	8
CAD INCIDENTS:	381	TOTAL EVENT RESPONSE:	947
EMA	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	25
FOUNTAIN HIL	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
FREEMANSBURG	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
HELLERTOWN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
NANCY RUN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	6
HANOVER	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
BETH TWP	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
SE-WY-CO	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	8
EASTON CITY	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	17
TATAMY	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
WEST EASTON	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
WILSON	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
PALMER	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
BANGOR	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
EAST BANGOR	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
PEN ARGYL	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
ROSETO	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
WIND GAP	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
PLAINFIELD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
BATH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
NORTHAMPTON	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
N CATTY	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
WALNUTPORT	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
ALLEN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
EAST ALLEN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
LEHIGH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
NAZARETH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	7
BUSHKILL	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
HECKTOWN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
U NAZARETH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
SOUTHEASTERN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
STEEL CITY	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	7
LAURYS ST	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
UPPER SAUCON	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
SPRINGTOWN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
CAD INCIDENTS:	54	TOTAL EVENT RESPONSE:	143

Department	Event Code	Event Description	Responses
EMA	**FIREI**	INDUSTRIAL STRUCTURE FIRE	6
HANOVER	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
FORKS	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
L MT BETHEL	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
PORTLAND	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
PLAINFIELD	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
UP MT BETH	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
NORTHAMPTON	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
N CATTY	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
ALLEN	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
EAST ALLEN	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
NAZARETH	**FIREI**	INDUSTRIAL STRUCTURE FIRE	4
BUSHKILL	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
HECKTOWN	**FIREI**	INDUSTRIAL STRUCTURE FIRE	4
U NAZARETH	**FIREI**	INDUSTRIAL STRUCTURE FIRE	3
KNOWLTON	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
CAD INCIDENTS:	9	TOTAL EVENT RESPONSE:	35
EMA	**FIRER**	RUBBISH / TRASH FIRE	1
NANCY RUN	**FIRER**	RUBBISH / TRASH FIRE	2
HANOVER	**FIRER**	RUBBISH / TRASH FIRE	2
BETH TWP	**FIRER**	RUBBISH / TRASH FIRE	2
SE-WY-CO	**FIRER**	RUBBISH / TRASH FIRE	1
EASTON CITY	**FIRER**	RUBBISH / TRASH FIRE	14
WILSON	**FIRER**	RUBBISH / TRASH FIRE	1
FORKS	**FIRER**	RUBBISH / TRASH FIRE	2
PALMER	**FIRER**	RUBBISH / TRASH FIRE	5
WILLIAMS	**FIRER**	RUBBISH / TRASH FIRE	2
PEN ARGYL	**FIRER**	RUBBISH / TRASH FIRE	1
WIND GAP	**FIRER**	RUBBISH / TRASH FIRE	1
PLAINFIELD	**FIRER**	RUBBISH / TRASH FIRE	1
BATH	**FIRER**	RUBBISH / TRASH FIRE	1
NORTHAMPTON	**FIRER**	RUBBISH / TRASH FIRE	4
ALLEN	**FIRER**	RUBBISH / TRASH FIRE	2
EAST ALLEN	**FIRER**	RUBBISH / TRASH FIRE	2
LEHIGH	**FIRER**	RUBBISH / TRASH FIRE	1
HECKTOWN	**FIRER**	RUBBISH / TRASH FIRE	1
U NAZARETH	**FIRER**	RUBBISH / TRASH FIRE	2
LEHIGH S/O	**FIRER**	RUBBISH / TRASH FIRE	1
CAD INCIDENTS:	39	TOTAL EVENT RESPONSE:	49

Department	Event Code	Event Description	Responses
EMA	**FIRES**	STRUCTURE FIRE	8
FREEMANSBURG	**FIRES**	STRUCTURE FIRE	1
HELLERTOWN	**FIRES**	STRUCTURE FIRE	2
NANCY RUN	**FIRES**	STRUCTURE FIRE	2
HANOVER	**FIRES**	STRUCTURE FIRE	3
BETH TWP	**FIRES**	STRUCTURE FIRE	2
SE-WY-CO	**FIRES**	STRUCTURE FIRE	2
EASTON CITY	**FIRES**	STRUCTURE FIRE	3
WEST EASTON	**FIRES**	STRUCTURE FIRE	1
WILSON	**FIRES**	STRUCTURE FIRE	1
FORKS	**FIRES**	STRUCTURE FIRE	4
L MT BETHEL	**FIRES**	STRUCTURE FIRE	3
PALMER	**FIRES**	STRUCTURE FIRE	6
WILLIAMS	**FIRES**	STRUCTURE FIRE	1
BANGOR	**FIRES**	STRUCTURE FIRE	2
EAST BANGOR	**FIRES**	STRUCTURE FIRE	2
PEN ARGYL	**FIRES**	STRUCTURE FIRE	2
PORTLAND	**FIRES**	STRUCTURE FIRE	2
ROSETO	**FIRES**	STRUCTURE FIRE	1
WIND GAP	**FIRES**	STRUCTURE FIRE	1
PLAINFIELD	**FIRES**	STRUCTURE FIRE	6
UP MT BETH	**FIRES**	STRUCTURE FIRE	3
WASHINGTON	**FIRES**	STRUCTURE FIRE	2
N BANGOR	**FIRES**	STRUCTURE FIRE	3
BATH	**FIRES**	STRUCTURE FIRE	6
NORTHAMPTON	**FIRES**	STRUCTURE FIRE	4
N CATTY	**FIRES**	STRUCTURE FIRE	2
WALNUTPORT	**FIRES**	STRUCTURE FIRE	3
ALLEN	**FIRES**	STRUCTURE FIRE	4
EAST ALLEN	**FIRES**	STRUCTURE FIRE	4
LEHIGH	**FIRES**	STRUCTURE FIRE	6
MOORE	**FIRES**	STRUCTURE FIRE	6
NAZARETH	**FIRES**	STRUCTURE FIRE	4
BUSHKILL	**FIRES**	STRUCTURE FIRE	6
HECKTOWN	**FIRES**	STRUCTURE FIRE	5
U NAZARETH	**FIRES**	STRUCTURE FIRE	7
NEFFS	**FIRES**	STRUCTURE FIRE	1
SCHNECKSVILL	**FIRES**	STRUCTURE FIRE	1
SOUTHEASTERN	**FIRES**	STRUCTURE FIRE	2
STEEL CITY	**FIRES**	STRUCTURE FIRE	2
BLUE VALLEY	**FIRES**	STRUCTURE FIRE	1
AQUASHICOLA	**FIRES**	STRUCTURE FIRE	1
EMERALD	**FIRES**	STRUCTURE FIRE	1
LAURYS ST	**FIRES**	STRUCTURE FIRE	3
UPPER SAUCON	**FIRES**	STRUCTURE FIRE	2
CEMENTON	**FIRES**	STRUCTURE FIRE	1
HAN-LE-CO	**FIRES**	STRUCTURE FIRE	1
SPRINGTOWN	**FIRES**	STRUCTURE FIRE	1
CAD INCIDENTS:	26	TOTAL EVENT RESPONSE:	137

Department	Event Code	Event Description	Responses
EMA	**FIREV**	VEHICLE FIRE	72
FREEMANSBURG	**FIREV**	VEHICLE FIRE	2
HELLERTOWN	**FIREV**	VEHICLE FIRE	30
NANCY RUN	**FIREV**	VEHICLE FIRE	26
HANOVER	**FIREV**	VEHICLE FIRE	16
NOTUSED	**FIREV**	VEHICLE FIRE	1
BETH TWP	**FIREV**	VEHICLE FIRE	26
SE-WY-CO	**FIREV**	VEHICLE FIRE	30
EASTON CITY	**FIREV**	VEHICLE FIRE	15
WEST EASTON	**FIREV**	VEHICLE FIRE	1
WILSON	**FIREV**	VEHICLE FIRE	7
FORKS	**FIREV**	VEHICLE FIRE	4
L MT BETHEL	**FIREV**	VEHICLE FIRE	3
PALMER	**FIREV**	VEHICLE FIRE	19
WILLIAMS	**FIREV**	VEHICLE FIRE	11
BANGOR	**FIREV**	VEHICLE FIRE	4
EAST BANGOR	**FIREV**	VEHICLE FIRE	2
PEN ARGYL	**FIREV**	VEHICLE FIRE	3
PORTLAND	**FIREV**	VEHICLE FIRE	1
ROSETO	**FIREV**	VEHICLE FIRE	1
WIND GAP	**FIREV**	VEHICLE FIRE	1
PLAINFIELD	**FIREV**	VEHICLE FIRE	10
UP MT BETH	**FIREV**	VEHICLE FIRE	6
WASHINGTON	**FIREV**	VEHICLE FIRE	4
N BANGOR	**FIREV**	VEHICLE FIRE	6
BATH	**FIREV**	VEHICLE FIRE	4
NORTHAMPTON	**FIREV**	VEHICLE FIRE	5
ALLEN	**FIREV**	VEHICLE FIRE	5
EAST ALLEN	**FIREV**	VEHICLE FIRE	6
LEHIGH	**FIREV**	VEHICLE FIRE	9
MOORE	**FIREV**	VEHICLE FIRE	2
NAZARETH	**FIREV**	VEHICLE FIRE	4
BUSHKILL	**FIREV**	VEHICLE FIRE	8
HECKTOWN	**FIREV**	VEHICLE FIRE	4
U NAZARETH	**FIREV**	VEHICLE FIRE	8
SOUTHEASTERN	**FIREV**	VEHICLE FIRE	32
STEEL CITY	**FIREV**	VEHICLE FIRE	10
BLUE RIDGE	**FIREV**	VEHICLE FIRE	1
LAURYS ST	**FIREV**	VEHICLE FIRE	1
UPPER SAUCON	**FIREV**	VEHICLE FIRE	9
LEHIGH S/O	**FIREV**	VEHICLE FIRE	1
CAD INCIDENTS:	190	TOTAL EVENT RESPONSE:	410

Department	Event Code	Event Description	Responses
EMA	**FIREW**	FIRE TRANSFORMER / WIRES	22
FREEMANSBURG	**FIREW**	FIRE TRANSFORMER / WIRES	2
HELLERTOWN	**FIREW**	FIRE TRANSFORMER / WIRES	3
NANCY RUN	**FIREW**	FIRE TRANSFORMER / WIRES	6
HANOVER	**FIREW**	FIRE TRANSFORMER / WIRES	7
BETH TWP	**FIREW**	FIRE TRANSFORMER / WIRES	7
SE-WY-CO	**FIREW**	FIRE TRANSFORMER / WIRES	10
EASTON CITY	**FIREW**	FIRE TRANSFORMER / WIRES	18
TATAMY	**FIREW**	FIRE TRANSFORMER / WIRES	1
WEST EASTON	**FIREW**	FIRE TRANSFORMER / WIRES	2
WILSON	**FIREW**	FIRE TRANSFORMER / WIRES	10
FORKS	**FIREW**	FIRE TRANSFORMER / WIRES	6
PALMER	**FIREW**	FIRE TRANSFORMER / WIRES	6
WILLIAMS	**FIREW**	FIRE TRANSFORMER / WIRES	9
BANGOR	**FIREW**	FIRE TRANSFORMER / WIRES	2
PEN ARGYL	**FIREW**	FIRE TRANSFORMER / WIRES	4
PLAINFIELD	**FIREW**	FIRE TRANSFORMER / WIRES	3
UP MT BETH	**FIREW**	FIRE TRANSFORMER / WIRES	3
WASHINGTON	**FIREW**	FIRE TRANSFORMER / WIRES	3
N BANGOR	**FIREW**	FIRE TRANSFORMER / WIRES	2
NORTHAMPTON	**FIREW**	FIRE TRANSFORMER / WIRES	6
N CATTY	**FIREW**	FIRE TRANSFORMER / WIRES	1
ALLEN	**FIREW**	FIRE TRANSFORMER / WIRES	5
EAST ALLEN	**FIREW**	FIRE TRANSFORMER / WIRES	4
LEHIGH	**FIREW**	FIRE TRANSFORMER / WIRES	8
MOORE	**FIREW**	FIRE TRANSFORMER / WIRES	3
NAZARETH	**FIREW**	FIRE TRANSFORMER / WIRES	4
BUSHKILL	**FIREW**	FIRE TRANSFORMER / WIRES	3
HECKTOWN	**FIREW**	FIRE TRANSFORMER / WIRES	3
U NAZARETH	**FIREW**	FIRE TRANSFORMER / WIRES	3
SOUTHEASTERN	**FIREW**	FIRE TRANSFORMER / WIRES	7
STEEL CITY	**FIREW**	FIRE TRANSFORMER / WIRES	6
CAD INCIDENTS:	126	TOTAL EVENT RESPONSE:	179
FREEMANSBURG	**FLOOD**	FLOODING CONDITION	1
NANCY RUN	**FLOOD**	FLOODING CONDITION	1
BETH TWP	**FLOOD**	FLOODING CONDITION	1
SE-WY-CO	**FLOOD**	FLOODING CONDITION	1
BANGOR	**FLOOD**	FLOODING CONDITION	1
STEEL CITY	**FLOOD**	FLOODING CONDITION	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	6

Department	Event Code	Event Description	Responses
EMA	**FOLLOW**	FOLLOW UP	1
FREEMANSBURG	**FOLLOW**	FOLLOW UP	1
BETH TWP	**FOLLOW**	FOLLOW UP	3
EASTON CITY	**FOLLOW**	FOLLOW UP	2
WILSON	**FOLLOW**	FOLLOW UP	1
WILLIAMS	**FOLLOW**	FOLLOW UP	1
BANGOR	**FOLLOW**	FOLLOW UP	1
PEN ARGYL	**FOLLOW**	FOLLOW UP	1
WIND GAP	**FOLLOW**	FOLLOW UP	3
PLAINFIELD	**FOLLOW**	FOLLOW UP	1
UP MT BETH	**FOLLOW**	FOLLOW UP	1
WASHINGTON	**FOLLOW**	FOLLOW UP	1
ALLEN	**FOLLOW**	FOLLOW UP	1
EAST ALLEN	**FOLLOW**	FOLLOW UP	1
CAD INCIDENTS:	19	TOTAL EVENT RESPONSE:	19
EMA	**GENCOM**	GENERAL COMPLAINT REPORT	1
NANCY RUN	**GENCOM**	GENERAL COMPLAINT REPORT	1
HANOVER	**GENCOM**	GENERAL COMPLAINT REPORT	1
BETH TWP	**GENCOM**	GENERAL COMPLAINT REPORT	1
EASTON CITY	**GENCOM**	GENERAL COMPLAINT REPORT	2
WASHINGTON	**GENCOM**	GENERAL COMPLAINT REPORT	1
NAZARETH	**GENCOM**	GENERAL COMPLAINT REPORT	1
BUSHKILL	**GENCOM**	GENERAL COMPLAINT REPORT	1
CAD INCIDENTS:	8	TOTAL EVENT RESPONSE:	9
WASHINGTON	**HARASS**	HARASSMENT	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1

Department	Event Code	Event Description	Responses
EMA	**INFO**	GENERAL INFORMATION	11
FREEMANSBURG	**INFO**	GENERAL INFORMATION	1
HELLERTOWN	**INFO**	GENERAL INFORMATION	3
NANCY RUN	**INFO**	GENERAL INFORMATION	3
HANOVER	**INFO**	GENERAL INFORMATION	1
BETH TWP	**INFO**	GENERAL INFORMATION	4
SE-WY-CO	**INFO**	GENERAL INFORMATION	2
EASTON CITY	**INFO**	GENERAL INFORMATION	7
WEST EASTON	**INFO**	GENERAL INFORMATION	2
WILSON	**INFO**	GENERAL INFORMATION	1
FORKS	**INFO**	GENERAL INFORMATION	2
L MT BETHEL	**INFO**	GENERAL INFORMATION	1
PALMER	**INFO**	GENERAL INFORMATION	3
BANGOR	**INFO**	GENERAL INFORMATION	4
EAST BANGOR	**INFO**	GENERAL INFORMATION	1
ROSETO	**INFO**	GENERAL INFORMATION	1
PLAINFIELD	**INFO**	GENERAL INFORMATION	2
UP MT BETH	**INFO**	GENERAL INFORMATION	2
WASHINGTON	**INFO**	GENERAL INFORMATION	1
ALLEN	**INFO**	GENERAL INFORMATION	1
EAST ALLEN	**INFO**	GENERAL INFORMATION	3
LEHIGH	**INFO**	GENERAL INFORMATION	3
MOORE	**INFO**	GENERAL INFORMATION	1
NAZARETH	**INFO**	GENERAL INFORMATION	3
BUSHKILL	**INFO**	GENERAL INFORMATION	2
U NAZARETH	**INFO**	GENERAL INFORMATION	1
STEEL CITY	**INFO**	GENERAL INFORMATION	3
CAD INCIDENTS:	64	TOTAL EVENT RESPONSE:	69
HELLERTOWN	**KNOX**	KNOX BOX RELEASE	1
NANCY RUN	**KNOX**	KNOX BOX RELEASE	8
BETH TWP	**KNOX**	KNOX BOX RELEASE	11
SE-WY-CO	**KNOX**	KNOX BOX RELEASE	4
EASTON CITY	**KNOX**	KNOX BOX RELEASE	68
TATAMY	**KNOX**	KNOX BOX RELEASE	2
WEST EASTON	**KNOX**	KNOX BOX RELEASE	1
WILSON	**KNOX**	KNOX BOX RELEASE	63
WILLIAMS	**KNOX**	KNOX BOX RELEASE	2
PLAINFIELD	**KNOX**	KNOX BOX RELEASE	2
UP MT BETH	**KNOX**	KNOX BOX RELEASE	1
ALLEN	**KNOX**	KNOX BOX RELEASE	1
EAST ALLEN	**KNOX**	KNOX BOX RELEASE	107
NAZARETH	**KNOX**	KNOX BOX RELEASE	2
HECKTOWN	**KNOX**	KNOX BOX RELEASE	7
SOUTHEASTERN	**KNOX**	KNOX BOX RELEASE	1
CAD INCIDENTS:	281	TOTAL EVENT RESPONSE:	281

Department	Event Code	Event Description	Responses
NANCY RUN	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
BETH TWP	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
EASTON CITY	**LOCK**	LOCK OUT VEHICLE / BUILDING	10
PALMER	**LOCK**	LOCK OUT VEHICLE / BUILDING	4
U NAZARETH	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
CAD INCIDENTS:	16	TOTAL EVENT RESPONSE:	17
FREEMANSBURG	**LOST**	LOST PROPERTY REPORT	1
BETH TWP	**LOST**	LOST PROPERTY REPORT	1
EASTON CITY	**LOST**	LOST PROPERTY REPORT	1
STEEL CITY	**LOST**	LOST PROPERTY REPORT	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	4
NANCY RUN	**LZ**	SETUP AIRCRAFT LANDING ZONE	5
BETH TWP	**LZ**	SETUP AIRCRAFT LANDING ZONE	4
PALMER	**LZ**	SETUP AIRCRAFT LANDING ZONE	17
WIND GAP	**LZ**	SETUP AIRCRAFT LANDING ZONE	3
WASHINGTON	**LZ**	SETUP AIRCRAFT LANDING ZONE	1
CAD INCIDENTS:	25	TOTAL EVENT RESPONSE:	30
FOUNTAIN HIL	**MOVEUP**	MOVE UP ASSIGNMENT	2
FREEMANSBURG	**MOVEUP**	MOVE UP ASSIGNMENT	1
NANCY RUN	**MOVEUP**	MOVE UP ASSIGNMENT	4
HANOVER	**MOVEUP**	MOVE UP ASSIGNMENT	1
SE-WY-CO	**MOVEUP**	MOVE UP ASSIGNMENT	1
TATAMY	**MOVEUP**	MOVE UP ASSIGNMENT	4
WEST EASTON	**MOVEUP**	MOVE UP ASSIGNMENT	1
FORKS	**MOVEUP**	MOVE UP ASSIGNMENT	3
PALMER	**MOVEUP**	MOVE UP ASSIGNMENT	4
WILLIAMS	**MOVEUP**	MOVE UP ASSIGNMENT	1
PEN ARGYL	**MOVEUP**	MOVE UP ASSIGNMENT	2
PORTLAND	**MOVEUP**	MOVE UP ASSIGNMENT	2
PLAINFIELD	**MOVEUP**	MOVE UP ASSIGNMENT	3
BATH	**MOVEUP**	MOVE UP ASSIGNMENT	1
N CATTY	**MOVEUP**	MOVE UP ASSIGNMENT	2
WALNUTPORT	**MOVEUP**	MOVE UP ASSIGNMENT	2
EAST ALLEN	**MOVEUP**	MOVE UP ASSIGNMENT	1
LEHIGH	**MOVEUP**	MOVE UP ASSIGNMENT	1
MOORE	**MOVEUP**	MOVE UP ASSIGNMENT	1
NAZARETH	**MOVEUP**	MOVE UP ASSIGNMENT	6
HECKTOWN	**MOVEUP**	MOVE UP ASSIGNMENT	2
U NAZARETH	**MOVEUP**	MOVE UP ASSIGNMENT	3
STEEL CITY	**MOVEUP**	MOVE UP ASSIGNMENT	2
AQUASHICOLA	**MOVEUP**	MOVE UP ASSIGNMENT	1
UPPER SAUCON	**MOVEUP**	MOVE UP ASSIGNMENT	1
CATTY	**MOVEUP**	MOVE UP ASSIGNMENT	1
CEMENTON	**MOVEUP**	MOVE UP ASSIGNMENT	3
HAN-LE-CO	**MOVEUP**	MOVE UP ASSIGNMENT	3
CAD INCIDENTS:	48	TOTAL EVENT RESPONSE:	59

Department	Event Code	Event Description	Responses
EMA	**MP**	MISSING PERSON / RUNAWAY	7
WILSON	**MP**	MISSING PERSON / RUNAWAY	1
FORKS	**MP**	MISSING PERSON / RUNAWAY	2
L MT BETHEL	**MP**	MISSING PERSON / RUNAWAY	1
LEHIGH	**MP**	MISSING PERSON / RUNAWAY	1
CAD INCIDENTS:	9	TOTAL EVENT RESPONSE:	12
EMA	**MVA**	MVA NON INJURY	110
FREEMANSBURG	**MVA**	MVA NON INJURY	5
HELLERTOWN	**MVA**	MVA NON INJURY	7
NANCY RUN	**MVA**	MVA NON INJURY	25
HANOVER	**MVA**	MVA NON INJURY	9
BETH TWP	**MVA**	MVA NON INJURY	29
SE-WY-CO	**MVA**	MVA NON INJURY	8
EASTON CITY	**MVA**	MVA NON INJURY	13
WILSON	**MVA**	MVA NON INJURY	7
FORKS	**MVA**	MVA NON INJURY	8
L MT BETHEL	**MVA**	MVA NON INJURY	8
PALMER	**MVA**	MVA NON INJURY	8
WILLIAMS	**MVA**	MVA NON INJURY	4
BANGOR	**MVA**	MVA NON INJURY	8
PEN ARGYL	**MVA**	MVA NON INJURY	6
PORTLAND	**MVA**	MVA NON INJURY	1
ROSETO	**MVA**	MVA NON INJURY	3
WIND GAP	**MVA**	MVA NON INJURY	11
PLAINFIELD	**MVA**	MVA NON INJURY	11
WASHINGTON	**MVA**	MVA NON INJURY	10
N BANGOR	**MVA**	MVA NON INJURY	1
BATH	**MVA**	MVA NON INJURY	5
NORTHAMPTON	**MVA**	MVA NON INJURY	7
WALNUTPORT	**MVA**	MVA NON INJURY	1
ALLEN	**MVA**	MVA NON INJURY	8
EAST ALLEN	**MVA**	MVA NON INJURY	11
LEHIGH	**MVA**	MVA NON INJURY	17
MOORE	**MVA**	MVA NON INJURY	8
NAZARETH	**MVA**	MVA NON INJURY	9
BUSHKILL	**MVA**	MVA NON INJURY	7
HECKTOWN	**MVA**	MVA NON INJURY	11
U NAZARETH	**MVA**	MVA NON INJURY	3
SOUTHEASTERN	**MVA**	MVA NON INJURY	3
STEEL CITY	**MVA**	MVA NON INJURY	2
HAN-LE-CO	**MVA**	MVA NON INJURY	1
CAD INCIDENTS:	303	TOTAL EVENT RESPONSE:	385

Department	Event Code	Event Description	Responses
EMA	**MVAE**	MVA EMS REQUEST	31
FREEMANSBURG	**MVAE**	MVA EMS REQUEST	2
HELLERTOWN	**MVAE**	MVA EMS REQUEST	2
NANCY RUN	**MVAE**	MVA EMS REQUEST	7
HANOVER	**MVAE**	MVA EMS REQUEST	8
BETH TWP	**MVAE**	MVA EMS REQUEST	7
SE-WY-CO	**MVAE**	MVA EMS REQUEST	3
EASTON CITY	**MVAE**	MVA EMS REQUEST	3
TATAMY	**MVAE**	MVA EMS REQUEST	1
FORKS	**MVAE**	MVA EMS REQUEST	1
L MT BETHEL	**MVAE**	MVA EMS REQUEST	1
PALMER	**MVAE**	MVA EMS REQUEST	2
WILLIAMS	**MVAE**	MVA EMS REQUEST	1
BANGOR	**MVAE**	MVA EMS REQUEST	2
EAST BANGOR	**MVAE**	MVA EMS REQUEST	2
WIND GAP	**MVAE**	MVA EMS REQUEST	1
PLAINFIELD	**MVAE**	MVA EMS REQUEST	5
UP MT BETH	**MVAE**	MVA EMS REQUEST	2
WASHINGTON	**MVAE**	MVA EMS REQUEST	3
N BANGOR	**MVAE**	MVA EMS REQUEST	1
BATH	**MVAE**	MVA EMS REQUEST	1
NORTHAMPTON	**MVAE**	MVA EMS REQUEST	2
ALLEN	**MVAE**	MVA EMS REQUEST	1
EAST ALLEN	**MVAE**	MVA EMS REQUEST	2
LEHIGH	**MVAE**	MVA EMS REQUEST	4
MOORE	**MVAE**	MVA EMS REQUEST	4
NAZARETH	**MVAE**	MVA EMS REQUEST	3
BUSHKILL	**MVAE**	MVA EMS REQUEST	5
HECKTOWN	**MVAE**	MVA EMS REQUEST	1
U NAZARETH	**MVAE**	MVA EMS REQUEST	6
SOUTHEASTERN	**MVAE**	MVA EMS REQUEST	3
STEEL CITY	**MVAE**	MVA EMS REQUEST	1
CAD INCIDENTS:	94	TOTAL EVENT RESPONSE:	118

Department	Event Code	Event Description	Responses
EMA	**MVAI**	MVA WITH INJURIES	104
FREEMANSBURG	**MVAI**	MVA WITH INJURIES	10
HELLERTOWN	**MVAI**	MVA WITH INJURIES	42
NANCY RUN	**MVAI**	MVA WITH INJURIES	118
HANOVER	**MVAI**	MVA WITH INJURIES	54
BETH TWP	**MVAI**	MVA WITH INJURIES	108
SE-WY-CO	**MVAI**	MVA WITH INJURIES	49
EASTON CITY	**MVAI**	MVA WITH INJURIES	67
TATAMY	**MVAI**	MVA WITH INJURIES	1
WEST EASTON	**MVAI**	MVA WITH INJURIES	1
WILSON	**MVAI**	MVA WITH INJURIES	18
FORKS	**MVAI**	MVA WITH INJURIES	23
L MT BETHEL	**MVAI**	MVA WITH INJURIES	16
PALMER	**MVAI**	MVA WITH INJURIES	62
WILLIAMS	**MVAI**	MVA WITH INJURIES	28
BANGOR	**MVAI**	MVA WITH INJURIES	11
EAST BANGOR	**MVAI**	MVA WITH INJURIES	3
PEN ARGYL	**MVAI**	MVA WITH INJURIES	8
PORTLAND	**MVAI**	MVA WITH INJURIES	1
ROSETO	**MVAI**	MVA WITH INJURIES	2
WIND GAP	**MVAI**	MVA WITH INJURIES	19
PLAINFIELD	**MVAI**	MVA WITH INJURIES	24
UP MT BETH	**MVAI**	MVA WITH INJURIES	18
WASHINGTON	**MVAI**	MVA WITH INJURIES	17
N BANGOR	**MVAI**	MVA WITH INJURIES	18
BATH	**MVAI**	MVA WITH INJURIES	15
NORTHAMPTON	**MVAI**	MVA WITH INJURIES	20
WALNUTPORT	**MVAI**	MVA WITH INJURIES	4
ALLEN	**MVAI**	MVA WITH INJURIES	33
EAST ALLEN	**MVAI**	MVA WITH INJURIES	31
LEHIGH	**MVAI**	MVA WITH INJURIES	39
MOORE	**MVAI**	MVA WITH INJURIES	22
NAZARETH	**MVAI**	MVA WITH INJURIES	20
BUSHKILL	**MVAI**	MVA WITH INJURIES	32
HECKTOWN	**MVAI**	MVA WITH INJURIES	40
U NAZARETH	**MVAI**	MVA WITH INJURIES	16
SOUTHEASTERN	**MVAI**	MVA WITH INJURIES	47
STEEL CITY	**MVAI**	MVA WITH INJURIES	13
BLUE VALLEY	**MVAI**	MVA WITH INJURIES	11
UPPER SAUCON	**MVAI**	MVA WITH INJURIES	1
CATTY	**MVAI**	MVA WITH INJURIES	1
HAN-LE-CO	**MVAI**	MVA WITH INJURIES	1
CAD INCIDENTS:	688	TOTAL EVENT RESPONSE:	1,168

Department	Event Code	Event Description	Responses
EMA	**MVAR**	MVA WITH ENTRAPMENT	41
HELLERTOWN	**MVAR**	MVA WITH ENTRAPMENT	9
NANCY RUN	**MVAR**	MVA WITH ENTRAPMENT	20
HANOVER	**MVAR**	MVA WITH ENTRAPMENT	10
BETH TWP	**MVAR**	MVA WITH ENTRAPMENT	20
SE-WY-CO	**MVAR**	MVA WITH ENTRAPMENT	11
EASTON CITY	**MVAR**	MVA WITH ENTRAPMENT	13
WILSON	**MVAR**	MVA WITH ENTRAPMENT	2
FORKS	**MVAR**	MVA WITH ENTRAPMENT	10
L MT BETHEL	**MVAR**	MVA WITH ENTRAPMENT	4
PALMER	**MVAR**	MVA WITH ENTRAPMENT	16
WILLIAMS	**MVAR**	MVA WITH ENTRAPMENT	5
BANGOR	**MVAR**	MVA WITH ENTRAPMENT	5
PEN ARGYL	**MVAR**	MVA WITH ENTRAPMENT	5
ROSETO	**MVAR**	MVA WITH ENTRAPMENT	3
WIND GAP	**MVAR**	MVA WITH ENTRAPMENT	11
PLAINFIELD	**MVAR**	MVA WITH ENTRAPMENT	9
UP MT BETH	**MVAR**	MVA WITH ENTRAPMENT	3
WASHINGTON	**MVAR**	MVA WITH ENTRAPMENT	8
N BANGOR	**MVAR**	MVA WITH ENTRAPMENT	3
BATH	**MVAR**	MVA WITH ENTRAPMENT	4
NORTHAMPTON	**MVAR**	MVA WITH ENTRAPMENT	6
WALNUTPORT	**MVAR**	MVA WITH ENTRAPMENT	4
ALLEN	**MVAR**	MVA WITH ENTRAPMENT	9
EAST ALLEN	**MVAR**	MVA WITH ENTRAPMENT	9
LEHIGH	**MVAR**	MVA WITH ENTRAPMENT	16
MOORE	**MVAR**	MVA WITH ENTRAPMENT	6
NAZARETH	**MVAR**	MVA WITH ENTRAPMENT	7
BUSHKILL	**MVAR**	MVA WITH ENTRAPMENT	13
HECKTOWN	**MVAR**	MVA WITH ENTRAPMENT	15
U NAZARETH	**MVAR**	MVA WITH ENTRAPMENT	5
SOUTHEASTERN	**MVAR**	MVA WITH ENTRAPMENT	9
STEEL CITY	**MVAR**	MVA WITH ENTRAPMENT	5
BLUE VALLEY	**MVAR**	MVA WITH ENTRAPMENT	10
UPPER SAUCON	**MVAR**	MVA WITH ENTRAPMENT	3
COMMUNITY	**MVAR**	MVA WITH ENTRAPMENT	1
SPRINGTOWN	**MVAR**	MVA WITH ENTRAPMENT	1
CAD INCIDENTS:	155	TOTAL EVENT RESPONSE:	331

Department	Event Code	Event Description	Responses
EMA	**MVARUN**	HIT & RUN MVA NONE INJURY	8
FREEMANSBURG	**MVARUN**	HIT & RUN MVA NONE INJURY	1
HELLERTOWN	**MVARUN**	HIT & RUN MVA NONE INJURY	1
NANCY RUN	**MVARUN**	HIT & RUN MVA NONE INJURY	2
HANOVER	**MVARUN**	HIT & RUN MVA NONE INJURY	1
BETH TWP	**MVARUN**	HIT & RUN MVA NONE INJURY	2
EASTON CITY	**MVARUN**	HIT & RUN MVA NONE INJURY	4
WILSON	**MVARUN**	HIT & RUN MVA NONE INJURY	1
WILLIAMS	**MVARUN**	HIT & RUN MVA NONE INJURY	1
PEN ARGYL	**MVARUN**	HIT & RUN MVA NONE INJURY	1
WIND GAP	**MVARUN**	HIT & RUN MVA NONE INJURY	1
PLAINFIELD	**MVARUN**	HIT & RUN MVA NONE INJURY	1
SOUTHEASTERN	**MVARUN**	HIT & RUN MVA NONE INJURY	1
CAD INCIDENTS:	18	TOTAL EVENT RESPONSE:	25

Department	Event Code	Event Description	Responses
EMA	**MVAU**	MVA WITH UNKNOWN INJURIES	139
FREEMANSBURG	**MVAU**	MVA WITH UNKNOWN INJURIES	7
HELLERTOWN	**MVAU**	MVA WITH UNKNOWN INJURIES	43
NANCY RUN	**MVAU**	MVA WITH UNKNOWN INJURIES	72
HANOVER	**MVAU**	MVA WITH UNKNOWN INJURIES	51
BETH TWP	**MVAU**	MVA WITH UNKNOWN INJURIES	73
SE-WY-CO	**MVAU**	MVA WITH UNKNOWN INJURIES	46
EASTON CITY	**MVAU**	MVA WITH UNKNOWN INJURIES	51
WEST EASTON	**MVAU**	MVA WITH UNKNOWN INJURIES	3
WILSON	**MVAU**	MVA WITH UNKNOWN INJURIES	18
FORKS	**MVAU**	MVA WITH UNKNOWN INJURIES	18
L MT BETHEL	**MVAU**	MVA WITH UNKNOWN INJURIES	10
PALMER	**MVAU**	MVA WITH UNKNOWN INJURIES	52
WILLIAMS	**MVAU**	MVA WITH UNKNOWN INJURIES	10
BANGOR	**MVAU**	MVA WITH UNKNOWN INJURIES	8
EAST BANGOR	**MVAU**	MVA WITH UNKNOWN INJURIES	2
PEN ARGYL	**MVAU**	MVA WITH UNKNOWN INJURIES	4
PORTLAND	**MVAU**	MVA WITH UNKNOWN INJURIES	3
ROSETO	**MVAU**	MVA WITH UNKNOWN INJURIES	1
WIND GAP	**MVAU**	MVA WITH UNKNOWN INJURIES	9
PLAINFIELD	**MVAU**	MVA WITH UNKNOWN INJURIES	27
UP MT BETH	**MVAU**	MVA WITH UNKNOWN INJURIES	15
WASHINGTON	**MVAU**	MVA WITH UNKNOWN INJURIES	13
N BANGOR	**MVAU**	MVA WITH UNKNOWN INJURIES	14
BATH	**MVAU**	MVA WITH UNKNOWN INJURIES	6
NORTHAMPTON	**MVAU**	MVA WITH UNKNOWN INJURIES	16
WALNUTPORT	**MVAU**	MVA WITH UNKNOWN INJURIES	3
ALLEN	**MVAU**	MVA WITH UNKNOWN INJURIES	21
EAST ALLEN	**MVAU**	MVA WITH UNKNOWN INJURIES	23
LEHIGH	**MVAU**	MVA WITH UNKNOWN INJURIES	25
MOORE	**MVAU**	MVA WITH UNKNOWN INJURIES	20
NAZARETH	**MVAU**	MVA WITH UNKNOWN INJURIES	13
BUSHKILL	**MVAU**	MVA WITH UNKNOWN INJURIES	23
HECKTOWN	**MVAU**	MVA WITH UNKNOWN INJURIES	24
U NAZARETH	**MVAU**	MVA WITH UNKNOWN INJURIES	6
SOUTHEASTERN	**MVAU**	MVA WITH UNKNOWN INJURIES	39
STEEL CITY	**MVAU**	MVA WITH UNKNOWN INJURIES	15
BLUE VALLEY	**MVAU**	MVA WITH UNKNOWN INJURIES	9
LEHIGH S/O	**MVAU**	MVA WITH UNKNOWN INJURIES	1
CAD INCIDENTS:	526	TOTAL EVENT RESPONSE:	933
EASTON CITY	**NOISE**	NOISE COMPLAINT	5
WILSON	**NOISE**	NOISE COMPLAINT	1
CAD INCIDENTS:	6	TOTAL EVENT RESPONSE:	6

Department	Event Code	Event Description	Responses
EMA	**ODOR**	ODOR / OTHER THAN SMOKE	115
FOUNTAIN HIL	**ODOR**	ODOR / OTHER THAN SMOKE	1
FREEMANSBURG	**ODOR**	ODOR / OTHER THAN SMOKE	4
HELLERTOWN	**ODOR**	ODOR / OTHER THAN SMOKE	13
NANCY RUN	**ODOR**	ODOR / OTHER THAN SMOKE	21
HANOVER	**ODOR**	ODOR / OTHER THAN SMOKE	9
BETH TWP	**ODOR**	ODOR / OTHER THAN SMOKE	19
SE-WY-CO	**ODOR**	ODOR / OTHER THAN SMOKE	7
EASTON CITY	**ODOR**	ODOR / OTHER THAN SMOKE	40
WEST EASTON	**ODOR**	ODOR / OTHER THAN SMOKE	2
WILSON	**ODOR**	ODOR / OTHER THAN SMOKE	9
FORKS	**ODOR**	ODOR / OTHER THAN SMOKE	8
PALMER	**ODOR**	ODOR / OTHER THAN SMOKE	25
BANGOR	**ODOR**	ODOR / OTHER THAN SMOKE	7
EAST BANGOR	**ODOR**	ODOR / OTHER THAN SMOKE	1
PEN ARGYL	**ODOR**	ODOR / OTHER THAN SMOKE	2
PORTLAND	**ODOR**	ODOR / OTHER THAN SMOKE	1
WIND GAP	**ODOR**	ODOR / OTHER THAN SMOKE	3
PLAINFIELD	**ODOR**	ODOR / OTHER THAN SMOKE	3
UP MT BETH	**ODOR**	ODOR / OTHER THAN SMOKE	3
WASHINGTON	**ODOR**	ODOR / OTHER THAN SMOKE	1
N BANGOR	**ODOR**	ODOR / OTHER THAN SMOKE	3
NORTHAMPTON	**ODOR**	ODOR / OTHER THAN SMOKE	3
N CATTY	**ODOR**	ODOR / OTHER THAN SMOKE	1
ALLEN	**ODOR**	ODOR / OTHER THAN SMOKE	2
EAST ALLEN	**ODOR**	ODOR / OTHER THAN SMOKE	2
LEHIGH	**ODOR**	ODOR / OTHER THAN SMOKE	5
MOORE	**ODOR**	ODOR / OTHER THAN SMOKE	5
NAZARETH	**ODOR**	ODOR / OTHER THAN SMOKE	7
BUSHKILL	**ODOR**	ODOR / OTHER THAN SMOKE	2
HECKTOWN	**ODOR**	ODOR / OTHER THAN SMOKE	6
U NAZARETH	**ODOR**	ODOR / OTHER THAN SMOKE	5
SOUTHEASTERN	**ODOR**	ODOR / OTHER THAN SMOKE	7
STEEL CITY	**ODOR**	ODOR / OTHER THAN SMOKE	4
NOTUSED	**ODOR**	ODOR / OTHER THAN SMOKE	1
HAN-LE-CO	**ODOR**	ODOR / OTHER THAN SMOKE	1
LEHIGH S/O	**ODOR**	ODOR / OTHER THAN SMOKE	1
CAD INCIDENTS:	170	TOTAL EVENT RESPONSE:	349

Department	Event Code	Event Description	Responses
EMA	**ODORI**	INDOOR ODOR	115
FREEMANSBURG	**ODORI**	INDOOR ODOR	4
HELLERTOWN	**ODORI**	INDOOR ODOR	5
NANCY RUN	**ODORI**	INDOOR ODOR	13
HANOVER	**ODORI**	INDOOR ODOR	8
BETH TWP	**ODORI**	INDOOR ODOR	13
SE-WY-CO	**ODORI**	INDOOR ODOR	6
EASTON CITY	**ODORI**	INDOOR ODOR	33
WEST EASTON	**ODORI**	INDOOR ODOR	1
WILSON	**ODORI**	INDOOR ODOR	14
FORKS	**ODORI**	INDOOR ODOR	8
PALMER	**ODORI**	INDOOR ODOR	18
WILLIAMS	**ODORI**	INDOOR ODOR	7
BANGOR	**ODORI**	INDOOR ODOR	6
EAST BANGOR	**ODORI**	INDOOR ODOR	6
PEN ARGYL	**ODORI**	INDOOR ODOR	1
PORTLAND	**ODORI**	INDOOR ODOR	1
WIND GAP	**ODORI**	INDOOR ODOR	4
PLAINFIELD	**ODORI**	INDOOR ODOR	2
UP MT BETH	**ODORI**	INDOOR ODOR	2
WASHINGTON	**ODORI**	INDOOR ODOR	2
N BANGOR	**ODORI**	INDOOR ODOR	2
BATH	**ODORI**	INDOOR ODOR	2
NORTHAMPTON	**ODORI**	INDOOR ODOR	12
N CATTY	**ODORI**	INDOOR ODOR	1
WALNUTPORT	**ODORI**	INDOOR ODOR	2
ALLEN	**ODORI**	INDOOR ODOR	5
EAST ALLEN	**ODORI**	INDOOR ODOR	4
LEHIGH	**ODORI**	INDOOR ODOR	2
MOORE	**ODORI**	INDOOR ODOR	1
NAZARETH	**ODORI**	INDOOR ODOR	8
HECKTOWN	**ODORI**	INDOOR ODOR	4
U NAZARETH	**ODORI**	INDOOR ODOR	2
SOUTHEASTERN	**ODORI**	INDOOR ODOR	5
STEEL CITY	**ODORI**	INDOOR ODOR	8
LEHIGH S/O	**ODORI**	INDOOR ODOR	2
SPRINGTOWN	**ODORI**	INDOOR ODOR	1
CAD INCIDENTS:	146	TOTAL EVENT RESPONSE:	330
FREEMANSBURG	**OOS**	STATION OUT OF SERVICE	1
HELLERTOWN	**OOS**	STATION OUT OF SERVICE	2
SE-WY-CO	**OOS**	STATION OUT OF SERVICE	1
EASTON CITY	**OOS**	STATION OUT OF SERVICE	2
WEST EASTON	**OOS**	STATION OUT OF SERVICE	1
BANGOR	**OOS**	STATION OUT OF SERVICE	1
ROSETO	**OOS**	STATION OUT OF SERVICE	1
WASHINGTON	**OOS**	STATION OUT OF SERVICE	1
N BANGOR	**OOS**	STATION OUT OF SERVICE	2
EAST ALLEN	**OOS**	STATION OUT OF SERVICE	1
LEHIGH	**OOS**	STATION OUT OF SERVICE	1
CAD INCIDENTS:	14	TOTAL EVENT RESPONSE:	14

Department	Event Code	Event Description	Responses
STEEL CITY	**OPEN**	OPEN DOOR / WINDOW	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**PARK**	PARKING COMPLAINT	1
MOORE	**PARK**	PARKING COMPLAINT	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2
FREEMANSBURG	**PC**	PHONE CALL	3
HELLERTOWN	**PC**	PHONE CALL	1
NANCY RUN	**PC**	PHONE CALL	3
HANOVER	**PC**	PHONE CALL	1
BETH TWP	**PC**	PHONE CALL	4
SE-WY-CO	**PC**	PHONE CALL	4
EASTON CITY	**PC**	PHONE CALL	4
TATAMY	**PC**	PHONE CALL	1
WEST EASTON	**PC**	PHONE CALL	1
WILSON	**PC**	PHONE CALL	2
FORKS	**PC**	PHONE CALL	10
L MT BETHEL	**PC**	PHONE CALL	1
PALMER	**PC**	PHONE CALL	3
WILLIAMS	**PC**	PHONE CALL	2
BANGOR	**PC**	PHONE CALL	3
EAST BANGOR	**PC**	PHONE CALL	2
PEN ARGYL	**PC**	PHONE CALL	3
PORTLAND	**PC**	PHONE CALL	2
ROSETO	**PC**	PHONE CALL	1
WIND GAP	**PC**	PHONE CALL	2
PLAINFIELD	**PC**	PHONE CALL	5
UP MT BETH	**PC**	PHONE CALL	5
WASHINGTON	**PC**	PHONE CALL	3
BATH	**PC**	PHONE CALL	6
NORTHAMPTON	**PC**	PHONE CALL	7
ALLEN	**PC**	PHONE CALL	3
EAST ALLEN	**PC**	PHONE CALL	5
LEHIGH	**PC**	PHONE CALL	5
MOORE	**PC**	PHONE CALL	12
NAZARETH	**PC**	PHONE CALL	5
BUSHKILL	**PC**	PHONE CALL	7
HECKTOWN	**PC**	PHONE CALL	5
U NAZARETH	**PC**	PHONE CALL	2
SOUTHEASTERN	**PC**	PHONE CALL	1
STEEL CITY	**PC**	PHONE CALL	1
BLUE VALLEY	**PC**	PHONE CALL	1
CAD INCIDENTS:	123	TOTAL EVENT RESPONSE:	126

Department	Event Code	Event Description	Responses
FREEMANSBURG	**PUMP**	PUMP DETAIL	4
NANCY RUN	**PUMP**	PUMP DETAIL	8
HANOVER	**PUMP**	PUMP DETAIL	1
BETH TWP	**PUMP**	PUMP DETAIL	8
SE-WY-CO	**PUMP**	PUMP DETAIL	1
EASTON CITY	**PUMP**	PUMP DETAIL	12
WILSON	**PUMP**	PUMP DETAIL	2
FORKS	**PUMP**	PUMP DETAIL	2
L MT BETHEL	**PUMP**	PUMP DETAIL	1
PALMER	**PUMP**	PUMP DETAIL	4
WILLIAMS	**PUMP**	PUMP DETAIL	1
BANGOR	**PUMP**	PUMP DETAIL	2
PEN ARGYL	**PUMP**	PUMP DETAIL	1
WIND GAP	**PUMP**	PUMP DETAIL	7
PLAINFIELD	**PUMP**	PUMP DETAIL	14
BATH	**PUMP**	PUMP DETAIL	1
NORTHAMPTON	**PUMP**	PUMP DETAIL	1
ALLEN	**PUMP**	PUMP DETAIL	2
EAST ALLEN	**PUMP**	PUMP DETAIL	3
MOORE	**PUMP**	PUMP DETAIL	2
NAZARETH	**PUMP**	PUMP DETAIL	6
BUSHKILL	**PUMP**	PUMP DETAIL	2
U NAZARETH	**PUMP**	PUMP DETAIL	5
SOUTHEASTERN	**PUMP**	PUMP DETAIL	1
STEEL CITY	**PUMP**	PUMP DETAIL	1
CAD INCIDENTS:	76	TOTAL EVENT RESPONSE:	92
EMA	**PUR**	FOOT / VEHICLE PURSUIT	2
HECKTOWN	**PUR**	FOOT / VEHICLE PURSUIT	1
CAD INCIDENTS:	3	TOTAL EVENT RESPONSE:	3
NANCY RUN	**RECK**	RECKLESS DRIVER	1
EASTON CITY	**RECK**	RECKLESS DRIVER	1
L MT BETHEL	**RECK**	RECKLESS DRIVER	1
PALMER	**RECK**	RECKLESS DRIVER	1
UP MT BETH	**RECK**	RECKLESS DRIVER	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5

Department	Event Code	Event Description	Responses
EMA	**RES**	RESCUE (TYPE)	7
FREEMANSBURG	**RES**	RESCUE (TYPE)	1
HELLERTOWN	**RES**	RESCUE (TYPE)	2
NANCY RUN	**RES**	RESCUE (TYPE)	3
HANOVER	**RES**	RESCUE (TYPE)	6
BETH TWP	**RES**	RESCUE (TYPE)	2
SE-WY-CO	**RES**	RESCUE (TYPE)	3
EASTON CITY	**RES**	RESCUE (TYPE)	2
TATAMY	**RES**	RESCUE (TYPE)	1
WILSON	**RES**	RESCUE (TYPE)	1
FORKS	**RES**	RESCUE (TYPE)	2
PALMER	**RES**	RESCUE (TYPE)	2
WILLIAMS	**RES**	RESCUE (TYPE)	2
PLAINFIELD	**RES**	RESCUE (TYPE)	2
NORTHAMPTON	**RES**	RESCUE (TYPE)	4
ALLEN	**RES**	RESCUE (TYPE)	2
MOORE	**RES**	RESCUE (TYPE)	1
NAZARETH	**RES**	RESCUE (TYPE)	2
HECKTOWN	**RES**	RESCUE (TYPE)	1
SOUTHEASTERN	**RES**	RESCUE (TYPE)	1
STEEL CITY	**RES**	RESCUE (TYPE)	2
PENN WATER	**RES**	RESCUE (TYPE)	1
CAD INCIDENTS:	31	TOTAL EVENT RESPONSE:	50
EMA	**RESCS**	CONFINE SPACE RESCUE	1
BETH CITY	**RESCS**	CONFINE SPACE RESCUE	1
NANCY RUN	**RESCS**	CONFINE SPACE RESCUE	1
NAZARETH	**RESCS**	CONFINE SPACE RESCUE	1
HECKTOWN	**RESCS**	CONFINE SPACE RESCUE	1
U NAZARETH	**RESCS**	CONFINE SPACE RESCUE	1
LEHIGH S/O	**RESCS**	CONFINE SPACE RESCUE	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	7
EMA	**RESE**	ELEVATOR RESCUE	2
HELLERTOWN	**RESE**	ELEVATOR RESCUE	2
NANCY RUN	**RESE**	ELEVATOR RESCUE	4
BETH TWP	**RESE**	ELEVATOR RESCUE	4
EASTON CITY	**RESE**	ELEVATOR RESCUE	20
WILSON	**RESE**	ELEVATOR RESCUE	2
PALMER	**RESE**	ELEVATOR RESCUE	2
WILLIAMS	**RESE**	ELEVATOR RESCUE	2
BANGOR	**RESE**	ELEVATOR RESCUE	2
BATH	**RESE**	ELEVATOR RESCUE	1
NAZARETH	**RESE**	ELEVATOR RESCUE	3
U NAZARETH	**RESE**	ELEVATOR RESCUE	3
SOUTHEASTERN	**RESE**	ELEVATOR RESCUE	1
BLUE VALLEY	**RESE**	ELEVATOR RESCUE	2
CAD INCIDENTS:	38	TOTAL EVENT RESPONSE:	50

Department	Event Code	Event Description	Responses
EMA	**RESIF**	INDUSTRIAL / FARM RESCUE	3
NANCY RUN	**RESIF**	INDUSTRIAL / FARM RESCUE	1
WILLIAMS	**RESIF**	INDUSTRIAL / FARM RESCUE	2
WASHINGTON	**RESIF**	INDUSTRIAL / FARM RESCUE	1
NORTHAMPTON	**RESIF**	INDUSTRIAL / FARM RESCUE	1
N CATTY	**RESIF**	INDUSTRIAL / FARM RESCUE	1
HECKTOWN	**RESIF**	INDUSTRIAL / FARM RESCUE	1
BLUE VALLEY	**RESIF**	INDUSTRIAL / FARM RESCUE	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	11
EMA	**REST**	TERRAIN / SEARCH RESCUE	20
FREEMANSBURG	**REST**	TERRAIN / SEARCH RESCUE	1
HELLERTOWN	**REST**	TERRAIN / SEARCH RESCUE	2
NANCY RUN	**REST**	TERRAIN / SEARCH RESCUE	3
BETH TWP	**REST**	TERRAIN / SEARCH RESCUE	6
SE-WY-CO	**REST**	TERRAIN / SEARCH RESCUE	1
EASTON CITY	**REST**	TERRAIN / SEARCH RESCUE	3
PALMER	**REST**	TERRAIN / SEARCH RESCUE	4
BANGOR	**REST**	TERRAIN / SEARCH RESCUE	1
EAST BANGOR	**REST**	TERRAIN / SEARCH RESCUE	1
PORTLAND	**REST**	TERRAIN / SEARCH RESCUE	1
WIND GAP	**REST**	TERRAIN / SEARCH RESCUE	5
PLAINFIELD	**REST**	TERRAIN / SEARCH RESCUE	4
UP MT BETH	**REST**	TERRAIN / SEARCH RESCUE	2
WASHINGTON	**REST**	TERRAIN / SEARCH RESCUE	1
N BANGOR	**REST**	TERRAIN / SEARCH RESCUE	2
BATH	**REST**	TERRAIN / SEARCH RESCUE	1
NORTHAMPTON	**REST**	TERRAIN / SEARCH RESCUE	2
ALLEN	**REST**	TERRAIN / SEARCH RESCUE	3
EAST ALLEN	**REST**	TERRAIN / SEARCH RESCUE	1
LEHIGH	**REST**	TERRAIN / SEARCH RESCUE	1
MOORE	**REST**	TERRAIN / SEARCH RESCUE	6
NAZARETH	**REST**	TERRAIN / SEARCH RESCUE	1
BUSHKILL	**REST**	TERRAIN / SEARCH RESCUE	6
HECKTOWN	**REST**	TERRAIN / SEARCH RESCUE	2
U NAZARETH	**REST**	TERRAIN / SEARCH RESCUE	3
SOUTHEASTERN	**REST**	TERRAIN / SEARCH RESCUE	1
STEEL CITY	**REST**	TERRAIN / SEARCH RESCUE	2
BLUE VALLEY	**REST**	TERRAIN / SEARCH RESCUE	1
PENN WATER	**REST**	TERRAIN / SEARCH RESCUE	1
CAD INCIDENTS:	26	TOTAL EVENT RESPONSE:	88

Department	Event Code	Event Description	Responses
EMA	**RESW**	WATER / DIVE RESCUE	22
FREEMANSBURG	**RESW**	WATER / DIVE RESCUE	1
NANCY RUN	**RESW**	WATER / DIVE RESCUE	13
BETH TWP	**RESW**	WATER / DIVE RESCUE	13
EASTON CITY	**RESW**	WATER / DIVE RESCUE	7
L MT BETHEL	**RESW**	WATER / DIVE RESCUE	3
WILLIAMS	**RESW**	WATER / DIVE RESCUE	1
PEN ARGYL	**RESW**	WATER / DIVE RESCUE	1
PORTLAND	**RESW**	WATER / DIVE RESCUE	5
WIND GAP	**RESW**	WATER / DIVE RESCUE	1
UP MT BETH	**RESW**	WATER / DIVE RESCUE	1
N BANGOR	**RESW**	WATER / DIVE RESCUE	1
NORTHAMPTON	**RESW**	WATER / DIVE RESCUE	5
ALLEN	**RESW**	WATER / DIVE RESCUE	1
EAST ALLEN	**RESW**	WATER / DIVE RESCUE	1
MOORE	**RESW**	WATER / DIVE RESCUE	1
BUSHKILL	**RESW**	WATER / DIVE RESCUE	3
HECKTOWN	**RESW**	WATER / DIVE RESCUE	1
STEEL CITY	**RESW**	WATER / DIVE RESCUE	2
PENN WATER	**RESW**	WATER / DIVE RESCUE	9
CEMENTON	**RESW**	WATER / DIVE RESCUE	1
COPLAY	**RESW**	WATER / DIVE RESCUE	1
CAD INCIDENTS:	32	TOTAL EVENT RESPONSE:	94
EMA	**ROAD**	ROAD HAZARD	68
FREEMANSBURG	**ROAD**	ROAD HAZARD	2
HELLERTOWN	**ROAD**	ROAD HAZARD	1
NANCY RUN	**ROAD**	ROAD HAZARD	5
BETH TWP	**ROAD**	ROAD HAZARD	7
SE-WY-CO	**ROAD**	ROAD HAZARD	2
EASTON CITY	**ROAD**	ROAD HAZARD	3
L MT BETHEL	**ROAD**	ROAD HAZARD	1
PALMER	**ROAD**	ROAD HAZARD	2
WILLIAMS	**ROAD**	ROAD HAZARD	3
WIND GAP	**ROAD**	ROAD HAZARD	1
PLAINFIELD	**ROAD**	ROAD HAZARD	3
UP MT BETH	**ROAD**	ROAD HAZARD	1
BATH	**ROAD**	ROAD HAZARD	1
NORTHAMPTON	**ROAD**	ROAD HAZARD	3
MOORE	**ROAD**	ROAD HAZARD	1
NAZARETH	**ROAD**	ROAD HAZARD	4
BUSHKILL	**ROAD**	ROAD HAZARD	2
U NAZARETH	**ROAD**	ROAD HAZARD	1
SOUTHEASTERN	**ROAD**	ROAD HAZARD	2
CAD INCIDENTS:	96	TOTAL EVENT RESPONSE:	113
EMA	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1

Department	Event Code	Event Description	Responses
EMA	**SA**	SPECIAL ASSIGNMENT	3
FREEMANSBURG	**SA**	SPECIAL ASSIGNMENT	1
HANOVER	**SA**	SPECIAL ASSIGNMENT	2
EASTON CITY	**SA**	SPECIAL ASSIGNMENT	3
TATAMY	**SA**	SPECIAL ASSIGNMENT	1
WEST EASTON	**SA**	SPECIAL ASSIGNMENT	1
WILSON	**SA**	SPECIAL ASSIGNMENT	2
PALMER	**SA**	SPECIAL ASSIGNMENT	2
BANGOR	**SA**	SPECIAL ASSIGNMENT	3
PEN ARGYL	**SA**	SPECIAL ASSIGNMENT	2
UP MT BETH	**SA**	SPECIAL ASSIGNMENT	1
WASHINGTON	**SA**	SPECIAL ASSIGNMENT	2
N BANGOR	**SA**	SPECIAL ASSIGNMENT	1
EAST ALLEN	**SA**	SPECIAL ASSIGNMENT	1
MOORE	**SA**	SPECIAL ASSIGNMENT	1
NAZARETH	**SA**	SPECIAL ASSIGNMENT	1
BUSHKILL	**SA**	SPECIAL ASSIGNMENT	3
SOUTHEASTERN	**SA**	SPECIAL ASSIGNMENT	1
CAD INCIDENTS:	29	TOTAL EVENT RESPONSE:	31
EMA	**SHOTS**	SHOTS FIRED	2
PALMER	**SHOTS**	SHOTS FIRED	2
MOORE	**SHOTS**	SHOTS FIRED	1
BUSHKILL	**SHOTS**	SHOTS FIRED	1
U NAZARETH	**SHOTS**	SHOTS FIRED	1
CAD INCIDENTS:	6	TOTAL EVENT RESPONSE:	7
FREEMANSBURG	**SIS**	STATION IN SERVICE	1
SE-WY-CO	**SIS**	STATION IN SERVICE	2
TATAMY	**SIS**	STATION IN SERVICE	1
WEST EASTON	**SIS**	STATION IN SERVICE	1
ROSETO	**SIS**	STATION IN SERVICE	1
EAST ALLEN	**SIS**	STATION IN SERVICE	1
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	7

Department	Event Code	Event Description	Responses
EMA	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
FREEMANSBURG	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
HELLERTOWN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
NANCY RUN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
HANOVER	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
BETH TWP	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
SE-WY-CO	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
EASTON CITY	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	12
TATAMY	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
WEST EASTON	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
WILSON	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
FORKS	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
PALMER	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
WILLIAMS	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
BANGOR	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
WIND GAP	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
UP MT BETH	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
WASHINGTON	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
N BANGOR	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
NORTHAMPTON	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
ALLEN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
EAST ALLEN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
LEHIGH	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	7
MOORE	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
NAZARETH	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
BUSHKILL	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
HECKTOWN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
SOUTHEASTERN	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
CAD INCIDENTS:	63	TOTAL EVENT RESPONSE:	79

Department	Event Code	Event Description	Responses
EMA	**SPILL**	SPILL (TYPE)	98
FREEMANSBURG	**SPILL**	SPILL (TYPE)	2
HELLERTOWN	**SPILL**	SPILL (TYPE)	7
NANCY RUN	**SPILL**	SPILL (TYPE)	8
HANOVER	**SPILL**	SPILL (TYPE)	6
BETH TWP	**SPILL**	SPILL (TYPE)	8
SE-WY-CO	**SPILL**	SPILL (TYPE)	9
EASTON CITY	**SPILL**	SPILL (TYPE)	13
WILSON	**SPILL**	SPILL (TYPE)	4
FORKS	**SPILL**	SPILL (TYPE)	6
L MT BETHEL	**SPILL**	SPILL (TYPE)	2
PALMER	**SPILL**	SPILL (TYPE)	8
WILLIAMS	**SPILL**	SPILL (TYPE)	8
BANGOR	**SPILL**	SPILL (TYPE)	5
EAST BANGOR	**SPILL**	SPILL (TYPE)	2
PEN ARGYL	**SPILL**	SPILL (TYPE)	2
WIND GAP	**SPILL**	SPILL (TYPE)	4
PLAINFIELD	**SPILL**	SPILL (TYPE)	4
UP MT BETH	**SPILL**	SPILL (TYPE)	1
WASHINGTON	**SPILL**	SPILL (TYPE)	3
N BANGOR	**SPILL**	SPILL (TYPE)	1
BATH	**SPILL**	SPILL (TYPE)	5
NORTHAMPTON	**SPILL**	SPILL (TYPE)	7
ALLEN	**SPILL**	SPILL (TYPE)	3
EAST ALLEN	**SPILL**	SPILL (TYPE)	3
LEHIGH	**SPILL**	SPILL (TYPE)	5
MOORE	**SPILL**	SPILL (TYPE)	1
NAZARETH	**SPILL**	SPILL (TYPE)	5
BUSHKILL	**SPILL**	SPILL (TYPE)	2
HECKTOWN	**SPILL**	SPILL (TYPE)	5
SOUTHEASTERN	**SPILL**	SPILL (TYPE)	4
STEEL CITY	**SPILL**	SPILL (TYPE)	3
PENN WATER	**SPILL**	SPILL (TYPE)	1
LEHIGH S/O	**SPILL**	SPILL (TYPE)	6
CAD INCIDENTS:	113	TOTAL EVENT RESPONSE:	251
EMA	**STAFF**	STAFFING ISSUE	2
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2
EMA	**SUSACT**	SUSPICIOUS ACTIVITY	10
HELLERTOWN	**SUSACT**	SUSPICIOUS ACTIVITY	1
EASTON CITY	**SUSACT**	SUSPICIOUS ACTIVITY	4
NORTHAMPTON	**SUSACT**	SUSPICIOUS ACTIVITY	1
CAD INCIDENTS:	15	TOTAL EVENT RESPONSE:	16
EMA	**TEST**	TEST CALL (DO NOT DISPATCH)	4
FREEMANSBURG	**TEST**	TEST CALL (DO NOT DISPATCH)	1
U NAZARETH	**TEST**	TEST CALL (DO NOT DISPATCH)	1
CAD INCIDENTS:	6	TOTAL EVENT RESPONSE:	6

Department	Event Code	Event Description	Responses
EMA	**TESTT**	TONE(S) TEST	2
FREEMANSBURG	**TESTT**	TONE(S) TEST	1
NANCY RUN	**TESTT**	TONE(S) TEST	2
HANOVER	**TESTT**	TONE(S) TEST	1
EASTON CITY	**TESTT**	TONE(S) TEST	3
BANGOR	**TESTT**	TONE(S) TEST	1
EAST BANGOR	**TESTT**	TONE(S) TEST	2
PORTLAND	**TESTT**	TONE(S) TEST	1
N BANGOR	**TESTT**	TONE(S) TEST	1
NAZARETH	**TESTT**	TONE(S) TEST	1
BUSHKILL	**TESTT**	TONE(S) TEST	1
BLUE VALLEY	**TESTT**	TONE(S) TEST	1
CAD INCIDENTS:	17	TOTAL EVENT RESPONSE:	17
FREEMANSBURG	**THEFT**	THEFT REPORT	1
BETH TWP	**THEFT**	THEFT REPORT	2
WILSON	**THEFT**	THEFT REPORT	1
MOORE	**THEFT**	THEFT REPORT	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5
EMA	**THEFTP**	THEFT IN PROGRESS	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1
EMA	**THREAT**	TERRORISTIC THREATS	3
CAD INCIDENTS:	3	TOTAL EVENT RESPONSE:	3
EMA	**TRAFF**	TRAFFIC CONTROL	1
NANCY RUN	**TRAFF**	TRAFFIC CONTROL	1
HANOVER	**TRAFF**	TRAFFIC CONTROL	1
BETH TWP	**TRAFF**	TRAFFIC CONTROL	1
FORKS	**TRAFF**	TRAFFIC CONTROL	2
L MT BETHEL	**TRAFF**	TRAFFIC CONTROL	4
PLAINFIELD	**TRAFF**	TRAFFIC CONTROL	1
WASHINGTON	**TRAFF**	TRAFFIC CONTROL	1
NORTHAMPTON	**TRAFF**	TRAFFIC CONTROL	3
ALLEN	**TRAFF**	TRAFFIC CONTROL	1
EAST ALLEN	**TRAFF**	TRAFFIC CONTROL	1
NAZARETH	**TRAFF**	TRAFFIC CONTROL	1
BUSHKILL	**TRAFF**	TRAFFIC CONTROL	2
U NAZARETH	**TRAFF**	TRAFFIC CONTROL	1
CAD INCIDENTS:	12	TOTAL EVENT RESPONSE:	21

Department	Event Code	Event Description		Responses
EMA	**TREE**	TREE DOWN		6
FREEMANSBURG	**TREE**	TREE DOWN		4
HELLERTOWN	**TREE**	TREE DOWN		1
NANCY RUN	**TREE**	TREE DOWN		8
HANOVER	**TREE**	TREE DOWN		14
BETH TWP	**TREE**	TREE DOWN		7
SE-WY-CO	**TREE**	TREE DOWN		5
EASTON CITY	**TREE**	TREE DOWN		10
WEST EASTON	**TREE**	TREE DOWN		1
WILSON	**TREE**	TREE DOWN		8
FORKS	**TREE**	TREE DOWN		5
L MT BETHEL	**TREE**	TREE DOWN		11
PALMER	**TREE**	TREE DOWN		11
WILLIAMS	**TREE**	TREE DOWN		2
BANGOR	**TREE**	TREE DOWN		2
EAST BANGOR	**TREE**	TREE DOWN		2
PORTLAND	**TREE**	TREE DOWN		1
ROSETO	**TREE**	TREE DOWN		1
PLAINFIELD	**TREE**	TREE DOWN		12
UP MT BETH	**TREE**	TREE DOWN		4
WASHINGTON	**TREE**	TREE DOWN		8
N BANGOR	**TREE**	TREE DOWN		4
BATH	**TREE**	TREE DOWN		2
NORTHAMPTON	**TREE**	TREE DOWN		1
ALLEN	**TREE**	TREE DOWN		1
EAST ALLEN	**TREE**	TREE DOWN		3
LEHIGH	**TREE**	TREE DOWN		2
MOORE	**TREE**	TREE DOWN		18
NAZARETH	**TREE**	TREE DOWN		3
BUSHKILL	**TREE**	TREE DOWN		14
HECKTOWN	**TREE**	TREE DOWN		12
U NAZARETH	**TREE**	TREE DOWN		1
SOUTHEASTERN	**TREE**	TREE DOWN		3
CAD INCIDENTS:	160		TOTAL EVENT RESPONSE:	187
EMA	**TS**	TRAFFIC STOP		1
FREEMANSBURG	**TS**	TRAFFIC STOP		1
NANCY RUN	**TS**	TRAFFIC STOP		1
BETH TWP	**TS**	TRAFFIC STOP		1
EASTON CITY	**TS**	TRAFFIC STOP		1
WILSON	**TS**	TRAFFIC STOP		1
BUSHKILL	**TS**	TRAFFIC STOP		1
CAD INCIDENTS:	6		TOTAL EVENT RESPONSE:	7
EMA	**UGUEST**	UNWANTED GUEST		1
BANGOR	**UGUEST**	UNWANTED GUEST		1
CAD INCIDENTS:	2		TOTAL EVENT RESPONSE:	2

Department	Event Code	Event Description	Responses
FREEMANSBURG	**UIS**	UNIT IN SERVICE	7
HELLERTOWN	**UIS**	UNIT IN SERVICE	9
NANCY RUN	**UIS**	UNIT IN SERVICE	5
HANOVER	**UIS**	UNIT IN SERVICE	3
BETH TWP	**UIS**	UNIT IN SERVICE	19
SE-WY-CO	**UIS**	UNIT IN SERVICE	29
EASTON CITY	**UIS**	UNIT IN SERVICE	32
TATAMY	**UIS**	UNIT IN SERVICE	3
WEST EASTON	**UIS**	UNIT IN SERVICE	10
WILSON	**UIS**	UNIT IN SERVICE	5
FORKS	**UIS**	UNIT IN SERVICE	5
PALMER	**UIS**	UNIT IN SERVICE	7
WILLIAMS	**UIS**	UNIT IN SERVICE	3
BANGOR	**UIS**	UNIT IN SERVICE	8
EAST BANGOR	**UIS**	UNIT IN SERVICE	2
PEN ARGYL	**UIS**	UNIT IN SERVICE	1
ROSETO	**UIS**	UNIT IN SERVICE	4
WIND GAP	**UIS**	UNIT IN SERVICE	5
PLAINFIELD	**UIS**	UNIT IN SERVICE	12
UP MT BETH	**UIS**	UNIT IN SERVICE	13
WASHINGTON	**UIS**	UNIT IN SERVICE	11
N BANGOR	**UIS**	UNIT IN SERVICE	5
BATH	**UIS**	UNIT IN SERVICE	4
NORTHAMPTON	**UIS**	UNIT IN SERVICE	25
N CATTY	**UIS**	UNIT IN SERVICE	2
ALLEN	**UIS**	UNIT IN SERVICE	5
EAST ALLEN	**UIS**	UNIT IN SERVICE	12
LEHIGH	**UIS**	UNIT IN SERVICE	22
MOORE	**UIS**	UNIT IN SERVICE	1
NAZARETH	**UIS**	UNIT IN SERVICE	15
BUSHKILL	**UIS**	UNIT IN SERVICE	6
HECKTOWN	**UIS**	UNIT IN SERVICE	7
U NAZARETH	**UIS**	UNIT IN SERVICE	5
SOUTHEASTERN	**UIS**	UNIT IN SERVICE	1
STEEL CITY	**UIS**	UNIT IN SERVICE	1
BLUE VALLEY	**UIS**	UNIT IN SERVICE	1
CAD INCIDENTS:	299	TOTAL EVENT RESPONSE:	305

Department	Event Code	Event Description	Responses
FREEMANSBURG	**UOS**	UNIT OUT OF SERVICE	7
HELLERTOWN	**UOS**	UNIT OUT OF SERVICE	6
NANCY RUN	**UOS**	UNIT OUT OF SERVICE	4
HANOVER	**UOS**	UNIT OUT OF SERVICE	3
BETH TWP	**UOS**	UNIT OUT OF SERVICE	18
SE-WY-CO	**UOS**	UNIT OUT OF SERVICE	29
EASTON CITY	**UOS**	UNIT OUT OF SERVICE	34
TATAMY	**UOS**	UNIT OUT OF SERVICE	3
WEST EASTON	**UOS**	UNIT OUT OF SERVICE	10
WILSON	**UOS**	UNIT OUT OF SERVICE	6
FORKS	**UOS**	UNIT OUT OF SERVICE	5
PALMER	**UOS**	UNIT OUT OF SERVICE	7
WILLIAMS	**UOS**	UNIT OUT OF SERVICE	5
BANGOR	**UOS**	UNIT OUT OF SERVICE	7
EAST BANGOR	**UOS**	UNIT OUT OF SERVICE	2
PEN ARGYL	**UOS**	UNIT OUT OF SERVICE	1
ROSETO	**UOS**	UNIT OUT OF SERVICE	4
WIND GAP	**UOS**	UNIT OUT OF SERVICE	5
PLAINFIELD	**UOS**	UNIT OUT OF SERVICE	13
UP MT BETH	**UOS**	UNIT OUT OF SERVICE	13
WASHINGTON	**UOS**	UNIT OUT OF SERVICE	10
N BANGOR	**UOS**	UNIT OUT OF SERVICE	6
BATH	**UOS**	UNIT OUT OF SERVICE	5
NORTHAMPTON	**UOS**	UNIT OUT OF SERVICE	26
N CATTY	**UOS**	UNIT OUT OF SERVICE	1
ALLEN	**UOS**	UNIT OUT OF SERVICE	7
EAST ALLEN	**UOS**	UNIT OUT OF SERVICE	11
LEHIGH	**UOS**	UNIT OUT OF SERVICE	20
MOORE	**UOS**	UNIT OUT OF SERVICE	1
NAZARETH	**UOS**	UNIT OUT OF SERVICE	16
BUSHKILL	**UOS**	UNIT OUT OF SERVICE	5
HECKTOWN	**UOS**	UNIT OUT OF SERVICE	8
U NAZARETH	**UOS**	UNIT OUT OF SERVICE	5
BLUE VALLEY	**UOS**	UNIT OUT OF SERVICE	1
LAURYS ST	**UOS**	UNIT OUT OF SERVICE	1
CAD INCIDENTS:	302	TOTAL EVENT RESPONSE:	305

Department	Event Code	Event Description	Responses
EMA	**VEHD**	DISABLED VEHICLE	4
HELLERTOWN	**VEHD**	DISABLED VEHICLE	1
NANCY RUN	**VEHD**	DISABLED VEHICLE	6
BETH TWP	**VEHD**	DISABLED VEHICLE	5
SE-WY-CO	**VEHD**	DISABLED VEHICLE	1
EASTON CITY	**VEHD**	DISABLED VEHICLE	1
L MT BETHEL	**VEHD**	DISABLED VEHICLE	2
PALMER	**VEHD**	DISABLED VEHICLE	2
WILLIAMS	**VEHD**	DISABLED VEHICLE	1
BANGOR	**VEHD**	DISABLED VEHICLE	2
WIND GAP	**VEHD**	DISABLED VEHICLE	1
WASHINGTON	**VEHD**	DISABLED VEHICLE	2
N BANGOR	**VEHD**	DISABLED VEHICLE	1
NORTHAMPTON	**VEHD**	DISABLED VEHICLE	1
ALLEN	**VEHD**	DISABLED VEHICLE	3
EAST ALLEN	**VEHD**	DISABLED VEHICLE	3
LEHIGH	**VEHD**	DISABLED VEHICLE	2
MOORE	**VEHD**	DISABLED VEHICLE	1
NAZARETH	**VEHD**	DISABLED VEHICLE	6
BUSHKILL	**VEHD**	DISABLED VEHICLE	6
HECKTOWN	**VEHD**	DISABLED VEHICLE	1
U NAZARETH	**VEHD**	DISABLED VEHICLE	1
CAD INCIDENTS:	44	TOTAL EVENT RESPONSE:	53
EMA	**WANT**	WARRANT SERVICE	1
BETH CITY	**WANT**	WARRANT SERVICE	1
TATAMY	**WANT**	WARRANT SERVICE	1
PALMER	**WANT**	WARRANT SERVICE	1
PEN ARGYL	**WANT**	WARRANT SERVICE	1
ROSETO	**WANT**	WARRANT SERVICE	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	6
EMA	**WELFAR**	WELFARE CHECK	5
FREEMANSBURG	**WELFAR**	WELFARE CHECK	1
HELLERTOWN	**WELFAR**	WELFARE CHECK	1
NANCY RUN	**WELFAR**	WELFARE CHECK	1
BETH TWP	**WELFAR**	WELFARE CHECK	1
EASTON CITY	**WELFAR**	WELFARE CHECK	7
TATAMY	**WELFAR**	WELFARE CHECK	1
PALMER	**WELFAR**	WELFARE CHECK	1
BANGOR	**WELFAR**	WELFARE CHECK	1
PEN ARGYL	**WELFAR**	WELFARE CHECK	1
WIND GAP	**WELFAR**	WELFARE CHECK	1
PLAINFIELD	**WELFAR**	WELFARE CHECK	2
NORTHAMPTON	**WELFAR**	WELFARE CHECK	1
LEHIGH	**WELFAR**	WELFARE CHECK	1
MOORE	**WELFAR**	WELFARE CHECK	1
BLUE VALLEY	**WELFAR**	WELFARE CHECK	1
CAD INCIDENTS:	23	TOTAL EVENT RESPONSE:	27

Department	Event Code	Event Description	Responses
EMA	**WIRE**	WIRE (GENERAL PROBLEM)	5
FREEMANSBURG	**WIRE**	WIRE (GENERAL PROBLEM)	1
NANCY RUN	**WIRE**	WIRE (GENERAL PROBLEM)	6
HANOVER	**WIRE**	WIRE (GENERAL PROBLEM)	2
BETH TWP	**WIRE**	WIRE (GENERAL PROBLEM)	5
EASTON CITY	**WIRE**	WIRE (GENERAL PROBLEM)	20
WEST EASTON	**WIRE**	WIRE (GENERAL PROBLEM)	1
WILSON	**WIRE**	WIRE (GENERAL PROBLEM)	8
FORKS	**WIRE**	WIRE (GENERAL PROBLEM)	5
L MT BETHEL	**WIRE**	WIRE (GENERAL PROBLEM)	4
PALMER	**WIRE**	WIRE (GENERAL PROBLEM)	16
BANGOR	**WIRE**	WIRE (GENERAL PROBLEM)	2
PEN ARGYL	**WIRE**	WIRE (GENERAL PROBLEM)	2
WIND GAP	**WIRE**	WIRE (GENERAL PROBLEM)	3
PLAINFIELD	**WIRE**	WIRE (GENERAL PROBLEM)	4
UP MT BETH	**WIRE**	WIRE (GENERAL PROBLEM)	3
WASHINGTON	**WIRE**	WIRE (GENERAL PROBLEM)	5
BATH	**WIRE**	WIRE (GENERAL PROBLEM)	1
NORTHAMPTON	**WIRE**	WIRE (GENERAL PROBLEM)	3
ALLEN	**WIRE**	WIRE (GENERAL PROBLEM)	1
EAST ALLEN	**WIRE**	WIRE (GENERAL PROBLEM)	2
LEHIGH	**WIRE**	WIRE (GENERAL PROBLEM)	4
MOORE	**WIRE**	WIRE (GENERAL PROBLEM)	4
NAZARETH	**WIRE**	WIRE (GENERAL PROBLEM)	3
BUSHKILL	**WIRE**	WIRE (GENERAL PROBLEM)	4
HECKTOWN	**WIRE**	WIRE (GENERAL PROBLEM)	4
U NAZARETH	**WIRE**	WIRE (GENERAL PROBLEM)	1
SOUTHEASTERN	**WIRE**	WIRE (GENERAL PROBLEM)	1
CAD INCIDENTS:	102	TOTAL EVENT RESPONSE:	120

Department	Event Code	Event Description	Responses
EMA	**WIRED**	WIRES DOWN	9
FREEMANSBURG	**WIRED**	WIRES DOWN	2
HELLERTOWN	**WIRED**	WIRES DOWN	6
NANCY RUN	**WIRED**	WIRES DOWN	16
HANOVER	**WIRED**	WIRES DOWN	4
BETH TWP	**WIRED**	WIRES DOWN	13
SE-WY-CO	**WIRED**	WIRES DOWN	5
EASTON CITY	**WIRED**	WIRES DOWN	45
TATAMY	**WIRED**	WIRES DOWN	1
WEST EASTON	**WIRED**	WIRES DOWN	1
WILSON	**WIRED**	WIRES DOWN	17
FORKS	**WIRED**	WIRES DOWN	12
L MT BETHEL	**WIRED**	WIRES DOWN	3
PALMER	**WIRED**	WIRES DOWN	31
WILLIAMS	**WIRED**	WIRES DOWN	7
BANGOR	**WIRED**	WIRES DOWN	10
EAST BANGOR	**WIRED**	WIRES DOWN	2
PEN ARGYL	**WIRED**	WIRES DOWN	3
PORTLAND	**WIRED**	WIRES DOWN	1
ROSETO	**WIRED**	WIRES DOWN	4
WIND GAP	**WIRED**	WIRES DOWN	7
PLAINFIELD	**WIRED**	WIRES DOWN	7
UP MT BETH	**WIRED**	WIRES DOWN	9
WASHINGTON	**WIRED**	WIRES DOWN	7
N BANGOR	**WIRED**	WIRES DOWN	2
BATH	**WIRED**	WIRES DOWN	2
NORTHAMPTON	**WIRED**	WIRES DOWN	11
N CATTY	**WIRED**	WIRES DOWN	1
ALLEN	**WIRED**	WIRES DOWN	4
EAST ALLEN	**WIRED**	WIRES DOWN	9
LEHIGH	**WIRED**	WIRES DOWN	8
MOORE	**WIRED**	WIRES DOWN	9
NAZARETH	**WIRED**	WIRES DOWN	16
BUSHKILL	**WIRED**	WIRES DOWN	15
HECKTOWN	**WIRED**	WIRES DOWN	9
U NAZARETH	**WIRED**	WIRES DOWN	4
SOUTHEASTERN	**WIRED**	WIRES DOWN	4
CAD INCIDENTS:	260	TOTAL EVENT RESPONSE:	316

TOTAL CAD INCIDENTS INCLUDED: **10,765** **RESPONSE TOTAL:** **15,202**

Note: When selecting multiple departments, calls will be calculated once for all departments that responded.

Print Date : 1/25/2016
Print Time : 11:47

Type Total Report - By Event

User Name : DALESSAN
Terminal # : 035

For Period of Time from 1/1/2015 to 12/31/2015; Organization Law; Zone Law.

Department	Event Code	Event Description	Responses
SHERIFF	**911**	911 INCIDENT (TYPE)	5
BELFAST PSP	**911**	911 INCIDENT (TYPE)	623
BETH PSP	**911**	911 INCIDENT (TYPE)	364
BETHLEHEM CITY	**911**	911 INCIDENT (TYPE)	1
FREEMANSBURG PD	**911**	911 INCIDENT (TYPE)	78
HELLERTOWN PD	**911**	911 INCIDENT (TYPE)	176
LOWER SAUCON PD	**911**	911 INCIDENT (TYPE)	237
BETH TWSP PD	**911**	911 INCIDENT (TYPE)	1,091
EASTON CITY PD	**911**	911 INCIDENT (TYPE)	2,199
TATAMY PD	**911**	911 INCIDENT (TYPE)	22
WILSON PD	**911**	911 INCIDENT (TYPE)	619
FORKS TWSP PD	**911**	911 INCIDENT (TYPE)	464
PALMER TWP PD	**911**	911 INCIDENT (TYPE)	966
BANGOR PD	**911**	911 INCIDENT (TYPE)	250
EAST BANGOR PD	**911**	911 INCIDENT (TYPE)	17
PEN ARGYL PD	**911**	911 INCIDENT (TYPE)	31
PORTLAND PD	**911**	911 INCIDENT (TYPE)	11
ROSETO PD	**911**	911 INCIDENT (TYPE)	38
WIND GAP PD	**911**	911 INCIDENT (TYPE)	35
PLAINFIELD PD	**911**	911 INCIDENT (TYPE)	59
WASHINGTON PD	**911**	911 INCIDENT (TYPE)	159
NORTHAMPTON PD	**911**	911 INCIDENT (TYPE)	389
LEHIGH TWP PD	**911**	911 INCIDENT (TYPE)	248
MOORE TWP PD	**911**	911 INCIDENT (TYPE)	225
NAZARETH	**911**	911 INCIDENT (TYPE)	188
STOCKERTOWN	**911**	911 INCIDENT (TYPE)	14
BUSHKILL TWP PD	**911**	911 INCIDENT (TYPE)	170
U NAZARETH PD	**911**	911 INCIDENT (TYPE)	227
SBRPD	**911**	911 INCIDENT (TYPE)	333
COLONIAL REG PD	**911**	911 INCIDENT (TYPE)	1,161
BASD POLICE	**911**	911 INCIDENT (TYPE)	25
NASDPD	**911**	911 INCIDENT (TYPE)	3
EASD	**911**	911 INCIDENT (TYPE)	24
NASD PD	**911**	911 INCIDENT (TYPE)	18
CAD INCIDENTS:	10,315	TOTAL EVENT RESPONSE:	10,470
BELFAST PSP	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	1
BETH PSP	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	2
BETH TWSP PD	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	1
EASTON CITY PD	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	4
WILSON PD	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	3
ROSETO PD	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	1
COLONIAL REG PD	**ABDUCT**	ABDUCTION / KIDNAP / CARJACK	1
CAD INCIDENTS:	8	TOTAL EVENT RESPONSE:	13

Department	Event Code	Event Description	Responses
SHERIFF	**ALARMH**	HOLD-UP / PANIC ALARM	2
BELFAST PSP	**ALARMH**	HOLD-UP / PANIC ALARM	5
BETH PSP	**ALARMH**	HOLD-UP / PANIC ALARM	3
FREEMANSBURG PD	**ALARMH**	HOLD-UP / PANIC ALARM	10
HELLERTOWN PD	**ALARMH**	HOLD-UP / PANIC ALARM	2
LOWER SAUCON PD	**ALARMH**	HOLD-UP / PANIC ALARM	20
BETH TWSP PD	**ALARMH**	HOLD-UP / PANIC ALARM	75
EASTON CITY PD	**ALARMH**	HOLD-UP / PANIC ALARM	62
TATAMY PD	**ALARMH**	HOLD-UP / PANIC ALARM	1
WILSON PD	**ALARMH**	HOLD-UP / PANIC ALARM	31
FORKS TWSP PD	**ALARMH**	HOLD-UP / PANIC ALARM	32
PALMER TWP PD	**ALARMH**	HOLD-UP / PANIC ALARM	71
BANGOR PD	**ALARMH**	HOLD-UP / PANIC ALARM	4
PEN ARGYL PD	**ALARMH**	HOLD-UP / PANIC ALARM	3
ROSETO PD	**ALARMH**	HOLD-UP / PANIC ALARM	1
WIND GAP PD	**ALARMH**	HOLD-UP / PANIC ALARM	1
PLAINFIELD PD	**ALARMH**	HOLD-UP / PANIC ALARM	3
WASHINGTON PD	**ALARMH**	HOLD-UP / PANIC ALARM	14
NORTHAMPTON PD	**ALARMH**	HOLD-UP / PANIC ALARM	15
LEHIGH TWP PD	**ALARMH**	HOLD-UP / PANIC ALARM	13
MOORE TWP PD	**ALARMH**	HOLD-UP / PANIC ALARM	19
NAZARETH	**ALARMH**	HOLD-UP / PANIC ALARM	11
STOCKERTOWN	**ALARMH**	HOLD-UP / PANIC ALARM	1
BUSHKILL TWP PD	**ALARMH**	HOLD-UP / PANIC ALARM	13
U NAZARETH PD	**ALARMH**	HOLD-UP / PANIC ALARM	17
SBRPD	**ALARMH**	HOLD-UP / PANIC ALARM	26
COLONIAL REG PD	**ALARMH**	HOLD-UP / PANIC ALARM	86
NASD PD	**ALARMH**	HOLD-UP / PANIC ALARM	1
CAD INCIDENTS:	529	TOTAL EVENT RESPONSE:	542
PALMER TWP PD	**ALARMS**	SEWER / PUBLIC UTILITY ALARM	3
COLONIAL REG PD	**ALARMS**	SEWER / PUBLIC UTILITY ALARM	1
CAD INCIDENTS:	4	TOTAL EVENT RESPONSE:	4

Department	Event Code	Event Description	Responses
SHERIFF	**ALS**	ADVANCED LIFE SUPPORT CALL	4
BELFAST PSP	**ALS**	ADVANCED LIFE SUPPORT CALL	862
BETH PSP	**ALS**	ADVANCED LIFE SUPPORT CALL	380
NC PRISON	**ALS**	ADVANCED LIFE SUPPORT CALL	1
CO CORONER	**ALS**	ADVANCED LIFE SUPPORT CALL	246
BETHLEHEM CITY	**ALS**	ADVANCED LIFE SUPPORT CALL	23
FREEMANSBURG PD	**ALS**	ADVANCED LIFE SUPPORT CALL	138
HELLERTOWN PD	**ALS**	ADVANCED LIFE SUPPORT CALL	580
LOWER SAUCON PD	**ALS**	ADVANCED LIFE SUPPORT CALL	451
BETH TWSP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	1,562
EASTON CITY PD	**ALS**	ADVANCED LIFE SUPPORT CALL	2,141
TATAMY PD	**ALS**	ADVANCED LIFE SUPPORT CALL	30
WILSON PD	**ALS**	ADVANCED LIFE SUPPORT CALL	638
FORKS TWSP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	596
PALMER TWP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	1,234
BANGOR PD	**ALS**	ADVANCED LIFE SUPPORT CALL	448
EAST BANGOR PD	**ALS**	ADVANCED LIFE SUPPORT CALL	28
PEN ARGYL PD	**ALS**	ADVANCED LIFE SUPPORT CALL	36
PORTLAND PD	**ALS**	ADVANCED LIFE SUPPORT CALL	10
ROSETO PD	**ALS**	ADVANCED LIFE SUPPORT CALL	80
WIND GAP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	61
PLAINFIELD PD	**ALS**	ADVANCED LIFE SUPPORT CALL	103
WASHINGTON PD	**ALS**	ADVANCED LIFE SUPPORT CALL	389
NORTHAMPTON PD	**ALS**	ADVANCED LIFE SUPPORT CALL	738
LEHIGH TWP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	468
MOORE TWP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	360
NAZARETH	**ALS**	ADVANCED LIFE SUPPORT CALL	540
STOCKERTOWN	**ALS**	ADVANCED LIFE SUPPORT CALL	17
BUSHKILL TWP PD	**ALS**	ADVANCED LIFE SUPPORT CALL	336
U NAZARETH PD	**ALS**	ADVANCED LIFE SUPPORT CALL	655
SBRPD	**ALS**	ADVANCED LIFE SUPPORT CALL	603
COLONIAL REG PD	**ALS**	ADVANCED LIFE SUPPORT CALL	1,424
BASD POLICE	**ALS**	ADVANCED LIFE SUPPORT CALL	20
NASDPD	**ALS**	ADVANCED LIFE SUPPORT CALL	1
EASD	**ALS**	ADVANCED LIFE SUPPORT CALL	12
NASD PD	**ALS**	ADVANCED LIFE SUPPORT CALL	7
NC EMS	**ALS**	ADVANCED LIFE SUPPORT CALL	1
CAD INCIDENTS:	14,715	TOTAL EVENT RESPONSE:	15,223

Department	Event Code	Event Description	Responses
SHERIFF	**ANIMAL**	ANIMAL COMPLAINT	1
BELFAST PSP	**ANIMAL**	ANIMAL COMPLAINT	133
BETH PSP	**ANIMAL**	ANIMAL COMPLAINT	56
FREEMANSBURG PD	**ANIMAL**	ANIMAL COMPLAINT	62
HELLERTOWN PD	**ANIMAL**	ANIMAL COMPLAINT	133
LOWER SAUCON PD	**ANIMAL**	ANIMAL COMPLAINT	352
BETH TWSP PD	**ANIMAL**	ANIMAL COMPLAINT	408
EASTON CITY PD	**ANIMAL**	ANIMAL COMPLAINT	701
TATAMY PD	**ANIMAL**	ANIMAL COMPLAINT	18
WILSON PD	**ANIMAL**	ANIMAL COMPLAINT	206
FORKS TWSP PD	**ANIMAL**	ANIMAL COMPLAINT	221
PALMER TWP PD	**ANIMAL**	ANIMAL COMPLAINT	358
BANGOR PD	**ANIMAL**	ANIMAL COMPLAINT	118
EAST BANGOR PD	**ANIMAL**	ANIMAL COMPLAINT	12
PEN ARGYL PD	**ANIMAL**	ANIMAL COMPLAINT	13
PORTLAND PD	**ANIMAL**	ANIMAL COMPLAINT	1
ROSETO PD	**ANIMAL**	ANIMAL COMPLAINT	27
WIND GAP PD	**ANIMAL**	ANIMAL COMPLAINT	6
PLAINFIELD PD	**ANIMAL**	ANIMAL COMPLAINT	24
WASHINGTON PD	**ANIMAL**	ANIMAL COMPLAINT	95
NORTHAMPTON PD	**ANIMAL**	ANIMAL COMPLAINT	128
LEHIGH TWP PD	**ANIMAL**	ANIMAL COMPLAINT	172
MOORE TWP PD	**ANIMAL**	ANIMAL COMPLAINT	197
NAZARETH	**ANIMAL**	ANIMAL COMPLAINT	124
STOCKERTOWN	**ANIMAL**	ANIMAL COMPLAINT	11
BUSHKILL TWP PD	**ANIMAL**	ANIMAL COMPLAINT	150
U NAZARETH PD	**ANIMAL**	ANIMAL COMPLAINT	88
SBRPD	**ANIMAL**	ANIMAL COMPLAINT	215
PA GAME COMM	**ANIMAL**	ANIMAL COMPLAINT	2
COLONIAL REG PD	**ANIMAL**	ANIMAL COMPLAINT	266
CAD INCIDENTS:	4,245	TOTAL EVENT RESPONSE:	4,298

Department	Event Code	Event Description	Responses
SHERIFF	**ARREST**	ARREST	3
CONSTABLE	**ARREST**	ARREST	1
FREEMANSBURG PD	**ARREST**	ARREST	1
HELLERTOWN PD	**ARREST**	ARREST	3
LOWER SAUCON PD	**ARREST**	ARREST	4
BETH TWSP PD	**ARREST**	ARREST	8
EASTON CITY PD	**ARREST**	ARREST	24
WILSON PD	**ARREST**	ARREST	5
FORKS TWSP PD	**ARREST**	ARREST	2
PALMER TWP PD	**ARREST**	ARREST	7
BANGOR PD	**ARREST**	ARREST	4
WIND GAP PD	**ARREST**	ARREST	1
WASHINGTON PD	**ARREST**	ARREST	3
NORTHAMPTON PD	**ARREST**	ARREST	3
NAZARETH	**ARREST**	ARREST	2
BUSHKILL TWP PD	**ARREST**	ARREST	25
U NAZARETH PD	**ARREST**	ARREST	2
SBRPD	**ARREST**	ARREST	9
COLONIAL REG PD	**ARREST**	ARREST	3
BASD POLICE	**ARREST**	ARREST	1
CAD INCIDENTS:	106	TOTAL EVENT RESPONSE:	111

Department	Event Code	Event Description	Responses
SHERIFF	**ASSALT**	ASSAULT	2
BELFAST PSP	**ASSALT**	ASSAULT	18
BETH PSP	**ASSALT**	ASSAULT	3
FREEMANSBURG PD	**ASSALT**	ASSAULT	6
HELLERTOWN PD	**ASSALT**	ASSAULT	15
LOWER SAUCON PD	**ASSALT**	ASSAULT	9
BETH TWSP PD	**ASSALT**	ASSAULT	46
EASTON CITY PD	**ASSALT**	ASSAULT	135
TATAMY PD	**ASSALT**	ASSAULT	1
WILSON PD	**ASSALT**	ASSAULT	60
FORKS TWSP PD	**ASSALT**	ASSAULT	11
PALMER TWP PD	**ASSALT**	ASSAULT	31
BANGOR PD	**ASSALT**	ASSAULT	15
EAST BANGOR PD	**ASSALT**	ASSAULT	2
PEN ARGYL PD	**ASSALT**	ASSAULT	6
ROSETO PD	**ASSALT**	ASSAULT	5
WIND GAP PD	**ASSALT**	ASSAULT	1
PLAINFIELD PD	**ASSALT**	ASSAULT	2
WASHINGTON PD	**ASSALT**	ASSAULT	2
NORTHAMPTON PD	**ASSALT**	ASSAULT	20
LEHIGH TWP PD	**ASSALT**	ASSAULT	7
MOORE TWP PD	**ASSALT**	ASSAULT	8
NAZARETH	**ASSALT**	ASSAULT	8
STOCKERTOWN	**ASSALT**	ASSAULT	4
BUSHKILL TWP PD	**ASSALT**	ASSAULT	26
U NAZARETH PD	**ASSALT**	ASSAULT	8
SBRPD	**ASSALT**	ASSAULT	22
COLONIAL REG PD	**ASSALT**	ASSAULT	41
BASD POLICE	**ASSALT**	ASSAULT	4
EASD	**ASSALT**	ASSAULT	12
NASD PD	**ASSALT**	ASSAULT	1
CAD INCIDENTS:	498	TOTAL EVENT RESPONSE:	531

Department	Event Code	Event Description	Responses
SHERIFF	**ASSIST**	ASSISTANCE CALL	8
BELFAST PSP	**ASSIST**	ASSISTANCE CALL	17
BETH PSP	**ASSIST**	ASSISTANCE CALL	9
NC PRISON	**ASSIST**	ASSISTANCE CALL	2
CONSTABLE	**ASSIST**	ASSISTANCE CALL	4
CO CORONER	**ASSIST**	ASSISTANCE CALL	1
FREEMANSBURG PD	**ASSIST**	ASSISTANCE CALL	52
HELLERTOWN PD	**ASSIST**	ASSISTANCE CALL	95
LOWER SAUCON PD	**ASSIST**	ASSISTANCE CALL	180
BETH TWSP PD	**ASSIST**	ASSISTANCE CALL	300
EASTON CITY PD	**ASSIST**	ASSISTANCE CALL	600
TATAMY PD	**ASSIST**	ASSISTANCE CALL	6
WILSON PD	**ASSIST**	ASSISTANCE CALL	149
FORKS TWSP PD	**ASSIST**	ASSISTANCE CALL	95
PALMER TWP PD	**ASSIST**	ASSISTANCE CALL	181
BANGOR PD	**ASSIST**	ASSISTANCE CALL	83
EAST BANGOR PD	**ASSIST**	ASSISTANCE CALL	11
PEN ARGYL PD	**ASSIST**	ASSISTANCE CALL	12
PORTLAND PD	**ASSIST**	ASSISTANCE CALL	8
ROSETO PD	**ASSIST**	ASSISTANCE CALL	19
WIND GAP PD	**ASSIST**	ASSISTANCE CALL	7
PLAINFIELD PD	**ASSIST**	ASSISTANCE CALL	8
WASHINGTON PD	**ASSIST**	ASSISTANCE CALL	22
NORTHAMPTON PD	**ASSIST**	ASSISTANCE CALL	116
LEHIGH TWP PD	**ASSIST**	ASSISTANCE CALL	79
MOORE TWP PD	**ASSIST**	ASSISTANCE CALL	65
NAZARETH	**ASSIST**	ASSISTANCE CALL	75
STOCKERTOWN	**ASSIST**	ASSISTANCE CALL	8
BUSHKILL TWP PD	**ASSIST**	ASSISTANCE CALL	55
U NAZARETH PD	**ASSIST**	ASSISTANCE CALL	43
SBRPD	**ASSIST**	ASSISTANCE CALL	100
COLONIAL REG PD	**ASSIST**	ASSISTANCE CALL	192
BASD POLICE	**ASSIST**	ASSISTANCE CALL	4
CO DETECTIVE	**ASSIST**	ASSISTANCE CALL	1
EASD	**ASSIST**	ASSISTANCE CALL	6
CAD INCIDENTS:	2,504	TOTAL EVENT RESPONSE:	2,613
BELFAST PSP	**ATL**	ATTEMPT TO LOCATE / BOLO	1
LOWER SAUCON PD	**ATL**	ATTEMPT TO LOCATE / BOLO	1
WILSON PD	**ATL**	ATTEMPT TO LOCATE / BOLO	2
FORKS TWSP PD	**ATL**	ATTEMPT TO LOCATE / BOLO	2
PALMER TWP PD	**ATL**	ATTEMPT TO LOCATE / BOLO	3
NORTHAMPTON PD	**ATL**	ATTEMPT TO LOCATE / BOLO	1
SBRPD	**ATL**	ATTEMPT TO LOCATE / BOLO	1
CAD INCIDENTS:	7	TOTAL EVENT RESPONSE:	11

Department	Event Code	Event Description	Responses
SHERIFF	**BLS**	BASIC LIFE SUPPORT CALL	11
BELFAST PSP	**BLS**	BASIC LIFE SUPPORT CALL	576
BETH PSP	**BLS**	BASIC LIFE SUPPORT CALL	273
NC PRISON	**BLS**	BASIC LIFE SUPPORT CALL	1
CO CORONER	**BLS**	BASIC LIFE SUPPORT CALL	5
BETHLEHEM CITY	**BLS**	BASIC LIFE SUPPORT CALL	30
FREEMANSBURG PD	**BLS**	BASIC LIFE SUPPORT CALL	98
HELLERTOWN PD	**BLS**	BASIC LIFE SUPPORT CALL	743
LOWER SAUCON PD	**BLS**	BASIC LIFE SUPPORT CALL	327
BETH TWSP PD	**BLS**	BASIC LIFE SUPPORT CALL	1,354
EASTON CITY PD	**BLS**	BASIC LIFE SUPPORT CALL	1,911
TATAMY PD	**BLS**	BASIC LIFE SUPPORT CALL	35
WILSON PD	**BLS**	BASIC LIFE SUPPORT CALL	415
FORKS TWSP PD	**BLS**	BASIC LIFE SUPPORT CALL	492
PALMER TWP PD	**BLS**	BASIC LIFE SUPPORT CALL	940
BANGOR PD	**BLS**	BASIC LIFE SUPPORT CALL	322
EAST BANGOR PD	**BLS**	BASIC LIFE SUPPORT CALL	25
PEN ARGYL PD	**BLS**	BASIC LIFE SUPPORT CALL	46
PORTLAND PD	**BLS**	BASIC LIFE SUPPORT CALL	11
ROSETO PD	**BLS**	BASIC LIFE SUPPORT CALL	56
WIND GAP PD	**BLS**	BASIC LIFE SUPPORT CALL	52
PLAINFIELD PD	**BLS**	BASIC LIFE SUPPORT CALL	77
WASHINGTON PD	**BLS**	BASIC LIFE SUPPORT CALL	278
NORTHAMPTON PD	**BLS**	BASIC LIFE SUPPORT CALL	632
LEHIGH TWP PD	**BLS**	BASIC LIFE SUPPORT CALL	334
MOORE TWP PD	**BLS**	BASIC LIFE SUPPORT CALL	260
NAZARETH	**BLS**	BASIC LIFE SUPPORT CALL	610
STOCKERTOWN	**BLS**	BASIC LIFE SUPPORT CALL	11
BUSHKILL TWP PD	**BLS**	BASIC LIFE SUPPORT CALL	245
U NAZARETH PD	**BLS**	BASIC LIFE SUPPORT CALL	552
SBRPD	**BLS**	BASIC LIFE SUPPORT CALL	444
COLONIAL REG PD	**BLS**	BASIC LIFE SUPPORT CALL	1,176
BASD POLICE	**BLS**	BASIC LIFE SUPPORT CALL	3
EASD	**BLS**	BASIC LIFE SUPPORT CALL	21
NASD PD	**BLS**	BASIC LIFE SUPPORT CALL	2
CAD INCIDENTS:	12,039	TOTAL EVENT RESPONSE:	12,368
FREEMANSBURG PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
LOWER SAUCON PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
BETH TWSP PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
EASTON CITY PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	2
WILSON PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
FORKS TWSP PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	3
PALMER TWP PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
MOORE TWP PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
BUSHKILL TWP PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
SBRPD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
COLONIAL REG PD	**BOMB**	BOMB THREAT \ ATTEMPT \ FOUND	1
CAD INCIDENTS:	12	TOTAL EVENT RESPONSE:	15

Department	Event Code	Event Description	Responses
BELFAST PSP	**BURG**	BURGLARY REPORT	13
BETH PSP	**BURG**	BURGLARY REPORT	3
FREEMANSBURG PD	**BURG**	BURGLARY REPORT	13
HELLERTOWN PD	**BURG**	BURGLARY REPORT	13
LOWER SAUCON PD	**BURG**	BURGLARY REPORT	17
BETH TWSP PD	**BURG**	BURGLARY REPORT	37
EASTON CITY PD	**BURG**	BURGLARY REPORT	88
TATAMY PD	**BURG**	BURGLARY REPORT	2
WILSON PD	**BURG**	BURGLARY REPORT	34
FORKS TWSP PD	**BURG**	BURGLARY REPORT	15
PALMER TWP PD	**BURG**	BURGLARY REPORT	36
BANGOR PD	**BURG**	BURGLARY REPORT	28
EAST BANGOR PD	**BURG**	BURGLARY REPORT	3
PEN ARGYL PD	**BURG**	BURGLARY REPORT	2
PORTLAND PD	**BURG**	BURGLARY REPORT	1
ROSETO PD	**BURG**	BURGLARY REPORT	5
WASHINGTON PD	**BURG**	BURGLARY REPORT	14
NORTHAMPTON PD	**BURG**	BURGLARY REPORT	25
LEHIGH TWP PD	**BURG**	BURGLARY REPORT	21
MOORE TWP PD	**BURG**	BURGLARY REPORT	12
NAZARETH	**BURG**	BURGLARY REPORT	10
STOCKERTOWN	**BURG**	BURGLARY REPORT	1
BUSHKILL TWP PD	**BURG**	BURGLARY REPORT	10
U NAZARETH PD	**BURG**	BURGLARY REPORT	4
SBRPD	**BURG**	BURGLARY REPORT	29
COLONIAL REG PD	**BURG**	BURGLARY REPORT	22
CAD INCIDENTS:	448	TOTAL EVENT RESPONSE:	458

Department	Event Code	Event Description	Responses
SHERIFF	**BURGA**	BURGLARY ALARM	3
BELFAST PSP	**BURGA**	BURGLARY ALARM	66
BETH PSP	**BURGA**	BURGLARY ALARM	11
FREEMANSBURG PD	**BURGA**	BURGLARY ALARM	55
HELLERTOWN PD	**BURGA**	BURGLARY ALARM	109
LOWER SAUCON PD	**BURGA**	BURGLARY ALARM	401
BETH TWSP PD	**BURGA**	BURGLARY ALARM	812
EASTON CITY PD	**BURGA**	BURGLARY ALARM	886
TATAMY PD	**BURGA**	BURGLARY ALARM	10
WILSON PD	**BURGA**	BURGLARY ALARM	342
FORKS TWSP PD	**BURGA**	BURGLARY ALARM	539
PALMER TWP PD	**BURGA**	BURGLARY ALARM	797
BANGOR PD	**BURGA**	BURGLARY ALARM	126
EAST BANGOR PD	**BURGA**	BURGLARY ALARM	7
PEN ARGYL PD	**BURGA**	BURGLARY ALARM	19
PORTLAND PD	**BURGA**	BURGLARY ALARM	9
ROSETO PD	**BURGA**	BURGLARY ALARM	25
WIND GAP PD	**BURGA**	BURGLARY ALARM	24
PLAINFIELD PD	**BURGA**	BURGLARY ALARM	57
WASHINGTON PD	**BURGA**	BURGLARY ALARM	149
NORTHAMPTON PD	**BURGA**	BURGLARY ALARM	164
LEHIGH TWP PD	**BURGA**	BURGLARY ALARM	207
MOORE TWP PD	**BURGA**	BURGLARY ALARM	184
NAZARETH	**BURGA**	BURGLARY ALARM	123
STOCKERTOWN	**BURGA**	BURGLARY ALARM	19
BUSHKILL TWP PD	**BURGA**	BURGLARY ALARM	206
U NAZARETH PD	**BURGA**	BURGLARY ALARM	163
SBRPD	**BURGA**	BURGLARY ALARM	280
COLONIAL REG PD	**BURGA**	BURGLARY ALARM	976
BASD POLICE	**BURGA**	BURGLARY ALARM	2
EASD	**BURGA**	BURGLARY ALARM	1
NASD PD	**BURGA**	BURGLARY ALARM	2
CAD INCIDENTS:	6,646	TOTAL EVENT RESPONSE:	6,774

Department	Event Code	Event Description	Responses
SHERIFF	**BURGP**	BURGLARY IN PROGRESS	1
BELFAST PSP	**BURGP**	BURGLARY IN PROGRESS	22
BETH PSP	**BURGP**	BURGLARY IN PROGRESS	2
FREEMANSBURG PD	**BURGP**	BURGLARY IN PROGRESS	8
HELLERTOWN PD	**BURGP**	BURGLARY IN PROGRESS	5
LOWER SAUCON PD	**BURGP**	BURGLARY IN PROGRESS	10
BETH TWSP PD	**BURGP**	BURGLARY IN PROGRESS	33
EASTON CITY PD	**BURGP**	BURGLARY IN PROGRESS	80
TATAMY PD	**BURGP**	BURGLARY IN PROGRESS	1
WILSON PD	**BURGP**	BURGLARY IN PROGRESS	26
FORKS TWSP PD	**BURGP**	BURGLARY IN PROGRESS	11
PALMER TWP PD	**BURGP**	BURGLARY IN PROGRESS	33
BANGOR PD	**BURGP**	BURGLARY IN PROGRESS	31
EAST BANGOR PD	**BURGP**	BURGLARY IN PROGRESS	4
PEN ARGYL PD	**BURGP**	BURGLARY IN PROGRESS	4
PORTLAND PD	**BURGP**	BURGLARY IN PROGRESS	1
ROSETO PD	**BURGP**	BURGLARY IN PROGRESS	14
WIND GAP PD	**BURGP**	BURGLARY IN PROGRESS	1
PLAINFIELD PD	**BURGP**	BURGLARY IN PROGRESS	3
WASHINGTON PD	**BURGP**	BURGLARY IN PROGRESS	22
NORTHAMPTON PD	**BURGP**	BURGLARY IN PROGRESS	21
LEHIGH TWP PD	**BURGP**	BURGLARY IN PROGRESS	12
MOORE TWP PD	**BURGP**	BURGLARY IN PROGRESS	19
NAZARETH	**BURGP**	BURGLARY IN PROGRESS	9
STOCKERTOWN	**BURGP**	BURGLARY IN PROGRESS	2
BUSHKILL TWP PD	**BURGP**	BURGLARY IN PROGRESS	14
U NAZARETH PD	**BURGP**	BURGLARY IN PROGRESS	5
SBRPD	**BURGP**	BURGLARY IN PROGRESS	28
COLONIAL REG PD	**BURGP**	BURGLARY IN PROGRESS	23
CAD INCIDENTS:	348	TOTAL EVENT RESPONSE:	445

Department	Event Code	Event Description	Responses
BELFAST PSP	**BURN**	CONTROL BURN / BURN COMPLAINT	5
BETH PSP	**BURN**	CONTROL BURN / BURN COMPLAINT	3
FREEMANSBURG PD	**BURN**	CONTROL BURN / BURN COMPLAINT	2
HELLERTOWN PD	**BURN**	CONTROL BURN / BURN COMPLAINT	9
LOWER SAUCON PD	**BURN**	CONTROL BURN / BURN COMPLAINT	25
BETH TWSP PD	**BURN**	CONTROL BURN / BURN COMPLAINT	8
EASTON CITY PD	**BURN**	CONTROL BURN / BURN COMPLAINT	16
WILSON PD	**BURN**	CONTROL BURN / BURN COMPLAINT	3
FORKS TWSP PD	**BURN**	CONTROL BURN / BURN COMPLAINT	5
PALMER TWP PD	**BURN**	CONTROL BURN / BURN COMPLAINT	7
BANGOR PD	**BURN**	CONTROL BURN / BURN COMPLAINT	5
EAST BANGOR PD	**BURN**	CONTROL BURN / BURN COMPLAINT	4
ROSETO PD	**BURN**	CONTROL BURN / BURN COMPLAINT	1
WASHINGTON PD	**BURN**	CONTROL BURN / BURN COMPLAINT	14
NORTHAMPTON PD	**BURN**	CONTROL BURN / BURN COMPLAINT	11
LEHIGH TWP PD	**BURN**	CONTROL BURN / BURN COMPLAINT	19
MOORE TWP PD	**BURN**	CONTROL BURN / BURN COMPLAINT	46
NAZARETH	**BURN**	CONTROL BURN / BURN COMPLAINT	7
BUSHKILL TWP PD	**BURN**	CONTROL BURN / BURN COMPLAINT	14
U NAZARETH PD	**BURN**	CONTROL BURN / BURN COMPLAINT	5
SBRPD	**BURN**	CONTROL BURN / BURN COMPLAINT	26
COLONIAL REG PD	**BURN**	CONTROL BURN / BURN COMPLAINT	5
CAD INCIDENTS:	236	TOTAL EVENT RESPONSE:	240

Department	Event Code	Event Description	Responses
SHERIFF	**CHILD**	CHILD CUSTODY	4
BELFAST PSP	**CHILD**	CHILD CUSTODY	11
BETH PSP	**CHILD**	CHILD CUSTODY	1
FREEMANSBURG PD	**CHILD**	CHILD CUSTODY	6
HELLERTOWN PD	**CHILD**	CHILD CUSTODY	24
LOWER SAUCON PD	**CHILD**	CHILD CUSTODY	12
BETH TWSP PD	**CHILD**	CHILD CUSTODY	24
EASTON CITY PD	**CHILD**	CHILD CUSTODY	94
TATAMY PD	**CHILD**	CHILD CUSTODY	4
WILSON PD	**CHILD**	CHILD CUSTODY	23
FORKS TWSP PD	**CHILD**	CHILD CUSTODY	17
PALMER TWP PD	**CHILD**	CHILD CUSTODY	22
BANGOR PD	**CHILD**	CHILD CUSTODY	17
EAST BANGOR PD	**CHILD**	CHILD CUSTODY	2
PEN ARGYL PD	**CHILD**	CHILD CUSTODY	1
PORTLAND PD	**CHILD**	CHILD CUSTODY	1
ROSETO PD	**CHILD**	CHILD CUSTODY	5
WIND GAP PD	**CHILD**	CHILD CUSTODY	1
PLAINFIELD PD	**CHILD**	CHILD CUSTODY	4
WASHINGTON PD	**CHILD**	CHILD CUSTODY	11
NORTHAMPTON PD	**CHILD**	CHILD CUSTODY	19
LEHIGH TWP PD	**CHILD**	CHILD CUSTODY	11
MOORE TWP PD	**CHILD**	CHILD CUSTODY	11
NAZARETH	**CHILD**	CHILD CUSTODY	14
STOCKERTOWN	**CHILD**	CHILD CUSTODY	1
BUSHKILL TWP PD	**CHILD**	CHILD CUSTODY	10
U NAZARETH PD	**CHILD**	CHILD CUSTODY	4
SBRPD	**CHILD**	CHILD CUSTODY	20
COLONIAL REG PD	**CHILD**	CHILD CUSTODY	30
BASD POLICE	**CHILD**	CHILD CUSTODY	1
NASD PD	**CHILD**	CHILD CUSTODY	1
CAD INCIDENTS:	397	TOTAL EVENT RESPONSE:	406

Department	Event Code	Event Description	Responses
SHERIFF	**CIVIL**	CIVIL SERVICE	16
BELFAST PSP	**CIVIL**	CIVIL SERVICE	6
BETH PSP	**CIVIL**	CIVIL SERVICE	2
CONSTABLE	**CIVIL**	CIVIL SERVICE	6
FREEMANSBURG PD	**CIVIL**	CIVIL SERVICE	14
HELLERTOWN PD	**CIVIL**	CIVIL SERVICE	15
LOWER SAUCON PD	**CIVIL**	CIVIL SERVICE	12
BETH TWSP PD	**CIVIL**	CIVIL SERVICE	41
EASTON CITY PD	**CIVIL**	CIVIL SERVICE	113
TATAMY PD	**CIVIL**	CIVIL SERVICE	2
WILSON PD	**CIVIL**	CIVIL SERVICE	34
FORKS TWSP PD	**CIVIL**	CIVIL SERVICE	9
PALMER TWP PD	**CIVIL**	CIVIL SERVICE	38
BANGOR PD	**CIVIL**	CIVIL SERVICE	40
EAST BANGOR PD	**CIVIL**	CIVIL SERVICE	7
PEN ARGYL PD	**CIVIL**	CIVIL SERVICE	3
PORTLAND PD	**CIVIL**	CIVIL SERVICE	1
ROSETO PD	**CIVIL**	CIVIL SERVICE	14
WIND GAP PD	**CIVIL**	CIVIL SERVICE	2
PLAINFIELD PD	**CIVIL**	CIVIL SERVICE	4
WASHINGTON PD	**CIVIL**	CIVIL SERVICE	11
NORTHAMPTON PD	**CIVIL**	CIVIL SERVICE	18
LEHIGH TWP PD	**CIVIL**	CIVIL SERVICE	6
MOORE TWP PD	**CIVIL**	CIVIL SERVICE	15
NAZARETH	**CIVIL**	CIVIL SERVICE	44
STOCKERTOWN	**CIVIL**	CIVIL SERVICE	7
BUSHKILL TWP PD	**CIVIL**	CIVIL SERVICE	6
U NAZARETH PD	**CIVIL**	CIVIL SERVICE	16
SBRPD	**CIVIL**	CIVIL SERVICE	33
COLONIAL REG PD	**CIVIL**	CIVIL SERVICE	42
CAD INCIDENTS:	564	TOTAL EVENT RESPONSE:	577

Department	Event Code	Event Description	Responses
SHERIFF	**CM**	CRIMINAL MISCHIEF REPORT	1
BELFAST PSP	**CM**	CRIMINAL MISCHIEF REPORT	30
BETH PSP	**CM**	CRIMINAL MISCHIEF REPORT	13
BETHLEHEM CITY	**CM**	CRIMINAL MISCHIEF REPORT	1
FREEMANSBURG PD	**CM**	CRIMINAL MISCHIEF REPORT	22
HELLERTOWN PD	**CM**	CRIMINAL MISCHIEF REPORT	50
LOWER SAUCON PD	**CM**	CRIMINAL MISCHIEF REPORT	65
BETH TWSP PD	**CM**	CRIMINAL MISCHIEF REPORT	204
EASTON CITY PD	**CM**	CRIMINAL MISCHIEF REPORT	419
TATAMY PD	**CM**	CRIMINAL MISCHIEF REPORT	15
WILSON PD	**CM**	CRIMINAL MISCHIEF REPORT	140
FORKS TWSP PD	**CM**	CRIMINAL MISCHIEF REPORT	125
PALMER TWP PD	**CM**	CRIMINAL MISCHIEF REPORT	192
BANGOR PD	**CM**	CRIMINAL MISCHIEF REPORT	74
EAST BANGOR PD	**CM**	CRIMINAL MISCHIEF REPORT	9
PEN ARGYL PD	**CM**	CRIMINAL MISCHIEF REPORT	9
PORTLAND PD	**CM**	CRIMINAL MISCHIEF REPORT	5
ROSETO PD	**CM**	CRIMINAL MISCHIEF REPORT	12
WIND GAP PD	**CM**	CRIMINAL MISCHIEF REPORT	3
PLAINFIELD PD	**CM**	CRIMINAL MISCHIEF REPORT	10
WASHINGTON PD	**CM**	CRIMINAL MISCHIEF REPORT	29
NORTHAMPTON PD	**CM**	CRIMINAL MISCHIEF REPORT	123
LEHIGH TWP PD	**CM**	CRIMINAL MISCHIEF REPORT	53
MOORE TWP PD	**CM**	CRIMINAL MISCHIEF REPORT	69
NAZARETH	**CM**	CRIMINAL MISCHIEF REPORT	45
STOCKERTOWN	**CM**	CRIMINAL MISCHIEF REPORT	6
BUSHKILL TWP PD	**CM**	CRIMINAL MISCHIEF REPORT	57
U NAZARETH PD	**CM**	CRIMINAL MISCHIEF REPORT	38
SBRPD	**CM**	CRIMINAL MISCHIEF REPORT	119
COLONIAL REG PD	**CM**	CRIMINAL MISCHIEF REPORT	174
BASD POLICE	**CM**	CRIMINAL MISCHIEF REPORT	6
EASD	**CM**	CRIMINAL MISCHIEF REPORT	6
CAD INCIDENTS:	2,103	TOTAL EVENT RESPONSE:	2,124

Department	Event Code	Event Description	Responses
BELFAST PSP	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	2
BETH PSP	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	1
FREEMANSBURG PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	4
HELLERTOWN PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	2
LOWER SAUCON PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	2
BETH TWSP PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	10
EASTON CITY PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	72
TATAMY PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	1
WILSON PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	16
FORKS TWSP PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	6
PALMER TWP PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	13
BANGOR PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	10
PEN ARGYL PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	1
ROSETO PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	2
WIND GAP PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	2
WASHINGTON PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	2
NORTHAMPTON PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	7
LEHIGH TWP PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	3
MOORE TWP PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	5
NAZARETH	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	5
STOCKERTOWN	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	1
U NAZARETH PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	3
SBRPD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	9
COLONIAL REG PD	**CMP**	CRIMINAL MISCHIEF IN PROGRESS	13
CAD INCIDENTS:	183	TOTAL EVENT RESPONSE:	192
BELFAST PSP	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	4
BETH PSP	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	7
FREEMANSBURG PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	3
HELLERTOWN PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	6
LOWER SAUCON PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
BETH TWSP PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	13
EASTON CITY PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	25
WILSON PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	11
FORKS TWSP PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
PALMER TWP PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	18
BANGOR PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	3
PEN ARGYL PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
ROSETO PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
PLAINFIELD PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
WASHINGTON PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
NORTHAMPTON PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	4
LEHIGH TWP PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	6
MOORE TWP PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	5
NAZARETH	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	5
BUSHKILL TWP PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	10
U NAZARETH PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
SBRPD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	1
COLONIAL REG PD	**CO1**	CARBON MONOXIDE (NO SYMPTOMS)	9
CAD INCIDENTS:	151	TOTAL EVENT RESPONSE:	153

Department	Event Code	Event Description	Responses
BELFAST PSP	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
CO CORONER	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
HELLERTOWN PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
LOWER SAUCON PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
BETH TWSP PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
EASTON CITY PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
WILSON PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
FORKS TWSP PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	4
PALMER TWP PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	3
NORTHAMPTON PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
LEHIGH TWP PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
MOORE TWP PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
NAZARETH	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
BUSHKILL TWP PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	2
SBRPD	**CO2**	CARBON MONOXIDE - SYMPTOMS	1
COLONIAL REG PD	**CO2**	CARBON MONOXIDE - SYMPTOMS	5
CAD INCIDENTS:	40	TOTAL EVENT RESPONSE:	41
CO CORONER	**COR**	CORONER REQUEST	426
LOWER SAUCON PD	**COR**	CORONER REQUEST	1
CAD INCIDENTS:	426	TOTAL EVENT RESPONSE:	427
FREEMANSBURG PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	13
HELLERTOWN PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	19
LOWER SAUCON PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	29
BETH TWSP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	65
EASTON CITY PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	175
TATAMY PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	1
WILSON PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	31
FORKS TWSP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	9
PALMER TWP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	22
BANGOR PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	3
PORTLAND PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	2
ROSETO PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	1
WIND GAP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	3
PLAINFIELD PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	1
NORTHAMPTON PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	3
LEHIGH TWP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	1
MOORE TWP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	13
NAZARETH	**CRIMHX**	CRIMINAL HISTORY REQUEST	7
STOCKERTOWN	**CRIMHX**	CRIMINAL HISTORY REQUEST	3
BUSHKILL TWP PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	4
U NAZARETH PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	4
SBRPD	**CRIMHX**	CRIMINAL HISTORY REQUEST	23
COLONIAL REG PD	**CRIMHX**	CRIMINAL HISTORY REQUEST	102
CAD INCIDENTS:	532	TOTAL EVENT RESPONSE:	534

Department	Event Code	Event Description	Responses
SHERIFF	**DISTUR**	DISTURBANCE	3
BELFAST PSP	**DISTUR**	DISTURBANCE	38
BETH PSP	**DISTUR**	DISTURBANCE	13
FREEMANSBURG PD	**DISTUR**	DISTURBANCE	22
HELLERTOWN PD	**DISTUR**	DISTURBANCE	32
LOWER SAUCON PD	**DISTUR**	DISTURBANCE	36
BETH TWSP PD	**DISTUR**	DISTURBANCE	116
EASTON CITY PD	**DISTUR**	DISTURBANCE	412
TATAMY PD	**DISTUR**	DISTURBANCE	5
WILSON PD	**DISTUR**	DISTURBANCE	153
FORKS TWSP PD	**DISTUR**	DISTURBANCE	36
PALMER TWP PD	**DISTUR**	DISTURBANCE	111
BANGOR PD	**DISTUR**	DISTURBANCE	49
EAST BANGOR PD	**DISTUR**	DISTURBANCE	4
PEN ARGYL PD	**DISTUR**	DISTURBANCE	10
PORTLAND PD	**DISTUR**	DISTURBANCE	2
ROSETO PD	**DISTUR**	DISTURBANCE	13
WIND GAP PD	**DISTUR**	DISTURBANCE	4
PLAINFIELD PD	**DISTUR**	DISTURBANCE	6
WASHINGTON PD	**DISTUR**	DISTURBANCE	18
NORTHAMPTON PD	**DISTUR**	DISTURBANCE	85
LEHIGH TWP PD	**DISTUR**	DISTURBANCE	31
MOORE TWP PD	**DISTUR**	DISTURBANCE	32
NAZARETH	**DISTUR**	DISTURBANCE	35
STOCKERTOWN	**DISTUR**	DISTURBANCE	10
BUSHKILL TWP PD	**DISTUR**	DISTURBANCE	72
U NAZARETH PD	**DISTUR**	DISTURBANCE	15
SBRPD	**DISTUR**	DISTURBANCE	68
COLONIAL REG PD	**DISTUR**	DISTURBANCE	104
BASD POLICE	**DISTUR**	DISTURBANCE	2
NASDPD	**DISTUR**	DISTURBANCE	1
EASD	**DISTUR**	DISTURBANCE	23
CAD INCIDENTS:	1,497	TOTAL EVENT RESPONSE:	1,561

Department	Event Code	Event Description	Responses
SHERIFF	**DOM**	DOMESTIC REPORT	2
BELFAST PSP	**DOM**	DOMESTIC REPORT	17
BETH PSP	**DOM**	DOMESTIC REPORT	6
FREEMANSBURG PD	**DOM**	DOMESTIC REPORT	10
HELLERTOWN PD	**DOM**	DOMESTIC REPORT	12
LOWER SAUCON PD	**DOM**	DOMESTIC REPORT	12
BETH TWSP PD	**DOM**	DOMESTIC REPORT	56
EASTON CITY PD	**DOM**	DOMESTIC REPORT	165
TATAMY PD	**DOM**	DOMESTIC REPORT	5
WILSON PD	**DOM**	DOMESTIC REPORT	46
FORKS TWSP PD	**DOM**	DOMESTIC REPORT	14
PALMER TWP PD	**DOM**	DOMESTIC REPORT	47
BANGOR PD	**DOM**	DOMESTIC REPORT	19
EAST BANGOR PD	**DOM**	DOMESTIC REPORT	2
PEN ARGYL PD	**DOM**	DOMESTIC REPORT	5
PORTLAND PD	**DOM**	DOMESTIC REPORT	3
ROSETO PD	**DOM**	DOMESTIC REPORT	6
WIND GAP PD	**DOM**	DOMESTIC REPORT	1
PLAINFIELD PD	**DOM**	DOMESTIC REPORT	3
WASHINGTON PD	**DOM**	DOMESTIC REPORT	13
NORTHAMPTON PD	**DOM**	DOMESTIC REPORT	26
LEHIGH TWP PD	**DOM**	DOMESTIC REPORT	16
MOORE TWP PD	**DOM**	DOMESTIC REPORT	13
NAZARETH	**DOM**	DOMESTIC REPORT	19
STOCKERTOWN	**DOM**	DOMESTIC REPORT	1
BUSHKILL TWP PD	**DOM**	DOMESTIC REPORT	10
U NAZARETH PD	**DOM**	DOMESTIC REPORT	6
SBRPD	**DOM**	DOMESTIC REPORT	22
COLONIAL REG PD	**DOM**	DOMESTIC REPORT	30
CAD INCIDENTS:	558	TOTAL EVENT RESPONSE:	587

Department	Event Code	Event Description	Responses
SHERIFF	**DOMP**	DOMESTIC IN PROGRESS	5
BELFAST PSP	**DOMP**	DOMESTIC IN PROGRESS	137
BETH PSP	**DOMP**	DOMESTIC IN PROGRESS	42
FREEMANSBURG PD	**DOMP**	DOMESTIC IN PROGRESS	52
HELLERTOWN PD	**DOMP**	DOMESTIC IN PROGRESS	59
LOWER SAUCON PD	**DOMP**	DOMESTIC IN PROGRESS	50
BETH TWSP PD	**DOMP**	DOMESTIC IN PROGRESS	214
EASTON CITY PD	**DOMP**	DOMESTIC IN PROGRESS	724
TATAMY PD	**DOMP**	DOMESTIC IN PROGRESS	14
WILSON PD	**DOMP**	DOMESTIC IN PROGRESS	219
FORKS TWSP PD	**DOMP**	DOMESTIC IN PROGRESS	63
PALMER TWP PD	**DOMP**	DOMESTIC IN PROGRESS	151
BANGOR PD	**DOMP**	DOMESTIC IN PROGRESS	119
EAST BANGOR PD	**DOMP**	DOMESTIC IN PROGRESS	12
PEN ARGYL PD	**DOMP**	DOMESTIC IN PROGRESS	13
PORTLAND PD	**DOMP**	DOMESTIC IN PROGRESS	2
ROSETO PD	**DOMP**	DOMESTIC IN PROGRESS	36
WIND GAP PD	**DOMP**	DOMESTIC IN PROGRESS	7
PLAINFIELD PD	**DOMP**	DOMESTIC IN PROGRESS	11
WASHINGTON PD	**DOMP**	DOMESTIC IN PROGRESS	54
NORTHAMPTON PD	**DOMP**	DOMESTIC IN PROGRESS	167
LEHIGH TWP PD	**DOMP**	DOMESTIC IN PROGRESS	83
MOORE TWP PD	**DOMP**	DOMESTIC IN PROGRESS	68
NAZARETH	**DOMP**	DOMESTIC IN PROGRESS	77
STOCKERTOWN	**DOMP**	DOMESTIC IN PROGRESS	9
BUSHKILL TWP PD	**DOMP**	DOMESTIC IN PROGRESS	44
U NAZARETH PD	**DOMP**	DOMESTIC IN PROGRESS	44
SBRPD	**DOMP**	DOMESTIC IN PROGRESS	111
COLONIAL REG PD	**DOMP**	DOMESTIC IN PROGRESS	125
CAD INCIDENTS:	2,508	TOTAL EVENT RESPONSE:	2,712

Department	Event Code	Event Description	Responses
SHERIFF	**DRUG**	DRUG INVESTIGATION / COMPLAINT	1
BELFAST PSP	**DRUG**	DRUG INVESTIGATION / COMPLAINT	7
BETHLEHEM CITY	**DRUG**	DRUG INVESTIGATION / COMPLAINT	1
FREEMANSBURG PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	9
HELLERTOWN PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	9
LOWER SAUCON PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	5
BETH TWSP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	75
EASTON CITY PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	167
TATAMY PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	10
WILSON PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	62
FORKS TWSP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	14
PALMER TWP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	36
BANGOR PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	21
EAST BANGOR PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	4
PEN ARGYL PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	5
PORTLAND PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	1
ROSETO PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	3
WIND GAP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	2
PLAINFIELD PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	2
WASHINGTON PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	6
NORTHAMPTON PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	19
LEHIGH TWP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	5
MOORE TWP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	4
NAZARETH	**DRUG**	DRUG INVESTIGATION / COMPLAINT	21
STOCKERTOWN	**DRUG**	DRUG INVESTIGATION / COMPLAINT	4
BUSHKILL TWP PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	21
U NAZARETH PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	4
SBRPD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	19
COLONIAL REG PD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	42
BASD POLICE	**DRUG**	DRUG INVESTIGATION / COMPLAINT	7
EASD	**DRUG**	DRUG INVESTIGATION / COMPLAINT	5
CAD INCIDENTS:	558	TOTAL EVENT RESPONSE:	591

Department	Event Code	Event Description	Responses
BELFAST PSP	**DUMP**	DUMPING / GARBAGE COMPLAINT	9
FREEMANSBURG PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	16
HELLERTOWN PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	7
LOWER SAUCON PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	21
BETH TWSP PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	24
EASTON CITY PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	31
TATAMY PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	1
WILSON PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	14
FORKS TWSP PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	11
PALMER TWP PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	18
BANGOR PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	8
ROSETO PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	2
WASHINGTON PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	1
NORTHAMPTON PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	8
LEHIGH TWP PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	5
MOORE TWP PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	10
NAZARETH	**DUMP**	DUMPING / GARBAGE COMPLAINT	4
STOCKERTOWN	**DUMP**	DUMPING / GARBAGE COMPLAINT	1
BUSHKILL TWP PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	16
U NAZARETH PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	5
SBRPD	**DUMP**	DUMPING / GARBAGE COMPLAINT	8
COLONIAL REG PD	**DUMP**	DUMPING / GARBAGE COMPLAINT	13
CAD INCIDENTS:	223	TOTAL EVENT RESPONSE:	233
HELLERTOWN PD	**EID**	EMERGENCY ID ACTIVATION	2
LOWER SAUCON PD	**EID**	EMERGENCY ID ACTIVATION	5
BETH TWSP PD	**EID**	EMERGENCY ID ACTIVATION	3
EASTON CITY PD	**EID**	EMERGENCY ID ACTIVATION	9
FORKS TWSP PD	**EID**	EMERGENCY ID ACTIVATION	2
PALMER TWP PD	**EID**	EMERGENCY ID ACTIVATION	2
BANGOR PD	**EID**	EMERGENCY ID ACTIVATION	1
PORTLAND PD	**EID**	EMERGENCY ID ACTIVATION	1
WASHINGTON PD	**EID**	EMERGENCY ID ACTIVATION	1
NORTHAMPTON PD	**EID**	EMERGENCY ID ACTIVATION	1
LEHIGH TWP PD	**EID**	EMERGENCY ID ACTIVATION	1
MOORE TWP PD	**EID**	EMERGENCY ID ACTIVATION	1
NAZARETH	**EID**	EMERGENCY ID ACTIVATION	3
BUSHKILL TWP PD	**EID**	EMERGENCY ID ACTIVATION	1
SBRPD	**EID**	EMERGENCY ID ACTIVATION	1
COLONIAL REG PD	**EID**	EMERGENCY ID ACTIVATION	3
BASD POLICE	**EID**	EMERGENCY ID ACTIVATION	1
CAD INCIDENTS:	38	TOTAL EVENT RESPONSE:	38

Department	Event Code	Event Description	Responses
CO CORONER	**ENTRY**	NCIC / CLEAN ENTRY	1
FREEMANSBURG PD	**ENTRY**	NCIC / CLEAN ENTRY	2
HELLERTOWN PD	**ENTRY**	NCIC / CLEAN ENTRY	1
LOWER SAUCON PD	**ENTRY**	NCIC / CLEAN ENTRY	4
BETH TWSP PD	**ENTRY**	NCIC / CLEAN ENTRY	17
EASTON CITY PD	**ENTRY**	NCIC / CLEAN ENTRY	57
TATAMY PD	**ENTRY**	NCIC / CLEAN ENTRY	1
WILSON PD	**ENTRY**	NCIC / CLEAN ENTRY	26
FORKS TWSP PD	**ENTRY**	NCIC / CLEAN ENTRY	3
PALMER TWP PD	**ENTRY**	NCIC / CLEAN ENTRY	9
BANGOR PD	**ENTRY**	NCIC / CLEAN ENTRY	2
NORTHAMPTON PD	**ENTRY**	NCIC / CLEAN ENTRY	4
LEHIGH TWP PD	**ENTRY**	NCIC / CLEAN ENTRY	3
MOORE TWP PD	**ENTRY**	NCIC / CLEAN ENTRY	1
NAZARETH	**ENTRY**	NCIC / CLEAN ENTRY	2
U NAZARETH PD	**ENTRY**	NCIC / CLEAN ENTRY	2
SBRPD	**ENTRY**	NCIC / CLEAN ENTRY	1
COLONIAL REG PD	**ENTRY**	NCIC / CLEAN ENTRY	27
EASD	**ENTRY**	NCIC / CLEAN ENTRY	1
CAD INCIDENTS:	163	TOTAL EVENT RESPONSE:	164

Department	Event Code	Event Description	Responses
SHERIFF	**ESCORT**	ESCORT	22
BELFAST PSP	**ESCORT**	ESCORT	1
BETH PSP	**ESCORT**	ESCORT	1
NC PRISON	**ESCORT**	ESCORT	95
FREEMANSBURG PD	**ESCORT**	ESCORT	7
HELLERTOWN PD	**ESCORT**	ESCORT	38
LOWER SAUCON PD	**ESCORT**	ESCORT	7
BETH TWSP PD	**ESCORT**	ESCORT	44
EASTON CITY PD	**ESCORT**	ESCORT	415
TATAMY PD	**ESCORT**	ESCORT	5
WILSON PD	**ESCORT**	ESCORT	166
FORKS TWSP PD	**ESCORT**	ESCORT	18
PALMER TWP PD	**ESCORT**	ESCORT	268
BANGOR PD	**ESCORT**	ESCORT	65
EAST BANGOR PD	**ESCORT**	ESCORT	1
PEN ARGYL PD	**ESCORT**	ESCORT	13
PORTLAND PD	**ESCORT**	ESCORT	5
ROSETO PD	**ESCORT**	ESCORT	9
PLAINFIELD PD	**ESCORT**	ESCORT	5
WASHINGTON PD	**ESCORT**	ESCORT	16
NORTHAMPTON PD	**ESCORT**	ESCORT	36
LEHIGH TWP PD	**ESCORT**	ESCORT	14
MOORE TWP PD	**ESCORT**	ESCORT	67
NAZARETH	**ESCORT**	ESCORT	36
STOCKERTOWN	**ESCORT**	ESCORT	4
BUSHKILL TWP PD	**ESCORT**	ESCORT	13
U NAZARETH PD	**ESCORT**	ESCORT	24
SBRPD	**ESCORT**	ESCORT	38
COLONIAL REG PD	**ESCORT**	ESCORT	77
BASD POLICE	**ESCORT**	ESCORT	7
CO DETECTIVE	**ESCORT**	ESCORT	5
EASD	**ESCORT**	ESCORT	22
CAD INCIDENTS:	1,192	TOTAL EVENT RESPONSE:	1,544

Department	Event Code	Event Description	Responses
SHERIFF	**FIGHT**	FIGHT	1
BELFAST PSP	**FIGHT**	FIGHT	17
BETH PSP	**FIGHT**	FIGHT	2
FREEMANSBURG PD	**FIGHT**	FIGHT	6
HELLERTOWN PD	**FIGHT**	FIGHT	7
LOWER SAUCON PD	**FIGHT**	FIGHT	9
BETH TWSP PD	**FIGHT**	FIGHT	28
EASTON CITY PD	**FIGHT**	FIGHT	219
TATAMY PD	**FIGHT**	FIGHT	1
WILSON PD	**FIGHT**	FIGHT	55
FORKS TWSP PD	**FIGHT**	FIGHT	11
PALMER TWP PD	**FIGHT**	FIGHT	35
BANGOR PD	**FIGHT**	FIGHT	29
EAST BANGOR PD	**FIGHT**	FIGHT	1
PEN ARGYL PD	**FIGHT**	FIGHT	1
ROSETO PD	**FIGHT**	FIGHT	6
WIND GAP PD	**FIGHT**	FIGHT	2
PLAINFIELD PD	**FIGHT**	FIGHT	2
WASHINGTON PD	**FIGHT**	FIGHT	7
NORTHAMPTON PD	**FIGHT**	FIGHT	23
LEHIGH TWP PD	**FIGHT**	FIGHT	6
MOORE TWP PD	**FIGHT**	FIGHT	6
NAZARETH	**FIGHT**	FIGHT	7
BUSHKILL TWP PD	**FIGHT**	FIGHT	10
U NAZARETH PD	**FIGHT**	FIGHT	5
SBRPD	**FIGHT**	FIGHT	13
COLONIAL REG PD	**FIGHT**	FIGHT	18
BASD POLICE	**FIGHT**	FIGHT	4
EASD	**FIGHT**	FIGHT	6
CAD INCIDENTS:	483	TOTAL EVENT RESPONSE:	537
BELFAST PSP	**FIRE**	FIRE GENERIC (TYPE)	8
BETH PSP	**FIRE**	FIRE GENERIC (TYPE)	4
FREEMANSBURG PD	**FIRE**	FIRE GENERIC (TYPE)	2
BETH TWSP PD	**FIRE**	FIRE GENERIC (TYPE)	3
EASTON CITY PD	**FIRE**	FIRE GENERIC (TYPE)	13
WILSON PD	**FIRE**	FIRE GENERIC (TYPE)	4
FORKS TWSP PD	**FIRE**	FIRE GENERIC (TYPE)	3
PALMER TWP PD	**FIRE**	FIRE GENERIC (TYPE)	5
ROSETO PD	**FIRE**	FIRE GENERIC (TYPE)	1
WIND GAP PD	**FIRE**	FIRE GENERIC (TYPE)	1
NORTHAMPTON PD	**FIRE**	FIRE GENERIC (TYPE)	1
LEHIGH TWP PD	**FIRE**	FIRE GENERIC (TYPE)	1
MOORE TWP PD	**FIRE**	FIRE GENERIC (TYPE)	1
BUSHKILL TWP PD	**FIRE**	FIRE GENERIC (TYPE)	3
SBRPD	**FIRE**	FIRE GENERIC (TYPE)	5
COLONIAL REG PD	**FIRE**	FIRE GENERIC (TYPE)	2
CAD INCIDENTS:	56	TOTAL EVENT RESPONSE:	57

Department	Event Code	Event Description	Responses
BELFAST PSP	**FIREA**	FIRE ALARM	90
BETH PSP	**FIREA**	FIRE ALARM	40
FREEMANSBURG PD	**FIREA**	FIRE ALARM	23
HELLERTOWN PD	**FIREA**	FIRE ALARM	57
LOWER SAUCON PD	**FIREA**	FIRE ALARM	67
BETH TWSP PD	**FIREA**	FIRE ALARM	245
EASTON CITY PD	**FIREA**	FIRE ALARM	601
WILSON PD	**FIREA**	FIRE ALARM	72
FORKS TWSP PD	**FIREA**	FIRE ALARM	114
PALMER TWP PD	**FIREA**	FIRE ALARM	109
BANGOR PD	**FIREA**	FIRE ALARM	19
EAST BANGOR PD	**FIREA**	FIRE ALARM	4
PEN ARGYL PD	**FIREA**	FIRE ALARM	6
PORTLAND PD	**FIREA**	FIRE ALARM	2
ROSETO PD	**FIREA**	FIRE ALARM	3
WIND GAP PD	**FIREA**	FIRE ALARM	3
PLAINFIELD PD	**FIREA**	FIRE ALARM	11
WASHINGTON PD	**FIREA**	FIRE ALARM	16
NORTHAMPTON PD	**FIREA**	FIRE ALARM	44
LEHIGH TWP PD	**FIREA**	FIRE ALARM	25
MOORE TWP PD	**FIREA**	FIRE ALARM	31
NAZARETH	**FIREA**	FIRE ALARM	45
STOCKERTOWN	**FIREA**	FIRE ALARM	2
BUSHKILL TWP PD	**FIREA**	FIRE ALARM	24
U NAZARETH PD	**FIREA**	FIRE ALARM	44
SBRPD	**FIREA**	FIRE ALARM	44
COLONIAL REG PD	**FIREA**	FIRE ALARM	187
BASD POLICE	**FIREA**	FIRE ALARM	4
NASDPD	**FIREA**	FIRE ALARM	1
EASD	**FIREA**	FIRE ALARM	1
NASD PD	**FIREA**	FIRE ALARM	2
CAD INCIDENTS:	1,914	TOTAL EVENT RESPONSE:	1,936

Department	Event Code	Event Description	Responses
SHERIFF	**FIREB**	BRUSH FIRE	1
BELFAST PSP	**FIREB**	BRUSH FIRE	29
BETH PSP	**FIREB**	BRUSH FIRE	11
FREEMANSBURG PD	**FIREB**	BRUSH FIRE	3
HELLERTOWN PD	**FIREB**	BRUSH FIRE	4
LOWER SAUCON PD	**FIREB**	BRUSH FIRE	21
BETH TWSP PD	**FIREB**	BRUSH FIRE	22
EASTON CITY PD	**FIREB**	BRUSH FIRE	16
WILSON PD	**FIREB**	BRUSH FIRE	4
FORKS TWSP PD	**FIREB**	BRUSH FIRE	7
PALMER TWP PD	**FIREB**	BRUSH FIRE	8
BANGOR PD	**FIREB**	BRUSH FIRE	1
PLAINFIELD PD	**FIREB**	BRUSH FIRE	1
WASHINGTON PD	**FIREB**	BRUSH FIRE	6
NORTHAMPTON PD	**FIREB**	BRUSH FIRE	5
LEHIGH TWP PD	**FIREB**	BRUSH FIRE	15
MOORE TWP PD	**FIREB**	BRUSH FIRE	7
NAZARETH	**FIREB**	BRUSH FIRE	3
BUSHKILL TWP PD	**FIREB**	BRUSH FIRE	10
U NAZARETH PD	**FIREB**	BRUSH FIRE	3
SBRPD	**FIREB**	BRUSH FIRE	8
COLONIAL REG PD	**FIREB**	BRUSH FIRE	12
CAD INCIDENTS:	184	TOTAL EVENT RESPONSE:	197
BELFAST PSP	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
BETH PSP	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
HELLERTOWN PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
LOWER SAUCON PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
BETH TWSP PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	6
EASTON CITY PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	8
WILSON PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	4
FORKS TWSP PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
PALMER TWP PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	10
WIND GAP PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
WASHINGTON PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	2
NORTHAMPTON PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	5
MOORE TWP PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
NAZARETH	**FIREC**	COMMERCIAL STRUCTURE FIRE	3
COLONIAL REG PD	**FIREC**	COMMERCIAL STRUCTURE FIRE	10
EASD	**FIREC**	COMMERCIAL STRUCTURE FIRE	1
CAD INCIDENTS:	62	TOTAL EVENT RESPONSE:	65

Department	Event Code	Event Description	Responses
SHERIFF	**FIRED**	DWELLING FIRE	1
BELFAST PSP	**FIRED**	DWELLING FIRE	27
BETH PSP	**FIRED**	DWELLING FIRE	12
CO CORONER	**FIRED**	DWELLING FIRE	2
FREEMANSBURG PD	**FIRED**	DWELLING FIRE	5
HELLERTOWN PD	**FIRED**	DWELLING FIRE	9
LOWER SAUCON PD	**FIRED**	DWELLING FIRE	16
BETH TWSP PD	**FIRED**	DWELLING FIRE	31
EASTON CITY PD	**FIRED**	DWELLING FIRE	61
TATAMY PD	**FIRED**	DWELLING FIRE	1
WILSON PD	**FIRED**	DWELLING FIRE	20
FORKS TWSP PD	**FIRED**	DWELLING FIRE	22
PALMER TWP PD	**FIRED**	DWELLING FIRE	30
BANGOR PD	**FIRED**	DWELLING FIRE	13
EAST BANGOR PD	**FIRED**	DWELLING FIRE	3
PEN ARGYL PD	**FIRED**	DWELLING FIRE	1
ROSETO PD	**FIRED**	DWELLING FIRE	5
PLAINFIELD PD	**FIRED**	DWELLING FIRE	3
WASHINGTON PD	**FIRED**	DWELLING FIRE	7
NORTHAMPTON PD	**FIRED**	DWELLING FIRE	16
LEHIGH TWP PD	**FIRED**	DWELLING FIRE	21
MOORE TWP PD	**FIRED**	DWELLING FIRE	14
NAZARETH	**FIRED**	DWELLING FIRE	10
STOCKERTOWN	**FIRED**	DWELLING FIRE	2
BUSHKILL TWP PD	**FIRED**	DWELLING FIRE	26
U NAZARETH PD	**FIRED**	DWELLING FIRE	5
SBRPD	**FIRED**	DWELLING FIRE	10
COLONIAL REG PD	**FIRED**	DWELLING FIRE	23
CAD INCIDENTS:	376	TOTAL EVENT RESPONSE:	396
CO CORONER	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
BETHLEHEM CITY	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
HELLERTOWN PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	4
LOWER SAUCON PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
BETH TWSP PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	5
EASTON CITY PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	18
TATAMY PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
WILSON PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
PALMER TWP PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	4
BANGOR PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
ROSETO PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
NORTHAMPTON PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
LEHIGH TWP PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
NAZARETH	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	6
STOCKERTOWN	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
BUSHKILL TWP PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
U NAZARETH PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	1
SBRPD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	3
COLONIAL REG PD	**FIREHO**	HIGH OCCUPANCY FACILITY FIRE	2
CAD INCIDENTS:	53	TOTAL EVENT RESPONSE:	58

Department	Event Code	Event Description	Responses
BELFAST PSP	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
NORTHAMPTON PD	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
NAZARETH	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
STOCKERTOWN	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
U NAZARETH PD	**FIREI**	INDUSTRIAL STRUCTURE FIRE	1
COLONIAL REG PD	**FIREI**	INDUSTRIAL STRUCTURE FIRE	2
CAD INCIDENTS:	9	TOTAL EVENT RESPONSE:	10
BELFAST PSP	**FIRER**	RUBBISH / TRASH FIRE	4
BETH PSP	**FIRER**	RUBBISH / TRASH FIRE	2
LOWER SAUCON PD	**FIRER**	RUBBISH / TRASH FIRE	1
BETH TWSP PD	**FIRER**	RUBBISH / TRASH FIRE	2
EASTON CITY PD	**FIRER**	RUBBISH / TRASH FIRE	12
WILSON PD	**FIRER**	RUBBISH / TRASH FIRE	1
FORKS TWSP PD	**FIRER**	RUBBISH / TRASH FIRE	1
PALMER TWP PD	**FIRER**	RUBBISH / TRASH FIRE	4
NORTHAMPTON PD	**FIRER**	RUBBISH / TRASH FIRE	4
LEHIGH TWP PD	**FIRER**	RUBBISH / TRASH FIRE	1
U NAZARETH PD	**FIRER**	RUBBISH / TRASH FIRE	2
SBRPD	**FIRER**	RUBBISH / TRASH FIRE	2
COLONIAL REG PD	**FIRER**	RUBBISH / TRASH FIRE	1
CAD INCIDENTS:	37	TOTAL EVENT RESPONSE:	37
BELFAST PSP	**FIRES**	STRUCTURE FIRE	6
BETH PSP	**FIRES**	STRUCTURE FIRE	1
CO CORONER	**FIRES**	STRUCTURE FIRE	2
LOWER SAUCON PD	**FIRES**	STRUCTURE FIRE	2
EASTON CITY PD	**FIRES**	STRUCTURE FIRE	2
FORKS TWSP PD	**FIRES**	STRUCTURE FIRE	1
PALMER TWP PD	**FIRES**	STRUCTURE FIRE	3
BANGOR PD	**FIRES**	STRUCTURE FIRE	2
PLAINFIELD PD	**FIRES**	STRUCTURE FIRE	1
NORTHAMPTON PD	**FIRES**	STRUCTURE FIRE	1
LEHIGH TWP PD	**FIRES**	STRUCTURE FIRE	3
MOORE TWP PD	**FIRES**	STRUCTURE FIRE	4
NAZARETH	**FIRES**	STRUCTURE FIRE	1
BUSHKILL TWP PD	**FIRES**	STRUCTURE FIRE	1
COLONIAL REG PD	**FIRES**	STRUCTURE FIRE	1
CAD INCIDENTS:	27	TOTAL EVENT RESPONSE:	31

Department	Event Code	Event Description	Responses
BELFAST PSP	**FIREV**	VEHICLE FIRE	67
BETH PSP	**FIREV**	VEHICLE FIRE	24
FREEMANSBURG PD	**FIREV**	VEHICLE FIRE	2
HELLERTOWN PD	**FIREV**	VEHICLE FIRE	4
LOWER SAUCON PD	**FIREV**	VEHICLE FIRE	13
BETH TWSP PD	**FIREV**	VEHICLE FIRE	11
EASTON CITY PD	**FIREV**	VEHICLE FIRE	10
WILSON PD	**FIREV**	VEHICLE FIRE	6
FORKS TWSP PD	**FIREV**	VEHICLE FIRE	3
PALMER TWP PD	**FIREV**	VEHICLE FIRE	14
BANGOR PD	**FIREV**	VEHICLE FIRE	5
EAST BANGOR PD	**FIREV**	VEHICLE FIRE	1
PEN ARGYL PD	**FIREV**	VEHICLE FIRE	1
PORTLAND PD	**FIREV**	VEHICLE FIRE	2
ROSETO PD	**FIREV**	VEHICLE FIRE	1
WASHINGTON PD	**FIREV**	VEHICLE FIRE	3
NORTHAMPTON PD	**FIREV**	VEHICLE FIRE	4
LEHIGH TWP PD	**FIREV**	VEHICLE FIRE	11
MOORE TWP PD	**FIREV**	VEHICLE FIRE	3
NAZARETH	**FIREV**	VEHICLE FIRE	4
BUSHKILL TWP PD	**FIREV**	VEHICLE FIRE	4
U NAZARETH PD	**FIREV**	VEHICLE FIRE	5
SBRPD	**FIREV**	VEHICLE FIRE	8
COLONIAL REG PD	**FIREV**	VEHICLE FIRE	13
CAD INCIDENTS:	197	TOTAL EVENT RESPONSE:	219
BELFAST PSP	**FIREW**	FIRE TRANSFORMER / WIRES	14
BETH PSP	**FIREW**	FIRE TRANSFORMER / WIRES	4
FREEMANSBURG PD	**FIREW**	FIRE TRANSFORMER / WIRES	2
HELLERTOWN PD	**FIREW**	FIRE TRANSFORMER / WIRES	2
LOWER SAUCON PD	**FIREW**	FIRE TRANSFORMER / WIRES	14
BETH TWSP PD	**FIREW**	FIRE TRANSFORMER / WIRES	6
EASTON CITY PD	**FIREW**	FIRE TRANSFORMER / WIRES	17
WILSON PD	**FIREW**	FIRE TRANSFORMER / WIRES	12
FORKS TWSP PD	**FIREW**	FIRE TRANSFORMER / WIRES	6
PALMER TWP PD	**FIREW**	FIRE TRANSFORMER / WIRES	7
BANGOR PD	**FIREW**	FIRE TRANSFORMER / WIRES	2
PEN ARGYL PD	**FIREW**	FIRE TRANSFORMER / WIRES	1
WASHINGTON PD	**FIREW**	FIRE TRANSFORMER / WIRES	2
NORTHAMPTON PD	**FIREW**	FIRE TRANSFORMER / WIRES	5
LEHIGH TWP PD	**FIREW**	FIRE TRANSFORMER / WIRES	8
MOORE TWP PD	**FIREW**	FIRE TRANSFORMER / WIRES	3
NAZARETH	**FIREW**	FIRE TRANSFORMER / WIRES	3
BUSHKILL TWP PD	**FIREW**	FIRE TRANSFORMER / WIRES	3
U NAZARETH PD	**FIREW**	FIRE TRANSFORMER / WIRES	4
SBRPD	**FIREW**	FIRE TRANSFORMER / WIRES	6
COLONIAL REG PD	**FIREW**	FIRE TRANSFORMER / WIRES	11
BASD POLICE	**FIREW**	FIRE TRANSFORMER / WIRES	1
CAD INCIDENTS:	127	TOTAL EVENT RESPONSE:	133

Department	Event Code	Event Description	Responses
LOWER SAUCON PD	**FLOOD**	FLOODING CONDITION	1
BETH TWSP PD	**FLOOD**	FLOODING CONDITION	4
EASTON CITY PD	**FLOOD**	FLOODING CONDITION	1
FORKS TWSP PD	**FLOOD**	FLOODING CONDITION	1
BANGOR PD	**FLOOD**	FLOODING CONDITION	1
CAD INCIDENTS:	8	TOTAL EVENT RESPONSE:	8
SHERIFF	**FOLLOW**	FOLLOW UP	8
BELFAST PSP	**FOLLOW**	FOLLOW UP	8
BETH PSP	**FOLLOW**	FOLLOW UP	2
CONSTABLE	**FOLLOW**	FOLLOW UP	1
FREEMANSBURG PD	**FOLLOW**	FOLLOW UP	60
HELLERTOWN PD	**FOLLOW**	FOLLOW UP	195
LOWER SAUCON PD	**FOLLOW**	FOLLOW UP	459
BETH TWSP PD	**FOLLOW**	FOLLOW UP	687
EASTON CITY PD	**FOLLOW**	FOLLOW UP	1,380
TATAMY PD	**FOLLOW**	FOLLOW UP	32
WILSON PD	**FOLLOW**	FOLLOW UP	216
FORKS TWSP PD	**FOLLOW**	FOLLOW UP	81
PALMER TWP PD	**FOLLOW**	FOLLOW UP	294
BANGOR PD	**FOLLOW**	FOLLOW UP	226
EAST BANGOR PD	**FOLLOW**	FOLLOW UP	19
PEN ARGYL PD	**FOLLOW**	FOLLOW UP	24
PORTLAND PD	**FOLLOW**	FOLLOW UP	12
ROSETO PD	**FOLLOW**	FOLLOW UP	38
WIND GAP PD	**FOLLOW**	FOLLOW UP	14
PLAINFIELD PD	**FOLLOW**	FOLLOW UP	30
WASHINGTON PD	**FOLLOW**	FOLLOW UP	51
NORTHAMPTON PD	**FOLLOW**	FOLLOW UP	100
LEHIGH TWP PD	**FOLLOW**	FOLLOW UP	84
MOORE TWP PD	**FOLLOW**	FOLLOW UP	151
NAZARETH	**FOLLOW**	FOLLOW UP	227
STOCKERTOWN	**FOLLOW**	FOLLOW UP	49
BUSHKILL TWP PD	**FOLLOW**	FOLLOW UP	86
U NAZARETH PD	**FOLLOW**	FOLLOW UP	77
SBRPD	**FOLLOW**	FOLLOW UP	339
COLONIAL REG PD	**FOLLOW**	FOLLOW UP	538
EASD	**FOLLOW**	FOLLOW UP	2
CAD INCIDENTS:	5,397	TOTAL EVENT RESPONSE:	5,490

Department	Event Code	Event Description	Responses
BELFAST PSP	**FOUND**	FOUND PROPERTY	4
FREEMANSBURG PD	**FOUND**	FOUND PROPERTY	16
HELLERTOWN PD	**FOUND**	FOUND PROPERTY	33
LOWER SAUCON PD	**FOUND**	FOUND PROPERTY	24
BETH TWSP PD	**FOUND**	FOUND PROPERTY	64
EASTON CITY PD	**FOUND**	FOUND PROPERTY	203
TATAMY PD	**FOUND**	FOUND PROPERTY	4
WILSON PD	**FOUND**	FOUND PROPERTY	46
FORKS TWSP PD	**FOUND**	FOUND PROPERTY	51
PALMER TWP PD	**FOUND**	FOUND PROPERTY	73
BANGOR PD	**FOUND**	FOUND PROPERTY	33
EAST BANGOR PD	**FOUND**	FOUND PROPERTY	4
PORTLAND PD	**FOUND**	FOUND PROPERTY	1
ROSETO PD	**FOUND**	FOUND PROPERTY	5
WIND GAP PD	**FOUND**	FOUND PROPERTY	3
PLAINFIELD PD	**FOUND**	FOUND PROPERTY	2
WASHINGTON PD	**FOUND**	FOUND PROPERTY	10
NORTHAMPTON PD	**FOUND**	FOUND PROPERTY	28
LEHIGH TWP PD	**FOUND**	FOUND PROPERTY	6
MOORE TWP PD	**FOUND**	FOUND PROPERTY	16
NAZARETH	**FOUND**	FOUND PROPERTY	33
STOCKERTOWN	**FOUND**	FOUND PROPERTY	3
BUSHKILL TWP PD	**FOUND**	FOUND PROPERTY	21
U NAZARETH PD	**FOUND**	FOUND PROPERTY	10
SBRPD	**FOUND**	FOUND PROPERTY	24
COLONIAL REG PD	**FOUND**	FOUND PROPERTY	44
BASD POLICE	**FOUND**	FOUND PROPERTY	1
CAD INCIDENTS:	758	TOTAL EVENT RESPONSE:	762
BELFAST PSP	**GAME**	GAME LAW COMPLAINT	1
BETH PSP	**GAME**	GAME LAW COMPLAINT	1
LOWER SAUCON PD	**GAME**	GAME LAW COMPLAINT	3
BETH TWSP PD	**GAME**	GAME LAW COMPLAINT	1
FORKS TWSP PD	**GAME**	GAME LAW COMPLAINT	3
PALMER TWP PD	**GAME**	GAME LAW COMPLAINT	2
WASHINGTON PD	**GAME**	GAME LAW COMPLAINT	1
LEHIGH TWP PD	**GAME**	GAME LAW COMPLAINT	1
MOORE TWP PD	**GAME**	GAME LAW COMPLAINT	5
BUSHKILL TWP PD	**GAME**	GAME LAW COMPLAINT	1
U NAZARETH PD	**GAME**	GAME LAW COMPLAINT	4
SBRPD	**GAME**	GAME LAW COMPLAINT	3
COLONIAL REG PD	**GAME**	GAME LAW COMPLAINT	2
CAD INCIDENTS:	28	TOTAL EVENT RESPONSE:	28

Department	Event Code	Event Description	Responses
SHERIFF	**GENCOM**	GENERAL COMPLAINT REPORT	2
BELFAST PSP	**GENCOM**	GENERAL COMPLAINT REPORT	9
CONSTABLE	**GENCOM**	GENERAL COMPLAINT REPORT	1
FREEMANSBURG PD	**GENCOM**	GENERAL COMPLAINT REPORT	37
HELLERTOWN PD	**GENCOM**	GENERAL COMPLAINT REPORT	46
LOWER SAUCON PD	**GENCOM**	GENERAL COMPLAINT REPORT	94
BETH TWSP PD	**GENCOM**	GENERAL COMPLAINT REPORT	190
EASTON CITY PD	**GENCOM**	GENERAL COMPLAINT REPORT	337
TATAMY PD	**GENCOM**	GENERAL COMPLAINT REPORT	10
WILSON PD	**GENCOM**	GENERAL COMPLAINT REPORT	73
FORKS TWSP PD	**GENCOM**	GENERAL COMPLAINT REPORT	45
PALMER TWP PD	**GENCOM**	GENERAL COMPLAINT REPORT	117
BANGOR PD	**GENCOM**	GENERAL COMPLAINT REPORT	73
EAST BANGOR PD	**GENCOM**	GENERAL COMPLAINT REPORT	5
PEN ARGYL PD	**GENCOM**	GENERAL COMPLAINT REPORT	7
PORTLAND PD	**GENCOM**	GENERAL COMPLAINT REPORT	8
ROSETO PD	**GENCOM**	GENERAL COMPLAINT REPORT	22
WIND GAP PD	**GENCOM**	GENERAL COMPLAINT REPORT	2
PLAINFIELD PD	**GENCOM**	GENERAL COMPLAINT REPORT	7
WASHINGTON PD	**GENCOM**	GENERAL COMPLAINT REPORT	20
NORTHAMPTON PD	**GENCOM**	GENERAL COMPLAINT REPORT	56
LEHIGH TWP PD	**GENCOM**	GENERAL COMPLAINT REPORT	26
MOORE TWP PD	**GENCOM**	GENERAL COMPLAINT REPORT	29
NAZARETH	**GENCOM**	GENERAL COMPLAINT REPORT	77
STOCKERTOWN	**GENCOM**	GENERAL COMPLAINT REPORT	8
BUSHKILL TWP PD	**GENCOM**	GENERAL COMPLAINT REPORT	21
U NAZARETH PD	**GENCOM**	GENERAL COMPLAINT REPORT	15
SBRPD	**GENCOM**	GENERAL COMPLAINT REPORT	97
COLONIAL REG PD	**GENCOM**	GENERAL COMPLAINT REPORT	103
BASD POLICE	**GENCOM**	GENERAL COMPLAINT REPORT	4
EASD	**GENCOM**	GENERAL COMPLAINT REPORT	1
NASD PD	**GENCOM**	GENERAL COMPLAINT REPORT	1
CAD INCIDENTS:	1,525	TOTAL EVENT RESPONSE:	1,543

Department	Event Code	Event Description	Responses
SHERIFF	**HARASS**	HARASSMENT	2
BELFAST PSP	**HARASS**	HARASSMENT	15
BETH PSP	**HARASS**	HARASSMENT	2
FREEMANSBURG PD	**HARASS**	HARASSMENT	23
HELLERTOWN PD	**HARASS**	HARASSMENT	36
LOWER SAUCON PD	**HARASS**	HARASSMENT	49
BETH TWSP PD	**HARASS**	HARASSMENT	106
EASTON CITY PD	**HARASS**	HARASSMENT	295
TATAMY PD	**HARASS**	HARASSMENT	5
WILSON PD	**HARASS**	HARASSMENT	79
FORKS TWSP PD	**HARASS**	HARASSMENT	54
PALMER TWP PD	**HARASS**	HARASSMENT	108
BANGOR PD	**HARASS**	HARASSMENT	63
EAST BANGOR PD	**HARASS**	HARASSMENT	7
PEN ARGYL PD	**HARASS**	HARASSMENT	7
PORTLAND PD	**HARASS**	HARASSMENT	4
ROSETO PD	**HARASS**	HARASSMENT	3
WIND GAP PD	**HARASS**	HARASSMENT	6
PLAINFIELD PD	**HARASS**	HARASSMENT	8
WASHINGTON PD	**HARASS**	HARASSMENT	16
NORTHAMPTON PD	**HARASS**	HARASSMENT	73
LEHIGH TWP PD	**HARASS**	HARASSMENT	26
MOORE TWP PD	**HARASS**	HARASSMENT	36
NAZARETH	**HARASS**	HARASSMENT	56
STOCKERTOWN	**HARASS**	HARASSMENT	6
BUSHKILL TWP PD	**HARASS**	HARASSMENT	30
U NAZARETH PD	**HARASS**	HARASSMENT	20
SBRPD	**HARASS**	HARASSMENT	73
COLONIAL REG PD	**HARASS**	HARASSMENT	83
BASD POLICE	**HARASS**	HARASSMENT	5
EASD	**HARASS**	HARASSMENT	27
CAD INCIDENTS:	1,305	TOTAL EVENT RESPONSE:	1,323

Department	Event Code	Event Description	Responses
SHERIFF	**INFO**	GENERAL INFORMATION	33
BELFAST PSP	**INFO**	GENERAL INFORMATION	26
BETH PSP	**INFO**	GENERAL INFORMATION	12
NC PRISON	**INFO**	GENERAL INFORMATION	2
CONSTABLE	**INFO**	GENERAL INFORMATION	2
CO CORONER	**INFO**	GENERAL INFORMATION	8
FREEMANSBURG PD	**INFO**	GENERAL INFORMATION	74
HELLERTOWN PD	**INFO**	GENERAL INFORMATION	195
LOWER SAUCON PD	**INFO**	GENERAL INFORMATION	193
BETH TWSP PD	**INFO**	GENERAL INFORMATION	559
EASTON CITY PD	**INFO**	GENERAL INFORMATION	1,210
TATAMY PD	**INFO**	GENERAL INFORMATION	20
WILSON PD	**INFO**	GENERAL INFORMATION	273
FORKS TWSP PD	**INFO**	GENERAL INFORMATION	288
PALMER TWP PD	**INFO**	GENERAL INFORMATION	610
BANGOR PD	**INFO**	GENERAL INFORMATION	190
EAST BANGOR PD	**INFO**	GENERAL INFORMATION	7
PEN ARGYL PD	**INFO**	GENERAL INFORMATION	15
PORTLAND PD	**INFO**	GENERAL INFORMATION	9
ROSETO PD	**INFO**	GENERAL INFORMATION	39
WIND GAP PD	**INFO**	GENERAL INFORMATION	12
PLAINFIELD PD	**INFO**	GENERAL INFORMATION	18
WASHINGTON PD	**INFO**	GENERAL INFORMATION	40
NORTHAMPTON PD	**INFO**	GENERAL INFORMATION	154
LEHIGH TWP PD	**INFO**	GENERAL INFORMATION	119
MOORE TWP PD	**INFO**	GENERAL INFORMATION	116
NAZARETH	**INFO**	GENERAL INFORMATION	272
STOCKERTOWN	**INFO**	GENERAL INFORMATION	59
BUSHKILL TWP PD	**INFO**	GENERAL INFORMATION	196
U NAZARETH PD	**INFO**	GENERAL INFORMATION	121
SBRPD	**INFO**	GENERAL INFORMATION	313
COLONIAL REG PD	**INFO**	GENERAL INFORMATION	313
BASD POLICE	**INFO**	GENERAL INFORMATION	10
EASD	**INFO**	GENERAL INFORMATION	21
NASD PD	**INFO**	GENERAL INFORMATION	2
CAD INCIDENTS:	5,466	TOTAL EVENT RESPONSE:	5,531
LOWER SAUCON PD	**KNOX**	KNOX BOX RELEASE	5
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5

Department	Event Code	Event Description	Responses
BELFAST PSP	**LOCK**	LOCK OUT VEHICLE / BUILDING	12
BETH PSP	**LOCK**	LOCK OUT VEHICLE / BUILDING	6
FREEMANSBURG PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	8
HELLERTOWN PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	68
LOWER SAUCON PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	53
BETH TWSP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	40
EASTON CITY PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	58
TATAMY PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
WILSON PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	69
FORKS TWSP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	68
PALMER TWP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	48
BANGOR PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	21
ROSETO PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
WIND GAP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	2
PLAINFIELD PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
WASHINGTON PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	2
NORTHAMPTON PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	90
LEHIGH TWP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	34
MOORE TWP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	18
NAZARETH	**LOCK**	LOCK OUT VEHICLE / BUILDING	49
STOCKERTOWN	**LOCK**	LOCK OUT VEHICLE / BUILDING	2
BUSHKILL TWP PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	12
U NAZARETH PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	13
SBRPD	**LOCK**	LOCK OUT VEHICLE / BUILDING	7
COLONIAL REG PD	**LOCK**	LOCK OUT VEHICLE / BUILDING	33
EASD	**LOCK**	LOCK OUT VEHICLE / BUILDING	1
CAD INCIDENTS:	705	TOTAL EVENT RESPONSE:	717

Department	Event Code	Event Description	Responses
BELFAST PSP	**LOST**	LOST PROPERTY REPORT	2
FREEMANSBURG PD	**LOST**	LOST PROPERTY REPORT	3
HELLERTOWN PD	**LOST**	LOST PROPERTY REPORT	13
LOWER SAUCON PD	**LOST**	LOST PROPERTY REPORT	10
BETH TWSP PD	**LOST**	LOST PROPERTY REPORT	24
EASTON CITY PD	**LOST**	LOST PROPERTY REPORT	87
WILSON PD	**LOST**	LOST PROPERTY REPORT	15
FORKS TWSP PD	**LOST**	LOST PROPERTY REPORT	14
PALMER TWP PD	**LOST**	LOST PROPERTY REPORT	27
BANGOR PD	**LOST**	LOST PROPERTY REPORT	8
EAST BANGOR PD	**LOST**	LOST PROPERTY REPORT	1
PEN ARGYL PD	**LOST**	LOST PROPERTY REPORT	2
PORTLAND PD	**LOST**	LOST PROPERTY REPORT	1
ROSETO PD	**LOST**	LOST PROPERTY REPORT	2
WIND GAP PD	**LOST**	LOST PROPERTY REPORT	2
PLAINFIELD PD	**LOST**	LOST PROPERTY REPORT	2
WASHINGTON PD	**LOST**	LOST PROPERTY REPORT	1
NORTHAMPTON PD	**LOST**	LOST PROPERTY REPORT	9
LEHIGH TWP PD	**LOST**	LOST PROPERTY REPORT	2
MOORE TWP PD	**LOST**	LOST PROPERTY REPORT	4
NAZARETH	**LOST**	LOST PROPERTY REPORT	17
STOCKERTOWN	**LOST**	LOST PROPERTY REPORT	2
BUSHKILL TWP PD	**LOST**	LOST PROPERTY REPORT	2
U NAZARETH PD	**LOST**	LOST PROPERTY REPORT	5
SBRPD	**LOST**	LOST PROPERTY REPORT	15
COLONIAL REG PD	**LOST**	LOST PROPERTY REPORT	27
CAD INCIDENTS:	297	TOTAL EVENT RESPONSE:	297
BETH TWSP PD	**LZ**	SETUP AIRCRAFT LANDING ZONE	5
PALMER TWP PD	**LZ**	SETUP AIRCRAFT LANDING ZONE	15
WIND GAP PD	**LZ**	SETUP AIRCRAFT LANDING ZONE	1
WASHINGTON PD	**LZ**	SETUP AIRCRAFT LANDING ZONE	1
CAD INCIDENTS:	22	TOTAL EVENT RESPONSE:	22

Department	Event Code	Event Description	Responses
BELFAST PSP	**MP**	MISSING PERSON / RUNAWAY	11
BETH PSP	**MP**	MISSING PERSON / RUNAWAY	4
FREEMANSBURG PD	**MP**	MISSING PERSON / RUNAWAY	11
HELLERTOWN PD	**MP**	MISSING PERSON / RUNAWAY	16
LOWER SAUCON PD	**MP**	MISSING PERSON / RUNAWAY	18
BETH TWSP PD	**MP**	MISSING PERSON / RUNAWAY	68
EASTON CITY PD	**MP**	MISSING PERSON / RUNAWAY	185
TATAMY PD	**MP**	MISSING PERSON / RUNAWAY	2
WILSON PD	**MP**	MISSING PERSON / RUNAWAY	74
FORKS TWSP PD	**MP**	MISSING PERSON / RUNAWAY	20
PALMER TWP PD	**MP**	MISSING PERSON / RUNAWAY	59
BANGOR PD	**MP**	MISSING PERSON / RUNAWAY	23
EAST BANGOR PD	**MP**	MISSING PERSON / RUNAWAY	1
PEN ARGYL PD	**MP**	MISSING PERSON / RUNAWAY	5
ROSETO PD	**MP**	MISSING PERSON / RUNAWAY	5
PLAINFIELD PD	**MP**	MISSING PERSON / RUNAWAY	3
WASHINGTON PD	**MP**	MISSING PERSON / RUNAWAY	6
NORTHAMPTON PD	**MP**	MISSING PERSON / RUNAWAY	34
LEHIGH TWP PD	**MP**	MISSING PERSON / RUNAWAY	14
MOORE TWP PD	**MP**	MISSING PERSON / RUNAWAY	15
NAZARETH	**MP**	MISSING PERSON / RUNAWAY	25
BUSHKILL TWP PD	**MP**	MISSING PERSON / RUNAWAY	5
U NAZARETH PD	**MP**	MISSING PERSON / RUNAWAY	8
SBRPD	**MP**	MISSING PERSON / RUNAWAY	32
COLONIAL REG PD	**MP**	MISSING PERSON / RUNAWAY	42
BASD POLICE	**MP**	MISSING PERSON / RUNAWAY	1
CAD INCIDENTS:	657	TOTAL EVENT RESPONSE:	687

Department	Event Code	Event Description	Responses
SHERIFF	**MVA**	MVA NON INJURY	10
BELFAST PSP	**MVA**	MVA NON INJURY	566
BETH PSP	**MVA**	MVA NON INJURY	294
BETHLEHEM CITY	**MVA**	MVA NON INJURY	1
FREEMANSBURG PD	**MVA**	MVA NON INJURY	60
HELLERTOWN PD	**MVA**	MVA NON INJURY	123
LOWER SAUCON PD	**MVA**	MVA NON INJURY	238
BETH TWSP PD	**MVA**	MVA NON INJURY	650
EASTON CITY PD	**MVA**	MVA NON INJURY	659
TATAMY PD	**MVA**	MVA NON INJURY	11
WILSON PD	**MVA**	MVA NON INJURY	261
FORKS TWSP PD	**MVA**	MVA NON INJURY	214
PALMER TWP PD	**MVA**	MVA NON INJURY	519
BANGOR PD	**MVA**	MVA NON INJURY	106
EAST BANGOR PD	**MVA**	MVA NON INJURY	9
PEN ARGYL PD	**MVA**	MVA NON INJURY	22
PORTLAND PD	**MVA**	MVA NON INJURY	5
ROSETO PD	**MVA**	MVA NON INJURY	17
WIND GAP PD	**MVA**	MVA NON INJURY	21
PLAINFIELD PD	**MVA**	MVA NON INJURY	59
WASHINGTON PD	**MVA**	MVA NON INJURY	93
NORTHAMPTON PD	**MVA**	MVA NON INJURY	121
LEHIGH TWP PD	**MVA**	MVA NON INJURY	153
MOORE TWP PD	**MVA**	MVA NON INJURY	113
NAZARETH	**MVA**	MVA NON INJURY	100
STOCKERTOWN	**MVA**	MVA NON INJURY	11
BUSHKILL TWP PD	**MVA**	MVA NON INJURY	95
U NAZARETH PD	**MVA**	MVA NON INJURY	75
SBRPD	**MVA**	MVA NON INJURY	172
COLONIAL REG PD	**MVA**	MVA NON INJURY	747
BASD POLICE	**MVA**	MVA NON INJURY	5
NASDPD	**MVA**	MVA NON INJURY	1
EASD	**MVA**	MVA NON INJURY	3
CAD INCIDENTS:	5,244	TOTAL EVENT RESPONSE:	5,534

Department	Event Code	Event Description	Responses
BELFAST PSP	**MVAE**	MVA EMS REQUEST	35
BETH PSP	**MVAE**	MVA EMS REQUEST	15
FREEMANSBURG PD	**MVAE**	MVA EMS REQUEST	3
HELLERTOWN PD	**MVAE**	MVA EMS REQUEST	9
LOWER SAUCON PD	**MVAE**	MVA EMS REQUEST	18
BETH TWSP PD	**MVAE**	MVA EMS REQUEST	37
EASTON CITY PD	**MVAE**	MVA EMS REQUEST	20
TATAMY PD	**MVAE**	MVA EMS REQUEST	3
WILSON PD	**MVAE**	MVA EMS REQUEST	18
FORKS TWSP PD	**MVAE**	MVA EMS REQUEST	18
PALMER TWP PD	**MVAE**	MVA EMS REQUEST	32
BANGOR PD	**MVAE**	MVA EMS REQUEST	9
PORTLAND PD	**MVAE**	MVA EMS REQUEST	1
ROSETO PD	**MVAE**	MVA EMS REQUEST	1
WASHINGTON PD	**MVAE**	MVA EMS REQUEST	7
NORTHAMPTON PD	**MVAE**	MVA EMS REQUEST	5
LEHIGH TWP PD	**MVAE**	MVA EMS REQUEST	12
MOORE TWP PD	**MVAE**	MVA EMS REQUEST	10
NAZARETH	**MVAE**	MVA EMS REQUEST	19
STOCKERTOWN	**MVAE**	MVA EMS REQUEST	2
BUSHKILL TWP PD	**MVAE**	MVA EMS REQUEST	12
U NAZARETH PD	**MVAE**	MVA EMS REQUEST	15
SBRPD	**MVAE**	MVA EMS REQUEST	13
COLONIAL REG PD	**MVAE**	MVA EMS REQUEST	47
CAD INCIDENTS:	328	TOTAL EVENT RESPONSE:	361

Department	Event Code	Event Description	Responses
SHERIFF	**MVAI**	MVA WITH INJURIES	2
BELFAST PSP	**MVAI**	MVA WITH INJURIES	105
BETH PSP	**MVAI**	MVA WITH INJURIES	58
CONSTABLE	**MVAI**	MVA WITH INJURIES	1
CO CORONER	**MVAI**	MVA WITH INJURIES	7
FREEMANSBURG PD	**MVAI**	MVA WITH INJURIES	8
HELLERTOWN PD	**MVAI**	MVA WITH INJURIES	13
LOWER SAUCON PD	**MVAI**	MVA WITH INJURIES	29
BETH TWSP PD	**MVAI**	MVA WITH INJURIES	95
EASTON CITY PD	**MVAI**	MVA WITH INJURIES	63
TATAMY PD	**MVAI**	MVA WITH INJURIES	3
WILSON PD	**MVAI**	MVA WITH INJURIES	22
FORKS TWSP PD	**MVAI**	MVA WITH INJURIES	20
PALMER TWP PD	**MVAI**	MVA WITH INJURIES	57
BANGOR PD	**MVAI**	MVA WITH INJURIES	14
EAST BANGOR PD	**MVAI**	MVA WITH INJURIES	2
ROSETO PD	**MVAI**	MVA WITH INJURIES	2
WIND GAP PD	**MVAI**	MVA WITH INJURIES	1
PLAINFIELD PD	**MVAI**	MVA WITH INJURIES	7
WASHINGTON PD	**MVAI**	MVA WITH INJURIES	17
NORTHAMPTON PD	**MVAI**	MVA WITH INJURIES	20
LEHIGH TWP PD	**MVAI**	MVA WITH INJURIES	40
MOORE TWP PD	**MVAI**	MVA WITH INJURIES	22
NAZARETH	**MVAI**	MVA WITH INJURIES	15
STOCKERTOWN	**MVAI**	MVA WITH INJURIES	1
BUSHKILL TWP PD	**MVAI**	MVA WITH INJURIES	19
U NAZARETH PD	**MVAI**	MVA WITH INJURIES	13
SBRPD	**MVAI**	MVA WITH INJURIES	37
COLONIAL REG PD	**MVAI**	MVA WITH INJURIES	96
BASD POLICE	**MVAI**	MVA WITH INJURIES	1
CAD INCIDENTS:	703	TOTAL EVENT RESPONSE:	790

Department	Event Code	Event Description	Responses
SHERIFF	**MVAR**	MVA WITH ENTRAPMENT	1
BELFAST PSP	**MVAR**	MVA WITH ENTRAPMENT	25
BETH PSP	**MVAR**	MVA WITH ENTRAPMENT	13
CO CORONER	**MVAR**	MVA WITH ENTRAPMENT	7
HELLERTOWN PD	**MVAR**	MVA WITH ENTRAPMENT	1
LOWER SAUCON PD	**MVAR**	MVA WITH ENTRAPMENT	6
BETH TWSP PD	**MVAR**	MVA WITH ENTRAPMENT	15
EASTON CITY PD	**MVAR**	MVA WITH ENTRAPMENT	10
TATAMY PD	**MVAR**	MVA WITH ENTRAPMENT	2
WILSON PD	**MVAR**	MVA WITH ENTRAPMENT	3
FORKS TWSP PD	**MVAR**	MVA WITH ENTRAPMENT	8
PALMER TWP PD	**MVAR**	MVA WITH ENTRAPMENT	13
BANGOR PD	**MVAR**	MVA WITH ENTRAPMENT	5
PEN ARGYL PD	**MVAR**	MVA WITH ENTRAPMENT	1
ROSETO PD	**MVAR**	MVA WITH ENTRAPMENT	2
WIND GAP PD	**MVAR**	MVA WITH ENTRAPMENT	2
PLAINFIELD PD	**MVAR**	MVA WITH ENTRAPMENT	4
WASHINGTON PD	**MVAR**	MVA WITH ENTRAPMENT	7
NORTHAMPTON PD	**MVAR**	MVA WITH ENTRAPMENT	3
LEHIGH TWP PD	**MVAR**	MVA WITH ENTRAPMENT	17
MOORE TWP PD	**MVAR**	MVA WITH ENTRAPMENT	10
NAZARETH	**MVAR**	MVA WITH ENTRAPMENT	3
STOCKERTOWN	**MVAR**	MVA WITH ENTRAPMENT	2
BUSHKILL TWP PD	**MVAR**	MVA WITH ENTRAPMENT	5
U NAZARETH PD	**MVAR**	MVA WITH ENTRAPMENT	6
SBRPD	**MVAR**	MVA WITH ENTRAPMENT	10
COLONIAL REG PD	**MVAR**	MVA WITH ENTRAPMENT	21
EASD	**MVAR**	MVA WITH ENTRAPMENT	1
CAD INCIDENTS:	155	TOTAL EVENT RESPONSE:	203

Department	Event Code	Event Description	Responses
SHERIFF	**MVARUN**	HIT & RUN MVA NONE INJURY	2
BELFAST PSP	**MVARUN**	HIT & RUN MVA NONE INJURY	54
BETH PSP	**MVARUN**	HIT & RUN MVA NONE INJURY	22
FREEMANSBURG PD	**MVARUN**	HIT & RUN MVA NONE INJURY	16
HELLERTOWN PD	**MVARUN**	HIT & RUN MVA NONE INJURY	41
LOWER SAUCON PD	**MVARUN**	HIT & RUN MVA NONE INJURY	33
BETH TWSP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	132
EASTON CITY PD	**MVARUN**	HIT & RUN MVA NONE INJURY	260
TATAMY PD	**MVARUN**	HIT & RUN MVA NONE INJURY	1
WILSON PD	**MVARUN**	HIT & RUN MVA NONE INJURY	104
FORKS TWSP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	43
PALMER TWP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	116
BANGOR PD	**MVARUN**	HIT & RUN MVA NONE INJURY	38
EAST BANGOR PD	**MVARUN**	HIT & RUN MVA NONE INJURY	1
PEN ARGYL PD	**MVARUN**	HIT & RUN MVA NONE INJURY	8
PORTLAND PD	**MVARUN**	HIT & RUN MVA NONE INJURY	1
ROSETO PD	**MVARUN**	HIT & RUN MVA NONE INJURY	4
WIND GAP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	11
PLAINFIELD PD	**MVARUN**	HIT & RUN MVA NONE INJURY	10
WASHINGTON PD	**MVARUN**	HIT & RUN MVA NONE INJURY	16
NORTHAMPTON PD	**MVARUN**	HIT & RUN MVA NONE INJURY	66
LEHIGH TWP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	20
MOORE TWP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	21
NAZARETH	**MVARUN**	HIT & RUN MVA NONE INJURY	43
STOCKERTOWN	**MVARUN**	HIT & RUN MVA NONE INJURY	3
BUSHKILL TWP PD	**MVARUN**	HIT & RUN MVA NONE INJURY	17
U NAZARETH PD	**MVARUN**	HIT & RUN MVA NONE INJURY	24
SBRPD	**MVARUN**	HIT & RUN MVA NONE INJURY	42
COLONIAL REG PD	**MVARUN**	HIT & RUN MVA NONE INJURY	149
EASD	**MVARUN**	HIT & RUN MVA NONE INJURY	1
CAD INCIDENTS:	1,213	TOTAL EVENT RESPONSE:	1,299

Department	Event Code	Event Description	Responses
SHERIFF	**MVAU**	MVA WITH UNKNOWN INJURIES	1
BELFAST PSP	**MVAU**	MVA WITH UNKNOWN INJURIES	155
BETH PSP	**MVAU**	MVA WITH UNKNOWN INJURIES	60
CO CORONER	**MVAU**	MVA WITH UNKNOWN INJURIES	1
BETHLEHEM CITY	**MVAU**	MVA WITH UNKNOWN INJURIES	1
FREEMANSBURG PD	**MVAU**	MVA WITH UNKNOWN INJURIES	4
HELLERTOWN PD	**MVAU**	MVA WITH UNKNOWN INJURIES	12
LOWER SAUCON PD	**MVAU**	MVA WITH UNKNOWN INJURIES	24
BETH TWSP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	50
EASTON CITY PD	**MVAU**	MVA WITH UNKNOWN INJURIES	49
TATAMY PD	**MVAU**	MVA WITH UNKNOWN INJURIES	1
WILSON PD	**MVAU**	MVA WITH UNKNOWN INJURIES	20
FORKS TWSP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	18
PALMER TWP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	48
BANGOR PD	**MVAU**	MVA WITH UNKNOWN INJURIES	9
EAST BANGOR PD	**MVAU**	MVA WITH UNKNOWN INJURIES	2
PEN ARGYL PD	**MVAU**	MVA WITH UNKNOWN INJURIES	2
ROSETO PD	**MVAU**	MVA WITH UNKNOWN INJURIES	2
WIND GAP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	1
PLAINFIELD PD	**MVAU**	MVA WITH UNKNOWN INJURIES	4
WASHINGTON PD	**MVAU**	MVA WITH UNKNOWN INJURIES	14
NORTHAMPTON PD	**MVAU**	MVA WITH UNKNOWN INJURIES	15
LEHIGH TWP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	29
MOORE TWP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	19
NAZARETH	**MVAU**	MVA WITH UNKNOWN INJURIES	10
STOCKERTOWN	**MVAU**	MVA WITH UNKNOWN INJURIES	2
BUSHKILL TWP PD	**MVAU**	MVA WITH UNKNOWN INJURIES	11
U NAZARETH PD	**MVAU**	MVA WITH UNKNOWN INJURIES	11
SBRPD	**MVAU**	MVA WITH UNKNOWN INJURIES	26
COLONIAL REG PD	**MVAU**	MVA WITH UNKNOWN INJURIES	57
CAD INCIDENTS:	585	TOTAL EVENT RESPONSE:	658

Department	Event Code	Event Description	Responses
BELFAST PSP	**NOISE**	NOISE COMPLAINT	14
BETH PSP	**NOISE**	NOISE COMPLAINT	7
FREEMANSBURG PD	**NOISE**	NOISE COMPLAINT	36
HELLERTOWN PD	**NOISE**	NOISE COMPLAINT	38
LOWER SAUCON PD	**NOISE**	NOISE COMPLAINT	67
BETH TWSP PD	**NOISE**	NOISE COMPLAINT	158
EASTON CITY PD	**NOISE**	NOISE COMPLAINT	587
TATAMY PD	**NOISE**	NOISE COMPLAINT	6
WILSON PD	**NOISE**	NOISE COMPLAINT	188
FORKS TWSP PD	**NOISE**	NOISE COMPLAINT	87
PALMER TWP PD	**NOISE**	NOISE COMPLAINT	149
BANGOR PD	**NOISE**	NOISE COMPLAINT	56
PEN ARGYL PD	**NOISE**	NOISE COMPLAINT	2
PORTLAND PD	**NOISE**	NOISE COMPLAINT	2
ROSETO PD	**NOISE**	NOISE COMPLAINT	10
PLAINFIELD PD	**NOISE**	NOISE COMPLAINT	3
WASHINGTON PD	**NOISE**	NOISE COMPLAINT	7
NORTHAMPTON PD	**NOISE**	NOISE COMPLAINT	114
LEHIGH TWP PD	**NOISE**	NOISE COMPLAINT	42
MOORE TWP PD	**NOISE**	NOISE COMPLAINT	41
NAZARETH	**NOISE**	NOISE COMPLAINT	51
STOCKERTOWN	**NOISE**	NOISE COMPLAINT	5
BUSHKILL TWP PD	**NOISE**	NOISE COMPLAINT	19
U NAZARETH PD	**NOISE**	NOISE COMPLAINT	24
SBRPD	**NOISE**	NOISE COMPLAINT	58
COLONIAL REG PD	**NOISE**	NOISE COMPLAINT	89
CAD INCIDENTS:	1,834	TOTAL EVENT RESPONSE:	1,860

Department	Event Code	Event Description	Responses
BELFAST PSP	**ODOR**	ODOR / OTHER THAN SMOKE	5
BETH PSP	**ODOR**	ODOR / OTHER THAN SMOKE	3
FREEMANSBURG PD	**ODOR**	ODOR / OTHER THAN SMOKE	3
HELLERTOWN PD	**ODOR**	ODOR / OTHER THAN SMOKE	10
LOWER SAUCON PD	**ODOR**	ODOR / OTHER THAN SMOKE	6
BETH TWSP PD	**ODOR**	ODOR / OTHER THAN SMOKE	19
EASTON CITY PD	**ODOR**	ODOR / OTHER THAN SMOKE	39
WILSON PD	**ODOR**	ODOR / OTHER THAN SMOKE	8
FORKS TWSP PD	**ODOR**	ODOR / OTHER THAN SMOKE	8
PALMER TWP PD	**ODOR**	ODOR / OTHER THAN SMOKE	22
BANGOR PD	**ODOR**	ODOR / OTHER THAN SMOKE	5
EAST BANGOR PD	**ODOR**	ODOR / OTHER THAN SMOKE	1
PORTLAND PD	**ODOR**	ODOR / OTHER THAN SMOKE	1
PLAINFIELD PD	**ODOR**	ODOR / OTHER THAN SMOKE	1
WASHINGTON PD	**ODOR**	ODOR / OTHER THAN SMOKE	1
NORTHAMPTON PD	**ODOR**	ODOR / OTHER THAN SMOKE	3
LEHIGH TWP PD	**ODOR**	ODOR / OTHER THAN SMOKE	5
MOORE TWP PD	**ODOR**	ODOR / OTHER THAN SMOKE	5
NAZARETH	**ODOR**	ODOR / OTHER THAN SMOKE	6
STOCKERTOWN	**ODOR**	ODOR / OTHER THAN SMOKE	1
BUSHKILL TWP PD	**ODOR**	ODOR / OTHER THAN SMOKE	2
U NAZARETH PD	**ODOR**	ODOR / OTHER THAN SMOKE	4
SBRPD	**ODOR**	ODOR / OTHER THAN SMOKE	9
COLONIAL REG PD	**ODOR**	ODOR / OTHER THAN SMOKE	12
CAD INCIDENTS:	176	TOTAL EVENT RESPONSE:	179
BELFAST PSP	**ODORI**	INDOOR ODOR	11
BETH PSP	**ODORI**	INDOOR ODOR	2
FREEMANSBURG PD	**ODORI**	INDOOR ODOR	4
HELLERTOWN PD	**ODORI**	INDOOR ODOR	5
LOWER SAUCON PD	**ODORI**	INDOOR ODOR	1
BETH TWSP PD	**ODORI**	INDOOR ODOR	13
EASTON CITY PD	**ODORI**	INDOOR ODOR	30
WILSON PD	**ODORI**	INDOOR ODOR	12
FORKS TWSP PD	**ODORI**	INDOOR ODOR	8
PALMER TWP PD	**ODORI**	INDOOR ODOR	14
BANGOR PD	**ODORI**	INDOOR ODOR	6
EAST BANGOR PD	**ODORI**	INDOOR ODOR	1
PLAINFIELD PD	**ODORI**	INDOOR ODOR	1
WASHINGTON PD	**ODORI**	INDOOR ODOR	1
NORTHAMPTON PD	**ODORI**	INDOOR ODOR	12
LEHIGH TWP PD	**ODORI**	INDOOR ODOR	2
NAZARETH	**ODORI**	INDOOR ODOR	7
U NAZARETH PD	**ODORI**	INDOOR ODOR	2
SBRPD	**ODORI**	INDOOR ODOR	3
COLONIAL REG PD	**ODORI**	INDOOR ODOR	13
EASD	**ODORI**	INDOOR ODOR	1
CAD INCIDENTS:	146	TOTAL EVENT RESPONSE:	149

Department	Event Code	Event Description	Responses
BELFAST PSP	**OPEN**	OPEN DOOR / WINDOW	1
FREEMANSBURG PD	**OPEN**	OPEN DOOR / WINDOW	9
HELLERTOWN PD	**OPEN**	OPEN DOOR / WINDOW	10
LOWER SAUCON PD	**OPEN**	OPEN DOOR / WINDOW	27
BETH TWSP PD	**OPEN**	OPEN DOOR / WINDOW	35
EASTON CITY PD	**OPEN**	OPEN DOOR / WINDOW	56
TATAMY PD	**OPEN**	OPEN DOOR / WINDOW	3
WILSON PD	**OPEN**	OPEN DOOR / WINDOW	13
FORKS TWSP PD	**OPEN**	OPEN DOOR / WINDOW	21
PALMER TWP PD	**OPEN**	OPEN DOOR / WINDOW	25
BANGOR PD	**OPEN**	OPEN DOOR / WINDOW	13
PEN ARGYL PD	**OPEN**	OPEN DOOR / WINDOW	3
ROSETO PD	**OPEN**	OPEN DOOR / WINDOW	14
PLAINFIELD PD	**OPEN**	OPEN DOOR / WINDOW	2
WASHINGTON PD	**OPEN**	OPEN DOOR / WINDOW	4
NORTHAMPTON PD	**OPEN**	OPEN DOOR / WINDOW	14
LEHIGH TWP PD	**OPEN**	OPEN DOOR / WINDOW	6
MOORE TWP PD	**OPEN**	OPEN DOOR / WINDOW	14
NAZARETH	**OPEN**	OPEN DOOR / WINDOW	8
STOCKERTOWN	**OPEN**	OPEN DOOR / WINDOW	1
BUSHKILL TWP PD	**OPEN**	OPEN DOOR / WINDOW	18
U NAZARETH PD	**OPEN**	OPEN DOOR / WINDOW	3
SBRPD	**OPEN**	OPEN DOOR / WINDOW	26
COLONIAL REG PD	**OPEN**	OPEN DOOR / WINDOW	16
CAD INCIDENTS:	328	TOTAL EVENT RESPONSE:	342

Department	Event Code	Event Description	Responses
BELFAST PSP	**PARK**	PARKING COMPLAINT	14
BETH PSP	**PARK**	PARKING COMPLAINT	3
FREEMANSBURG PD	**PARK**	PARKING COMPLAINT	80
HELLERTOWN PD	**PARK**	PARKING COMPLAINT	151
LOWER SAUCON PD	**PARK**	PARKING COMPLAINT	72
BETH TWSP PD	**PARK**	PARKING COMPLAINT	141
EASTON CITY PD	**PARK**	PARKING COMPLAINT	830
TATAMY PD	**PARK**	PARKING COMPLAINT	15
WILSON PD	**PARK**	PARKING COMPLAINT	312
FORKS TWSP PD	**PARK**	PARKING COMPLAINT	45
PALMER TWP PD	**PARK**	PARKING COMPLAINT	107
BANGOR PD	**PARK**	PARKING COMPLAINT	129
EAST BANGOR PD	**PARK**	PARKING COMPLAINT	2
PEN ARGYL PD	**PARK**	PARKING COMPLAINT	36
PORTLAND PD	**PARK**	PARKING COMPLAINT	2
ROSETO PD	**PARK**	PARKING COMPLAINT	43
WIND GAP PD	**PARK**	PARKING COMPLAINT	6
PLAINFIELD PD	**PARK**	PARKING COMPLAINT	11
WASHINGTON PD	**PARK**	PARKING COMPLAINT	8
NORTHAMPTON PD	**PARK**	PARKING COMPLAINT	140
LEHIGH TWP PD	**PARK**	PARKING COMPLAINT	10
MOORE TWP PD	**PARK**	PARKING COMPLAINT	22
NAZARETH	**PARK**	PARKING COMPLAINT	210
STOCKERTOWN	**PARK**	PARKING COMPLAINT	14
BUSHKILL TWP PD	**PARK**	PARKING COMPLAINT	19
U NAZARETH PD	**PARK**	PARKING COMPLAINT	52
SBRPD	**PARK**	PARKING COMPLAINT	136
COLONIAL REG PD	**PARK**	PARKING COMPLAINT	139
EASD	**PARK**	PARKING COMPLAINT	2
CAD INCIDENTS:	2,724	TOTAL EVENT RESPONSE:	2,751

Department	Event Code	Event Description	Responses
SHERIFF	**PC**	PHONE CALL	9
BELFAST PSP	**PC**	PHONE CALL	2
BETH PSP	**PC**	PHONE CALL	4
CO CORONER	**PC**	PHONE CALL	2
FREEMANSBURG PD	**PC**	PHONE CALL	209
HELLERTOWN PD	**PC**	PHONE CALL	490
LOWER SAUCON PD	**PC**	PHONE CALL	749
BETH TWSP PD	**PC**	PHONE CALL	1,365
EASTON CITY PD	**PC**	PHONE CALL	1,395
TATAMY PD	**PC**	PHONE CALL	59
WILSON PD	**PC**	PHONE CALL	466
FORKS TWSP PD	**PC**	PHONE CALL	385
PALMER TWP PD	**PC**	PHONE CALL	629
BANGOR PD	**PC**	PHONE CALL	530
EAST BANGOR PD	**PC**	PHONE CALL	57
PEN ARGYL PD	**PC**	PHONE CALL	97
PORTLAND PD	**PC**	PHONE CALL	28
ROSETO PD	**PC**	PHONE CALL	89
WIND GAP PD	**PC**	PHONE CALL	87
PLAINFIELD PD	**PC**	PHONE CALL	77
WASHINGTON PD	**PC**	PHONE CALL	148
NORTHAMPTON PD	**PC**	PHONE CALL	615
LEHIGH TWP PD	**PC**	PHONE CALL	517
MOORE TWP PD	**PC**	PHONE CALL	362
NAZARETH	**PC**	PHONE CALL	520
STOCKERTOWN	**PC**	PHONE CALL	29
BUSHKILL TWP PD	**PC**	PHONE CALL	421
U NAZARETH PD	**PC**	PHONE CALL	198
SBRPD	**PC**	PHONE CALL	659
COLONIAL REG PD	**PC**	PHONE CALL	977
BASD POLICE	**PC**	PHONE CALL	1
EASD	**PC**	PHONE CALL	3
CAD INCIDENTS:	11,057	TOTAL EVENT RESPONSE:	11,179

Department	Event Code	Event Description	Responses
SHERIFF	**PFA**	PFA SERVICE	47
BELFAST PSP	**PFA**	PFA SERVICE	5
CONSTABLE	**PFA**	PFA SERVICE	2
FREEMANSBURG PD	**PFA**	PFA SERVICE	3
HELLERTOWN PD	**PFA**	PFA SERVICE	7
LOWER SAUCON PD	**PFA**	PFA SERVICE	5
BETH TWSP PD	**PFA**	PFA SERVICE	25
EASTON CITY PD	**PFA**	PFA SERVICE	69
TATAMY PD	**PFA**	PFA SERVICE	1
WILSON PD	**PFA**	PFA SERVICE	15
FORKS TWSP PD	**PFA**	PFA SERVICE	33
PALMER TWP PD	**PFA**	PFA SERVICE	11
BANGOR PD	**PFA**	PFA SERVICE	39
EAST BANGOR PD	**PFA**	PFA SERVICE	1
PEN ARGYL PD	**PFA**	PFA SERVICE	1
ROSETO PD	**PFA**	PFA SERVICE	2
WIND GAP PD	**PFA**	PFA SERVICE	2
PLAINFIELD PD	**PFA**	PFA SERVICE	1
WASHINGTON PD	**PFA**	PFA SERVICE	6
NORTHAMPTON PD	**PFA**	PFA SERVICE	17
LEHIGH TWP PD	**PFA**	PFA SERVICE	6
MOORE TWP PD	**PFA**	PFA SERVICE	5
NAZARETH	**PFA**	PFA SERVICE	4
BUSHKILL TWP PD	**PFA**	PFA SERVICE	12
U NAZARETH PD	**PFA**	PFA SERVICE	8
SBRPD	**PFA**	PFA SERVICE	15
COLONIAL REG PD	**PFA**	PFA SERVICE	19
CAD INCIDENTS:	342	TOTAL EVENT RESPONSE:	361
BETH PSP	**PUMP**	PUMP DETAIL	3
FREEMANSBURG PD	**PUMP**	PUMP DETAIL	3
LOWER SAUCON PD	**PUMP**	PUMP DETAIL	1
BETH TWSP PD	**PUMP**	PUMP DETAIL	4
EASTON CITY PD	**PUMP**	PUMP DETAIL	5
FORKS TWSP PD	**PUMP**	PUMP DETAIL	1
PALMER TWP PD	**PUMP**	PUMP DETAIL	1
BANGOR PD	**PUMP**	PUMP DETAIL	2
NORTHAMPTON PD	**PUMP**	PUMP DETAIL	1
MOORE TWP PD	**PUMP**	PUMP DETAIL	1
NAZARETH	**PUMP**	PUMP DETAIL	3
BUSHKILL TWP PD	**PUMP**	PUMP DETAIL	1
SBRPD	**PUMP**	PUMP DETAIL	2
CAD INCIDENTS:	27	TOTAL EVENT RESPONSE:	28

Department	Event Code	Event Description	Responses
SHERIFF	**PUR**	FOOT / VEHICLE PURSUIT	5
BELFAST PSP	**PUR**	FOOT / VEHICLE PURSUIT	2
FREEMANSBURG PD	**PUR**	FOOT / VEHICLE PURSUIT	3
HELLERTOWN PD	**PUR**	FOOT / VEHICLE PURSUIT	8
LOWER SAUCON PD	**PUR**	FOOT / VEHICLE PURSUIT	10
BETH TWSP PD	**PUR**	FOOT / VEHICLE PURSUIT	11
EASTON CITY PD	**PUR**	FOOT / VEHICLE PURSUIT	17
WILSON PD	**PUR**	FOOT / VEHICLE PURSUIT	6
FORKS TWSP PD	**PUR**	FOOT / VEHICLE PURSUIT	3
PALMER TWP PD	**PUR**	FOOT / VEHICLE PURSUIT	4
BANGOR PD	**PUR**	FOOT / VEHICLE PURSUIT	3
EAST BANGOR PD	**PUR**	FOOT / VEHICLE PURSUIT	2
PEN ARGYL PD	**PUR**	FOOT / VEHICLE PURSUIT	1
PORTLAND PD	**PUR**	FOOT / VEHICLE PURSUIT	3
ROSETO PD	**PUR**	FOOT / VEHICLE PURSUIT	5
WIND GAP PD	**PUR**	FOOT / VEHICLE PURSUIT	1
WASHINGTON PD	**PUR**	FOOT / VEHICLE PURSUIT	4
NORTHAMPTON PD	**PUR**	FOOT / VEHICLE PURSUIT	9
LEHIGH TWP PD	**PUR**	FOOT / VEHICLE PURSUIT	4
MOORE TWP PD	**PUR**	FOOT / VEHICLE PURSUIT	3
NAZARETH	**PUR**	FOOT / VEHICLE PURSUIT	2
BUSHKILL TWP PD	**PUR**	FOOT / VEHICLE PURSUIT	3
U NAZARETH PD	**PUR**	FOOT / VEHICLE PURSUIT	2
SBRPD	**PUR**	FOOT / VEHICLE PURSUIT	1
COLONIAL REG PD	**PUR**	FOOT / VEHICLE PURSUIT	13
CAD INCIDENTS:	81	TOTAL EVENT RESPONSE:	125
EASTON CITY PD	**RAPE**	RAPE REPORT	3
FORKS TWSP PD	**RAPE**	RAPE REPORT	1
PALMER TWP PD	**RAPE**	RAPE REPORT	1
BANGOR PD	**RAPE**	RAPE REPORT	2
U NAZARETH PD	**RAPE**	RAPE REPORT	2
SBRPD	**RAPE**	RAPE REPORT	2
CAD INCIDENTS:	11	TOTAL EVENT RESPONSE:	11
EASTON CITY PD	**RAPEP**	RAPE IN PROGRESSS	2
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2

Department	Event Code	Event Description	Responses
BELFAST PSP	**RECK**	RECKLESS DRIVER	758
BETH PSP	**RECK**	RECKLESS DRIVER	301
BETHLEHEM CITY	**RECK**	RECKLESS DRIVER	1
FREEMANSBURG PD	**RECK**	RECKLESS DRIVER	18
HELLERTOWN PD	**RECK**	RECKLESS DRIVER	56
LOWER SAUCON PD	**RECK**	RECKLESS DRIVER	81
BETH TWSP PD	**RECK**	RECKLESS DRIVER	191
EASTON CITY PD	**RECK**	RECKLESS DRIVER	198
TATAMY PD	**RECK**	RECKLESS DRIVER	3
WILSON PD	**RECK**	RECKLESS DRIVER	64
FORKS TWSP PD	**RECK**	RECKLESS DRIVER	76
PALMER TWP PD	**RECK**	RECKLESS DRIVER	201
BANGOR PD	**RECK**	RECKLESS DRIVER	49
EAST BANGOR PD	**RECK**	RECKLESS DRIVER	3
PEN ARGYL PD	**RECK**	RECKLESS DRIVER	9
PORTLAND PD	**RECK**	RECKLESS DRIVER	2
ROSETO PD	**RECK**	RECKLESS DRIVER	1
WIND GAP PD	**RECK**	RECKLESS DRIVER	10
PLAINFIELD PD	**RECK**	RECKLESS DRIVER	14
WASHINGTON PD	**RECK**	RECKLESS DRIVER	35
NORTHAMPTON PD	**RECK**	RECKLESS DRIVER	48
LEHIGH TWP PD	**RECK**	RECKLESS DRIVER	136
MOORE TWP PD	**RECK**	RECKLESS DRIVER	77
NAZARETH	**RECK**	RECKLESS DRIVER	47
STOCKERTOWN	**RECK**	RECKLESS DRIVER	13
BUSHKILL TWP PD	**RECK**	RECKLESS DRIVER	48
U NAZARETH PD	**RECK**	RECKLESS DRIVER	49
SBRPD	**RECK**	RECKLESS DRIVER	130
COLONIAL REG PD	**RECK**	RECKLESS DRIVER	234
CAD INCIDENTS:	2,587	TOTAL EVENT RESPONSE:	2,853

Department	Event Code	Event Description	Responses
SHERIFF	**REPO**	REPOSSESSION	1
BELFAST PSP	**REPO**	REPOSSESSION	7
BETH PSP	**REPO**	REPOSSESSION	1
FREEMANSBURG PD	**REPO**	REPOSSESSION	11
HELLERTOWN PD	**REPO**	REPOSSESSION	14
LOWER SAUCON PD	**REPO**	REPOSSESSION	15
BETH TWSP PD	**REPO**	REPOSSESSION	48
EASTON CITY PD	**REPO**	REPOSSESSION	123
TATAMY PD	**REPO**	REPOSSESSION	3
WILSON PD	**REPO**	REPOSSESSION	40
FORKS TWSP PD	**REPO**	REPOSSESSION	11
PALMER TWP PD	**REPO**	REPOSSESSION	37
BANGOR PD	**REPO**	REPOSSESSION	16
EAST BANGOR PD	**REPO**	REPOSSESSION	1
PEN ARGYL PD	**REPO**	REPOSSESSION	6
ROSETO PD	**REPO**	REPOSSESSION	1
WIND GAP PD	**REPO**	REPOSSESSION	3
PLAINFIELD PD	**REPO**	REPOSSESSION	3
WASHINGTON PD	**REPO**	REPOSSESSION	8
NORTHAMPTON PD	**REPO**	REPOSSESSION	35
LEHIGH TWP PD	**REPO**	REPOSSESSION	11
MOORE TWP PD	**REPO**	REPOSSESSION	8
NAZARETH	**REPO**	REPOSSESSION	15
STOCKERTOWN	**REPO**	REPOSSESSION	1
BUSHKILL TWP PD	**REPO**	REPOSSESSION	12
U NAZARETH PD	**REPO**	REPOSSESSION	4
SBRPD	**REPO**	REPOSSESSION	28
COLONIAL REG PD	**REPO**	REPOSSESSION	34
CAD INCIDENTS:	491	TOTAL EVENT RESPONSE:	497
BELFAST PSP	**RES**	RESCUE (TYPE)	2
FREEMANSBURG PD	**RES**	RESCUE (TYPE)	1
HELLERTOWN PD	**RES**	RESCUE (TYPE)	1
LOWER SAUCON PD	**RES**	RESCUE (TYPE)	2
BETH TWSP PD	**RES**	RESCUE (TYPE)	2
EASTON CITY PD	**RES**	RESCUE (TYPE)	2
TATAMY PD	**RES**	RESCUE (TYPE)	1
WILSON PD	**RES**	RESCUE (TYPE)	1
FORKS TWSP PD	**RES**	RESCUE (TYPE)	1
PALMER TWP PD	**RES**	RESCUE (TYPE)	4
PLAINFIELD PD	**RES**	RESCUE (TYPE)	1
NORTHAMPTON PD	**RES**	RESCUE (TYPE)	4
MOORE TWP PD	**RES**	RESCUE (TYPE)	1
NAZARETH	**RES**	RESCUE (TYPE)	1
U NAZARETH PD	**RES**	RESCUE (TYPE)	1
SBRPD	**RES**	RESCUE (TYPE)	1
COLONIAL REG PD	**RES**	RESCUE (TYPE)	6
CAD INCIDENTS:	31	TOTAL EVENT RESPONSE:	32
COLONIAL REG PD	**RESCS**	CONFINE SPACE RESCUE	1
CAD INCIDENTS:	1	TOTAL EVENT RESPONSE:	1

Department	Event Code	Event Description	Responses
BELFAST PSP	**RESE**	ELEVATOR RESCUE	2
HELLERTOWN PD	**RESE**	ELEVATOR RESCUE	2
BETH TWSP PD	**RESE**	ELEVATOR RESCUE	4
EASTON CITY PD	**RESE**	ELEVATOR RESCUE	20
WILSON PD	**RESE**	ELEVATOR RESCUE	2
PALMER TWP PD	**RESE**	ELEVATOR RESCUE	1
BANGOR PD	**RESE**	ELEVATOR RESCUE	2
NAZARETH	**RESE**	ELEVATOR RESCUE	2
BUSHKILL TWP PD	**RESE**	ELEVATOR RESCUE	2
U NAZARETH PD	**RESE**	ELEVATOR RESCUE	3
COLONIAL REG PD	**RESE**	ELEVATOR RESCUE	2
CAD INCIDENTS:	40	TOTAL EVENT RESPONSE:	42
BELFAST PSP	**RESIF**	INDUSTRIAL / FARM RESCUE	2
WASHINGTON PD	**RESIF**	INDUSTRIAL / FARM RESCUE	1
NORTHAMPTON PD	**RESIF**	INDUSTRIAL / FARM RESCUE	1
COLONIAL REG PD	**RESIF**	INDUSTRIAL / FARM RESCUE	1
CAD INCIDENTS:	5	TOTAL EVENT RESPONSE:	5
SHERIFF	**REST**	TERRAIN / SEARCH RESCUE	1
BELFAST PSP	**REST**	TERRAIN / SEARCH RESCUE	2
BETH PSP	**REST**	TERRAIN / SEARCH RESCUE	1
CO CORONER	**REST**	TERRAIN / SEARCH RESCUE	3
FREEMANSBURG PD	**REST**	TERRAIN / SEARCH RESCUE	1
LOWER SAUCON PD	**REST**	TERRAIN / SEARCH RESCUE	1
BETH TWSP PD	**REST**	TERRAIN / SEARCH RESCUE	3
EASTON CITY PD	**REST**	TERRAIN / SEARCH RESCUE	3
BANGOR PD	**REST**	TERRAIN / SEARCH RESCUE	3
EAST BANGOR PD	**REST**	TERRAIN / SEARCH RESCUE	1
PEN ARGYL PD	**REST**	TERRAIN / SEARCH RESCUE	1
ROSETO PD	**REST**	TERRAIN / SEARCH RESCUE	2
WIND GAP PD	**REST**	TERRAIN / SEARCH RESCUE	1
WASHINGTON PD	**REST**	TERRAIN / SEARCH RESCUE	2
NORTHAMPTON PD	**REST**	TERRAIN / SEARCH RESCUE	2
LEHIGH TWP PD	**REST**	TERRAIN / SEARCH RESCUE	2
MOORE TWP PD	**REST**	TERRAIN / SEARCH RESCUE	3
BUSHKILL TWP PD	**REST**	TERRAIN / SEARCH RESCUE	5
U NAZARETH PD	**REST**	TERRAIN / SEARCH RESCUE	1
SBRPD	**REST**	TERRAIN / SEARCH RESCUE	1
COLONIAL REG PD	**REST**	TERRAIN / SEARCH RESCUE	3
CAD INCIDENTS:	26	TOTAL EVENT RESPONSE:	42

Department	Event Code	Event Description	Responses
BELFAST PSP	**RESW**	WATER / DIVE RESCUE	6
CO CORONER	**RESW**	WATER / DIVE RESCUE	1
FREEMANSBURG PD	**RESW**	WATER / DIVE RESCUE	1
LOWER SAUCON PD	**RESW**	WATER / DIVE RESCUE	1
BETH TWSP PD	**RESW**	WATER / DIVE RESCUE	11
EASTON CITY PD	**RESW**	WATER / DIVE RESCUE	8
PORTLAND PD	**RESW**	WATER / DIVE RESCUE	1
NORTHAMPTON PD	**RESW**	WATER / DIVE RESCUE	2
MOORE TWP PD	**RESW**	WATER / DIVE RESCUE	1
BUSHKILL TWP PD	**RESW**	WATER / DIVE RESCUE	2
SBRPD	**RESW**	WATER / DIVE RESCUE	1
PA FISH & BOAT	**RESW**	WATER / DIVE RESCUE	1
COLONIAL REG PD	**RESW**	WATER / DIVE RESCUE	1
CAD INCIDENTS:	29	TOTAL EVENT RESPONSE:	37
BELFAST PSP	**ROAD**	ROAD HAZARD	235
BETH PSP	**ROAD**	ROAD HAZARD	82
FREEMANSBURG PD	**ROAD**	ROAD HAZARD	18
HELLERTOWN PD	**ROAD**	ROAD HAZARD	44
LOWER SAUCON PD	**ROAD**	ROAD HAZARD	101
BETH TWSP PD	**ROAD**	ROAD HAZARD	206
EASTON CITY PD	**ROAD**	ROAD HAZARD	349
TATAMY PD	**ROAD**	ROAD HAZARD	7
WILSON PD	**ROAD**	ROAD HAZARD	79
FORKS TWSP PD	**ROAD**	ROAD HAZARD	87
PALMER TWP PD	**ROAD**	ROAD HAZARD	167
BANGOR PD	**ROAD**	ROAD HAZARD	45
EAST BANGOR PD	**ROAD**	ROAD HAZARD	5
PEN ARGYL PD	**ROAD**	ROAD HAZARD	18
PORTLAND PD	**ROAD**	ROAD HAZARD	1
ROSETO PD	**ROAD**	ROAD HAZARD	12
WIND GAP PD	**ROAD**	ROAD HAZARD	3
PLAINFIELD PD	**ROAD**	ROAD HAZARD	18
WASHINGTON PD	**ROAD**	ROAD HAZARD	29
NORTHAMPTON PD	**ROAD**	ROAD HAZARD	46
LEHIGH TWP PD	**ROAD**	ROAD HAZARD	42
MOORE TWP PD	**ROAD**	ROAD HAZARD	112
NAZARETH	**ROAD**	ROAD HAZARD	85
STOCKERTOWN	**ROAD**	ROAD HAZARD	8
BUSHKILL TWP PD	**ROAD**	ROAD HAZARD	40
U NAZARETH PD	**ROAD**	ROAD HAZARD	62
SBRPD	**ROAD**	ROAD HAZARD	52
COLONIAL REG PD	**ROAD**	ROAD HAZARD	136
BASD POLICE	**ROAD**	ROAD HAZARD	1
CAD INCIDENTS:	2,050	TOTAL EVENT RESPONSE:	2,090

Department	Event Code	Event Description	Responses
BELFAST PSP	**ROB**	ROBBERY REPORT	2
HELLERTOWN PD	**ROB**	ROBBERY REPORT	1
EASTON CITY PD	**ROB**	ROBBERY REPORT	16
WILSON PD	**ROB**	ROBBERY REPORT	5
FORKS TWSP PD	**ROB**	ROBBERY REPORT	2
PALMER TWP PD	**ROB**	ROBBERY REPORT	4
NORTHAMPTON PD	**ROB**	ROBBERY REPORT	1
CAD INCIDENTS:	29	TOTAL EVENT RESPONSE:	31
BELFAST PSP	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
FREEMANSBURG PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
BETH TWSP PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	4
EASTON CITY PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	7
TATAMY PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
WILSON PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	2
PALMER TWP PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	2
BANGOR PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
NAZARETH	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
STOCKERTOWN	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
BUSHKILL TWP PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	2
U NAZARETH PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
SBRPD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
COLONIAL REG PD	**ROBP**	ROBBERY/HOLD UP IN PROGRESS	1
CAD INCIDENTS:	18	TOTAL EVENT RESPONSE:	26

Department	Event Code	Event Description	Responses
SHERIFF	**SA**	SPECIAL ASSIGNMENT	39
NC PRISON	**SA**	SPECIAL ASSIGNMENT	19
FREEMANSBURG PD	**SA**	SPECIAL ASSIGNMENT	28
HELLERTOWN PD	**SA**	SPECIAL ASSIGNMENT	50
LOWER SAUCON PD	**SA**	SPECIAL ASSIGNMENT	273
BETH TWSP PD	**SA**	SPECIAL ASSIGNMENT	79
EASTON CITY PD	**SA**	SPECIAL ASSIGNMENT	253
TATAMY PD	**SA**	SPECIAL ASSIGNMENT	35
WILSON PD	**SA**	SPECIAL ASSIGNMENT	55
FORKS TWSP PD	**SA**	SPECIAL ASSIGNMENT	500
PALMER TWP PD	**SA**	SPECIAL ASSIGNMENT	134
BANGOR PD	**SA**	SPECIAL ASSIGNMENT	271
EAST BANGOR PD	**SA**	SPECIAL ASSIGNMENT	10
PEN ARGYL PD	**SA**	SPECIAL ASSIGNMENT	14
PORTLAND PD	**SA**	SPECIAL ASSIGNMENT	3
ROSETO PD	**SA**	SPECIAL ASSIGNMENT	11
PLAINFIELD PD	**SA**	SPECIAL ASSIGNMENT	12
WASHINGTON PD	**SA**	SPECIAL ASSIGNMENT	4
NORTHAMPTON PD	**SA**	SPECIAL ASSIGNMENT	9
LEHIGH TWP PD	**SA**	SPECIAL ASSIGNMENT	22
MOORE TWP PD	**SA**	SPECIAL ASSIGNMENT	331
NAZARETH	**SA**	SPECIAL ASSIGNMENT	286
STOCKERTOWN	**SA**	SPECIAL ASSIGNMENT	41
BUSHKILL TWP PD	**SA**	SPECIAL ASSIGNMENT	200
U NAZARETH PD	**SA**	SPECIAL ASSIGNMENT	37
SBRPD	**SA**	SPECIAL ASSIGNMENT	194
COLONIAL REG PD	**SA**	SPECIAL ASSIGNMENT	187
BASD POLICE	**SA**	SPECIAL ASSIGNMENT	13
EASD	**SA**	SPECIAL ASSIGNMENT	4
NASD PD	**SA**	SPECIAL ASSIGNMENT	9
CAD INCIDENTS:	3,024	TOTAL EVENT RESPONSE:	3,123

Department	Event Code	Event Description	Responses
BELFAST PSP	**SEXOFF**	SEX OFFENSES	6
BETH PSP	**SEXOFF**	SEX OFFENSES	3
HELLERTOWN PD	**SEXOFF**	SEX OFFENSES	9
LOWER SAUCON PD	**SEXOFF**	SEX OFFENSES	3
BETH TWSP PD	**SEXOFF**	SEX OFFENSES	9
EASTON CITY PD	**SEXOFF**	SEX OFFENSES	23
WILSON PD	**SEXOFF**	SEX OFFENSES	12
FORKS TWSP PD	**SEXOFF**	SEX OFFENSES	4
PALMER TWP PD	**SEXOFF**	SEX OFFENSES	10
BANGOR PD	**SEXOFF**	SEX OFFENSES	1
EAST BANGOR PD	**SEXOFF**	SEX OFFENSES	1
PEN ARGYL PD	**SEXOFF**	SEX OFFENSES	1
PLAINFIELD PD	**SEXOFF**	SEX OFFENSES	1
NORTHAMPTON PD	**SEXOFF**	SEX OFFENSES	4
LEHIGH TWP PD	**SEXOFF**	SEX OFFENSES	3
MOORE TWP PD	**SEXOFF**	SEX OFFENSES	1
NAZARETH	**SEXOFF**	SEX OFFENSES	3
BUSHKILL TWP PD	**SEXOFF**	SEX OFFENSES	2
U NAZARETH PD	**SEXOFF**	SEX OFFENSES	4
SBRPD	**SEXOFF**	SEX OFFENSES	10
COLONIAL REG PD	**SEXOFF**	SEX OFFENSES	12
BASD POLICE	**SEXOFF**	SEX OFFENSES	2
CAD INCIDENTS:	119	TOTAL EVENT RESPONSE:	124

Department	Event Code	Event Description	Responses
BELFAST PSP	**SHOTS**	SHOTS FIRED	16
BETH PSP	**SHOTS**	SHOTS FIRED	5
CO CORONER	**SHOTS**	SHOTS FIRED	1
FREEMANSBURG PD	**SHOTS**	SHOTS FIRED	2
HELLERTOWN PD	**SHOTS**	SHOTS FIRED	2
LOWER SAUCON PD	**SHOTS**	SHOTS FIRED	19
BETH TWSP PD	**SHOTS**	SHOTS FIRED	13
EASTON CITY PD	**SHOTS**	SHOTS FIRED	74
TATAMY PD	**SHOTS**	SHOTS FIRED	1
WILSON PD	**SHOTS**	SHOTS FIRED	16
FORKS TWSP PD	**SHOTS**	SHOTS FIRED	12
PALMER TWP PD	**SHOTS**	SHOTS FIRED	16
BANGOR PD	**SHOTS**	SHOTS FIRED	9
EAST BANGOR PD	**SHOTS**	SHOTS FIRED	2
PEN ARGYL PD	**SHOTS**	SHOTS FIRED	1
ROSETO PD	**SHOTS**	SHOTS FIRED	3
PLAINFIELD PD	**SHOTS**	SHOTS FIRED	1
WASHINGTON PD	**SHOTS**	SHOTS FIRED	13
NORTHAMPTON PD	**SHOTS**	SHOTS FIRED	14
LEHIGH TWP PD	**SHOTS**	SHOTS FIRED	8
MOORE TWP PD	**SHOTS**	SHOTS FIRED	14
NAZARETH	**SHOTS**	SHOTS FIRED	7
STOCKERTOWN	**SHOTS**	SHOTS FIRED	4
BUSHKILL TWP PD	**SHOTS**	SHOTS FIRED	17
U NAZARETH PD	**SHOTS**	SHOTS FIRED	6
SBRPD	**SHOTS**	SHOTS FIRED	20
COLONIAL REG PD	**SHOTS**	SHOTS FIRED	12
CAD INCIDENTS:	272	TOTAL EVENT RESPONSE:	308
BELFAST PSP	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
BETH PSP	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
FREEMANSBURG PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
HELLERTOWN PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
LOWER SAUCON PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	7
BETH TWSP PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
EASTON CITY PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	12
TATAMY PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
WILSON PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
FORKS TWSP PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
PALMER TWP PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
BANGOR PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
PEN ARGYL PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
WASHINGTON PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
NORTHAMPTON PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	2
LEHIGH TWP PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	7
MOORE TWP PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	4
BUSHKILL TWP PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
SBRPD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	1
COLONIAL REG PD	**SMOKE**	OUTDOOR SMOKE INVESTIGATION	3
CAD INCIDENTS:	66	TOTAL EVENT RESPONSE:	67

Department	Event Code	Event Description	Responses
BELFAST PSP	**SPILL**	SPILL (TYPE)	21
BETH PSP	**SPILL**	SPILL (TYPE)	2
FREEMANSBURG PD	**SPILL**	SPILL (TYPE)	3
HELLERTOWN PD	**SPILL**	SPILL (TYPE)	5
LOWER SAUCON PD	**SPILL**	SPILL (TYPE)	7
BETH TWSP PD	**SPILL**	SPILL (TYPE)	8
EASTON CITY PD	**SPILL**	SPILL (TYPE)	12
WILSON PD	**SPILL**	SPILL (TYPE)	4
FORKS TWSP PD	**SPILL**	SPILL (TYPE)	3
PALMER TWP PD	**SPILL**	SPILL (TYPE)	6
BANGOR PD	**SPILL**	SPILL (TYPE)	6
EAST BANGOR PD	**SPILL**	SPILL (TYPE)	1
PEN ARGYL PD	**SPILL**	SPILL (TYPE)	1
WASHINGTON PD	**SPILL**	SPILL (TYPE)	2
NORTHAMPTON PD	**SPILL**	SPILL (TYPE)	7
LEHIGH TWP PD	**SPILL**	SPILL (TYPE)	4
MOORE TWP PD	**SPILL**	SPILL (TYPE)	5
NAZARETH	**SPILL**	SPILL (TYPE)	4
STOCKERTOWN	**SPILL**	SPILL (TYPE)	3
BUSHKILL TWP PD	**SPILL**	SPILL (TYPE)	2
U NAZARETH PD	**SPILL**	SPILL (TYPE)	1
SBRPD	**SPILL**	SPILL (TYPE)	6
COLONIAL REG PD	**SPILL**	SPILL (TYPE)	13
CAD INCIDENTS:	117	TOTAL EVENT RESPONSE:	126
WASHINGTON PD	**STAFF**	STAFFING ISSUE	1
LEHIGH TWP PD	**STAFF**	STAFFING ISSUE	1
NAZARETH	**STAFF**	STAFFING ISSUE	1
CAD INCIDENTS:	3	TOTAL EVENT RESPONSE:	3

Department	Event Code	Event Description	Responses
SHERIFF	**SUSACT**	SUSPICIOUS ACTIVITY	19
BELFAST PSP	**SUSACT**	SUSPICIOUS ACTIVITY	136
BETH PSP	**SUSACT**	SUSPICIOUS ACTIVITY	56
CO CORONER	**SUSACT**	SUSPICIOUS ACTIVITY	1
FREEMANSBURG PD	**SUSACT**	SUSPICIOUS ACTIVITY	96
HELLERTOWN PD	**SUSACT**	SUSPICIOUS ACTIVITY	227
LOWER SAUCON PD	**SUSACT**	SUSPICIOUS ACTIVITY	346
BETH TWSP PD	**SUSACT**	SUSPICIOUS ACTIVITY	641
EASTON CITY PD	**SUSACT**	SUSPICIOUS ACTIVITY	1,342
TATAMY PD	**SUSACT**	SUSPICIOUS ACTIVITY	26
WILSON PD	**SUSACT**	SUSPICIOUS ACTIVITY	408
FORKS TWSP PD	**SUSACT**	SUSPICIOUS ACTIVITY	393
PALMER TWP PD	**SUSACT**	SUSPICIOUS ACTIVITY	622
BANGOR PD	**SUSACT**	SUSPICIOUS ACTIVITY	182
EAST BANGOR PD	**SUSACT**	SUSPICIOUS ACTIVITY	28
PEN ARGYL PD	**SUSACT**	SUSPICIOUS ACTIVITY	32
PORTLAND PD	**SUSACT**	SUSPICIOUS ACTIVITY	5
ROSETO PD	**SUSACT**	SUSPICIOUS ACTIVITY	58
WIND GAP PD	**SUSACT**	SUSPICIOUS ACTIVITY	16
PLAINFIELD PD	**SUSACT**	SUSPICIOUS ACTIVITY	25
WASHINGTON PD	**SUSACT**	SUSPICIOUS ACTIVITY	122
NORTHAMPTON PD	**SUSACT**	SUSPICIOUS ACTIVITY	244
LEHIGH TWP PD	**SUSACT**	SUSPICIOUS ACTIVITY	161
MOORE TWP PD	**SUSACT**	SUSPICIOUS ACTIVITY	230
NAZARETH	**SUSACT**	SUSPICIOUS ACTIVITY	223
STOCKERTOWN	**SUSACT**	SUSPICIOUS ACTIVITY	33
BUSHKILL TWP PD	**SUSACT**	SUSPICIOUS ACTIVITY	203
U NAZARETH PD	**SUSACT**	SUSPICIOUS ACTIVITY	137
SBRPD	**SUSACT**	SUSPICIOUS ACTIVITY	354
LAFAYETTE COLLE	**SUSACT**	SUSPICIOUS ACTIVITY	1
COLONIAL REG PD	**SUSACT**	SUSPICIOUS ACTIVITY	682
BASD POLICE	**SUSACT**	SUSPICIOUS ACTIVITY	2
EASD	**SUSACT**	SUSPICIOUS ACTIVITY	7
CAD INCIDENTS:	6,819	TOTAL EVENT RESPONSE:	7,058
BELFAST PSP	**TEST**	TEST CALL (DO NOT DISPATCH)	1
LOWER SAUCON PD	**TEST**	TEST CALL (DO NOT DISPATCH)	1
BETH TWSP PD	**TEST**	TEST CALL (DO NOT DISPATCH)	1
EASTON CITY PD	**TEST**	TEST CALL (DO NOT DISPATCH)	4
WILSON PD	**TEST**	TEST CALL (DO NOT DISPATCH)	4
FORKS TWSP PD	**TEST**	TEST CALL (DO NOT DISPATCH)	1
NAZARETH	**TEST**	TEST CALL (DO NOT DISPATCH)	1
STOCKERTOWN	**TEST**	TEST CALL (DO NOT DISPATCH)	1
U NAZARETH PD	**TEST**	TEST CALL (DO NOT DISPATCH)	1
COLONIAL REG PD	**TEST**	TEST CALL (DO NOT DISPATCH)	1
CAD INCIDENTS:	16	TOTAL EVENT RESPONSE:	16

Department	Event Code	Event Description	Responses
SHERIFF	**THEFT**	THEFT REPORT	2
BELFAST PSP	**THEFT**	THEFT REPORT	40
BETH PSP	**THEFT**	THEFT REPORT	14
FREEMANSBURG PD	**THEFT**	THEFT REPORT	45
HELLERTOWN PD	**THEFT**	THEFT REPORT	128
LOWER SAUCON PD	**THEFT**	THEFT REPORT	126
BETH TWSP PD	**THEFT**	THEFT REPORT	490
EASTON CITY PD	**THEFT**	THEFT REPORT	774
TATAMY PD	**THEFT**	THEFT REPORT	3
WILSON PD	**THEFT**	THEFT REPORT	306
FORKS TWSP PD	**THEFT**	THEFT REPORT	235
PALMER TWP PD	**THEFT**	THEFT REPORT	514
BANGOR PD	**THEFT**	THEFT REPORT	107
EAST BANGOR PD	**THEFT**	THEFT REPORT	17
PEN ARGYL PD	**THEFT**	THEFT REPORT	7
PORTLAND PD	**THEFT**	THEFT REPORT	12
ROSETO PD	**THEFT**	THEFT REPORT	23
WIND GAP PD	**THEFT**	THEFT REPORT	5
PLAINFIELD PD	**THEFT**	THEFT REPORT	16
WASHINGTON PD	**THEFT**	THEFT REPORT	59
NORTHAMPTON PD	**THEFT**	THEFT REPORT	136
LEHIGH TWP PD	**THEFT**	THEFT REPORT	70
MOORE TWP PD	**THEFT**	THEFT REPORT	101
NAZARETH	**THEFT**	THEFT REPORT	86
STOCKERTOWN	**THEFT**	THEFT REPORT	13
BUSHKILL TWP PD	**THEFT**	THEFT REPORT	73
U NAZARETH PD	**THEFT**	THEFT REPORT	67
SBRPD	**THEFT**	THEFT REPORT	170
COLONIAL REG PD	**THEFT**	THEFT REPORT	515
BASD POLICE	**THEFT**	THEFT REPORT	9
EASD	**THEFT**	THEFT REPORT	22
CAD INCIDENTS:	4,127	TOTAL EVENT RESPONSE:	4,185

Department	Event Code	Event Description	Responses
SHERIFF	**THEFTP**	THEFT IN PROGRESS	2
BELFAST PSP	**THEFTP**	THEFT IN PROGRESS	7
BETH PSP	**THEFTP**	THEFT IN PROGRESS	1
FREEMANSBURG PD	**THEFTP**	THEFT IN PROGRESS	1
HELLERTOWN PD	**THEFTP**	THEFT IN PROGRESS	6
LOWER SAUCON PD	**THEFTP**	THEFT IN PROGRESS	5
BETH TWSP PD	**THEFTP**	THEFT IN PROGRESS	21
EASTON CITY PD	**THEFTP**	THEFT IN PROGRESS	48
WILSON PD	**THEFTP**	THEFT IN PROGRESS	59
FORKS TWSP PD	**THEFTP**	THEFT IN PROGRESS	10
PALMER TWP PD	**THEFTP**	THEFT IN PROGRESS	39
BANGOR PD	**THEFTP**	THEFT IN PROGRESS	7
EAST BANGOR PD	**THEFTP**	THEFT IN PROGRESS	1
PEN ARGYL PD	**THEFTP**	THEFT IN PROGRESS	2
WIND GAP PD	**THEFTP**	THEFT IN PROGRESS	2
PLAINFIELD PD	**THEFTP**	THEFT IN PROGRESS	2
WASHINGTON PD	**THEFTP**	THEFT IN PROGRESS	1
NORTHAMPTON PD	**THEFTP**	THEFT IN PROGRESS	9
LEHIGH TWP PD	**THEFTP**	THEFT IN PROGRESS	3
MOORE TWP PD	**THEFTP**	THEFT IN PROGRESS	4
NAZARETH	**THEFTP**	THEFT IN PROGRESS	5
STOCKERTOWN	**THEFTP**	THEFT IN PROGRESS	1
BUSHKILL TWP PD	**THEFTP**	THEFT IN PROGRESS	2
U NAZARETH PD	**THEFTP**	THEFT IN PROGRESS	2
SBRPD	**THEFTP**	THEFT IN PROGRESS	11
COLONIAL REG PD	**THEFTP**	THEFT IN PROGRESS	86
CAD INCIDENTS:	286	TOTAL EVENT RESPONSE:	337

Department	Event Code	Event Description	Responses
SHERIFF	**THREAT**	TERRORISTIC THREATS	3
BELFAST PSP	**THREAT**	TERRORISTIC THREATS	18
BETH PSP	**THREAT**	TERRORISTIC THREATS	7
FREEMANSBURG PD	**THREAT**	TERRORISTIC THREATS	14
HELLERTOWN PD	**THREAT**	TERRORISTIC THREATS	21
LOWER SAUCON PD	**THREAT**	TERRORISTIC THREATS	34
BETH TWSP PD	**THREAT**	TERRORISTIC THREATS	61
EASTON CITY PD	**THREAT**	TERRORISTIC THREATS	276
TATAMY PD	**THREAT**	TERRORISTIC THREATS	6
WILSON PD	**THREAT**	TERRORISTIC THREATS	47
FORKS TWSP PD	**THREAT**	TERRORISTIC THREATS	21
PALMER TWP PD	**THREAT**	TERRORISTIC THREATS	60
BANGOR PD	**THREAT**	TERRORISTIC THREATS	50
EAST BANGOR PD	**THREAT**	TERRORISTIC THREATS	1
PEN ARGYL PD	**THREAT**	TERRORISTIC THREATS	1
PORTLAND PD	**THREAT**	TERRORISTIC THREATS	1
ROSETO PD	**THREAT**	TERRORISTIC THREATS	9
WIND GAP PD	**THREAT**	TERRORISTIC THREATS	5
PLAINFIELD PD	**THREAT**	TERRORISTIC THREATS	4
WASHINGTON PD	**THREAT**	TERRORISTIC THREATS	20
NORTHAMPTON PD	**THREAT**	TERRORISTIC THREATS	59
LEHIGH TWP PD	**THREAT**	TERRORISTIC THREATS	23
MOORE TWP PD	**THREAT**	TERRORISTIC THREATS	20
NAZARETH	**THREAT**	TERRORISTIC THREATS	18
BUSHKILL TWP PD	**THREAT**	TERRORISTIC THREATS	17
U NAZARETH PD	**THREAT**	TERRORISTIC THREATS	10
SBRPD	**THREAT**	TERRORISTIC THREATS	38
COLONIAL REG PD	**THREAT**	TERRORISTIC THREATS	54
BASD POLICE	**THREAT**	TERRORISTIC THREATS	1
EASD	**THREAT**	TERRORISTIC THREATS	5
CAD INCIDENTS:	874	TOTAL EVENT RESPONSE:	904

Department	Event Code	Event Description	Responses
BELFAST PSP	**TRAFF**	TRAFFIC CONTROL	16
BETH PSP	**TRAFF**	TRAFFIC CONTROL	11
FREEMANSBURG PD	**TRAFF**	TRAFFIC CONTROL	5
HELLERTOWN PD	**TRAFF**	TRAFFIC CONTROL	19
LOWER SAUCON PD	**TRAFF**	TRAFFIC CONTROL	83
BETH TWSP PD	**TRAFF**	TRAFFIC CONTROL	59
EASTON CITY PD	**TRAFF**	TRAFFIC CONTROL	70
TATAMY PD	**TRAFF**	TRAFFIC CONTROL	8
WILSON PD	**TRAFF**	TRAFFIC CONTROL	41
FORKS TWSP PD	**TRAFF**	TRAFFIC CONTROL	139
PALMER TWP PD	**TRAFF**	TRAFFIC CONTROL	63
BANGOR PD	**TRAFF**	TRAFFIC CONTROL	52
EAST BANGOR PD	**TRAFF**	TRAFFIC CONTROL	4
PORTLAND PD	**TRAFF**	TRAFFIC CONTROL	1
ROSETO PD	**TRAFF**	TRAFFIC CONTROL	1
PLAINFIELD PD	**TRAFF**	TRAFFIC CONTROL	5
WASHINGTON PD	**TRAFF**	TRAFFIC CONTROL	9
NORTHAMPTON PD	**TRAFF**	TRAFFIC CONTROL	9
LEHIGH TWP PD	**TRAFF**	TRAFFIC CONTROL	9
MOORE TWP PD	**TRAFF**	TRAFFIC CONTROL	44
NAZARETH	**TRAFF**	TRAFFIC CONTROL	30
STOCKERTOWN	**TRAFF**	TRAFFIC CONTROL	6
BUSHKILL TWP PD	**TRAFF**	TRAFFIC CONTROL	45
U NAZARETH PD	**TRAFF**	TRAFFIC CONTROL	43
SBRPD	**TRAFF**	TRAFFIC CONTROL	34
COLONIAL REG PD	**TRAFF**	TRAFFIC CONTROL	65
CAD INCIDENTS:	854	TOTAL EVENT RESPONSE:	871

Department	Event Code	Event Description	Responses
BELFAST PSP	**TREE**	TREE DOWN	48
BETH PSP	**TREE**	TREE DOWN	5
FREEMANSBURG PD	**TREE**	TREE DOWN	6
HELLERTOWN PD	**TREE**	TREE DOWN	1
LOWER SAUCON PD	**TREE**	TREE DOWN	40
BETH TWSP PD	**TREE**	TREE DOWN	15
EASTON CITY PD	**TREE**	TREE DOWN	36
TATAMY PD	**TREE**	TREE DOWN	1
WILSON PD	**TREE**	TREE DOWN	8
FORKS TWSP PD	**TREE**	TREE DOWN	13
PALMER TWP PD	**TREE**	TREE DOWN	24
EAST BANGOR PD	**TREE**	TREE DOWN	1
ROSETO PD	**TREE**	TREE DOWN	1
WASHINGTON PD	**TREE**	TREE DOWN	11
NORTHAMPTON PD	**TREE**	TREE DOWN	1
LEHIGH TWP PD	**TREE**	TREE DOWN	18
MOORE TWP PD	**TREE**	TREE DOWN	31
NAZARETH	**TREE**	TREE DOWN	5
STOCKERTOWN	**TREE**	TREE DOWN	2
BUSHKILL TWP PD	**TREE**	TREE DOWN	20
U NAZARETH PD	**TREE**	TREE DOWN	5
SBRPD	**TREE**	TREE DOWN	15
PA FISH & BOAT	**TREE**	TREE DOWN	1
COLONIAL REG PD	**TREE**	TREE DOWN	21
CAD INCIDENTS:	319	TOTAL EVENT RESPONSE:	329

Department	Event Code	Event Description	Responses
SHERIFF	**TS**	TRAFFIC STOP	22
BELFAST PSP	**TS**	TRAFFIC STOP	3
BETHLEHEM CITY	**TS**	TRAFFIC STOP	1
FREEMANSBURG PD	**TS**	TRAFFIC STOP	1,103
HELLERTOWN PD	**TS**	TRAFFIC STOP	1,159
LOWER SAUCON PD	**TS**	TRAFFIC STOP	1,327
BETH TWSP PD	**TS**	TRAFFIC STOP	1,895
EASTON CITY PD	**TS**	TRAFFIC STOP	1,786
TATAMY PD	**TS**	TRAFFIC STOP	475
WILSON PD	**TS**	TRAFFIC STOP	814
FORKS TWSP PD	**TS**	TRAFFIC STOP	593
PALMER TWP PD	**TS**	TRAFFIC STOP	699
BANGOR PD	**TS**	TRAFFIC STOP	216
EAST BANGOR PD	**TS**	TRAFFIC STOP	102
PEN ARGYL PD	**TS**	TRAFFIC STOP	18
PORTLAND PD	**TS**	TRAFFIC STOP	45
ROSETO PD	**TS**	TRAFFIC STOP	176
WIND GAP PD	**TS**	TRAFFIC STOP	33
PLAINFIELD PD	**TS**	TRAFFIC STOP	16
WASHINGTON PD	**TS**	TRAFFIC STOP	80
NORTHAMPTON PD	**TS**	TRAFFIC STOP	77
LEHIGH TWP PD	**TS**	TRAFFIC STOP	188
MOORE TWP PD	**TS**	TRAFFIC STOP	406
NAZARETH	**TS**	TRAFFIC STOP	565
STOCKERTOWN	**TS**	TRAFFIC STOP	463
BUSHKILL TWP PD	**TS**	TRAFFIC STOP	280
U NAZARETH PD	**TS**	TRAFFIC STOP	486
SBRPD	**TS**	TRAFFIC STOP	674
COLONIAL REG PD	**TS**	TRAFFIC STOP	1,343
CAD INCIDENTS:	14,789	TOTAL EVENT RESPONSE:	15,045

Department	Event Code	Event Description	Responses
SHERIFF	**UGUEST**	UNWANTED GUEST	2
BELFAST PSP	**UGUEST**	UNWANTED GUEST	19
BETH PSP	**UGUEST**	UNWANTED GUEST	10
FREEMANSBURG PD	**UGUEST**	UNWANTED GUEST	15
HELLERTOWN PD	**UGUEST**	UNWANTED GUEST	16
LOWER SAUCON PD	**UGUEST**	UNWANTED GUEST	23
BETH TWSP PD	**UGUEST**	UNWANTED GUEST	67
EASTON CITY PD	**UGUEST**	UNWANTED GUEST	269
TATAMY PD	**UGUEST**	UNWANTED GUEST	2
WILSON PD	**UGUEST**	UNWANTED GUEST	67
FORKS TWSP PD	**UGUEST**	UNWANTED GUEST	23
PALMER TWP PD	**UGUEST**	UNWANTED GUEST	57
BANGOR PD	**UGUEST**	UNWANTED GUEST	26
EAST BANGOR PD	**UGUEST**	UNWANTED GUEST	5
PEN ARGYL PD	**UGUEST**	UNWANTED GUEST	4
PORTLAND PD	**UGUEST**	UNWANTED GUEST	3
ROSETO PD	**UGUEST**	UNWANTED GUEST	8
WIND GAP PD	**UGUEST**	UNWANTED GUEST	5
PLAINFIELD PD	**UGUEST**	UNWANTED GUEST	3
WASHINGTON PD	**UGUEST**	UNWANTED GUEST	15
NORTHAMPTON PD	**UGUEST**	UNWANTED GUEST	43
LEHIGH TWP PD	**UGUEST**	UNWANTED GUEST	28
MOORE TWP PD	**UGUEST**	UNWANTED GUEST	25
NAZARETH	**UGUEST**	UNWANTED GUEST	24
STOCKERTOWN	**UGUEST**	UNWANTED GUEST	5
BUSHKILL TWP PD	**UGUEST**	UNWANTED GUEST	15
U NAZARETH PD	**UGUEST**	UNWANTED GUEST	9
SBRPD	**UGUEST**	UNWANTED GUEST	34
COLONIAL REG PD	**UGUEST**	UNWANTED GUEST	53
CAD INCIDENTS:	835	TOTAL EVENT RESPONSE:	875
LOWER SAUCON PD	**UOS**	UNIT OUT OF SERVICE	1
OCA	**UOS**	UNIT OUT OF SERVICE	1
CAD INCIDENTS:	2	TOTAL EVENT RESPONSE:	2

Department	Event Code	Event Description	Responses
FREEMANSBURG PD	**VAC**	VACATION VIGILANCE REQUEST	5
HELLERTOWN PD	**VAC**	VACATION VIGILANCE REQUEST	3
LOWER SAUCON PD	**VAC**	VACATION VIGILANCE REQUEST	38
BETH TWSP PD	**VAC**	VACATION VIGILANCE REQUEST	26
EASTON CITY PD	**VAC**	VACATION VIGILANCE REQUEST	29
TATAMY PD	**VAC**	VACATION VIGILANCE REQUEST	31
WILSON PD	**VAC**	VACATION VIGILANCE REQUEST	6
FORKS TWSP PD	**VAC**	VACATION VIGILANCE REQUEST	20
PALMER TWP PD	**VAC**	VACATION VIGILANCE REQUEST	26
BANGOR PD	**VAC**	VACATION VIGILANCE REQUEST	2
ROSETO PD	**VAC**	VACATION VIGILANCE REQUEST	2
WIND GAP PD	**VAC**	VACATION VIGILANCE REQUEST	1
PLAINFIELD PD	**VAC**	VACATION VIGILANCE REQUEST	1
WASHINGTON PD	**VAC**	VACATION VIGILANCE REQUEST	1
NORTHAMPTON PD	**VAC**	VACATION VIGILANCE REQUEST	6
LEHIGH TWP PD	**VAC**	VACATION VIGILANCE REQUEST	2
MOORE TWP PD	**VAC**	VACATION VIGILANCE REQUEST	6
NAZARETH	**VAC**	VACATION VIGILANCE REQUEST	1
STOCKERTOWN	**VAC**	VACATION VIGILANCE REQUEST	1
BUSHKILL TWP PD	**VAC**	VACATION VIGILANCE REQUEST	127
U NAZARETH PD	**VAC**	VACATION VIGILANCE REQUEST	9
SBRPD	**VAC**	VACATION VIGILANCE REQUEST	6
COLONIAL REG PD	**VAC**	VACATION VIGILANCE REQUEST	28
CAD INCIDENTS:	376	TOTAL EVENT RESPONSE:	377

Department	Event Code	Event Description	Responses
BELFAST PSP	**VEHA**	ABANDONED VEHICLE	2
BETH PSP	**VEHA**	ABANDONED VEHICLE	2
FREEMANSBURG PD	**VEHA**	ABANDONED VEHICLE	4
HELLERTOWN PD	**VEHA**	ABANDONED VEHICLE	26
LOWER SAUCON PD	**VEHA**	ABANDONED VEHICLE	27
BETH TWSP PD	**VEHA**	ABANDONED VEHICLE	49
EASTON CITY PD	**VEHA**	ABANDONED VEHICLE	80
TATAMY PD	**VEHA**	ABANDONED VEHICLE	1
WILSON PD	**VEHA**	ABANDONED VEHICLE	45
FORKS TWSP PD	**VEHA**	ABANDONED VEHICLE	6
PALMER TWP PD	**VEHA**	ABANDONED VEHICLE	55
BANGOR PD	**VEHA**	ABANDONED VEHICLE	12
PEN ARGYL PD	**VEHA**	ABANDONED VEHICLE	2
ROSETO PD	**VEHA**	ABANDONED VEHICLE	1
WIND GAP PD	**VEHA**	ABANDONED VEHICLE	2
PLAINFIELD PD	**VEHA**	ABANDONED VEHICLE	3
WASHINGTON PD	**VEHA**	ABANDONED VEHICLE	4
NORTHAMPTON PD	**VEHA**	ABANDONED VEHICLE	17
LEHIGH TWP PD	**VEHA**	ABANDONED VEHICLE	6
MOORE TWP PD	**VEHA**	ABANDONED VEHICLE	9
NAZARETH	**VEHA**	ABANDONED VEHICLE	13
STOCKERTOWN	**VEHA**	ABANDONED VEHICLE	3
BUSHKILL TWP PD	**VEHA**	ABANDONED VEHICLE	2
U NAZARETH PD	**VEHA**	ABANDONED VEHICLE	5
SBRPD	**VEHA**	ABANDONED VEHICLE	11
COLONIAL REG PD	**VEHA**	ABANDONED VEHICLE	44
BASD POLICE	**VEHA**	ABANDONED VEHICLE	1
CAD INCIDENTS:	426	TOTAL EVENT RESPONSE:	432

Department	Event Code	Event Description	Responses
SHERIFF	**VEHD**	DISABLED VEHICLE	3
BELFAST PSP	**VEHD**	DISABLED VEHICLE	351
BETH PSP	**VEHD**	DISABLED VEHICLE	116
CONSTABLE	**VEHD**	DISABLED VEHICLE	1
BETHLEHEM CITY	**VEHD**	DISABLED VEHICLE	1
FREEMANSBURG PD	**VEHD**	DISABLED VEHICLE	26
HELLERTOWN PD	**VEHD**	DISABLED VEHICLE	28
LOWER SAUCON PD	**VEHD**	DISABLED VEHICLE	124
BETH TWSP PD	**VEHD**	DISABLED VEHICLE	188
EASTON CITY PD	**VEHD**	DISABLED VEHICLE	215
TATAMY PD	**VEHD**	DISABLED VEHICLE	6
WILSON PD	**VEHD**	DISABLED VEHICLE	79
FORKS TWSP PD	**VEHD**	DISABLED VEHICLE	84
PALMER TWP PD	**VEHD**	DISABLED VEHICLE	200
BANGOR PD	**VEHD**	DISABLED VEHICLE	34
EAST BANGOR PD	**VEHD**	DISABLED VEHICLE	8
PEN ARGYL PD	**VEHD**	DISABLED VEHICLE	5
PORTLAND PD	**VEHD**	DISABLED VEHICLE	1
ROSETO PD	**VEHD**	DISABLED VEHICLE	12
WIND GAP PD	**VEHD**	DISABLED VEHICLE	6
PLAINFIELD PD	**VEHD**	DISABLED VEHICLE	26
WASHINGTON PD	**VEHD**	DISABLED VEHICLE	45
NORTHAMPTON PD	**VEHD**	DISABLED VEHICLE	33
LEHIGH TWP PD	**VEHD**	DISABLED VEHICLE	74
MOORE TWP PD	**VEHD**	DISABLED VEHICLE	83
NAZARETH	**VEHD**	DISABLED VEHICLE	27
STOCKERTOWN	**VEHD**	DISABLED VEHICLE	12
BUSHKILL TWP PD	**VEHD**	DISABLED VEHICLE	54
U NAZARETH PD	**VEHD**	DISABLED VEHICLE	59
SBRPD	**VEHD**	DISABLED VEHICLE	52
COLONIAL REG PD	**VEHD**	DISABLED VEHICLE	265
CAD INCIDENTS:	2,141	TOTAL EVENT RESPONSE:	2,218

Department	Event Code	Event Description	Responses
BELFAST PSP	**VEHS**	STOLEN VEHICLE	7
BETH PSP	**VEHS**	STOLEN VEHICLE	1
FREEMANSBURG PD	**VEHS**	STOLEN VEHICLE	10
HELLERTOWN PD	**VEHS**	STOLEN VEHICLE	6
LOWER SAUCON PD	**VEHS**	STOLEN VEHICLE	4
BETH TWSP PD	**VEHS**	STOLEN VEHICLE	20
EASTON CITY PD	**VEHS**	STOLEN VEHICLE	109
TATAMY PD	**VEHS**	STOLEN VEHICLE	2
WILSON PD	**VEHS**	STOLEN VEHICLE	29
FORKS TWSP PD	**VEHS**	STOLEN VEHICLE	14
PALMER TWP PD	**VEHS**	STOLEN VEHICLE	35
BANGOR PD	**VEHS**	STOLEN VEHICLE	10
PEN ARGYL PD	**VEHS**	STOLEN VEHICLE	2
WIND GAP PD	**VEHS**	STOLEN VEHICLE	2
WASHINGTON PD	**VEHS**	STOLEN VEHICLE	7
NORTHAMPTON PD	**VEHS**	STOLEN VEHICLE	10
LEHIGH TWP PD	**VEHS**	STOLEN VEHICLE	6
MOORE TWP PD	**VEHS**	STOLEN VEHICLE	4
NAZARETH	**VEHS**	STOLEN VEHICLE	6
BUSHKILL TWP PD	**VEHS**	STOLEN VEHICLE	6
U NAZARETH PD	**VEHS**	STOLEN VEHICLE	2
SBRPD	**VEHS**	STOLEN VEHICLE	18
COLONIAL REG PD	**VEHS**	STOLEN VEHICLE	21
CAD INCIDENTS:	321	TOTAL EVENT RESPONSE:	331

Department	Event Code	Event Description	Responses
SHERIFF	**WANT**	WARRANT SERVICE	229
BELFAST PSP	**WANT**	WARRANT SERVICE	5
BETH PSP	**WANT**	WARRANT SERVICE	4
NC PRISON	**WANT**	WARRANT SERVICE	1
CONSTABLE	**WANT**	WARRANT SERVICE	64
FREEMANSBURG PD	**WANT**	WARRANT SERVICE	27
HELLERTOWN PD	**WANT**	WARRANT SERVICE	37
LOWER SAUCON PD	**WANT**	WARRANT SERVICE	48
BETH TWSP PD	**WANT**	WARRANT SERVICE	79
EASTON CITY PD	**WANT**	WARRANT SERVICE	312
TATAMY PD	**WANT**	WARRANT SERVICE	6
WILSON PD	**WANT**	WARRANT SERVICE	79
FORKS TWSP PD	**WANT**	WARRANT SERVICE	22
PALMER TWP PD	**WANT**	WARRANT SERVICE	55
BANGOR PD	**WANT**	WARRANT SERVICE	51
EAST BANGOR PD	**WANT**	WARRANT SERVICE	14
PEN ARGYL PD	**WANT**	WARRANT SERVICE	11
PORTLAND PD	**WANT**	WARRANT SERVICE	14
ROSETO PD	**WANT**	WARRANT SERVICE	9
WIND GAP PD	**WANT**	WARRANT SERVICE	2
PLAINFIELD PD	**WANT**	WARRANT SERVICE	1
WASHINGTON PD	**WANT**	WARRANT SERVICE	8
NORTHAMPTON PD	**WANT**	WARRANT SERVICE	24
LEHIGH TWP PD	**WANT**	WARRANT SERVICE	20
MOORE TWP PD	**WANT**	WARRANT SERVICE	22
NAZARETH	**WANT**	WARRANT SERVICE	26
STOCKERTOWN	**WANT**	WARRANT SERVICE	7
BUSHKILL TWP PD	**WANT**	WARRANT SERVICE	27
U NAZARETH PD	**WANT**	WARRANT SERVICE	14
SBRPD	**WANT**	WARRANT SERVICE	36
COLONIAL REG PD	**WANT**	WARRANT SERVICE	85
NASD PD	**WANT**	WARRANT SERVICE	1
CAD INCIDENTS:	1,127	TOTAL EVENT RESPONSE:	1,340

Department	Event Code	Event Description	Responses
SHERIFF	**WELFAR**	WELFARE CHECK	2
BELFAST PSP	**WELFAR**	WELFARE CHECK	79
BETH PSP	**WELFAR**	WELFARE CHECK	53
CO CORONER	**WELFAR**	WELFARE CHECK	9
FREEMANSBURG PD	**WELFAR**	WELFARE CHECK	32
HELLERTOWN PD	**WELFAR**	WELFARE CHECK	68
LOWER SAUCON PD	**WELFAR**	WELFARE CHECK	62
BETH TWSP PD	**WELFAR**	WELFARE CHECK	217
EASTON CITY PD	**WELFAR**	WELFARE CHECK	427
TATAMY PD	**WELFAR**	WELFARE CHECK	8
WILSON PD	**WELFAR**	WELFARE CHECK	138
FORKS TWSP PD	**WELFAR**	WELFARE CHECK	92
PALMER TWP PD	**WELFAR**	WELFARE CHECK	215
BANGOR PD	**WELFAR**	WELFARE CHECK	100
EAST BANGOR PD	**WELFAR**	WELFARE CHECK	7
PEN ARGYL PD	**WELFAR**	WELFARE CHECK	8
PORTLAND PD	**WELFAR**	WELFARE CHECK	2
ROSETO PD	**WELFAR**	WELFARE CHECK	17
WIND GAP PD	**WELFAR**	WELFARE CHECK	11
PLAINFIELD PD	**WELFAR**	WELFARE CHECK	15
WASHINGTON PD	**WELFAR**	WELFARE CHECK	38
NORTHAMPTON PD	**WELFAR**	WELFARE CHECK	103
LEHIGH TWP PD	**WELFAR**	WELFARE CHECK	53
MOORE TWP PD	**WELFAR**	WELFARE CHECK	52
NAZARETH	**WELFAR**	WELFARE CHECK	84
STOCKERTOWN	**WELFAR**	WELFARE CHECK	2
BUSHKILL TWP PD	**WELFAR**	WELFARE CHECK	53
U NAZARETH PD	**WELFAR**	WELFARE CHECK	50
SBRPD	**WELFAR**	WELFARE CHECK	123
COLONIAL REG PD	**WELFAR**	WELFARE CHECK	166
NASDPD	**WELFAR**	WELFARE CHECK	1
EASD	**WELFAR**	WELFARE CHECK	3
NASD PD	**WELFAR**	WELFARE CHECK	1
CAD INCIDENTS:	2,138	TOTAL EVENT RESPONSE:	2,291

Department	Event Code	Event Description	Responses
BELFAST PSP	**WIRE**	WIRE (GENERAL PROBLEM)	11
BETH PSP	**WIRE**	WIRE (GENERAL PROBLEM)	2
FREEMANSBURG PD	**WIRE**	WIRE (GENERAL PROBLEM)	1
HELLERTOWN PD	**WIRE**	WIRE (GENERAL PROBLEM)	3
LOWER SAUCON PD	**WIRE**	WIRE (GENERAL PROBLEM)	4
BETH TWSP PD	**WIRE**	WIRE (GENERAL PROBLEM)	7
EASTON CITY PD	**WIRE**	WIRE (GENERAL PROBLEM)	21
TATAMY PD	**WIRE**	WIRE (GENERAL PROBLEM)	1
WILSON PD	**WIRE**	WIRE (GENERAL PROBLEM)	7
FORKS TWSP PD	**WIRE**	WIRE (GENERAL PROBLEM)	8
PALMER TWP PD	**WIRE**	WIRE (GENERAL PROBLEM)	21
BANGOR PD	**WIRE**	WIRE (GENERAL PROBLEM)	4
PEN ARGYL PD	**WIRE**	WIRE (GENERAL PROBLEM)	2
WIND GAP PD	**WIRE**	WIRE (GENERAL PROBLEM)	1
WASHINGTON PD	**WIRE**	WIRE (GENERAL PROBLEM)	4
NORTHAMPTON PD	**WIRE**	WIRE (GENERAL PROBLEM)	6
LEHIGH TWP PD	**WIRE**	WIRE (GENERAL PROBLEM)	4
MOORE TWP PD	**WIRE**	WIRE (GENERAL PROBLEM)	6
NAZARETH	**WIRE**	WIRE (GENERAL PROBLEM)	6
BUSHKILL TWP PD	**WIRE**	WIRE (GENERAL PROBLEM)	7
U NAZARETH PD	**WIRE**	WIRE (GENERAL PROBLEM)	1
SBRPD	**WIRE**	WIRE (GENERAL PROBLEM)	9
COLONIAL REG PD	**WIRE**	WIRE (GENERAL PROBLEM)	8
CAD INCIDENTS:	141	TOTAL EVENT RESPONSE:	144
BELFAST PSP	**WIRED**	WIRES DOWN	24
BETH PSP	**WIRED**	WIRES DOWN	7
FREEMANSBURG PD	**WIRED**	WIRES DOWN	2
HELLERTOWN PD	**WIRED**	WIRES DOWN	6
LOWER SAUCON PD	**WIRED**	WIRES DOWN	7
BETH TWSP PD	**WIRED**	WIRES DOWN	12
EASTON CITY PD	**WIRED**	WIRES DOWN	42
WILSON PD	**WIRED**	WIRES DOWN	17
FORKS TWSP PD	**WIRED**	WIRES DOWN	9
PALMER TWP PD	**WIRED**	WIRES DOWN	30
BANGOR PD	**WIRED**	WIRES DOWN	8
PEN ARGYL PD	**WIRED**	WIRES DOWN	1
ROSETO PD	**WIRED**	WIRES DOWN	1
PLAINFIELD PD	**WIRED**	WIRES DOWN	3
WASHINGTON PD	**WIRED**	WIRES DOWN	8
NORTHAMPTON PD	**WIRED**	WIRES DOWN	11
LEHIGH TWP PD	**WIRED**	WIRES DOWN	8
MOORE TWP PD	**WIRED**	WIRES DOWN	9
NAZARETH	**WIRED**	WIRES DOWN	18
STOCKERTOWN	**WIRED**	WIRES DOWN	1
BUSHKILL TWP PD	**WIRED**	WIRES DOWN	16
U NAZARETH PD	**WIRED**	WIRES DOWN	4
SBRPD	**WIRED**	WIRES DOWN	13
COLONIAL REG PD	**WIRED**	WIRES DOWN	19
CAD INCIDENTS:	264	TOTAL EVENT RESPONSE:	276

Department	Event Code	Event Description	Responses

TOTAL CAD INCIDENTS INCLUDED:	153,210	RESPONSE TOTAL:	158,359

Note: When selecting multiple departments, calls will be calculated once for all departments that responded.

MCM
Consulting Group, Inc.
Solutions for an unsafe world.

107 Kathy Ann Court
McMurray, PA 15317

Lehigh Valley 9-1-1
Analysis & Strategic Plan

Appendix E

Sample Consolidation Contract

DRAFT

MCM
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Solutions for an unsafe world.

107 Kathy Ann Court
McMurray, PA 15317

Sample Consolidation Contract

Attached, purely for example only, is the contract that Allegheny County and the City of Pittsburgh utilized when their respective PSAPs were consolidated.

DRAFT

ALLEGHENY COUNTY
CONTRACT LOG
CONTRACT ADMINISTRATOR
412-350-7377

NUMBER #337-04

Date Approved: 4/1/04

Date received from Law Department: 4/7/04
Date forwarded to Controller: 4/7/04
Date received from Controller:
Date returned to Department:

To: DIRECTOR
Department: EMERGENCY SERVICES

When billing please refer:

From: COUNTY MANAGER

Agreement #:

Contract #:

Vendor Name: CITY OF PITTSBURGH

Description:
To enter into an Agreement to merger the City of Pittsburgh's 9-1-1 Center with Allegheny County's 9-1-1 Center
****

CC: Controller

[redacted]

CONTRACT FORM

COUNTY OF ALLEGHENY

D. DePalma
Prepared by

(412) 473-3320
Phone Number

OU # _____

OS # _____

OF # _____

Department Emergency Services

Vendor City of Pittsburgh

Vendor # _____

Funder # _____
(if revenue)

Year 2004

Executive Action No. 337-04

	COST CENTER/JOB NUMBER	OBJECT/ACCOUNT #	SUBSIDIARY/COST CODE	AMOUNT
1	33010001			
2				
3				
4				
5				
6	This Agreement is to outline the responsibilities of the City and County during the transition			
7	period of the City County merger through 2004. The City will continue to pay for their eligible			
8	expenses from the fees they collect. The County will continue to pay for their eligible			
9	expenditures from the fees we collect.			
10				
			Contract Total	

CONTROLLER'S OFFICE USE ONLY	
CONTRACTS SECTION	
AGREEMENT NO.	30799.07
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Revised 1/03

REQUEST FOR EXECUTIVE ACTION

NUMBER 337-04

DEPARTMENT: Emergency Services
ADDRESS: 400 N. Lexington Street
Pittsburgh, PA 15208
CONTACT: D. DePalma **EXT.:** 473-3320

SIGNATURE:

DIVISION MANAGER — DATE

SIGNATURE:

DIRECTOR — DATE 3/10/2004

DATE SUBMITTED TO COUNTY MANAGER:

EST. COST:
EST. REVENUE:
FUTURE IMPACT:

CHECK APPROPRIATE BOX:
☐ Operating ☐ Capital ☐ Grant
INDEX CODE:
SUBOBJ: **PROJECT NO:**
INCLUDED IN BUDGET: ☐ YES ☐ NO

SUMMARY:
The Department of Emergency Services requests authorization to ENTER INTO AN AGREEMENT WITH THE CITY OF PITTSBURGH TO MERGER THE CITY OF PITTSBURGH'S 9-1-1 CENTER WITH ALLEGHENY COUNTY'S 9-1-1 CENTER.

EXPLANATION:
The Department of Emergency Services is requesting autherization to enter into an agreement with the City of Pittsburgh to merger the City of Pittsburgh's 9-1-1 Center located at Railroad Street with Allegheny County's 9-1-1 Center located at N. Lexington Street as per the attached agreement. The period in which the relocation and merger will occur of the City of Pittsburgh's 9-1-1 Center to the Allegheny County's 9-1-1 Center is March 10, 2004 through January 1, 2005.

cc: Controller
Law Department
Budget & Finance

Certified: County Manager

Date:

Pennsylvania
The City of Pittsburgh, Pennsylvania
and the County of Allegheny, Pennsylvania

This agreement made and entered into between the City of Pittsburgh, a municipal corporation of the Commonwealth of Pennsylvania (hereinafter "the City"), and Allegheny County, a political subdivision of the Commonwealth of Pennsylvania (hereinafter "the County").

WITNESSETH:

WHEREAS, The City and the County have independent 9-1-1 systems established under the provisions of Act 78; and

WHEREAS, the City and the County have agreed that the provision of 9-1-1 services can be more effectively and efficiently provided to residents of the City and the County as part of a consolidated countywide 9-1-1 system; and

WHEREAS, the City will cease operating its independent 9-1-1 system effective January 1, 2005; and

WHEREAS, the County will therefore accept full responsibility for providing 9-1-1 services to City residents on January 1, 2005, pursuant to Act of 1990, P.L. 340, No. 78 (hereinafter "Act 78"); and

WHEREAS, the City and the County hereby agree to consolidate the two separate 9-1-1 systems into a single 9-1-1 response system as further outlined in this Agreement; and

WHEREAS, the City and the County hereby agree to jointly develop a Transition Plan, which shall address the operational and logistical needs of both the City and the County during the three phases of this transition; and

WHEREAS, the City and the County agree that the goal of consolidation is to provide the residents of the County and the City with the best possible 9-1-1 service in the most cost-effective and efficient manner possible; and

WHEREAS, the City and the County agree to work cooperatively during the Transition Period to integrate City and County operations and personnel; and

WHEREAS, the County, at no cost to the City, has purchased and installed telephone equipment to be used by the City prior to consolidation, and

WHEREAS, the City and the County recognize that the transition to a consolidated 9-1-1 system requires the prior approval of the Pennsylvania Emergency Management Agency (hereinafter "PEMA") and the Pennsylvania Public Utility Commission (hereinafter "PUC").

NOW, THEREFORE, in consideration of the mutual premises and covenants contained herein, and intending to be legally bound hereby, the parties agree to the following.

I. DEFINITIONS

"9-1-1 Account" shall mean the restricted fund or trust established by the City in accordance with Act 78, for the receipt and distribution of the 9-1-1 subscription fee.

"9-1-1 emergency communications system" or "9-1-1 system" shall be defined as provided in Act 78, §2, which is a "...system which permits a person dialing 911 by telephone to be connected to a public safety answering point, via normal telephone facilities, for the reporting of police, fire, medical or other emergency situations...."

"AVL" shall mean Automatic Vehicle Location.

"CAD" shall mean Computer Aided Dispatch.

"City Assets" shall mean equipment, systems, and software, currently owned or which may be purchased by the City, that are identified as necessary elements to facilitate the relocation the City 9-1-1 system from the City location to the County location and for the operation of the City 9-1-1 system from the County location.

"City Emergency Management Assets" shall mean equipment, systems and software purchased by the City for the purpose of managing disaster or catastrophe events within the City of Pittsburgh.

"The City" shall mean the City of Pittsburgh, a municipal corporation of the Commonwealth of Pennsylvania.

"City Location" shall mean the current location of the City's Emergency Operations Center for the provision of 9-1-1 service, which is currently located at 2925 Railroad Street, Pittsburgh, PA 15201.

"County Assets" shall mean equipment, systems, software, and all other necessary elements currently owned or which may be purchased by the County to provide 9-1-1 service as part of the County 9-1-1 system.

"The County" shall mean the County of Allegheny, a political subdivision of the Commonwealth of Pennsylvania, or its duly appointed representative.

"County Location" shall mean the County's location for the provision of 9-1-1 services, which is currently located at 400 North Lexington Avenue, Pittsburgh, PA 15208.

"County Telephone System" shall mean the Sprint/CML 9-1-1 telephony equipment, purchased and installed at the City Location by the County (at no cost to the City), which does consist of fourteen (14) PC-based 9-1-1 telephony consoles including fourteen (14) 17-inch LCD flat panel monitors, 1 SMART Terminal for records management, CAT-5 (certified) cabling, CAD interface, and a system printer.

"Dispatch Services" shall include all communications and support services provided to support police, fire, EMS, and other emergency response services.

"Employees deemed to be in good standing" shall be defined as any City 9-1-1 telecommunications employee who has made application to the County and is available for duty in the 24hr / 7 day environment of the dispatch center including, shift work, weekends, holidays and overtime.

"Employees deemed to NOT be in good standing" shall be defined as any employee who has not filed application for employment with the County as prescribed in this agreement, is not available for duty in the 24hr / 7 day environment of the dispatch center, including shift work, weekends, holidays and overtime or who may be on medical leave as of December 31, 2004 or who has received more than one suspension from duty in the two years prior to December 31, 2004.

"MDC" shall mean Mobile Data Computer.

"Operation Costs" shall include those defined as eligible and ineligible as provided in Act 78, §8, which may be incurred in the day-to-day operation of a 9-1-1 System.

"Phase 1" shall be defined as the period of the planning and reconstruction of the County Location, in preparation for the physical move of the City's 9-1-1 system to the County Location. Phase 1 shall begin upon the effective date of this Agreement and shall end when the City physically relocates its 9-1-1 system from the City Location to the County Location.

"Phase 2" shall be defined as the period wherein the City's 9-1-1 system is relocated to the County Location, and the City operates its 9-1-1 system from the County Location. Phase 2 shall end no later than December 31, 2004.

"Phase 3" shall be defined as the period wherein the City ceases operating its own independent 9-1-1 system and transfers ownership of its 9-1-1 system to the County. The County shall commence operation of a consolidated 9-1-1 system under the direct control of the County. Phase 3 shall begin immediately after the end of Phase 2, or by January 1, 2005, at the latest.

"Public Safety Answering Point" or "PSAP" shall be defined as provided in Act 78, §2, which is "the first point, at which calls for emergency assistance from individuals are answered, 24 hours a day.

"Transition Date" shall be defined as January 1, 2005, the date upon which the City ceases operating its own separate and independent 9-1-1 system and the County begins providing consolidated 9-1-1 services from the County Location.

"Transition Period" shall be defined as the time period beginning on the effective date of this Agreement and ending on December 31, 2004.

"Transition Plan" shall be defined as a jointly-developed working document that addresses the operational and logistical needs of both the City and the County during the three Phases of the Transition Period.

II. SCOPE OF THE AGREEMENT

As of the effective date of this Agreement, the City shall begin the three phases of transitioning the provisioning of 9-1-1 services for City residents from the City to the County. The City and County agree hereby to the process for (a) transferring City Assets, equipment, and contracts; (b) redeploying City employees; (c) the hiring of eligible City employees by the County; (d) assigning revenues and expenses associated with the City's current provision of 9-1-1 service; (e) assigning costs associated with the provision of 9-1-1 service during the Transition Period; and (f) ensuring optimal service levels. The City will discontinue providing 9-1-1 services to City residents on January 1, 2005; however this date may be contingent upon prior approval of the County's consolidated 9-1-1 plan by the PEMA and the PUC.

III. TRANSITION PLAN

A. Subsequent to this Agreement, a Transition Plan, as defined in Section I of this agreement, shall be jointly developed by the City and the County.

B. The Mayor of the City will appoint a liaison to coordinate a Transition Plan, on behalf of City public safety bureaus. The liaison will ensure that current levels of 9-1-1 service are maintained during the Transition Period and subsequent consolidation.

C. The County Executive will appoint a liaison to coordinate a Transition Plan, on behalf of County public safety agencies. The liaison will ensure that current levels of 9-1-1 service are maintained during the Transition Period and subsequent consolidation.

D. The liaisons will jointly develop the Transition Plan, which shall be developed with the expert advice of Law Enforcement, EMS, Fire, Emergency Management, and 9-1-1 officials. The Transition Plan will meet or exceed the current operational needs of the City's police, fire, and EMS agencies, as well as the County's law enforcement, fire, and EMS agencies. The Transition Plan shall include, but not be limited to:

1) ensuring that the citizens of the County and City are provided with the best possible 9-1-1 service in the most cost effective and efficient manner possible;
2) identifying City and County assets that will be needed or required for provisioning or reconfiguring the consolidation of the two separate 9-1-1 systems ultimately into one system;
3) relocation of employees of the City;
4) hiring of eligible City employees by the County;
5) assigning of revenues and costs associated with consolidating the 9-1-1 systems;
6) developing policies and procedures to ensure optimal levels of service, for both the County and the City, during each Phase of the transition; and
7) Identifying equipment and systems required to provide current levels of services from the County Location.

IV. TRANSITION PERIOD

To accomplish the merger of City 9-1-1 services into the County's system during the Transition Period, the parties agree to a three-Phase approach, designated as Phase 1, Phase 2, and Phase 3.

V. PHASE 1

A. General

1. Phase 1 shall begin upon the effective date of this Agreement, and shall end when the City relocates its 9-1-1 system to the County Location.
2. Phase 1 shall consist of the preparation for and relocation of the City 9-1-1 System to the County Location.
3. Phase 1 shall include the development of the Transition Plan, as described in Section III.
4. The County, at no cost to the City, shall prepare the County Location for the transition of the City's 9-1-1 system from the City Location to the County Location.
5. The City, at no cost to the County, shall prepare a relocation plan. Such plan shall include the purchase and installation of dispatch console equipment needed to dispatch City emergency services from the County Location and those costs related to physical relocation unless otherwise noted in this agreement.

B. Equipment and Operations

1. The City will retain ownership of 9-1-1 equipment and systems through December 31, 2004. Such equipment includes, but is not limited to, the hardware and software for the following systems: Microwave system and radio infrastructure; Tiburon CAD and CARS; MDC message switch; EAS; CRIMES (Police RMS); Towing Dispatch and Management System; and logger/recorders.
2. All portions and aspects of the City's current 9-1-1 system will remain at the City Location under the direction and control of the City.
3. The City, at its own cost, shall purchase eleven (11) Motorola Gold Elite radio consoles necessary for the provision of dispatch services. The City, at no cost to the County, shall install these radio consoles at the County Location. The consoles shall remain the property of the City through December 31, 2004; at such point, the City shall transfer ownership of these radio consoles, where they will become the property and assets of the County. After installation, nothing in this section shall be construed so as to prohibit the County, at no cost to the City, from upgrading and integrating its radio system to these consoles.

4. The City, at no cost to the County, shall continue to provide 9-1-1 service to City residents/citizens. The City shall be responsible for managing services and employees necessary for the provision of 9-1-1 service for the City from the City Location.

5. The City, at no cost to the County, shall be responsible for all operation costs associated with the provision of 9-1-1 service from the City location.

6. The County owned, Sprint CML telephone system and related equipment currently being used by the City for the provision of 9-1-1 service shall, at all times, remain the property of the County, whether at the City Location or at the County Location. In the event that this agreement is terminated such that the City continues to provide 9-1-1 service after December 31, 2004, the City shall compensate the County for the full cost of the installation, expansion, maintenance, and use of the County's telephone system. Cost shall be retroactive to installation and include equipment, installation, operation and maintenance.

7. The County, at no cost to the City, agrees to provide connectivity between the City Location and the County Location for the purpose of remote operation of the City's public safety radio, microwave, and related dispatch equipment from the County Location. The City, at no cost to the County, agrees to provide any connectivity for the City's administrative needs deemed ineligible in accordance with Act 78.

8. The County, at no cost to the City, shall undertake construction, reconstruction, and modification of space at the County Location so that the City will be able to provide 9-1-1 service from the County Location during Phase 2 of the Transition Period.

9. The County shall provide the City access to the County facility, for planning and inspection purposes during Phase 1.

10. The City shall assist the County in evaluating the City's 9-1-1 system for compatibility with and planning for the relocation of the City 9-1-1 system to the County Location.

11. The City and the County shall mutually agree that Phase 1 is complete prior to the City deploying its workforce.

C. Personnel

1. Employees of the City covered by the collective bargaining agreement between the City and the American Federation of State, County and Municipal Employees (hereinafter "AFSCME"), Local 2719 shall remain City employees for the duration of Phase 1.

2. For City employees who are not covered by a collective bargaining agreement currently and who will not be covered by a collective bargaining agreement if they become County employees, the County may make employment offers to these employees at any time during Phase 1.

3. The City and County shall develop a formal process to be used to resolve disputes and conflicts between City and County personnel during Phase 2. Such process shall be in place upon commencement of Phase 2.

D. Operating Expenses and Revenues

1. The City shall be responsible for all City 9-1-1 operating expenses and personnel costs. The City will continue to collect the monthly 9-1-1 contribution rate on all telephone subscribers identified in the City's 9-1-1 Plan, as provided for in Act 78, accrued through December 31, 2004. The City shall use the monthly 9-1-1 surcharge to pay for any costs associated with the provision of 9-1-1 service in a manner consistent with Act 78.

E. Emergency Management

1. Both the County and City shall retain their autonomy and authority in their respective Emergency Management Systems, including the receipt of funds from the PEMA.

2. The County shall provide space in its Situation Room for the City's Emergency Operations Center. This will include the eventual relocation of certain City Emergency Management Assets to the County Location. Any City Emergency Management Assets that are relocated to the County shall remain the property of the City at all times.

3. The County, at no cost to the City, shall provide space, as deemed appropriate by the County, in the County's Situation Room. This space may include, but not be limited to, operational space for City emergency management staff during times of City emergencies and may include integrated space for larger, cross-jurisdictional emergencies.

VI. PHASE 2

A. General

1. Phase 2 shall begin when the City's 9-1-1 System is relocated to the County Location. Phase 2 shall end on December 31, 2004.

2. The City, at its own expense, shall provide the full operational and support staff required to operate the City's 9-1-1 services from the County Location during Phase 2 in order to provide 9-1-1 service to the City from the County Location. The City shall be responsible for managing the City resources and employees

necessary for the provision of 9-1-1 services to the City from the County Location. The City shall be responsible for any operations costs associated with the operation and maintenance of its 9-1-1 system from the County Location.

3. The County, at its own expense, shall provide sufficient space for the City at the County Location.

B. Equipment and Operations

1. The City shall retain ownership of 9-1-1 equipment and systems relocated to the County Location through December 31, 2004. This includes, but is not limited to, the hardware and software for the following systems: Microwave system and radio infrastructure; Tiburon CAD and CARS; MDC message switch; EAS; CRIMES (Police RMS); Towing Dispatch and Management System; and logger/recorders. The City shall retain legal and financial responsibility for the maintenance and repair of these systems and shall maintain hardware and software throughout Phase 2.

2. The City shall continue to maintain the City Location, including, but not limited to, climate control, security, a back-up generator, and UPS to facilitate remote access to the City and County equipment needed to support the City 9-1-1 system from the County Location. The City shall permit the County to use the City Location as a back-up PSAP in case of emergency.

3. The transition plan shall include City CAD capability through December 31, 2004. The goal of a seamless relocation of CAD from the City to the County has been established.

4. The County shall provide its County telephone system and work stations for City use at the County Location.

5. The County shall use its logger recorder equipment to record City 9-1-1 calls and related radio transmissions. The County shall archive tapes of all City 9-1-1 calls and radio activity for a period of at least one hundred eighty (180) days. The County shall provide copies of tapes of City 9-1-1 calls and radio activity, or CAD printouts, upon request by authorized City employees. The transition plan shall provision for the re-recording of City 9-1-1 calls and related radio traffic which may be required by City public safety agencies.

6. The City and County will develop protocols for incident and records requests from public safety bureaus, which shall be implemented January 1, 2005.

C. Personnel

1. City employees covered by the collective bargaining agreement between the City and the American Federation of State, County and Municipal Employees (hereinafter "AFSCME"), Local 2719, shall remain City employees for the duration of Phase 2.

2. The County may hire any City employees who currently are not covered by a collective bargaining agreement and who will not be covered by a collective bargaining agreement as County employees at any point during Phase 2.

3. The City shall designate a Manager, who will be responsible for supervising City personnel deployed to the County Location. The Manager shall be responsible for supervising all City personnel, interpreting City policy for City personnel, and taking any remedial action, including, but not limited to, issuing disciplinary action to City personnel deployed to the County Location. The Manager shall represent the City in all disciplinary hearings as outlined by the collective bargaining agreement between the City and AFSCME, Local 2719.

4. Notwithstanding any other provision in this Agreement to the contrary, the County shall not at any time be required to offer employment to or accept any City employee for employment as a County employee unless such employee is "in good standing," as defined in Section I of this Agreement.

5. The County reserves the right, on a case-by-case basis, to extend an offer of employment to any employee deemed "not in good standing."

6. The City agrees to identify employees who are "in good standing" no later than June 1, 2004.

7. Effective June 2, 2004, the County may begin to tender conditional offers of employment to any City employee that is "in good standing," as defined in Section I of this Agreement, for the purpose of determining projected staffing levels. Any City employee who accepts the County's conditional offer of employment in writing within 14 calendar days of such offer is eligible for employment by the County effective January 1, 2005.

    a. Any City employee who does not accept the County's conditional employment offer within such 14-day period, may submit an application of employment with the County; provided, however, that the County shall not be required to offer employment to any such employee. The decision whether to offer employment to any such employee shall lie solely with the County.

8. Any City employee who accepts the County's offer of conditional employment as provided in subsection (a) above, shall remain an employee of the City through December 31, 2004.

9. If a City employee accepts the County's conditional offer of employment, and is subsequently determined not to be "in good standing" at any point between June 1, 2004 and December 31, 2004, then the County shall not be required to make a formal offer of employment to such employee.

10. Nothing in this agreement shall prohibit a City employee from voluntarily becoming a County employee; provided, however, such employee shall not be permitted to work in the City operation, until after the transition date.

11. The City and the County mutually agree to operate under the same policies regarding employee workplace conduct to ensure a consistent standard of conduct in the County Location. The City and County agree that such uniformity will assist employees and management in adjusting to the transition.

D. Operating Expenses and Revenues

1. The City shall continue to collect and accrue through December 31, 2004, the monthly contribution rate for telephone subscribers identified in the City's 9-1-1 Plan and in a manner consistent with Act 78.

2. The City shall be responsible for eligible and ineligible 9-1-1 operating expenses and personnel costs accrued through December 31, 2004 unless otherwise noted in this agreement.

3. The City shall use the revenue from the monthly contribution rate to pay for recurring and nonrecurring expenses associated with its 9-1-1 system, in a manner consistent with Act 78.

4. The County shall not charge the City rent or any costs associated with the operation and maintenance of the County Facility through December 31, 2004.

VII. PHASE 3

A. General

1. Phase 3, for the purpose of this agreement, shall begin at 00:00:01 hours on January 1, 2005.

2. Effective January 1, 2005, the City shall cease operations of its separate and independent 9-1-1 System, and shall transfer ownership to the County of the City's 9-1-1 System, and City assets and components required to support dispatch operations for the City's dispatch services.

3. Effective January 1, 2005, the County shall begin collecting the monthly contribution rate from applicable telephone subscribers as provided for in the County's amended 9-1-1 Plan, and in a manner consistent with Act 78; provided, however, that prior approval of the County 9-1-1 Plan and contribution rate has been obtained by the PEMA and the PUC, or as provided by Act 78.

B. Equipment and Operations

1. Effective January 1, 2005, the City shall transfer to the County all of the City's rights and interest in the City Assets and as identified in Exhibit B hereto. The City shall identify all equipment and systems that have maintenance agreements in force on the Transition Date. The City shall make every reasonable effort to contact service providers to have such maintenance agreements transferred to the County. For any maintenance agreement that is not transferable, the City will cancel it after giving the County written notice 30 days in advance of the City's intent to cancel such agreement. The City, at no cost to the County, shall continue to house County 9-1-1 Assets at the City Location; provided, however, such County 9-1-1 Assets are used as part of the 9-1-1 system infrastructure serving City residents.

2. The County will assume responsibility for the continued operation and maintenance of transferred 9-1-1 hardware, software, and related equipment.

3. The City will continue to provide utilities, climate control, security, generator, and UPS at the City Location to house all equipment transferred to the County and which supports the consolidated 9-1-1 system.

4. The City, at no cost to the County, shall continue to house all County Assets remaining at the City Location. If the City deems it necessary to use the City Location for an alternate use, it shall provide the County with a written notice of one year to vacate the City Location.

5. If the City sells the City Location to a private entity, the City shall include in the terms of the sale as a cost to buyer(s) the relocation, transfer, replacement, or reconfiguration of all assets housed or controlled in or from the City Location that are deemed essential to the provisioning of 9-1-1 and dispatch services. Any cost not passed to the buyer(s) shall be evenly shared by the County and City.

6. The operation of the consolidated 9-1-1 system shall be under the direction and control of the Chief of the Department of Emergency Services of Allegheny County.

7. The County shall operate the consolidated 9-1-1 system in accordance with the operational standards set forth in Act 78, along with 16 Pennsylvania Code, Section 36a, Public Safety Emergency Telephone Program, Chapter 120c Training and Certification Standards for 9-1-1 Emergency Communications Personnel; and Chapter 120d, Performance Review and Quality Assurance Review Standards.

8. The County shall provide the City public safety bureaus with the same services that are currently provided by the City, including, but not limited to: call-taking, dispatching, notifications, NCIC/CLEAN inquiries and entries, pre-arrival instructions, quality control procedures, police ordered tow dispatching, and other index services.

9. The City shall designate a representative who shall continue to meet with the County, for the purpose of reviewing operational issues to ensure compliance with all quality standards as they relate to dispatch services.

10. The County shall make available, permit access, and provide work space and technology to City Police, Fire, and EMS employees, provided that space is available at the County Location, and as determined by the County.

11. The County shall archive tapes of all City calls and radio activity for a period of at least one hundred eighty (180) days. The City reserves the right to obtain copies of radio transmissions, 9-1-1 calls, or CAD printouts free of any charge in accordance with applicable County policies for making such calls available to a municipality. The County shall not provide records or information about City 9-1-1 calls, CAD records, tapes, etc. to third parties without the approval of the City except as otherwise required by law.

12. The County shall assume the responsibility and cost of managing the public safety radio infrastructure (such as base radios and tower antennas and receivers owned by the City) used by the County's 9-1-1 system for communicating with emergency response units. Effective January 1, 2005, the County will assume all lease and maintenance agreements for the public safety radio infrastructure including, but not limited to, towers and microwave equipment.

13. The County shall provide to the City, free of cost, space on any previously City owned towers for antennas and receivers and ancillary equipment that is determined by the City to be necessary for operation of the City's non-public safety radio system. The County shall not move, modify, or render inoperable in any manner any City technology used for the City's non-public safety radio system located on any previously owned City tower or on non-City property, without the City's prior written approval.

14. Effective January 1, 2005, the City shall assign to the County all rights possessed by the City to place antennas, receivers and ancillary equipment on or about communication towers owned by others; provided, however, that the City reserves its right to place antennas, receivers, and ancillary equipment on non-City owned communication towers for the purpose of maintaining the City's non-public safety radio system.

15. The County shall provide real time data entry into City systems for stolen/recovered vehicles, stolen/recovered guns, missing/runaway juveniles and adults, and police ordered tows. The City shall provide computer equipment and connectivity to its systems for this data entry.

16. The City shall make every reasonable effort to transfer, in a timely manner, to the County all FCC licenses presently owned by the City and used for public safety radio communications. The County agrees to pay for the cost of transferring such licenses from the City to the County.

17. The County agrees to pursue countywide consolidated technological advances, such as 800 MHz radio system, AVL, and MDC systems built to or exceeding Pubic Safety Performance Standards. The County further agrees that, if purchased, such systems will be equally available to support City Public Safety Agencies once such systems are fully implemented. The City agrees to cooperate in the development and use of these consolidated systems to avoid duplication of systems required for dispatch services.

C. Personnel

1. To the extent required and provided by State law, the City shall be responsible for negotiating the effects to City employees covered by the collective bargaining agreement between the City and the AFSCME, Local 2719.

2. Effective January 1, 2005, any employee "in good standing" as defined in Section I, Definitions, of this agreement, as of December 31, 2004, and who has accepted an offer of employment from the County shall become a County employee. The County reserves the right to withhold any offer of employment to any employee deemed "not in good standing."

   The City shall, upon receipt of the employee approval, provide a complete copy of the personnel file for each City employee that becomes a County employee as provided above and in Phase 2, Section C. The personnel file shall include all disciplinary records and any other records in any manner relating to their employment.

3. The City and the County have determined that some City employees covered by the City's collective bargaining agreement with AFSCME, Local 2719, currently receive a salary that is lower than County employees in the same classification. Effective January 1, 2005, any such City employee who becomes a County employee shall receive the same salary as other County employees in the same classification. Provided, however, that any City employee covered by the City's collective bargaining agreement with AFSCME, Local 2719, who currently receives a salary that is higher than County employees in the same classification, shall be "red circled" as defined and provided by the County's policies and past practices.

4. Any City employee not currently covered by a collective bargaining agreement with the City

   AND who becomes a County

   AND who will be covered by a collective bargaining agreement as a County employee, such employee shall receive the same salary as other County employees in the same classification.

5. Any City employee not covered by a collective bargaining agreement with the City

   AND who becomes a County employee

   AND who will not be covered by a collective bargaining agreement as a County employee, such employee shall receive a salary consistent with the County's Personnel Policies.

6. All City union employees hired by the County shall be considered new County employees for the purposes of any and all fringe benefits afforded to them. However, to the extent that the eligibility for any benefit is subject to a probationary or exclusionary period, including, but not limited to those generally required by insurance carriers, the County agrees to waive the applicable probationary period.

7. The County agrees to make every reasonable effort to assign former City employees to job tasks to perform 9-1-1 functions for calls received from within the City, until such time as other employees are properly trained for such job tasks. Provided, however, that nothing in this section shall be construed as to prohibit the County from training and assigning employees as the County deems appropriate.

8. The County will agree to consider applications for employment in the County 9-1-1 System, from those City 9-1-1 System employees who may be on medical leave as of December 31, 2004, at the time said employee has been released for full duty by the attending physician, provided an opening in the County 9-1-1 System exists.

D. Revenues and Expenditures

1. Effective January 1, 2005, no expenditures shall be made from the City's 9-1-1 Account except those legitimate 9-1-1 expenses that were incurred prior to December 31, 2004.

2. The City shall not use revenue from the 9-1-1 Account to pay debt service for any capital expenditures on or after January 1, 2005.

3. The City shall continue to receive and deposit revenue from the monthly contribution rate into the City's 9-1-1 Account for charges to telephone subscribers accrued through December 31, 2004.

4. Upon the City closing out its books with respect to the City's 9-1-1 Account, the City shall cause an audit to be made of the City's collection and disbursement of contribution rate funds and expenditures for the nonrecurring costs, training, costs for mobile communications equipment, maintenance and operation of the City's 9-1-1 system. The expenditure for such audit shall be paid from revenues received from the contribution rate. The audit shall be conducted in the manner prescribed in Act 78. The audit period shall begin at the closing date of the most

recent independent audit up to and including close out expenditures and revenues. The audit shall be completed by September 30, 2005.

5. Upon completion of the close out audit on or before September 30, 2005, the City shall transfer the final fund balance from the City's 9-1-1 Account to the County. The County shall deposit such funds into its 9-1-1 Account in a manner consistent with Act 78.

6. Effective January 1, 2005, the County shall begin levying telephone subscribers in the City a monthly contribution rate as provided for in the County's 9-1-1 Plan; provided however, that the County has submitted a revised or amended 9-1-1 plan to PEMA and the PUC. The City agrees to support the County with its efforts to collect the monthly contribution rate from telephone subscribers subject to the City's rate.

VIII. CONTINUING OBLIGATIONS

A. The County shall submit a revised or amended 9-1-1 plan to PEMA as required by Act 78. Such plan shall include the proposed consolidation of 9-1-1 services between the City and the County, the discontinuance of the City's 9-1-1 system, the City's discontinuance of levying the contribution rate in the City effective December 31, 2004, and the County's initiation of levying the contribution rate for applicable telephone subscribers. Any costs associated with preparing such 9-1-1 plan shall be incurred by the County.

B. Effective January 1, 2005, the County shall not charge the City for the performance of 9-1-1 services from that date forward.

IX. GOVERNING LAW

This Agreement shall, in all respects, be governed by the laws of the Commonwealth of Pennsylvania.

X. TERMINATION

A. The City and County shall each have the right to terminate this Agreement at any time prior to January 1, 2005, upon thirty (30) days written notice to the other party.

B. Should the City terminate this agreement prior to December 31, 2004, the City shall reimburse all costs incurred by the County associated with this transition to the County.

C. Should the County terminate this agreement prior to December 31, 2004, the County shall reimburse all costs incurred by the City, other than the purchase of City Assets, to the City.

XI. AMENDMENT

This Agreement contains all terms and conditions agreed to by the parties hereto, and no other agreement, oral or otherwise, regarding the subject matter of this Agreement, shall be deemed to exist or to bind any of the parties hereto. This Agreement may not be changed, modified, discharged, or extended except by written amendment, duly executed by the parties.

XII. SEVERABILITY

If any provisions of this Agreement or the application thereof to any person, entity, government, or circumstance is held invalid, such invalidity shall not affect other provisions or applications of this Agreement that can be given effect without the invalid provision or application, and to that end the provisions of this Agreement are declared to be severable.

XIII. CONFIDENTIALITY

The County agrees not to divulge or release any City information or data developed or obtained in conjunction with any aspect of its performance under this Agreement, except to authorized, City personnel or upon prior written approval of the City Solicitor.

XIV. COMPLIANCE WITH LAWS

The County agrees to fully obey and comply with all laws, ordinances, resolutions, and administrative regulations which are applicable to this Agreement.

XV. ANTI DISCRIMINATION

The County shall not discriminate in its employment on the basis of race, color, religion, ancestry, national origin, place of birth, sex, age, disability, non job-related handicap, or sexual orientation. The County shall comply with the applicable provisions of the Pittsburgh Code, Title Six Conduct, Article V Discrimination, and any amendments thereto. The County shall also comply with the applicable provisions of Title I and Title II of the Americans with Disabilities Act, any amendments thereto and any regulations issued thereunder.

XVI. HOME RULE CHARTER: LIABILITY OF CITY

This agreement is subject to the provisions of the Pittsburgh Home Rule Charter; and the liability of City thereunder is limited to amounts which have been or may be, from time to time, appropriated therefore by Resolution of Pittsburgh City Council.

XVII. WORKER'S COMPENSATION

The County of Allegheny hereby certifies that it has accepted the provisions of the Worker's Compensation and Occupational Disease Acts, as amended and supplemented, insofar as the work covered by this Agreement is concerned, and that it has insured its liability thereunder in accordance with the terms of the said Acts, as evidenced by the certification of insurance it has caused to be attached hereto, or that it has duly filed a proper certificate of exemption from insurance with the Pennsylvania Department of Labor and Industry.

XVIII. AUTHORIZING RESOLUTION

This Agreement is entered into by the City of Pittsburgh pursuant to Resolution No.

90 effective March 19, 2004.

XIX. NOTICES

All notices, requests and communications to the parties shall be in writing (including fax or similar writing) and shall be given to the parties at their respective address identified below or to such other address or fax number as either party may hereafter specify by notice to the other party. Each such notice, request or communication shall be effective upon receipt, provided that if the day of receipt is not a business day, then the notice shall be deemed to have been received on the next succeeding business day.

City Address for Notices:

City of Pittsburgh
Department of Law
313 Grant Street
City-County Building
Attention: City Solicitor
Fax: (412) 255-2285

With copy to:

Director of Operations
Mayor's Office
313 Grant Street
City-County Building
Attention: City Solicitor
Fax: (412) 255-0780

County Address for Notices:

County of Allegheny
9-1-1 Administration
400 North Lexington Avenue
Pittsburgh, PA 15208

With a copy to:

County Manager
County of Allegheny
119 Courthouse
Pittsburgh, PA 15219

XX. THIRD PARTY BENEFICIARIES

The parties agree that no persons, corporations, associations or other organizations or entities shall be considered third party beneficiaries of this Agreement.

XXI. INTERPRETATION

This Agreement shall not be construed for or against either party hereto but rather shall be given a fair and reasonable interpretation based upon the plain language of this Agreement and the expressed intent of the parties.

[THE REMAINDER OF THIS PAGE HAS BEEN INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, intending to be legally bound, the parties have hereto affixed their signatures below.

COUNTY OF ALLEGHENY

Dan Onorato, Allegheny County
Chief Executive

CITY OF PITTSBURGH

Tom Murphy, Mayor

APPROVED AS TO FORM

County Solicitor

APPROVED AS TO FORM

City Solicitor