

ANA M RIVERA LAGO

lagoana56@gmail.com

1-484-553-0637

Allentown, PA 18102

Summary

Compassionate professional with extensive experience in client care and emotional support. Skilled in health monitoring and staff training, driving positive outcomes in client independence and well-being.

Skills

- Client care
- Health monitoring
- Emotional support
- Staff training
- Team collaboration
- Relationship building
- Active listening
- Safety awareness
- Serving diverse communities

Experience

Direct Care Worker, Maximum Care Inc.
Whitehall, PA

Dec 2023 – Current

- Assisted clients with daily living activities and personal hygiene needs.
- Monitored client health and reported any changes to the supervisor.
- Trained new staff in company policies and best practices for client care.
- Maintained confidentiality according to agency policies regarding client information.

Teacher, Education Department
San Juan, Puerto Rico

Aug 1981 - Jul 2013

- Facilitated engaging classroom discussions to enhance student participation and understanding.
- Collaborated with colleagues to create interdisciplinary projects and improve teaching strategies.

- Implemented classroom management techniques to maintain a positive learning environment.
- Built and strengthened positive relationships with students, parents, and teaching staff.
- Maintained a safe and orderly learning environment for all students.

Education and Training

- M.D., Dance, Movement and Body Expression
Ana G Mendez University
Gurabo, Puerto Rico, Jun 2006
- Bachelor of Arts, Especial Education
Pontifical Catholic University
Ponce, Puerto Rico, May 1981

Volunteer Work

- Casa Guadalupe
- Puertorrican Culture Preservation (PRCP)
- Vice President of the Walnut Manor Residents Board
- Walnut Manor Bible Studies

Languages

- Spanish
- English

References

References available upon request

Allentown, PA Boards & Commissions
Application Form

Profile

<u>Ana</u>	<u>M</u>	<u>Rivera Lago</u>
First Name	Middle Initial	Last Name

lagoana56@gmail.com
E-mail Address

<u>1519w Walnut St</u>	<u>Apt 520</u>	<u>Allentown</u>	<u>PA</u>	<u>18102</u>
Home Address	Suite or Apt	City	State	Postal Code

484-553-0637
Primary Phone

<u>Maximum Care Inn.</u>	<u>Direct Care Worker</u>
Employer	Job Title

Which Boards would you like to apply for?

The Housing Authority of the City of Allentown, PA

What district do you live in?

Lehigh

Interests & Experiences

Please tell us about yourself and why you want to serve.

Why are you interested in serving on board or commission?

Since I was little, I've wanted to help. My parents taught us to care for and protect our family, neighbors and community. That's why I studied to become a teacher, because I believe educating is the way to help our country improve.

When I arrived in this city to care for my parents (who are now deceased), I continued with that concern. I volunteered at the "Casa Guadalupe", where I shared time with my parents and helped the kitchen staff and with other necessary

tasks. Also joined a Puertorrican Culture Preservation (PRCP), where taught Puerto Rican dance classes to a group of children, youth, and adults.

I participated in the last Citizen's Police Academy to learn how to protect my community and raise awareness about the work of the police. I was also a member of the Walnut Manor Residents Board, first as secretary and then as vice president. Lastly and most important, I am part of a group that studies the Bible every Wednesday night.

Due to my parent's health issues, I left my volunteer work and dedicated myself to them.

Right now, I have the time to dedicate to the community work that I love so much and try to improve the housing conditions in our city.

[Upload a Resume](#)

Demographics

Some boards and commissions require membership to be racially, politically or geographically proportionate to the public. The following information helps track our recruitment and diversity efforts.

Ethnicity Latino

Political Party Independent

Gender Female

Sexual Orientation Heterosexual

07-06-1960

Date of Birth