Ann graduated from Dieruff High School in 1978 and from Penn State University, Bachelor of Science, Computer Science, in 1983.

1988: Ann began her employment with the City of Allentown on April 25, 1988 as a clerk in the Allentown Health Bureau.

1992: Ann was promoted to the Recycling Program as the Recycling Specialist, focused on recycling and environmental education and awareness.

1993: Through PA grant funding, collaborated with PA Youth Theatre to bring fun trash and recycling education to Allentown youth. In the years 1993, 1998 and 2004 the "Clean Getaway" theatrical show was performed at every school in the Allentown school district.

1993 to present: Ann became a member of PROP (Professional Recyclers of Pennsylvania) and was elected to serve on the Board of Directors from 1999 to 2004, and again from 2008 to 2024.

1997: In 1997 Ann became the Education and Enforcement Manager for the Bureau of Recycling & Solid Waste, working on programs such as Don't Trash Allentown, Allentown Clean and Green, and Adopt-A-Block. She was also responsible for the Allentown Recycling website, school and community education programs and coordinating volunteer cleanups.

1998: Ann dreams up the "Don't Litter Bug", and writes and performs an anti-litter educational skit for Allentown schools.

2002: Creates a tree well contest as a way to reward Allentown residents for their beautification efforts to reduce litter in the City.

2002 to 2005: Ann collaborated with Ritter School on their "Project Citizen" curriculum to address issues related to recycling and litter at the school. In 2004, the students' research findings and presentation won them a trip to Washington D.C. where they presented in front of the U.S. Congress.

2003: Named winner of "Best Overall Design" in Waste Age's 2003 waste truck design contest with new "Don't Trash Allentown" trash truck designs.

2005: In 2005, Ann developed and launched the City's new SWEEP Program (Solid Waste Education and Enforcement Program). As manager of the SWEEP Program, Ann worked to create a new database focused on ticketing and complaint tracking and also supervised the 5 SWEEP Officers to address trash and litter problems.

2006: In September 2006, Ann was promoted to Manager of the Bureau of Recycling and Solid Waste, which oversees all department employees and all administrative and operational function of the bureau.

2006 to 2009: Ann served as a Board Member for Keep Pennsylvania Beautiful.

2007 to 2024: Keep Allentown Beautiful becomes a recognized affiliate of Keep America Beautiful, where Ann served as the Executive Director.

2013 to 2024: Ann served on the Executive Committee for the Municipal Waste Management Association (MWMA) which is the environmental affiliate of the U.S. Conference of Mayors.

2024: Ann manages the Solid Waste Enterprise Fund with an operating budget of \$18.6 million, and oversees 31 Bureau employees, all Bureau programs, contracts, and grants.